



FAIRFIRST INSURANCE LIMITED

(Company No. PB5180)

Access Towers II (14th Floor), No. 278/4, Union Place, Colombo 02, Sri Lanka.

Tel :011-2428428 Fax : 011-2438438

E-mail: info@fairfirst.lk Website: www.fairfirst.lk

LOSS OF WALLET INSURANCE CLAIM FORM

Policy Issued by: Fairfirst Insurance Limited

Please complete all sections of this form clearly and accurately. Incomplete forms may delay claim processing.

SECTION 1 – GENERAL DETAILS

Policyholder (Bank / Financial Institution): _____

Name of Insured (Credit Card Holder): _____

Policy Number: _____

Period of Insurance: _____

Date and Time of Loss: _____

Place / Location of Loss: _____

SECTION 2 – INCIDENT DESCRIPTION

Describe in detail the circumstances leading to the loss or theft of your wallet:

Police Station Name: _____ Complaint No.: _____

_____ Date Filed: _____

Was any hold-up or violence involved? ☐ Yes ☐ No

SECTION 3 – TYPE OF CLAIM (Tick as applicable)

- ☐ Credit Card Fraud (within 48 hours of loss)
- ☐ Loss of Passport / Driving License / NIC
- ☐ Loss of SIM Card

- ☐ Loss of Keys
- ☐ Loss of Cash at ATM (due to hold-up)
- ☐ Accidental Medical Cover (due to hold-up at ATM)

SECTION 4 – DOCUMENT CHECKLIST

- ☐ Copy of Police Complaint / Incident Report
- ☐ Credit Card Statement or Policyholder Confirmation (for fraudulent transactions)
- ☐ Receipts for replacement of Identification Papers / SIM / Keys
- ☐ ATM Transaction Receipt (if applicable)
- ☐ Medical Bills and Certificate (if applicable)
- ☐ Policyholder Confirmation of Card Blockage
- ☐ Any other relevant supporting documents

SECTION 5 – DECLARATION BY INSURED

I hereby declare that the information given above is true and complete to the best of my knowledge and belief. I understand that any misrepresentation or concealment of facts may lead to rejection of my claim.

Signature of Insured: _____ Date: _____

Contact Number: _____ Email: _____

SUBMISSION INFORMATION

Please submit the completed claim form along with all supporting documents to:

Claims Manager
Fairfirst Insurance Limited
Access Towers II (13th Floor)
278/4, Union Place, Colombo 02, Sri Lanka

Email: nonmotorclaimsteam@FAIRFIRST.lk Contact: +94 112 428428

Note: This policy provides 24-hour worldwide coverage under six covers as stated. Ensure all claims are reported within the stipulated 48-hour period as per policy terms.
