

**Dear Customer,**

Pursuant to a requirement under the customer charter issued by the Central Bank of Sri Lanka we have prepared a series of Key Fact Documents [KFDs] which are intended to assist you to choose the banking products/services we offer, that are required and are appropriate for you.

This KFD gives you a broad outline of the different types Sri Lankan Rupee Accounts together with the account related special packages and also private Foreign Currency Accounts available at Nations Trust Bank for personal banking.

However please note that the facts stated in the KFD below may require revision according to legal and regulatory changes and the changes in policies and procedures of the Bank.

If you wish to know further information please contact us in the following manner [www.nationstrust.com](http://www.nationstrust.com) or 24 hour Call Centre: 011 4 711 411

In case you have any complaint relating to any of your accounts given below please forward to us a brief written statement containing the notice of the complaint to **The Complaints Resolution Officer, Nations Trust Bank PLC, 242, Union Place, Colombo 2** or contact us by telephone: [+94(0)11 4711411]/ e-mail [[customerservice@nationstrust.com](mailto:customerservice@nationstrust.com)] and we will respond to you quickly.

Description of the Account	Benefits to customers	Special Types of Fees and other bank charges	Procedures to be followed to open the account	Major terms and conditions
<b>a) Savings Accounts</b>				
<b>Nations Tax Planner Savings Account</b> This is an interest bearing account. The Bank issues quarterly statements to the customer by post or via electronic mail as opted by the customer.	<ul style="list-style-type: none"> <li>Interest rate of 2.5% for balances above Rs.2,000</li> <li>Internet and mobile banking facility</li> <li>50% fee waiver for Pay Order issuance to Inland revenue Department for tax payment</li> <li>No Minimum balance maintenance requirement</li> </ul>	<ul style="list-style-type: none"> <li>Minimum of Rs.2, 000 should be transferred to Nations Tax Planner Savings account on a monthly basis to avoid Rs.100/- Installment non- remittance</li> </ul>	Bank's standard account opening forms for Savings should be completed and submitted to any Branch of the Bank together with; <ul style="list-style-type: none"> <li>A copy of the National Identity Card (NIC)/ valid Passport.</li> <li>Documentary evidence is required for address verification if the resident address differs to NIC or passport.</li> </ul>	<ul style="list-style-type: none"> <li>Eligible Persons: Sri Lankan Nationals over 18yrs,holding a valid National Identity Card/Valid passport and residing in Sri Lanka.</li> <li>The minimum initial deposit shall be Rs.10,000</li> <li>Interest will accrue at rate decided by the bank from time to time and subject to revision at the discretion of the bank</li> <li>Interest is calculated based on the daily available balance credited to the account at the month end.</li> </ul>
<b>Nations Tax Planner Current Account</b> This is a non interest bearing account and is the bank's generic current account. No Overdraft and Sweep facilities provided for this Current Account	<ul style="list-style-type: none"> <li>Cheque book</li> <li>Internet and mobile banking facility</li> <li>Monthly statements</li> </ul>	<ul style="list-style-type: none"> <li>Minimum of Rs.2, 000 should be transferred to Nations Tax Planner Savings account on a monthly basis to avoid Rs.100/- Installment non- remittance</li> <li>Minimum balance of Rs.10,000 should be maintained in the current account to avoid Rs.1,000 service charge.</li> </ul>	Bank's standard account opening forms for Current should be completed along with introduction requirements and submitted to any Branch of the Bank together with; <ul style="list-style-type: none"> <li>Copy of the National Identity Card (NIC)/ valid Passport.</li> <li>Documentary evidence is required for address verification if the resident address differs from NIC or passport</li> </ul>	<ul style="list-style-type: none"> <li>Eligible Persons: Sri Lankan Nationals over 18yrs,holding a valid National Identity Card/Valid passport and residing in Sri Lanka.</li> <li>The minimum initial deposit shall be Rs 2,000.</li> </ul>