

Change. Transform. Evolve.

Nations Trust Investor Webinar

Investor Webinar August 2018



## Presenter

### Renuka Fernando

Director/ CEO

Nations Trust Bank PLC

### **Panelists**

- 1. Renuka Fernando Director/ CEO
- 2. Ajith Akmeemana Chief Financial Officer
- 3. Priyantha Talwatte Senior Executive Vice President (Consumer Banking & Cards)
- 4. Thilak Piyadigama Chief Operating Officer
- 5. Hemantha Gunetilleke Senior Executive Vice President (Commercial Banking)



# Key Strategic Milestones

# Working SMART to Deliver Results Speed, More with less, Adaptable, Responsible, Tech-Savvy



#### Vision

We help people and businesses achieve today's goals and tomorrow's aspirations

#### Mission

We will work
SMART to become
the most respected
financial services
provider

#### **Our Values**

- Aqile
- Proactive
- Excellence
- Winning together
- Trust

## Key Milestones in 1H2O18

- Introduced Open API Banking to Sri Lanka.
- FriMi recognized as one of the top 30 digital Banks in the Asia Pacific region by Asian Banker's Magazine.
- We reached the No: 1 position in the credit card industry in Sri Lanka.
- Acted as the lead arranger for a USD 30 mn Syndicated Term Loan for a leading Maldivian resort operator.

## Setting the Stage for Transformation



### Financials

Delivering better than industry ROE through expansion of our market share and efficiencies via significant improvement to C:I Ratio

#### Customer

Bringing unmatched transformational customer experience through innovation, technology and data analytics

# Delivery & Distribution

Leveraging technology to bring digital experience and market access/penetration

### Internal Process

Achieving operational efficiencies through automation and lean processes

## Human Capital

Recruiting and developing different skills required in a dynamic environment

### 1H2O18 Initiatives/KPIs

Revenue Growth (+30%)

Loan Growth (+12%)

CASA (+15.3%)

C:I Ratio (48.6%)

**ROE (15.8%)** 

Inner Circle Re-launch

FriMi Expansion

Customer Satisfaction Score (>80%)

F1 project (Digitalizing branch processes)

Digital & technology

 59% of all customer originated funds transactions are on digital 22 operational processes are automated through Bot basis

Measuring tools are in place to measure customer wait time/transaction time/ staff idle time /time to load balance

Up-skill knowledge

 E-learning platform for continuous Professional Development

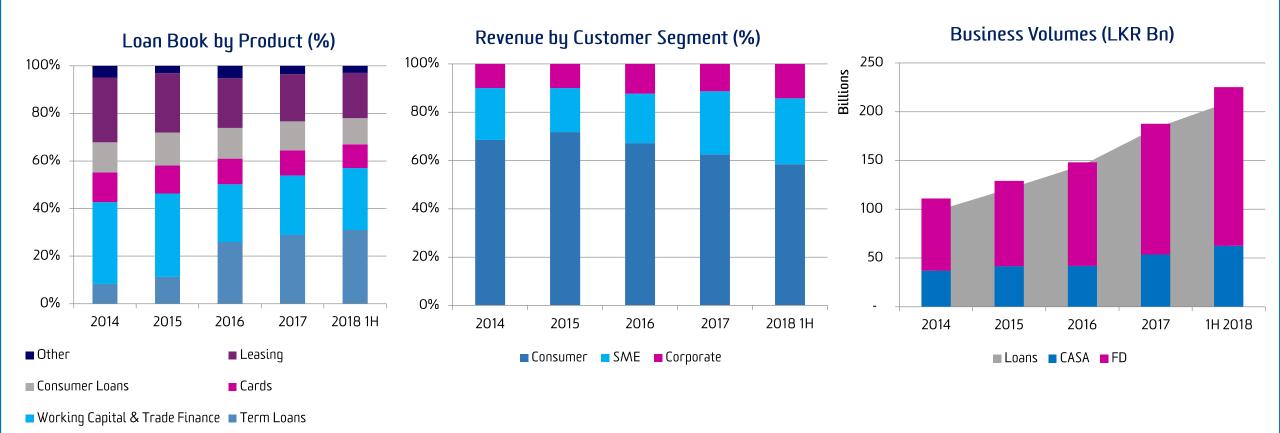
Strengthened skills in technology/ data/ analytics

Digital Staff engagement

 Digitalized Town hall Meetings

# Business Mix; Well-Balanced Asset Book, Diversification of Revenue







# Financial Performance

## Macro Economic Environment in 1H2O18



#### Inflation

• Inflation decreased to 5.4% in July 2018 from 7.1% in December 2017 mainly attributable to declining food prices in the economy amidst increasing prices of energy basket.

#### Market Rates

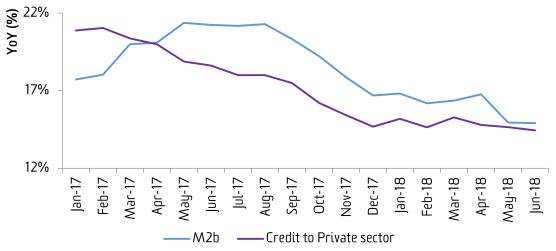
- AWFDR decreased from 11.48% to 10.82% while AWPLR slightly decreased to 11.41% from 11.5% during 1H2O18.
- SLF reduced by 25bps in April, shrinking the spread of policy rates.
- YTD USD/LKR exchange rate sharply depreciated by c. 4% in 1H2O18.

#### Credit

• YTD Private sector credit recorded a subdued growth of 7% during 1H2O18.







## Numbers at a Glance – 1H2O18



Financial Summary

Earnings Summary (Group)			
LKR mn	1H17	1H18	YoY Change
Total Revenue	7,593	9,874	30%
Operating Expenses	4,010	4,802	20%
Impairment Charges	606	1,190	96%
Profit After Tax	1,428	1,875	31%

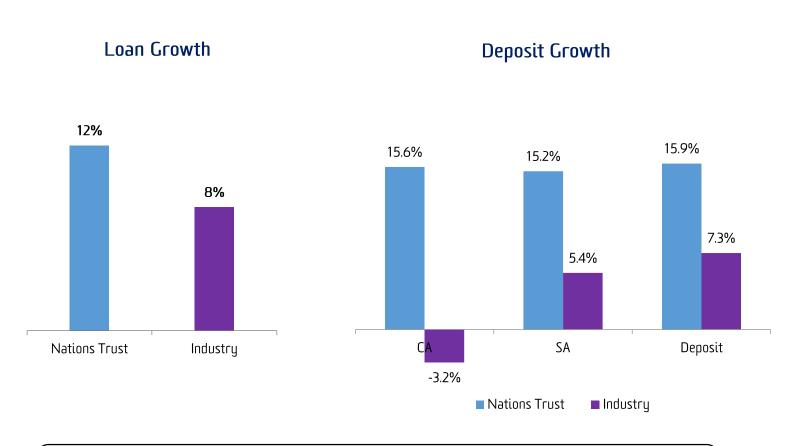
Financial Position (Group)			
LKR mn	Dec-17	1H18	YoY Change
Deposits	194,269	225,235	16%
Loans	186,746	209,936	12%
Total Assets	268,324	300,832	12%
Total Equity	21,470	26,448	23%

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Key Performance Indicators	1H17	1H18
Profitability (Group)		
Net Interest Margin (%)	4.7	5.0
Non-Performing-Loans ratio (%)	2.5	3.1
Return on Equity (%)	16.1	15.8
Cost to Income ratio (%)	53.0	48.6
Key Performance Indicators	Dec-17	1H18
Investor Information (Bank)		
Market value per Share (LKR.)	78	90.0
Earnings per Share-basic	18.12	7.53
Net Asset value per Share (LKR.)	87.94	93.55
Regulatory Ratios (Group) %)		
Tier 1 Capital (minimum ratio of 7.25%)	10.83	11.71
Total Capital (minimum ratio of 11.25%)	13.89	16.02
Statutory Liquid Assets ratio (DBU) (%)	21.13	22.1

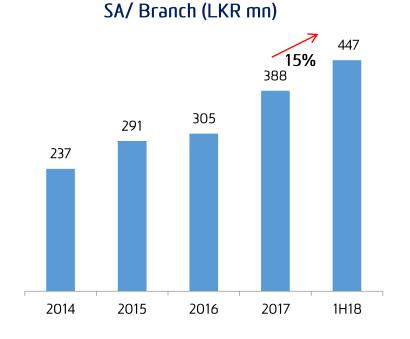
## Robust Loan and Deposit Growth amidst Macro Challenges







Loan book growth primarily driven by growth in corporate banking portfolio.

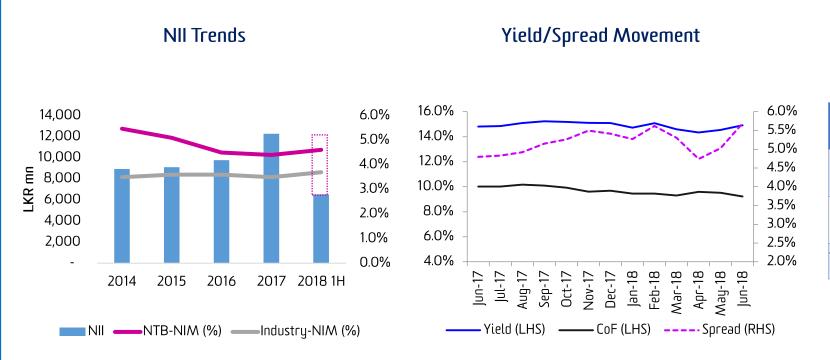


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	LKR	FCY	Total	
CA	-6%	176%	15.6%	
SA	15%	17%	15.2%	
CASA	7%	54%	15.3%	
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# Net Interest Income Recorded a 35% Growth with Stable Yield and CoF Movement



Earnings - NII

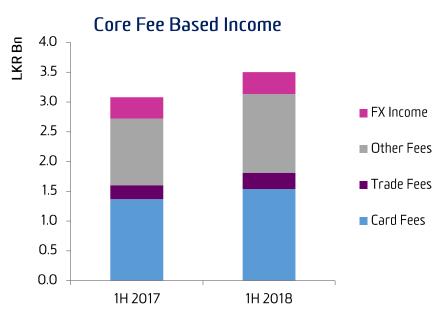


	Assets	Liabilities	Total
Yield Impact	230	904	1,134
Volume Impact	6,587	(4,302)	2,285
Total	6,817	(3,397)	3,240

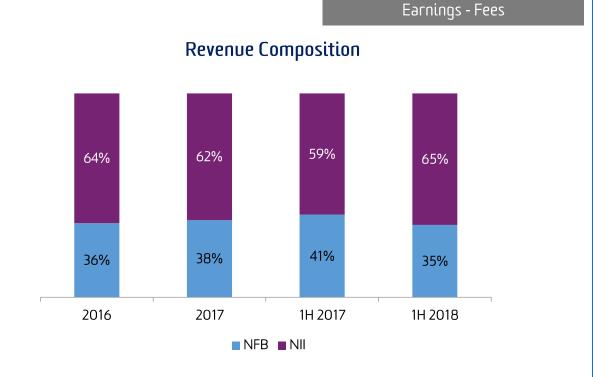
- Net Interest Margin (NIM) continued to be above industry levels.
- Positive volume impact largely contributed to NII growth.

## Core Non-Fund Based Income Recorded a Growth of 14%





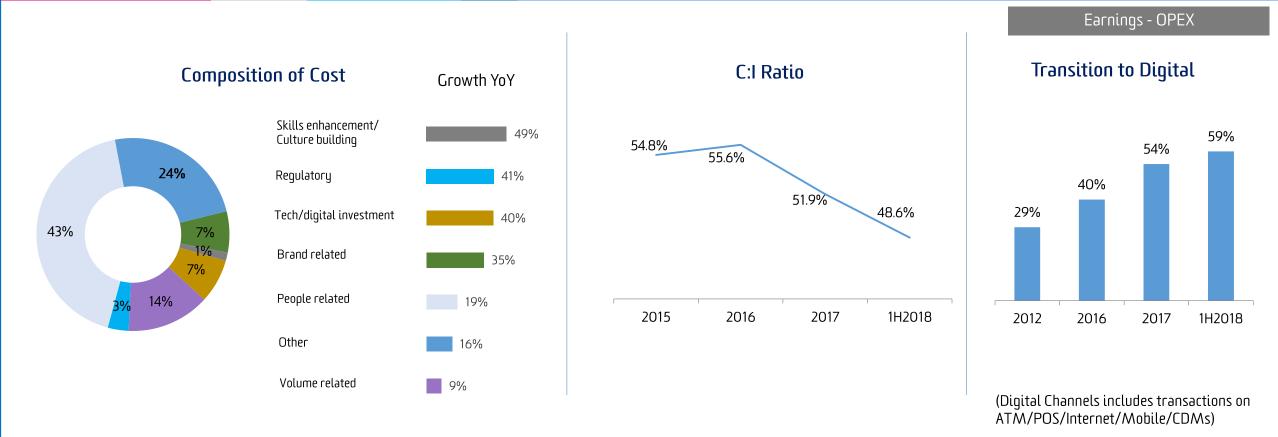
(Core non fund based income is excluding funding SWAP borrowing cost which is shown under net interest income for meaningful comparison.)



- 18% increase in trade fees.
- Robust portfolio and transactional volume growth assisted in other fees consisting of deposits and loan related fees growing by 21%.

# Growth of 20% in OPEX is Mainly for Future Related Investments



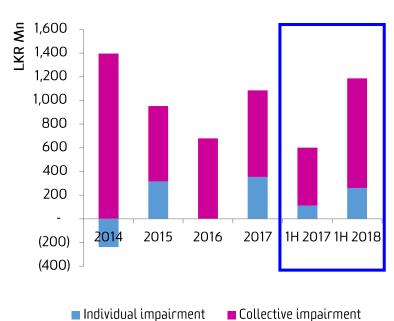


• Ongoing focus on automating processes, lean initiatives and productivity improvements have resulted in improving Group's cost-to-income ratio to 48.6% from 53% in 1H2O17.

## Impairment Increased Mirroring the Industry

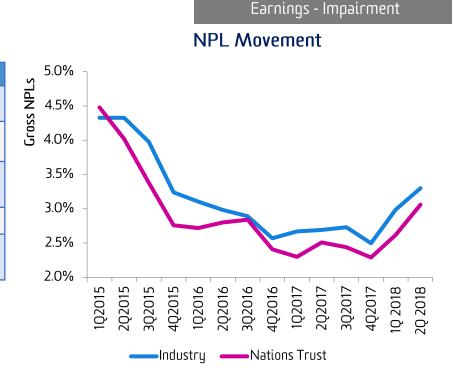






### Impairment Charges – 1H 2018

LKR mn	1H2017	1H 2018
Individual Impairment	112	261
Collective Impairment	489	923
Others - Charges Receivable Impairment	5	3
Total	606	1,189
Impairment as a % of Gross Loan portfolio	1.52%	1.60%



The Group's impairment charges increased significantly following;

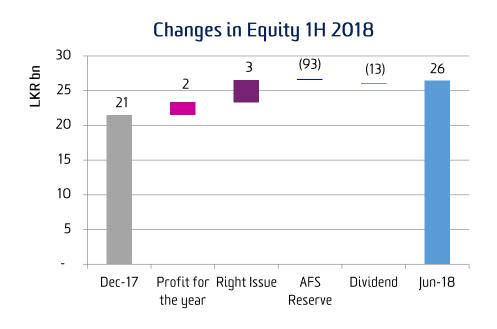
- Cash flow stress witnessed in selective portfolios
- Subdued economic conditions
- Loan book growth

Group's gross NPL ratio increased from 2.29% in 2017 to 3.06% in 1H2O18.

Increase in NPL was primarily driven by subdued economic conditions prevailed in the economy which had an impact on overall industry.

## Capital Ratios are Much Stronger with the Recent Rights Issue



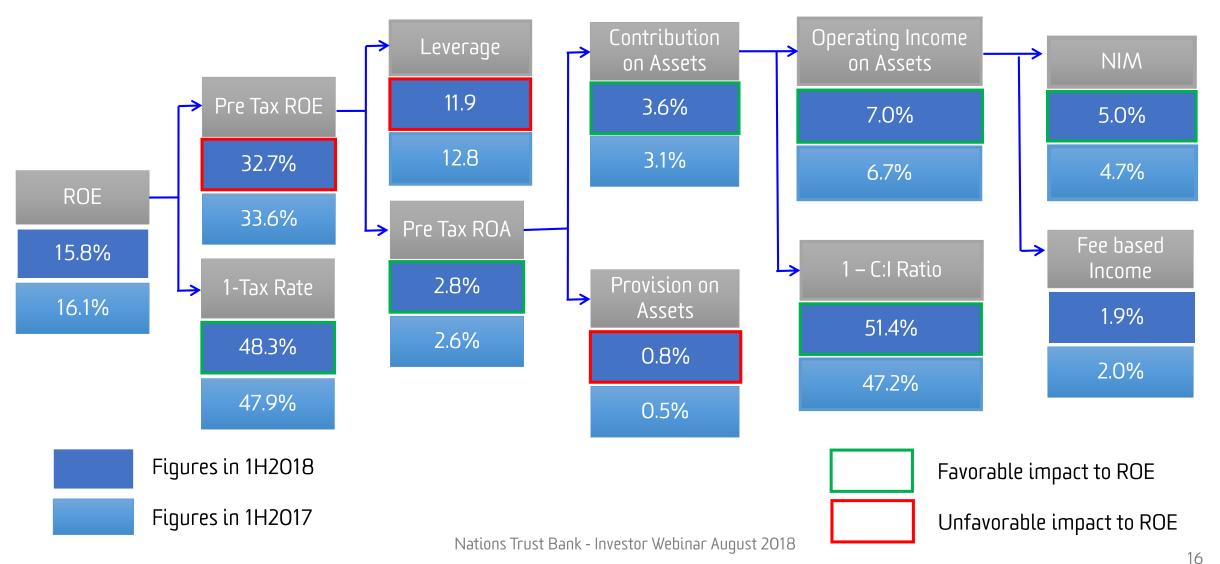


Regulatory Ratios (Group) %	2017	2018 1H
Tier 1 (minimum ratio of 7.25%)	10.83%	11.71%
Total Capital (minimum ratio of 11.25%)	13.89%	16.02%

- Shareholders' funds increased by 23% to LKR 26.48 bn in June 2018.
- LKR 3.2 bn capital raised through a rights issue of ordinary non-voting convertible shares in February 2018.
- LKR 3.5 bn Basel III compliant debenture raised in 1H2O18.

## Du-Pont Analysis





## Looking Ahead....



- Managing impairment
- Continue with digital transformation
- Investment in technology



# Questions & Answers



## Thank You...!!

For more inquiries contact ntb.investorrelations@nationstrust.com