

# Count on Us







# Count on Us

At 18 years, Nations Trust Bank is one of the youngest full service commercial banks around. Yet in that short time, we have built a reputation for innovation, service and value that makes us truly proud. Our team is passionate, youthful and energetic, making us a bank that is perfectly positioned to deliver the best experience of SMART banking to our many customers; the service ethic, technological capability and product models that now define us.

Strategic thinking and planning are key elements of our success. It is how we ensure that the design and implementation of our systems and processes, governance policies and sustainable business model are all ahead of their time.

The performance reported in this financial review is another example of how we have realized value through business plans we put in place last year. We also report significant growth in many business areas, most especially in the SME sector; while our emphasis on evolving digital innovation saw the launch of Sri Lanka's first digital bank, FriMi - a next-generation bank account, payment system and e-wallet that will offer convenience, speed and added value to the diverse customers we serve.

This is how we remain a bank trusted and relied upon by the thousands of stakeholders who partner us today. Because they know that whatever their financial requirement might be, they can always count on us.



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# **Our Vision**

We help people and businesses achieve today's goals and tomorrow's aspirations

# Our Mission

We will work SMART to become the most respected financial services provider

# **Our Values**

Agile
Proactive
Excellence
Winning together
Trust

#### **SMART**

Speed, More with less, Adaptable, Responsible, Tech-savvy

# Digital Technologies «

The digital revolution in financial services has transformed the way banks interact with their customers. For us at Nations Trust Bank, technology and digitisation is part of our DNA and we are always looking to embrace innovation and seek new and better ways of doing things

Group Overview and Governance



# **About this Report**

This is our 4th Integrated Annual Report and primary publication to stakeholders for the year 2017. Through this Report we hope to provide a balanced and concise overview of our financial and non-financial performance, strategic agenda, governance and the risks and opportunities in the operating landscape which shaped our performance during the year.

#### Scope and Boundary of reporting

This Report covers the operations of Nations Trust Bank PLC and its subsidiaries, Waldock MacKenzie Limited, Allied Properties Limited and Nations Insurance Brokers Limited for the period from 1st January to 31st December 2017. The Bank adopts an annual reporting cycle, and this Report builds on the Bank's previous report for the period from 1st January to 31st December 2016. Any material events after this date and up to approval by the Board of Directors on 27th February 2017 have also been included. There were no significant changes to the Bank's size, structure, shareholding or supply chain during the year under review. The financial information presented and discussed in the narrative report throughout the Integrated Report represents Consolidated numbers while the non-financial information represents only the Bank. Both financial and non-financial information relate to material developments that objectively represent the events that shaped our performance during the year and are likely to impact our future performance. There were no restatements of previously reported economic, social or environmental information.

#### Targeted readers

As our primary publication to stakeholders the Report is intended to address the information requirements of our investors such as shareholders, funding partners and potential investors. We also present information that is relevant to the way we create value for other

key stakeholders, including our employees, customers, suppliers/business partners and the communities we operate in.

#### How to read this Report

In determining the content to be included in our Report, we have applied the principle of materiality. Accordingly, we have only included the issues, opportunities and challenges that materially impact the Bank's ability to consistently deliver value to its shareholders and other stakeholders. The process we use for determining material content and our material topics are described from pages 36 to 37 of this Report; these topics influence our strategy and information content in this Report. The narrative report consists of three main chapters, each of which focus on a specific element of value as described below;

#### Our positioning

Provides a high-level overview of the Bank, its organisational structure and key business lines and how it is positioned to generate long-term value for its stakeholders.

#### Creating value through Strategy

Discusses how our strategy is crafted by expectations of our stakeholders and the material issues which could impact our ability to create value. This chapter also provides a summary of the Bank's corporate governance practices and key risk exposures during the year.

#### Delivering value

Discusses the Bank's financial and nonfinancial performance during the year with reference to the six capital inputs prescribed by the International Integrated Reporting <IR> Framework. Quantitative information is complemented with narrative disclosures wherever appropriate.

#### Reporting Frameworks

The financial statements presented in this Report have been prepared in accordance with the Sri Lanka Financial Reporting Standards, the Banking Act No.30 of 1988 and the requirements of the Companies Act No.7 of 2007. Preparation of the narrative report was quided by the principles of the <IR> Framework, published by the International Integrated Reporting Council (IIRC). For sustainability reporting we have opted for early adoption of the Global Reporting Initiative (GRI) Standards 'In Accordance-Core' option and continued disclosures under the G4-Financial Services sector disclosures. The narrative on Corporate Governance (pages 42 to 66) complies with the Code of Best Practice on Corporate Governance issued jointly by the Securities and Exchange Commission of Sri Lanka and the Institute of Chartered Accountants of Sri Lanka and the Banking Act Direction No.11 of 2007.

#### **External Assurance**

We make use of the various independent financial and non-financial assurance teams to assess and assure elements of our external reporting.

| Elements assured   | Assurance provider      | Scope  | Outcome                | Frequency |
|--|-------------------------|--|------------------------|-----------|
| Financial statements   | Messrs. Ernst and Young | Annual audit   | External audit opinion | Annual    |
| Internal Controls (Director's<br>Statement on Internal Controls) | Messrs. Ernst and Young | Assurance on the effectiveness of the Bank's internal controls | External audit opinion | Annual    |
| Corporate Governance   | Messrs. Ernst and Young | Compliance to the Banking Act No. 7 of 2011                    | Assurance statement    | Annual    |
| Sustainability Reporting   | Messrs. Ernst and Young | GRI Standards: In accordance- Core option                      | Assurance statement    | Annual    |

#### Feedback

Please direct your queries, comments and suggestions regarding this Report to,

#### Kushlani Allis,

Vice President - Management Reporting and Planning Kushlani.allis@nationstrust.com

#### Navigation icons - Six Capitals



Financial Capital



Human Capital



Manufactured Capital



Intellectual Capital



Social and Relationship Capital



Natural Capital

#### Navigation icons - Strategic priorities



Earnings Growth (EG)



Customer Value Proposition (CV)



Delivery & Distribution (DD)



Internal processes (IP)



Human Resources (HR)

# The Year in Numbers

## Financial Highlights

| Figures in Rs. million                            | 2017    | 2016    | YoY change |
|---|---------|---------|------------|
| Performance of the year (Group)                   |         |         |            |
| Net interest income                               | 12,288  | 9,786   | 26%        |
| Gross income                                      | 35,333  | 25,547  | 38%        |
| Operating profit before tax on financial services | 7,052   | 5,400   | 31%        |
| Profit for the year                               | 3,371   | 2,869   | 18%        |
| Financial Position (Group)                        |         |         |            |
| Customer deposits                                 | 194,269 | 151,502 | 28%        |
| Loans and receivables                             | 186,746 | 149,818 | 25%        |
| Total assets                                      | 267,629 | 211,180 | 27%        |
| Total liabilities                                 | 246,159 | 193,859 | 27%        |
| Total equity to equity holders of the Bank        | 21,470  | 17,321  | 24%        |
| Profitability (Group)                             |         |         |            |
| Net interest margin (%)                           | 4.4%    | 4.5%    |            |
| Non-performing-loans ratio (%)                    | 2.29%   | 2.41%   |            |
| Return on assets (%)                              | 1.41%   | 1.48%   |            |
| Return on equity (%)                              | 17.38%  | 17.66%  |            |
| Cost to income ratio (%)                          | 51.9%   | 55.6%   |            |
| Investor Information (Bank)                       |         |         |            |
| Market value per share (Rs.)                      | 78.00   | 80.90   |            |
| Earnings per share-basic                          | 18.12   | 11.46   |            |
| Net asset value per share (Rs.)                   | 87.94   | 67.54   |            |
| Market Capitalisation                             | 17,987  | 18,656  |            |
| Regulatory Ratios (Group)                         |         |         |            |
| Capital adequacy ratios:                          |         |         |            |
| Tier 1 (minimum ratio of 7.25%)*                  | 10.83   | 11.40   |            |
| Total Capital (minimum ratio of 11.25%)*          | 13.89   | 15.82   |            |
| Statutory liquid assets ratio (DBU)               | 21.13   | 21.72   |            |

 $<sup>^{\</sup>star}$  Minimum capital ratios applicable as at 31st December 2017

About this Report | Our Positioning | Creating Value through Strategy | Delivering Value | Financial Statements

### Non-Financial Highlights

| Figures in Rs. million                                    | 2017      | 2016      | YoY change |
|---|-----------|-----------|------------|
| Human Capital   |           | -         |            |
| No. of employees  | 2,943     | 2,770     | 6%         |
| Employee Turnover rate (%)                                | 13.2%     | 14.0%     | (6%)       |
| Average age of employee (years)                           | 28        | 28        |            |
| Female representation - overall (%)                       | 40.5%     | 41.2%     |            |
| Female representation - management (%)                    | 22.8%     | 21.9%     |            |
| Payments to employees (Rs.million)                        | 2,653     | 2,367     | 12%        |
| Investment in training (Rs.million)                       | 72        | 70        | 3%         |
| Total training hours                                      | 100,528   | 94,850    | 6%         |
| Revenue per employee (Rs.million)                         | 12.0      | 9.2       | 30%        |
| Net profit per employee (Rs.million)                      | 1.15      | 1.04      | 11%        |
| Social and Relationship Capital                           |           |           |            |
| Number of Customers                                       | 667,559   | 609,276   | 10%        |
| Interest payments to customers (Rs.million)               | 14,788    | 9,047     | 63%        |
| Customer contact points                                   | 158       | 149       | 6%         |
| Lending to the SME and micro sectors (Rs.million)         | 25,031    | 23,665    | 6%         |
| Lending outside the Western province (%)                  | 29%       | 31%       | (6%)       |
| Investment in community engagement (Rs.million)           | 20.4      | 14.9      | 37%        |
| Manufactured Capital                                      |           |           |            |
| Capital expenditure (Rs.million)                          | 467       | 248       | 89%        |
| Investment in IT solutions (Rs.million)                   | 562       | 328       | 71%        |
| No. of branches   | 93        | 93        | 0%         |
| No. of ATMs   | 136       | 136       | 0%         |
| No.of CDMs  | 23        | 13        | 77%        |
| Online banking subscribers                                | 64,471    | 46,482    | 39%        |
| Mobile Banking Subscribers                                | 28,851    | 12,400    | 133%       |
| Natural Capital   |           |           |            |
| Energy consumption (kwH)                                  | 7,383,646 | 7,824,612 | (6%)       |
| Energy intensity (kwH per full time Employee)             | 2,537     | 2,825     | (10%)      |
| Energy intensity (kwH per Rs.million in Operating Income) | 441       | 584       | (25%)      |
| Paper consumption (MT)                                    | 37.44     | 38.65     | (3%)       |
| Paper recycled (%)  | 34.40%    | 48.50%    | (29%)      |

# Our Positioning

This chapter provides an overview of the Bank and Group, including key business lines, leadership team and demonstrates how we are positioned to create value to stakeholders

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## Overview of Nations Trust

Nations Trust Bank PLC is one of Sri Lanka's fastest growing banks, operating an agile and responsive model which has enabled it to carve out a niche position in the intensely competitive banking sector.

A young and dynamic leadership team have charted the Bank's unique journey of growth characterised by innovation, digitisation and meaningful customer relationships. The Bank is at the forefront of the industry's digital transformation, introducing several gamechanging digital propositions to drive customer convenience and accessibility.

The Bank offers diverse investment and lending solutions to the consumer, small and medium enterprises (SME) and corporate sectors. It also engages in leasing and treasury-related activities. The Nations Trust Group comprises of the Bank and three subsidiaries engaged in providing specialised services including Insurance Broking and Property Management. The Bank is the dominant entity within the Group accounting for 99% of the Group's assets and nearly the entirely of its profits.

Over the last five years, the Bank's asset base has expanded by a compound annual growth rate of 13.5% (compared to the industry's growth rate of 15.1%) underpinned by innovative product offerings, deeper relationships with existing customers and the entry into new market segments. Our strategic agenda is driven by a 2,943 strong team of young and dynamic professionals who serve

over 600,000 customers across the island. We interact with our customers through a network of 93 branches, 136 ATMs, 23 CDMs and several digital channels.

The Bank is listed on the Main Board of the Colombo Stock Exchange, with a public float of approximately 34.8%. Institutional investors hold 64.9% of the Bank's shares led by Sri Lanka's leading diversified conglomerate John Keells Holdings PLC which is the largest shareholder with a holding of 20% as at end-December 2017. The Bank is headquartered in Colombo, Sri Lanka and its operations are primarily limited to the country.

# Our positioning in the country's Banking Industry

Sri Lanka's Banking Sector consists of 25 licensed commercial banks (LCB) and 7 licensed specialised banks (LSB), which collectively account for 59% of the country's financial system assets. The Sector is dominated by the 3 largest state-owned banks which account for over 42% of the sector's asset base. As a relatively young bank, Nations Trust Bank's niche strategy has focused on the mass affluent segment of the market for Consumer banking as well as SMEs and Corporates.

#### Key Business lines

We offer a diverse range of products to our customers through 5 key business lines, which are supported by several shared service functions as illustrated below.

#### Our Clients Products and Services Offered Individual customers- Investment products Assets: Rs. 42,520 Mn primarily the mass affluent Loans (personal loans/vehicle loans/housing) Revenue: Rs. 7,709 Mn segment Payments and cards Bancassurance Consumer Banking Corporate entities with · Loans (Working capital financing, Trade Assets: Rs. 46,192 Mn a turnover of more than finance, Term loans) Revenue: Rs. 1,648 Mn Rs.750 million Corporate cards Cash management Corporate Small and medium Investment products Assets: Rs. 60,320 Mn enterprises with a turnover Business loans (Working capital financing, Revenue: Rs. 3,806 Mn of less than Rs. 750 million Trade financing, Fixed term financing) Individual customers Vehicle financing Assets: Rs. 36,858 Mn and small and medium • Equipment and heavy machinery financing Revenue: Rs. 1,671 Mn enterprises Leasing Corporate customers, SMEs FIS Portfolio: Foreign exchange products and Individuals Fixed income securities Rs. 49,335 Mn Corporate debt Revenue: Rs. 2,498 Mn Treasury Human Resources Information Technology and Digital **Branch Operations**

Collections

Integrated Risk Management

Operations

Finance and Corporate Planning

Legal and Compliance

Marketing

Internal Audit

# **Board of Directors**





#### Standing left to right

Russell De Mel - Independent Non Executive Director, Prasanna De Silva - Non Executive Director,

Murtaza Jafferjee - Independent Non Executive Director, Dr. Kemal De Soysa - Independent Non Executive Director,

**Shalini Panditaratne** - Independent Non Executive Director, **Conrad D'Souza** - Independent Non Executive Director,

Krishan Balendra - Chairman/Non Executive Director, Renuka Fernando - Executive Director/CEO,

Suran Wijesinghe - Non Executive Director, Kumar Jayasuriya - Non Executive Director, Gihan Cooray - Non Executive Director,

Rachini Rajapaksa - Independent Non Executive Director, Harsha Raghavan - Non Executive Director,

Theja Silva - Group Company Secretary/General Counsel

#### **Board of Directors**

Nations Trust Bank's Board of Directors is diverse in industry experience, skills and demographics. The Board comprises of six Independent Non-Executive Directors, six Non-Executive Directors and one Executive Director.

# No. of Directors 2 Investment Banking Capital Markets Financial Services Corporate Finance

**Gender Representation** 

No. of Directors

#### Krishan Balendra

Chairman/Non-Executive Director

#### Date of appointment:

Appointed to the Board on 1st of December 2009 and appointed as Chairman on 1st May 2014

#### Current appointments:

- Deputy Chairman of John Keells Holdings PLC and holds responsibility for the Leisure and Transportation industry groups, John Keells Office Automation and John Keells Stockbrokers
- Honorary Consul General for Poland

#### Previous appointments:

 Former Chairman of the Colombo Stock Exchange

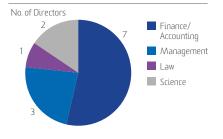
#### Skills and experience:

Experience in investment banking, focusing primarily on equity capital markets at UBS Warburg, Hong Kong and corporate finance experience at Aitken Spence & Co. PLC Sri Lanka. He holds a law degree (LLB) from the University of London and a MBA from INSEAD.

#### Academic/Professional Qualifications

Female

Male



#### (Ms) Renuka Fernando

CEO/Executive Director

#### Date of appointment:

Appointed to the Board 15th September 2012.

#### Current appointments:

 Chief Executive Officer of Nations Trust Bank PLC

- Chairperson Nations Insurance Brokers Limited
- Director Allied Properties Limited
- Director Waldock Mackenzie Limited
- Chairperson Sri Lanka Banks' Association (Guarantee) Limited
- Chairperson The Financial Ombudsman Sri Lanka (Guarantee) Limited

#### Previous appointments:

- Vice President/ Head Global Transactional Services and Head of Consumer Banking at ABM Amro Bank N.V, Sri Lanka
- AGM Corporate Financial Solutions,
   DGM-Retail Banking and DGM-Consumer
   Banking at NTB
- Appointed as Deputy CEO of NTB in June 2011

#### Skills and experience:

During her banking career spanning 36 years, Mrs. Fernando has worked at Banquelndosuez, Sri Lanka as Manager- Corporate Banking and Nederlandsche Middenstands Bank -Hong Kong in addition to her stint at ABN Amro. She is an Associate of Chartered Institute of Bankers, UK and is a graduate of the Harvard Advanced Management Programme.

#### Murtaza lafferjee

Independent Non-Executive Director/ Senior Director

#### Date of appointment:

Appointed to the Board on 15th December 2010

#### **Current appointments:**

- Director/CEO of JB Securities (Pvt) Limited
- Advocacy Chair for CFA Society of Sri Lanka
- Independent Non-Executive Director at Serendib Hotels PLC

#### Previous appointments:

 A Director of Colombo Stock Exchange from April 2007 to August 2009

#### Skills and experience:

He has wide-ranging experience in Sri Lankan capital markets and businesses. He holds a Masters in Financial Economics from the University of Colombo, Bachelors in Computer Science and Bachelors in Engineering-Mechanical (Hons) from University of New South Wales, Australia. He is also a Chartered Financial Analyst from the CFA Institute, Charlottesville, Virginia, USA

#### Dr. Kemal de Soysa

Independent Non-Executive Director

#### Date of appointment:

Appointed to the Board on 21st January 2011

#### Current appointments:

- Executive Director of International Distillers
   Limited and a Director of East India Holdings
   (Pvt) Ltd
- Director of Lynear Wealth Management (Pvt) Ltd, Lynear Partners (Pvt) Ltd, Sun Tan Resorts (Pvt) Ltd and Nations Insurance Brokers Ltd

#### Previous appointments:

 Former Country Head of Amba Research Lanka (Pvt) Ltd from 2009 to 2013

#### Skills and experience:

As the Country Head of Amba Research Lanka (Pvt) Ltd, he managed the Sri Lanka-based operation of Amba Research (now Moody's Analytics Knowledge Services), the leading provider of investment research and analytics

support services to the global capital markets industry. He was a member of the Executive Committee of the Amba Group and has also served in various capacities in the equity research domain at Amba's offices in Costa Rica and India. He holds PhD in History of Science, MPhil in History and Philosophy of Science and Medicine and BA (Hons) in Natural Sciences from the University of Cambridge.

#### Prasanna De Silva

Non-executive Director

#### Date of appointment:

Appointed to the Board on 1 January, 2012

#### Current appointments:

• Director of Central Finance Company PLC

#### Previous appointments:

 Past Chairman of the Leasing Association of Sri Lanka

#### Skills and experience:

He has over 26 years' experience in banking and finance of which 16 years have been in senior management. He has had extensive exposure to credit appraisals, recovery, operating systems, tax, regulatory framework and legal aspects at operational and managerial levels during his tenure at Central Finance Company PLC. An Associate Member of Chartered Financial Analyst Institute (CFA) USA and a Fellow of Chartered Institute of Management Accountants (CIMA) UK.

#### (Ms) Shalini Panditaratne

Independent Non-Executive Director

#### Date of appointment:

Appointed to the Board on 1st January 2012.

#### Previous appointments:

- VP, Head of Country Credit in Singapore and Thailand for JP Morgan Chase
- Head of Asia Credit and Capital Management, South East Asia for JP Morgan Chase

#### Skills and experience:

She has international experience in Corporate and Investment Banking at senior management levels, primarily in Credit Risk Management and Analysis. She is a Fellow of the Chartered Institute of Management Accountants, UK (FCMA) and a Fellow of the Institute of Chartered Accountants of Sri Lanka (FCA)

#### Suran Wijesinghe

Non-Executive Director

#### Date of appointment:

Appointed to the Board on 1st November 2012.

#### Current appointments:

 Group Financial Controller and the Chief Financial Officer of the Financial Services sector of John Keells Holdings PLC.

#### Previous appointments:

 Group Finance Director of Securicor Botswana Ltd.

#### Skills and experience:

He has over 30 years of work experience in the fields of auditing, financial management and general management in both local and overseas organisations. He is a Fellow Member of both the Institute of Chartered Accountants of Sri Lanka and the Chartered Institute of Management Accountants of UK.

#### Kumar Jayasuriya

Non-Executive Director

#### Date of appointment:

Appointed to the Board on 1st of May 2014

#### Current appointments:

- Non-Executive Chairman of Central Finance Company PLC
- Non-Executive Director of Lanka Aluminium Industries PLC
- Non-Executive Director of Acme Printing and Packaging PLC
- Trustee of the Employers' Federation of Ceylon

#### **Board of Directors**

#### Previous appointments:

- Past Chairman of the Employers' Federation of Ceylon
- Past Non- Executive Chairman of Finlays Colombo PLC
- Cost Accountant of Nchanga Consolidated Copper Mines Limited-Chingola Division in Zamhia

#### Skills and experience:

Over 30 years' experience in diverse roles including management accountant, Financial Controller, Finance Director, Deputy Chairman and Chairman and Managing Director of Finlays Colombo PLC. He is a Fellow Member of the Chartered Institute of Management Accountants, UK (FCMA), a Chartered Global Management Accountant (CGMA) and a Fellow Member of the Association of Certified Accountants, UK (FCCA)

#### Gihan Cooray

Non-Executive Director

#### Date of appointment:

Appointed to the Board on 1st May 2014.

#### Current appointments:

- Group Finance Director and Board member of John Keells Holdings PLC holding responsibility for the Finance, Accounting, Taxation, Corporate Finance & Strategy, Treasury and Information Technology functions of the Group.
- Committee Member of the Ceylon Chamber of Commerce

#### Previous appointments:

 President Retail Sector, Head of Corporate Finance and Treasury of the John Keells Group

#### Skills and experience:

He has experience in corporate finance, corporate treasury and investor relations in addition to exposure to retail supermarket operations. He has been involved in investment appraisals, capital raising and structuring transactions for the John Keells Group. He holds a MBA from the Jesse H. Jones Graduate School of Management at Rice University, Houston, USA and is an Associate Member of the Chartered Institute of Management Accountants, UK. He is also a Certified Management Accountant of the Institute of Certified Management Accountants, Australia and holds a Postgraduate Diploma in Marketing from the Chartered Institute of Marketing, UK.

#### Harsha Raghavan

Non-Executive Director

#### Date of appointment:

Appointed to the Board on 1st January 2015

#### **Current appointments:**

- Managing Director and Chief Executive Officer of Fairbridge Capital Private Limited of Mumbai, India
- Board Member of Fairfax India Holdings, registered in Canada. Fairbridge Capital is a fully owned investment company of Fairfax Financial Holdings Limited, a Company which has insurance, reinsurance and fund management businesses and is based in Canada.
- He serves on the Boards of Thomas Cook (India) Limited, Thomas Cook Lanka (Private) Limited, Thomas Cook (Mauritius) Holding Company Limited, Sterling Holiday Resorts Limited, National Collateral Management Services Limited, Luxe Asia (Private) Limited, Travel Corporation India Ltd, Bangalore International Airport Limited, Fairchem Speciality Limited, Sanmar Engineering Services Limited and SOTC Travel Limited among others.

#### Previous appointments:

Prior to joining Fairbridge Capital, Mr. Raghavan has served with, Candover Partners and Goldman Sachs Principal Investment Area of Mumbai, India.

#### Skills and experience:

In the above roles, he has executed more than two dozen transactions totalling more than USD 1.5 billion in investment. He holds a MBA and MS in Industrial Engineering degrees both from Stanford University and B.A. in Computer Science and Economics from U.C Berkeley.

#### Conrad D'Souza

Independent Non-Executive Director

#### Date of appointment:

Appointed to the Board on 18th January 2016

#### Current appointments:

- Member of Executive Management and Chief Investor Relations Officer of Housing Development Finance Corporation Limited (HDFC)
- Serves on the Boards of HDFC Investments
   Ltd., India, HDFC Education and Development
   Services Pvt. Ltd., India, HDFC Holdings
   Ltd., India, HDFC Sales Pvt. Ltd., India,
   Chalet Hotels Pvt. Ltd., India, Association
   of Finance Professionals of India (AFPI),
   Housing Development Finance Corporation
   PLC, Maldives and First Housing Finance
   (Tanzania) Limited.
- Consultant to USAID / UNDP and IFC (Washington) and has undertaken assignments in Asia, Africa and Eastern Europe.

#### Skills and experience:

In HDFC he is responsible for strategy, corporate planning and budgeting, corporate finance and investor relations, wholesale lending to corporate and other non individual entities. He had held the position of Treasurer of HDFC for nine years and responsibilities included fund management, investments, resource mobilisation both domestic and international, asset liability management and investor relations. He has been associated with HDFC's international funding from the multilateral agencies and in the international syndicate loan markets. He holds a Masters'

Degree in Commerce, a Masters' Degree in Business Administration and is a Senior Executive Program (SEP) graduate of the London Business School.

#### (Ms) Rachini Rajapaksa

Independent Non-Executive Director

#### Date of appointment:

Appointed to the Board on 29th April 2016

#### **Current appointments:**

- · President/Director of CFA Society Sri Lanka,
- Director Asset Enterprises (Pvt) Ltd and Lanka Bond House Limited

#### Previous appointments:

- Chief Financial Officer, IBM-Sri Lanka and Bangladesh
- Senior Fund Manager at Ceybank Asset Management
- Audit Supervisor, Pricewaterhouse Coopers Sri Lanka

#### Skills and experience:

She holds extensive leadership experience in the fields of fund management and finance. She is a Chartered Financial Analyst of the CFA Institute, Charlottesville, Virginia USA and is a Fellow Member of the Chartered Institute of Management Accountants of UK.

#### Russell De Mel

Independent Non-Executive Director

#### Date of appointment:

Appointed to the Board on 6th June 2016

#### Current appointments:

 Serves on the Boards of TAL Lanka Hotels PLC and Sunshine Teas (Pvt) Ltd.

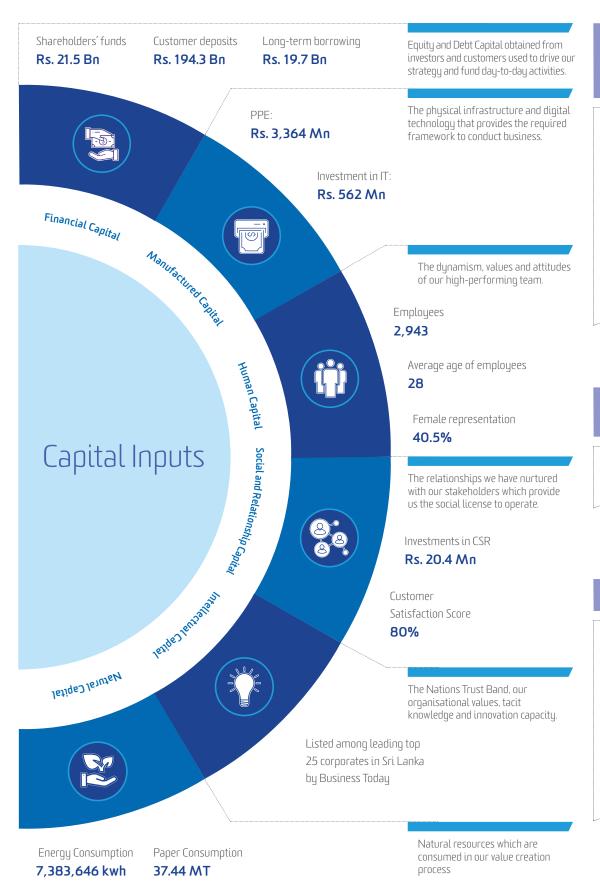
#### Previous appointments:

- Served on the Boards of EAP Holdings (Pvt)
   Ltd, EAP Broadcasting Ltd, EAP Films and
   Theatres Ltd., Singer Finance Lanka PLC and
   HDFC Maldives (nominee of IFC)
- Served as Director/CEO and Group CEO at NDB Bank and Group
- Vice President of Group Risk Management and Corporate Banking at NDB
- Served on the Boards of over 25 listed and non-listed companies.

#### Skills and experience:

He is a professional accountant with over 20 years' experience in Development Banking including Project Financing, SME Financing and Merchant Banking and around 9 years of experience in Commercial and Investment Banking. He is a Fellow of the Chartered Institute of Management Accountants, Chartered Global Management Accountant and Fellow of the Certified Management Accountants of Sri Lanka.

# Value Creation Model



#### Key trends in our operating environment

- Digitisation and connectivity
- Customer sophistication
- Increasing regulatory requirements
- Sustainability considerations

(Refer pages 32 - 33)

#### Stakeholder Expectations

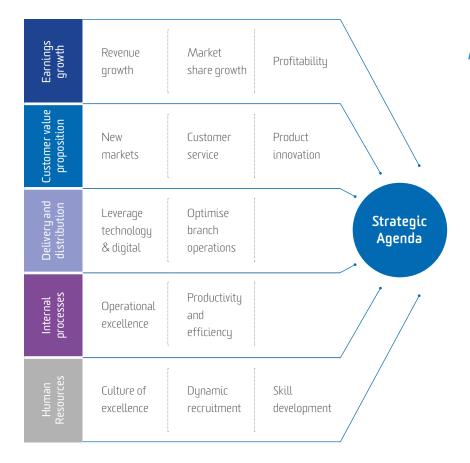
(Refer pages 34 - 35)

#### Ton Risks

- Credit Risk
- Market Risk
- Talent attraction and retention
- Policy uncertainty
- Cyber Risk
- Funding and Liquidity

(Refer pages 67 - 101)





#### Outputs and Outcomes



Shareholders

+18%

growth in Group profit attributable to equity holders

+30%

growth in Bank NAVPS

Healthy balance sheet

Strong stewardship



Customers

Innovative solutions

Customer convenience

Affordable pricing



**Employees** 

+12%

growth in employee payments Rs.72 Mn training & investment

Dynamic work environment

#### Delivered through our key business lines...



Banking





Corporate







regulators

Group Tax contributions

Rs. 3,680 Mn

₹ Page 106

₹ Page 109

**7** Page 112

₹ Page 115

₹ Page 118

#### Facilitated through our Shared Service functions...

Human Resources Information Technology and Digital Finance and Corporate Planning Integrated Risk Management

**Branch Operations** 

Legal and Compliance

Collections

Operations

Internal Audit

Marketing



Communities

Rs. 20.4 Mn in CSR

Beneficiaries

over 5.000

Cordial community relationship

While adopting...

World-class risk management (Pages 67 - 101)



**Environmental Impacts** 

5.6%

reduction in energy consumption

10%

reduction in carbon footprint Lending to green products

# Chairman's Message





Nations Trust Bank continued to raise the bar, recording an asset growth of 27% and a profit growth of 18% to deliver a profit after tax of Rs. 3.37 billion for 2017. Total assets grew to Rs. 268 hillion buoyed by strong credit growth of 25%, outpacing industry benchmarks.

#### Dear Shareholders.

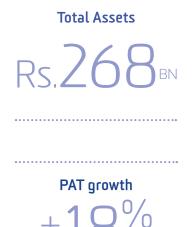
2017 has been a year of delivering inspired innovative solutions as Nations Trust Bank launched FriMi, Sri Lanka's first Digital Bank, marking a paradigm shift in how Sri Lankans bank and of your Bank coming of age as a digital bank. Supported by an ecosystem of merchants, ATMs and Branches which leverage the Bank's comprehensive network capability, FriMi is a decisive step towards realising our digital vision, combining a savings account and the convenience of a virtual debit card with best in class security and a host of other features. The work that goes on behind the scenes on this project provides insights in to the diversity of skills and perspectives of this young bank.

#### Risk & Rewards

Nations Trust Bank continued to raise the bar, recording an asset growth of 27% and a profit growth of 18% to deliver a profit after tax of Rs. 3.37 billion for 2017. Total assets grew to Rs. 268 billion buoyed by strong credit growth of 25%, outpacing industry benchmarks. All business verticals contributed strong results, reflecting the broad basing of growth despite significant challenges including high interest rates and moderating economic growth. Deposit growth of 28% also outperformed industry and included the highest amount of CASA raised by the Bank despite a marginal decline in the overall CASA ratio. Wide ranging digital transformation and lean initiatives paved the way for a lower cost to income ratio as efficiencies improved across the Bank.

Capital adequacy ratios declined marginally, however these ratios will be strengthened with the rights issue and the debenture issue approved by you at the Extraordinary General Meeting held in January, as we seek to comply with the increased regulatory capital requirement in readiness for the full implementation of the Basel III regulatory

framework. All financial stability ratios remain well above the regulatory requirements and within the Bank's overall risk appetite as we seek an optimal balance between risk and reward. Nations Trust remains one of the most profitable banks in the industry with an ROE of 17.38% and ROA of 1.41%.



#### **Customer Centric Digitisation**

Digitisation is at the core of a customer centric strategy pursued by the Bank as we seek to engage an increasingly tech savvy customer through digital platforms across a range of devices, empowering customers to realise their financial aspirations in a digital economy. Our goal is to inspire our customers and the millennials in particular, to excel in a digitally driven economy, supporting their personal growth. Establishment of Kaffeine Lab, our innovation centre, is core to our strategy of institutionalising innovation, disruption and change as we look beyond banking to the

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#### Chairman's Message

Sri Lanka will benefit from stronger global economic growth, which is expected to pick up pace in 2018 and 2019 as both developing and developed economies recorded higher than forecast growth in 2017. A noteworthy downside risk to the medium term forecast is the potential impact of tightening of monetary policy after a long period of relaxed policy and quantitative easing in advanced economies.

bigger picture of becoming a lifestyle partner to our customers. Our first event, the fintech hackathon organised in collaboration with the IT Faculty of the University of Moratuwa and the Sri Lanka Association for Artificial Intelligence was aimed at creating vibrant talent pools in the country and inspiring

Total Loan Portfolio

Rs. 187<sub>BN</sub>

**Total Deposits** 

Rs. 194 BN

tech start-ups. Kaffeine Lab is located away from the Head Office providing the Bank with a new dimension, a tech start up culture being developed alongside a prudent banking culture to challenge the status quo and disrupt prevailing business models.

Data analytics is an important aspect of our digitisation as it provides us with useful insights which are integrated in to customer interfaces and product design, enhancing customer experiences. It is also key to shaping our future as it provides high quality management information supporting strategy and objective decision making at management and Board levels.

Process transformation is the other pillar of our digital strategy, strengthening internal controls, enhancing scalability and enhancing work life balance for our employees. Although less visible, they play a key role in achieving sustainable growth and expansion.

#### Steering Growth

Well established governance mechanisms support Board effectiveness in providing strategic quidance and monitoring performance of the Bank. Board Committees remain vigilant in exercising oversight in areas allocated and engage with the management team to deliberate, debate and discuss matters prior to reporting or making recommendations to the Board. There were no changes in the composition of the Board during the year and there is sufficient diversity and expertise within the Board to support strategy formulation and performance management, and to steer the bank to successfully delivering broad based growth and profitability. The Board Audit Review Committee and the Board Integrated

Risk Management Committee play key roles in ensuring effectiveness of risk management frameworks, ensuring processes and internal controls are in place and monitoring readiness of the Bank for full compliance with the Basel III regulatory framework as the phased transition nears completion in January 2019. Self-evaluations have been conducted at Board level and feedback provided to formulate action plans for areas identified for further improvement. The Bank was the recipient of the coveted category award for Corporate Governance awarded by the Ceylon Chamber of Commerce, this highlights the commitment of the Board to upholding high standards of corporate governance.

#### Outlook for 2018

Sri Lanka will benefit from stronger global economic growth which is expected to pick up pace in 2018 and 2019 as both developing and developed economies recorded higher than forecast growth in 2017. A noteworthy downside risk to the medium term forecast is the potential impact of tightening of monetary policy after a long period of relaxed policy and quantitative easing in advanced economies. Inequalities, protectionism and geopolitical tensions remain key concerns.

Exports are expected to maintain growth momentum building on the recovery recorded in 2017 as stronger global demand, GSP+ and emphasis on non-traditional exports support growth. Projects such as the Western Region

Megapolis project and the Strategic Cities
Development Project are expected to support
economic growth as Sri Lanka pursues its
plans to become a regional hub, presenting the
Banking sector with lucrative opportunities
for growth. A focus on IT literacy supports our
growth strategy as smart phone penetration
increases providing access to a new world of
opportunities.

Nations Trust Bank is well positioned for growth in new dimensions with a high level of appeal to a broad segment of customers. Traditional banking channels are also sufficiently broad-based with balanced portfolios across Corporate, SME, Leasing and Consumer Banking delivering digital solutions to empower their customers. We continue to drive growth across all business verticals which have gained critical mass and migrate customers to digital solutions for ease of transacting. A strong track record of sustained growth and profitability combined with an indomitable spirit and strong governance structures give us confidence to transform our value proposition from the traditional banking model to a more vibrant and relevant lifestyle proposition.

#### **Acknowledgements**

The Board joins me in commending the Chief Executive Officer, Renuka Fernando and the Nations Trust Team for delivering a holistic performance across financial and non-financial measures as set out within the pages of this report. We also appreciate the guidance provided by officials of the Central Bank of Sri Lanka on regulatory matters. I thank our stakeholders for being part of our journey and invite you to grow with us as we look forward to a new era of banking.

It has been a rewarding year personally, watching the digital transformation at Nations Trust Bank impacting lives and transaction volumes and driving growth in a holistic manner. I look forward to working with the Board and the Nations Trust Team to realise our vision of helping people and businesses achieve today's goals and tomorrow's aspirations.

Krishen Balardine

Krishan Balendra

Chairman

27th February 2018

# CEO's Review



We ushered in a new era of banking in Sri Lanka with the launch of FriMi, the country's first digital bank, which enables any Sri Lankan to open a bank account using a smart phone. It is a lifestyle partner, empowering individuals to make payments, transfer funds, do their banking transactions and manage their finances, all available at their fingertips anytime, anywhere.

#### Return on Equity

#### **Deposit Growth**

Nations Trust's performance in 2017 delivers on many fronts as we pursued a customer centric strategy to increase market penetration and build our brand. Broad based growth across business verticals was supported by robust digital platforms, a dynamic branch network, innovation and a strong sales culture.

#### Making An Impact

We ushered in a new era of banking in Sri Lanka with the launch of FriMi, the country's first digital bank, which enables any Sri Lankan to open a bank account using a smart phone. It is a lifestyle partner, empowering individuals to make payments, transfer funds, do their banking transactions and manage their finances, all available at their fingertips anytime, anywhere. FriMi also brings easy and simple options to the merchants to accept cashless payments through QR codes or mobile to mobile transfers, seamlessly to their bank accounts. We believe this is a game changer which will shape the future of banking in Sri Lanka.

Nations Trust also launched "Kaffeine Labs" our innovation centre to explore and deliver futuristic solutions which will support the strategy of the bank to bring transformative customer experiences. The innovation lab also held the first ever Hackathon in Sri Lanka's financial services sector, which helped the aspiring, future entrepreneurs to showcase their innovations and compete for start-up funding. We also reviewed the needs of our tech savvy SME clients with a view to providing digital solutions to make their operations simpler. During the year, a number of digital solutions were introduced for the benefit of the SME customers including internet banking, cash management and PDC management solutions which have enabled faster more efficient management of their collections and payments.

Enabling our bank with data analytics, mobility and cloud were key strategies which we set for ourselves in 2017. Our objective to transform the bank and our staff to a data driven mind-set and work culture gained traction in 2017. By using data analytics we were able to get deeper insights to the requirements of our customers, thereby enabling us to customize our offers and solutions in a more relevant manner. During the year the bank also enabled access to real time data on sales volumes, transactions, assets and liability movements at a segment, product and channel level. Branches and businesses are now able to see the achievements of their financial KPIs against budgets on a real time basis on their mobile devices, thereby enabling our staff to make decisions and pursue their objectives in a much more informed manner. In 2018, the bank will roll out the second phase of this project so that all divisions in the bank including the operational departments will have access to real time data, enabling higher operational efficiencies, better management of resources and productivity.

While a key success factor of our Bank has been the complete vertical focus within the product lines and customer segments, we have identified the huge potential for growth in leveraging the various portfolios in these business verticals by offering customers integrated solutions running across multiple businesses. The Integrated Business Development Unit was set up in 2017 to facilitate a structured approach to this strategy and worked with all business verticals to innovate and offer customized solutions, to a number of identified industries and large customers.

I am particularly pleased to see the enhanced levels of cooperation and integration among these businesses who worked together to deliver the results set out in this report.

#### CEO's Review

#### **Growing our Business**

In leveraging our relatively young branch network to drive growth, the bank set its sights on increasing the market share of each branch in its own geography. The full growth potential of each branch was understood and strategies put in place to drive customer acquisitions, deepen existing relationships, increase share of wallet and drive revenue. The branches focused on understanding the lifecycle requirements of their customers and offered the full product basket relevant for each client. We are happy to report that we have converted all our branches to net positive contribution and will continue to leverage the network to spearhead our future growth in all our product and customer segment verticals.

Growing CASA was a core priority during the year. It was supported through the launch of the tremendously successful product; Max Bonus, the CASA sales focus at branches, launch of digital solutions and cross cooperation between business verticals to capture the full wallet and cash flow cycle of customers. This enabled Nations Trust to grow CASA in a year which saw low CASA growth in the industry. It had a significant positive impact to managing the cost of funds of the bank.

End-to-end wallet management and growth in our SMEs was a key driver of growth in 2017. Having been in the SME space for the past five years, we used the insights gained to deepen our penetration in to this sector. The success of the "Nations Road Shows", launched in 2016, continued in 2017 and was a driving force that enabled us to engage with key clients, understand their requirements and provide customised solutions.

We also reviewed our value proposition for SMEs to take customer centricity to the next level, fulfilling all their requirements rather than just the lending aspect. As a result, the Bank's pioneering concept of Business Banking Account Relationship Officers stationed at branches and trained to understand the non-credit based requirements of our SME customers including their payments, collections, trade and treasury needs have paid rich dividends. We recognise

that these services demand technology based solutions, as the leadership of these businesses are being taken over by the second generation of tech savvy entrepreneurs.

Having set up the banks project finance team in 2016, the Corporate Banking division completed the banks first structured syndication in 2017, thereby strengthening our value proposition to our customers. We also ventured in to offshore lending in Maldives and Cambodia with strong counter parties, expanding our capabilities and our portfolio. Deepening relationships was the key theme as we focussed on holistic solutions to our Corporate customers which has enabled the bank to support client needs in cash management and trade solutions and enabled the bank to penetrate their wallets to grow our current account business, trade and treasury.

Corporate Banking expanded activities by setting up a Mid-Market segment catering to the specific needs of this high growth sector. The branch network together with the Mid Corporate team made good headway in this sector in 2017 and will continue to develop this proposition to become a key customer segment in the bank, as it also forms a vital part of the value chain facilitating a smooth transition for our customers throughout their life-cycle from SME to Mid Corporate businesses.

Consumer Banking continues to deliver strong growth, revenues and profits through increased penetration from cards, personal loans and retail banking businesses which are complemented with digital solutions. The cards business continued its growth momentum. The success factors of our cards business was replicated to bring best practices to other product and business lines within Consumer. Growth of Home Loans was subdued during the year due to high interest rates which stabilised towards the end of the year and we look to leveraging the specialised Home Loan Centre put in place in 2016 to grow in 2018 and beyond.

In pursuing our vision to bring unmatched customer experiences and become the primary bank for all our customers, we re-launched the Nations Mobile app, incorporating insights gained into user interface and user experience

through focussed efforts to understand how a customer uses the phone. The reviews of the app have been excellent as evidenced by over 35,000 subscribers gained since the launch.

The performance of our leasing business was commendable, as the business overcame significant challenges including lower loan to value ratios directed by the Central Bank in early 2017. They delivered record volumes within the current customer segments resulting in strong portfolio growth, revenue and profitability while driving down the non-performing advances ratio below 1%. It is also pleasing to note that the leasing business which hereto, has been on a central sales model, leveraged and worked as a team with the branch network to bring in significant volumes initiated by the network.

During the year, we piloted an operating and a credit evaluation model for micro enterprise financing. We look forward to using the learnings from this pilot to penetrate this segment further with the use of data analytics, credit models and technology to add a micro enterprise proposition to our portfolio in the future.

#### **Positive Results**

Nations Trust recorded a Rs. 3.37 Bn group profit after tax reflecting a 18% growth despite a one off tax charge of Rs. 210Mn arising out of intercompany dividend payments.

The Banks' core operations grew revenue by 23% over the previous year, which was higher than the cost increases driven by higher business volumes. The broad based initiatives discussed above supported the asset growth of 27%, which outpaced the industry to reach a total assets base of Rs.268 Bn. Loans and advances recorded strong growth of 25% taking our portfolio to Rs.187 Bn with deposits recording a growth of 28% to Rs.194 Bn, outpacing industry.

In 2017, the Bank secured a US\$ 50 Mn facility from International Finance Corporation for expanding the SME portfolio, boosting our funding for growth. The Bank raised capital by way of a rights issue amounting to Rs. 3.2 Bn and plans to issue a debenture of

Rs. 3.5 Bn which is Basel III compliant for tier II capital during first quarter of 2018 further strengthening our capital position. Capital adequacy remains well within regulatory requirements at the close of the year with Tier I and Total Capital ratios at 10.83% and 13.89% respectively.

#### **Supporting Growth**

Managing the cost income ratio of the bank has high priority and a number of initiatives were implemented to manage costs while increasing productivity, in an environment of exponential volume growth. An organisation wide exercise to identify and prioritise action on areas with potential savings was undertaken and solutions are being implemented to enhance capacities through lean initiatives instilled in to the organisational culture. Along with lean, digitization played a key role in the internal drive to enhance productivity and employee experiences.

We commenced the pilot project "F1" with the objective of transforming our branch network into a new age model, providing our customers with unprecedented experiences and our staff with an easy, simple, frictionless work environment as we take on future growth. It encompasses a granular level review and re-engineering of all aspects of the branch from customer interactions and relationship management to transaction processing and digitalisation and from productivity efficiencies and staff training to ambience and experiences. The roll out will commence from 2018 in a phased manner.

#### Managing Risks

Close management of the banks funding and margins through a dynamic pricing strategy enabled by Treasury and the ALCO process, were the key priorities in enabling the growth that the bank undertook.

Towards the latter part of 2017, we anticipated a tight credit cycle in 2018 and strengthened credit risk management processes to manage the potential threat. Early warning systems have been reviewed and upgraded and Management have proactively engaged with clients to review

and provide guidance to our clients to manage their risks and discuss solutions to avoid escalation of risks.

We also focused on strengthening operational risk management by creating an operational risk monitoring function between the first and second lines of defence. This function comes within the purview of the COO who reviews the processes and ensures that hot spots are monitored through data driven mechanisms and tools.

Impact assessment of IFRS 9 is underway. Having completed an initial assessment, we are refining it with more advanced data to ensure compliance in 2018.

#### A New Vibe

An inspired team is vital to drive change. We have a young team whose average age is 28 and 69% of our team are under 30, which has made it easier to embed our digital agenda. It has been gratifying to witness the younger members of our senior team identified into our talent management pool, 'coming of age' to take on higher responsibilities and drive the success of the bank with passion and vigour.

A cloud-based HR system with the digitisation of all aspects of staff administration was launched during the year, enhancing the user experience for our staff and making our HR processes simpler and efficient. The performance management process will be migrated to this system in 2018.

We commenced the concept of digital town-halls where myself and a number of top management conducted these town-hall sessions during the year through a closed group employee Facebook page with questions either emailed prior to the meeting, or received on real time basis as the session progressed, This has enabled the management to respond more meaningfully and engage with staff across the whole bank.

Training and development to upgrading the skills and knowledge of our staff is a key area of focus for the bank. We launched an e-learning portal which is supporting our face to face training in our life cycle program. It has brought greater

flexibility and engagement among our young staff. A number of certification programmes were launched mainly for functions within our branch network so that we bring a standardised approach in carrying out these functions in the 'Nations Way' of doing things.

#### A Cautiously Positive Outlook

Macroeconomic indicators and rating agencies outlooks indicate a difficult operating environment in 2018 necessitating high levels of vigilance and objective analysis of data to identify growth areas. We believe that there is more profitable and sustainable business that we can secure for growth as we have demonstrated over the past year. Accordingly, we have strengthened our processes to manage identified downside risks and grow in targeted business segments with agile strategy and enhanced risk awareness. We expect well balanced growth in all customer segments and key products. We will continue to realise our aspirations together with our customers to deliver sustainable growth in shareholder value.

#### **Appreciations**

A visionary Board charts our course and inspires our growth. Their direction and counsel has been invaluable as we focussed on navigating the course and I wish to convey my sincere appreciation of their inputs. I also thank the officials of CBSL for their quidance to ensure full compliance with regulations. To my team, I offer a heartfelt thank you for accepting the stretched goals that we set for ourselves and overcoming challenges to achieving them, with a 'Can Do' determination, which has permeated to the entire Nations Team. I look forward to working together to lead the Bank on our journey as we change the face of banking in Sri Lanka.

Renuka Fernando Director/CEO

RNKJaneurch

27th February 2018

# Corporate Management



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#### Standing left to right

Niluka Gunatilaka - SVP (Cards), Sheahan Daniel - SVP (Branch Network), Hemantha Gunetilleke - SEVP (Commercial Banking),

Indrajith Boyagoda - EVP (Treasury & Investment Banking), Ajith Akmeemana - Chief Financial Officer, Bandara Jayathilake - SEVP (SME Banking),

**Gayan Ranaweera** - Chief Credit Officer, **Nisala Kodippili** - Chief Information Officer, **Priyantha Talwatte** - SEVP (Consumer Banking & Cards),

Thilak Piyadigama - Chief Operating Officer, Theja Silva - Group Company Secretary/General Counsel,

Priyantha Wijesekera - EVP (Leasing), Nanda Bandara, EVP (Internal Audit), Chamath Munasinghe - SVP (Banking Oparations),

Randil Boteju - SVP (Sales & Integrated Business Development), Chamila Sumathiratne - Acting Chief Risk Officer

#### Seated left to right

Mevan Balalle - Chief Compliance Officer, Shaan Wickremesinghe - Chief Marketing Officer, Renuka Fernando - Director/Chief Executive Officer, Ramanika Unamboowe - EVP (Human Resources)

SEVP - Senior Executive Vice President

**EVP** - Executive Vice President

**SVP** - Senior Vice President

# **Vice Presidents**



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#### Left to right

Tharusha Ekanayake - VP (Fixed Income Securities & Debt Sales), Menaka Wavita - VP (Branches - Emerging Market),

Renuka Senadheera - VP (Consumer Services), Nazeem Mohamed - VP (FriMi Digital Bank), Sampath Perera - Chief Data Officer,

Nisaja Aryasinghe - VP (Retail & SME Credit - Western Province), Kushlani Allis - VP (Management Reporting & Planning),

Jerome Ratnarajah - VP (Market Risk Management), Lakmal Randeni - VP (FX & Money Markets),

Milroy Fernando - VP (Branch Operations & Compliance), Roger Rozairo - VP (Collections & Recoveries),

Rasanja De Silva - VP (Branches - Western Province), Gavin Perera - VP (Consumer Credit Risk), Priyantha Samaradiwakara - VP (Leasing Sales),

Lasith Ranatunga - VP (Corporate Credit and Special Asset Management), Yamuna Silva - VP (Legal), Arosha Liyanaarachchi - VP (Corporate Banking),

Thushara Asuramanna - VP (SME Credit Management), Anushan Fernando - VP (Operational Risk)

**VP** - Vice President

# Creating Value through Strategy

This chapter provides an overview of how we determine strategy, our key priorities during the year and how our value creation is underpinned by robust governance risk management

32 | Mega Trends in our Operating Environment 34 | Stakeholders to Strategy 36 | Material Matters 38 | Charting Our Progress

40 | Sustainability at Nations Trust Bank 42 | Corporate Governance 67 | Risk Management Review

# Mega Trends in our Operating Environment



Agriculture (-3.2%)
9M2017 growth



Industrial 4.5% of the second of the second



Services
4.2%
9M2017 growth



GDP Growth 3.7% 9M2017 growth

Source: Dept. of Census and Statistics

Our operating landscape is continually being reshaped by changes in economic, social, technological, environmental and regulatory factors. Effectively identifying and responding to these dynamics are crucial in maintaining our ability to generate sustained value.

#### Macro-economic factors

Sri Lanka's economic growth has been moderate in the past few years, reflecting a persistently weak agriculture sector, structural weaknesses, fiscal pressures and global headwinds. The Government also adopted a tighter fiscal and monetary policy stance aimed at fiscal consolidation and curbing demand pressures, which resulted in lower than anticipated economic growth. That said, the outlook for Sri Lanka's economy in the medium to long-term is positive as reforms targeted towards fiscal consolidation, fostering local and foreign investment and stabilising macro-economic fundamentals is expected to accelerate the pace of growth. While reforms required to place the economy on a higher trajectory of growth have already commenced, the Government's political will and commitment in actioning such plans is critical for success. The International Monetary Fund projects the

country's economy to expand by 4.6% and 4.7% in 2018 and 2019 respectively.

#### **Competitive factors**

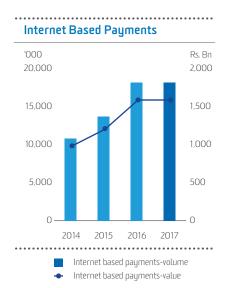
The industry has seen intense competitive pressures in recent years with financial service providers targeting the same client base. This has resulted in rate pressure across the industry, leading to narrower margins. Many banks have also pursued a strategy of regional expansion which has led to increased competitive pressures even in rural markets. Further, advances in technology have prompted non-banking players such as payment facilitators and telecommunication service providers to aim to cross sell financial services to their existing customer base.

#### Technological factors

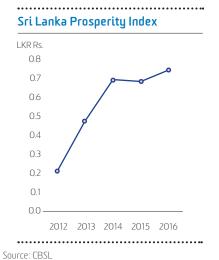
The technological revolution in financial services has compelled banks to rethink their customer interaction models. This has been complemented with a dramatic increase in customer connectivity, which has led to rapid growth in the use of mobile and online banking solutions. In addition to transforming the customer value proposition, disruptive technologies such as cloud computing, big data,

There has been an onset of increased financial sector regulation both globally and domestically, with a view to improving the stability and soundness of financial institutions.

# Clobal Banking Channel Preferences Omni Digital Digital and Human Interaction 46% Source: PWC Digital Banking Survey



Source: Payment Bulleting CBSL



advanced analytics and artificial intelligence are reshaping the way organisations conduct their business and Banks which are unable to respond to these changes are likely to see an erosion in their competitive position. A recent study conducted by PWCon global digital banking dynamics reveals the rise of an 'omnidigital' segment, where customers use only digital channels to interact with the Bank for everything they do. This segment is estimated to have grown from 27% in 2012 to 46% by 2017.

#### Regulatory factors

There has been an onset of increased financial sector regulation both globally and domestically, with a view to improving the stability and soundness of financial institutions. The CBSL's approach has centred on establishing sound risk management systems, instilling good corporate governance practices, strengthening capital buffers and promoting financial inclusion. Key regulatory reform in recent years have included,

- Basel III regulations on capital adequacy, liquidity and risk disclosure
- Anti-money laundering regulations
- IFRS 9-Financial Instruments
- Limitations on loan to value ratio for leasing facilities granted by banks

#### Social and demographic factors

Sri Lanka's transition to an upper middle income earning country has resulted in a parallel widening of the middle class as well as a general increase in prosperity, as measured by the Central Bank of Sri Lanka's Prosperity Index. Increasing customer affluence has led to higher demand for white goods, sophisticated financial products and increased focus on customer convenience and service standards. For Nations Trust Bank, this shift presents exciting avenues for growth given the expansion of its target customer base, the mass affluent segment.

#### Sustainability considerations

The financial services sector is increasingly expected to play a role in facilitating national economic development and supporting the transition to a low-carbon economy. By integrating environmental and social considerations into business strategy, banks can play a vital role in promoting sustainable development. Meanwhile, failure to effectively manage environmental and social effects may give rise to reputational and/or financial risks in the banking sector.

# Stakeholders to Strategy

Maintaining effective relationships with our stakeholders enables us to clearly identify and respond to issues that matter to them the most, thereby allowing us to deliver on their needs and expectations. As illustrated in our value creation model on pages 18 - 19, the expectations of our stakeholders are a vital input in our strategy formulation process and ensures that competing interests of stakeholders are managed in a way that results in the ethical and responsible creation of value. When selecting and prioritising stakeholders to engage with, we give due consideration to the potential influence of their decisions on our value creation process and to what level our operations impact them.

#### Shareholders

Ordinary shareholders Potential investors Long-term funding partners Credit rating agencies



#### **Employees**

2,943 employees Average age of 28 years 40.5% female representation

#### How we engage?

- Annual General Meeting (Annual)
- Investor forums
- Annual Report (Annual)
- One-to-one engagement with significant shareholders (Ongoing)
- CSE Announcements (Ongoing)
- Periodic engagement with credit rating agencies

#### Expectations in 2017

- Clear and transparent communication on the Bank's performance and strategy
- Returns commensurate with risks assumed
- Sustainable growth in earnings
- Robust corporate governance risk management practices

#### Our response

Our performance during the year was directed by a cohesive strategic plan aimed at strengthening the Bank's market position and profitability. We are also committed to providing a balanced review of our performance and prospects in our communications with investors ensuring a competitive return to their investment

#### Relevant strategic pillar

Earnings growth

- Attractive remuneration
- Opportunities for skill and career development
- Performance enabling environment
- Work-life balance
- Safe working environment
- Collective bargaining
- Equal opportunity

In 2017 significant emphasis was placed on upskilling employees as well as driving engagement and efficiencies through increased use of digital technology.

#### Relevant strategic pillar

- Human resources
- Internal processes



#### Customers

Individual customers, SMEs and Corporates

 Performance appraisals (Annual)

Surveys (Annual)

• Employee Engagement

- Staff meetings at multiple levels (Ongoing)
- Employee suggestion schemes (Ongoing)
- Grievance Reporting Procedure (Ongoing)
- Work-life balance events (Ongoing)
- Employee intranet and social media interaction (Ongoing)
- Online and local engagement by branch teams and relationship managers (Ongoing)
- Customer satisfaction surveys (Annual)
- Market research (Ongoing)
- Production promotion campaigns (Ongoing)

- Transparent and competitive pricing
- Customer service
- Convenience and flexibility of transacting
- Upholding customer charter
- Product innovation

In line with the strategic agenda for the year, we placed emphasis on enhancing customer convenience and accessibility and product innovation.

#### Relevant strategic pillar

- Customer value proposition
- Delivery and distribution



#### **Suppliers and Service** providers

Suppliers through who we procure office equipment, IT hardware/software etc and service providers who engage in non-critical activities



#### Regulators

The Bank's main regulators are the Central Bank of Sri Lanka, the Securities and Exchange Commission and The Department of Inland Revenue among others



Social events and sponsorships (Ongoing)

## Local branch engagement

#### **Expectations in 2017**

- Business growth
- Responsible business practices
- · Ease of transacting
- Strategic partnerships
- · Transparency in the procurement process
- Open communication

#### Our response

We recognise excellence in service by our suppliers and look to support their growth through mutually rewarding partnerships.



How we engage?

• One to one engagement

Written communication

Relationship building

initiatives (Ongoing)

(Ongoing)

(Ongoing)

- Statutory reporting (Ongoing)
- Meetings and industry forums (Ongoing)
- Compliance to all relevant laws and regulations
- Regulatory reporting
- Transparent and open communication
- Sustainable business practices
- Employment generation

We strive to maintain a strong compliance culture, as well as an open and cordial relationship with all regulators.



#### **Communities**

The broader society in which we operate across the country.

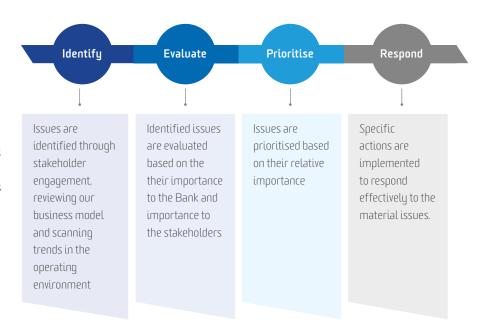
- Responsible business practices
- Community empowerment and development
- Employment generation
- Preserving the environment

We engage with local communities to develop economic activity providing opportunities and facilitating their socio-economic well-being.

### Material Matters

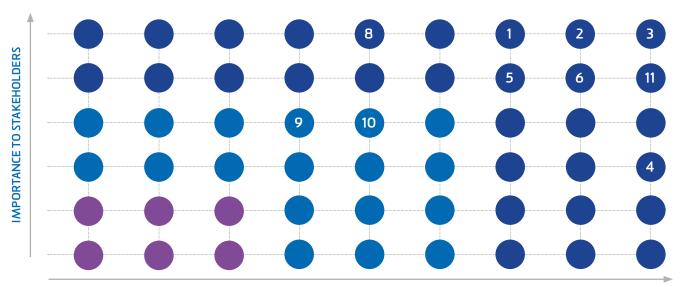
Material topics represent the issues and considerations that could have the most impact on our ability to create value. These topics change over time as industry dynamics shape the operating landscape and stakeholder expectations evolve.

This Integrated Annual Report is anchored by these material topics as they reflect the issues that are most critical to the Bank and to its stakeholders. Responsibility for determining material aspects lies with the Bank's Corporate Social Responsibility Committee comprising of five corporate heads. The material aspects thus identified are reviewed on an ongoing basis to ensure relevance and completeness. The Bank's process for determining material content is given below;



#### Materiality matrix for 2017

The Bank's material topics are presented below; there were no significant changes to material topics in comparison to the previous year.



**IMPORTANCE TO THE ORGANISATION** 

|    | Material topic                               | Boundary and impact  | Strategic relevance | Page<br>reference<br>for further<br>information |
|----|--|--|---------------------|---|
| 1  | Growth and profitability                     | Achieving sustainable growth in earnings is vital in driving shareholder value. Growth is dependent on a range of factors including strategic agenda, employee capabilities and macro-economic variables among others. |                     | 120 - 123                                       |
| 2  | Customer<br>accessibility and<br>convenience | As customer sophistication continues to increase, providing channel accessibility and convenience is vital in maintaining customer satisfaction.   |                     | 138 - 143                                       |
| 3  | Digitisation                                 | Digitisation has transformed the way banks interact with their customers as well as how business is conducted and risks managed on a day to day basis.   |                     | 130 - 131                                       |
| 4  | Responsible<br>lending                       | Our approach towards responsible lending is underpinned on ensuring customer rights are protected and that lending is directed towards sustainable businesses.   | 8                   | 138 - 143                                       |
| 5  | Employee<br>attraction                       | Recruiting and retaining the employees with the right skills, attitudes and work ethic is vital in achieving our strategic objectives.   |                     | 132 - 137                                       |
| 6  | Training and development                     | As a bank with a relatively young workforce we are committed towards upskilling our employees to effectively drive our strategy and customer experience.   | 2                   | 132 - 137                                       |
| 7  | Employee<br>satisfaction                     | We believe a satisfied and inspired workforce is crucial in driving our ambitious strategies   | 2                   | 132 - 137                                       |
| 8  | Operational<br>efficiency                    | Achieving process efficiencies and increased productivity has a direct impact on the Bank's profitability while freeing up employee time for customer interaction.   |                     | 106 - 129                                       |
| 9  | Preserving the environment                   | As a responsible corporate citizen, we strive to minimise the adverse environmental impacts of our operations.   | -                   | 146 - 151                                       |
| 10 | Corporate social responsibility              | Creating value to the communities we operate in through strategic, ongoing CSR projects can help us sustain our social license to operate.   | -                   | 138 - 143                                       |
| 11 | Corporate<br>governance                      | Sustainable value creation is underpinned by robust governance frameworks and practices.   | -                   | 42 - 66   |

Refer to Appendix 1 on pages 153 - 154 to see how the identified material topics correspond to the topics prescribed by the GRI Standards.

## Charting Our Progress - Strategic Framework

The Bank implemented its new Strategic Plan for 2017-2019, aimed at widening its market share to be the primary bank for the mass affluent segment and building a future-fit, technology-driven, competitive bank.

The Strategic plan represents 5 strategic pillars, strategic targets that we work towards and clearly defined KPIs to measure performance against these targets.

| Strategic Pillars                | Earnings Growth   | Customer Value Proposition  |
|----------------------------------|---|---|
| Strategic<br>drivers             | Expanding market share through venturing into new markets, deepening existing relationships and strengthening the mass affluent proposition.  | Develop innovative solutions which are relevant to emerging customer needs while focusing on ease of transaction and service consistency.   |
| Progress<br>during the year      | <ul> <li>Focused on increasing the cross-sell ratio</li> <li>Strong growth in the SME and Cards segments</li> <li>Launched a new Savings Account</li> <li>Pursued off-shore opportunities in the Corporate segment</li> </ul> | <ul> <li>Launch of FriMi - Sri Lanka's first digital bank</li> <li>Up-skill Inner Circle and Private Banking employees through a certification programme</li> <li>Launched mid-market customer segment</li> <li>Pilot portfolio for micro-enterprises</li> <li>Established digital customer feedback mechanism in branches</li> </ul> |
| How we<br>measure<br>performance | <ul> <li>Portfolio growth</li> <li>CASA ratio</li> <li>Growth in revenue</li> </ul> Refer to Financial Capital on pages 120 - 123   | <ul> <li>Customer satisfaction</li> <li>Cross sell ratio</li> <li>Digital delivery</li> <li>Refer to Social and Relationship Capital on pages 138 - 143</li> </ul>  |
| KPIs in 2017                     | CASA growth of Growth 28% 23%   | Customer satisfaction score of 80%  Cross sell ratio (existing customers)  1.7 times (1.4 in 2016)  Alternate channel transactions increased to 47%   |
| Target and outlook for 2018      | Will pursue aggressive expansion of the savings account base while refining the mass affluent proposition to nurture deeper customer relationships.   | Focus will be placed on driving customer experience through intimacy and innovation. Will also strengthen the online onboarding of products including savings, current accounts, credit cards, loans and leasing facilities.  |

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| Delivery and Distribution  | Internal Processes   | Human Resources   |
|--|--|---|
| Make our branches the best-in-class distribution centres by upskilling employee knowledge and optimising the existing network.   | Achieving operational excellence through automation, lean processes and data analytics   | Acquire and develop the skills required to achieve our strategic agenda.  |
| <ul> <li>Launched mobile banking application</li> <li>Deployed cash deposit machines</li> <li>Established dashboards for daily monitoring</li> </ul>                             | <ul> <li>Established 'first time right theme' across the Bank</li> <li>Paperless engagement with customers</li> <li>Reviewed branch processes</li> </ul> | <ul> <li>Focus on up-skilling knowledge</li> <li>Digital avenues for employee engagement</li> <li>Strengthened the career development framework</li> </ul>    |
| <ul> <li>Average revenue per branch</li> <li>Mobile banking subscribers</li> <li>Online banking subscribers</li> <li>Refer to Manufactured Capital on pages 130 - 131</li> </ul> | <ul> <li>Transaction processing time</li> <li>Robotic Process Automation (RPA)</li> </ul> Refer to Key Business Lines on pages 106 - 119                 | <ul> <li>Employee satisfaction rate</li> <li>Employee retention</li> <li>Training hours</li> <li>Refer to Human Capital on pages 132 - 137</li> </ul>         |
| Revenue per branch Internet transactions increased by $45\%$ $64\%$  | Cost to Income Ratio improved from 56% to 52%  | Training hours increased by retention rate 86.8%  |
| We plan to complete and roll out a model branch network and further strengthen the digital proposition through improvements to the mobile and online banking platforms           | Strengthen RPA within the Bank, review structures in corporate units for lean processes improve the data governance framework.                           | Strengthen e-learning to become a key mode of training, develop succession plan for senior management positions and adopt a more dynamic recruitment strategy |

## Sustainability at Nations Trust Bank

As an organisation, we have long-since understood the critical importance of ensuring the sustainability of our resources and the need to embed sustainability considerations into our strategy and daily management of our business.

The Bank is committed towards positive engaging in enhancing the quality of life and in driving changes in the real economy towards sustainable development.

Nations Trust Bank's Sustainability Policy embodies our approach towards sustainable business through the following key pillars;

- Managing the impacts from our operations and the value chain, in striving for net positive impact on environment and society, and at the same time build-in resilience to counter disruptions.
- Empowering our customers to make sustainable lifestyle and investment decisions by proactively engaging to offer sustainable solutions, making it convenient to transition to a Green Economy.
- Upholding, advocating and supporting adoption of higher standards in Environmental, Social and Governance (E, S, G) performance both within and in our sphere of influence and promote adoption of sustainable best practices.

 Taking an active role in leading the industry through breakthrough innovations and in collaborating nationally and globally to make the transformation necessary to achieve the Sustainable Development Goals

# Sri Lanka Banks' Association's Sustainable Banking Initiative (SLBA -SBI)

In 2015, Sri Lanka Banks' Association (SLBA) partnered four European Development Financial Institutions in the 'Sri Lankan Sustainable Banking Initiative', which encourages a multi-stakeholder approach towards transitioning to a green economy and contributing towards sustainable development. The initiative aims to facilitate decision making and co-ordinate efforts to increase resource efficiency and integrate environmental and social considerations into core operations of banking.

As a signatory to the initiative, Nations Trust Bank is committed to upholding the following principals of SBI. These principals are also aligned to the UN Sustainable Development Goals and our contribution towards the goals are discussed in subsequent sections of this Report.

## 11 Sustainable Banking Principles of SLBA - SBI

Business Activities- Environmental and Social Risk Management

Business Operations- Environmental and Social footprint

Rights of the respective stakeholders

Financial inclusion

E&S Governance

Promote ethical finance

Promote green economy growth

Capacity building

Collaborative partnerships

Promote transparency and accountability

No "Race to the Bottom"

## Commitment to Sustainable Development Goals

The UN Sustainable Development Goals (SDG) represent 17 goals and specific targets to be achieved over the next 15 years, with the ultimate objectives of ending poverty, ensuring prosperity and protecting the planet.

The Goals were signed into effect in September 2015, with world leaders committing to the new sustainable development agenda. Sri Lanka too committed to the SDGs, and as an organisation Nations Trust Bank is exploring ways in which we can contribute towards achievement of the Goals, as illustrated below.



#### Reducing inequalities

As a Bank, we contribute towards reducing inequalities through providing access to financial services across the country. In 2017, approximately 29% of our SME lending originated in regions outside the Western province, demonstrating our commitment to inclusive banking. During the year we also launched a micro-lending scheme, thereby fostering economic empowerment in a segment that usually lacks access to formal funding.



#### Industry, innovation and infrastructure

We are a technology-driven Bank and have invested substantial time and effort in delivering innovative solutions and methods of interaction. In 2017, Nations Trust Bank launched Fri Mi- Sri Lanka's first digital bank, which has revolutionised the way customers interact with the Bank and eliminated the need to visit a branch for account opening.

We also launched Kaffeine Lab, Sri Lanka's First Financial Sector Innovation Lab, opening up bank's infrastructure for open innovation with start-up incubation and soft loans. The FintecHack 2017 featured 19 teams in the country's first ever hackathon in new financial technology.



#### Decent work and economic growth

The Bank provided employment to 2,943 individuals during the year; our value proposition includes attractive remuneration, opportunities for skill and career development and a conducive and dynamic work environment.



#### **Quality education**

In 2017, we invested Rs. 72 million in providing 100,528 hours of training. Up-skilling our young team is a key priority for the Bank and we will continue to provide access to world-class learning opportunities to our team.



#### Gender equality

We are an equal opportunity employer, with an overall female representation rate of 40.5%. At senior management level, the ratio is 22.8% among the highest in the industry.



#### Climate action

We make concerted efforts towards minimising the adverse environmental impacts of our operations through initiatives to increase energy efficiency and cut emissions. In 2017, the Bank commissioned a 40Kw Solar PV System which generates approximately 23.81MWh of clean energy.



#### Life on land

The Bank's key environmental preservation initiative comprises the Biodiversity Conservation Project, which centres on the Hiyare rainforest. The project consists of animal rescue, hog deer conservation, research and raising awareness among others.



#### Peace, justice and strong institutions

We are committed to maintaining the highest standards of transparency, accountability and integrity facilitated through robust corporate governance mechanisms.

# The Chairman's Statement on Corporate Governance Report

Nations Trust Bank's Board of Directors is committed to maintaining the highest standards of corporate conduct, transparency and integrity, which has always underpinned its approach to long-term stakeholder value creation.

Dear Stakeholder,

Nations Trust Bank's Board of Directors is committed to maintaining the highest standards of corporate conduct, transparency and integrity which has always underpinned its approach to long-term stakeholder value creation. The Bank's governance framework has been designed to comply with all relevant regulations and requirements, while also embracing voluntary standards and industry best practices. Founded on a set of clearly defined values that are continuously reinforced among our employees, our organisational culture and decision making is built on a platform of accountability, fairness, transparency and integrity. The organisation structure put in place by the Board serves to ensure that responsibility is delegated in a judicious manner, facilitating accountability at all levels of the organisation

The Bank benefits from the diverse industry insights, acumen and skills of its Directors. There is also sufficient diversity in terms of age and gender representation. The composition of the Board remains unchanged from the previous year, and this has increased the efficacy of the Board as there is clearer and deeper understanding of the Bank's strategic agenda. The Board had approved a strategic plan for 2017-2019 aimed at increasing its market share and to be the primary bank for it's current and potential customers and building a future-fit, technology-driven bank.

The Board is committed to reviewing and revising its policies and governance structures in response to the evolving internal and external landscape and during the year we revisited the Bank's sustainability and CSR policy and sought alignment to the Sustainable Development Goals. The Bank also won the coveted category award for Corporate Governance at the Corporate Citizen Sustainability Awards 2017, conducted by the Ceylon Chamber of Commerce. This attests to the soundness and effectiveness of the corporate governance practices and frameworks that have been implemented by the Bank.

The subsequent sections of this Report describe how the Board has applied principles of good governance in practice and its compliance status with the Corporate Governance regulations made under the Banking Act Direction No 11 of 2007 (and subsequent amendments thereto) for Licensed Commercial Banks issued by the Central Bank of Sri Lanka and with the Code of Best Practice on Corporate Governance issued jointly by the Securities and Exchange Commission of Sri Lanka and the Institute of Chartered Accountants of Sri Lanka (CA Sri Lanka) in 2013. We also welcome the release of the revised Code of Best Practice in December 2017, and we will evaluate its impact on our governance framework, policies and practices.

As required by the above Code, I hereby confirm that, to the best of my knowledge and available information, I am not aware of any material violations of any of the provisions embodied (i) in the Board procedures by the Board of Directors of the Bank; or (ii) in the Bank's Codes of Conduct and Ethics by any member of the Corporate Management team of the Bank.

Krishan Balendra Chairman

Krishen Balanda

27th February 2018

# Annual Report of the Board of Directors on the Affairs of the Bank

The Board of Directors of Nations Trust Bank PLC are pleased to present its Annual Report, together with the audited financial statements and Auditor's Report for the year ending 31st December 2017. These disclosures conform to the requirements of the Companies Act No 7 of 2007, Banking Act Direction No 11 of 2007 (Corporate Governance for Licensed Commercial Banks and subsequent amendments thereto) and Listing Rules of the Colombo Stock Exchange (CSE). The Report is also quided by the recommended best practices on Corporate Governance. The Annual Report of the Board of Directors and the Audited Financial Statements were approved by the Directors on 27th February 2018. This year, the scope and depth of the Annual Report of the Board of Directors on Affairs of the company has been widened to enhance disclosures on the Bank's corporate governance practices.

#### The Bank and Principal Activities

Nations Trust Bank PLC, is a Public Limited Liability Company incorporated in Sri Lanka on 21st January 1999 under the Companies Act No. 17 of 1982, quoted in the Colombo Stock Exchange in May 1999 and a licensed commercial bank under the Banking Act No. 30 of 1988. The Bank was re-registered on 14th February 2008 as required under the provisions of the Companies Act No. 7 of 2007. Principal activities of the Bank include commercial, personal and private banking, trade services, leasing, factoring, treasury and capital market services and fee-based activities. The Nations Trust Bank Group comprises the Bank and its three fully-owned subsidiaries Waldock Mackenzie Ltd., Allied Properties Ltd., and Nations Insurance Brokers Ltd. which are carrying out margin trading, money market operations and fund and fee-based activities, property rental, and insurance broking, respectively. During the year, the Bank

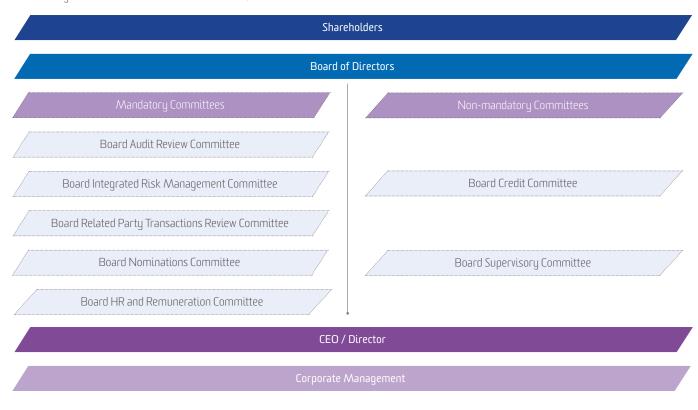
exited the margin trading business, gradually reducing its exposure to this line of operations; other than this there were no material changes to the activities of the Bank or any of the subsidiaries mentioned above during the period under review.

The Annual Report including the Audited Financial Statements have been prepared and presented with the disclosures in accordance with the Sri Lanka Accounting Standards and other applicable regulatory requirements.

The Financial Statements of the Bank and the Group are given on pages 172 - 176 of this Annual Report and were reviewed and approved by the Board of Directors on 27th February 2018. The Auditor's Report on the Financial Statements is given on page 171. The Accounting Policies adopted in the preparation of the Financial Statements are given on pages 177 - 276. The Accounting Policies have been amended in line with any new Sri Lanka Accounting Standards.

#### Governance Framework and Structure

The Bank's governance structure is illustrated below;



# Annual Report of the Board of Directors on the Affairs of the Bank

#### **Board of Directors**

Nations Trust Board comprises of 13 professionals who combine a diverse mix of professional, academic and entrepreneurial perspectives, in the fields of Banking & Finance, Economics and Management. Full profiles of the Directors are available on pages 12 to 17 of this Report. The Board also has a relatively high level of female representation, with three female professionals holding board positions. The diverse insights and acumen of Board members have generated constructive debate and discussion on key aspects, enhancing the overall effectiveness of the Bank.

Given due consideration to the criterion set out in the Banking Act No. 30 of 1988 and Banking Act Direction No. 11 of 2007, Board is of the view that all directors of the Bank including those who are recommended for re-election are fit and proper persons to hold office as Directors of the Bank.

#### Mandate of the Board

The Board is collectively responsible for the overall stewardship of the Bank. The mandate includes, approval of strategy, ensuring that key management personnel have the requisite knowledge, skills and experience to perform their roles effectively and ensuring effective risk management practices are in place in the Bank.

#### **Board Meetings**

The Board meets at least on a monthly basis and details of meetings in 2017 are given below. The scheduled dates of meetings for the year are approved by the Board at the first Board meeting of the year and any changes to the planned schedule is notified to Directors at least 7 days prior to the meeting. Meeting agendas and Board papers are circulated to all Board members electronically via secure platforms prior to Board and Sub-committee meetings.

| Name of Director             | Eligibility | Attendance | Excused |
|------------------------------|-------------|------------|---------|
| Non-Executive Directors      |             |            |         |
| Mr. Krishan Balendra         | 14          | 14         | Nil     |
| Mr. Prasanna De Silva        | 14          | 14         | Nil     |
| Mr. Suran Wijesinghe         | 14          | 14         | Nil     |
| Mr. Kumar Jayasuriya         | 14          | 12         | 02      |
| Mr. Gihan Cooray             | 14          | 12         | 02      |
| Mr. Harsha Raghavan          | 14          | 13         | 01      |
| Independent Non-             |             | -          |         |
| Executive Directors          |             |            |         |
| Mr. Murtaza Jafferjee-Senior | 14          | 13         | 01      |
| Director                     |             |            |         |
| Dr. Kemal de Soysa           | 14          | 14         | Nil     |
| Ms. N. Shalini Panditaratne  | 14          | 13         | 01      |
| Mr. Conrad D'Souza           | 14          | 13         | 01      |
| Ms. Rachini Rajapaksa        | 14          | 13         | 01      |
| Mr. Russell De Mel           | 14          | 13         | 01      |
| Executive Director           |             |            |         |
| Ms. Renuka Fernando          | 14          | 14         | Nil     |

#### **Rotations**

Mr. K. N. J. Balendra, Mr. Kumar Jayasuriya, Mr. Harsha Raghavan and Mr. Gihan Cooray retire

by rotation and being eligible for re-election are recommended by the Board for re-election as provided for in the Article No. 27 of the Articles of Association of the Bank.

#### Director's Shareholding

Directors' shareholding as at 31st December 2017 and 2016 are given below.

|                             | No. of S | hares   |
|-----------------------------|----------|---------|
| Name of the Director        | 2017     | 2016    |
| Mr. Krishan Balendra        | 107,700  | 107,700 |
| Mr. Murtaza Jafferjee       | 70,826   | -       |
| Dr. Kemal de Soysa          | -        | -       |
| Mr. Prasanna De Silva       | -        | -       |
| Ms. N. Shalini Panditaratne | -        | -       |
| Mr. Suran Wijesinghe        | 39,650   | 39,650  |
| Mr. Kumar Jayasuriya        | ***      | -       |
| Mr. Gihan Cooray            | 8,400    | 8,400   |
| Mr. Harsha Raghavan         | -        | -       |
| Ms. Renuka Fernando         | 68,700   | 68,700  |
| Mr. Conrad D'Souza          | -        | -       |
| Ms. Rachini Rajapaksa       | -        | -       |
| Mr. Russell De Mel          | -        | -       |

#### Interests Register

All Directors have made general declarations as provided for in Section 192 (2) of the Companies Act No. 7 of 2007. Arising from these, details of contracts in which they have an interest is given on pages 65 to 66 of this Report.

The Following entries were made in the Interests Register during the year under review:

- Approval of remuneration to the Executive Director by the Board - 31st March, 2017
- Purchase of shares by Mr. Murtaza Jafferjee, Senior Director on 19th June, 20th June and 22nd June, 2017

#### Board evaluation

The Board annually appraises its performance to ensure that they are discharging their responsibilities effectively. Each member of the Board carries out a self-assessment of his / her own effectiveness as an individual as well as effectiveness of the Board as a team. The performance of the ED/CEO is assessed by the Board against the short, medium and long-term objectives of the Bank.

#### Remuneration

Nations Trust Bank's Remuneration policy is designed to ensure that individuals of high calibre are attracted and retained within the Bank. The Compensation and benefits of the Executive Director is determined in accordance with the Remuneration policy of the Bank. When determining remuneration policy, the Board strives to ensure that the interests of shareholders and employees are aligned and that the Bank is able to attract and retain high-performing and skilled employees. The Bank also engages in a customized compensation survey at least annually, to benchmark the Bank's compensation to other local and multinational banks and corporates.

Directors' fees and emoluments paid during the year are given in Note 41.1 (a).

#### **Auditors**

Bank's Auditors during the period under review were Messrs. Ernst & Young, Chartered Accountants. The following payments were made to them during the year.

|                | Bank (LKR<br>'000) | Group (LKR<br>'000) |
|----------------|--------------------|---------------------|
| Audit Fees     | 10,178             | 11,893              |
| Fees for Other | 3,227              | 3,357               |
| Services       |                    |                     |

Other services consisted of advisory and tax related work.

As far as the Directors are aware the Auditors do not have any relationship with or interest in the Bank or any of its subsidiaries other than those disclosed above.

#### Compliance

The Bank has complied with all the regulatory and prudential requirements arising from the provisions in the statutes applicable to the Bank including the Banking Act No. 30 of 1988, directions and determinations issued by the Central Bank of Sri Lanka under the Banking Act, Monetary Law Act No. 58 of 1949, Exchange Control Act No. 24 of 1953, Companies Act No. 7 of 2007, Sri Lanka Accounting and Auditing Standard Act No. 15 of 1995, Prevention of Money Laundering Act No. 5 of 2006, Financial Transactions Reporting Act No. 6 of 2006, Convention on the Suppression of Terrorist Financing Act No. 25 of 2005. Inland Revenue Act No. 10 of 2006, Value Added Tax Act No. 14 of 2002, Finance Act No. 5 of 2005, Economic Service Charge Act No. 13 of 2006, Listing Rules of the Colombo Stock Exchange, Securities and Exchange Commission Act No. 36 of 1987, Finance Leasing Act No. 56 of 2000, Payment of Gratuity Act No. 12 of 1983, Employees' Provident Fund Act. No 15 of 1958, Employees' Trust Fund Act No. 46 of 1980 etc. and amendments to such statutes.

The Bank has established and maintained an effective system of internal controls which is improved on a continuous basis based on the recommendations of Internal Audit Department and the observations of the Central Bank of Sri Lanka and the external auditors during their inspections and audits.

Monetary Board of the Central Bank of Sri Lanka has permitted the two promoter shareholders of the Bank, namely John Keells Group and Central Finance Group to retain their current shareholding percentage in the Ordinary Voting shares of the Bank till 31st December 2020 and to reduce it to 15% each with effect from that date. Monetary Board has also required the Bank to limit the voting rights of the John Keells Group and Central Finance Group to 10% with effect from 31st March 2018.

#### **Transfer Pricing Regulations**

All transactions entered into with associated persons during the period are on an arm's length basis and are comparable with transactions carried out with non-associated persons.

#### **Results and Dividends**

Consolidated Income Statement along with the Bank's Income Statement for the year is given on page 173 and Statement of Financial Position of the Bank and the Group are given on page 172.

Having satisfied the solvency test requirement under the Companies Act No. 7 of 2007, the Directors have declared a first and final scrip dividend of Rs.2.10 per share to holders of both Ordinary Voting shares and Convertible Non Voting shares, to be satisfied by the issue and allotment of new shares of similar description, subject to applicable withholding tax. The scrip dividend is subject to approval of the Colombo Stock Exchange.

# Annual Report of the Board of Directors on the Affairs of the Bank

#### **Related Party Transactions**

Bank is in compliance with the Rules of the Colombo Stock Exchange and Directions issued by CBSL on Related Party Transactions. Details of significant related party transactions are given in the table below;

| Category of Related Party                             | Subsidiary Companies * |                   | Directors of the Bank |                  | Key Management<br>Personnel (KMP) of the<br>Bank |                      |  |
|---|------------------------|-------------------|-----------------------|------------------|--|----------------------|--|
| Items in the Statement of Financial Position          | 2017<br>LKR '000       | 2016<br>LKR '0000 | 2017<br>LKR '000      | 2016<br>LKR '000 | 2017<br>LKR '000                                 | 2016<br>LKR '000     |  |
| Assets  |                        |                   |                       |                  |  |                      |  |
| Accommodation   |                        |                   |                       |                  |  |                      |  |
| Loans and Advances                                    | -                      | 210,297           | 5,129                 | 9,007            | 67,836   | 90,465               |  |
| Credit Cards  | _                      | -                 | 1,261                 | 1,767            | 6,533  | 5,413                |  |
| Reverse Repurchase Agreements                         | _                      | -                 | -                     | -                | -  | -                    |  |
| Derivative Financial Assets                           | _                      | _                 | _                     | _                | _  | -                    |  |
| Other Assets  | -                      | -                 | _                     | -                | -  | -                    |  |
| Total Accommodation                                   | _                      | 210,297           | 6,389                 | 10.774           | 74,369   | 95,878               |  |
| Less: Cash Collaterals against Total Accommodations   | _                      | -                 | 12,249                | 10,653           | 43,441   | 21,227               |  |
| Inv. made in the Bank's Equity and Debt Instruments   | _                      |                   | -                     | -                | -  |                      |  |
| Total Net Accommodation                               | _                      | 210,297           | _                     | 121              | 30,928   | 74,651               |  |
| Total Net Accommodation % of Total Regulatory Capital |                        | 0.93%             | _                     | 0.00%            | 0.13%  | 0.33%                |  |
| Liabilities   |                        | - 0.7.5,0         |                       | 0.00,0           | 311370   | 0.55,0               |  |
| Due to Customers                                      | 26,114                 | 54,451            | 104,079               | 48,279           | 136,872  | 123,663              |  |
| Borrowings & Others                                   | 378,405                | 589,663           | -                     | -                | 587  | .23,003              |  |
| Other Liabilities/Financial Guarantees                | -                      | -                 | _                     | _                | -  | _                    |  |
| Derivative Financial Liabilities                      | <u>-</u>               |                   |                       | _                |  | _                    |  |
| Equity  | ······                 |                   |                       |                  |  |                      |  |
| Dividends Paid (Net)                                  |                        |                   | 427                   | 426              | 78   | 77                   |  |
| Issue of Bonus Shares                                 |                        |                   | 127                   | 120              | , ,  |                      |  |
| Commitments:  |                        |                   |                       |                  |  |                      |  |
| Undrawn Facilities                                    | 1.800.000              | 1,589,836         | 7.163                 | 4,408            | 52.609   | 34,185               |  |
| Letter of Credit / Guarantees                         | -                      | 1,507,050         | 7,105                 | -,400            | 32,007   | J <del>-</del> 1,105 |  |
| Forward - Foreign Exchange Contracts                  |                        |                   |                       | _                |  | _                    |  |
| Items in Income Statement                             | -                      |                   |                       |                  |  |                      |  |
| Interest Income Earned                                | 5.747                  | 15,242            | 411                   | 678              | 4,737  | 4,767                |  |
| Interest Expenses Paid                                | 57,024                 | 47,891            | 5,391                 | 1,028            | 11,134   | 8,620                |  |
| Other Income Earned                                   | 14,656                 | 13,304            | 398                   | 1,020            | 459  | 38                   |  |
| Dividends Received (Gross)                            | 440,100                | 23,489            | 770                   | -                | 4J7  |                      |  |
| Proceeds from Sale of Shares                          | 671,925                | 23,409            |                       |                  |  | _                    |  |
| Expenses Paid   | 41,686                 | 41,686            | 1.607                 | 788              |  | 490                  |  |
| Provision for Investments                             | 41,000                 | 41,000            | 1,007                 | 700              |  | 490                  |  |
| Compensation Paid :                                   |                        | -                 |                       |                  |  | -                    |  |
|   |                        |                   | E2 E20                | 44.042           | 218,240  | 162,994              |  |
| Short Term Employee Benefits                          |                        | -                 | 53,539                | 44,042           |  |                      |  |
| Post Employment Benefits                              |                        | -                 | 14,872                | 4,200            | 28,063   | 22,510               |  |
| No. of Shares of the Bank Bought                      |                        | -                 | 70,826                |                  |  |                      |  |
| No. of Shares of the Bank Sold                        |                        |                   |                       |                  |  |                      |  |

<sup>\*</sup> Subsidiaries of the Group include Waldock Mackenzie Limited, Allied Properties Limited and Nations Insurance Brokers Limited.

<sup>\*\*</sup> Since John Keells Holdings PLC together with Mackinnon Keells Limited, HWIC Asia Fund and Central Finance Company PLC together with CF Growth Fund Limited and CF Insurance Brokers Pvt. Limited hold material interest in the Bank, transactions with these companies have been disclosed.

<sup>\*\*\*</sup> Significant investor related entities include entities controlled and/or jointly controlled by the significant investors of the Bank.

| Close Relation | Close Relations of Directors |                        | Shareholders owning a |                              | Concerns in which Directors,           |  |  |
|----------------|------------------------------|------------------------|-----------------------|------------------------------|--|--|--|
|                | KMP                          | material intere        |                       | Close Relations of Directors |  |  |  |
|                |                              | *                      | *                     | or material s                |  |  |  |
|                |                              |                        |                       | have a substantial interest  |  |  |  |
| 2017           | 2016                         | 2017                   | 2016                  | 2017                         | 2016                                   |  |  |
| LKR '000       | LKR '000                     | LKR '000               | LKR '000              | LKR '000                     | 2016<br>LKR '000                       |  |  |
| LKR 000        | LKR 000                      | LKR 000                | LKR 000               | LKR 000                      | LKR 000                                |  |  |
|                |                              |                        |                       |                              |  |  |  |
|                |                              |                        |                       |                              |  |  |  |
| 24,820         | 11,072                       | 169,261                | 378,921               | 198,855                      | 57,127                                 |  |  |
| 1,518          | 4,712                        | -                      | -                     | 766                          | 192                                    |  |  |
| -              | -                            | -                      | -                     | -                            | -                                      |  |  |
| -              | -                            | -                      | -                     | -                            | 2,974                                  |  |  |
| -              | -                            | -                      | -                     | 19,666                       | 13,227                                 |  |  |
| 26,338         | 15,784                       | 169,261                | 378,921               | 219,287                      | 73,556                                 |  |  |
| 30,026         | 10,853                       | -                      | -                     | -                            | -                                      |  |  |
| -              | -                            | -                      | -                     | -                            | -                                      |  |  |
| -              | 4,932                        | 169,261                | 378,921               | 219,287                      | 73,556                                 |  |  |
| -              | 0.02%                        | 0.73%                  | 1.68%                 | 0.94%                        | 0.33%                                  |  |  |
| 05275          | 47.46.4                      | 1.505.033              | /2/ /50               | 1,002,074                    | 1.702.017                              |  |  |
| 85,365         | 47,464                       | 1,595,022<br>2,942,630 | 636,650<br>1,766,238  | 1,803,874<br>354,664         | 1,703,916                              |  |  |
| -              | -                            | 2,942,030              | 1,/00,236             | 273,225                      | 218,122<br>65,535                      |  |  |
| -              |                              | -                      |                       | 11.346                       | 8                                      |  |  |
| -              |                              |                        |                       | 11,540                       | U                                      |  |  |
| 20             | 20                           | 284,474                | 284,080               | •                            |  |  |  |
|                |                              | 20 1, 17               | 20 1,000              |                              |  |  |  |
| ······         |                              |                        |                       |                              |  |  |  |
| 11,352         | 8,559                        | 639,880                | 115,240               | 630,458                      | 286,701                                |  |  |
| ·              | -                            | 225,874                | 265,854               | 484,320                      | 954,134                                |  |  |
| -              | -                            |                        | -                     | 708,931                      | 594,699                                |  |  |
|                |                              |                        |                       |                              |  |  |  |
| 1,015          | 979                          | 22,682                 | 29,448                | 4,977                        | 2,133                                  |  |  |
| 3,404          | 2,510                        | 528,294                | 321,406               | 153,864                      | 59,282                                 |  |  |
| 853            | 46                           | 3,615                  | 3,643                 | 14,280                       | 15,582                                 |  |  |
|                | -                            |                        | -                     |                              |  |  |  |
|                |                              | 46,657                 | 48,406                | 77,770                       | 53,587                                 |  |  |
|                | -                            | 40,007                 | 40,400                | //,//U                       | וסכיכר                                 |  |  |
|                |                              |                        |                       |                              |  |  |  |
|                | -                            |                        | -                     |                              | -                                      |  |  |
|                | -                            |                        | -                     |                              | -                                      |  |  |
|                |                              |                        |                       |                              | ······································ |  |  |
|                |                              |                        |                       |                              |  |  |  |
|                | •••••                        |                        | •••••                 |                              |  |  |  |

Key Management Personnel (KMP) consists of Bank's Board of Directors, Corporate Management and their Close Family Members as designated by the Corporate Governance structure.

As required by rule 9.3.2 (a) of the CSE listing rules, there are no non-recurrent related party transactions which exceeds the lower of 10% of the equity or 5% of the total assets.

As required by rule 9.3.2 (b) of the CSE listing rules, there are no recurrent related party transactions which exceeds 10% of the gross revenue/income.

# Annual Report of the Board of Directors on the Affairs of the Bank

## Information on Shares and Debentures

Information relating to holdings of shares and debentures is given in pages 124 to 127of this Report.

#### Post balance sheet events

No circumstances have arisen since the reporting date that would require adjustment or disclosure other than those disclosed in Note 47 to the Financial Statements contained on page 276.

#### Capital Adequacy

The Group's capital adequacy ratios as at 31 December, 2017 were 10.83% for Tier I and 13.89% for Total Capital and are above the minimum requirements of the Central Bank of Sri Lanka.

#### Directors of subsidiary companies

#### Waldock Mackenzie Limited

Mr. Prasanna De Silva - Chairman Mr. Suran Wijesinghe Ms. Renuka Fernando

#### Nations Insurance Brokers Limited

Ms. Renuka Fernando - Chairman Dr. Kemal De Soysa

#### Allied Properties Limited

Mr. Prasanna De Silva - Chairman Mr. Suran Wijesinghe Ms. Renuka Fernando

#### **Going Concern**

Directors after making necessary inquiries have a reasonable expectation that the Bank has adequate resources to continue in operational existence for the foreseeable future. Therefore the going concern basis has been adopted in the preparation of the Financial Statements.

#### **Annual General Meeting**

Krishen Balandon

Annual General Meeting of the Bank will be held at the Auditorium of the Institute of Chartered Accountants of Sri Lanka, 30A, Malalasekera Mawatha, Colombo 07, Sri Lanka on 29th March, 2018 at 10.00 a.m.

Krishan Balendra Chairman

Renuka Fernando

Director/Chief Executive Officer

Theja Silva

Company Secretary

Colombo 27th February, 2018

| Principle  | SEC and CA<br>Sri Lanka Code<br>Reference | Compliance and Implementation   | Adoption Status |
|--|---|---|-----------------|
| A. The Directors   |   |   |                 |
| A.1 The Board  |   |   |                 |
| Effective Board  | A.1                                       | Nations Trust Bank's Board comprises of 13 professionals who combine a diverse mix of professional, academic and entrepreneurial perspectives, in the fields of Banking & Finance, Economics and Management. Full profiles of the Directors are available on pages 12 to 17 of this Report. Directors are recommended by the Board Nominations Committee and elected by shareholders at the Annual General Meeting with the exception of the Chief Executive Officer who is appointed by the Board and remains as an Executive Director during the tenure of his/her appointment. | Complied        |
|  |   | The Board has a relatively high level of female representation, with three female professionals holding board positions. The diverse insights and acumen of Board members have generated constructive debate and discussion on key aspects, enhancing the overall effectiveness of the Bank.  |                 |
| Regular Meetings   | A.1.1                                     | The Board meets at least on a monthly basis and convened 14 times in 2017. The scheduled dates of meetings for the year are approved by the Board at the first Board meeting of the year and any changes to the planned schedule is notified to Directors at least 7 days prior to the meeting. Meeting agendas and Board papers are circulated to all Board members electronically via secure platforms prior to Board and Sub-committee meetings and Directors are also given the flexibility to join meetings from remote locations.   | Complied        |
| Board's responsibilities: The follow   | ing procedures are o                      | carried out to strengthen the safety and soundness of the Bank  |                 |
| Ensure the formulation and implementation of sound business strategy   | A.1.2                                     | The Board is collectively responsible for the overall stewardship of the Bank and the roles and responsibilities of the Board are,  | Complied        |
|  |   | <ul> <li>Approval of strategy</li> <li>Ensuring key management personnel have the necessary<br/>skills, knowledge and experience</li> </ul>   |                 |
|  |   | Ensuring effective risk management practices and frameworks are in place  |                 |
|  |   | Ensuring effectiveness of systems in place to secure integrity of information and internal controls   |                 |
| Ensure that the Chief Executive Officer (CEO) and management team possess the skills, experience and knowledge to implement the strategy | A.1.2                                     | The Board Nominations Committee ensures that the Board Members and Key Management Personnel have the required skills, experience and knowledge to implement strategy.   | Complied        |

| Principle  | SEC and CA<br>Sri Lanka Code<br>Reference | Compliance and Implementation   | Adoption Status |
|--|---|---|-----------------|
| Ensure effective CEO and senior management succession strategy   | A.1.2                                     | High-performing members of the middle management team have been identified and are effectively being groomed to succeed the current senior management team.   | Complied        |
| Ensure effective systems to secure integrity of information, internal controls and risk management   | A.1.2                                     | Refer to Director's statement on Internal Controls over Financial<br>Reporting given on pages 163 - 164, Board Audit Committee<br>Report on pages 166 - 167 and Board Integrated Risk<br>Management Committee Report on page 157.   | Complied        |
| Ensure compliance with laws, regulations and ethical standards   | A.1.2                                     | There is a dedicated Compliance function reporting directly to the Board Integrated Risk Management Committee which has responsibility for compliance. Group Compliance Officer reports directly to the Board Integrated Risk Management Committee.   | Complied        |
| Ensure all stakeholder interests are considered in corporate decisions   | A.1.2                                     | Directors take decisions taking into account the interests of the customers, shareholders, employees and the community. Additionally, there is a Customer Charter, an HR Policy and an investor relations function which ensures that the interests of these key stakeholders are upheld.   | Complied        |
| Ensure that the company's values and standards are set with emphasis on adopting appropriate accounting policies and fostering compliance with financial regulations | A.1.2                                     | Audit Committee & Board review accounting policies annually to ensure that they are in line with the business model of the bank and evolving international and local accounting standards and industry best practice.   | Complied        |
| Fulfill such other Board functions as are vital, given the scale, nature and complexity of the business concerned  | A.1.2                                     | The Board is committed to fulfilling their functions in line with the laws, regulations and good governance practices adopted by the Bank.  | Complied        |
| Act in accordance with laws relevant to the organisation and procedure for Directors to obtain independent professional advice.                                      | A.1.3                                     | Compliance with applicable laws and regulations are ensured through the Bank's comprehensive framework of policies, internal controls and procedures. A dedicated Compliance Unit has been established in line with the requirements of the Banking Act Direction No.11 of 2007 to monitor the Bank's overall compliance risks. The Compliance Unit conducts regular compliance audits and reports to the BIRMC on a monthly basis. | Complied        |
|  |   | To enhance the effectiveness of the Board's decision making and preserve overall independence, Directors have been given the specific power to seek professional independent advice when deemed necessary, coordinated through the Company Secretary.   |                 |

| Principle   | SEC and CA<br>Sri Lanka Code<br>Reference | Compliance and Implementation  | Adoption Status |
|---|---|--|-----------------|
| Access to advice and services of<br>Company Secretary                                     | A.1.4                                     | All Directors have access to the Group's Company Secretary, Mr. Theja Silva who is an Attorney-at-Law and satisfies the provisions contained in Section 43 of the Banking Act. The Company Secretary is responsible for ensuring that Board procedures are followed and that all applicable rules and regulations are complied with. The Articles of the Company specify that the appointment and removal of the Company Secretary should be by resolution involving the entire Board. | Complied        |
| Independent judgement   | A.1.5                                     | As professionals, directors use their independent judgement on aspects relating to strategy, resource allocation, performance, key appointments as well as standards of business conduct. The Board composition and representation ensures that there is a sufficient balance of power within the Board, with limited tendency for one or few members to dominate decision making.   | Complied        |
| Dedicate adequate time and effort<br>to matters of the Board and the<br>Company           | A.1.6                                     | Board meetings and Sub-committee meetings are scheduled well in advance and Board agendas and papers are circulated prior to the meeting to enable Directors to prepare adequately. Meanwhile, members of the Corporate Management team also engage with the Board regularly to update Directors on emerging trends in the business environment and operating landscape.   | Complied        |
| Board induction and Training  | A.1.7                                     | When first appointed to the Board, Directors undergo a comprehensive induction section which includes provision of an induction pack comprising of the Bank's Articles of Association, Board Procedure, regulatory provisions and previous annual reports among others. In addition, Directors keep abreast of developments in the Bank and the external environment through regular interactions with the Corporate Management.   | Complied        |
| A.2 Division Of Responsibilities Bet  | ween Chairman And                         | J CEO  |                 |
| Separating the activities of the Board from the executive responsibilities of the Company | A.2                                       | The positions of the Chairman and the Chief Executive Officer have been clearly separated to ensure appropriate balance of power and authority. The Chairman is a Non-Executive Director whilst the CEO functions as an Executive Director. The roles of the Chairman and the CEO have been clearly defined and approved by the board. There is no financial, business, personal or other relevant material relationship between the Chairman and the CEO.                             | Complied        |

| Principle  | SEC and CA<br>Sri Lanka Code<br>Reference | Compliance and Implementation  | Adoption Status |
|--|---|--|-----------------|
| A.3 Chairman's Role  |   |  |                 |
| Chairman's role in preserving good corporate governance                                | A.3                                       | The Chairman provides leadership to the Board, and his specific responsibilities have been outlined and approved by the Board which is aligned with the stipulations of the Code of Best Practice, the continuing listing requirements of the CSE and the Banking Act Direction No.11 of 2007.  • ensure that the board works effectively and discharges its responsibilities  • ensure that all key and appropriate issues are discussed by the board in a timely manner.  • be responsible for the proper conduct of the Board meetings and shareholder meetings in accordance with the law.  • Be responsible for communications with shareholders.  • Create a constructive relationship with management and act as a conduit between management and the Board but not engage in activities involving direct supervision of management or any other executive functions.  • ensure that appropriate steps are taken to maintain effective communication with shareholders and that the views of shareholders are communicated to the board.  • ensure that the information flow to the Board is comprehensive;  • respond promptly and comprehensively to concerns raised by other directors;  • take leadership on corporate governance issues, including making himself aware of directors' and executives' conflicts of interest and managing any such conflicts. | Complied        |
| A.4 Financial Acumen   |   |  | CII I           |
| Availability of financial acumen and knowledge to offer guidance on matters of finance | A.4                                       | The Board has adequate financial acumen and knowledge as several Directors are academically/professionally qualified in finance related subjects and/or have held senior management positions in finance. Qualifications of Directors are described in the Profiles of Directors given in Pages 12 - 17.   | Complied        |
| A.5 Board Balance  |   |  |                 |
| Non-executive directors of sufficient calibre and number                               | A.5.1 and A.5.2                           | Non-Executive Directors including the Chairman (12 in total) make up a majority of the Board whilst the only Executive Director on the Board is the CEO.   | Complied        |

| Principle   | SEC and CA<br>Sri Lanka Code<br>Reference | Compliance and Implementation  | Adoption Status |
|---|---|--|-----------------|
| Independence of Non-Executive directors   | A.5.3                                     | Of the Non-Executive Directors, Six are independent of management and free of any business or other relationship that could materially interfere with or could reasonably be perceived to materially affect the exercise of their independent judgement. Annual declarations of independence or non-independence are obtained from all Directors.  | Complied        |
| Annual declarations of independence from directors  | A.5.4                                     | Annual declarations of independence is obtained from all Independent Directors.  | Complied        |
| Annual evaluation of independence   | A.5.5                                     | Based on the annual evaluation of independence, the following Directors are deemed to be Independent.  Murtaza Jafferjee  Dr. Kemal De Soysa  Ms. Shalini Panditaratne  Conrad D'Souza  Russell De Mel  Ms. Rachini Rajapaksa  | Complied        |
| Senior Independent director   | A.5.6 and A.5.7                           | Mr. Murtaza Jafferjee, an independent non-executive director has been appointed as a Senior Director of the Board in view of the requirements of the Banking Act Direction No.11 of 2007   | Complied        |
| SID to meet with other Directors  | A.5.8                                     | The Independent Directors met with the SID once during the year.   | Complied        |
| Chairman to hold meetings with<br>Non-Executive Directors, without<br>Executive Directors being present | A.5.9                                     | Non-Executive Directors are also given the opportunity to meet the Chairman without the Executive Director being present to ensure that all individual views are given due consideration.  | Complied        |
| Recording of Directors' concerns in<br>Board Minutes  | A.5.10                                    | Board minutes are prepared in order to record any concerns of the Board as a whole or those of individual Directors regarding matters placed for their approval/guidance/action. These minutes are circulated and formally approved at the subsequent Board meeting, Additionally, directors have access to the past Board papers and minutes in case of need via electronic means at all times. | Complied        |

| Principle  | SEC and CA<br>Sri Lanka Code<br>Reference | Compliance and Implementation  | Adoption Status |
|--|---|--|-----------------|
| A.6 Supply Of Relevant Information   |   |  |                 |
| Provision of appropriate and timely information  | A.6.1                                     | Directors are supplied with comprehensive and timely information that is required to discharge their duties effectively. Quantitative and qualitative information which includes performance against objectives, stakeholder relationships, progress on achieving strategic objectives and risk indicators are furnished to all Directors prior to Board/Sub-Committee meetings. In addition, Directors have open access to KMP to obtain further information or clarify any concerns that may arise. Any Director who does not attend a meeting is updated on proceedings prior to the next meeting through formally documented minutes of meetings in order to ensure continuity of Board discussions. | Complied        |
| Chairman to ensure all Directors are properly briefed on issues arising at Board meetings          | A.6.1                                     | In addition to the comprehensive Board papers, Directors are also regularly kept abreast of changes in the economic and industry landscape that could potentially impact the Bank and are able to seek independent professional advice at the Bank's expense if required.  | Complied        |
| Board papers and agenda to be circulated 7 days prior to meetings.                                 | A.6.2                                     | As described above, Board papers are generally circulated 7 days before the meeting. There is provision for circulation of urgent papers within a shorter time frame and also for approval of matters by circulation. However approval by circulation is the exception and not the rule.   | Complied        |
| A.7 Appointments To The Board  |   | -  |                 |
| Formal and transparent procedure for new appointments through an established Nominations Committee | A.7.1                                     | Board appointments follow a transparent procedure, with new Directors being appointed by the Board based on the recommendations of the Board Nomination Committee.  The Terms of Reference of the Bank's Board Nomination Committee comply with the Central Bank Direction on Corporate Governance.  | Complied        |
| Annually assess Board composition  | A.7.2                                     | The Board conducts an annual self-assessment of its composition and ascertains the adequacy of the combined skill and experience.  | Complied        |
| Disclosure of information to shareholders upon appointment of new directors                        | A.7.3                                     | Appointments of new directors are promptly communicated to the CSE and shareholders through press releases after obtaining approval from the regulator. This communication would typically include a brief profile of the Director, relevant skills and industry experience and directorships in other entities. There were no new appointments to the Board during the year under review.   | Complied        |

| Principle  | SEC and CA<br>Sri Lanka Code<br>Reference | Compliance and Implementation   | Adoption Status |
|--|---|---|-----------------|
| A.8 Re-Election  |   |   |                 |
| All directors should submit themselves for re-election at regular intervals  | A.8                                       | As per the Articles, 1/3rd of the Directors submit themselves for retirement at each annual General Meeting and be subject to re-election. Such Directors who retire are those who held office for the longest time period since the election/re-appointment. In accordance with this provision, the following directors retire and offer themselves for re-election: | Complied        |
|  |   | <ul> <li>Mr. Krishan Balendra</li> </ul>  |                 |
|  |   | <ul> <li>Mr. Kumar Jayasuriya</li> </ul>  |                 |
|  |   | Mr. Gihan Cooray  |                 |
|  |   | Mr. Harsha Raghawan   |                 |
|  |   | Directors appointed to the Board since the AGM will stand for election for the first time in accordance with the provisions in the Articles of Association.   |                 |
|  |   | The Board addresses succession planning by ensuring that the board comprises of a number much higher than the required minimum number of 7.   |                 |
| Non-Executive directors are appointed for specified terms subject to re-election   | A.8.1                                     | Non-executive Directors are appointed upon approval of the Central Bank of Sri Lanka and stand for re-election at the AGMs are per the Articles.  | Complied        |
| All directors including Chairman to be subject to re-election at first opportunity after appointment and re-election at least every 3 years thereafter | A.8.2                                     | Described in response to A8 above.  | Complied        |
| A.9 Appraisal Of Board Performance   | 2   | -   |                 |
| Appraisal of Board Performance   | A.9.1                                     | The Board annually appraises its performance to ensure that they are discharging their responsibilities effectively. Directors are accordingly required to fill a self-evaluation checklist in line with the provisions prescribed by the Code of Best Practice. The checklist/questionnaire details areas such as,   | Complied        |
|  |   | Diversity and skills of the Board   |                 |
|  |   | Sufficiency of Board information  |                 |
|  |   | Strength of the Strategic plan  |                 |
|  |   | The responses are reviewed by the Senior Director who compiles a report which is discussed at a Board meeting.  |                 |
| Appraisal of Board Sub-Committees  | A.9.2                                     | This is included as part of Board self-appraisals   | Complied        |
| Disclosure of Board and Sub-<br>Committee method of appraisal  | A.9.3                                     | Refer A.9.1 and A.9.2 above   | Complied        |

| Principle  | SEC and CA<br>Sri Lanka Code<br>Reference | Compliance and Implementation  | Adoption Status |
|--|---|--|-----------------|
| A.10 Disclosure Of Information In R                                    | espect Of Directors                       |  |                 |
| Annual Report to disclose specified information regarding directors    | A.10.1                                    | Information specified in the Code with regards to Directors are disclosed within this Annual Report as follows:  | Complied        |
|  |   | <ul> <li>Name, qualifications, expertise, material business interests<br/>and brief profiles on pages 12-17</li> </ul>   |                 |
|  |   | <ul> <li>Related party transactions on pages 65 - 66</li> </ul>  |                 |
|  |   | Membership of sub-committees and attendance at Board Meetings and Sub-Committee meetings on pages 157 - 167.   |                 |
| A.11 Appraisal Of Chief Executive Of                                   | ficer/Managing Dir                        | ector  |                 |
| Set reasonable financial and nonfinancial targets to be met by the CEO | A.11.1                                    | The Board sets financial and non-financial targets for the CEO at the commencement of each financial year, in line with the Bank's broader strategic objectives for the year.  | Complied        |
| Evaluate performance of the CEO with reference to targets              | A.11.2                                    | The CEO's performance is monitored on an ongoing basis and a formal appraisal is carried out annually by the Board Human Resource and Remuneration Committee. The appraisal takes into account performance against targets, challenges in the operating environment and considers explanations for areas where performance has been below expected levels.   | Complied        |
| B. Director's Remuneration   | -   |  |                 |
| B.1 Remuneration Procedure   | -   |  |                 |
| Appointment of a Remuneration<br>Committee                             | B.1.1                                     | A formal and transparent procedure is in place for determining remuneration of Directors and developing executive remuneration policy. The Board has delegated this responsibility to the Board HR and Remuneration Committee, the details and composition of which are given on page 161 of this Report. The Terms of Reference of the sub-committee are in compliance with the guidelines prescribed by the Code of Best Practice and other investor guidelines. | Complied        |
| Remuneration Committee to comprise exclusively non-executive           | B.1.2 & B.1.3                             | The Remuneration Committee comprises of the following directors who are all Non-Executives Directors   | Complied        |
| directors  |   | Mr. Krishan Balendra (Chairman)  |                 |
|  |   | Dr. Kemal de Soysa   |                 |
|  |   | Mr. Suran Wijesinghe   |                 |
|  |   | Mr. Kumar Jayasuriya   |                 |

| Principle  | SEC and CA<br>Sri Lanka Code<br>Reference | Compliance and Implementation   | Adoption Status |
|--|---|---|-----------------|
| Remuneration for Non-<br>Executive Directors                                   | B.1.4                                     | Remuneration for Non-Executive Directors is determined taking into consideration the time commitment, role and responsibilities of each individual Director as well as industry practice. Non-Executive Directors do not receive any performance related payments. There are currently no compensation provisions for early termination.  | Complied        |
| Remuneration of Executive<br>Directors   | B.1.5                                     | The compensation and benefits of the Executive Director is determined in accordance with the Remuneration policy of the Bank. When determining remuneration policy, the Board strives to ensure that the interests of shareholders and employees are aligned and that the Bank is able to attract and retain high-performing and skilled employees.   | Complied        |
| B.2 Level And Make-Up Of Remuner   | ation                                     |   |                 |
| Remuneration for Executive<br>Directors should attract, retain and<br>motivate | B2.1 & B2.2                               | The Bank's remuneration policy is designed to ensure that high calibre individuals are attracted and retained, whilst contributing sustainably and responsibly towards enhancing shareholder value. When determining remuneration policy, the Board considers industry practices and seeks external professional advice if required.  | Complied        |
| Positioning company remuneration levels relative to other companies            | B2.3                                      | The HR & Remuneration Committee reviews the Bank's remuneration levels in relation to other Banks in the country annually. The Bank also engages in a customized compensation survey at least annually, to benchmark the Bank's compensation to other local and multi-national banks and corporates.  | Complied        |
| Performance related elements of remuneration for ExecutiveDirectors            | B2.4                                      | Executive Director being the CEO is entitled to a a performance related bonus as per the bonus scheme applicable to all employees of the Bank.  | Complied        |
| Share option schemes   | B2.5                                      | The Bank currently does not have any executive share option schemes in place.   | Complied        |
| Designing schemes of performance related remuneration                          | B2.6                                      | The remuneration of the KMP consist of both fixed and performance related components including perquisites and allowances. The fixed pay includes the monthly salary and allowances which are determined based on the qualifications, competencies, skills, roles and responsibilities of each employee. The performance related component is determined on the Bank's overall performance for the year and peer performance. | Complied        |
| Compensation commitments in the event of early termination                     | B2.7                                      | There are currently no compensation provisions for early termination however these are addressed on a case by case basis.   | Complied        |
| Dealing with early termination   | B2.8                                      | Directors determine this on a case by case basis.   | Complied        |

| Principle   | SEC and CA<br>Sri Lanka Code<br>Reference | Compliance and Implementation  | Adoption Status |
|---|---|--|-----------------|
| Levels of remuneration for Non-<br>Executive Directors  | B2.9                                      | Remuneration for Non-Executive Directors is determined taking into consideration the time commitment, role and responsibilities of each individual Director as well as industry practice.  | Complied        |
| B.3 Disclosure Of Remuneration  |   |  |                 |
| Composition of Remuneration Committee, Remuneration Policy and disclosure of aggregate remuneration paid to directors | B3.1                                      | The Remuneration Policy and further details on the Remuneration Committee is given on page 161 of this Report.  The aggregate remuneration paid to the Executive Director and Non-Executive Directors is disclosed in the Notes to the Financial Statements on page 226 of this Report                         | Complied        |
| C. Relations With Shareholders  |   |  |                 |
| C.1 Constructive Use of AGM and Ot  | ther General Meeti                        | ngs  |                 |
| Constructive use of the AGM & Other General Meetings  | C1  | The Annual General Meeting is used as the main platform for engaging with shareholders and is also the main forum of contact between small shareholders and the Board. In using the AGM constructively towards enhancing the Bank's relationship with its shareholders, the following procedures are followed; | Complied        |
| Count of all proxy votes lodged   | C.1.1                                     | All lodged proxy votes together with the votes of shareholders present at the AGM are considered for each resolution.  | Complied        |
| Separate resolutions for each substantially separate issue  | C.1.2                                     | Separate resolutions are proposed for each significant item on the Agenda. The adoption of the report and accounts is proposed as a separate resolution.   | Complied        |
| Availability of Board Sub-<br>Committee Chairmen at AGM   | C.1.3                                     | Directors of the Board, including Chairmen of Audit, Remuneration and Nomination Committees are available to clarify any points raised by the shareholders.  | Complied        |
| Circulation of notice of AGM and related documents to shareholders  | C.1.4                                     | Notice of the AGM and all relevant papers are sent to the shareholders at least 15 working days prior to the AGM in accordance with the rules stipulated by the Securities and Exchange Commission.  | Complied        |
| Summary of procedures governing voting at the AGM   | C.1.5                                     | A summary of procedures governing voting at the AGM is provided in the proxy form, which is also circulated to shareholders 15 working days prior to the AGM.  | Complied        |

| Principle   | SEC and CA<br>Sri Lanka Code<br>Reference | Compliance and Implementation   | Adoption Status |
|---|---|---|-----------------|
| Channel to reach all shareholders   | C.2.1                                     | The Bank strives to engage with shareholders in a timely and effective manner through dissemination of accurate and relevant information. In addition to the AG/M, the Bank uses multiple channels to facilitate communication with its shareholders, including its corporate website, announcements to the Colombo Stock Exchange and other press articles. Interim performance reports are published in all three languages in leading newspapers within 60 days of the quarter end date whilst Annual Reports are provided to all shareholders either in printed or compact disk (CD) form depending on their preferences. | Complied        |
| Policy and methodology for communication with shareholders  | C.2.2 & C.2.3                             | The Bank strives to engage with shareholders in a timely and effective manner through dissemination of accurate and relevant information in accordance with the process described in response to C.2.1  | Complied        |
| Contact person for shareholder<br>matters   | C.2.4 & C.2.6                             | Shareholders can direct their questions, comments and suggestions to the Board of Directors or Management team through the Group Company Secretary, who acts as the contact points for shareholder concerns.  | Complied        |
| Process to make all Directors aware of major issues and concerns of shareholders                                | C.2.5                                     | The Group Company Secretary maintains all such correspondences received and initiates follow-up action as soon as practically possible.   | Complied        |
| Process of responding to shareholder matters  | C.2.7                                     | Refer response to C.2.5 above   | Complied        |
| C.3 Major And Material Transaction  | S   |   |                 |
| Disclosure of major transactions  | C.3.1                                     | There were no transactions which would materially affect the Bank's performance or assets nor any major related party transactions other than those disclosed on pages 65 - 66 of this Report.  | Complied        |
| D. Accountability & Audit   |   |   |                 |
| Present a balanced and understandable assessment of the Company's financial position, performance and prospects | D1  | The Bank's financial statements are prepared in accordance with the Sri Lanka Financial Reporting Standards laid down by the Institute of Chartered Accountants of Sri Lanka and comply with the requirements of the Companies Act and the Banking Act. Furthermore, the Bank's Annual Report conforms to the GRI guidelines on sustainability reporting, prescribed by the Global Reporting Initiative and the Integrated Reporting Framework published by the International Integrated Reporting Council  | Complied        |

| Principle   | SEC and CA<br>Sri Lanka Code<br>Reference | Compliance and Implementation  | Adoption Status |
|---|---|--|-----------------|
| Interim reports, price-sensitive public reports, regulatory reports and statutory information requirements  | D1.1                                      | Interim performance reports were circulated within 45 days of each quarter end whilst other price sensitive information was disclosed in a comprehensive yet concise manner in accordance with the reporting requirements prescribed by the Colombo Stock Exchange and the Central Bank of Sri Lanka.              | Complied        |
|   |   | Reports required by the regulators including Central Bank, Inland Revenue, Registrar of Companies, Colombo Stock Exchange were all filed in a timely manner in compliance with their requirements and these provided sufficient information for the user to obtain a balanced assessment of the Bank's operations. |                 |
| Declaration in Directors Report   | D1.2                                      | The Annual Report of the Board of Director's on pages 43 - 48 contains the declarations as required by the Code.   | Complied        |
| Responsibilities of the Board for the preparation and presentation of Financial Statements and statement by the Auditors about their reporting responsibilities | D1.3                                      | The Statement of Directors' Responsibility on Financial Statements and Report of the Auditors which includes a statement about their reporting responsibilities are provided on pages 170 - 171.   | Complied        |
| Include a Management Discussion<br>& Analysis   | D1.4                                      | Management Discussion and Analysis as set out from pages 32 - 151 of this Report, includes the following information specified in the Code of Best Practise.   | Complied        |
|   |   | <ul> <li>Industry structure and developments;</li> </ul>   |                 |
|   |   | Opportunities and threats;   |                 |
|   |   | Risks and concerns;  |                 |
|   |   | <ul> <li>Internal control systems and their adequacy;</li> </ul>   |                 |
|   |   | <ul> <li>Social and environmental protection activities carried out<br/>by the Company;</li> </ul>   |                 |
|   |   | Financial performance;   |                 |
|   |   | <ul> <li>Material developments in human resource/industrial relations and</li> </ul>   |                 |
|   |   | Prospects for the future   |                 |
| Declaration of the Directors that the business is a going concern   | D1.5                                      | This information is provided in the Annual Report of the Board of Directors on pages 43-48.  | Complied        |
| Notify shareholders in case net assets of the company fall below 50%  | D1.6                                      | Not Applicable   | Complied        |

| Principle  | SEC and CA<br>Sri Lanka Code<br>Reference | Compliance and Implementation   | Adoption Status |
|--|---|---|-----------------|
| Related Party Transactions   | D.1.7                                     | The Bank has implemented a Board approved, formalised process for related party transactions, including identification of related parties, types of transaction and avoidance of conflict of interest. A Related Party Committee was also set up in compliance with the guidelines stipulated by the Colombo Stock Exchange. Directors individually declare their related parties with the Bank on a quarterly basis. The Company Secretary obtains the declarations from all Directors prior to their appointment and Directors are required to declare any further transactions as and when they arise. | Complied        |
|  |   | The annual declarations by the Directors include,   | Complied        |
|  |   | 1) The grant of any type of accommodation   |                 |
|  |   | <ol> <li>The creation of any liabilities for the bank, in the form of<br/>deposits, borrowings and investments</li> </ol>   |                 |
|  |   | <ol> <li>The provision of any financial or non-financial nature<br/>provided to the Bank or received from the Bank</li> </ol>   |                 |
|  |   | 4) The creation or maintenance of reporting lines and<br>information flows between the Bank and any related parties<br>which may lead to the sharing of potentially proprietary,<br>confidential or sensitive information   |                 |
|  |   | Accommodations granted to Directors or Related Parties of Directors require approval at a Board meeting with at least 2/3rd of the remaining Directors voting in favour of such an accommodation.   |                 |
| Internal Control   |   |   |                 |
| Maintain a sound system of internal control to safeguard shareholders' investments and the Company's assets. | D2.1                                      | The Board is responsible for formulating and implementing appropriate internal controls which ensure that the Bank's assets are safeguarded, proper accounting records are maintained and that information is disbursed to all relevant stakeholders in a timely manner. The Board Audit Committee, with the support of the Bank's internal audit function ensures the sufficiency and effectiveness of the Bank's internal control systems.  | Complied        |
|  |   | The Director's Report on pages 163 - 164 includes a declaration on compliance with laws and regulations, review of the internal controls covering risk management and compliance controls and that they have obtained reasonable assurance of their effectiveness and compliance thereof.   |                 |
| Review need for Internal Audit<br>Function   | D2.2                                      | As the Bank has an Internal Audit function, this is not applicable.   | Complied        |

| Principle  | SEC and CA<br>Sri Lanka Code<br>Reference | Compliance and Implementation   | Adoption Status |
|--|---|---|-----------------|
| D.3 Audit Committee  |   |   |                 |
| Establish arrangements for   | D3  | The key responsibilities of the Bank's Audit Committee are,   | Complied        |
| selection and application of accounting policies, financial reporting and internal control |   | <ul> <li>Oversight over financial reporting, internal controls and<br/>monitoring auditor independence</li> </ul>   |                 |
| principles   |   | <ul> <li>Gaining assurance on the control over the financial<br/>processes and the integrity of the Banks's financial reports</li> </ul>  |                 |
|  |   | <ul> <li>Monitoring performance, objectivity and independence of<br/>the External Auditor</li> </ul>  |                 |
|  |   | Please refer to page 166 of this Report for the Board Audit Committee Report.   |                 |
| Composition and Terms of<br>Reference for Audit Committee                                  | D3.1                                      | The Board Audit Committee is chaired by a Non-Executive Independent Director who has substantial and relevant experience in financial management and related areas. The Committee comprises entirely of Non-Executive Directors whilst the CEO, Chief Financial Officer, EVP (Internal Audit), and representatives of the External Auditors are invited to attend Committee meetings.   | Complied        |
| Review of External Audit function<br>and relationship with External<br>Auditors            | D3.2                                      | Ernst & Young are the Bank's external auditors and key oversight is provided by the Audit Committee. The principal/consolidation auditor has not engaged in any services which are in the restricted category as defined by the CSE for external auditors. The Bank also has in place a policy for ensuring that the independence and objectivity of the Auditor is not impaired. The Audit Committee is also responsible for recommending the appointment/re-appointment of the External Auditors to the Board and reviewing the scope, nature and results of the annual External Audit. The audit fees paid by the Bank to its auditors are separately classified on page 222 of the Notes to the Financial Statements. | Complied        |
| Terms of Reference   | D3.3                                      | The Terms of Reference of the Audit Committee complies with the recommendations of the Code of Best Practice on Board Audit Committees issued by ICASL, the Banking Act Direction No 11 of 2007 on Corporate Governance for Licensed Commercial Banks and applicable regulations from the Colombo Stock Exchange  | Complied        |

| Principle  | SEC and CA<br>Sri Lanka Code<br>Reference | Compliance and Implementation   | Adoption Status |
|--|---|---|-----------------|
| Disclosures regarding Audit<br>Committee   | D3.4                                      | The Annual Report of the Board of Directors on pages 43 - 48 of this Report provides the following disclosures;   | Complied        |
|  |   | The composition of the Board Audit Committee  |                 |
|  |   | A statement pertaining to the Independence of the Auditors  |                 |
| D.4 Code Of Business Conduct And   | Ethics                                    |   |                 |
| Code of Business Conduct and<br>Ethics   | D.4.1                                     | All employees are bound to abide by the ethics, values and expectations set out in the Employee Code of Conduct. The Code of Conduct addresses a range of key issues including conflict of interest, bribery and corruption, confidentiality, fair dealing and compliance among others. The Code is made available to all employees to ensure that the highest standards of integrity and conduct are maintained in dealings and interactions with all stakeholders   | Complied        |
| Affirmative declaration by Chairman of compliance with Code of Business Conduct & Ethics | D.4.2                                     | The Chairman of the Board affirms that there was no material violations of any of the provisions stipulated in the Code of Conduct. In instances where violations did take place, they were investigated and handled through well established procedures.   | Complied        |
| D.5 Corporate Governance Disclosu  | res                                       |   |                 |
| Corporate Governance Report  | D.5.1                                     | The Board of Directors has taken all reasonable steps to ensure that all financial statements are prepared in accordance with the Sri Lanka Accounting Standards (SLFRS/LKAS) issued by the ICASL and the requirements of the Central Bank of Sri Lanka, CSE and other applicable authorities. The Bank is fully compliant with all the mandatory rules and regulations stipulated by, the Banking Act No 11 of 2007 on Corporate Governance for Licensed Commercial Banks issued by the CBSL and the Listing Rules of the Colombo Stock Exchange. Please refer to the Corporate Governance Report on pages 49 - 64 for detailed disclosures on the Bank's Corporate Governance practices | Complied        |
| E. Shareholders-Institutional Invest   | ors                                       |   |                 |
| Encourage voting at AGM  | E.1                                       | Shareholders are encouraged to participate at the Annual General Meeting and exercise their right to vote.  | Complied        |
| Regular structured dialogues with institutional investors                                | E1.1                                      | A regular structured dialogue is maintained with institutional investors through a formal investor forum  | Complied        |

| Principle  | SEC and CA<br>Sri Lanka Code<br>Reference | Compliance and Implementation   | Adoption Status |
|--|---|---|-----------------|
| E.2 Evaluation Of Governance Disclo  | sures                                     |   |                 |
| Encourage institutional investors to give due weight to relevant governance arrangements         | E2  | In addition to the publishing of quarterly performance updates, the Bank also keeps institutional investors apprised of the governance framework and practices as well as changes thereof through the Annual Report, announcements to the CSE and other press releases.   | Complied        |
| F. Shareholder Relations-Individual  | Shareholders                              | -   |                 |
| Individual shareholders are<br>encouraged to do their own analysis<br>or seek independent advice | F.1                                       | Individual shareholders are encouraged to carry out adequate analysis and/or seek independent advice when making investing/divesting decisions. The Bank provides sufficient information through its comprehensive Annual Report, quarterly performance updates to the CSE and the Investor Relations section on the Bank's website to enable retail shareholders to obtain a comprehensive understanding of the Bank's operations. Shareholders are also able to contact the Company Secretary for obtaining further information/clarifications. Shareholders also have the opportunity to submit proposals through the Shareholder Relations Forum. | Complied        |
| Encourage shareholders to participate and vote at AG/M   | F.2                                       | All retail investors are encouraged to participate and vote at the AGM.   | Complied        |
| G. Sustainability Reporting  |   |   |                 |
| Principles of sustainability reporting   | G.1                                       | The Bank strives to embed the principles of Sustainability to its operations and consistently monitors the opportunities and risks presented to it by economic, environmental and social developments in the operating context. A stakeholder model of governance has been adopted to identify opportunities for sustainable value creation to all our stakeholders as enumerated in pages 18 - 19 of this Report.  | Complied        |
|  |   | The Bank's approach towards reporting has also evolved towards embracing the principles of sustainability and this Report aims to discuss the opportunities, risks and performance of all economic, social and environmental material aspects that can affect the Bank's value creation process and its key stakeholders. This Annual Report is an Integrated Report, prepared in line with the Integrated Reporting Framework issued by the International Integrated Reporting Council (IIRC). It also complies with the GRI guidelines of the Global Reporting Initiative   |                 |

# Directors' Interest in Contracts with the Bank

The Bank carried out transactions in the ordinary course of its business at commercial rates with the following Director related entities.

Details of the transaction carried out by Director related entities during the year 2017.

| Name of the related party                      | Name of Director      | Relationship | Details   |  |  |
|--|-----------------------|--------------|---|--|--|
| Allied Properties Limited                      | Mr. Krishan Balendra  | Director     | A sum of LKR 30,098,220 was paid as Interest Expense  |  |  |
|  | Ms. Renuka Fernando   | Director     | A sum of LKR 141,120,000 was received as Dividend   |  |  |
|  | Mr. Prasanna De Silva | Director     | A sum of LKR 41,685,660 was paid as Rent Expenses   |  |  |
|  | Mr. Suran Wijesinghe  | Director     |   |  |  |
| Asian Hotels & Properties PLC                  | Mr. Krishan Balendra  | Director     | A sum of LKR 25,646,390 was paid as Interest Expense  |  |  |
|  |                       |              | A sum of LKR 2,000 was received as Other Income   |  |  |
|  |                       |              | A sum of LKR 14,734,063 was paid as Other Expenses  |  |  |
| Central Finance Company PLC                    | Mr. Prasanna De Silva | Director     | A sum of LKR 22,680,609 was received as Interest  |  |  |
|  |                       |              | Income  |  |  |
|  | Mr. Kumar Jayasuriya  | Director     | A sum of LKR 412,555,299 was paid as Interest Expense   |  |  |
|  |                       |              | A sum of LKR 3,426,523 was received as Other Income<br>A sum of LKR 46,657,158 was paid as Vehicle Hire |  |  |
|  |                       |              | Charges   |  |  |
|  |                       |              | A sum of LKR 39,374,741 was paid as Dividend  |  |  |
|  |                       |              | ····  |  |  |
| CF Insurance Brokers (Pvt)<br>Limited          | Mr. Prasanna De Silva | Director     | A sum of LKR 289 was received as Interest Income  |  |  |
|  |                       |              | A sum of LKR 147,381 was received as Other Income   |  |  |
|  |                       |              | A sum of LKR 20,134,344 was paid as Dividend  |  |  |
| Cinnamon Hotel Management                      | Mr. Krishan Balendra  | Director     | A sum of LKR 3,140,000 was paid as Business   |  |  |
| Limited  |                       |              | Promotion   |  |  |
|  |                       |              | A sum of LKR 7.699 was received as Other Income   |  |  |
| Hedges Court Residencies<br>(Private) Limited  | Mr. Prasanna De Silva | Director     |   |  |  |
|  |                       |              |   |  |  |
| Jaykay Marketing Services<br>(Private) Limited | Mr. Krishan Balendra  | Director     | A sum of LKR 750 was received as Interest Income  |  |  |
|  | Mr. Gihan Cooray      | Director     | A sum of LKR 9,075,390 was paid as Interest Expense   |  |  |
|  |                       |              | A sum of LKR 18,677,500 was paid as Business  |  |  |
|  |                       |              | Promotion   |  |  |
|  |                       |              | A sum of LKR 3,448,220 was paid as Rent   |  |  |
|  |                       |              | A sum of LKR 172,000 was received as Other Income   |  |  |
| John Keels Hotel PLC                           | Mr. Krishan Balendra  | Director     | A sum of LKR 6,449 was paid as Interest Expense   |  |  |
|  |                       |              | A sum of LKR 10,375 was received as Other Income  |  |  |
| John Keels Stock Brokers                       | Mr. Krishan Balendra  | Director     | A sum of LKR 5,007,785 was paid as Interest Expense   |  |  |
| (Private) Limited                              |                       |              |   |  |  |
|  |                       | -            | A sum of LKR 405,100 was received as Other Income   |  |  |
| John Keels Holdings PLC                        | Mr. Krishan Balendra  | Director     | A sum of LKR 115,738,858 was paid as Interest Expense   |  |  |
|  | Mr. Gihan Cooray      | Director     | A sum of LKR was 1,076 received as Interest Income  |  |  |
|  | -                     |              | A sum of LKR 87,665,385 was paid as Dividend  |  |  |
|  |                       |              | A sum of LKR 40,978 was received as Other Income  |  |  |
| Nations Insurance Brokers                      | Ms. Renuka Fernando   | Director     | A sum of LKR 19,988,874 was paid as Interest Expense  |  |  |

# Directors 'Interest in Contracts with the Bank

| Name of the related party      | Name of Director   | Relationship                                 | Details  |
|--------------------------------|--|--|--|
|                                | Dr. Kemal De Soysa   | Director                                     | A sum of LKR 292,770,000 was received as Dividend<br>A sum of LKR 7,540,034 was received as Other Income   |
| Waldock Mackenzie Limited      | Mr. Krishan Balendra<br>Ms. Renuka Fernando<br>Mr. Gihan Cooray<br>Mr. Prasanna De Silva<br>Mr. Suran Wijesinghe | Director Director Director Director Director | A sum of LKR 6,936,679 was paid as Interest Expense A sum of LKR 5,747,115 was received as Interest Income A sum of LKR 6,210,000 was received as Dividend A sum of LKR 7,116,418 was received as Other Income A sum of LKR 671,925,367 was received as Share repurchase |
| Walkers Tours Limited          | Mr. Krishan Balendra   | Director                                     | A sum of LKR 6,651,719 was paid as Interest Expense<br>A sum of LKR 18,900 was received as Other Income  |
| Whittall Boustead (Travel) Ltd | Mr. Krishan Balendra   | Director                                     | A sum of LKR 44 was received as Interest Income<br>A sum of LKR 931 was paid as Interest Expense<br>A sum of LKR 4,200 was received as Other Income  |
| Yala Village (Private) Limited | Mr. Krishan Balendra   | Director                                     | A sum of LKR 26,903 was paid as Interest Expense<br>A sum of LKR 35,000 was paid as Business Promotion   |
| CF Growth Fund Limited         | Mr. Prasanna De Silva  | Director                                     | A sum of LKR 28,156,289 was paid as Dividend   |
| Trans Asia Hotels PLC          | Mr. Krishan Balendra   | Director                                     | A sum of LKR 20,000 was paid as Business Promotion<br>A sum of LKR 1,000 was received as Other Income  |

Details of accommodation granted and balances outstanding as at 31 December 2017

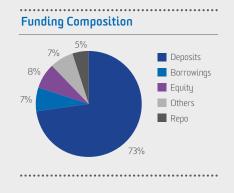
| Name of the Related Party   | Name of Director                              | Relationship | Accommodation Granted     | Limit-LKR   | Amount<br>Outstanding as<br>at 31 December<br>2017 - LKR |
|-----------------------------|---|--------------|---------------------------|-------------|--|
| Central Finance Company PLC | Mr. Prasanna De Silva<br>Mr. Kumar Jayasuriya | •            | Working Capital Financing | 440,000,000 | 169,261,494  |

## Risk Management Review

At Nations Trust Bank, the sustainable creation of stakeholder value is underpinned by robust risk management framework and practices which has evolved over the years to become deeply embedded in our culture.

In response to emerging risk trends, regulatory change and an increasingly dynamic business environment, Bank has focused on proactively strengthening its integrated risk management framework, allowing the Bank to be resilient through business cycles. This report provides a concise yet comprehensive understanding of the integrated risk management framework in place within the Bank and key aspects of our risk performance during the year.







#### Risk Management Review

#### External factors affecting the Bank's risk profile

During the year under review, the following external drivers had an impact on the Bank's overall risk profile,

## Macro-economic conditions

The moderate expansion of the country's Industrial and Services sector provided opportunities for growth, while the disappointing performance of the Agriculture Sector somewhat affected our agriculture related lending book.

# Regulatory changes

- Implementation of Basel III
- · Parallel reporting for Liquidity Coverage Ratio and Net Stable Funding Ratio
  - New Foreign Exchange Act IFRS 9 implementation

# Government policy

A relatively tight monetary policy stance and increased flexibility in determining the exchange rate had an implication on our market risk factors.

# Customer preferences

Increasing customer sophistication and need for multi-channel banking, better customer service and wider accessibility has compelled us to revisit our customer service proposition.

# Cyber threats

Increasing connectivity has afforded numerous opportunities for customer engagement and servicing, although this is complemented by numerous risks related to cuber security, customer privacy and information system risks.

# Climate change

Implications of climate change have been felt through erratic weather conditions including a prolonged drought and floods which have impacted the country's Agriculture sector.

## (a) Linking Business Strategy to Risk Management

At Nations Trust Bank, risk management is considered an integral element of all organisational processes that create, sustain and protect value. Risk management is embedded into strategic planing including projects and all daily operations. In addition to regulatory requirements, our risk management framework embraces globally accepted, best practices in identifying, assessing, measuring and managing the key risks faced, including the critical interdependencies between the risks.

# Corporate Strategy How will we create value? Business Model How does strategy translate into value? Key Performance Indicators How will we measure our performance?

Risk Management

What can go wrong?

#### Lend Credit risk Risks arising from the Bank's operations and processes Fund Funding and liquidity risk Trade Market risk Key operations and Operational risk (systems, people, inadequate processes processes, external events) Compete Strategic risk Compliance risk Regulated industry Geopolitical risk by the Bank Macro-economic risk Legal/regulatory risk

The risk assessment of the components of the business model enables the Bank to evaluate the robustness of the existing business model and identify the events that could impact the efficient and effective delivery of sustainable value creation. The assessment also identifies opportunities for improving operational and compliance efficiency. This helps the Bank to identify the risks it is willing to take – often defined or characterised as the risk appetite.

#### (b) Approach for Risk Management

Our systematic, timely and structured approach to risk management contributes to

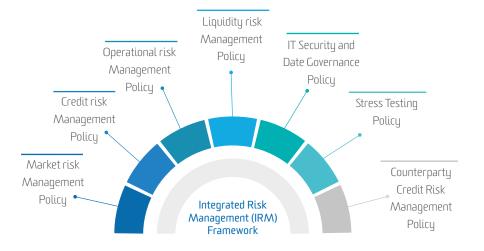
efficiency and to consistent, comparable and reliable results. It is underpinned by setting objectives, strategies, policies, risk appetite and tolerance limits for key types of risks.

## Integrated Risk Management Framework

The Bank's Integrated Risk Management (IRM) Framework underpins the foundation for managing risk and clearly defines the tools, techniques and activities in place to ensure that all material risks are identified, measured, managed and reported. Clearly defined roles and responsibilities, both at Board and Executive Committee level ensure

## Our business model and risk exposures

The Bank's risk profile is reinforced by its business model which represents the business activities and processes in place to transform inputs into long-term value for stakeholders. The risk management framework is aligned to the Bank's overall business strategy, enabling it to proactively identify, measure, mitigate and respond to emerging risks arising due to the Bank's strategic agenda. Key risks stemming from the Bank's business model are given below;



#### Risk Management Review

independence of judgment and judicious empowerment. A comprehensive framework of policies ensures the consistency and clarity in the identification, measurement, management and reporting of key risks.

## The Bank's key risk management objectives are,

- Establish a framework that supports the business activities to maximise riskadjusted returns within the Board approved Risk Appetite and other aspects such as regulatory requirements and the Bank's internal controls
- Accurately identify and measure the sources of these risks
- Recommend appropriate levels of risks, consistent with the Board of Directors appetite or tolerance for such risks
- Control the level of risks by establishing limits and routinely monitoring the risk exposures to these limits
- Ensure that there is no breach of relevant CBSL regulatory requirements and applicable laws including Exchange Control regulations, ICASL guidelines, Stock Exchange Requirements, CSE regulations, Company Law requirements etc.

- Seek to enable a balance between controlling these risks and generating optimal returns within these risk constraints
- Add value to the Bank's business units, Senior Management and Board of Directors by providing analysis and recommendations to support the achievement of the overall Bank's strategic objectives.

#### Risk Appetite

An integral part of Bank's Integrated Risk Management (IRM) is the development of key risk metrics, exposure limits, and governance and oversight processes to ensure enterprise-wide risks are within acceptable and manageable levels. A best-practice approach to addressing these requirements is to implement a clearly defined Risk Appetite Statement (RAS).

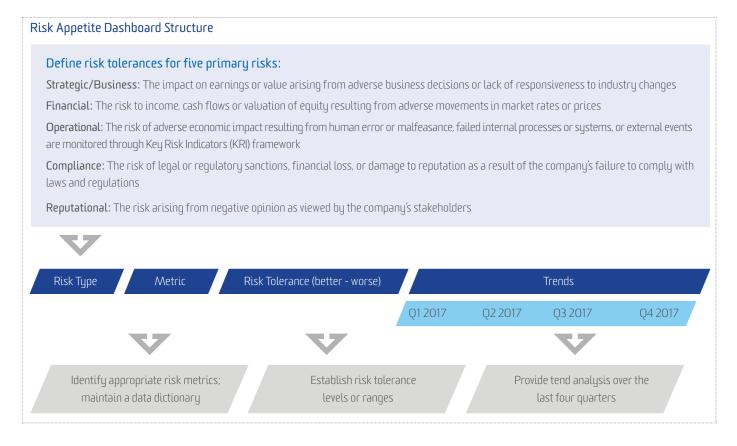
While developing the Bank's RAS, we have considered following fundamental aspects with respect to strategy, risk management, and operations, including:

- The strategies for the overall organisation and individual business units, the key assumptions underlying those strategies
- The significant risks and aggregate risk levels that the bank is willing to accept in order to achieve our objectives

- The governance structures and risk management policies to oversee and control risks
- Assess and quantify the key risks so that bank can monitor our exposures and key trends over time
- Establish the appropriate risk tolerances given our business objectives, profit and growth opportunities, and regulatory requirements
- Integrate our risk appetite into strategic and tactical decision making in order to optimize our risk profile
- Establish an IRM feedback loop and provide effective reporting to the Board and senior management

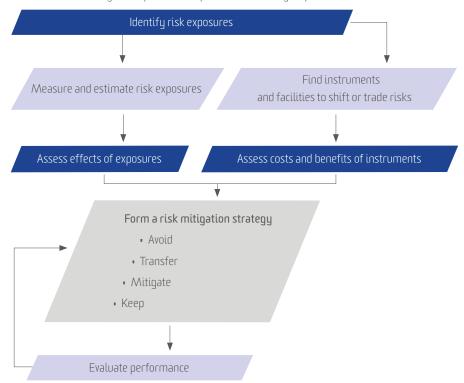
The risk appetite is defined by the Board of Directors and clearly articulates the type and quantum of risk the Bank is willing to take in the normal course of business. It is expressed in the form of tolerance levels and triggers across a range of parameters which reflect the key risks the Bank is exposed to. The Risk appetite is reviewed and updated regularly by the Board of Directors in line with the Bank's strategic and financial objectives. During the year, certain credit and market risk parameters were revised to reflect evolving risks in the industry as depicted below.

|   | Position as at end 2017 | Limit/Range for 2017 | Limit/Range for<br>2016 |
|---|-------------------------|----------------------|-------------------------|
| Credit Risk   |                         |                      |                         |
| Impairment Ratio  | 1.32%                   | 1.5% - 2.25%         | 1.75% - 3.00%           |
| Market Risk   | -                       |                      |                         |
| Sensitivity of the Trading portfolio against interest rate fluctuations | 0.05%                   | Below 2%             | Below 2%                |
| Liquidity Risk  | •                       |                      |                         |
| Loan to Deposit Ratio (L/D Ratio)                                       | 98.9%                   | 100%                 | 100%                    |
| Operational Risk  | -                       |                      |                         |
| Operational Losses to Operating Expenses Ratio                          | 0.24%                   | 1%                   | 1%                      |



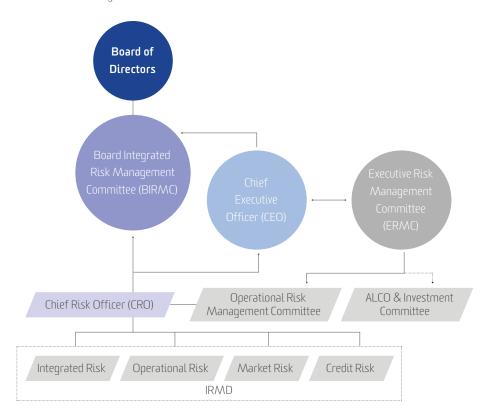
#### Risk Management process

The Bank's risk management process comprises the following steps;



#### (c) Risk Governance

Clearly defined risk governance structures enable the segregation of duties and judicious empowerment of employees. The Board of Directors holds apex responsibility for the effective management of risk within the Bank including setting the risk appetite, formulating policy and reviewing risk-related management processes. The Board of Directors is assisted by several sub-committees and executive committees in the discharge of its duties related to risk management as illustrated below.



# Board Integrated Risk Management Committee (BIRMC)

The BIRMC provides independent oversight of all risk related aspects within the Bank including overseeing the formulation of risk management policies and supporting the Board of Directors in determining overall risk appetite. The composition, responsibilities of the BIRMC and its key areas of focus during the year is given on the Committee Report.

#### Board Audit Review Committee (BARC)

The BARC plays a key role in assessing the adequacy and effectiveness of the Group's internal controls on financial reporting, risk management measures and governance structures in place to mitigate current and emerging risks. For further details on the composition and activities of BARC, please refer the Committee Report.

#### Board Credit Committee (BCC)

The BCC assists the Board of Directors in formulating credit policies and procedures, provides direction on the Bank's lending exposures (including approving large loan exposures) and consistently monitors the quality of the Bank's credit portfolio. For further details on the composition and activities of BCC, please refer the Committee Report.

In addition to these Board Committees, the following Executive Committees are responsible for specific risk management aspects;

### Executive Risk Management Committee (ERMC)

The Executive Risk Management Committee provides recommendations to the BIRMC

on the Bank's overall risk management policies, risk appetite and risk management procedures. The Committee is also responsible for reviewing the Bank's risk grid and implementing specific actions to mitigate identified risks. This Committee is chaired by the Chief Executive Officer and represented by all members of the Corporate Management team.

### Asset and Liabilities Management Committee (ALCO)

Chaired by the CEO, all heads of business units and managers from the risk, management reporting and financial risk reporting divisions, the ALCO is entrusted with the responsibility of managing the Bank's balance sheet within the performance and risk parameters defined by the Board of Directors. The ALCO implements Board-approved liquidity management policies,

regularly reviews the liquidity, pricing of assets and liability products, cash flow and asset liability maturity mismatches within the Bank.

#### IT Steering Committee

In addition to implementing the Bank's digital strategy, the Committee is responsible for ensuring that mechanisms are in place to effectively monitor and manage the Bank's IT projects, systems and information security.

Committee membership is held by the CEO, CIO, Business line heads, COO, CFO and CRO among others.

# Operational Risk Management Committee (ORMC)

The ORMC is the main interaction point between all operational functions of the bank encompassing end to end process coverage.

The Committee is chaired by the Bank's CRO

and includes the COO, CIO, EVP (Internal Audit) and several operational heads. The primary purpose of this committee is to critically assess operational processes and internal controls with a view of strengthening the operational risk management framework at a functional level. The committee will provide its recommendation to ERMC and subsequently to BIRMC as may become necessary.

#### Three lines of Defense Model

We adopt the globally accepted three lines of defense governance model which ensures transparency and accountability in risk management through clear segregation of duties as depicted below.

1

#### First line of defense

#### Functions that own and manage risk

The identification, management and reporting of risks at business unit level, ensuring that specific risks are managed at the source as effectively as possible

2

#### Second line of defense

# Functions that oversee risk

Centralised oversight of the first line of defense by the risk management, compliance, finance and other support functions

-

#### Third line of defense

# Functions that provide independent assurance

Provides independent and objective assurance on the risk exposures, processes and practices in place.
Comprises of Internal and External Audit Functions

#### The Integrated Risk Management Department (IRMD)

Led by the Bank's Chief Risk Officer, the IRMD independently assures that the Bank's risk parameters are maintained within risk appetite approved by the Board of Directors. The IRMD is responsible for multiple aspects of the Bank's risk management framework as illustrated below;

| Nurturing a Risk Culture  | Risk Measurement   | Risk Monitoring   | Risk Management  |
|---|--|---|--|
| Nurtures an organisation-<br>wide risk culture through<br>development of a common risk<br>language and Bank-wide risk<br>training and support | Carry out impairment of loans<br>and advances comprehensively<br>ensuring adequate loan loss<br>reserves           | Monitor compliance with risk management policies and procedures   | Development and review of risk management tools  |
| Provides interpretation of risk-<br>related regulations/ leading<br>practices and disseminates to<br>business units                           | Carry out "Loan review<br>Mechanism" and continuously<br>improve and strengthen lending<br>processes and practices | Monitor the Bank's overall risk profile, including risk aggregation, reporting, trends, and change in material risk positions | Devise and implement Credit Portfolio Management techniques and advice management/BIRMC as appropriate |

# The key linkages between IRM, Risk Appetite, Risk Culture



Tone from the Top

**RISK CULTURE** 

Risk Culture Surveys

Talent Management

Incentive Programmes

Training Programmes

#### (d) Risk Culture

The success of the risk management frameworks and practices implemented within the Bank are ultimately dependent on the values, attitudes and awareness of our employees. We persistently strive to nurture a culture of risk awareness among our employees through numerous engagement mechanisms, ongoing communication and risk-related training. Procedure manuals are in place for all critical operations, compelling employees to follow standards guidelines in

day to day activities. Ongoing communication through news bulletins, social media (Yammer group updates) collaboration tools and e-mails are aimed towards strengthening the risk dialogue within the Organisation. Risk also forms a vital part of the Bank's training proposition, comprising several mandatory training modules for all employees. The Risk Reporting process which include the Risk and Control Self Assessment (RCSA) Process and Transaction In Difficulty (TID) / Operation Loss Events (OLE) reporting have helped to instil a culture of risk-awareness.

#### (e) Risk Measurement

The Bank adopts an array of tools and techniques to measure its key risk exposures as listed below;

| Risk exposure     | Tools and techniques  | Frequency of measurement |
|-------------------|---|--------------------------|
| Credit Risk       | Probability of Default (PD), Loss Given Default (LGD) and Exposure At Default (EAD).                          | Monthly                  |
|                   | Trends and Sector Concentration, NPL Ratios, Early<br>Warnings monitoring                                     |                          |
| Market Risk       | Maturity/Interest Rate Risk Gap analysis,   | Daily/Monthly            |
|                   | Interest Rate Risk Ratio, PVBP, VAR, Duration Analysis,   |                          |
|                   | Sensitivity Analysis, Stress Testing on IRR in Trading/   |                          |
|                   | Banking book (EAR/EVE), Duration Analysis   |                          |
| Operational Risk  | Transaction In Difficulty (TID), Risk Control Self  | Daily/Monthly            |
|                   | Assessment (RCSA)/Heat map/Scenario Analysis/Key<br>Risk Indicators   |                          |
| Reputational Risk | Customer feedback/complaints,   | Daily                    |
|                   | Positive/Negative publicity through qualitative   |                          |
|                   | scorecard approach  |                          |
| Strategic Risk    | Banks financial performance/Peer performance and strategic initiatives through Qualitative scorecard approach | Monthly                  |

### (f) Risk Reporting

Clearly defined risk reporting mechanisms ensure that key risk exposures are identified and escalated to the relevant personnel and ultimately the Board of Directors in a timely and relevant manner. Risk reporting encompasses all key risk exposures as given below and are clearly communicated to the all relevant employees across the organisation.

| Risk Exposure       | Reporting line                              | Risk Reporting  | Content   |
|---------------------|---|---|---|
| Credit Risk         | Board of<br>Directors                       | Credit Risk Summary Exposure vs Risk Appetite Loan Review Mechanism (LRM) Reports | Portfolio Health / aging & trend analysis, Allowance for Impairment, Concentration Risk Analysis, NPL vintage Analysis  NPL ratio Net of IIS, Specific Provision Cover, Impairment Ratio, NPA stress test, Sectoral exposures, Accommodation to related parties, Rating-wise exposures"  LRM findings & recommendations |
| Credit NON          | Management/<br>Management<br>Sub committees | Credit Risk<br>Management<br>Report   | Top 20 Exposures, Portfolio Health / aging & trend analysis, Analysis of Impairment assessment  |
|                     |   | Early Warning Signals Summary Watch lists   | Analysis of Early warnings / exposures  Management watch list customer updates  |
|                     | Board of<br>Directors                       | Exception Report FIS performance USD and other Investments Report                 | Breaches of FX Net Open Position Limits, Stop loss Limits and other Market Risk limits Government Security movement and performance  Performance on investment in foreign currency securities and corporate debt securities   |
|                     |   | Exposure vs Risk<br>Appetite  | Interest rate Risk, Sensitivity of the Trading portfolio against interest rate fluctuations, FX Rate Risk, Projected Net Cash Inflow/(Outflow) in Bank books, Liquidity Coverage Ratio, Statutory Liquidity Ratio, Loans / Deposit Ratio (L/D)  |
| Market Risk         |   | Quarterly Stress<br>testing on Trading<br>book                                    | Stress testing based on historical market rate movements  |
|                     |   | Treasury<br>Performance<br>Report   | Liquidity Reserve ratio, M 2 M of FX and FIS portfolios, Daily Treasury Profitability, Treasury Exceptions  |
|                     | Management/<br>Management<br>Sub committees | ALCO Report   | Maturity Gap, Liquidity Reserve ratio, Liquidity Coverage Ratio, Liquidity Stress Testing, Other Liquidity Stock ratios, Monitoring of Contingency Funding plan, Interest rate risk ratios, FX Risk and Sensitivity Analysis  |
|                     |   | Management<br>Report  | Performance of Investments in Government Securities   |
|                     | Board of<br>Directors                       | Exposure vs Risk<br>Appetite  | Uninsured Operational Losses Vs net income, Total operational losses Vs operating expenses Summary of Operational Losses & Loss Events,   |
| Operational<br>Risk | Management/<br>Management<br>Sub committees | Monthly<br>Operational Risk<br>Management<br>Report                               | Operational Risk - Risk Appetite, Detailed analysis of Operational Losses   |

#### (g) Stress Testing

Stress testing is conducted on an ongoing basis to identify the potential impacts that fluctuations in market variables and other risk factors could have on the Bank's risk profile. Impacts are measured with reference to capital, earnings and liquidity positions. The findings of the Bank's stress testing activities are an input into several processes including capital computation under ICAAP, strategic planning and risk management among others. The BIRMC conducts regular reviews of the stress testing outcomes including the major assumptions that underpin them.

Deterioration in asset quality Increase in large NPLs Shifts in NPL categories

Movements in interest rate by +/- 100 bps and 200 bps

Forex Risk on Net Open Position

Funding Capability of a cash outflow in a Liquidity stress scenario - up to 1 month

Scenarios based on historical events from internal and external loss data

Stress Testing - Credit Risk

Stress testing for credit risk is carried out in order to gauge the potential impact of the following on the Bank's capital adequacy levels;

- Deterioration in asset quality as determined by an increase in nonperforming loans
- 2. Adverse movements within NPL categories
- Credit Concentration Risk HHI Scale up Stress Testing

#### Stress Testing - Liquidity Risk

Mild Stress Scenario - Bank Specific Crisis

In this scenario it is assumed that the Bank's liabilities cannot be rolled over or replaced, resulting in the need to utilize its liquidity cushion. For retail banks, this scenario is likely to entail an acute deposit run. Such a

scenario would typically include the following characteristics:

- Significant daily run-off rates for deposits, with increasing requests from customers to redeem their time deposits before maturity;
- Interbank deposits repaid at maturity;
- No new unsecured or secured funding obtainable from the market;
- Forced sale of marketable securities at discounted prices.

#### Moderate Stress Scenario - Market Crisis Scenarios

This scenario is characterised by a marketwide liquidity squeeze, with severe contraction in the availability of secured and unsecured funding sources, and a simultaneous drying up of market liquidity in previously highly liquid markets. Implications are likely to be,

- Counterparty defaults
- Substantial discounts needed to sell or repo assets and wide differences in funding access among banks due to the occurrence of a severe tearing of their perceived credit quality (i.e. flight to quality);
- Restrictions on currency convertibility;
   and
- Severe operational or settlement disruptions affecting one or more payment or settlement systems.

# Severe Stress Scenario - Combination of Bank specific and Market crisis scenario

Integration of bank specific and market crisis scenarios with acute deposits runs and credit quality deterioration.

#### Stress Testing - Interest Rate Risk

Earnings • Capital Adequacy • Funding Capability/Liquidity

Potential impact on,

Stress testing is conducted on interest sensitive assets in the Trading and AFS portfolios in order to measure the impact of plausible economic downturns. The exercise is performed quarterly in line with bank's stress testing policy. Based on the analysis on macro-economic variables, portfolios are stressed under three scenarios namely Major, Moderate and Minor. A parallel shift on yield curves are applied under these scenarios and the results are presented to BIRMC.

#### Stress Testing - Exchange Rate Risk

Based on historical movements of foreign currency values as well as macro-economic variables the Bank perform stress testing on its currency positions on a quarterly basis. USD/LKR rate is stressed under three different scenarios whereas other major currencies are stressed under worst possible conditions. Results are presented to BIRMC on quarterly basis.

#### Stress Testing - Operational Risk

As part of stress testing for operational risk, scenarios of potential events, which are plausible, forward looking and having severe

impact to the Bank if they occur are identified and analysed. Identified external events forms another key component of such scenarios. Modeling stressed losses based on historical loss data sets has the inherent limitation of not being able to predict the unknown events that might not yet have materialized but are plausible in the future, while inadequate external loss data is another challenge. Despite these inherent limitations, the existing framework for stress testing of operational risk forms an integral part of stress testing.

# (h) Mitigating Key Risk Exposures

The Bank's key risk exposures during the year under review are illustrated below;



#### Credit Risk Management

The Board Credit Committee (BCC) functions as the steering committee holding overall responsibility for implementing the Bank's credit risk management framework. At an executive level, the responsibility of managing the Bank's credit risks have been delegated to the Head Office Credit Committee (HOCC). The HOCC is headed by the CEO and comprises of the Heads of business units with the CRO also contributing as an independent observer. The HOCC conducts independent review for the credit risks lying with the business units and makes recommendations on credit policies, prudential limits on sector exposures and reviews loan review mechanism reports in order to make improvements.

The credit risk management framework is composite with following;

#### Comprehensive credit policy framework

The credit risk policy framework is formulated by the BCC on behalf of the Board of Directors. Key aspects of the Group's credit policies include directions on pre-credit sanctioning which includes well-defined credit criteria and prudential limits in line with the defined risk appetite, post-credit monitoring and delegated approval authority at multiple levels. The framework is reviewed and updated regularly based on evolving best practices as well as emerging risks and opportunities.

The Board defined credit appraisal and monitoring procedures include the following;

#### Pre-credit sanctioning

- Multiple levels of approval authority
- Sophisticated risk rating and scoring system
- Prudential limits for concentration risk
- Structured and comprehensive credit appraisal and defined credit criteria

#### Post-credit monitoring

- Portfolio evaluation with emphasis on early warning signals
- Robust credit review mechanism
- Stress testing and scenario analysis
- Review of selected exposures

#### Portfolio management

- Regular monitoring of concentration risk and other prudential limits
- Structured loan review mechanism
- Creation of loan loss reserves through impairment assessment.
- Periodic reporting to HOCC, BCC and BIRMC

#### Risk Scoring

Tailor-made risk scorecards which adopt advanced statistical data analytics are utilised when underwriting consumer and SME loans. These scorecards are based on creditworthiness of individual customers, disposable incomes and broader characteristics of the customer demographic group and provide an indication on the level of credit that can be granted based on the projected repayment capacity.

#### Risk Rating System

The Bank has implemented a sophisticated internal risk rating system to rate its obligors. The system incorporates five rating models which are able to effectively gauge the risk profile of the Bank's diverse client portfolios of large and mid-sized corporates, SMEs and retail/individual customers. The system provides an indicative probability of default for the borrower. The ratings thus derived are mapped into a Bank wide single point indicator rating scale.

#### Culture of responsible lending

The Bank has been successful in nurturing a culture of risk awareness and responsible lending through a high level of internal communications and comprehensive training programs. Enhancing the credit appraisal skills and risk acceptance of the Bank's credit officers during the year have borne results, with several key business lines (such as leasing portfolios & corporate) achieving significant improvements in NPL and impairment positions.

#### Areas of focus in 2017

- Strengthened pre-credit sanctioning and collections: Proactively providing independent assessments for approvals while increased vigilance on certain sectors such as real estate, apartments and motor vehicle imports among others.
- Strengthened the Consumer Credit Policy:
   In response to increased impairment in the 2nd quarter of the year, we revised the policies on minimum salary thresholds,

amount of disbursement and strengthened credit evaluation of the portfolio of organisations to which we were providing salaried employee loans.

- Post-credit monitoring: Strengthened the early warning signal system, enabling business units to foresee potential deteriorations in credit quality and be more proactive in collections and monitoring,
- Enhanced the continuous feedback loop: Improved coordination and communication between the pre-credit sanctioning and postcredit monitoring divisions.
- IFRS 9 Implementation: Introduced mechanisms to strengthen the impairment assessment methodology in line with the requirements of IFRS 9.
- Training: Employee training on credit appraisal, risk acceptance and overall awareness on credit risk.

#### Credit Risk Performance in 2017

Operating Context: The Bank sought regional diversification through corporate offshore banking with new customers in Cambodia and Maldives, giving rise to credit risk although this is balanced by the Bank's partnership with strong funding partners and counterparties. Meanwhile, the weaker agriculture sector affected the working capital and cash cycles of the trading sector leading to an increase in NPLs from the SME segment.

Overall portfolio growth was 25%, supported by strong volume growth in the SME sector. Conscious efforts to rebalance the portfolio towards SME and Corporate Banking have resulted in an overall improvement in the risk profile. Total impairment charge on loans & advances increased by 63%, stemming primarily from the increased impairment in consumer portfolio and SME Sector.

#### Default risk

Default risk is the key component of credit risk and are potential losses arising from the default of a borrower or counterparty. During the year, default risk as measured by the Gross NPL ratio decreased marginally from 2.80% in 2016 to 2.72% in 2017, due to prudent credit risk management and strong loan book growth contributing towards the improvement.



Individually Impaired Loans (as per financial reporting) (in LKR '000)

|                           | Ехр                 | osure                |                         | Impairment                                       |                                    |             | Age Analysis |                  |  |  |
|---------------------------|---------------------|----------------------|-------------------------|--|------------------------------------|-------------|--------------|------------------|--|--|
|                           | On Balance<br>sheet | Off Balance<br>Sheet | Impairment<br>Provision | Net Present<br>Value<br>of Future<br>Cash Flows* | Write Offs<br>During the<br>period | 0 - 30 Days | 31 -90 Days  | Above 90<br>Days |  |  |
| Corporate Loans           | 1,466,105           | -                    | 246,817                 | 1,219,218  | -                                  | 1,179,494   | 100,682      | 216,503          |  |  |
| Retail, SME &<br>Consumer | 3,690,898           | -                    | 803,954                 | 2,886,944  | -                                  | 1,943,266   | 1,151,320    | 596,313          |  |  |
| Housing Loans             | -                   | -                    | -                       | -  | -                                  | -           | -            | -                |  |  |
| Leasing                   | 168,933             | -                    | 6,193                   | 162,740  | -                                  | 100,085     | 68,848       | -                |  |  |
|                           | 5,325,936           | -                    | 1,056,964               | 4,268,972  | -                                  | 3,222,845   | 1,320,850    | 812,816          |  |  |

<sup>\*</sup>Sum of net present value of cash flows expected through normal business activities or collateral liquidation

#### Collectively Impaired Loans (as per financial reporting) (in LKR '000)

|                        | Ехро                | osure                | Impai                   | rment  |             | Age Analysis |                  |  |  |
|------------------------|---------------------|----------------------|-------------------------|--|-------------|--------------|------------------|--|--|
|                        | On Balance<br>sheet | Off Balance<br>Sheet | Impairment<br>Provision | J. Committee of the com |             | 31 -90 Days  | Above 90<br>Days |  |  |
| Corporate Loans        | 44,270,709          | -                    | 63,139                  | -  | 43,804,911  | 441,032      | 24,766           |  |  |
| Retail, SME & Consumer | 96,884,936          | -                    | 1,297,361               | 553,291  | 87,589,227  | 7,303,520    | 1,992,189        |  |  |
| Housing Loans          | 3,202,405           | -                    | 65,899                  | -  | 2,955,257   | 89,992       | 157,156          |  |  |
| Leasing                | 37,084,757          | -                    | 125,550                 | 199,739  | 29,049,740  | 7,847,162    | 187,855          |  |  |
|                        | 181,442,807         | -                    | 1,551,949               | 753,030  | 163,399,135 | 15,681,706   | 2,361,966        |  |  |

<sup>\*</sup> Staff Loans and Off Balance Sheet exposures are not assessed for impairment.

#### NPL Ratios - Key Business Lines

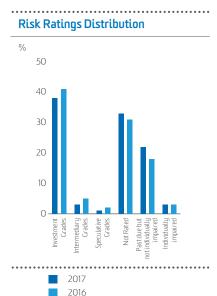
|               | Gross NPL | ratio (%) |
|---------------|-----------|-----------|
|               | 2017      | 2016      |
| Consumer      | 4.3%      | 4.2%      |
| Leasing       | 0.9%      | 2.2%      |
| Corporate     | 0.2%      | 0.6%      |
| SME Portfolio | 4.2%      | 3.8%      |

#### Performing & Non Performing Loans (as per regulatory reporting) (in LKR '000)

|                           | Performi            | ng Loans             |                     |                      | Non Performing Loans  |                           |                                    |                    |               |          |           |
|---------------------------|---------------------|----------------------|---------------------|----------------------|-----------------------|---------------------------|------------------------------------|--------------------|---------------|----------|-----------|
|                           | Ехро                | osure                | Ехро                | osure                |                       | Provision                 |                                    |                    | Age Analysis* |          |           |
|                           | On Balance<br>Sheet | Off Balance<br>Sheet | On Balance<br>Sheet | Off Balance<br>Sheet | Specific<br>Provision | Collateral<br>Information | Write Offs<br>During the<br>Period | Special<br>Mention | Substandard   | Doubtful | Loss      |
| Corporate Loans           | 45,477,797          | -                    | 289,591             | -                    | 208,162               | -                         | -                                  | 48,322             | 37            | 22,604   | 218,627   |
| Retail, SME &<br>Consumer | 96,623,198          | -                    | 3,952,637           | -                    | 1,875,482             | 1,019,486                 | 553,291                            | 1,958,608          | 818,581       | 211,656  | 963,791   |
| Housing Loans             | 2,998,748           | -                    | 203,657             | -                    | 45,421                | 280,190                   | -                                  | 67,525             | 8,566         | 22,358   | 105,209   |
| Leasing                   | 36,919,790          | -                    | 333,900             | -                    | 51,404                | -                         | 199,739                            | 253,164            | 22,327        | 19,974   | 38,436    |
|                           | 182,019,533         | -                    | 4,779,785           | -                    | 2,180,469             | 1,299,676                 | 753,030                            | 2,327,619          | 849,511       | 276,592  | 1,326,063 |

Note: Rs 3,806 Mn worth of NPL contracts were not impaired individually and assessed under collective impairment as they were below individually significant threshold.

<sup>\*</sup>Age analysis is based on regulatory sub classification criteria.



#### Concentration risk

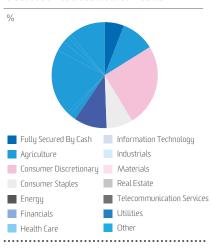
Concentration risk is measured through the Normalized Herfindahl-Hirschman Index (HHI) and is computed as part of the Bank's ICAAP process in which concentration related to industry sectors, individual customer segments and product maturity are monitored. Rapid growth in the corporate and SME books during the year in line with the Bank's overall strategy, has enabled the Bank to reduce dependence on the consumer sector and achieve more balance in its portfolio.

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#### Product-wise Breakdown



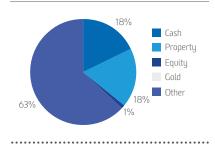
#### **Sectoral Distribution of Loans**



#### Large exposures

| Large exposures | % of total portfolio |
|-----------------|----------------------|
|                 | (Cumulative)         |
| Top 5           | 4.20%                |
| Тор 10          | 7.47%                |
| Тор 20          | 12.07%               |
| Other           | 87.93%               |

#### Collateral Breakdown



Further details of exposures subject to credit risk by major types, geographical areas, sectors and residual maturity are available with notes 14, 42 and 44 to financial statements.

#### Market Risk Management

Market Risk is the potential loss arising from changes in the fair value or future cash flows of financial instruments due to fluctuations in market variables. The key market risks the Bank is exposed to are interest rate risk, foreign exchange risk and liquidity risk.

Market risk exposure originates mainly from the interest rate risk of the Bank's trading and non-trading books and exposure to foreign exchange risk arising from proprietary trading and foreign currency denoted transactions.

#### The Bank's Market Risk Exposure

|   |                               | 2017                                 |                        |
|---|-------------------------------|--------------------------------------|------------------------|
| Assets                                    | Trading book<br>(Rs. million) | Non-trading<br>book<br>(Rs. million) | Total<br>(Rs. million) |
| Cash and Cash Equivalents                 | -                             | 6,867                                | 6,867                  |
| Balances with Central Bank of Sri Lanka   | -                             | 11,193                               | 11,193                 |
| Reverse Repurchase Agreements             | -                             | 11                                   | 11                     |
| Derivative Financial Instruments          | 230                           | _                                    | 230                    |
| Financial Assets                          | 521                           | 48,732                               | 49,253                 |
| Other Financial Assets                    | -                             | 6,798                                | 6,798                  |
| Loans and Advances to Customers           | -                             | 186,537                              | 186,537                |
| Other Assets                              | -                             | 1,893                                | 1,893                  |
| Investments in Subsidiaries               | -                             | 679                                  | 679                    |
| Fixed Assets (PPE & Intangibles)          | -                             | 3,733                                | 3,733                  |
| Total Assets                              | 751                           | 266,443                              | 267,194                |
| Liabilities                               |                               |                                      |                        |
| Due to Banks                              | -                             | 10.714                               | 10.714                 |
| Repurchase Agreements                     | -                             | 12,319                               | 12,319                 |
| Derivative Financial Instruments          | 495                           | _                                    | 495                    |
| Due to Customers                          | _                             | 194,297                              | 194,297                |
| Debt Issued and Other Borrowed Funds      | _                             | 19,738                               | 19,738                 |
| Tax Liabilities (Current & Differed)      | _                             | 2,541                                | 2,541                  |
| Other Liabilities                         | _                             | 6,282                                | 6,282                  |
| Equity & Other Reserves                   | _                             | 20,808                               | 20,808                 |
| Total Liabilities                         | 495                           | 266,699                              | 267,194                |
| Commitment & Guarantees                   |                               | 134,932                              | 134.932                |
| Forward on Government Securities          |                               | 15 1,752                             | 15-1,752               |
| Derivative Assets- Held for Trading (Net) | 38,199                        |                                      | 38,199                 |
| Contingent Liabilities & Commitments      | 38,199                        | 134,932                              | 173,131                |

The Asset Liability Management Committee (ALCO) holds executive responsibility for overseeing the Bank's market risk exposures. On the other hand Investment Committee is responsible for overseeing investment and reinvestment of the Bank's funds and also

evaluating investment performance. The evaluation will take into account compliance with investment policies and guidelines and risk tolerance levels. In addition, the IRMD is responsible for the implementation and review of market risk management policies, tools and

techniques. As treasury operations can give rise to significant market risks, the Treasury Middle Office (which operates independently from the Treasury Department) monitors treasury related market risks such as Foreign Currency Net Open Position (NOP) limits and counterparty limits on a daily basis.

#### Robust market risk policies

A comprehensive framework of policies is in place to govern all aspects of market risk management. These include the asset and liability management policy, liquidity risk management policy, FOREX risk management policy and policy on stress testing, which provide guidance on the systems, procedures, tools and techniques for the identification, assessment, mitigation, monitoring and reporting on all market related risks. The policies are reviewed and updated regularly in view of emerging market risks.

#### Risk limits and trigger points

The Board of Directors have defined a range of limits for investment and treasury related activities including foreign currency net open position limits, counterparty limits, stop loss limits, minimum liquidity stop ratios and other market risk related limits. Actual performance against these limits are monitored by the Middle Office and the IRMD and brought to the attention of the ALCO & BIRMC on a regular basis. Meanwhile thresholds that trigger specific management action is specified to ensure proactive management of emerging market risks.

#### Areas of focus in 2017

Revised the liquidity management policy: Revised to include more robust monitoring, wider measurement tools and techniques comprising new ratios and more stringent stress testing mechanisms with embedded macro-economic scenarios.

Implementation of ALM System: Dynamic and Static modules to strengthen analytical capabilities which include system generated gap analyses, Value at Risk methods, stress testing tools and risk reporting capabilities.

New dimension of Interest Rate Risk measurements: IRRBB and Interest Rate Risk Ratios to comply with requirements of our international funding agencies.

#### Foreign Exchange Risk

Foreign Exchange (FOREX) risk is the potential loss arising from fluctuations of value in a financial instrument due to changes in foreign exchange rates. The Bank is exposed to foreign

exchange risk through its holding of assets denominated in foreign currency.

Executive responsibility for managing the Bank's forex risks lie with the Treasury department with a clear segregation of duties between the front, middle and back offices to ensure the adequacy of internal controls. FOREX risks are managed through limits on exposure to currencies on an individual

and aggregate basis, as well as dealer and counter-party limits, overnight and intra-day limits and stop loss limits. These limits are independently monitored on a daily basis by the Treasury Middle Office, ensuring Market Risk exposures are within the board approved limits. These transactions are also governed by the CBSL which has in place a stringent regulatory framework which includes an approval mechanism and exposure limits.

Net Open Position of Foreign Currency Denominated Assets and Liabilities of Domestic Banking Unit \* (in millions of respective currency)

| Currency        | As at 31st December<br>2017  | Up to<br>One month | 1-3<br>months | 3 - 6<br>Months | 6 - 12<br>Months | 1-3<br>Years | 3 - 5<br>Years | Over 5<br>Years | NOP     |
|-----------------|------------------------------|--------------------|---------------|-----------------|------------------|--------------|----------------|-----------------|---------|
|                 | Assets (on and off BS)       | 66.191             | 39.934        | 87.435          | 41.706           | 10.196       | 10.656         | 2.225           | (1.053) |
| JSD             | Liabilities (on and off BS)  | 75.739             | 19.211        | 30.109          | 26.245           | 12.198       | 54.341         | 41.553          |         |
|                 | Periodic gap                 | (9.548)            | 20.723        | 57.326          | 15.461           | (2.002)      | (43.685)       | (39.328)        |         |
|                 | Assets (on and off BS)       | 6.925              | 1.505         | 1.007           | 0.022            | 0.064        | 0.049          | 0.023           | (0.018) |
| SBP             | Liabilities ( on and off BS) | 0.754              | 0.684         | 1.693           | 0.970            | 0.709        | 0.267          | 4.536           |         |
|                 | Periodic gap                 | 6.171              | 0.821         | (0.686)         | (0.948)          | (0.645)      | (0.217)        | (4.514)         |         |
|                 | Assets (on and off BS)       | 3.366              | 1.297         | 6.340           | 5.085            | 0.231        | 0.067          | 0.010           | 0.006   |
| EUR             | Liabilities (on and off BS)  | 0.624              | 0.515         | 6.596           | 5.735            | 0.660        | 0.253          | 2.007           |         |
|                 | Periodic gap                 | 2.742              | 0.782         | (0.255)         | (0.651)          | (0.429)      | (0.186)        | (1.997)         |         |
|                 | Assets (on and off BS)       | 8.683              | 6.905         | 0.707           | 0.011            | 0.040        | 0.038          | 0.025           | (0.039) |
| AUD             | Liabilities (on and off BS)  | 1.147              | 1.867         | 1.492           | 1.827            | 1.314        | 0.512          | 8.290           |         |
| 4               | Periodic gap                 | 7.537              | 5.039         | (0.785)         | (1.816)          | (1.274)      | (0.475)        | (8.265)         |         |
|                 | Assets (on and off BS)       | 47.773             | 0.192         | 0.297           | 0.602            | 2.648        | 1.573          |                 | 0.318   |
| <u></u> <u></u> | Liabilities (on and off BS)  | 39.413             | 0.442         | 0.919           | 0.492            | 4.079        | 1.538          | 5.883           |         |
|                 | Periodic gap                 | 8.360              | (0.251)       | (0.623)         | 0.110            | (1.431)      | 0.035          | (5.883)         |         |

<sup>\*</sup>As per regulatory monitoring of Net Open Position

#### Liquidity Risk

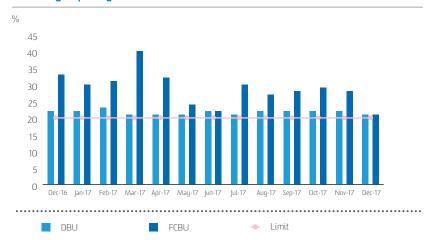
Oversight responsibility for managing the Bank's liquidity risks is with the ALCO, which ensures that a sufficient liquidity buffer is maintained to meet the Bank's financial obligations. The ALCO regularly reviews

the Bank's cash flow projections, funding capabilities, pricing decisions and liquidity levels to ensure compliance to internal targets as well as regulatory liquidity requirements. The Committee also works closely with the Treasury Department in the implementation of ALCO decisions on a day to day basis.

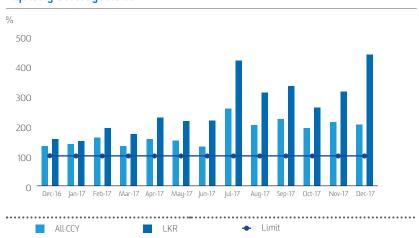
Healthy level of liquidity buffers were maintained throughout the year. Liquidity indicators were maintained comfortably within regulatory minimums and the limits defined by the Risk Appetite statement. Maturity analysis of assets and liabilities highlighted below also indicates a relatively healthy liquidity position.

#### Trend in Liquidity Ratios

#### **Statutory Liquidity Ratio**



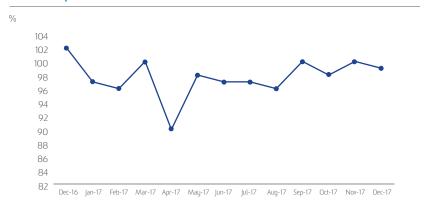
#### Liquidity Coverage Ratio



#### Net loans to Total Assets Ratio

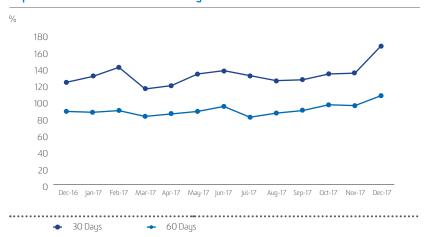


#### Loan to Deposit Ratio



.....

#### Liquid Assets to Short Term Liability Ratio



#### **Commitments to Total Loans**



#### Liquidity Measuring Tools/Metrics

Liquidity is measured through the dual approaches of stock and flow. The former assesses liquidity based on the liquid assets held by the Treasury including cash, government securities and balances with financial institutions. The flow approach evaluates liquidity based on the projected cash

inflows and outflows over the different time buckets, based on the maturity of assets and liabilities.

Listed below the Liquidity Measurement Tools and Metrics:

 Maturity Mismatch: Contractual vs behavioural and Static vs Dynamic Cash inflows and outflows from all on- and offbalance sheet items, mapped to defined time bands based on their respective maturities. In addition to static ALM analysis (Existing Liquidity Gap), we perform dynamic ALM analysis of the Balance sheet with different dimensions i.e Volume and macro variable projections to have better idea of futuristic liquidity profile of the Bank.

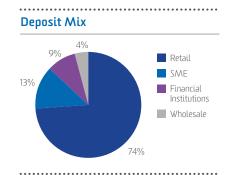
Maturity gaps in major currencies (in millions of respective currency)

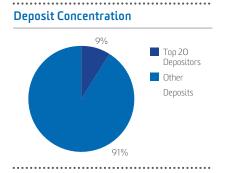
| Currency | As at 31st December 2017  | Up to<br>One month                   | 1-3<br>months                          | 3 - 6<br>Months                         | 6 - 12<br>Months                       | 1 - 3<br>Years                       | 3 - 5<br>Years                       | Over 5<br>Years                             | Total                           |
|----------|---|--------------------------------------|--|---|--|--------------------------------------|--------------------------------------|---|---------------------------------|
| LKR      | Assets (on and off BS)<br>Liabilities (on and off BS)<br>Periodic gap<br>Cumulative gap | 75,378<br>45,751<br>29,627<br>29,627 | 15,216<br>31,818<br>(16,602)<br>13,025 | 14,737<br>30,014<br>(15,277)<br>(2,252) | 18,661<br>25,692<br>(7,031)<br>(9,283) | 52,633<br>15,200<br>37,433<br>28,150 | 28,596<br>15,118<br>13,478<br>41,628 | 45,742<br>209,906<br>(164,164)<br>(122,536) | 250,963<br>373,499<br>(122,536) |
| OSD      | Assets (on and off BS)<br>Liabilities (on and off BS)<br>Periodic gap<br>Cumulative gap | 56<br>102<br>(46)<br>(46)            | 54<br>39<br>15<br>(31)                 | 90<br>31<br>59<br>28                    | 44<br>27<br>17<br>45                   | 21<br>17<br>4<br>49                  | 29<br>56<br>(27)<br>22               | 14<br>76<br>(62)<br>(40)                    | 308<br>348<br>(40)              |
| CBP      | Assets (on and off BS)<br>Liabilities (on and off BS)<br>Periodic gap<br>Cumulative gap | 7<br>1<br>6<br>6                     | 2<br>1<br>1<br>7                       | 1<br>2<br>(1)<br>6                      | -<br>1<br>(1)<br>5                     | -<br>1<br>(1)<br>4                   | -<br>-<br>-<br>4                     | 5<br>(5)<br>(1)                             | 10<br>11<br>(1)                 |
| EUR      | Assets (on and off BS)<br>Liabilities (on and off BS)<br>Periodic gap<br>Cumulative gap | 3<br>1<br>2<br>2                     | 1<br>1<br>-<br>2                       | 6<br>7<br>(1)<br>1                      | 5<br>6<br>(1)                          | 1<br>(1)<br>(1)                      | -<br>-<br>-<br>(1)                   | -<br>4<br>(4)<br>(5)                        | 15<br>20<br>(5)                 |
| AUD      | Assets (on and off BS)<br>Liabilities (on and off BS)<br>Periodic gap<br>Cumulative gap | 9<br>1<br>8<br>8                     | 7<br>2<br>5<br>13                      | 1<br>1<br>-<br>13                       | 2<br>(2)<br>11                         | -<br>1<br>(1)<br>10                  | -<br>1<br>(1)<br>9                   | -<br>6<br>(6)<br>3                          | 17<br>14<br>3                   |
| ЪУ       | Assets (on and off BS)<br>Liabilities (on and off BS)<br>Periodic gap<br>Cumulative gap | 48<br>63<br>(15)<br>(15)             | -<br>24<br>(24)<br>(39)                | -<br>1<br>(1)<br>(40)                   | 1<br>1<br>-<br>(40)                    | 3<br>4<br>(1)<br>(41)                | 2<br>2<br>-<br>(41)                  | -<br>483<br>(483)<br>(524)                  | 54<br>578<br>(524)              |

#### II Concentration of Funding;

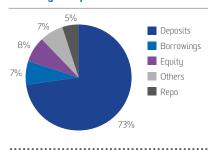
This metric is meant to identify those sources of wholesale funding that are of such significance that withdrawal of this funding could trigger liquidity problems. The metric thus encourages the diversification of funding.

We maintain an adequate stock of high quality liquid assets through diverse sources including inter-bank market, wholesale and retail repurchase agreements, assets and investments available for sale. A diversified funding strategy enables the Bank to contain its liquidity risk as exposure to a single avenue of funding is limited.





#### **Funding Composition**



#### III. Liquidity Coverage Ratio (LCR)

The objective of the LCR is to promote the short-term resilience of the liquidity risk profile of banks. It does this by ensuring that banks have an adequate stock of unencumbered High Quality Liquid Assets (HQLA) that can be converted easily and immediately in private markets into cash to meet their liquidity needs for a 30 calendar day liquidity stress scenario.

#### IV. Net Stable Funding Ratio (NSFR)

The NSFR requires bank to maintain a stable funding profile in relation to the composition of its assets and off-balance sheet activities. A sustainable funding structure is intended to reduce the likelihood that disruptions to a bank's regular sources of funding will erode its liquidity position in a way that would increase the risk of its failure and potentially lead to broader systemic stress. The NSFR limits excessive reliance on short-term wholesale funding, encourages better assessment of funding risk across all on and off-balance sheet items, and promotes funding stability.

#### V. Liquidity Early Warning Signals

Bank has designed a set of indicators to aid this process to identify the emergence of increased risk or vulnerabilities in its liquidity risk position or potential funding needs. Such early warning indicators

identify any negative trend and cause an assessment and potential response by management in order to mitigate the bank's exposure to the emerging risk.

#### VI. Intraday liquidity Management

We actively manage our intraday liquidity positions and risks to meet payment and settlement obligations on a timely basis under both normal and stressed conditions, thus contribute to the smooth functioning of payment and settlement systems.

#### VII. Contingency Funding Plan

The bank has a formal Contingency Funding Plan (CFP) that clearly sets out the strategies for addressing liquidity shortfalls in emergency situations. Our CFP outlines policies to manage a range of stress environments, establish clear lines of responsibility and articulates specific trigger points for activation which are detailed in the liquidity management policy. The action plan for each contingency level is handled by a Crisis Management Team which includes the CEO and other members of the Corporate and Senior Management Team. During the year, the Bank had sufficient standby liquidity facility agreements (Reciprocal agreement) to buffer against sudden liquidity stresses.

#### VIII. Liquidity Transfer Pricing

The bank has incorporated liquidity costs, benefits and risks in the internal pricing, performance measurement and new product approval process for all significant business activities (both on and off-balance sheet), thereby aligning the risk taking incentives of individual business lines with the liquidity risk exposures their activities create for the bank as a whole.

The transfer price is determined based on the interest cost (cost of funds) of deposit

mobilization and is centrally managed by treasury with ALCO guidance. Business units mobilizing deposits are allocated a margin above the interest cost of deposits by treasury and such funds are lent at a margin to business units driving asset products. This is a dynamic tool to derive customer/ product profitability on both asset & liability products.

# IX. Liquidity Simulations : Stress Testing and Scenario Analysis

Bank's ALM system is facilitated with well-structured and user-friendly scenario setup process. Here, the user defines a set of assumptions relating to risk factors and balance sheet dynamics, to show how the balance sheet will be affected by, for example, planned new business and expected customer behaviour.

The system uses the defined assumptions to extrapolate the entire balance sheet over a future time horizon and deliver a rich set of results on projected dates, ranging from gap profiles to cash flows and liquidity ratios.

#### X. Other Liquidity Stock Ratios

#### Market Risk Performance in 2017

#### Interest Rate Risk

Interest rate risk arises from the possibility, that fluctuations in interest rates will affect the future cash flows or fair values of financial instruments. Exposure to interest rate risks arise from its lending, trading securities and deposit liabilities. Sub types of interest rate risks are,

- Repricing risk arises from the inherent mismatch between the Bank's assets and liabilities which results in repricing timing differences.
- Basis risk arises from the impact of relative changes in interest rates for financial

instruments that have similar tenors but are priced using different interest rate indices.

 Yield curve risk arises from shifts in the yield curve that have a negative impact on the Bank's earnings/asset values. The Bank manages its interest rate risks primarily through asset liability repricing gap analyses, which distributes interest rate sensitive assets, liabilities and off-balance sheet positions into several maturity buckets. Board defined limits are in place for interest rate gaps and positions are monitored at least

on a monthly basis to ensure compliance to the prescribed limits. In addition to the asset liability maturity mismatches, the ALCO regularly monitors trends in market interest rates, as well as results of interest rate stress testing analyses.

#### Interest Rate Sensitive gap Analysis (in millions of respective currency)

| Currency | As at 31st December 2017    | Up to<br>1 Month | 1-3 Months | 3-6<br>Months | 6-12<br>Months | 1-3 years | 3-5 years | Over 5<br>years | Total   |
|----------|-----------------------------|------------------|------------|---------------|----------------|-----------|-----------|-----------------|---------|
|          | Assets (on and off BS)      | 84,871           | 26,007     | 34,153        | 20,829         | 36,009    | 15,598    | 5,765           | 223,232 |
| X<br>R   | Liabilities (on and off BS) | 60,309           | 41,654     | 47,892        | 40,910         | 4,351     | 6,494     | 713             | 202,323 |
| _        | Periodic gap                | 24,562           | (15,647)   | (13,739)      | (20,081)       | 31,658    | 9,104     | 5,052           | 20,909  |
|          | Assets (on and off BS)      | 55               | 91         | 108           | 41             | 1         | -         | -               | 296     |
| JSD      | Liabilities (on and off BS) | 135              | 40         | 86            | 31             | -         | -         | -               | 292     |
|          | Periodic gap                | (80)             | 51         | 22            | 10             | 1         | -         | -               | 4       |
|          | Assets (on and off BS)      | 7                | 2          | 1             | _              | -         |           | _               | 10      |
| CBP      | Liabilities (on and off BS) | 3                | 1          | 3             | 2              | -         | -         | -               | 9       |
|          | Periodic gap                | 4                | 1          | (2)           | (2)            | -         | -         | -               | 1       |
|          | Assets (on and off BS)      | 3                | 2          | 6             | 5              |           |           | -               | 16      |
| EUR      | Liabilities (on and off BS) | 3                | 1          | 7             | 6              | -         | -         | -               | 17      |
|          | Periodic gap                | -                | 1          | (1)           | (1)            | -         | -         | -               | (1)     |
|          | Assets (on and off BS)      | 8                | 7          | 1             | -              |           |           |                 | 16      |
| AUD      | Liabilities (on and off BS) | 6                | 4          | 2             | 4              | -         | -         | -               | 16      |
|          | Periodic gap                | 2                | 3          | (1)           | (4)            | -         | -         | -               | 0       |
|          | Assets (on and off BS)      | 29               |            | -             | _              | -         | -         |                 | 29      |
| β        | Liabilities (on and off BS) | 51               | -          | 1             | -              | -         | -         | -               | 52      |
|          | Periodic gap                | (22)             | -          | (1)           | -              | -         | -         | -               | (23)    |

#### Interest Rate Risk in Banking Book

Interest Rate Risk In Banking Book (IRRBB) refers to the current or prospective risk to the bank's capital and earnings arising from adverse movements in interest rates that affect the bank's banking book positions.

When interest rates change, the present value and timing of future cash flows change. This, in

turn changes the underlying value of a bank's assets, liabilities and off-balance sheet items and hence its Economic Value (EVE). Changes in interest rates also affect a bank's earnings by altering interest rate-sensitive income and expenses, affecting its Net Interest Income (NII). Excessive IRRBB can pose a significant threat to a bank's current capital base and/or future earnings if not managed appropriately.

Currently Interest rate risk in Trading Book is quantified under pillar 1 capital requirement. Until now, IRRBB has been included as an add-on under Pillar 2 capital requirements and integral part of the Internal Capital Adequacy Assessment Process (ICAAP) under a pillar 2 treatment.

Interest Rate Risk in Banking Book- Economic Value at Risk- in Millions (LKR equivalent)

| Currency | Parallel shift | Up to<br>1 Month | 1-3 Months | 3-6 Months | 6-12<br>Months | 1-3 years | 3-5 years | Over<br>5 years | Total   |
|----------|----------------|------------------|------------|------------|----------------|-----------|-----------|-----------------|---------|
| <u>~</u> | Uр by 200 bp   | (1.6)            | 80.0       | 126.6      | 263.8          | (783.5)   | (388.6)   | (217.0)         | (920.3) |
| LKR      | Down by 200 bp | 1.6              | (81.8)     | (129.8)    | (272.5)        | 834.0     | 427.8     | 262.0           | 1,041.3 |
|          | Up by 200 bp   | 5.9              | (22.4)     | 67.9       | 36.7           | (5.7)     | (3.5)     | (0.9)           | 78.0    |
| USD      | Down by 200 bp | (6.1)            | 23.0       | (69.9)     | (38.0)         | 6.1       | 3.9       | 1.1             | (79.9)  |
| <b>n</b> | Up by 200 bp   | 0.1              | 0.3        | 0.6        | 16.9           | (0.3)     | (0.3)     | -               | 17.3    |
| CBP      | Down by 200 bp | (0.1)            | (0.3)      | (0.6)      | (17.5)         | 0.4       | 0.3       | -               | (17.8)  |
| <u>~</u> | Up by 200 bp   | (1.3)            | 0.2        | 2.7        | 6.7            | (0.1)     | (0.2)     |                 | 8.0     |
| EUR      | Down by 200 bp | 1.3              | (0.2)      | (2.8)      | (7.0)          | 0.1       | 0.2       | -               | (8.4)   |
|          | Up by 200 bp   | 0.2              | 1.4        | 1.5        | 7.7            | (0.2)     | (0.3)     | (0.3)           | 10.0    |
| AUD      | Down by 200 bp | (0.2)            | (1.5)      | (1.6)      | (8.0)          | 0.2       | 0.3       | 0.3             | (10.5)  |
|          | Up by 200 bp   | -                | -          | 1.17       | -              | -         | -         | -               | 1.17    |
| β        | Down by 200 bp | -                | -          | (1.21)     | -              | -         | -         | -               | (1.21)  |

#### Operational Risk Management

Oversight responsibility for operational risk management has been delegated to a dedicated Operational Risk Management Unit (ORMU). The Operational Risk Management Committee (ORMC) meets monthly as the main interaction point between all operational functions of the bank encompassing end to end process coverage. The Committee is accountable to Executive Risk Management Committee (ERMC) on matters related to operational risk management and to foster a culture within Nations Trust Bank that emphasizes and demonstrates the benefits of a risk based approach to internal control and management of operational risks of the bank. Meanwhile, the ORMU which functions within the purview of IRMD provides independent verification on the Bank's operational risk exposures.

The operational risk management framework is underpinned by the following;

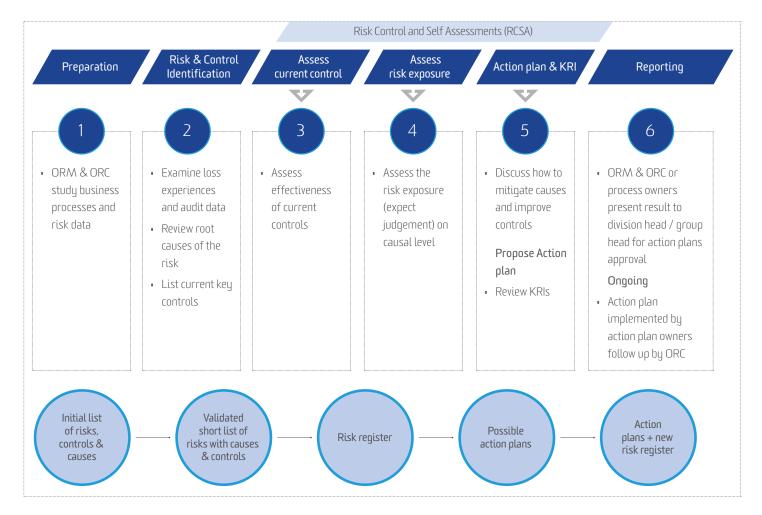
#### · Identification and assessment

The Bank uses Risk and Control Self
Assessments (RCSA) which are administered
to all key business and operational units to
evaluate the exposure to defined operational
risk parameters. It is a structured mechanism
for a Business Line, Supporting Unit, Product
Line or Process to identify and assess its
own risks and introduce measures aimed
at improving risk control. In addition, the
ownership of key risks and measures
introduced to mitigate unacceptable risk
exposure is clearly defined.

RCSA process ranks the risks based on its likelihood of occurrence and its impact / severity if that risk materializes. It also

critically tests the current controls available to address such risks in terms of its control design and control performance of risks in designing/reviewing suitable action. Stemming from individual departmental risk grids, a bank-wide risk grid is prepared highlighting key risks impacting the bank. This overall bank risk grid is updated every other month and presented to the Board Integrated Risk Management Committee as a "Risk Assessment Report" which details the prevailing or emerging risks and its management.

The Key Risk Indicators (KRIs) being implemented will ensure that early indicators of risks are given due recognition and appropriate action is taken to reduce possible losses arising from such risks.



#### • Limits and tolerance levels

The Board of Directors have defined specific limits and tolerance levels for operational risk indicators including the number of internal and external loss events and the total value of operational losses monitored. Regular reporting to the BIRMC and Board of Directors ensure that parameters are maintained within the defined limits and corrective action is initiated if required.

#### Risk reporting

The Bank maintains a well structured Operational Risk Loss Data Base which is aligned to the BASEL requirements. Streamlined processes are in place to capture all operational loss events including near misses, which are then categorized as specified in a BASEL document in order to use them for future modeling activities. The loss events are linked to the RCSA & KRI Programme to ensure that repeat errors are minimised.

#### Outsourced services

The Bank outsources some of its non-critical activities including cash management, labour supply, embossing of cards, document management and archiving. To mitigate the operational risks, business units submit due diligence test grid along with the relevant documents to outsourcing services unit. Outsourcing services unit participates for the Business Continuity Plan rehearsals of service providers as well as carry out periodical visits along with the business unit, Manager - Information Security and Operational Risk Control Manager. These activities provide an assurance on the ability of service provider to maintain required levels of service at all times.

#### Areas of focus in 2017

Strengthened the RCSA mechanism:
 Strengthened RCSA mechanism with the
 introduction of several new risk assessment
 grids for business and support units.

Currently the Bank maintains 37 operational risk grids for several units including newly introduced 3 operational risk grids during the year, which is a qualitative analysis of the Operational Risk tool.

- Improved performance against operational risk appetite: Improvement in operational losses to operating expenses ratio to 0.12% in 2017 (0.15% in 2016).
- Increased employee engagement and awareness on "Operational Risks": An "Operational Risk Update" group on yammer was created for all employees enabling the prompt sharing of knowledge, notifications of operational risk incidents and nurturing a risk culture across the Bank.
- Reviewed and strengthened the DR and BCP plans: A successful BCP and DR drill was carried by the Operational Risk Unit with the assistance of IT and identified Mission Critical Units of the Bank as per CBSL guidelines.

 Increased vibrancy and proactiveness of ORMU: During the year, the ORMU conducted regular meetings and identified risks were escalated to the relevant personnel for immediate action.

#### Operational Risk Performance in 2017

All operational risk indicators were maintained within the defined parameters while there were no material loss events during the year. The value of the total operational loss events remained well within risk appetite as at end of 2017.

|          |                                | 20           | 17    | 201         | 6      |
|----------|--------------------------------|--------------|-------|-------------|--------|
|          |                                | Value (000') | % V   | alue (000') | %      |
|          | Internal Fraud                 | 1,098        | 5%    | -           | -      |
| 00       | External Fraud                 | 14,654       | 69%   | 11,424      | 60%    |
| ATE      | Employment Practices and       |              | 0%    |             | ······ |
| ) E (    | Workplace Safety               |              | U /0  |             | _      |
| $\equiv$ | Clients Products and Business  | 147          | 1%    | 490         | 3%     |
| $\vdash$ | Practices                      |              | .,,   | ., 0        | 3,0    |
| ΛEI      | Damage to Physical Assets      | -            | -     | -           | -      |
| SSE      | Business Disruption and System | 1708         | 8%    | 3.855       | 20%    |
| Ö        | Failure                        | 1,700        | U / U | J,0JJ       | 2070   |
| $\equiv$ | Execution Delivery & Process   | 3.708        | 17%   | 3.381       | 18%    |
| SEI      | Management                     |              | 17 70 |             | 1070   |
| BA       | Total Operating Losses         | 21,315       | 100%  | 19,150      | 100%   |

#### Loss Events 2017



#### Strategic and Reputational Risk

Strategic risks are the potential losses arising from the possibility of the Bank's future business plans and strategies being inadequate. Strategic risks arise from external and/or internal factors and inability to respond to emerging risks and opportunities in the operating landscape.

Reputational risks are those that impact the Bank's current or prospective earnings capacity and organizational value arising from the loss of confidence, breakdown in relationships and negative perceptions of transactional stakeholders.

Strategic and reputational risks are measured using a scorecard based approach which takes into consideration a range of factors including the Bank's size, complexity and sophistication of operations, trends in the operating landscape as well as customer profiling. Effective management of the Bank's strategic and reputational risks is demonstrated by the following;

- Implementation and effective articulation of a cohesive strategic plan
- Sustainable growth in financial performance in recent years despite volatilities in the external environment
- Ranking among best corporate entities.
- The Bank's ability to attract the best talent in the industry

#### Capital Management

The level of the Bank's capital is aligned to the Risk Appetite and risk profile to commensurate with the strategic plan of the bank. An overview of the capital planning and assessment process is explained below.

# Establishment of risk exposures and capital requirement

The capital planning process is integrated with the strategic planning process where the Bank decide the risk appetite and the risk profile based on key customer segments, products it desire to serve and on the operating model, it would like to establish.

Credit risk, market risk, liquidity risk and operational risk exposure limits are established which are primarily linked to the capital based on the risk appetite envisaged at this planning level.

The Bank calculates the risk exposures and risk weighted assets for capital adequacy purposes based on following Basel III guidelines issued by the Central Bank of Sri Lanka:

Pillar 1 risk exposures

- Credit risk Standardized Approach
- Market risk Standardized Approach
- Operational risk Basic Indicator Approach

Pillar 2 risk exposures – Risks such as Residual credit risk, credit concentration risk, interest rate risk of the banking book and strategic risk are assessed based on the Internal Capital Adequacy Assessment Process (ICAAP) . This process also includes assessment of adequate capital buffers to ensure maintenance of

minimum capital ratios as per regulations under unexpected, stressed economic conditions.

In addition, liquidity risk is also considered during the planning stage through liquidity stock and cash flow approaches.

Minimum capital ratios as per Central Bank regulations are as follows:

| Component of Capital   | 01.07.2017 | 01.01.2018 | 01.01.2019 |
|--|------------|------------|------------|
| Bank Assets Less than Rs.500 billion   |            |            |            |
| Common Equity Tier 1 including Capital<br>Conservation Buffer  | 5.75%      | 6.375%     | 7.00%      |
| Total Tier 1 including Capital Conservation Buffer   | 7.25%      | 7.875%     | 8.50%      |
| Total Capital Ratio including Capital<br>Convention Buffer   | 11.25%     | 11.875%    | 12.50%     |
| Bank with Assets Rs.500 billion and above  |            |            |            |
| Common Equity Tier 1 including Capital Conservation Buffer and Capital Surcharge on Domestic Systemically important bank | 6.25%      | 7.375%     | 8.50%      |
| Total Tier 1 including Capital Conservation<br>Buffer and Capital Surcharge on Domestic<br>Systemically important bank   | 7.75%      | 8.875%     | 10.00%     |
| Total Capital Ratio including Capital Convention Buffer and Capital Surcharge on Domestic Systemically important Banks   | 11.75%     | 12.875%    | 14.00%     |

Appropriate capital buffers are also estimated to maintain the financial covenants set by the medium term funding agencies and to secure better entity credit rating.

The bank also assess the capital expenditure and investment requirement to support the growth and business strategy at strategic plan level and during annual budgeting cycle.

#### Sources of capital

The primary source of capital is through the internally generated capital. The business plans and financial plans are prepared ensuring adequate profit generation by setting appropriate targets for return on assets and capital.

The capital augmentation plan identifies the level of tier 1 and tier 2 capital requirement

for the next 3-4 years. Amount of dividend distributions and mode of payment through cash and scrip dividend are decided based on this future capital requirement of the bank.

#### Capital allocation

Capital is allocated to business lines based on Risk Adjusted Return on Capital (RAROC) targets in order to optimize risk adjusted returns. Excess capital in subsidiary companies is also re-allocated based on this model. Capital allocation drives down further to key products and customer portfolios depending on the availability of data and management objectives.

This process ensures the efficient allocation of capital in times of divergences and unexpected events when additional capital is required.

The CRO is entrusted with identifying and assessing the risk exposures of the bank while CFO ensures the development of the capital augmentation plan to maintain the appropriate level of capital for business growth and to meet minimum regulatory standards.

The capital augmentation plan constructed at the strategic planning cycle, generally covers 3-4 year period which is updated during the annual budgeting cycle and approved by the Board of Directors.

#### Key highlights for the year:

- Total capital ratio under Basel III Pillar I risks is 13.89% as at 31.12.2017 (15.82% 31.12.2016). Main reason for the decline in the ratio is due to the loan book growth of 25%. The total capital ratio including Pillar II risks is currently being assessed.
- 2. The board decided to raise Rs. 3.2Bn new equity capital in October 2017 and this was concluded in February 2018. The board also decided to raise Rs. 3.5Bn Basel III complaint tier 2 capital which will be concluded in March 2018. Excess capital of Rs. 1.1Bn was transferred to the Bank from Subsidiary companies by way of dividends and share buy backs.
- Shareholder funds are increased by Rs. 0.9Bn (net of deferred tax) based on the revaluation surplus of properties. This will be considered for capital adequacy computations after CBSL approval in 2018.

#### Risk Regulation

#### BASEL III Framework

Following the introduction of BASEL III, Banks are required to enhance their capital requirements with the objective of improving the quality, quantity, consistency and transparency of the capital base. Meanwhile the Liquidity Coverage Ratio (LCR) is one of the Basel Committee's key recommendations to strengthen global liquidity regulations to nurture a more resilient banking sector and the Bank commenced parallel reporting as per the regulator's requirements. The LCR comes into effect in January 2019.

In light of changes that took place in global economic conditions and risk landscape, CBSL has shifted the risk management in

banking industry to the next level. BASEL III continued to follow 3-pillar approach with considerable changes in minimum capital and capital buffer requirements, further improvements in supervisory review process and additional disclosure requirements under market discipline. The Bank has revised risk management disclosures to be better aligned with Pillar III market discipline.

#### Market Disclosures based on BASEL III is annexed below.

| Area   | No | Disclosure requirement  | Reference  |
|--|----|---|--|
|  | 1  | Key Regulatory Ratios - Capital and Liquidity   | Table 1  |
|  | 2  | Basel III Computation of Capital Ratios   | Table 2  |
| Regulatory<br>requirements on<br>capital and liquidity | 3  | Basel III Computation of Leverage Ratio   | Disclosure requirements<br>will commence from<br>implementation of<br>Leverage Ratio |
|  | 4  | Basel III Computation of Liquidity Coverage Ratio   | Table 3  |
|  | 5  | Main Features of Regulatory Capital Instruments   | Table 4  |
|  | 6  | Summary discussion on adequacy/meeting current and future capital requirements  | Capital Management<br>Section of this review   |
|  | 7  | Credit Risk under Standardised Approach: Credit Risk Exposures and Credit Risk<br>Mitigation (CRM) Effects  | Table 5  |
| Risk Weighted Assets                                   | 8  | Credit Risk under Standardised Approach: Exposures by Asset Classes and Risk<br>Weights   | Table 6  |
|  | 9  | Market Risk under Standardised Measurement Method   | Table 7  |
|  | 10 | Operational Risk under Basic Indicator Approach/The Standardised Approach/The Alternative Standardised Approach                                   | Table 8  |
| Linkages between<br>Financial statements               | 11 | Differences Between Accounting and Regulatory Scopes and Mapping of Financial<br>Statement Categories with Regulatory Risk Categories – Bank Only | Table 9  |
| and regulatory exposures                               | 12 | Explanations of differences between accounting and regulatory exposure amounts  | Table 9  |
|  | 13 | Bank Risk Management Approach   | Risk Management review is  |
| Risk Management  | 14 | Risk Management related to key risk exposures   | outlined in Sections (a) to (h)<br>in this Review                                    |

Table 1

Key Regulatory Ratios - Capital and Liquidity

| Item   | Bank        | Group       |
|--|-------------|-------------|
|  | 31-Dec-2017 | 31-Dec-2017 |
| Regulatory Capital (LKR '000)                                    | -           | •           |
| Common Equity Tier 1   | 18,070,743  | 18,489,947  |
| Tier 1 Capital   | 18,070,743  | 18,489,947  |
| Total Capital  | 23,305,824  | 23,725,029  |
| Regulatory Capital Ratios (%)                                    |             |             |
| Common Equity Tier 1 Capital Ratio (Minimum Requirement - 5.75%) | 10.58%      | 10.83%      |
| Tier 1 Capital Ratio (Minimum Requirement - 7.25%)               | 10.58%      | 10.83%      |
| Total Capital Ratio (Minimum Requirement - 11.25%)               | 13.64%      | 13.89%      |
| Regulatory Liquidity   |             |             |
| Statutory Liquid Assets  |             |             |
| Domestic Banking Unit (LKR'000)                                  | 46,716,976  |             |
| Off-Shore Banking Unit (LKR'000)                                 | 1,949,119   |             |
| Statutory Liquid Assets Ratio, % (Minimum Requirement - 20%)     |             |             |
| Domestic Banking Unit (%)  | 21.13%      |             |
| Off-Shore Banking Unit (%)                                       | 21.81%      |             |
| Liquidity Coverage Ratio (%)                                     | •           |             |
| Rupee (Minimum Requirement - 80%)                                | 437.86%     |             |
| All Currency (Minimum Requirement - 80%)                         | 204.73%     |             |

Table 2

Basel III Computation of Capital Ratios

|   | Bank        | Group       |
|---|-------------|-------------|
| ltem  | LKR '000    | LKR '000    |
|   | 31-Dec-2017 | 31-Dec-2017 |
| Common Equity Tier 1 (CET1) Capital after Adjustments             | 17,992,259  | 18,489,947  |
| Common Equity Tier 1 (CET1) Capital                               | 20,050,066  | 20,474,308  |
| Equity Capital (Stated Capital)/Assigned Capital                  | 5,101,369   | 5,101,369   |
| Reserve Fund  | 1,010,732   | 1,010,732   |
| Published Retained Earnings/(Accumulated Retained Losses)         | 13,813,405  | 14,237,647  |
| Published Accumulated Other Comprehensive Income (OCI)            | 124,561     | 124,561     |
| General and other Disclosed Reserves                              | -           | -           |
| Unpublished Current Year's Profit/Loss and Gains reflected in OCI | -           | -           |
| Ordinary Shares issued by Consolidated Banking and Financial      | -           | -           |
| Subsidiaries of the Bank and held by Third Parties                |             |             |
| Total Adjustments to CET1 Capital                                 | 1,979,323   | 1,984,361   |
| Goodwill (net)  | -           | -           |
| Intangible Assets (net)   | 1,148,648   | 1,153,557   |
| Shortfall of the cumulative impairment to specific provisions     | 830,675     | 830,804     |
| Additional Tier 1 (AT1) Capital after Adjustments                 | -           | -           |
| Additional Tier 1 (AT1) Capital                                   | -           | -           |
| Qualifying Additional Tier 1 Capital Instruments                  | -           | -           |
| Instruments issued by Consolidated Banking and                    | -           | -           |
| Financial Subsidiaries of the Bank and held by Third Parties      |             |             |
| Total Adjustments to AT1 Capital                                  | -           | -           |
| Investment in Own Shares  | -           | -           |
| Others (specify)  | -           | -           |
| Tier 2 Capital after Adjustments                                  | 5,235,081   | 5,235,081   |
| Tier 2 Capital  | 5,235,081   | 5,235,081   |
| Qualifying Tier 2 Capital Instruments                             | 4,433,333   | 4,433,333   |
| Revaluation Gains   | -           | -           |
| Loan Loss Provisions  | 801,748     | 801,748     |
| Instruments issued by Consolidated Banking and                    | -           | -           |
| Financial Subsidiaries of the Bank and held by Third Parties      |             |             |
| Total Adjustments to Tier 2                                       | -           | -           |
| Investment in Own Shares  | -           | -           |
| Others (specify)  | -           | -           |
| CET1 Capital  | 17,992,259  | 18,489,947  |
| Total Tier 1 Capital  | 18,070,743  | 18,489,947  |
| Total Capital   | 23,305,824  | 23,725,029  |

### Basel III Computation of Capital Ratios (Contd.)

|   | Bank        | Group       |
|---|-------------|-------------|
| ltem .  | LKR '000    | LKR '000    |
|   | 31-Dec-2017 | 31-Dec-2017 |
| Total Risk Weighted Assets (RWA)                            | 170,838,077 | 170,758,045 |
| RWAs for Credit Risk  | 148,307,874 | 148,298,015 |
| RWAs for Market Risk  | 3,369,857   | 3,369,857   |
| RWAs for Operational Risk                                   | 19,160,347  | 19,090,174  |
| CET1 Capital Ratio (including Capital Conservation Buffer,  | 10.58%      | 10.83%      |
| Countercyclical Capital Buffer & Surcharge on D-SIBs) (%)   |             |             |
| of which: Capital Conservation Buffer (%)                   | 1.25%       | 1.25%       |
| of which: Countercyclical Buffer (%)                        | -           | -           |
| of which: Capital Surcharge on D-SIBs (%)                   | -           | -           |
| Total Tier 1 Capital Ratio (%)                              | 10.58%      | 10.83%      |
| Total Capital Ratio (including Capital Conservation Buffer, | 13.64%      | 13.89%      |
| Countercyclical Capital Buffer & Surcharge on D-SIBs) (%)   |             |             |
| of which: Capital Conservation Buffer (%)                   | 1.25%       | 1.25%       |
| of which: Countercyclical Buffer (%)                        | -           | -           |
| of which: Capital Surcharge on D-SIBs (%)                   | -           | -           |

Table 3

Basel III Computation of Liquidity Coverage Ratio (All Currency)

|   | Total Un-weighted  Value | Total Weighted<br>Value |
|---|--------------------------|-------------------------|
| Item  | LKR '000                 | LKR '000                |
|   | 31-Dec-2017              | 31-Dec-2017             |
|   | J. 240 2017              | J. Jee 2017             |
| Total Stock of High-Quality Liquid Assets (HQLA)  | 5,612,196                | 44,346,947              |
| Total Adjusted Level 1A Assets  | 5,907,694                | 44,653,640              |
| Level 1 Assets  | 5,589,806                | 44,335,752              |
| Total Adjusted Level 2A Assets  | -                        | -                       |
| Level 2A Assets   | -                        | -                       |
| Total Adjusted Level 2B Assets  | 22,390                   | 11,195                  |
| Level 2B Assets   | 22,390                   | 11,195                  |
| Total Cash Outflows   | 341,589,345              | 48,762,072              |
| Deposits  | 170,687,377              | 17,068,738              |
| Unsecured Wholesale Funding   | 25,136,013               | 14,213,421              |
| Secured Funding Transactions  | 1,552,809                | -                       |
| Undrawn Portion of Committed (Irrevocable) Facilities and Other Contingent Funding Obligations  | 136,084,637              | 9,351,406               |
| Additional Requirements   | 8,128,508                | 8,128,508               |
| Total Cash Inflows  | 50,768,980               | 27,100,956              |
| Maturing Secured Lending Transactions Backed by Collateral                                      | 10,879                   | -                       |
| Committed Facilities  | 1,000,000                | -                       |
| Other Inflows by Counterparty which are Maturing within 30 Days                                 | 49,679,518               | 27,022,374              |
| Operational Deposits  | -                        | -                       |
| Other Cash Inflows  | 78,583                   | 78,583                  |
| Liquidity Coverage Ratio (%) (Stock of High Quality Liquid Assets/ Total Net Cash Outflows over |                          | 205%                    |
| the Next 30 Calendar Days) * 100  |                          |                         |

Table 4

Main Features of Regulatory Capital Instruments

| Description of the Capital Instrument   | Ordinary Shares  | Subordinated Debt<br>(Debentures)                                    | Subordinated Debt<br>(Debentures)                                 | Subordinated Debt<br>(Debentures)                                 | Subordinated Debt<br>(Debentures)                                    |
|---|--|--|---|---|--|
| Issuer  | Nations Trust Bank<br>PLC  | Nations Trust Bank<br>PLC  | Nations Trust Bank PLC  | Nations Trust Bank<br>PLC   | Nations Trust Bank   |
| Unique Identifier (e.g., ISIN or Bloomberg<br>Identifier for Private Placement) | LK0309N00001   | NTB/<br>BC/19/12/18A13   | NTB-BD-<br>08/11/21-C2365-12.65                                   | NTB-BD-<br>08/11/21-C2364-12.8                                    | NTB-BD-<br>08/11/21-C2363  |
| Governing Law(s) of the Instrument  | Companies Act,<br>No.7 of 2007                                   | Companies Act, No.7<br>of 2007 Monetary<br>Law Act No. 58 of<br>1949 | Companies Act, No.7 of<br>2007 Monetary Law<br>Act No. 58 of 1949 | Companies Act, No.7 of<br>2007 Monetary Law<br>Act No. 58 of 1949 | Companies Act,<br>No.7 of 2007<br>Monetary Law Act<br>No. 58 of 1949 |
| Original Date of Issuance   | 3-May-99   | 19-Dec-13  | 8-Nov-16  | 8-Nov-16  | 8-Nov-16   |
| Par Value of Instrument   | 22.12  | 100  | 100   | 100   | 100  |
| Perpetual or Dated  | Perpetual  | Dated  | Dated   | Dated   | Dated  |
| Original Maturity Date, if Applicable   | N/A  | 19-Dec-18  | 8-Nov-21  | 8-Nov-21  | 8-Nov-21   |
| Amount Recognised in Regulatory Capital (in LKR '000 as at the Reporting Date)  | 5,101,369  | 750,000  | 3,173,403   | 907,962   | 1,968  |
| Accounting Classification (Equity/Liability)                                    | Equity   | Liability  | Liability   | Liability   | Liability  |
| Issuer Call subject to Prior Supervisory Approval                               | -  | -  | -   | -   | -  |
| Optional Call Date, Contingent Call Dates and Redemption Amount (LKR '000)      | N/A  | N/A  | N/A   | N/A   | N/A  |
| Subsequent Call Dates, if Applicable  | N/A  | N/A  | N/A   | N/A   | N/A  |
| Coupons/Dividends   |  |  |   |   |  |
| Fixed or Floating Dividend/Coupon   | Discretionary<br>dividend amount                                 | Fixed  | Fixed   | Fixed   | Floating   |
| Coupon Rate and any Related Index   | Distributable<br>profit that has<br>been declared as<br>dividend | 13.00%   | 12.65%  | 12.80%  | 11.61%   |
| Non-Cumulative or Cumulative  | Non-Cumulative   | Non cumulative   | Non-Cumulative  | Non-Cumulative  | Non-Cumulative   |
| Convertible or Non-Convertible  | Non-Convertible  | Non-Convertible  | Non-Convertible   | Non-Convertible   | Non-Convertible  |
| If Convertible, Conversion Trigger (s)  | Non-Convertible  | Non-Convertible  | Non-Convertible   | Non-Convertible   | Non-Convertible  |
| If Convertible, Fully or Partially  | Non-Convertible  | Non-Convertible  | Non-Convertible   | Non-Convertible   | Non-Convertible  |
| If Convertible, Mandatory or Optional   | Non-Convertible  | Non-Convertible  | Non-Convertible   | Non-Convertible   | Non-Convertible  |
| If Convertible, Conversion Rate   | Non-Convertible  | Non-Convertible  | Non-Convertible   | Non-Convertible   | Non-Convertible  |

Table 5

Credit Risk under Standardised Approach – Credit Risk Exposures and Credit Risk Mitigation (CRM) Effects

|                           | Bank  |                          |  |                      |            |                       |                     | Сгоир   |                          |                            |            |                            |  |  |  |
|---------------------------|---|--------------------------|--|----------------------|------------|-----------------------|---------------------|---|--------------------------|----------------------------|------------|----------------------------|--|--|--|
|                           |   | LKR'000 as at -31-Dec-17 |  |                      |            |                       |                     |   | LKR'000 as at -31-Dec-17 |                            |            |                            |  |  |  |
| Asset Class               | Exposures before Credit<br>Conversion Factor (CCF)<br>and CRM |                          | The state of the s |                      |            | ensity (%) Conversion |                     | Exposures before Credit<br>Conversion Factor (CCF)<br>and CRM |                          | Exposures post CCF and CRM |            | RWA and RWA<br>Density (%) |  |  |  |
|                           | On-Balance<br>Sheet   | Off-Balance<br>Sheet     | On-Balance<br>Sheet  | Off-Balance<br>Sheet | RWA        | RWA<br>Density (ii)   | On-Balance<br>Sheet | Off-Balance<br>Sheet  | On-Balance<br>Sheet      | Off-Balance<br>Sheet       | RWA        | RWA<br>Density (ii)        |  |  |  |
| Claims on Central         | •   |                          |  |                      |            |                       |                     |   | •                        |                            |            |                            |  |  |  |
| Government and CBSL       | 25,012,852  | 1,535,200                | 25,012,852   | 30,704               | 810,733    | 3%                    | 25,083,896          | 1,535,200   | 25,083,896               | 30,704                     | 810,733    | 3%                         |  |  |  |
| Claims on Foreign         | <del></del>   |                          |  |                      |            |                       |                     |   |                          |                            |            |                            |  |  |  |
| Sovereigns and their      |   |                          |  |                      |            |                       |                     |   |                          |                            |            |                            |  |  |  |
| Central Banks             | -   | -                        | -  | -                    | -          | 0%                    | -                   | -   | -                        | -                          | -          | 0%                         |  |  |  |
| Claims on Public Sector   |   |                          |  |                      |            |                       |                     |   |                          |                            |            |                            |  |  |  |
| Entities                  | -   | -                        | -  | -                    | -          | 0%                    | -                   | -   | -                        | -                          | -          | 0%                         |  |  |  |
| Claims on Official        | •   |                          | •  |                      |            |                       | -                   | -   | -                        |                            |            |                            |  |  |  |
| Entities and Multilateral |   |                          |  |                      |            |                       |                     |   |                          |                            |            |                            |  |  |  |
| Development Banks         | -   | -                        | -  | -                    | -          | 0%                    | -                   | -   | -                        | -                          | -          | 0%                         |  |  |  |
| Claims on Banks           | •   |                          | •  |                      |            |                       | -                   | -   | -                        |                            |            |                            |  |  |  |
| Exposures                 | 2,209,944   | 35,763,085               | 2,209,944  | 715,262              | 1,478,649  | 51%                   | 2,209,976           | 35,763,085  | 2,209,976                | 715,262                    | 1,478,656  | 51%                        |  |  |  |
| Claims on Financial       | •   |                          | •  |                      |            |                       | •                   | •   |                          |                            |            |                            |  |  |  |
| Institutions              | 11,083,386  | 3,261,851                | 11,083,386   | 1,090,246            | 6,009,478  | 49%                   | 11,083,386          | 3,261,851   | 11,083,386               | 1,090,246                  | 6,009,478  | 49%                        |  |  |  |
| Claims on Corporates      | 40,210,503  | 70,005,792               | 40,210,503   | 6,716,499            | 45,681,542 | 97%                   | 40,419,373          | 68,461,963  | 40,419,373               | 6,716,499                  | 45,890,411 | 97%                        |  |  |  |
| Retail Claims             | 102,643,879   | 65,643,745               | 102,643,879  | 2,632,706            | 81,079,256 | 77%                   | 102,643,879         | 65,643,745  | 102,643,879              | 2,632,706                  | 81,079,256 | 77%                        |  |  |  |
| Claims Secured by         |   |                          |  |                      | -          |                       | -                   | -   |                          |                            |            |                            |  |  |  |
| Residential Property      | 7,827,956   | -                        | 7,827,956  | -                    | 5,577,770  | 71%                   | 7,827,956           | -   | 7,827,956                | -                          | 5,577,770  | 71%                        |  |  |  |
| Claims Secured by         | •   |                          | •  |                      |            |                       | •                   | •   |                          |                            |            |                            |  |  |  |
| Commercial Real Estate    | 833,791   | 174,554                  | 833,791  | 34,911               | 868,702    | 100%                  | 833,791             | 174,554   | 833,791                  | 34,911                     | 868,702    | 100%                       |  |  |  |
| Non-Performing Assets     | •   |                          |  |                      |            |                       | •                   | •   |                          |                            |            |                            |  |  |  |
| (NPAs)(i)                 | 2,117,558   | -                        | 2,117,558  | -                    | 2,847,324  | 134%                  | 2,117,558           | -   | 2,117,558                | -                          | 2,847,324  | 134%                       |  |  |  |
| Higher-risk Categories    | 25,803  | -                        | 25,803   | -                    | 64,507     | 250%                  | -                   | -   | -                        | -                          | -          | 0%                         |  |  |  |
| Cash Items and Other      |   |                          |  |                      |            |                       |                     |   | •                        |                            |            |                            |  |  |  |
| Assets                    | 10,703,170  | -                        | 10,703,170   | -                    | 3,889,914  | 36%                   | 10,548,964          | -   | 10,548,964               | -                          | 3,735,685  | 35%                        |  |  |  |
|                           |   |                          |  |                      |            |                       |                     |   |                          |                            |            |                            |  |  |  |

#### Note:

<sup>(</sup>i) NPAs - As per Banking Act Directions on Classification of loans and advances, income recognition and provisioning.

<sup>(</sup>ii) RWA Density - Total RWA/Exposures post CCF and CRM.

Table 6

Credit Risk under Standardised Approach: Exposures by Asset Classes and Risk Weights

| Description                                  |            | Bank  LKR'000 as at 31- Dec-2017 (Post CCF & CRM) |            |            |            |           |        |                                     |  |  |
|--|------------|---|------------|------------|------------|-----------|--------|-------------------------------------|--|--|
| Risk Weight Asset Classes                    | 0%         | 20%   | 50%        | 75%        | 100%       | 150%      | >150%  | Total Credit<br>Exposures<br>Amount |  |  |
| Claims on Central Government and             | 20,989,891 | 4,053,665   | -          | -          | -          | -         | -      | 25,043,556                          |  |  |
| Central Bank of Sri Lanka                    |            |   |            |            |            |           |        |                                     |  |  |
| Claims on Foreign Sovereigns and their       | -          | -   | -          | -          | -          | -         | -      | -                                   |  |  |
| Central Banks                                |            |   |            |            |            |           |        |                                     |  |  |
| Claims on Public Sector Entities             | -          | -   | -          | -          | -          | -         | -      | -                                   |  |  |
| Claims on Official Entities and Multilateral | -          | -   | -          | -          | -          | -         | -      | -                                   |  |  |
| Development Banks                            |            |   |            |            |            |           |        |                                     |  |  |
| Claims on Banks Exposures                    | -          | 935,660   | 1,396,058  | -          | 593,488    | -         | -      | 2,925,206                           |  |  |
| Claims on Financial Institutions             | -          | 2,331,815   | 8,597,405  | -          | 1,244,412  | -         | -      | 12,173,632                          |  |  |
| Claims on Corporates                         | -          | -   | 2,490,921  | -          | 44,436,081 | -         | -      | 46,927,002                          |  |  |
| Retail Claims                                | 142,175    | 117,118   | -          | 94,489,569 | 10,527,723 | -         | -      | 105,276,585                         |  |  |
| Claims Secured by Residential Property       | -          | -   | 4,500,372  | -          | 3,327,584  | -         | -      | 7,827,956                           |  |  |
| Claims Secured by Commercial Real Estate     | -          | -   | -          | -          | 868,702    | -         | -      | 868,702                             |  |  |
| Non-Performing Assets (NPAs)                 | -          | -   | 35,775     | -          | 586,476    | 1,495,307 | -      | 2,117,558                           |  |  |
| Higher-risk Categories                       | -          | -   | -          | -          | -          | -         | 25,803 | 25,803                              |  |  |
| Cash Items and Other Assets                  | 5,589,806  | 1,529,313   | -          | -          | 3,584,052  | -         | -      | 10,703,171                          |  |  |
| Total  | 26,721,872 | 8,967,571   | 17,020,531 | 94,489,569 | 65,168,518 | 1,495,307 | 25,803 | 213,889,171                         |  |  |

| Description                                  |            | Group  LKR'000 as at 31- Dec-2017 (Post CCF & CRM) |            |            |            |           |       |                                     |  |  |  |
|--|------------|--|------------|------------|------------|-----------|-------|-------------------------------------|--|--|--|
| Risk Weight Asset Classes                    | 0%         | 20%  | 50%        | 75%        | 100%       | 150%      | >150% | Total Credit<br>Exposures<br>Amount |  |  |  |
| Claims on Central Government and             | 21,060,935 | 4,053,665  | -          | -          | -          | -         | -     | 25,114,600                          |  |  |  |
| Central Bank of Sri Lanka                    |            |  |            |            |            |           |       |                                     |  |  |  |
| Claims on Foreign Sovereigns and their       | -          | -  | -          | -          | -          | -         | -     | -                                   |  |  |  |
| Central Banks                                | _          |  | _          | _          | _          |           | _     |                                     |  |  |  |
| Claims on Public Sector Entities             | -          | -  | -          | -          | -          | -         | -     | -                                   |  |  |  |
| Claims on Official Entities and Multilateral | -          | -  | -          | -          | -          | -         | -     | -                                   |  |  |  |
| Development Banks                            |            |  |            |            |            |           |       |                                     |  |  |  |
| Claims on Banks Exposures                    | -          | 935,692  | 1,396,058  | -          | 593,488    | -         | -     | 2,925,238                           |  |  |  |
| Claims on Financial Institutions             | -          | 2,331,815  | 8,597,405  | -          | 1,244,412  | -         | -     | 12,173,632                          |  |  |  |
| Claims on Corporates                         | -          | -  | 2,490,921  | -          | 44,644,951 | -         | -     | 47,135,872                          |  |  |  |
| Retail Claims                                | 142,175    | 117,118  | -          | 94,489,569 | 10,527,723 | -         | -     | 105,276,585                         |  |  |  |
| Claims Secured by Residential Property       | -          | -  | 4,500,372  | -          | 3,327,584  | -         | -     | 7,827,956                           |  |  |  |
| Claims Secured by Commercial Real Estate     | -          | -  | -          | -          | 868,702    | -         | -     | 868,702                             |  |  |  |
| Non-Performing Assets (NPAs)                 | -          | -  | 35,775     | -          | 586,476    | 1,495,307 | -     | 2,117,558                           |  |  |  |
| Higher-risk Categories                       | -          | -  | -          | -          | -          | -         | -     | -                                   |  |  |  |
| Cash Items and Other Assets                  | 5,589,829  | 1,529,313  | -          | -          | 3,429,823  | -         | -     | 10,548,965                          |  |  |  |
| Total  | 26,792,939 | 8,967,603  | 17,020,531 | 94,489,569 | 65,223,159 | 1,495,307 | -     | 213,989,108                         |  |  |  |

Table 7

Market Risk under Standardised Measurement Method

| Item   | Bank<br>RWA LKR'000 | Group<br>RWA LKR'000 |  |
|--|---------------------|----------------------|--|
|  | 31-Dec-2017         | 31-Dec-2017          |  |
| (a) RWA for Interest Rate Risk                         | 357,831             | 357,831              |  |
| General Interest Rate Risk                             | 357,831             | 357,831              |  |
| (i) Net Long or Short Position                         | 357,831             | 357,831              |  |
| (ii) Horizontal Disallowance                           | -                   | -                    |  |
| (iii) Vertical Disallowance                            | -                   | -                    |  |
| (iv) Options   | -                   | -                    |  |
| Specific Interest Rate Risk                            | -                   | -                    |  |
| (b) RWA for Equity                                     | -                   | -                    |  |
| (i) General Equity Risk                                | -                   | -                    |  |
| (ii) Specific Equity Risk                              | -                   | -                    |  |
| (c) RWA for Foreign Exchange & Gold                    | 21,278              | 21,278               |  |
| Capital Charge for Market Risk [(a) + (b) + (c)] * CAR | 3,369,857           | 3,369,857            |  |

Table 8

Operational Risk under Basic Indicator Approach/ The Standardised Approach/ The Alternative Standardised Approach

|                                       |   |       | Bank       |                          |                 | Сгоир                                     |       |            |            |            |
|---------------------------------------|---|-------|------------|--------------------------|-----------------|---|-------|------------|------------|------------|
| Business Lines                        | Capital Fixed Gross Income LKR'000 Charge Factor Factor as at 31-Dec-2017 |       |            | Capital<br>Charge Factor | Fixed<br>Factor | Gross Income LKR'000<br>as at 31-Dec-2017 |       |            |            |            |
|                                       |   |       | 1st Year   | 2nd Year                 | 3rd Year        |   |       | 1st Year   | 2nd Year   | 3rd Year   |
| The Basic Indicator Approach          | 15%   |       | 12,271,650 | 13,217,046               | 17,622,084      | 15%                                       |       | 12,519,408 | 13,519,915 | 16,913,568 |
| The Standardised Approach             |   | -     | -          | -                        | -               |   |       | -          | -          | -          |
| Corporate Finance                     | 18%   | •     | -          | -                        | -               | 18%                                       |       | -          | -          | -          |
| Trading and Sales                     | 18%   | -     | -          | -                        | -               | 18%                                       |       | -          | -          | -          |
| Payment and Settlement                | 18%   | _     | -          | -                        | -               | 18%                                       |       | -          | -          | -          |
| Agency Services                       | 15%   | •     | -          | -                        | -               | 15%                                       |       | -          | -          | -          |
| Asset Management                      | 12%   | _     | -          | -                        | -               | 12%                                       |       | -          | -          | -          |
| Retail Brokerage                      | 12%   | -     | -          | -                        | -               | 12%                                       |       | -          | -          | -          |
| Retail Banking                        | 12%   | -     | -          | -                        | -               | 12%                                       |       | -          | -          | -          |
| Commercial Banking                    | 15%   | _     | -          | -                        | -               | 15%                                       |       | -          | -          | -          |
| The Alternative Standardised Approach | h   |       | -          | -                        | -               |   |       | -          | -          | -          |
| Corporate Finance                     | 18%   | _     | -          | -                        | -               | 18%                                       |       | -          | -          | -          |
| Trading and Sales                     | 18%   |       | -          | -                        | -               | 18%                                       |       | -          | -          | -          |
| Payment and Settlement                | 18%   | -     | -          | -                        | -               | 18%                                       |       | -          | -          | -          |
| Agency Services                       | 15%   | _     | -          | -                        | -               | 15%                                       |       | -          | -          | -          |
| Asset Management                      | 12%   | -     | -          | -                        | -               | 12%                                       |       | -          | -          | -          |
| Retail Brokerage                      | 12%   |       | -          | -                        | -               | 12%                                       |       | -          | -          | -          |
| Retail Banking                        | 12%   | 0.035 | -          | -                        | -               | 12%                                       | 0.035 | -          | -          | -          |
| Commercial Banking                    | 15%   | 0.035 | -          | -                        | -               | 15%                                       | 0.035 | -          | -          | -          |

### Table 8 (Contd.)

|                                       | Bank                     |   |          | Group                                   |          |                          |                 |          |                                       |          |
|---------------------------------------|--------------------------|---|----------|---|----------|--------------------------|-----------------|----------|---------------------------------------|----------|
| Business Lines                        | Capital<br>Charge Factor | Fixed<br>Factor                         |          | ss Income LKR'00C<br>s at 31-Dec-2017   |          | Capital<br>Charge Factor | Fixed<br>Factor |          | ss Income LKR'000<br>s at 31-Dec-2017 | 0        |
|                                       |                          |   | 1st Year | 2nd Year                                | 3rd Year |                          |                 | 1st Year | 2nd Year                              | 3rd Year |
| Capital Charges for                   |                          |   |          |   |          |                          |                 |          |                                       |          |
| Operational Risk (LKR'000)            |                          |   |          |   |          |                          |                 |          |                                       |          |
| The Basic Indicator Approach          | 2,155,539                | ••••                                    | •        |   |          | 2,147,645                |                 |          | •••••                                 |          |
| The Standardised Approach             | -                        | *************************************** | •        | *************************************** |          | -                        | •               | •        | •                                     |          |
| The Alternative Standardised Approach | -                        | ······································  |          | ••••                                    |          | -                        | ······          |          | •••••                                 |          |
| Risk Weighted Amount for              |                          | •                                       | •        |   |          |                          |                 | •        | •                                     |          |
| Operational Risk (LKR'000)            |                          |   |          |   |          |                          |                 |          |                                       |          |
| The Basic Indicator Approach          | 19,160,347               | -                                       |          |   |          | 19,090,174               |                 |          |                                       |          |
| The Standardised Approach             | -                        | •                                       |          |   |          | -                        | -               |          | •                                     |          |
| The Alternative Standardised Approach | -                        | ······································  |          | •                                       |          | -                        |                 |          | •••••                                 |          |

Table 9

Differences between Accounting and Regulatory Scopes and Mapping of Financial Statement Categories with Regulatory Risk Categories – Bank Only

|   | LKR '000 as at 31-Dec-2017   |   |   |   |  |  |  |
|---|--|---|---|---|--|--|--|
| Item  | a<br>Carrying Values<br>as Reported<br>in Published<br>Financial<br>Statements | b<br>Carrying Values<br>under Scope<br>of Regulatory<br>Reporting | c<br>Subject to<br>Credit Risk<br>Framework | d<br>Subject to<br>Market Risk<br>Framework | e Not subject to Capital Requirements or Subject to Deduction from Capital |  |  |
| Assets  | 267,886,669  | 267,020,879   | 203,100,513                                 | 39,373,435                                  | 25,348,679   |  |  |
| Cash and Cash Equivalents   | 6,867,222  | 6,845,330   | 6,845,330                                   | -   | -  |  |  |
| Balances with Central Banks   | 11,193,266   | 11,193,266  | 11,193,266                                  | -   | -  |  |  |
| Placements with Banks   | 10,798   | 20,000  | 20,000                                      | -   | -  |  |  |
| Derivative Financial Instruments                                    | 230,217  | -   | -   | -   | -  |  |  |
| Other Financial Assets Held-For- Trading                            | 521,389  | 39,373,435  | -   | 39,373,435                                  | -  |  |  |
| Financial Assets Designated at Fair Value through<br>Profit or Loss | -  | -   | -   | -   | -  |  |  |
| Loans and Receivables to Banks                                      | -  | -   | -   | -   | -  |  |  |
| Loans and Receivables to Other Customers                            | 186,536,711  | 186,319,799   | 162,921,516                                 | -   | 24,200,031   |  |  |
| Financial Investments - Available- For-Sale                         | 38,852,046   | -   | -   | -   | -  |  |  |
| Financial Investments - Held-To- Maturity                           | 16,676,997   | 16,536,910  | 16,536,910                                  | -   | -  |  |  |
| Investments in Subsidiaries   | 678,710  | 678,710   | 678,710                                     | -   | -  |  |  |
| Investments in Associates and Joint Ventures                        | -  | -   | -   | -   | -  |  |  |
| Property, Plant and Equipment                                       | 2,584,302  | 1,647,314   | 1,647,314                                   | -   | -  |  |  |
| Investment Properties   | -  | -   | -   | -   | -  |  |  |
| Goodwill and Intangible Assets                                      | 1,148,648  | -   | -   | -   | -  |  |  |
| Deferred Tax Assets   | 692,887  | -   | -   | -   | -  |  |  |
| Other Assets  | 1,893,476  | 4,406,115   | 3,257,467                                   | -   | 1,148,648  |  |  |

100 Nations Trust Bank PLC

#### Table 9 (Contd.)

|   | LKR '000 as at 31-Dec-2017   |   |   |   |  |  |  |  |
|---|--|---|---|---|--|--|--|--|
| ltem  | a<br>Carrying Values<br>as Reported<br>in Published<br>Financial<br>Statements | b<br>Carrying Values<br>under Scope<br>of Regulatory<br>Reporting | c<br>Subject to<br>Credit Risk<br>Framework | d<br>Subject to<br>Market Risk<br>Framework | e<br>Not subject<br>to Capital<br>Requirements<br>or Subject to<br>Deduction from<br>Capital |  |  |  |
| Liabilities   | 247,078,935  | 247,656,914   | -   | -   | -  |  |  |  |
| Due to Banks  | 10,713,864   | 12,952,504  | -   | -   | -  |  |  |  |
| Derivative Financial Instruments                                      | 495,517  |   | -   | -   | -  |  |  |  |
| Other Financial Liabilities Held-For- Trading                         | _  | _   | -   | _   | -  |  |  |  |
| Financial Liabilities Designated at Fair Value Through Profit or Loss | -  | -   | -   | -   | -  |  |  |  |
| Due to Other Customers  | 194,296,718  | 189,996,084   | -   | -   | -  |  |  |  |
| Other Borrowings  | 23,981,411   | 21,541,013  | -   | -   | -  |  |  |  |
| Debt Securities Issued  | -  | -   | -   | -   | -  |  |  |  |
| Current Tax Liabilities   | 803,249  | -   | -   | -   | -  |  |  |  |
| Deferred Tax Liabilities  | 2,430,398  | -   | -   | -   | -  |  |  |  |
| Other Provisions  | -  | -   | -   | -   | -  |  |  |  |
| Other Liabilities   | 6,282,426  | 15,167,313  | -   | -   | -  |  |  |  |
| Due to Subsidiaries   | -  | -   | -   | -   | -  |  |  |  |
| Subordinated Term Debts   | 8,075,352  | 8,000,000   | -   | -   | -  |  |  |  |
| Off-Balance Sheet Liabilities   | 173,012,919  | 183,569,861   | 181,245,306                                 | -   | 2,324,555  |  |  |  |
| Guarantees  | 273,149  | 273,149   | 273,149                                     | -   | -  |  |  |  |
| Performance Bonds   | 13,020,279   | 13,020,279  | 11,781,257                                  | -   | 1,239,022  |  |  |  |
| Letters of Credit   | 6,753,029  | 6,753,029   | 6,208,357                                   | -   | 544,672  |  |  |  |
| Other Contingent Items  | 4,440,615  | 4,438,730   | 4,438,730                                   | -   | -  |  |  |  |
| Undrawn Loan Commitments  | 110,327,377  | 107,395,573   | 107,395,573                                 | -   | -  |  |  |  |
| Other Commitments   | 38,198,470   | 51,689,101  | 51,148,240                                  | -   | 540,861  |  |  |  |
| Shareholders' Equity  | -  | -   | -   | -   | -  |  |  |  |
| Equity Capital (Stated Capital)/Assigned Capital                      | 5,101,369  | 5,101,369   | -   | -   | -  |  |  |  |
| of which Amount Eligible for CET1                                     | 5,101,369  | 5,101,369   | -   | -   | -  |  |  |  |
| of which Amount Eligible for AT1                                      | -  | -   | -   | -   | -  |  |  |  |
| Retained Earnings   | 13,813,401   | 13,466,196  | -   | -   | -  |  |  |  |
| Accumulated Other Comprehensive Income                                | 207,600  | -   | -   | -   | 83,040   |  |  |  |
| Other Reserves  | 1,685,365  | 796,400   | -   | -   | 674,631  |  |  |  |
| Total Shareholders' Equity  | 20,807,735   | 19,363,965  | -   | -   | 757,671  |  |  |  |

#### Notes:

- 1) Differences in Held for Trading, Available for Sale, Intangible Assets, Other Assets, Due to Banks, Due to Customers, Other Borrowings, Current Tax Liabilities, Deferred Tax Liabilities and Other Liabilities is due to Classification differences.
- 2) Difference in Shareholder's Equity is due to profit difference in SLAS and SLFRS accounting standards.
- 3) Differences in Other Commitments is due to Notional Value of Derivative contracts reported in Published Financial Statements (a) and Carrying Value reported in Regulatory Reporting (b).





The Bank has redefined what it means to be customer-centric, through continuous product innovation, personalised service and game-changing digital channels which have transformed the way we engage with our customers.

Operating Context and Delivering Value

# Delivering Value

Provides an analysis of how the Bank delivered value during the year, focusing on both financial and non-financial aspects.

104 | Economic and Industry Environment in 2017 106 | Key Business Lines 120 | Capital Reports

152 | Independent Assurance Report 153 | Mapping Our Material Topics to GRI and GRI Index 157 | Statutory Reports

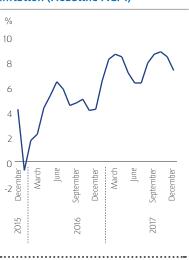
# Economic and Industry Environment in 2017

#### Economic growth by sector

|             | 9M2017 | 2016  |
|-------------|--------|-------|
| Agriculture | -3.2%  | -4.2% |
| Industry    | 4.5%   | 6.7%  |
| Services    | 4.2%   | 4.2%  |
| Overall GDP | 3.7%   | 4.4%  |

Source: Dept. of Census and Statistics

#### Inflation (Headline NCPI)



#### Sri Lankan Economy

#### Economic growth

Sri Lanka's economic growth was moderate in 2017, with GDP expanding at 3.7% in the first 9 months of the year; the lower than anticipated growth rate reflects unfavourable weather conditions as well as a tighter and fiscal policy stance. The Agriculture sector continued to be subdued with adverse weather conditions resulting in output contracting by 3.2% in the first 9 months of the year although spill-over effects were felt across other sectors of the economy. The Industry sector grew by 4.5% led by the continued expansion in construction, mining and quarry activities. The Services sector grew by 4.2%, upheld by financial services, wholesale and retail trade activities and transportation. Progress was made on the policy front with economic reforms targeted towards fiscal consolidation, stabilising macroeconomic fundamentals and increasing foreign investment inflows expected to bear fruition over the medium-to-long term.

#### Inflation

Inflationary pressures increased in 2017 resulting from VAT tax revisions in 2016, rising international commodity prices as

well as supply constraints of agricultural produce given the adverse weather conditions. Volatilities in food inflation were reflected in the Headline National Consumers' Price Index (NCPI) which fluctuated between 6.3% and 8.8% (y-o-y) during the year. The CBSL's plans to move towards a flexible inflation targeting regime over the medium term is anticipated to support macro-economic stability, allowing sustained low inflation underpinned by improvements in monetary and fiscal policy.

#### Monetary policy

A relatively tight monetary policy stance was maintained during most part of the year, with a view to addressing inflationary pressures. The policy rate was raised by 25 bps in March 2017, resulting in the Standing Deposit Facility Rate (SDFR) and the Standard Lending Facility Rate (SLFR) increasing to 7.25% and 8.75% respectively. Following this, market interest rates moved up during the first half of the year, with commercial banks' deposit and lending rates also escalating. However, rates tapered off towards the second half of the year due to liquidity improvements in the domestic money market.

#### Exchange rate

The regulator sought to adopt more flexibility in determining the exchange rate during the year, with minimal intervention from CBSL. Emphasis was also placed on absorbing foreign exchange from the domestic interbank market to build up forex reserves and smoothen out rate fluctuations. The Rupee depreciated slightly in the first quarter of the year, however conditions improved thereafter following foreign investments into mega infrastructure developments projects and the capital and government securities market. Sri Lanka also received the third and fourth tranches of the Extended Fund Facility from the IMF during the year, demonstrating the successful achievement of specific performance criteria. Overall the Sri Lankan Rupee depreciated by 2.29% against the US Dollar during the year.

#### Outlook

Government attempts to achieve fiscal consolidation, a relatively tighter monetary policy stance and implications of the recently concluded local council elections could affect headline growth over the short-term. That said, the government's policy reforms and improving international relations are expected to lay a firm foundation for long-term economic development. Broad-based reforms targeted towards fiscal consolidation, development of a cohesive export strategy and a renewed drive to attract foreign investments has positioned the country for strong growth, although political will and commitment will be crucial in implementing reforms and achieving the country's growth potential.

#### The Banking Sector

The Sri Lankan Banking Sector comprises 13 local and 12 international licensed commercial banks (LCB) and 7 licensed specialised banks (LSB). The sector is relatively concentrated with the top 6 banks (assets over Rs.500 billion) holding a dominant share of assets, deposits and advances. As a vital part of the country's financial system, the Banking sector plays a critical role in fostering economic growth, facilitating transactions and mobilising deposits.

#### Growth

The Sector's total assets increased by 15.4% YoY in the first 9 months of 2017, supported by expansion of the credit and investment portfolios. Total advances increased by 19.2% YoY reflecting increased lending towards the tourism, transport, trading and manufacturing sectors, despite relatively higher interest rates. The sector's asset composition remained relatively unchanged with credit assets accounting for around 60% of the total asset base followed by Investments 26% and other assets.

#### Profitability

Profit growth was strong during the year with profit after tax increasing by 13% to Rs. 98.2 billion in the first 9 months of the year. Performance was upheld by strong growth in net interest income, significant capital gains and better cost efficiencies. The Sector's Return on Assets (ROA) and Return on Equity (ROE) clocked in at 1.4% and 17.5% respectively during the reviewed period (compared to 1.4% and 17.6% in the corresponding period of 2016)

#### Asset quality

Portfolio quality deteriorated marginally during the year, reflecting an influx of non-performing-loans from the agricultural and tourism sectors. Resultantly, the gross NPL ratio increased marginally to 2.7% from 2.6% in 2016. Provisioning remained adequate with a total provision coverage of 67.2% by end-September 2017.

#### Funding position

Deposits are the sector's main funding source and accounted for 72% of total assets. The relatively high interest rates during the first half of the year resulted in an influx of deposits to the sector, with total deposits increasing by 14% in the 9 months ending September 2017. The growth stemmed primarily from term deposits while the Sector's CASA ratio declined to 33.5% from 37.1% in 2016. Meanwhile, the Sector's exposure to borrowings reduced in 2017, accounting for 16% of assets compared to 19% the year before.

#### **Banking Sector Performance**



#### Capitalisation

The Sector's capital cushioning remained adequate, although declining marginally in view of the strong loan expansion. The Tier 1 Risk Weighted Capital Adequacy Ratio (RWCAR) and Overall RWCAR declined to 12.3% and 15.2% respectively, compared to 12.6% and 15.6% in 2016.

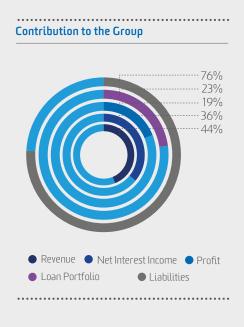
#### Regulatory developments

The upcoming implementation of the BASEL III capital standards by 1st January 2019 will require institutions to strengthen capital buffers, contributing towards building a resilient sector which is safeguarded during periods of excessive credit growth and/or adverse economic conditions. Meanwhile, with the adoption of SLFRS 9- Financial Instruments Banks will be required to recognise credit losses under the expected loss approach instead of the existing incurred loan loss approach. This will require banks to further enhance their capital buffers, improving the sector's ability to absorb shocks and contributing to the overall stability of the sector. Meanwhile, following the enactment of the new Inland Revenue Act from 1st of April 2018, impairment will not be considered a deductible expense for tax purposes. This will give rise to an increase in the overall tax liability, thereby impacting overall profitability.

# **Key Business Lines**



The Consumer Banking division posted a commendable performance in 2017, recording income and profit growth of 20% and 34% respectively. Performance for the year was underpinned by targeted loan growth in the mass affluent segment, an improving deposit franchise and ongoing upskilling of employees. On the other hand, moderating economic growth in general and slowing of the tourism sector inserted pressure on portfolio quality, leading to an increase in impairment.



#### **Divisional Performance**

|                             | 2017       | 2016    | Performance<br>against target |
|-----------------------------|------------|---------|-------------------------------|
| Loans & Advances (Rs. Mn)   | 42,520     | 35,424  | 104%                          |
| Deposits (Rs. Mn)           | 138,174    | 113,772 | 103%                          |
| Revenue (Rs. Mn)            | 7,709      | 6,445   | 104%                          |
| Impairment Charges (Rs. Mn) | 503        | 323     | -                             |
| Cost to income ratio (%)    | 73         | 77      | -                             |
| NPA ratio (%)               | 4.28       | 4.20    | -                             |
| I nan Growth                | Denosit Gr | owth    | NPI Patio                     |

20%

Deposit Growth

4.28%

# Rs. Bn 50 40 30 20 10 0 2015 2016 2017

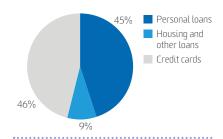
# Rs. Bn 150 120 90 60 30 2015 2016 2017



### Strategic priorities in 2017

- Enhancing employee capabilities
- Strengthening underwriting and monitoring mechanisms
- Digital capabilities and analytics

### Consumer Loan Portfolio Mix 2017





Ward Place Branch Opening

### Operating environment

Private sector credit growth was strong in the first half of 2017, before decelerating in response to tighter monetary policy conditions. The removal of the interest rate ceiling on credit cards was a welcome move, providing some relief against narrowing interest rate margins. Meanwhile, the moderation of the country's economic growth and tourism sectors had spill over effects across the economy, with early signs of repayment pressures being seen in some sectors.

### Strategy and performance

The division's loan portfolio grew by 20% during the year, as emphasis was placed on consolidating the branch network and optimising capabilities to drive market penetration. Given indications of an industry-

wide weakening of portfolio quality, we maintained focus on the mass affluent and premium segment. Growth stemmed primarily from cards (+23%), personal loans (+14%) and housing loans (+35%).

Impairment charges for the year increased by 56% to Rs. 503 million, reflecting market conditions and the need to enhance recovery capacities. The division's gross NPL ratio of 4.28% in 2017, however compares favourably against its industry counterparts. In 2017, we placed further emphasis on strengthening underwriting standards, collection capabilities and capacity.

The deposit base grew by 21% during the year, a reflection of the Bank's improving deposit franchise. Despite the prevalent high interest

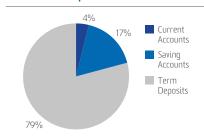
rate scenario, the Bank successfully grew its CASA base supported by the launch of the 'Max Bonus' Savings product, an innovative proposition offering above average returns. Accordingly, the division's SA grew by 21% (compared to an industry growth of 7.5%), while the CA base remained at 2016 levels. The Bank maintained its average cost of fixed deposits in line with the overall industry during the year while dropping below AWFDR in some months; a testament to its improving deposit franchise and brand loyalty. Driving customer convenience through digital capabilities is a key aspect of our deposit proposition and we continued to widen the self-service channels. Nations Trust Bank was also the first bank in the country to introduce 365-day banking and extended banking hours.

The use of payment cards in the country has been on an upward trajectory and total debit and credit cards in issue increased by 11.5% and 13.5% respectively up to the 3rd quarter of 2017. Meanwhile, the value of transactions conducted by debit and credit cards also increased by 4.1% and 31.8% during the same period. In July 2017, the regulator took steps to remove the interest rate ceiling on credit cards which was introduced in 2016, providing some relief against the narrowing interest rate

### **Key Business Lines**

# Consumer Banking

### Consumer Deposit Mix 2017



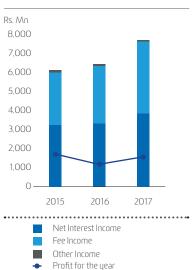
# Golf Extravaganza 2017

Swim week – Exclusive partnership



Amex Promotions

### Consumer - Revenue & Profitability



margins in other lending products. The Bank maintained its position as a leading player in this segment.

Digitisation is a key pillar of the Bank's strategy and during the year we relaunched the mobile banking app focusing on UIUX1. We also launched FriMi, a revolutionary electronic payment and banking platform which allows users to perform a range of transactions including opening a bank account through an app (Refer to page 131 for further information). In 2017, the total volume of transactions performed through electronic banking increased by 64% while nearly 50% of all our transactions were conducted through electronic/digital platforms.

The country's workers' remittances declined by 7.3% up to November 2017, primarily due to adverse economic and geopolitical conditions in the Middle-Eastern market. In this backdrop, Nations Trust Bank continued to grow its remittances business with transaction volumes and value increasing by a respective 22% and 14% in 2017. The industry space of remittances is highly competitive and our

edge in this space is underpinned on customer convenience, wider accessibility and better service delivery.

In the last few years, the Bank has continued to invest in developing employee capabilities, with focus on enhancing data analytical skills, leadership and influencing capability skills. This has enabled the Bank to achieve mindset changes and nurture a performance driven culture, which has led to consistent portfolio and earnings growth.

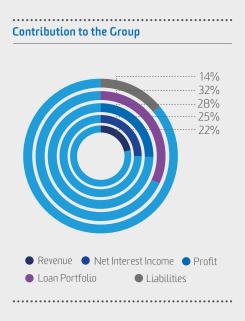
### Outlook

2018 is expected to be a year of mixed fortunes for the Banking sector; implications of the local council elections and implementation of the proposed changes to the Inland Revenue Act could hinder economic activity over the short-term. On the other hand, the tourism sector is expected to post recovery in 2018 with trickling down effects across the value chain. We will focus on consolidating our position further and strengthening underwriting and monitoring mechanisms to ensure portfolio quality is maintained.

<sup>&</sup>lt;sup>1</sup>User Interface User Experience



The SME Banking division achieved a record year of growth and profitability, with a 63% growth in revenue and a doubling of profitability. The success of the year was underpinned by an innovative employee recognition scheme and astute selection of growth sectors in the economy.



### **Divisional Performance**

|                             | 2017   | 2016   | Performance<br>against target |
|-----------------------------|--------|--------|-------------------------------|
| Loans & Advances (Rs. Mn)   | 60,320 | 42,731 | 117%                          |
| Deposits (Rs. Mn)           | 25,038 | 20,254 | 96%                           |
| Revenue (Rs. Mn)            | 3,806  | 2,333  | 126%                          |
| Impairment Charges (Rs. Mn) | 384    | 210    | -                             |
| Cost to income ratio (%)    | 30     | 42     | -                             |
| NPA ratio (%)               | 4.20   | 3.80   | -                             |
|                             | •••••  |        |                               |

 $41^{0/0}$ 

Deposit Growth

120%

### Operating environment

Demand for credit remained strong for most part of the year, although interest margins saw some volatility due to fluctuations in market liquidity levels. Meanwhile, the disappointing performance of the country's agriculture sector against the backdrop of adverse weather conditions, pressured the repayment capability of SMEs involved in agricultural value chains.

### Strategy and performance

The division achieved a portfolio growth of 41% in 2017, led by an innovative employee recognition scheme, which propelled the efforts of both front-line and support function employees. This initiative termed 'One Team-One Dream' and founded on the Bank's core value of 'Winning Together' sought to partner the employees of 15 support functions (such

as Retail Banking Support Unit, Security
Document Preparation Unit, Trade Services
and Legal amongst others) in the division's
growth journey. Accordingly, shared KPIs and
a common dashboard was introduced to drive
congruent performance of both the front-line
and support functions. Best performing teams
were recognised monthly through exciting
rewards attuned to the wants of our relatively
young workforce. This initiative proved

# **Key Business Lines**

# SME Banking

We are committed towards supporting the government's regional development agenda and during the year 29% of our disbursements were targeted to regions outside the Western Province.



### Strategic priorities in 2017

- Driving volume growth through a multifaceted recognition scheme
- Launched a pilot micro-financing scheme
- Driving operational efficiency



Divisional commitment to SDGs



SME Internal Campaign

immensely successful, enabling the division to overshoot its already ambitious budget by over 117%.

We continued to place emphasis on improving operational efficiencies and in 2017 special focus was placed on recovery-related processes. We carried out in-depth analysis of recovery related processes and eliminated non-value adding elements to achieve a near halving of recovery time. This has also facilitated a more accurate balance reconciliation system.

A similar exercise was carried out in 2016 which resulted in the turnaround time for loan approvals coming down by nearly 70%. As a result of these efforts, the divisional cost-to-income ratio continued on its downward trajectory reaching 30% in 2017.

The country's micro and SME sector has long since been recognised as the engine of socio economic progress and we continued to deploy resources in facilitating growth of this sector. During the year, we also successfully

launched Nations Peramaga, a micro-financing proposition aimed at supporting business starups in selected growth industries. Conducted as a pilot programme in 2017, Nations Peramaga was directed towards small enterprises. The response to this product has been extremely encouraging and we hope to drive higher volumes in 2018.

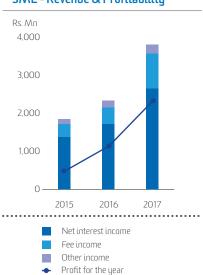
We are committed towards supporting the government's regional development agenda and during the year 29% of our disbursements

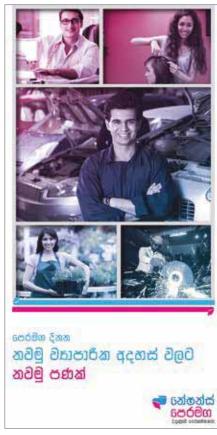
# Rs. Bn 80 70 60 50 40 30 20 10 0 2015 2016 2017

### SME - Deposits



### SME - Revenue & Profitability





'Nations Peramaga'

were targeted to regions outside the Western Province. We are also committed to propagating sustainable practices through our lending. Social and environmental performance criteria are assessed for manufacturing and hotel sector disbursements as well as all facilities above Rs.25.0 million.

As part of our holistic customer value proposition, we continue to support our customers through structured training/ educational campaigns and enterprise development. In 2017, we modified the format of these programmes by conducting smaller, more intimate events which allowed better engagement with our customers. We conducted 9 such events across the country, with a total beneficiary base of over 870.

The weakening of the country's agriculture sector understandably had an adverse impact on the quality of our portfolio with impairment charges increasing by 83%. The gross NPL



Business Seminar

ratio of 4.2% however, still compares among the best in the industry and reflects our stringent credit underwriting standards and monitoring mechanisms.

Overall the SME Banking division recorded an impressive performance, achieving a revenue and portfolio growth of 63% and 41% during the year. Our growth strategy is aligned to that of the national economy and we increased lending to sectors such as tourism, construction and agriculture. Net fee and commission income also increased by 113% and is now a significant contributor to overall profitability. Divisional profit for the year thus doubled to Rs. 2,293 million and accounted for 28% of the Bank's consolidated earnings in 2017.

### Outlook

In 2018, we will strive towards consolidating our portfolio and driving quality improvements following strong growth over the past 2 years. We hope to continue "One Team-One Dream" with new KPIs added to drive portfolio quality. Driving process efficiencies will be another focus and support functions will be included in the workflow upgrade to enable division-wide efficiencies in 2018.

### **Key Business Lines**



# Corporate Banking

Corporate Banking recorded an year of steady growth, with continued strategic focus of offering solutions that are structured to meet the unique needs of individual corporate customers and thereby developing deep and insightful customer relationships. Trade and Transaction Banking, Working Capital Finance and Term Debt remained at the core of the Corporate Banking product offering with Structured Finance being launched during the year as a new area of focus.



### **Divisional Performance**

|                             | 2017   | 2016   | Performance<br>against target |
|-----------------------------|--------|--------|-------------------------------|
| Loans & Advances (Rs. Mn)   | 46,192 | 38,833 | 95%                           |
| Deposits (Rs. Mn)           | 18,173 | 13,819 | 98%                           |
| Revenue (Rs. Mn)            | 1,648  | 1,407  | 99%                           |
| Impairment Charges (Rs. Mn) | 49     | (55)   | -                             |
| Cost to income ratio (%)    | 30     | 31     | -                             |
| NPA ratio (%)               | 0.24   | 0.60   | -                             |

Loan Growth 19%

Deposit Growth

### **Product Map**

Trade Finance / Working Capital Finance / Cash Management Solutions / Project finance and Syndications

### Strategic priorities in 2017

- Structured financing and institutional banking
- Increasing contribution from non-fund based sources
- Strengthening mid-market proposition





Divisional commitment to SDGs

### Operating environment

While demand for credit remained strong during most part of the year, margins saw some volatility due to fluctuations in market liquidity levels. Capital infusions and debenture issues by several large banks resulted in increased liquidity during the second half of 2017, which led to intense pressure on margins.

### Strategy and performance

Nations Trust Bank's Corporate Banking value proposition is centred on nurturing long-term relationships with customers supported by excellence in service delivery and structured solutions that need the complex funding needs of corporate customers.

In 2017, the division broadened its target customer base by setting up a middle-market segment. This will enable the division to partner customers throughout their growth journey offering a range of solutions targeted towards fulfilling lifecycle requirements. In ensuring more meaningful customer relationships, we adopt a combined approach towards customer servicing with the engagement of both branch and Centre employees.

The division marked a key milestone in 2017, entering the Structured Finance and Institutional Banking segment. The division successfully concluded two transactions in Maldives, comprising a syndicate and a receivables-backed transaction both structured

and arranged by Nations Trust Bank. These FCBU transactions have enabled corporate banking to diversify the Bank's revenue flows through lucrative USD earnings while also laying the foundation for the Bank's regional growth strategy.

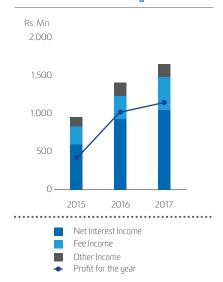
In line with the Bank's overall digitisation drive, the division also strengthened its digital proposition through launching Nations Corporate Direct- an internet banking platform which features cash management solutions. In 2017, the division onboarded close to 100 corporate customers to this platform while total electronic transactions grew significantly compared to the previous year.

Corporate Banking continues to maintain an extremely healthy portfolio, demonstrating its commitment to effectively managing its risk pricing dynamics. Total advances to corporates rated above B+ (based on internal risk ratings) accounted for 80% of the total Corporate Banking portfolio as at end-December 2017. It is noteworthy that the division achieved a near zero-gross NPL ratio by end-2017.

The division's fee and commission income increased by 44% in 2017, supported by the structured financing transactions as well as targeted expansion in the export sector. Focus on specific export industries such as tea, apparels, gloves and rubber products enabled strong customer acquisitions during the year.

### Corporate

### - Revenue & Profitability



### **Key Business Lines**

# Corporate Banking

### Corporate - Loan Portfolio



### **Corporate - Deposits**



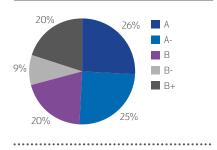
Corporate Banking also achieved deposit growth of 32% during the year. Our deposit mobilisation strategy has been centred on providing end-to-end, multi-channel solutions to selected customers in growth industries such as the education sector. We also hope to pursue cross-sell opportunities through this initiative by offering bundled retail banking solutions to targeted customers.

The success of the above strategies is reflected in the division's commendable performance in 2017. Interest income increased by 45%, compared to an asset growth of 19% reflecting the division's focus on selecting the right client and transaction, rather than merely pursuing asset expansion. Growth in NII was slower at 13% primarily due to a narrowing of margins resulting from market rate volatilities. Net fees and commission income grew by 44% and was a significant contributor to divisional profitability. Overall, the divisional profit for the year increased by 8% to Rs. 1,102 million, contributing 14% to the Bank's consolidated earnings.

### Outlook

The division's entry into the middle-market segment is expected to present numerous opportunities for growth over the medium to long-term, as macro-economic stability and improved investor sentiments drive expansion of this sector. We will continue to place emphasis on increasing contribution from non-fund based sources with the objective of improving the stability of earnings and the overall risk profile. Growing our structured financing book through selective opportunities in East Asia is also a key priority for the division.

### Loan Portfolio Mix by Risk Grade





The Bank's leasing division recorded a year of remarkable performance, led by innovative strategies to drive volume growth, penetration to new market segments, smart management of profit margins and a keen focus on maintaining portfolio quality. Division interest income and profit increased by 23% and 7% respectively during the year.



### **Divisional Performance**

|                             | 2017   | 2016   | Performance<br>against target |
|-----------------------------|--------|--------|-------------------------------|
| Loans & Advances (Rs. Mn)   | 36,858 | 30,998 | 106%                          |
| Revenue (Rs. Mn)            | 1,671  | 1,491  | 98%                           |
| Impairment Charges (Rs. Mn) | 15     | (30)   | -                             |
| Cost to income ratio (%)    | 38     | 38     | -                             |
| NPA ratio (%)               | 0.91   | 2.20   | -                             |

Loan Growth 19%

Revenue Growth

### Operating environment

The leasing industry continued to experience numerous challenges in 2017. The revision of the LTV ratio for motor vehicles in January 2017 hampered the sector's growth opportunities while the rising interest rates pressured customer affordability, thereby impacting overall volumes. Meanwhile, multiple revisions to the duty calculation methodology resulted in

the prices of motor vehicles escalating during the year. Accordingly, the new registration of passenger vehicles declined by 14% compared to the previous year, directly impacting our growth potential.

### Strategy and performance

The Leasing division commenced the year by conducting a comprehensive market study which provided insights on the significant potential for growth in selected product segments and regions. To cater to this demand and meet the division's ambitious growth targets, we adopted a unique approach to enhance employee motivation and drive volume growth.

### **Key Business Lines**

# Leasing

### **Product Map**

Financial Leases

Professional Lease

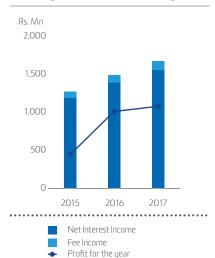
Hire Purchase

### Strategic priorities in 2017

- New business acquisitions with sufficient margins
- Managing impairment & NPL
- Employee engagement & motivation



### Leasing - Revenue & Profitability







Leasing Team Malaysian Tour

### Leasing - Loan Portfolio



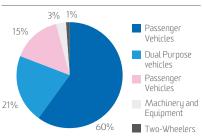
Accordingly, the division introduced a '400m race strategy' with quarterly cycles for budgetary achievements, resulting in a substantial improvement in staff morale and overall performance. Resultantly, the division's total volumes grew by 19% y-o-y allowing Nations Trust Bank to emerge as the largest leasing player in the banking industry during the year.

During the year we placed strategic emphasis on driving employee motivation. Our ability to identify and effectively respond to employee concerns through a proactive strategy was a key part of our success story in 2017. We also strengthened employee engagement

and changed our communication strategy to incorporate both Sinhalese and English thereby gaining greater participation. The division also introduced monthly competitions to reward both sales, recovery and back-office staff. In recognition of the team's excellent performance during the year, the division also arranged a 3-day tour to Malaysia.

We further strengthened our presence in the two-wheeler segment. An entry level product for aspiring individuals, this product enables us to provide formal access to finance for first-time borrowers. In 2017, we disbursed Rs.425 million in two-wheeler financing to 2350 borrowers. Our entry into new customer

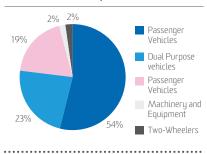
### **Leasing Asset Mix**





Launch of '400m race strateqy'

### **New Business Composition**



segments such as two-wheelers have been complemented with stronger underwriting standards to ensure a better balance between risks and rewards.

Although portfolio growth was strong, the division maintained relentless focus on preserving portfolio quality. Credit evaluation standards were not compromised in pursuing growth and increased resources were deployed towards recoveries. Sales staff also partnered the recoveries team when required, in order to leverage on customer relationships.

Resultantly, the division's NPA ratio declined to a historical low of 0.91% from 2.20% the year before, while net impairment was a reversal of Rs. 37 million for the year.

The leasing division achieved a portfolio growth of 19% during the year, supported by strategic focus on driving employee motivation and penetration to new customer segments. Resultantly, interest income expanded by 23% during the year, while careful management of profitability margins enabled the division to maintain NII growth at 11%. Ongoing focus on maintaining portfolio quality, together with continued process efficiencies resulted in the division's profit for the year increasing by 7% to reach a record-high of Rs. 1,077 million in 2017.

### Outlook

2018 is expected to present numerous opportunities for growth, as the anticipated tapering of lending rates and stabilising macro-economic fundamentals enhance customer affordability. The regulator is also expected to take further action to improve the environment for leasing, in supporting the growth of the country's SME sector. On the other hand, the removal of capital allowances is expected to exert pressure on margins across the industry. In 2018, we hope to build on the learnings of 2017 and the foundation placed to further strengthen our position in selected market segments.

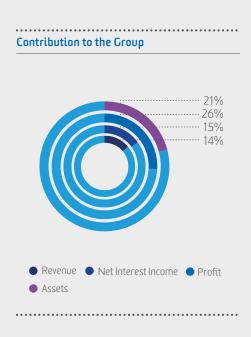


Promotion campaign

### **Key Business Lines**



The Treasury Unit performed commendably during the year, recording a revenue and profit growth of 17% and 24% respectively. Focus areas for the year included enhancing the customer proposition in forex trading, new product development and strengthening the ALM desk with IT and analytical capabilities.



### **Divisional Performance**

|  | 2017   | 2016   | Performance<br>against target |
|--|--------|--------|-------------------------------|
| Fixed Income Securities Portfolio (Rs.Mn)    | 49,335 | 36,738 | 20%                           |
| Revenue (Rs.Mn)                              | 2,498  | 2,113  | 7%                            |
| Customer foreign exchange Income (Rs.<br>Mn) | 480    | 449    | -12%                          |
| Cost to Income Ratio (%)                     | 15     | 15     | -                             |

Revenue Growth

FIS Portfolio Growth

34%

PBT Growth

24%

### Operating environment

The Treasury division's operations are susceptible to fluctuations in market variables such as interest rates and exchange rates which reflect broader monetary/fiscal policy implications. A relatively tight monetary policy stance was maintained during the year, with a view to addressing inflationary pressures. While interest rates were on an upward

trajectory in the first half of the year, excess liquidity towards the latter half resulted in primary market rates easing off. The relatively slower adjustment of broader deposit rates however resulted in relatively higher funding costs and narrowing NIMs. There was pronounced foreign interest in the debt and equity market, with sizable inflows witnessed throughout the entire year.

### Strategy and performance

### Fixed income

The fixed income portfolio performed well during the year, upheld primarily by the trading portfolio which benefited from rate movement during the second half of the year. Realised capital gains on the fixed income securities portfolio amounted to Rs. 190 million during the year, compared to Rs. 34

### **Product Map**

Fixed Income Securities Corporate Debt Repurchase Agreements FX Spot & Forward Contracts

### Strategic priorities in 2017

- Proactive approach towards driving volumes in FX customer desk
- New product development (wealth partnering)
- Strengthening IT and analytical capabilities

million the year before. On the other hand, narrowing NIMs affected the funding and gapping operation due to the relatively slower adjustment of money/deposit market rates.

### Forex trading

The Bank's forex operations comprise of customer forex trading and proprietary trading. We have continued to focus on driving volume growth through maintaining a high level of engagement with the corporate, S/NE and branch operations. During the year, the division achieved a near 25% y-o-y growth in volumes, supported by increased resource allocation to support growth. That said, intensifying competitive pressures in this segment have led to narrower margins and the division marginally fell short of its revenue targets despite substantial growth in volumes.

The performance of the proprietary trading desk was impacted by net negative marked-to-market of Rs. 1,387 million, arising from an increase in the funding SWAP book and a parallel increase in SWAP premiums by 177 bps. However, it should be noted that funding through FX SWAPs still provide a cost effective alternative compared to high cost rupee deposits.

### Asset liability management

The ALM desk plays a vital role in ensuring that the Bank has adequate funding to meet its growth agenda. The Bank takes a long-term view in managing its asset and liability mixes and adjusts the maturity of its portfolio in line with interest rate expectations, thereby

generating profits if and when the opportunity arises. During the year, we launched four modules namely, the Static Module, Income and Funds Transfer Pricing Module, Reporting Module and the Dynamic Module which are the main pillars of the sophisticated ALM System which would provide the Bank a more effective tool to manage the Balance Sheet. The benefits of this automation are expected to fully accrue in 2018, as it will strengthen planning, pricing, risk management and reporting capabilities.

### WML

During the year the Bank sought to wind down the margin trading portfolio and exit this business line. The fee-based fund management operation was transferred to the Bank.

Overall the Treasury division's revenue grew by 17% during the year while NII growth was relatively slower at 8%, reflecting the contraction in margins. Overall profitability was however impacted by net negative Marked-to-Market arising from the FX SWAP book, and segmental profit for the year increased by 24% to Rs. 2,114 million during the year under review.

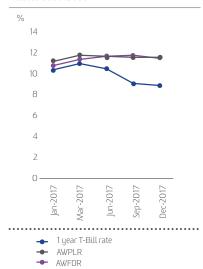
### Outlook

We remain optimistic regarding the medium to long-term growth prospects resulting from the anticipated stabilisation of macroeconomic fundamentals, recovery of the export sector, inflow of foreign direct investment and strengthening retail demand. The CBSL's plans to move towards a flexible inflation

### FIS Portfolio Mix



### Interest Rates



targeting regime over the medium term, will allow for sustained low inflation environment underpinned by improvements in government finances and effective monetary policy. The Bank is well positioned to capitalise on these opportunities and will focus on strengthening its analytical, IT and customer-servicing abilities to drive growth.





### Value Addition in 2017

- Strong profit generation with 18% growth in profit after tax
- Portfolio growth of 25% led by increased penetration to key market segments
- Efficient cost management

Our strategy for 2017 was centred on enhancing customer centricity to increase market penetration in key segments while investing in our brand. Broad-based growth was seen across the business verticals supported by entry into new segments, robust digital platforms, innovation and a strong sales culture. The upward trajectory in interest rates inserted pressure on Net Interest Margins (NIM), although this was offset by our continued focus on growing profitable segments. Deposit growth outpaced industry average, reflecting improvements in our deposit franchise. A USD 50 million facility was obtained from IFC to expand the SME portfolio, thereby strengthening the Bank's funding position. The Bank's profit for the year increased by 58% due to strong dividend upstreaming from subsidiaries, including a share buy-back from Waldock Mackenzie which resulted in an unusually high dividend. The Group's profit after tax also grew by 18% to reach a record-high of Rs. 3.37 billion during the year.

### Financial Performance

### Net Interest Income

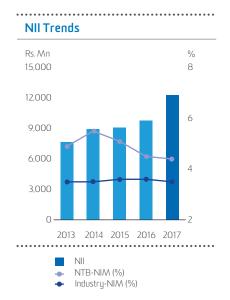
The Group's Net Interest Income (NII) grew by 26% to Rs. 12.29 billion, underpinned by broad-based growth in its advances portfolio and interest income on government securities. Loans and advances grew by 25% as the Bank pursued volume growth and increased penetration in its key market segments. The SME segment recorded a loan growth of 41% during the year, resulting in the portfolio mix shifting increasingly towards SME. The Consumer segment benefited from the removal of the interest rate ceiling on credit cards. Active management of the asset-liabilitymaturity mismatches and a decline in cost funds in the 2nd half of the year allowed the Bank to record an annual Net Interest Margin (NIM) of 4.4% in 2017, compared to 4.5% in 2016.

120

Rs.194 Bn **Customer Deposits** 

Rs 21 Bn Shareholders' funds

Rs. 187 Bn Loans and Receivables Broad-based growth was seen across the business verticals supported by entry into new segments, robust digital platforms, innovation and a strong sales culture. The upward trajectory in interest rates inserted pressure on Net Interest Margins (NIM), although this was offset by our continued focus on growing profitable segments.



### Non-Interest-Income

The Group's non-interest income comprises of fee and commission income, net trading income and other operating income. During the year non-interest income grew by 18% to Rs.4.63 billion supported by the following;

- Net fees and commission income increased by 29% upheld by growth in the cards segment, increased trade volumes in the SME segment as well as contributions from the Corporate Banking segment's entry into the structured financing sphere
- · At bank level, other operating income nearly doubled to Rs.1.64 billion due to increased dividends from subsidiaries including a share buy back of Waldock Mackenzie in the form of an unusually high dividend. Following this share buy-back the Group was able to optimise its capital use by utilising idle capital at subsidiaries to strengthen the Bank's capital position.
- Net trading losses for the year amounted to Rs.558.45 million in 2017 (from Rs.241.38 million the year before) stemming from an increase in the funding FX SWAP book and unfavourable movements in forward premiums. That said, the Bank continues to benefit from relatively lower funding costs of the forex swaps compared to high cost rupee deposits.

### Relevance to Value Creation

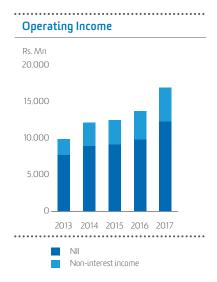


Increased investments in enhancing our human capital through training and development is likely to insert pressure on our financial capital in the short-term. Over the long-term however these investments are expected bear fruit, enabling us to achieve our strategic goals



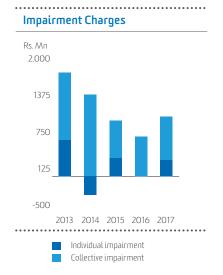
Investments in strengthening our digital infrastructure has adversely impacted financial capital in the short-term; in the long-term however, it will enhance our social and relationship capital, intellectual capital and strengthen financial capital through better earnings.

# Financial Capital



### Impairment

The Group's impairment charges increased by 58% to Rs.1.09 billion during the year, following strong volume growth in the Consumer and SME segments. Individual impairment increased at a relatively fast pace during the year, stemming from the SME portfolio as the weakening of the country's agriculture sector had trickling down effects on several industry sectors. Collective impairment grew by 8% reflecting broad-based portfolio growth. Credit quality as measured by non-performing-loans improved during the year, with the Group's gross NPL ratio (measured in accordance with CBSL guidelines) decreasing from 2.41% in 2016 to 2.29% in 2017. In 2018, focus will be placed on consolidating the portfolio and strengthening collections and recoveries following the strong growth in 2017



### Cost Management

Total operating expenses increased by 15% to Rs.8.77 billion driven by the growth in personnel expenses and other operating costs. The 16% expansion in personnel costs reflect the Group's increasing focus on performance-related pay in line with its efforts to nurture a performance-driven culture. Other operating expenses increased by 17% due to business growth and increased operational activities. Ongoing focus on automating processes, lean initiatives and productivity improvements have borne fruit and the Group's cost-to-income ratio improved to 52% from 56% the year before.

### 

### Tavation

The Group's tax contribution to the government in the form of VAT and NBT increased by 56% to Rs.1.66 billion due to the increase in VAT on financial services from 11% to 15%. Income tax contributions also increased by 37% due to an additional tax provisions on the inter-company dividend transfer, share buy-back as well as stronger profitability. In total the Group's value creation to the government in the form of taxes increased by 45% to Rs.3.68 billion. This translated to an effective tax rate of 52% compared to 47% the year before.

### Earnings

Healthy portfolio growth, resultant expansion in interest income and growth in fee-based income enabled the Group to achieve a 31% increase in pre-tax profits, despite the effects of narrower NIMs and an increase in impairments. Meanwhile the Group's profit after tax increased by 18% to reach a record high of Rs. 3.37 billion during the year with the return on equity ratio closing at 17.38%. Return on assets ratio was maintained at 2016 reported levels.



### Other Comprehensive Income

The fair value of investment securities available for sale recorded an unrealised gain of Rs. 535.66 million, reflecting the decline in market interest rates in the second half of the year. The Bank's Available for Sale portfolio is subject to mark to market valuation and comprises of government securities which are maintained primarily for regulatory requirements on liquidity. Revaluation gain of Rs. 1,267 million on properties was also booked for the year.

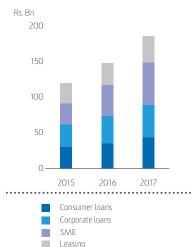
### **Financial Position**

### **Assets**

The Group's asset base expanded by 27% to Rs. 268.32 billion by end-2017, upheld by strong growth in loans and advances and increased investments in government securities. Over the last 5 years assets have

expanded by a CAGR of 17% as the Bank pursued ambitious growth in multiple sectors. Loans and advances growth in 2017 was 25%, supported by broad-based expansion in all key business lines. The healthy inflow of deposits and the USD50 million facility from IFC strengthened the Bank's liquidity position during the year, resulting in investments in government securities increasing by 34% to Rs. 49.3 billion. In order to reduce the Bank's exposure to market volatility we trimmed investments in our held-to-maturity and trading portfolios and channelled funding towards the available for sale book. The asset composition remained relatively unchanged, with credit assets dominating the base with a share of 70%.



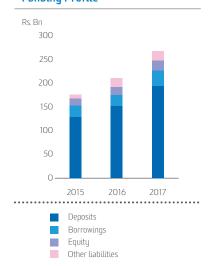


The Bank pursued volume growth and increased market penetration in all key sectors. The SME book achieved the strongest growth with the portfolio expanding by 41% as we enhanced our overall value proposition to customers through serving their trade, payments and treasury requirements in addition to lending. Corporate Banking grew its portfolio by 19% supported by its entry to the mid-market segment and structured syndications. Consumer Banking (+20%) continued to deliver strong growth with increased penetration in the cards and personal loans segments.

### Liabilities

Asset growth was funded primarily by customer deposits and increased exposure to borrowings during the year, which resulted in a 27% increase in total liabilities. The Bank's deposit base widened by 28% to Rs.194.27 billion, faster than the industry growth of 18%. This is a reflection of the Bank's improving deposit franchise and customer penetration. The average cost of the Bank's fixed deposit is in line with the overall industry. Meanwhile borrowings increased by 40% resulting from the new IFC facility of USD 50 million to be disbursed to the SME sector. The funding composition remained relatively unchanged with deposits funding 72% of total assets, compared to 71% the year before.

### **Funding Profile**



### Capital Position

Shareholders' funds increased by 24% to Rs.21.47 billion during the year supported by the strong profit generation during the year. Meanwhile, the tier 1 and overall risk weighted capital adequacy ratios remained well within the regulatory limit, clocking in at 10.83% and 13.89% respectively by year-end. Rs. 3.5 billion Basel III compliant tier II capital is planned to be raised in March 2018. Meanwhile Rs. 3.2 billion capital has been raised through a rights issue of ordinary non-voting convertible shares in February 2018. Following these issuances, the Bank's capital position will strengthen significantly, affording a strong platform for potential growth.

### Shareholder Value

The Bank continued to deliver on its commitment to shareholders supported by strong portfolio and profit performance. Accordingly, Bank's earnings per share closed at Rs.18.12 while net asset value per share increased by 30%. The share price declined by 3.6% to Rs. 78.00 as at end-December 2017, from Rs 80.90 the preceding year demonstrating strong correlation to the movement of the broad market coupled with price adjustment to the proposed right issue of the bank. The share traded between Rs. 73.1 (March) and Rs. 87 (October) during the year. Nations Trust Bank's market capitalisation resultantly declined by 3.6% to Rs. 18Bn by the end of the year.

|  | 2017  | 2016  | 2015  |
|--|-------|-------|-------|
| Dividends per share- Rs. (Bank)        | 2.10  | 2.10  | 2.10  |
| Return on equity (%) (Group)           | 17.38 | 17.66 | 17.99 |
| Dividend payout (Bank)                 | 11.59 | 18.33 | 20.26 |
| P/E ratio (Bank)                       | 4.31  | 7.06  | 8.33  |
| Earnings Per Share (LKR) (Bank)        | 18.12 | 11.46 | 10.37 |
| Net Asset Value per Share (LKR) (Bank) | 87.94 | 67.54 | 59.13 |

# **Investor Information**

### Stock Exchange Listing

The ordinary shares of the bank are all listed in the Colombo Stock Exchange. The audited Income Statement for the year ended 31 December 2017, and the Statement of Financial Position as at that date will be submitted to the Colombo Stock Exchange within two months of the reporting date.

### **Distribution of Ordinary Shareholders**

| As at December 31, 2017 | 7                      | Resident         | Non - Resident |                        |                  |       | Total                  |                  |        |  |
|-------------------------|------------------------|------------------|----------------|------------------------|------------------|-------|------------------------|------------------|--------|--|
| Shareholdings           | No. of<br>Shareholders | No. of<br>Shares | %              | No. of<br>Shareholders | No. of<br>Shares | %     | No. of<br>Shareholders | No. of<br>Shares | %      |  |
| 1 - 1000                | 3,831                  | 1,400,233        | 0.61           | 37                     | 19,313           | 0.01  | 3,868                  | 1,419,546        | 0.62   |  |
| 1001 - 10,000           | 1,774                  | 5,696,539        | 2.47           | 36                     | 151,015          | 0.07  | 1,810                  | 5,847,554        | 2.54   |  |
| 10,001 - 100,000        | 337                    | 9,626,755        | 4.17           | 8                      | 255,919          | 0.11  | 345                    | 9,882,674        | 4.28   |  |
| 100,001 - 1,000,000     | 39                     | 9,245,380        | 4.01           | 6                      | 3,094,170        | 1.34  | 45                     | 12,339,550       | 5.35   |  |
| Over 1,000,000          | 13                     | 149,817,354      | 64.96          | 3                      | 51,300,605       | 22.25 | 16                     | 201,117,959      | 87.21  |  |
|                         | 5,994                  | 175,786,261      | 76.22          | 90                     | 54,821,022       | 23.78 | 6,084                  | 230,607,283      | 100.00 |  |

There were 5,994 Resident and 90 Non - resident shareholders as at 31 December 2017

### **Analysis of Shareholders**

|               | 31 Dece             | mber 2017     | 31 December 2016 |                     |               |        |
|---------------|---------------------|---------------|------------------|---------------------|---------------|--------|
|               | No. of Shareholders | No. of Shares | %                | No. of Shareholders | No. of Shares | %      |
| Individual    | 5,754               | 24,276,376    | 10.53            | 6,016               | 25,420,506    | 11.02  |
| Institutional | 330                 | 206,330,907   | 89.47            | 347                 | 205,186,777   | 88.98  |
|               | 6,084               | 230,607,283   | 100.00           | 6,363               | 230,607,283   | 100.00 |

As per the Rule No. 7.6 (iv) of the Colombo Stock Exchange, percentage of public holding as at 31 December 2017 was 34.81% (34.84% as at 31 December 2016). Number of public shareholders are 6,066.

### Market Information on Ordinary Shares of the Company

|                                 | 2017      | 2016      |
|---------------------------------|-----------|-----------|
| Market value                    |           |           |
| Highest Value (LKR)             | 87.00     | 90.00     |
| Lowest Value (LKR)              | 77.50     | 73.00     |
| Value at end of year (LKR)      | 78.00     | 80.90     |
| Trading Statistics              | •         |           |
| No. of Transactions             | 2,661     | 3,598     |
| No. of shares Traded (Mn)       | 8.28      | 8.09      |
| Value of shares Traded (LKR Mn) | 660.08    | 637.63    |
| Market Capitalization           |           |           |
| Market Capitalization (LKR Mn)  | 17,987.37 | 18,656.13 |

Comparative shareholders as at 31 December 2017 of the twenty largest shareholders as at 31 December 2016

| Name of the Shareholder  | 2017          |        | 2016          |        |
|--|---------------|--------|---------------|--------|
|  | No. of Shares | %      | No. of Shares | %      |
| John Keells Holdings PLC   | 46,121,536    | 20.00  | 46,121,536    | 20.00  |
| HWIC Asia Fund   | 34,591,092    | 15.00  | 34,591,092    | 15.00  |
| Central Finance Company PLC A/C No O3  | 23,014,400    | 9.98   | 20,715,400    | 8.98   |
| Mackinnons Keells Limited.   | 22,830,159    | 9.90   | 22,830,159    | 9.90   |
| Janashakthi General Insurance Limited  | 18,582,682    | 8.06   | 18,582,682    | 8.06   |
| BNYMSANV RE-FIRST STATE INVESTMENTS ICVC-STEWART INVESTORS ASIA PACIFIC FUND | 15,388,889    | 6.67   | 14,366,325    | 6.23   |
| CF Insurance Brokers (Pvt) Ltd   | 11,592,857    | 5.03   | 10,592,857    | 4.59   |
| CF Growth Fund Ltd A/C No.01   | 11,514,273    | 4.99   | 14,813,273    | 6.42   |
| Janashakthi Insurance PLC (Policy Holders)                                   | 4,091,107     | 1.77   | 4,091,107     | 1.77   |
| Hatton National Bank PLC A/C No 1  | 3,703,543     | 1.61   | 3,703,543     | 1.61   |
| Mr. M.F. Hashim  | 2,600,711     | 1.13   | 2,600,000     | 1.13   |
| RUBBER INVESTMENT TRUST LIMITED A/C # 01                                     | 2,263,764     | 0.98   | Nill          | Nill   |
| Mr. N.R. Somaiya   | 1,320,624     | 0.57   | 1,320,624     | 0.57   |
| Timex Garments (Pvt) Ltd   | 1,238,465     | 0.54   | 1,238,465     | 0.54   |
| Bank Of Ceylon - No 2 A/C  | Nill          | Nill   | 1,236,880     | 0.54   |
| Deutsche Bank Ag As Trustee For Namal Acuity Value Fund                      | 1,200,000     | 0.52   | 1,200,000     | 0.52   |
| Malship Ceylon Ltd   | 1,063,857     | 0.46   | 1,063,857     | 0.46   |
| Mr. D.J.M. Blackler  | 1,000,000     | 0.43   | 1,000,000     | 0.43   |
| HSBC Intl Nom Ltd-SSBT-Parametric Tax-Managed Emerging<br>Markets Fund       | 934,186       | 0.41   | 934,186       | 0.41   |
| Deutsche Bank Ag-National Equity Fund  | 842,134       | 0.37   | 842,134       | 0.37   |
| Mr. Premapala Pitipana Arachchi  | 820,000       | 0.36   | 820,000       | 0.36   |
|  | 204,714,729   | 88.78  | 202,664,120   | 87.89  |
| Others   | 25,893,004    | 11.23  | 27,943,163    | 12.11  |
| Total  | 230,607,283   | 100.00 | 230,607,283   | 100.00 |

The Director of Bank Supervision of the Central Bank of Sri Lanka (CBSL) has by letter dated 12 October 2017 informed the Bank that the Monetary Board of the CBSL has permitted the John Keells Group and Central Finance Group to retain their respective current shareholdings in the Bank till 31 December 2020 and to reduce it to 15% each with effect from that date. The Monetary Board has also required the Bank to limit the voting rights of the John Keells Group and Central Finance Group to 10% each with effect from 31 March 2018.

### **Investor Information**

### **Debenture Information**

The rated unsecured subordinated redeemable debentures 2016/21 and 2013/18 of the bank are listed on the Colombo Stock Exchange

| Debenture  | CSE listing                 | Interest Payable Frequency | Face value 2017/ | ′2016     |  |
|------------|-----------------------------|----------------------------|------------------|-----------|--|
| Categories |                             |                            | 2017             | 2016      |  |
|            |                             |                            | LKR'000          | LKR'000   |  |
| Fixed Rate | NTB/BC/19/12/18A13          | Semi -Annually             | 3,000,000        | 3,000,000 |  |
| Floating   | NTB-BD-08/11/21-C2363       | Semi -Annually             | 2,410            | 2,410     |  |
| Fixed Rate | NTB-BD-08/11/21-C2365-12.65 | Semi -Annually             | 3,885,800        | 3,885,800 |  |
| Fixed Rate | NTB-BD-08/11/21-C2364-12.8  | Annually                   | 1,111,790        | 1,111,790 |  |
|            |                             | •                          | 8,000,000        | 8,000,000 |  |

| Ratios of Debt          | 2017   | 2016   |
|-------------------------|--------|--------|
| * Debt / Equity Ratio % | 94.86% | 62.86% |
| Interest Cover (Times)  | 5.89   | 6.64   |
| Quick Asset Ratio %     | 112%   | 87%    |

<sup>\*</sup> Borrowings over one year original maturity are considered for debt.

|   | Market Values 2017                   |        |   | Interest Ra | Interest Rates 2017 |          | Interest Rate of Comparable |            | Other Ratios as at date of last trade |  |
|---|--------------------------------------|--------|---|-------------|---------------------|----------|-----------------------------|------------|---------------------------------------|--|
|   | Highest                              | Lowest | Year end Coupon Rate Effective 31.12.2017 31.12.2016 Interest Yield |             |                     | Yield to |                             |            |                                       |  |
|   | LKR                                  | LKR    | LKR   | %           | Annual yield<br>%   | %        | %                           | %          | Maturity<br>%                         |  |
|   | 100.50                               | 100.20 | 100.20  | 13.00       | 13.42               | 8.90     | 11.42                       | 12.97      | 12.77                                 |  |
| - | Not traded during the current period |        |   | 11.61       | 11.95               | 9.84     | 12.15                       | Not traded |                                       |  |
| - | Not traded during the current period |        |   | 12.65       | 13.05               | 9.84     | 12.15                       | Not traded |                                       |  |
|   | 100.00                               | 100.00 | 100.00  | 12.80       | 12.80               | 9.84     | 12.15                       | 12.80      | 12.79                                 |  |
| - |                                      |        | •   |             |                     |          |                             |            |                                       |  |

# Ten Year Summary

| Year Ended December 31st                | 2008    | 2009    | 2010    | 2011    | 2012    | 2013                                    | 2014                                    | 2015                                    | 2016                                    | 2017                                    |
|---|---------|---------|---------|---------|---------|---|---|---|---|---|
| LKR Mn (Group)                          |         |         |         |         |         |   |   |   | -                                       |   |
| OPERATING RESULTS                       |         |         |         | •       |         | •                                       | •                                       | •                                       | •                                       | *************************************** |
| Gross Income                            | 13,877  | 14,037  | 12,215  | 11,885  | 17,673  | 20,362                                  | 20,854                                  | 20,279                                  | 25,547                                  | 35,333                                  |
| Interest Income                         | 12,094  | 12,049  | 10,090  | 9,795   | 15,113  | 17,911                                  | 17,452                                  | 16,628                                  | 21,384                                  | 30,385                                  |
| Interest Expense                        | (9,185) | (8,329) | (5,525) | (5,391) | (9,358) | (10,237)                                | (8,513)                                 | (7,523)                                 | (11,598)                                | (18,097                                 |
| Net Interest Income                     | 2,909   | 3,720   | 4,565   | 4,404   | 5,755   | 7,675                                   | 8,940                                   | 9,105                                   | 9,786                                   | 12,288                                  |
| Fees & Other Income                     | 1,783   | 1,988   | 2,125   | 2,089   | 2,576   | 2,235                                   | 3,177                                   | 3,414                                   | 3,925                                   | 4,625                                   |
| Net Income                              | 4,692   | 5,708   | 6,690   | 6,493   | 8,331   | 9,910                                   | 12,117                                  | 12,519                                  | 13,711                                  | 16,914                                  |
| Operating Expenses                      |         |         |         | •       |         | *************************************** | *************************************** | *************************************** | *************************************** | -                                       |
| (inc.Imp.Charge/Reversal & VAT)         | (3,664) | (4,327) | (4,662) | (4,158) | (5,565) | (6,759)                                 | (8,290)                                 | (8,614)                                 | (9,371)                                 | (11,520                                 |
| Profit Before Taxation                  | 1,028   | 1,381   | 2,028   | 2,335   | 2,766   | 3,151                                   | 3,827                                   | 3,905                                   | 4,340                                   | 5,393                                   |
| Provision for Taxation                  | (435)   | (695)   | (944)   | (729)   | (815)   | (1,015)                                 | (1,290)                                 | (1,291)                                 | (1,471)                                 | (2,022                                  |
| Profit After Taxation                   | 593     | 686     | 1,084   | 1,607   | 1,951   | 2,136                                   | 2,537                                   | 2,614                                   | 2,869                                   | 3,371                                   |
| Other Comprehensive Income (OCI)        |         |         |         | ,       | ,, -,   | (9)                                     | 104                                     | (32)                                    | (236)                                   | 1,262                                   |
| Profit After OCI                        |         |         |         |         |         | 2,127                                   | 2,641                                   | 2,582                                   | 2,633                                   | 4,634                                   |
|   |         |         |         |         |         | •                                       | •                                       | -                                       | -                                       |   |
| As at December 31st                     |         |         |         |         |         | •                                       | •                                       |   |   |   |
| ASSETS                                  |         |         |         | •       |         | •                                       | •                                       |   |   |   |
| Cash & Short-Term Funds                 | 4,065   | 1,431   | 1,531   | 3,695   | 2,534   | 3,020                                   | 6,900                                   | 6,392                                   | 4,188                                   | 6,870                                   |
| Statutory Deposits with Central Bank    | 1,717   | 2,044   | 2,416   | 4,284   | 5,089   | 4,032                                   | 3,992                                   | 5,284                                   | 8,512                                   | 11,193                                  |
| Government Treasury Bills & Bonds       | 15,688  | 23,894  | 26,876  | 24,982  | 34,038  | 44,812                                  | 40,696                                  | 31,623                                  | 36,738                                  | 49,335                                  |
| Investment Securities                   | 3,781   | 4,239   | 4,020   | 3,153   | 2,221   | 2,315                                   | 3,949                                   | 7,065                                   | 6,926                                   | 7,028                                   |
| Loans & Advances                        | 38,585  | 35,335  | 44,571  | 61,188  | 73,424  | 82,327                                  | 98,347                                  | 121,143                                 | 149,818                                 | 186,746                                 |
| Other Assets                            | 1,914   | 1,210   | 1,287   | 2,280   | 2,591   | 2,894                                   | 1,419                                   | 1,386                                   | 1,814                                   | 1,94                                    |
| Property Plant & Equipment              | 2,035   | 1,919   | 1,788   | 1,891   | 1,908   | 2,048                                   | 2,194                                   | 2,143                                   | 1,996                                   | 3,364                                   |
| Intangible Assets                       | 79      | 432     | 759     | 600     | 642     | 680                                     | 1,283                                   | 1,224                                   | 1,189                                   | 1,154                                   |
| Total Assets                            | 67,864  | 70,504  | 83,248  | 102,073 | 122,447 | 142,128                                 | 158,781                                 | 176,262                                 | 211,180                                 | 267,629                                 |
| LIABILITIES                             |         |         |         |         |         |   |   |   |   |   |
| Deposits                                | 34,146  | 44,222  | 48,315  | 67,633  | 86,274  | 95,730                                  | 111,010                                 | 129,158                                 | 151,502                                 | 194,269                                 |
| Due to Banks                            | 1,039   | 391     | 500     | 1,277   | 2,712   | 1,401                                   | 2,923                                   | 2,276                                   | 11,851                                  | 10,714                                  |
| Deferred Tax Liabilities                | 436     | 437     | 456     | 236     | 280     | 341                                     | 413                                     | 733                                     | 969                                     | 1,828                                   |
| Borrowings                              | 24,628  | 16,629  | 21,979  | 20,203  | 18,695  | 27,508                                  | 25,402                                  | 23,433                                  | 23,536                                  | 32,174                                  |
| Other Liabilities                       | 3,272   | 4,048   | 5,193   | 4,095   | 4,390   | 5,410                                   | 5,138                                   | 5,491                                   | 6,001                                   | 7,175                                   |
| Total Liabilities                       | 63,521  | 65,727  | 76,443  | 93.444  | 112,351 | 130,390                                 | 144,887                                 | 161,090                                 | 193,859                                 | 246,159                                 |
| Total Liabilities                       | 05,521  | 03,727  | 70,443  | 73,444  | 112,331 | 130,370                                 | 144,007                                 | 101,070                                 | 173,037                                 | 240,137                                 |
| SHAREHOLDERS' FUNDS                     | •       |         |         |         |         | •                                       | •                                       |   |   |   |
| Share Capital/Stated Capital            | 3,110   | 3,110   | 4,368   | 5,101   | 5,101   | 5,101                                   | 5,101                                   | 5,101                                   | 5,101                                   | 5,10                                    |
| Reserve Fund                            | 80      | 106     | 156     | 224     | 314     | 419                                     | 538                                     | 661                                     | 796                                     | 1,01                                    |
| Reserves                                | 1,153   | 1,561   | 2,281   | 3,304   | 4,681   | 6,217                                   | 8,255                                   | 9,409                                   | 11,423                                  | 15,358                                  |
| Total Shareholders' Funds               | 4,343   | 4,777   | 6,805   | 8,629   | 10,096  | 11,738                                  | 13,895                                  | 15,171                                  | 17,321                                  | 21,470                                  |
| Total Liabilities & Shareholders' Funds | 67,864  | 70,504  | 83,248  | 102,073 | 122,447 | 142,128                                 | 158,781                                 | 176,262                                 | 211,180                                 | 267,629                                 |
| Commitments & Contingencies             | 53,617  | 51,591  | 60,547  | 72,792  | 86,239  | 90,267                                  | 98,799                                  | 96,792                                  | 123,585                                 | 171,469                                 |

| Year Ended December 31st          | 2008  | 2009                                    | 2010                                   | 2011                                   | 2012                                   | 2013  | 2014  | 2015  | 2016  | 2017  |
|-----------------------------------|-------|---|--|--|--|-------|-------|-------|-------|-------|
| LKR Mn (Group)                    |       |   |  |  |  |       |       |       |       |       |
| RATIOS (Group)                    |       | ••••••••••••••••••••••••••••••••••••••• |  | •                                      |  |       |       |       |       |       |
| Return on Average                 |       | ······                                  | ·····                                  |  | ·····                                  |       |       | ····· | ····· |       |
| Shareholders' Funds (%)           | 16.45 | 15.04                                   | 18.72                                  | 20.82                                  | 20.84                                  | 19.57 | 19.79 | 17.99 | 17.66 | 17.38 |
| Net Income Growth (%)             | 36.32 | 21.65                                   | 17.20                                  | (2.94)                                 | 28.31                                  | 18.95 | 22,27 | 3.33  | 9.52  | 23.36 |
| Return On Average Assets (%)      | 0.96  | 0.99                                    | 1.41                                   | 1.73                                   | 1.74                                   | 1.61  | 1.69  | 1.56  | 1.48  | 1.41  |
| Property Plant & Equipment to     | 46.86 | 40.17                                   | 26.27                                  | 21.91                                  | 18.90                                  | 17.45 | 15.79 | 14.13 | 11.53 | 15.67 |
| Shareholders' Funds (%)           |       |   |  |  |  |       |       |       |       |       |
| Total Assets to                   | 15.63 | 14.76                                   | 12.23                                  | 11.83                                  | 12.13                                  | 12.11 | 11.43 | 11.62 | 12.19 | 12.47 |
| Shareholders' Funds (Times)       |       |   |  |  |  |       |       |       |       |       |
| Cost/Income Ratio (%)             | 65.43 | 57.67                                   | 58.79                                  | 61.87                                  | 56.39                                  | 58.31 | 52.52 | 54.81 | 55.58 | 51.87 |
| Tier 1 Capital Adequacy Ratio (%) | 10.31 | 11.79                                   | 13.43                                  | 13.42                                  | 13.82                                  | 14.78 | 14.16 | 13.15 | 11.40 | 10.83 |
| Total Capital Adequacy Ratio (%)  | 15.70 | 16.11                                   | 15.74                                  | 17.44                                  | 18.18                                  | 20.00 | 18.28 | 15.53 | 15.82 | 13.89 |
| SHARE INFORMATION (Bank)          |       |   | ······································ |  | ······································ |       |       |       |       |       |
| Market Value per Share (LKR)      | 22.25 | 36.75                                   | 83.40                                  | 57.00                                  | 56.00                                  | 62.20 | 97.00 | 86.30 | 80.90 | 78.00 |
| Earnings Per Share (LKR)          | 2.74  | 2.89                                    | 4.65                                   | 5.79                                   | 7.56                                   | 8.97  | 10.05 | 10.37 | 11.46 | 18.12 |
| Price Earning Ratio (Times)       | 8.11  | 12.72                                   | 17.95                                  | 9.84                                   | 7.41                                   | 6.79  | 9.41  | 8.33  | 7.06  | 4.31  |
| Net Asset Value per Share (LKR)   | 22.66 | 24.10                                   | 28.43                                  | 32.86                                  | 38.72                                  | 45.61 | 54.05 | 59.13 | 67.54 | 87.94 |
| Earnings Yield (%)                | 12.33 | 7.86                                    | 5.57                                   | 10.17                                  | 13.50                                  | 14.73 | 10.63 | 12.01 | 14.16 | 23.23 |
| Cash Dividend Per Share (LKR)     | 1.50  | 1.50                                    | 2.00                                   | 2.10                                   | 2.10                                   | 2.10  | 2.10  | 2.10  | 2.10  | -     |
| Scrip Dividend Per Share (LKR)    | -     | -                                       | -                                      | -                                      | -                                      | -     | -     | -     | -     | 2.10  |
| Dividend Payout Ratio (%)         | 54.67 | 51.93                                   | 43.04                                  | 36.24                                  | 27.78                                  | 22.92 | 20.36 | 20.26 | 18.33 | 11.59 |
| % of 20 Largest Shareholders      | 81.32 | 76.38                                   | 78.58                                  | 78.22                                  | 65.78                                  | 79.64 | 81.53 | 86.02 | 87.69 | 88.77 |
| OTHER INFORMATION                 | •     | <u>.</u>                                | ······································ | ······································ |  |       |       |       |       |       |
| (Group)                           |       |   |  |  |  |       |       |       |       |       |
| Number of Employees               | 1,615 | 1,532                                   | 1,608                                  | 1,853                                  | 2,037                                  | 2,262 | 2,562 | 2,695 | 2,770 | 2,943 |
| Number of Branches                | 36    | 38                                      | 40                                     | 48                                     | 57                                     | 72    | 89    | 92    | 93    | 93    |
| No of ATMs                        | 47    | 44                                      | 51                                     | 60                                     | 70                                     | 100   | 124   | 131   | 136   | 136   |

Note : Figures prior to year 2011 are based on Sri Lanka Accounting Standards (SLAS)





Advanced digital infrastructure to enhance customer proposition, drive internal efficiencies and strengthen employee ingagement

### Value Addition in 2017

- Launch of two digital-banking propositions, including Sri Lanka's first digital bank
- Launched the first 'F1' model branch
- Introduction of branch dashboards to monitor performance
- Consolidation and optimisation of branch network to increase penetration
- Employee skill development within branches

### Physical infrastructure

The Bank's network of 93 branches are the key contact point for customer engagement and play a vital role in facilitating the customer experience and nurturing brand recognition. Consumer, SME, Leasing and Mid-Corporate product offerings are promoted to customers through the branch network facilitating both deposit mobilisation and credit growth.

In 2017, we focused on optimising our branch reach to increase penetration and drive branch profitability. The strong expansion of our network between 2012-2014 has afforded the Bank a strong platform to pursue regional growth opportunities and we adopted a threetiered branch structure with the objective of realigning and optimising resource allocation to capture these opportunities. This strategy also enabled us to design tailor-made products and customer engagement activities suited for each locality. In 2017, we also strengthened the branch performance monitoring system by introducing a KPI dashboard and increasing performance visibility across the network. Increased focus on data analytics and business

intelligence has enabled daily monitoring of real-time information relating to branch activities.

Branches also pursued a deposit drive during the year, with the objective of growing the Bank's low-cost funding base. The CA base grew by 9% while the SA base increased by 25%, significantly stronger than industry growth. Focus was also placed on pursuing cross sell opportunities across the network, resulting in the cross-sell ratio for existing customers improving to 1.7 from 1.4 the previous year.

In 2017, we also launched the 'F1 model branch' project; this initiative aims to overhaul all operational processes to transform branches to new-age customer delivery points. The transformation covers numerous aspects including employee training, digitisation, customer experience and physical infrastructure among others. The goal of this initiative is to enable customers to conduct transactions seamlessly through digital channels while maintaining relationships through the branch.

Network of

### Sri Lanka's first digital bank



The Bank's HR system is now entirely cloud-based, allowing employees to perform administrative functions such as applying/ approving leave digitally.

### Digital infrastructure

The Bank is cognisant of the competitive edge that can be gained through leveraging digital infrastructure and in 2017 invested close to Rs. 562 million in strengthening our digital and IT capabilities. Major initiatives include;

### Enhancements to the existing mobile banking app

In 2017, we relaunched the existing mobile banking app, after having invested significant time and effort in understanding ways to enhance the user interface and experience (UIUX). Response for the new app has been extremely encouraging, gaining rave reviews on customer experience and ease of transacting.

### Launch of FriMi

During the year, the Bank reached a major milestone in its digitisation journey with the launch of FriMi, is a combination of digital bank, wallet and a payment system wrapped up in one convenient app with a seamless registration process that only takes a few minutes. FriMi is the first digital bank in Sri

Lanka, and its key differentiator is the fact that a customer can open a Savings account without visiting a bank branch. It allows users make payments at merchants, send & receive money, pay all utility bills and to enjoy the best offers via the mobile app.

### Internal processes

The Bank's HR system is now entirely cloud-based, allowing employees to perform administrative functions such as applying/ approving leave digitally. Digital platforms are also being used to enhance employee engagement through mechanisms such as including digital townhalls, social media and video conferencing. The Bank also piloted robotic process automation in over 50 processes; still in its nascent stages the Bank intends to widen the use of this technology to generate significant cost and process efficiencies going forward.

### Relevance to Value Creation



Increased emphasis on employee skill development within the branches have led to a more revenue/profit driven culture



Investments in strengthening the digital proposition have led to increased opportunities for customer engagement and enhancing customer convenience.



Increased penetration to existing geographies through our branch reach resulted in,

- Strong growth in SME lending in
- 20% expansion in branch CASA base



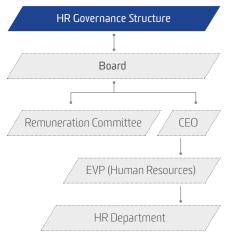
Around 47% of our total transactions are now carried out digitally, thereby reducing the overall paper usage and environmental footprint.





### Value Addition in 2017

- Investment in training and development amounting to Rs. 72 million
- Emphasis on strengthening employee engagement through digitisation
- Total value created to employees increased by 12% to Rs. 2.6 billion







40% Female representation



19% Employees now

Employees now operating outside the Western Province.

# Management Approach and HR Governance

Our approach to managing our team is underpinned by a comprehensive framework of policies which has been approved by the Board. The Board is supported by the Remuneration committee in discharging its human capital related duties. Implementation of the HR framework is the responsibility of the HR Department which reports to the CEO and to the Remuneration Committee on matters assigned to them by the Board. The policy framework has been formulated to ensure compliance with all relevant regulatory requirements including prohibition of child labour and forced/compulsory labour. The framework covers numerous aspects of HR including recruitment, remuneration, talent development and performance management among others. The Bank does not have collective agreements.

### **Our Team**

A team of 2,943 dynamic and diverse individuals are the Bank's primary value creators. With an average age of 28, our

Rs. 1.1 Mn

Profit per employee

84%

Return to work after parental leave

100%

Employees receive performance appraisals

Total female representation of 40%, with 23% at management level 69%

Employees are below the age of

Employee retention rate of 87%

During the year, more than 90% of the new recruits were below the age of 30.

team is young and energetic, responding well to change and increasing digitisation in the sector. Following the Bank's aggressive branch expansion in recent years, regional employment has widened with nearly 19% of employees now operating outside the Western Province. Female representation is relatively high at 40% and the Bank also has the highest representation of females in management roles. The Bank typically engages employees on a full-time basis; outsourced employees are used for specific functions which are not critical.

### Talent attraction

We value diversity in age, gender and other representations as it enhances the quality of our team and effectiveness of decision making. We strive to nurture a diverse workforce through providing flexible working conditions, and better work-life balance- a pertinent issue for women. Policy frameworks which foster equal opportunities in recruitment, promotion and remuneration have also enabled us to build a diverse workforce.

| Workforce by Region<br>and Gender | Male  | Female |
|-----------------------------------|-------|--------|
| Western Province                  | 1,340 | 1,048  |
| Central Province                  | 67    | 33     |
| North Central Province            | 21    | 7      |
| Eastern Province                  | 35    | 11     |
| Southern Province                 | 123   | 44     |
| North Western Province            | 51    | 18     |
| Uva Province                      | 38    | 8      |
| Sabaragamuwa                      | 38    | 13     |
| Northern Province                 | 33    | 11     |
| Overseas                          | 4     |        |
| Total                             | 1,750 | 1,193  |

The Bank's drive towards digitisation requires employees with particular skills, attitudes and thinking; the recruitment and selection procedures have been revamped to reflect these changes with focus now being placed on digital and analytical skills. During the year, the Bank recruited 940 individuals to its team, of which more than 90% was below the age of 30. The Banks is also an equal opportunity employer and our policies are designed to employ, remunerate and evaluate

### Relevance to Value Creation



Employee skill development has facilitated a better customer experience and enabled the Bank to penetrate deeper relationships with customers



Branches performed exceptionally well in 2017, supported by continued efforts in upskilling and developing employees

# Value Creation against our Capitals Human Capital

In 2017, emphasis was placed on widening the use of digital platforms for employee engagement and communication. The Nations Connect App has proved to be extremely successful in reaching out to employees while improving process efficiencies and convenience.



| New recruits by region | Male | Female |
|------------------------|------|--------|
| Western Province       | 508  | 301    |
| Central Province       | 20   | 2      |
| North Central Province | 4    | 2      |
| Eastern Province       | 15   | 4      |
| Southern Province      | 29   | 7      |
| North Western Province | 11   | 2      |
| Uva Province           | 15   | 2      |
| Sabaragamuwa           | 12   | 1      |
| Northern Province      | 5    |        |
| Total                  | 619  | 321    |

employees based on their skills, experience and performance irrespective of gender, age or religion. The profile of new recruits during the year are presented graphically.

### People Strategy in 2017

The Bank's human capital strategy in 2017 was centred on the two objectives of driving digitisation in HR and enhancing the learning and development proposition. The people strategy for the year was determined with specific reference to the Bank's overall strategic agenda. Emphasis was placed on equipping employees with the requisite skills and ensuring a conducive work environment to drive the Bank's strategic goals. The initiatives and progress of the Bank's people strategy is discussed in the following sections.

### Driving digitisation in HR

In 2017, emphasis was placed on widening the use of digital platforms for employee engagement and communication. The Nations Connect App has proved to be extremely successful in reaching out to employees while improving process efficiencies and convenience. Digital townhalls were also introduced during the year; conducted through a social media platform, these townhalls give employees the opportunity to directly engage with senior management and obtain responses to any suggestions, concerns or queries they may have. The Bank's HRM system is also now

entirely cloud-based, allowing for increased accessibility and convenience.

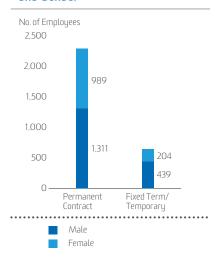
### Value Proposition to Employees

The Bank offers a unique and multi-faceted value proposition to its employees which includes attractive remuneration, opportunities for skill development and career progression among others.

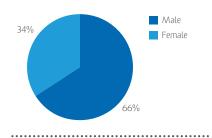
### Benefits and compensation

The Bank's Compensation and Benefit framework has been structured with the objective of attracting, motivating and retaining skilled employees while balancing the interests of other stakeholders. The reward structures ensure an appropriate balance between guaranteed and performance-based components, enabling the Bank to nurture a performance driven culture. The objectives of the CEO, which are set in reference to the Bank's strategic goals, are cascaded down to all employees thereby clearly communicating line manager expectations of performance. All permanent employees are appraised annually on a 1:5 rating scale, which forms the basis for determining performance- based bonus, promotions and annual increments. Ratings are reviewed by two committees to ensure consistency in application of rating methodology across the Bank. There is no gender, racial or religious bias in the remuneration policies or scales.

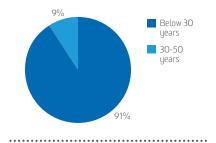
# Employees by Contract and Gender



### New Hires by Gender



### New Hires by Age





Amazing Race

Total remuneration and benefits to employees increased by 12% to Rs. 2.6 billion during the year.

### Engagement

We maintain a high level of engagement with our employees and have focused on building engagement platforms that are suited to the thinking and attitudes of Generation Y employees and millennials. In addition to the engagement platforms the following methods are used to increase communication and build camaraderie between employees;

- Great-Place-to-Work Survey
- Launch of the Music and Photography clubs which feature year-round activities which are sponsored by the HR department
- Inter-department cricket carnival and Amazing Race
- Providing an opportunity for branch employees to engage with Corporate Management, through structured branch visit programs
- · Open access to social media
- Internal branding campaigns to raise awareness on the Bank's vision, mission and values
- Digital townhalls

### Employee productivity

Employee productivity as measured through profit per employee has continued to increase supported by increased automation and digitisation, employee skill development and an overall simplification of processes.



Amazing Rally

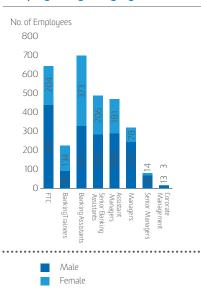
### Training and development

In recent years we have invested substantial funds and effort in enhancing our training proposition to ensure that employees are equipped with the skills required to drive our ambitious growth plans. We adopt a life cycle approach to training, consisting of structured training interventions for each grade ensuring that he/she obtains both the technical and leadership skills to effectively perform his/her role.

In addressing the challenges associated with developing our relatively young team to perform effectively in managerial positions, we launched 'First Time Manager'- a dedicated training programme aimed at rewarding, recognising and nurturing effective management skills. During the year, nearly 91 of our young managers underwent training through this programme. In line with the Bank's digitisation drive, we also introduced e-learning in 2017, allowing employees to access training content at their convenience. This has resulted in significant time savings, particularly in relation to branch-level employees. Meanwhile, certification programmes have been introduced to branch managers, assistant branch operations managers, inner circle ambassadors and private banking relationship officers at all branches; these programmes focus on developing customer servicing skills, personal grooming and product knowledge to facilitate the Bank's deeper penetration to the mass affluent segment.

# Human Capital

### **Employees by Category and Gender**

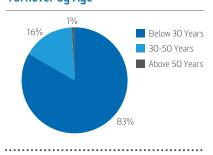




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|--------------|-----|----------|
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| THE STATE OF |     |          |

'Nations Kidz' at work

### Turnover by Age



### Average training hours Female Male 48 38 Corporate Management Senior Managers 34 42 Managers 34 40 Assistant Managers 32 41 Senior Banking 31 28 **Assistants** Banking Assistants 34 26 23 31 Banking Trainees

### Employee Retention

Talent retention is a key challenge faced by the industry, with competition for talent intensifying within the Financial Services sector. Nations Trust Bank faces additional challenges in retaining employees, as millennials tend to seek new job opportunities fairly quickly rather than developing a long-term relationship with employers. In responding to this challenge, we seek to continuously enhance our value creation to employees by engaging, motivation, upskilling and empowering millennials. The Bank's overall attrition rate for 2017 was 13%.

### **Training Investment**



Investment in training

In addition to the above, The Nations Learning Academy provides the opportunity for our staff to be trained and certified in critical areas such as sales, service, compliance and business English. Ongoing training and certification is also provided to SME employees through the Nations SME Academy including training on credit evaluation, collection, monitoring and customer relationship management.

In 2017, we invested Rs. 72 million in training and development which is translated into training hours recording a 6% increase in comparison to the previous year. The training coverage ratio for the year under review was 81%. A male employee received an average of 36 hours of training during the year, while a female employee received 32 hours and the average training hour per employee was 34 hours.

### Succession Planning

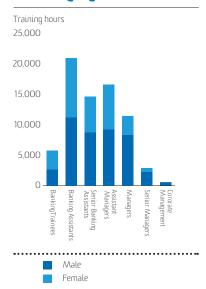
We have systematic mechanisms in place to identify high-performers and effectively groom them to be the next generation of leaders within the Bank. The promotion policy has been revised to minimise subjective judgement through the application of a comprehensive set of performance indicators (including attitudes, technical and leadership skills, training exposure among others) which are communicated to employees thereby increasing the transparency of the process. At senior management level, 360-degree evaluations were introduced to effectively develop the talent pipeline.

### Health and Safety

As a Bank, we recognise that the most significant safety risk to employees arise from the large volumes of cash handled at delivery points. Our premises have CCTV and are manned by trained security guards with

<sup>\*</sup>This shows only the permanant staff training hours

# Training hours by gender and category



### **Rewards and Benefits**

Reimbursement of professional subscriptions and education assistance

Fuel reimbursement

Hospitalisation scheme

Reimbursement of Club Membership for defined categories

Personal accident cover

Relocation allowance

Travelling and vehicle allowance

Telephone/internet reimbursement

Housing and vehicle loans at concessionary rates

Loans at concessionary rates to purchase smart phones



'Nations Wellness Programme

well-established communication systems which can be used to raise alarm in the event of any untoward incident. Special allowances are also provided for certain categories of staff in recognition of the additional risks they are exposed to in specific roles.

Meanwhile, the organisation-wide implementation of the 5S initiative has created a clutter-free, hazard-free safe working environment for all employees. Safety measures are in place including periodic training of fire wardens from each department. Further, Dengue prevention campaigns and fire alarm checks were also periodically conducted to further ensure a safe working environment. A process is in place to obtain regular feedback from our staff through the Nations Voice Forum in relation to work place logistical and safety issues. During the year, there were no workplace related injuries.

### **Employee Code of Conduct**

All employees are bound to abide by the ethics, values and expectations set out in the Employee Code of Conduct. The Code of Conduct addresses a range of key issues including conflict of interest, bribery and corruption, confidentiality, fair dealing and compliance among others. The Code is made available to all employees to ensure that the highest standards of integrity and conduct are maintained in dealings and interactions with all stakeholders.



Nations Colours Night

All employees undergo mandatory training on ethics during the induction process, which is reinforced through annual training programmes. Corporate management of all key divisions are responsible for ensuring that employees conduct themselves within the defined ethical framework.

### Grievance Mechanisms

An open-door policy and multiple platforms facilitating employee engagement have encouraged employees to bring forward grievances and concerns. In addition, a structured grievance handling mechanism is also in place which ensures confidentiality, a fair hearing and action where deemed necessary.

### Way Forward

In 2018, we hope to build on the foundation put in place in 2017 to further strengthen our digitisation drive; the scope of our e-learning modules will be widened further to include all branch and customer service operations. An organisation-wide initiative will also be launched to enhance analytical capabilities to understand and effectively work with data. We also hope to further refine the recruitment process to identify individuals with digital, analytical and leadership capabilities-skills we believe are vital to the achievement of our strategic ambitions.



# Social and Relationship Capital



### Value Addition in 2017

- Conducted 9 SME seminars across the island with a total reach of over 850 individuals
- Aligned our CSR policy with the Sustainable Development Goals to achieve better focus and impact
- Substantial investments in raising environmental awareness and education

### **Customer Capital**

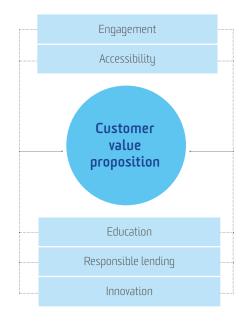
Customers are at the core of our offering and our ability to nurture meaningful and long-term relationships with them is vital in ensuring the Bank's sustainability. Enhancing our customer value proposition continues to be an important strategic pillar and we have placed continued emphasis on developing innovative solutions which are relevant to emerging customer needs while driving customer centricity through ease of transaction and service consistency. We offer a multifaceted value proposition to our customers as given below;

### Customer profile

Our customers comprise of individuals, corporates and SME clients and during the year we widened our outreach by launching a pilot programme to micro-financing borrowers. Individuals comprise the largest customer segment, accounting for nearly 95.6% of our total customer base. In line with our regional growth strategy, customers from outstation regions have grown in proportion although the Western Province continues to dominate in customer regional representation.

### Customer Engagement

We engage with our customers through an array of formal and informal platforms including continuous dialogue through relationship managers, customer satisfaction surveys and year-round events organised for specific customer segments. In recent years, the Bank has focused on enhancing its digital engagement with customers, through



Relationships with an island-wide customer base

Ongoing customer education through SME seminars

Active contributor to industry forums

626 Strong merchant base through FriMi

Investment in community engagement of

Rs. 20.4 Mn

Our organisational values are essentially the operating philosophies and principles that quide our internal conduct as well as define our relationships with stakeholders.

increased accessibility through mobile and online platforms.

### **Customer Satisfaction**

Formal mechanisms are in place for measuring customer satisfaction based on feedback received from the Call Centre and Centralised Customer Service Unit. Monthly grievance statistics are reported to the Customer Service Steering Committee which holds responsibility for ensuring customer complaints are addressed and resolved. Accordingly, process/ people improvements are recommended for repetitive complaints. All grievances are processed and responded to within 48 hours. Customer grievances have continued to decline, reflective of the Bank's persistent efforts to strengthen service quality. During the year under review, the number of customer complaints increased by 30%, which is in line with the business growth while the customer satisfaction score of 80% was the highest ever achieved by the Bank.

### Accessibility

The Bank continues to drive accessibility through investments in its multi-channel programme. Having pursued aggressive expansion of its branch reach several years ago, in recent years focus has been on strengthening the digital platforms, effectively responding to customers' growing need for convenience. The launch of FriMi in 2017 has revolutionised our customer proposition and enhanced accessibility to an entirely different level; for the first time in the country, customers are now able to open an account completely digitally, eliminating the need to visit the branch. During the year, nearly 47% of all local banking transactions (cash related) were conducted on digital platforms.

### **Customer Education**

Facilitating customer education through providing access to consultants and expert training is a key aspect of our SME value proposition. In 2017, we modified the format of these programmes by conducting smaller, more intimate events which allowed better

### Relevance to Value Creation



Deeper insights into customer behaviour has enabled the strengthening of our human capital through enhancing skills and industry experience.

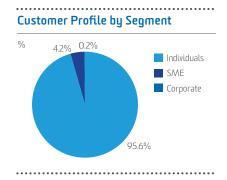


Our community engagement initiatives have focused on increasing environmental awareness in the communities we operate in.



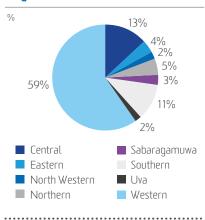
Investments in manufactured capital has enhanced customer accessibility leading to stronger social and relationship capital.

# Value Creation against our Capitals Social and Relationship Capital



The Customer Charter which has been formulated in line with the CBSL's requirements ensures that the terms and conditions applicable to our products and services are clearly understood by all customers.

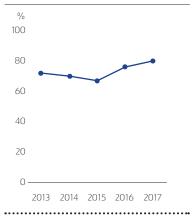
### Regional Breakdown of Customers



engagement with our customers. We conducted 9 such events across the country, with a total beneficiary base of over 850. The seminars continue to be extremely well received and typically cover a wide range of topics such as entrepreneurship, self-development and work life balance. In addition to enhancing customer engagement and loyalty, these seminars contribute towards improving the business acumen and management skills of customers thereby enabling better financial discipline.

| Province      | No. of seminars conducted | No. of participants |
|---------------|---------------------------|---------------------|
|               |                           |                     |
| Western       | 4                         | 400                 |
| Central       | 1                         | 80                  |
| Eastern       | 1                         | 85                  |
| North Western | 2                         | 210                 |
| Sabaragamuwa  | 1                         | 95                  |

### **Customer Satisfaction Score**



### Responsible Lending Practices

The Customer Charter which has been formulated in line with the CBSL's requirements ensures that the terms and conditions applicable to our products and services are clearly understood by all customers. Information which is relevant to particular products such as interest rates on deposits, loans and exchange rates are communicated to customers. Meanwhile, brochures and pamphlets which include detailed information on product features, terms and conditions

are available to customers. We also adopt the precautionary principle in lending decisions. During the year under review, there were no instances of non-compliance to any relevant product and service related regulation or other guidelines. Meanwhile, the Bank's marketing communications are designed to ensure compliance to relevant regulatory requirements, ethics and consistency to our branding quidelines. During the year there were no incidents of non-compliance to any regulations, voluntary codes or other quidelines pertaining to marketing communications.

### Customer Privacy

We understand the obligation we have towards preserving the financial and personal information of our customers. We strengthened our operational risk management framework and ensured the stability and security of the Bank's IT infrastructure to persistently monitor potential breaches and/or threats to information security. We understand that our increased thrust towards digital platforms could present higher risks for data breaches and have invested substantial resources in ensuring that these platforms are secure. There were no substantiated complaints pertaining to the breach of customer privacy or loss of customer data during 2017.

### **Business Partners**

Our value creation is facilitated by an extensive network of business partners who are a key element of our process. We strive to develop mutually beneficial relationships with our business partners through maintaining a high level of engagement, ensuring ease of transactions, transparent procedures and protocols and timely payment.

The Bank's global connectivity is facilitated by 27 correspondent banks, 3 franchise partners and 27 exchange houses that are key collaborators in product innovation. Our correspondent banks comprise of some of the world's largest financial institutions. Franchise partners include American Express, Master Card, and Diners Club allowing our customers international connectivity through global payment platforms. Exchange houses and agents in the Middle Eastern region, Europe and Canada play a critical role in facilitating our remittance business,

Suppliers who provide support and outsourced services are essential for business continuity and the smooth functioning of the Bank's operations. Suppliers are selected using rigorous selection criteria which includes parameters pertaining to compliance with labour laws, human rights, and compliance to minimum pay regulations. Currently the Bank sources from 1,617 local suppliers and 22 foreign suppliers.

The launch of FriMi has allowed us to further widen our networks, through partnering with over 600 merchants who are a vital part of the FriMi eco-system. Through these partnerships we offer exciting promotions and special offers to FriMi customers, thereby increasing the footfall to our partner merchants while boosting the use of FriMi for transactions.

### **Industry Networks**

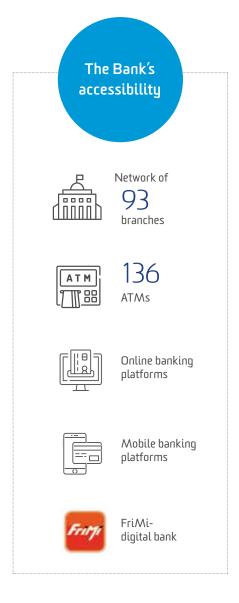
Although a relatively smaller and newer Bank, Nations Trust Bank maintains an active presence in industry forums, contributing ideas and perceptions to the overall development of the country's financial sector. Through these networks we also maintain continuous engagement with our industry peers. The Bank and/or its employee holds membership in the following associations;

Sri Lanka Banks' Association

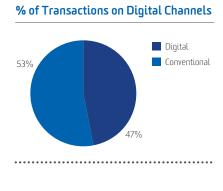
Institute of Bankers Sri Lanka

Ceylon Chamber of Commerce

Sustainable Banking Initiative (SBI)







# **Value Creation against our Capitals**Social and Relationship Capital

An engagement study was conducted involving management, employee and customer focus groups to align the Bank's CSR strategy with the Sustainable Development Goals.



Students from Kebithigollewa Wahalkada D-5 Viduhala visiting Colombo for the first time



Students from Nithalawa school during the e-learning and programming logic education sessions

### Case Study: Results from our Investments at Nithalawa School

We are extremely happy to note that our investments have provided considerable tangible benefits to the institutions that we support. At Nithalawa school, the total number of students have increased from 171 in 2009 to 252 by 2017, while the pass rate at GCE ordinary level has widened from 28% in 2009 to 80% in 2016. The students are also frequent recipients and winners at educational and extracurricular competitions such as athletics, language day, arts competitions, science Olympiads and quiz competitions amongst others.

### Community Engagement and Development

The ethos of the Board of Directors and Corporate Management has been that the priority in our community investment should be the development impact, whereas benefit to the bank is a secondary consideration.

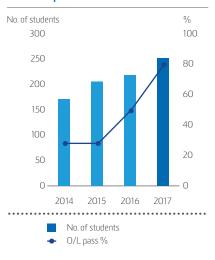
The Board has allocated 1% of Profit After Tax (PAT) for Community Investment and the broader theme for bank's CSR efforts has been "Empowering Our Next Generation".

Further to a review done in 2016, consultancy services had been sought from Sustainable Future Group to advise on the bank's CSR strategy, wherein an engagement study was conducted involving management, employee and customer focus groups to align this strategy with the Sustainable Development Goals. As a result of this exercise, a policy level decision was taken to focus community investment funds to quality education (SDG 4) and environment (relating to SDG 15 on life on land and SDG 13 on climate action).

Within these two broader focuses, programs have been further refined to achieve outcomes in enhancing capacity of younger generation on Science, Technology, Engineering and Math (STEM) subjects with a special emphasis on digital literacy and digital intelligence; developing socio-emotional skills and personal resilience; developing future orientation through education on sustainable development and promoting biodiversity awareness with a view to promote environmental conservation. Bank continued its ongoing program to strengthen infrastructure and provide for education consumables (stationery and school supplies) for 4 selected rural schools: Galgamuwa Nithalawa Kanishta Vidyalaya, Ratnapura Amunuthenna Kanishta Vidyalaya, Mulaitivu Mullivaikkal East GTM School and Kebithigollewa Wahalkada D-5 Viduhala.

Given our reach and capacity to rapidly mobilize, we are also cognizant of the impact we can make in disaster relief and have partnered with national coordination efforts including with DMC and A-PAD during the year.

### Development at Nithawala School





Personal effectiveness workshops and mentoring programme for undergraduates of University of Colombo

## Schools Infrastructure, STEM Education and Digital Literacy

During 2017, the bank handed over two school buildings with an investment over Rs.5 million along with school supplies for 3 schools amounting to Rs.1.8 million. The first to be handed over in January 2017 was the fully-fledged science laboratory at Nithalawa School, followed by the donation of a school hall to Wahalkada D-5 School in March 2017. Later in the year, the bank also invested in a water supply system at the Nithalawa School due to low water quality and dearth of water as a result of prevailing drought conditions. The bank also hosted students from Kebithiqollewa Wahalkada D-5 School for a two day education trip to Colombo, which was the first time that these children had visited the city.

During the year, Bank decided to pursue promotion of online learning and entrepreneurship as a key driver within its education focus. Engagements were made with UNDP and ICTA to explore partnership opportunities. Having found common purpose, bank had sought the support of Shilpa Sayura Foundation to pilot implementation of local language e-learning at Nithalawa School by setting up locally hosted platform in the school's IT lab. The Bank hopes to scale this digital literacy program during 2018.

### Developing Socio-emotional Skills and Personal Resilience

Nations Trust Bank together with University of Colombo Alumni Association commenced a three-year long engagement to conduct Personal Effectiveness Workshops for undergraduates of University of Colombo with support and expertise of Bridge Partnership, an international leadership development consultancy.

Two workshops were conducted in 2017 as a part of this university engagement, benefiting 58 undergraduates with the volunteer support of 13 senior management members. Participants were introduced to several techniques that they could use to maintain a positive mindset when faced with challenging circumstances and role plays were conducted for the students to internalize these techniques. Aimed at students who would be graduating in a year's time, the programme hopes to ensure a smooth transition for final year students from university life to their career.

The Bank also conducted personal development programs for pre-Advanced Level students through workshops held at 9 schools in Monaragala, Badulla, Embilipitiya, Tissamaharama, Ratnapura, Weligama, Elpitiya, Aluthgama, and Vavuniya. Further a district level program was held at Wayamba University covering over 3,500 students, 300 parents and teachers from schools, where the focus was on improving socio-emotional skills of the teenagers and improve interaction with parents and teachers.

#### Educational Programmes on Sustainable Development, Environmental and Biodiversity Conservation

The Bank partnered to promote the discourse of sustainable development among youth and decision makers during the year.

One such programme is the "Green Gen" Conference and the awards for environmental competitions organized by the Base for Enthusiasts of Environmental Science and Zoology (BEEZ) of the University of Colombo. The event was attended by 200 participants including school students, undergraduates, and youth from the private sector with varied topics being addressed. The Bank also supported BEEZ with a tree planting campaign within University of Colombo. Another intervention is the sponsorship of '#TheBigShift' conference organized by Australia Alumni Awards, which brought together broad spectrum of stakeholders to problem solve on issues relating to urban sustainability.

The bank plans to invest in research, educational programs and skills projects involving children and youth on sustainable development during 2018 and beyond.

#### Disaster Relief

The bank's volunteers and resources were mobilized during the year in providing relief to victims of the Meethotamulla Landfill Site disaster in April 2017 and for relief efforts on the floods of May 2017. With respect to the Meethotamulla relief efforts 28 volunteers contributed over 180 volunteer hours at Terrance N. De Silva School in Kolonnawa in helping to sort the relief aid. In terms of the relief for floods, employees from hub operations and from branches in Akuressa, Avissawella, Deniyaya, Horana, Matara, Matugama, and Ratnapura sprung in to action mobilizing over Rs. 2.2 million in relief aid with over 100 volunteers.



#### Value Creation against our Capitals





#### Value Addition in 2017

- Launch of the financial service industry's first Innovation Hub and the country's first fintech hackathon
- Listed among the country's top 25 corporates by Business Today in addition to several other band rankings

#### Tacit knowledge

The structures, systems, processes in place within the Bank underpin our stakeholder value creation. Our unique organisational culture coupled with innovative mechanisms to keep our young team engaged ensures that this knowledge is shared among employees and passed on through the years. An intense and ongoing training proposition provides an opportunity to reinforce the lessons learned and nurture a culture of continuous learning. The Bank's governance practices are also vital in building intellectual capital as they safeguard the Bank's reputation and provide guidance on business and employee conduct.

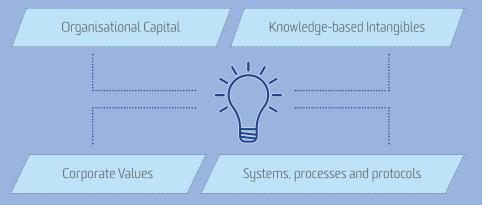
#### **Values**

Our organisational values are essentially the operating philosophies and principles that guide our internal conduct as well as define our relationships with stakeholders. Our values shape the organisational culture and defines our identity.

| Agile            |
|------------------|
| Proactive        |
| Excellence       |
| Winning together |
| Trust            |
|                  |

#### Capacity for innovation

The Bank is at the forefront of the industry's digital revolution and has placed strategic emphasis on deploying technology to optimise operating models and drive customer convenience and satisfaction. In 2017, the Bank once again broke new ground with the launch of the financial sector's first innovation lab, 'the Kaffeine Lab' aimed at bringing futuristic solutions and customer service to the sector. The Kaffeine Lab acts as a platform to foster innovation in the country's Fintech space and actively engage and collaborate with other ecosystems such as non-financial sector industries, academics, start-ups and the customers themselves. The major goal is



Our organisational values are essentially the operating philosophies and principles that guide our internal conduct as well as define our relationships with stakeholders.



Kaffaine Lab

to open the bank's systems up to developers and enthusiasts so that they may use Nations Trust Bank's existing infrastructure to build new fintech products and services which can be delivered via the bank's own platforms or via 3rd party platforms.

The first initiative launched by the Nations
Trust Innovation Lab was Sri Lanka's first
fintech hackathon, which was organized in
collaboration with the University of Moratuwa
– Faculty of IT and the Sri Lanka Association for
Artificial Intelligence (SLAAI), while partnering
with other institutions such as the universities
of Peradeniya, Sabaragamuwa and Jaffna,

and other private educational institutions. The hackathon sought to attract geeks and tech professionals to conceptualise real life problems in the financial services sector and present solutions. The Bank received over 150 applications of which 16 were shortlisted and the winning team walked away with a cash prize of Rs.250,000 and a business loan of Rs.1.0 million at a concessionary rate of interest.

#### Brand

Despite being a relatively new entrant to the Banking industry, Nations Trust Bank has nurtured a strong branch reputation through widening its regional footprint, offering a unique customer value proposition and venturing into new markets. The Bank is frequently ranked among the country's leading brands:

• Business Today - Recognised Nations Trust Bank as one of the leading top 25 corporate entities in the country

- LMD Most respected brands of 2017:
   Nations Trust Bank was ranked among the country's top 100 most respected brands
- LMD Brands Annual 30th most valuable brand in the country

#### Relevance to Value Creation



Tacit knowledge and organisational capital is vested primarily among our human resources, thereby enhancing the value of our team



The organisational culture and values underpin our interaction with stakeholders.



Strong intellectual capital defines the organisations conduct and can support long-term financial capital growth through differentiation and customer retention.

#### Value Creation against our Capitals





#### Value Addition in 2017

- Installation of a solar-net metering system during the year
- Launch of FriMi- which can completely eliminate the use of paper consumption
- 34% of total paper used by the Bank has been recycled
- Comprehensive programme for e-waste recycling

## Our Approach to Environmental Management

Nations Trust has adopted a multi-prong approach in our environmental management involving innovating on business models, products and processes to seize opportunities arising from the transition to a green economy; reducing exposure to investments with high environmental risks; measuring and managing environmental footprint of our operations; and engaging our stakeholders on environmental stewardship through our CSR programmes.

## Business Model, Product and Process Innovation

With the onset of fourth industrial revolution and the emerging potential for new economic models such as the circular, sharing and gig economies, the bank has understood that it can make significant positive changes to its environmental impact in innovating in this sphere.

FriMi, the digital bank, launched this year along with the trilingual mobile banking application of the bank will help the bank to increase its reach while decoupling this expansion from intense environmental impacts associated with the physical infrastructure such as the increased carbon footprint from air conditioning and lighting loads from new branch openings. These digital delivery channels completely eliminate paper use and also reduces the need for customer commute. Customers on digital channels as a percentage of total customer base increased from 18.94% in 2016 to 27.65% in 2017 whilst the transacted value via digital mediums (excluding ATMs) as a percentage of total transaction value also rose from 16% to 21%. In addition to the emphasis on growth of digital channels, bank's strategy in process innovation through lean transformation programme also has significant positive impacts.

Total energy consumption 7,466,391 Kwh

The eco-system in which we operate

Paper consumption of 37.44 MT papers of which

is recycled

Digitisation drive facilitating reduced use of natural resources

The Bank's drive towards digitisation has helped further its environmental objectives through fostering responsible behaviour among its customers.



Capacity Building Programmes for Business Units on Sustainable Finance

Recognizing the importance of sustainable finance and digitalization in unlocking value, with respect to its environmental impact, the bank conducted strategic discussions with the aid of external expertise to spur business model and product innovations. Bank's business units are currently exploring value propositions in renewable energy, climate smart agriculture and smart mobility that could be brought to market in the foreseeable future, which will help our customers to benefit from productivity gains and be more resilient amidst changes in climate.

#### Managing Risks Including Implications of Climate Change

The financial services industry plays a central role in all industry sectors thereby making it inherently vulnerable to climate-related risks. Climate events ranging from drought and floods to an overall warmer climate could potentially adversely impact sectors such as agriculture and fisheries to which the Bank has lending exposure. We are yet to quantify the impact such issues could have on our business.

The bank's exposure to the plastic and polythene industry that came under increased regulation during the year remained guite minimal at 0.3% of total portfolio. Bank has understood the importance of environmental stress testing including on climate change risks but is yet to undertake such study.

#### Relevance to Value Creation



While investments in renewable energy will result in a short-term cash outflow, over the long-term energy efficiencies are expected to result in significant cost savings



We engage customers in our conservation efforts through encouraging transacting through digital platforms and opting for services such as e-statements



Innovations in our business model, such as the launch of FriMi has the potential to drive our sustainability objectives among our customers, thus having a larger impact



Employees play a vital role in driving our conservation efforts and we strive to create an organisational culture which understands the importance of sustainable use of resources

## **Value Creation against our Capitals**Natural Capital



Capacity Building Programs for Business Units on Sustainable Finance

Our recycling efforts saved



220 Fully grown trees



22,661
Litres of oil



51,648 kwh of electricity



410,343 liters of water



39m<sup>3</sup> of landfill

The Bank's approach to reducing its paper consumption is centered on digitalization, lean initiatives and simplifying and automating processes and investments in technology.

#### **Energy, Waste and Emissions**

Bank had commenced the calculation of its carbon footprint within its hub operations three years ago with the support of Carbon Consultancy Company and had made significant efforts in energy management (its head office being the first bank complex to be ISO 50,001 certified in Sri Lanka in 2014). During 2017, the bank continued with improvements in energy, waste

and transport management, which has allowed it to reduce emissions whilst the operations have continued to expand and grow.

Table below is a summary of the verified emissions data for the bank's hub operations at its Head Office in Union Place, Millennium House complex at Navam Mawatha, Colombo O2 and Hive Complex in Kotahena.

|                             | 2017    | 2016    | 2015    |
|-----------------------------|---------|---------|---------|
|                             |         |         |         |
| Scope 1                     | 141.7   | 313.5   | 100.3   |
| Scope 2                     | 1,856.3 | 1,930.8 | 1,856.0 |
| Scope 3                     | 1,361.0 | 1,472.9 | 1,327.2 |
| Total                       | 3,359.0 | 3,717.3 | 3,283.5 |
| % change previous year      | -9.6%   | 13.2%   |         |
| % change base year          | 2.3     |         |         |
| Number of Employees         | 1,398   | 1,351   | 1,303   |
| % change previous year      | 3.5%    | 3.7%    |         |
| % change base year          | 7.3%    |         |         |
| Tonnes of CO2e per employee | 2.40    | 2.75    | 2.52    |
| % change previous year      | -12.7%  | 9.2%    |         |
| % change base year          | -4.7%   |         |         |

#### **Explanation and Notes**

Emissions from Nations Trust Bank's main offices (Union Place, Nawam & Kotahena) decreased by approximately 9% between 2016 to 2017. This mainly comes from a reduction in Scope 1 emissions due to the installation of a more efficient A/C system in Kotahena; as well reduction in Scope 2 electricity emissions at Kotahena (due in part to a program to switch off A/C units in the evening) and Nawam (from the installation of solar panels - see case study below). Emissions from Scope 3 sources (such as hired vehicles) has also slightly decreased. An intensity metric of emissions per Full Time Employee (FTE) were also calculated to compare to previous years. Emissions per FTE have also decreased by approximately 12% compared to the previous year, even though there was an increase in the number of employees by over 3%.

We have reported on all of the Scope 1 & 2 emission sources for which we have operational control for our offices at Union Place, Nawam and Kotahena. We have also reported selected Scope 3 emissions including employee commuting, hired vehicles, waste and air ravel. Emission from other locations/branches and activities to which we do not have operational control are not considered. Data provided is for the period 1st January 2017 to 31st December 2017. Base year emissions set as 2015 - which is the first year of reporting.





40KW solar net metering system at Millennium House complex at Navam Mawatha, Colombo 02

One of the key energy management initiatives during the year was the installation of a 40KW solar net metering system at the Millennium House facility which generated 36,850 kWh of renewable electricity since its installation in May 2017 avoiding around 18 tonnes of carbon dioxide equivalent emissions.

The bank aims to support Sri Lanka's energy generation plan of sourcing 100% of electricity from renewable sources by 2050 through lending and investing in renewable energy installations within its own branch network. The bank is constrained in this endeavour as a result of much of its branches operating in lease-hold property. Bank is planning to incentivise lessors to consider solar installations in making low interest loans available to them from 2018 onwards. Bank is currently conducting a feasibility study to install another solar PV system at the Hive Complex in Kotahena

We have followed the GHG Protocol Corporate Accounting and Reporting Standard (revised edition) and the Carbon Consulting Companies' Carbon Conscious standard to calculate emission.

Other ongoing initiatives for energy management include

 Implementation of a LED retrofit for the Millennium House building which is expected to result in a 7% reduction in the lighting energy load.

- Use of a chemical descaling agent for chilled water to improve the energy efficiency of the air conditioning system.
- Increased use of hybrid vehicles in the fleet
- Employee awareness through e-flyers and enterprise social media posts

As a result of the above measures, the bank has been able to reduce the electricity consumption, by 5.6% from last year to 7,466,391 Kwh (Approximate). In terms of energy intensity (kWh/FTE), bank has been able to reduce consumption from 2,824.77kWh/FTE in 2016 to 2,537.00kWh/FTE this year.

|                                 | 2013      | 2014      | 2015      | 2016      | 2017      |
|---------------------------------|-----------|-----------|-----------|-----------|-----------|
| Electricity (kWh) (Approximate) | 7,602,089 | 7,622,955 | 8,090,000 | 7,824,612 | 7,466,391 |
| Electricity Intensity (Kwh/FTE) | 3,361.00  | 2,975.00  | 3,001.86  | 2,824.77  | 2,537.00  |

#### Waste

The key types of waste generated from the Bank's operations are paper, food waste and e-waste. Bank's approach in managing the

waste has been to eliminate or reduce wastage through application of lean and 3R principles and where waste is generated to segregate and dispose responsibly. With respect to its

hub operations the bank has been able to channel its waste to a larger extent to recyclers, however, with respect to the branch network the bank is still reliant on the municipal solid waste collection system. Bank is planning to engage with branch managers during 2018 to increase recycling rates within its branch network in sourcing responsible waste recyclers.

#### Paper

The Bank's approach to reducing its paper consumption is centered on digitalization, lean initiatives and simplifying and automating processes and investments in technology. Due to elimination of or changes to inefficient processes made possible through lean initiatives, bank saved 907,889 sheets of A4 paper during the year.

Employees are encouraged to re-use and recycle paper (paper from hub operations are collected by Neptune Recyclers) and they are encouraged to adopt paperless platforms for communication.

We have also strengthened efforts to encourage customers to switch to e-statements. While enhancing customer convenience, this has also resulted in significant paper savings. During the year, 20% of the statements sent out to customers were e-statements.

In 2017, 12,912 kg of paper was sent for recycling which is approximately 34% of the Bank's total paper usage.

| Number of A4    | 15,010    |
|-----------------|-----------|
| bundles issued  |           |
| A4 sheets       | 7,505,000 |
| A4s in terms of | 37.44 MT  |
| weight          |           |
| Recycled %      | 34.4%     |

## Value Creation against our Capitals Natural Capital

A Nature Walk was conducted at Thalawathugoda Biodiversity Study Park with attendance of kids of both customers and employees of the Bank together with their parents, where they were able to learn about wetland ecosystems, fishing cats and share experiences together, creating a stronger bond between the child, parent and the environment.







Nature Walk for Kids Account Holders, Customers' and Employees' Children at Biodiversity Study Park in Thalawathugoda

#### E-waste

The Bank's most significant waste comprises of waste electrical and electronic equipment. Due to a major upgrade to the IT infrastructure during the year, consignment of computer items (parts from 1,198 computers along with printers) older than 5 years were to be disposed and the bank conducted a thorough due diligence process where 3 CEA - approved e-waste management service providers were shortlisted and field inspections were conducted to review their environmental and social standards before handing these items.

#### Water

Subsequent to conducting a water audit at the Millennium House complex in 2016, the Bank identified several measures to improve its water consumption. Retrofitting of the toilets with water efficient urinals and faucets were undertaken at Millennium House during the year and is currently ongoing. The entirety of our water is sourced from municipal lines.

Water purification systems have been installed in the Bank's key water consuming locations to minimize the use of plastic water bottles and chillers.

|          |                   | 2013   | 2014   | 2015   | 2016   | 2017   |
|----------|-------------------|--------|--------|--------|--------|--------|
| Water    | M³ (Approximate)  | 52,721 | 62,641 | 60,273 | 60,309 | 78,069 |
| Water In | itensity (M³/FTE) | 23.00  | 24.00  | 22.36  | 21.77  | 22.36  |











CSR investments related to environment

#### Engaging Stakeholders on Environmental Stewardship

Recognising that the bank's greatest contribution in conserving the environment is in working together with stakeholders including its customers, employees, other partners, and the public, the bank had invested in programs on environmental research and education and also partnered with active wildlife societies in direct conservation efforts such as animal rescue, rehabilitation and breeding programmes.

During the year, bank organized a nature walk for kids account holders, kids of private banking customers and employees' kids at Thalawathuqoda Biodiversity Study Park with attendance of 31 kids and their parents, where they were able to learn about wetland ecosystems, fishing cats and share experiences together, creating a stronger bond between the child, parent and the environment. The Bank has long standing engagements with active environmental interest groups and reputed organisations such as the Wildlife Conservation Society of Galle, Wildlife and Nature Protection Society, British Council and Biodiversity Sri Lanka platform of the Ceylon Chamber of Commerce.

The engagements with the Wildlife Conservation Society of Galle include the upkeep of its facilities in Hiyare Sanctuary for environmental education programs; funding the animal rescue and breeding programs and also funding research initiatives. During the year, a total of 1,163 visitors have been educated on biodiversity and on the local ecosystem at Hiyare education center and 218 animals were rescued through the animal rescue program, treated at the animal hospital and 111 of them released in to the wild during this period. The bank funds 2 Veterinary surgeons to make 4 visits a month at the animal hospital alongside the funding for full time employees.

The Bank also funds the Wildlife Conservation Society of Galle on the Hog Deer Breeding Program in Honduwa, in Lunuganga in partnership with Geoffrey Bawa Trust.

The Bank is also funding the Wildlife Conservation Society of Galle on the study of leopards inhabiting the wet zone where their feeding and range patterns are analysed in Deniyaya and a Rusty Spotted Cat released to the wild during 2017 was featured on BBC documentary creating greater interest in study and conservation of wild cats.

## Independent Assurance Report



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Independent Assurance Report to Nations Trust Bank PLC on the Sustainability Reporting Criteria Presented in the Integrated Annual Report - 2017

#### Introduction and scope of the engagement

The management of Nations Trust Bank PLC ("the Bank") engaged us to provide an independent assurance on the following elements of the sustainability reporting criteria presented in the annual report - 2017 ("the Report").

 Limited assurance on other information presented in the Report, prepared in accordance with the requirements of the Global Reporting Initiative GRI Standards: 'In accordance' - Core quidelines.

#### Basis of our work and level of assurance

We performed our procedures to provide limited assurance in accordance with Sri Lanka Standard on Assurance Engagements (SLSAE 3000): 'Assurance Engagements Other than Audits or Reviews of Historical Financial Information, issued by the Institute of Chartered Accountants of Sri Lanka ("CASL").

The evaluation criteria used for this limited assurance engagement are based on the Sustainability Reporting Guidelines ("GRI Guidelines") and related information in particular, the requirements to achieve GRI Standards 'In accordance' - Core quideline publication, publicly available at GRI's global website at "www. globalreporting.org".

Our engagement provides limited assurance. A limited assurance engagement is substantially less in scope than a reasonable assurance engagement conducted in accordance with

SLSAE-3000 and consequently does not enable to obtain assurance that we would become aware of all significant matters that might be identified in a reasonable assurance engagement.

#### Management of the Bank's responsibility for the Report

The management of the Bank is responsible for the preparation of the self-declaration, the information and statements contained within the Report, and for maintaining adequate records and internal controls that are designed to support the sustaining reporting process in line with the GRI Sustainability Reporting Guidelines.

#### Ernst & Young's responsibility

Our responsibility is to express a conclusion as to whether we have become aware of any matter that causes us to believe that the Report is not prepared in accordance with the requirements of the Global Reporting Initiative, GRI Standards: 'In accordance' - Core quidelines. This report is made solely to the Bank in accordance with our engagement letter dated 17 January 2018. We disclaim any assumption of responsibility for any reliance on this report to any person other than the Bank or for any purpose other than that for which it was prepared. In conducting our engagement, we have complied with the independence requirements of the Code for Ethics for Professional Accountants issued by the

#### Key assurance procedures

We planned and performed our procedures to obtain the information and explanations considered necessary to provide sufficient evidence to support our limited assurance conclusions. Key assurance procedures included:

• Interviewing relevant the Bank's personnel to understand the process for collection, analysis, aggregation and presentation of data.

- Reviewing and validation of the information contained in the Report.
- Checking the calculations performed by the Bank on a sample basis through recalculation.
- Reconciling and agreeing the data on financial performance are properly derived from the Bank's audited financial statements for the uear ended 31 December 2017.
- Comparison of the content of the Report against the criteria for a Global Reporting Initiative, GRI Standards: In accordance' - Core quidelines.

Our procedures did not include testing electronic systems used to collect and aggregate the information.

#### Limitations and considerations

Environmental and social performance data are subject to inherent limitations given their nature and the methods used for determining, calculating and estimating such data.

#### Conclusion

Based on the procedures performed, as described above, we conclude that;

• Nothing has come to our attention that causes us to believe that other information presented in the Report are not fairly presented, in all material respects, in accordance with the Bank 's sustainability practices and policies some of which are derived from Sustainability Reporting Guideline, GRI Standards- 'In accordance' Core.

**Chartered Accountants** 

27th February 2018 Colombo

Partners

W R H Fernando FCA FCMA M P D Cooray FCA FCMA R N de Saram ACA FCMA Ms. N A De Silva FCA Ms. Y A De Silva FCA W K B S P Fernando FCA FCMA Ms. K R M Fernando FCA ACMA Ms. L K H L Fonseka FCA A P A Gunasekera FCA FCMA A Herath FCA D K Hulangamuwa FCA FCMA LLB (Lond) H M A Jayesinghe FCA FCMA Ms. A A Ludowyke FCA FCMA Ms. G G S Manatunga FCA Ms. P V K N Sajeewani FCA N M Sulaiman ACA ACMA B E Wijesuriya FCA FCMA

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## Mapping Our Material Topics to GRI and GRI Index

| Material topics  | Corresponding GRI topic   | Indicator                             |
|--|---|---------------------------------------|
| Growth and profitability Customer accessibility and convenience Digital channels | Economic performance  | 201 - 2, 201 - 3                      |
| Responsible lending  | Customer privacy, Marketing and labelling                                   | 418 - 1, 417 - 1, 417 - 2,<br>417 - 3 |
| Employee attraction  | Employment, Diversity and equal opportunity, Occupational health and safetu | 401 - 1, 405 - 1                      |
| Training and development   | Training and education  | 404 - 1, 404 - 2,<br>404 - 3          |
| Employee satisfaction<br>Operational efficiency                                  |   | 707 3                                 |
| Preserving the environment   | Raw materials, Energy, Water, Emissions                                     | 301 - 1, 301 - 2, 306 -<br>2, 305 - 1 |
| Corporate social responsibility Corporate governance                             | Local communities   | 413 - 1                               |

| GRI Standard                         | Disclosure  | Reference                            | Page<br>number | Omission      |
|--------------------------------------|---|--------------------------------------|----------------|---------------|
| GRI 101: Foundation 2                | 2016 (does not include any disclosures)                         |                                      |                |               |
| General Disclos                      | ures  |                                      |                |               |
| GRI 102: General<br>Disclosures 2016 | 102-1 Name of Organisation                                      | About this Report                    | 6              |               |
|                                      | 102-2 Activities, brands, products and services                 | Key Business Lines                   | 11             |               |
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|                                      | 102-5 Ownership and legal form                                  | Corporate Information                | IBC            |               |
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|                                      |   |                                      |                | collective    |
|                                      |   |                                      |                | bargaining    |
|                                      |   |                                      |                | agreements    |
|                                      |   |                                      |                | in place      |
|                                      | 102-42 Identifying and selecting stakeholders                   | Stakeholders to Strategy             | 34 - 35        |               |

## Mapping Our Material Topics to GRI and GRI Index

| GRI Standard                      | Disclosure  | Reference  | Page<br>number | Omission |
|-----------------------------------|---|--|----------------|----------|
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|                                   | 102-43 Approach to stakeholder engagement   | Stakeholders to Strategy                         | 34 - 35        |          |
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| Anncoach                          |   |  |                |          |
| Approach                          | 103-2 The Management Approach and its compagnets  | Natural Canital                                  | 150            |          |
| Approach                          | 103-2 The Management Approach and its components<br>103-2 Evaluation of the Management Approach | Natural Capital<br>Natural Capital               | 150<br>150     |          |

| GRI Standard                                      | Disclosure  | Reference        | Page Omission<br>number |
|---|---|------------------|-------------------------|
| Emissions   |   |                  |                         |
| GRI 103:<br>Management<br>Approach                | 103-1 Explanation of material topics and its boundaries   | Natural Capital  | 148                     |
|   | 103-2 The Management Approach and its components  | Natural Capital  | 148                     |
|   | 103-2 Evaluation of the Management Approach   | Natural Capital  | 148                     |
| GRI 305 Emissions:<br>2016                        | 305-1 Direct greenhouse gas (GHG) emissions   | Natural Capital  | 148                     |
|   | 305-2 Energy indirect greenhouse gas (GHG) emissions (Scope 2)  | Natural Capital  | 148                     |
|   | 305-3 Other indirect greenhouse gas (GHG) emissions (Scope 3)   | Natural Capital  | 148                     |
|   | 305-4 GHG emission intensity  | Natural Capital  | 148                     |
| Effluents and waste GRI 103:                      |   | Nish and Contain | 140                     |
| Management Approach                               | 103-1 Explanation of material topics and its boundaries   | Natural Capital  | 149                     |
|   | 103-2 The Management Approach and its components  | Natural Capital  | 149                     |
| CDI 204 Effi                                      | 103-2 Evaluation of the Management Approach   | Natural Capital  | 149                     |
| GRI 306 Effluents<br>and Waste 2016<br>Employment | 306-2 Waste by type and disposal method   | Natural Capital  | 149                     |
| GRI 103: Management<br>Approach                   | 103-1 Explanation of material topics and its boundaries   | Human Capital    | 132                     |
| причения  | 103-2 The Management Approach and its components  | Human Capital    | 132                     |
|   | 103-2 Evaluation of the Management Approach   | Human Capital    | 132                     |
| GRI 401: Employment<br>2016                       | 401-1 Employee hires and turnover   | Human Capital    | 133 -<br>136            |
| Occupational health                               | n and safety  |                  |                         |
| GRI 103: Management<br>Approach                   | 103-1 Explanation of material topics and its boundaries   | Human Capital    | 137                     |
|   | 103-2 The Management Approach and its components  | Human Capital    | 137                     |
|   | 103-2 Evaluation of the Management Approach   | Human Capital    | 137                     |
| GRI 403:<br>Occupational health<br>and safety     | 403-2 Type of injury and rates of injury, occupational diseases, lost days, and absenteeism, and total number of work-related fatalities, by region and by gender | Human Capital    | 137                     |
| Training and educat                               | ion   |                  |                         |
| GRI 103: Management<br>Approach                   | 103-1 Explanation of material topics and its boundaries   | Human Capital    | 135                     |
|   | 103-2 The Management Approach and its components  | Human Capital    | 135                     |
|   | 103-2 Evaluation of the Management Approach   | Human Capital    | 135                     |
| GRI 404: Training and education                   | 404-1 Average hours of training per year per employee   | Human Capital    | 136 -<br>137            |

### Mapping Our Material Topics to GRI and GRI Index

| GRI Standard  | Disclosure  | Reference                         | Page Omission<br>number |
|---|---|-----------------------------------|-------------------------|
|   | 404-2 Programs for upgrading skills and transition assistance programmes  | Human Capital                     | 135                     |
|   | 404-3 Percentage of employees receiving regular performance and career development reviews                        | Human Capital                     | 134                     |
| Diversity and equal                                 | opportunity   |                                   | -                       |
| GRI 103: Management<br>Approach                     | 103-1 Explanation of material topics and its boundaries   | Human Capital                     | 133 -<br>134            |
|   | 103-2 The Management Approach and its components  | Human Capital                     | 133 -<br>134            |
|   | 103-2 Evaluation of the Management Approach   | Human Capital                     | 133 -<br>134            |
| GRI 405: Diversity<br>and equal opportunity<br>2016 | 405-1 Diversity of government bodies and employees  | Board of Directors, Human Capital | 14, 135,<br>136         |
| Local Communities                                   |   |                                   | -                       |
| GRI 103: Management<br>Approach                     | 103-1 Explanation of material topics and its boundaries   | Social and Relationship Capital   | 142                     |
|   | 103-2 The Management Approach and its components  | Social and Relationship Capital   | 142                     |
|   | 103-2 Evaluation of the Management Approach   | Social and Relationship Capital   | 142                     |
| GRI 413-1   | Operations with local community engagement, impact assessments and development programs                           | Social and Relationship Capital   | 142                     |
| Marketing and labe                                  | llling  |                                   |                         |
| GRI 103: Management<br>Approach                     | 103-1 Explanation of material topics and its boundaries   | Social and Relationship Capital   | 140                     |
|   | 103-2 The Management Approach and its components  | Social and Relationship Capital   | 140                     |
|   | 103-2 Evaluation of the Management Approach   | Social and Relationship Capital   | 140                     |
| GRI 417: Marketing<br>and labelling                 | 417-1 Requirements for product and service labelling  | Social and Relationship Capital   | 140                     |
|   | 417-2 Incidents of non-compliance concerning product and service information and labelling                        | Social and Relationship Capital   | 140                     |
|   | 417-3 Incidents of non-compliance concerning marketing communications   | Social and Relationship Capital   | 140                     |
| Customer Privacy                                    |   |                                   |                         |
| GRI 103: Management<br>Approach                     | 103-1 Explanation of material topics and its boundaries   | Social and Relationship Capital   | 140                     |
|   | 103-2 The Management Approach and its components  | Social and Relationship Capital   | 140                     |
|   | 103-2 Evaluation of the Management Approach   | Social and Relationship Capital   | 140                     |
| GRI 418: Customer<br>Privacy 2016                   | 418-1 Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data | Social and Relationship Capital   | 140                     |

## Board Integrated Risk Management Committee Report

#### Composition

The Integrated Risk Management Committee (IRMC) comprised of the following Directors during 2017;

Mr. Gihan Cooray (Chairman)

Mr. Prasanna de Silva

Dr. Kemal de Soysa

Mr. Suran Wijesinghe

Mr. Prasanna de Silva stepped down as a member of the IRMC with effect from 27th September 2017.

Chief Executive Officer, Ms. Renuka Fernando and the following Key Management Personnel attended meetings of the Integrated Risk Management Committee as required under Rule No. 3(6)(v)(a) on Rules of Corporate Governance for Licensed Commercial Banks in Sri Lanka.

Mr. Ajith Akmeemana

- Chief Financial Officer

Mr. Thilak Piyadigama

- Chief Operating Officer

Mr. Chamila Sumathiratne

- Acting Chief Risk Officer

Mr. Indrajith Boyagoda

- EVP (Treasury & Investment Banking)

Mr. Theja Silva

- Group Company Secretary/General Counsel

Mr. Nanda Bandara

- EVP (Internal Audit)

Mr. Gayan Ranaweera

- Chief Credit Officer

Mr. Nisala Kodippili

- Chief Information Officer

Mr. Mevan Balalle

- Chief Compliance Officer

In addition to the above, senior management of the Integrated Risk Management Division & other businesses, when required, attended meetings of the Integrated Risk Management Committee by invitation.

#### Terms of Reference

Integrated Risk Management Committee's mandate includes the following:

- Ensuring that the Bank has a comprehensive risk management framework in place relative to the Bank's activities and risk profile,
- Assessing the effectiveness of the Bank's risk management system and monitoring the impact to the Bank from risk types such as credit, market, liquidity, operational and strategic, through appropriate risk indicators and management information,
- Ensuring that a compliance function is in place to assess the Bank's compliance with laws, regulations, regulatory guidelines, internal controls and approved policies relating to all areas of Bank operations,
- Ensuring that the Board of Directors is kept updated of the Group's risk exposure in relation to the approved risk appetite.

#### Role and Responsibilities

In order to ensure that timely risk mitigation measures are initiated based on the robust risk management structure in place, the IRMC reviewed and monitored the following during the year:

- Setting up of risk appetite limits and periodic monitoring of risk reports
- Reviewing the overall stress testing framework and monitoring the results of such tests
- Reviewing the Bank risk grid taking into consideration material changes in the Bank's risk profile or the external environment and providing necessary guidance and recommendations
- Reviewing risk management policies and terms of reference of committees dealing with risk management such as Executive Risk Management Committee, Operational Risk Management Committee and ALCO
- Monitoring the effectiveness of Management committees overseeing broad areas of risk management

- Periodically reviewing the Internal Capital Adequacy Assessment Process (ICAAP) and the resultant report
- Approving annual compliance plan and reviewing periodic compliance reports

The process through which the IRMC discharges its responsibilities is further detailed in the Risk Management section of this annual report. During the year, the IRMC continued to place special emphasis on ensuring that a risk awareness culture is created in the Bank through the development and monitoring of divisional risk grids, management meetings which discuss and assess risks, training and knowledge sharing sessions. These initiatives cascaded the risk awareness culture to the lower levels of staff and enabled the staff to understand and voice their opinions on risks and risk management practices of the Bank in an open and transparent manner.

#### Meetings

The IRMC held seven (07) meetings during the year under review and minutes of the Meetings were forwarded to the Board. The IRMC also approved a Risk Assessment Report to be submitted to the Board within a week of every meeting. The IRMC reviewed risk policy frameworks, risk management strategies and key risk indicators at the meetings and was satisfied that the risk exposures of the Bank are being appropriately managed.

Gihan Cooray

la y

Chairman

Integrated Risk Management Committee

27th February 2018 Colombo

| Name of Director      | Eligibility | Attendance | Excused |
|-----------------------|-------------|------------|---------|
| Mr. Gihan Cooray      | 7           | 7          | Nil     |
| Dr. Kemal de Soysa    | 7           | 7          | Nil     |
| Mr. Prasanna de Silva | 5           | 5          | Nil     |
| Mr. Suran Wijesinghe  | 7           | 7          | Nil     |
| Ms. Renuka Fernando   | 7           | 5          | 2       |

## **Board Credit Committee Report**

The composition of the Board Credit Committee (BCC) was as follows:

Mr. Krishan Balendra (Chairman) (Alternate: Mr. Suran Wijesinghe)

Mr. Prasanna De Silva

(Alternate: Mr. C.L.K.P Jayasuriya)

Mr. Russell De Mel

The mandate of the Board Credit Committee includes the following:

- (a) Approve/Decline all credit facilities above the level of authority granted to "Head Office Credit Committee" by the Board of Directors. BCC will constitute the final credit approval authority of the bank having been vested with the full powers to approve /decline credit by the Board of Directors.
- (b) Approve/Decline Interest Waivers and Principal Write-offs in order to facilitate settlement of bad debts or to rehabilitate/ restructure bad debts.
- (c) Review the quality of the credit portfolio of the bank including Top 20 Exposures, Watch-listed Customers etc.
- (d) Review, provide input and make recommendations on Credit origination, appraisal, approval and administration processes/procedures.
- (e) Any other matter referred by the Board of Directors

The Committee held 12 meetings during the year. The Committee also approves credit proposals by circulation.

The Chief Credit Officer functions as the Secretary to the Board Credit Committee and the minutes of the meetings were made available to the Board of Directors on a regular basis. The Chief Executive Officer of the Bank is invited to be present at the meetings of the Committee. Other members of the Senior Management of the Bank are invited to participate at the meetings as and when required.

The Committee which derives its scope and authority from the Board of Directors was established to provide guidance to the Management to ensure a balance between risk and growth in the Bank's expansion strategies.

Krishan Balendra

Chairman

Board Credit Committee

Krishen Balandha

Colombo

27th February 2018

| Name of the Director  | Designation | Eligibility | Attendance | Excused |
|-----------------------|-------------|-------------|------------|---------|
| Mr. Krishan Balendra  | Chairman    | 12          | 12         | Nil     |
| Mr. Prasanna De Silva | Director    | 12          | 12         | Nil     |
| Mr. Russell De Mel    | Director    | 12          | 11         | 1       |

## **Board Supervisory Committee Report**

The members of the Board Supervisory Committee (BSC) are appointed by the Board of Directors and comprise of the following Directors:

Mr. Suran Wijesinghe - Chairman (Non Executive Director)

Mr. Murtaza Jafferjee (Independent Non Executive Director)

Mr. Prasanna De Silva (Non Executive Director)

Mr. Gihan Cooray
(Non Executive Director)

The Committee meets monthly in advance of the Board meeting and minutes are submitted to the Board of Directors for review. The Corporate Management Team along with the Director/CEO attends all meetings by invitation. The BSC is not a committee mandated under the Corporate Governance Directions issued by the Central Bank of Sri Lanka.

The Committee held thirteen meetings during the year under review and the Directors' attendance at such meetings were as follows;

#### Terms of Reference

The mandate of the BSC includes the following;

- Review the performance of the Bank and its business units to ensure that the Management and staff are focused towards achievement of plans approved and objectives set by the Board. The review also covers the support functions of the Bank and ensure that cost efficiencies and productivity is achieved across the Bank.
- 2. Approving expenditure within limits delegated by the Board of Directors.
- Providing input and guidance to CEO and Corporate Management on various initiatives including IT systems, products, distribution channels etc prior to being presented to the Board of Directors for approval.

- 4. Review, provide input and make recommendations on policy papers, business plans and other such proposals impacting the operations of the Bank prior to such papers, plans and proposals being presented to the Board of Directors for approval.
- Ensure that adequate policies, procedures and processes are in place to carry out the operations of the Bank and that these are reviewed periodically.

**Suran Wijesinghe**Chairman
Board Supervisory Committee

Colombo 27th February 2018

| Name of Director      | Eligibility | Attendance | Excused |
|-----------------------|-------------|------------|---------|
| Mr. Suran Wijesinghe  | 13          | 13         | Nil     |
| Mr. Murtaza Jafferjee | 13          | 11         | 02      |
| Mr. Prasanna De Silva | 13          | 13         | Nil     |
| Mr. Gihan Cooray      | 13          | 12         | 01      |

## **Board Nomination Committee Report**

The members of the Nomination Committee are appointed by the Board of Directors and comprise of the following Directors;

Mr. Murtaza Jafferjee - Chairman (Independent Non-Executive Director)

Mr. Krishan Balendra (Non-Executive Director)

Mr. Prasanna De Silva (Non-Executive Director)

Dr. Kemal De Soysa (Independent Non Executive Director)

Attendance at the Nomination Committee meetings during the year were as follows;

 Ensuring compliance with the provisions of the Articles of Association, written law, the Rules of the Colombo Stock Exchange and Directions of the Monetary Board of the Central Bank of Sri Lanka as may be applicable to the appointment of Directors, the Chief Executive Officer and Key Management Personnel.

The Committee works closely with the Board in evaluating and reviewing the skills required for the Bank and the Board. When recommending the appointment of new Directors, the Committee considers for each appointment, the particular skills, knowledge and experience that would benefit the Board most significantly. The

| Name of Director      | Eligibility | Attendance | Excused |
|-----------------------|-------------|------------|---------|
| Mr. Murtaza Jafferjee | 1           | 1          | Nil     |
| Mr. Krishan Balendra  | 1           | 1          | Nil     |
| Mr. Prasanna de Silva | 1           | 1          | Nil     |
| Dr. Kemal de Soysa    | 1           | 1          | Nil     |

The proceedings of the meetings were reported to the Board.

The Committee's main responsibilities include the following:

- Selecting and appointing new Directors, considering and recommending from time to time the requirements of additional/new expertise on the Board and recommending after due consideration the re-election of current Directors.
- Implementing a procedure to select and appoint the Chief Executive Officer and Key Management Personnel of the Bank and setting up criteria for their appointment or promotion.
- Ensuring that the Directors and the Key
   Management Personnel are fit and proper
   persons to hold office conforming to the
   criteria prescribed by the Central Bank of Sri
   Lanka.

Committee is satisfied that the representation of skills on the Board is appropriate for the Bank's current needs at Board level.

The Committee also works closely with the Board in ensuring that the Key Management Personnel comprise of persons of required skill and expertise and that their responsibilities and areas of authority are aligned with the Board approved strategy. Committee also considers and determines that the Directors and the Key Management Personnel are fit and proper persons to hold their respective offices.

Murtaza Jafferjee

Chairman

Nomination Committee

Colombo

27th February, 2018

## Human Resources and Remuneration Committee Report

The Human Resources and Remuneration Committee (HRRC) comprised of the following Directors.

Mr. Krishan Balendra - Chairman (Non Executive Director)

Dr. Kemal de Soysa (Independent Non Executive Director)

Mr. Kumar Jayasuriya (Non Executive Director)

Mr. Suran Wijesinghe (Non Executive Director)

During the year under review two HRRC meetings were held. The Chief Executive Officer was present at the meetings as an invitee except when matters relating to the Chief Executive Officer were being discussed.

The workings of the Committee are governed by the Remuneration Committee Charter, the objectives of which are:

- To assist the Board of Directors in the establishment of remuneration policies and practices.
- To review, and recommend to the Board, remuneration policies and packages for the Chief Executive officer (CEO) and other Key Management Personnel of the Bank.
- 3. To set goals and targets for the CEO and other Key Management Personnel.
- To evaluate the performance of the CEO and other Key Management Personnel against the set goals and targets.

In performing this role, the Committee ensures that:

- Shareholder and employee interests are aligned.
- The Bank is able to attract, motivate and retain employees, particularly at management level.
- 3. The integrity of the Bank's compensation and reward programme is maintained.

In keeping with the objectives of the Charter, the Committee during 2017, placed great emphasis in ensuring that the Compensation & Benefits policies of the Bank are appropriate in attracting and retaining the skills required in pursuing the short term and long term strategic objectives of the Bank.

In March 2017 at the HRRC meeting, a review of the Bank's Compensation and Benefits structure was presented to the Committee along with a comparison to the industry and the recommended changes were approved by the Committee.

In creating a performance driven culture, the Bank administers a variable bonus scheme linked to the Bank's performance for the year vis-à-vis the annual budget and the performance of a peer group of banks. Individuals are rewarded based on their individual performance and responsibility levels.

During the latter half of 2016, the Bank participated in a remuneration survey carried out by an external consulting firm, with a view to ensuring that the Bank's compensation & benefits structure is market competitive. The findings of the survey were used as a basis for formulating the remuneration levels for the year 2017.

During 2017, the Committee also evaluated the 2016 performance of the CEO and other Key Management Personnel of the Bank against their pre-agreed objectives and targets.

During the year, the Bank retained a reputed HR consultancy firm to review its job grading structure with a view to enable more career progression opportunities to its staff. Following an independent process and communication to staff, the new job grading structure was implemented effective January 2018.

Directors' attendance at the Human Resources and Remuneration Committee meetings during the year were as follows;

| Name of Director     | Eligibility | Attendance | Excused |
|----------------------|-------------|------------|---------|
| Mr. Krishan Balendra | 02          | 02         | Nil     |
| Dr. Kemal de Soysa   | 02          | 02         | Nil     |
| Mr. Kumar Jayasuriya | 02          | 02         | Nil     |
| Mr. Suran Wijesinghe | 02          | 02         | Nil     |

Krishan Balendra

Chairman

Human Resources and Remuneration Committee

Krishen Balenda

Colombo 27th February 2018

## Related Party Transactions Review Committee Report

The members of the Related Party
Transactions Review Committee (RPTRC)
are appointed by the Board of Directors and
comprise of the following Directors:

Dr. Kemal de Soysa - Chairman (Independent Non Executive Director)

Mr. Murtaza Jafferjee (Independent Non Executive Director)

Ms. Renuka Fernando (Executive Director)

The Committee meets quarterly and minutes are submitted to the Board of Directors for review. Relevant Corporate Management members attend meetings by invitation.

The Committee held four meetings during the year under review and the Directors' attendance at such meetings were as follows;

- (b) Ensuring that a robust framework exists for approving, managing and reporting related party transactions in accordance with applicable rules.
- (c) Establish guidelines for the senior management to follow in its ongoing dealings with Related Parties. Thereafter, the Committee, on an annual basis, shall review and assess ongoing relationships with Related Parties to determine whether they are in compliance with the Committee's guidelines and that the RPT remains appropriate.

During the year under review the framework for managing related party transactions was further reviewed under the guidance of the Committee.

Dr. Kemal de Soysa

Chairman

Related Party Transactions Review Committee

Colombo

27th February 2018

| Name of Director      | Eligibility | Attendance | Excused |
|-----------------------|-------------|------------|---------|
| Dr. Kemal de Soysa    | 04          | 04         | Nil     |
| Mr. Murtaza Jafferjee | 04          | 04         | Nil     |
| Ms. Renuka Fernando   | 04          | 04         | Nil     |

The Committee's main responsibilities include the following:

(a) Review of Related Party Transactions (RPTs) either prior to the transaction being entered into or, if the transaction is expressed to be conditional on such review, prior to the completion of the transaction in accordance with the Listing Rules of the Colombo Stock Exchange and other applicable rules in Sri Lanka.

# Directors' Statement on Internal Control Over Financial Reporting

#### Responsibility

In line with the Banking Act Direction No. 11 of 2007, section 3 (8) (ii) (b), the Board of Directors present this report on Internal Control over Financial Reporting.

The Board of Directors ("Board") is responsible for the adequacy and effectiveness of the internal control over Financial Reporting mechanism in place at Nations Trust Bank PLC, ("the Bank"). In considering such adequacy and effectiveness, the Board recognises that the business of banking requires reward to be balanced with risk on a managed basis and as such the internal control over Financial Reporting systems are primarily designed with a view to highlighting any deviations from the limits and indicators which comprise the risk appetite of the bank. In this light, the system of internal controls over Financial Reporting can only provide reasonable, but not absolute assurance, against material misstatement of financial information and records or against financial losses or fraud.

The Board has established an ongoing process for identifying, evaluating and managing the significant risks faced by the Bank and this process includes enhancing the system of internal control over financial reporting as and when there are changes to business environment or regulatory guidelines. The process is regularly reviewed by the Board and accords with the Guidance for Directors of Banks on the Directors' Statement on Internal Control over Financial Reporting issued by the Institute of Chartered Accountants of Sri Lanka. The Board has assessed the internal control over financial reporting taking into account principles for the assessment of internal control over Financial Reporting system as given in that guidance.

The Board is of the view that the system of internal controls over financial reporting in place is sound and adequate to provide

reasonable assurance regarding the reliability of financial reporting, and that the preparation of financial statements for external purposes is in accordance with relevant accounting principles and regulatory requirements.

The management assists the Board in the implementation of the Board's policies and procedures on risk and control by identifying and assessing the risks faced, and in the design, operation and monitoring of suitable internal controls over Financial Reporting to mitigate and control these risks.

#### Key Features of the Process Adopted in Applying in Reviewing the Design and Effectiveness of the Internal Control System Over Financial Reporting

The key processes that have been established in reviewing the adequacy and integrity of the system of internal controls with respect to financial reporting include the following:

- Board and Management sub committees are established by the Board to assist the Board in ensuring the effectiveness of Bank's daily operations and that the Bank's operations are in accordance with the corporate objectives, strategies and the annual budget as well as the policies and business directions that have been approved.
- · The Internal Audit Division of the Bank check for compliance with policies and procedures and the effectiveness of the internal control systems on an ongoing basis using samples and rotational procedures and highlight significant findings in respect of any noncompliance. Audits are carried out on all units and branches, the frequency of which is determined by the level of risk assessed, to provide an independent and objective report. The annual audit plan is reviewed and approved by the Board Audit Review Committee. Findings of the Internal audit Department are submitted to the Board Audit Review Committee for review at their periodic meetings.

- The Board Audit Review Committee of the Bank reviews internal control over Financial Reporting issues identified by the Internal Audit Department, external audit, regulatory authorities and management, and evaluate the adequacy and effectiveness of the risk management and internal control systems. They also review the internal audit functions with particular emphasis on the scope of audits and quality of internal audits. The minutes of the Board Audit Review Committee meetings are forwarded to the Board of the Bank on a periodic basis. Further details of the activities undertaken bu the Audit Committee of the Bank are set out in the Audit Committee Report on page
- In assessing the internal control system over financial reporting, identified officers of the Bank collated all procedures and controls that are connected with significant accounts and disclosures of the financial statements of the Bank. These in turn were observed and checked by the internal audit department for suitability of design and effectiveness on an ongoing basis. In adopting Sri Lanka Accounting Standards comprising LKAS and SLFRS, progressive improvements on processes to comply with requirements of recognition, measurement, classification and disclosure were made whilst further strengthening of processes namely review of disclosures with regard to financial risk management, fair value and management Information are being done. The assessment did not include subsidiaries of the Bank.
- Board has given due consideration for the adoption of SLFRS 9 "Financial Instruments" which will be applicable for financial reporting periods beginning on or after 1 January 2018. Bank is in the process of finalizing the assessment of the Day 1 impact of the application of the standard. SLFRS 9 poses a significant impact on impairment assessment as it shifts the accounting for provisioning for credit risk on the basis of expected loss from an incurred credit loss model based on LKAS 39.

### Directors' Statement on Internal Control Over Financial Reporting

#### Confirmation

Based on the above processes, the Board confirms that the financial reporting system of the Bank has been designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes and has been done in accordance with Sri Lanka Accounting Standards and regulatory requirements of the Central Bank of Sri Lanka.

## Review of the Statement by External Auditors

The external auditors have reviewed the above Directors Statement on Internal Control over financial reporting included in the annual report of the Bank for the year ended 31 December 2017 and reported to the Board that nothing has come to their attention that causes them to believe that the statement is inconsistent with their understanding of the process adopted by the Board in the review of the design and effectiveness of the internal control over financial reporting of the Bank.

By order of the Board

Krishan Balendra

Chairman

Shalini Panditaratne

Chairman

Board Audit Review Committee

R. N. K Fernando

Director / Chief Executive Officer

Colombo

27th February 2018

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## Auditors' Report on Internal Control Over Financial Reporting



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#### INDEPENDENT ASSURANCE REPORT TO THE BOARD OF **DIRECTORS OF NATIONS TRUST BANK PLC**

#### Report on the Directors' Statement on Internal Control over Financial Reporting

We were engaged by the Board of Directors of Nations Trust Bank PLC ("Bank") to provide assurance on the Directors' Statement on Internal Control over Financial Reporting ("Statement") included in the annual report for the year ended 31 December 2017.

#### Management's responsibility

Management is responsible for the preparation and presentation of the Statement in accordance with the "Guidance for Directors of Banks on the Directors' Statement on Internal Control" issued in compliance with section 3(8)(ii)(b) of the Banking Act Direction No. 11 of 2007, by the Institute of Chartered Accountants of Sri Lanka.

#### Our responsibilities and compliance with SLSAE 3050

Our responsibility is to issue a report to the board on the Statement based on the work performed. We conducted our engagement in accordance with Sri Lanka Standard on Assurance Engagements (SLSAE) 3050 -Assurance Report for Banks on Directors' Statement on Internal Control issued by the Institute of Chartered Accountants of Sri Lanka.

#### Summary of work performed

We conducted our engagement to assess whether the Statement is supported by the documentation prepared by or for directors; and appropriately reflected the process the directors have adopted in reviewing the system of internal control over financial reporting of the Bank.

The procedures performed were limited primarily to inquiries of company personnel and the existence of documentation on a sample basis that supported the process adopted by the Board of Directors.

SLSAE 3050 does not require us to consider whether the Statement covers all risks and controls or to form an opinion on the effectiveness of the Bank's risk and control procedures. SLSAE 3050 also does not require us to consider whether the processes described to deal with material internal control aspects of any significant problems disclosed in the annual report will, in fact, remedy the problems.

#### Our conclusion

Based on the procedures performed, nothing has come to our attention that causes us to believe that the Statement included in the annual report is inconsistent with our understanding of the process the Board of Directors has adopted in the review of the design and effectiveness of internal control over financial reporting of the Bank.

Colombo 27th February 2018

Partners:

W R H Fernando FCA FCMA M P D Cooray FCA FCMA R N de Saram ACA FCMA Ms. N A De Silva FCA Ms. Y A De Silva FCA W K B S P Fernando FCA FCMA Ms. K R M Fernando FCA ACMA Ms. L K H L Fonseka FCA A P A Gunasekera FCA FCMA A Herath FCA D K Hulangamuwa FCA FCMA LL8 (Lond) H M A Jayesinghe FCA FCMA Ms. A A Ludowyke FCA FCMA Ms. G G S Manatunga FCA Ms. P V K N Sajeewani FCA N M Sulaiman ACA ACMA B E Wijesuriya FCA FCMA

T P M Ruberu FCMA FCCA

A member firm of Ernst & Young Global Limited

## **Board Audit Review Committee Report (BARC)**

#### Composition of the BARC

The Board Audit Review Committee (the "BARC") is a sub-committee of the Board of Directors chaired by an independent non-executive director and comprising exclusively of non-executive directors.

The Chairperson is a Fellow Member of the Institute of Chartered Accountants of Sri Lanka and of the Chartered Institute of Management Accountants, UK and counts many years of experience in the Financial Services industry.

The following members served in the BARC during the twelve months period ended 31 December 2017;

- Ms. N. Shalini Panditaratne Chairperson
- Mr. C. L. K. P. Jayasuriya
- Mr. Suran Wijesinghe
- Ms. Rachini Rajapaksa

Brief profiles of the members are given on pages 12 - 17 of the Annual Report.

The Executive Vice President Internal Audit functions as the secretary to the BARC and he reports directly to the Chairperson of the BARC, a practice that strengthens the independence of the position.

#### Meetings

The BARC met on 13 occasions during the year and the minutes of BARC meetings have been regularly tabled at Board meetings enabling all Board members to have access to them.

Attendance of the BARC members for each of these meetings is given below.

Four of these meetings were held to consider and recommend to the Board of Directors the Bank's quarterly and Annual Financial statements.

#### Terms of Reference

The Charter of the BARC clearly defines the Terms of Reference of the committee. The BARC Charter was last reviewed and approved on 27 June 2016 by the Board of Directors.

The roles and functions of the BARC are regulated by the Banking Act Direction No. 11 of 2007 on "Corporate Governance for Licensed Commercial Banks in Sri Lanka" and its subsequent amendments, "Rules on Corporate Governance under Listing Rules of the Colombo Stock Exchange" and "Code of Best Practice on Corporate Governance" issued jointly by The Institute of Chartered Accountants of Sri Lanka and the Securities and Exchange Commission of Sri Lanka. The BARC is responsible to the Board of Directors and reports on its activities regularly. The functions of the Audit Committee are geared to assist the Board of Directors in its general oversight on financial reporting, internal controls and functions relating to internal and external

#### Role and Responsibilities

The Committee is mainly responsible for;

 Reviewing financial information of the Bank in order to monitor the integrity of the Bank's financial statements prepared for disclosure, prior to submission to the Board of Directors.

- iii. Reviewing the effectiveness of the Bank's system of internal controls and information security
- iv. Assessing the independence and monitoring the performance and functions of Internal Audit.
- Reviewing internal audit reports and liaising with Corporate Management of the Bank in taking precautionary measures to minimize and control weaknesses, procedure violations, frauds and errors
- vi. Reviewing Audit Completion Letter (External Audit Management Letter) and Statutory Inspection Reports in relation to matters under BARC purview and follow up on their findings and recommendations.

#### Financial Reporting

The BARC, as part of its responsibility to oversee the Bank's financial reporting process on behalf of the Board of Directors, has reviewed and discussed with the management, the annual and the quarterly non-audited financial statements prior to their release. In reviewing the bank's annual and quarterly financial statements, the BARC focused particularly on;

- a) The underlying assumptions for estimates and judgments
- b) Any changes in accounting policies and practices
- c) Significant adjustments arising from the audit
- d) Disclosures made under financial reporting
- e) Compliance with Sri Lanka accounting standards (SLFRS / LKAS) and other regulatory provisions
- f) Material variances in income and expenditure and assets and liabilities, between the current and previous financial periods in order to better understand the reasons for such variances and their validity

To facilitate the review, the BARC considered reports from Chief Financial Officer, Acting Chief Risk Officer, Internal audit and Audit Completion

| Name of Director            | Eligibility | Attendance | Excused |
|-----------------------------|-------------|------------|---------|
| Ms. N. Shalini Panditaratne | 13          | 12         | 01      |
| Mr. C. L. K. P. Jayasuriya  | 13          | 12         | 01      |
| Mr. Suran Wijesinghe        | 13          | 12         | 01      |
| Ms. Rachini Rajapaksa       | 13          | 12         | 01      |

Chief Executive Officer and Corporate

Management/Senior Management members
including the Chief Financial Officer and External
Auditors attended these meetings on invitation.

ii. Overseeing the appointment, resignation and dismissal of the External Auditor including review of the external audit function, its cost and effectiveness and monitoring of the External Auditor's independence. Letter issued by the External Auditor in making an overall assessment on the integrity of the Financial Reporting system.

The Institute of Chartered Accountants of Sri Lanka has issued the Sri Lanka Accounting Standard – SLFRS 9 (Financial Instruments) which would be effective from 01 January 2018. The Bank commenced working towards this goal during the year with the help of an external consultant.

#### Internal Audit

The audit plan for 2017 was approved by the BARC covering all significant operational areas and the committee periodically reviewed the progress of the Internal Audit plan.

The BARC also provides a forum for the review of Internal Audit Reports including the evaluations of the Bank's Internal Control Systems and consideration of findings, recommendations and corrective action taken by the Management to mitigate recurrence of issues identified, with a view to managing significant business risks and improving controls. The department/unit heads attended the meetings when their audit reports were discussed.

The BARC also reviewed the independence, objectivity and performance of the Internal Audit function and the adequacy of its resources. The performance of the Executive Vice President – Internal Audit and the senior officers of the Internal Audit was also reviewed by the BARC.

#### **Risks and Internal Controls**

Internal Audit Department uses an Audit Risk Assessment Framework approved by the BARC to determine the risk levels of auditable units based on the audits conducted as per the approved Audit Plan.

All key controls of the Bank have been documented by the relevant process owners and the Internal audit has introduced required audit procedures to relevant audit programmes to test the adequacy and effectiveness of internal controls. The BARC sought and obtained the

required assurance from the Head of the unit on the remedial action taken in order to maintain the effectiveness of internal controls. Any significant non-compliance is followed-up by the BARC and where necessary instructions were given to the management to enhance and strengthen the internal controls.

#### Regulatory compliance

The Internal Audit performed verifications covering applicable regulatory requirements during their process audits ensuring that systems and procedures are in place to ensure compliance with such requirements.

#### **External Audit**

The BARC assists the Board of Directors to implement a transparent process;

- (1) in the engagement and remuneration of the External Auditor for audit services with the approval of the shareholders
- (2) in reviewing the non-audit services to ensure that they do not lead to impairment of the independence of the External Auditor
- (3) in assisting the External Auditor to complete the audit programme within the agreed time frame in compliance with relevant guidelines issued by the Central Bank of Sri Lanka

In order to discharge its responsibilities, the BARC met with the External Auditor on nine occasions including two occasions where they met with BARC without the presence of the management. During these meetings with the External Auditor, the BARC:

- discussed their audit approach and procedures including matters relating to the scope of the audit and Auditor's independence.
- (2) reviewed the audited financial statements with the External Auditor who is responsible for expressing an opinion on its conformity with the Sri Lanka Accounting Standards.
- (3) reviewed the Audit Completion Letter issued by the External Auditor together with management responses thereto.

- (4) discussed the further strengthening of the internal controls where applicable and adequacy of impairment provisions.
- (5) discussed and sought clarification on the new format for the audit report to be in force from 2018 financials onwards
- (6) discussed the new developments in regulatory requirements, changes in Accounting standards relating to the Banking industry.

#### Whistle Blowing Policy

The whistle blowing policy was reviewed by the BARC and was approved by the Board of Directors on 27 September 2017 with a view to further strengthen the process by which employees could raise in confidence about suspected fraud, possible improprieties in financial reporting, internal controls or other matters. Concerns raised are investigated and the identity of the person raising the concern is kept confidential. A process has been established to track such whistle blowing and take necessary action as required.

The BARC is of the view that adequate internal controls and procedures are in place at the Bank and its subsidiaries to provide reasonable assurance that its assets are safeguarded and financial stability is maintained.

#### Reappointment of External Auditors

The BARC has recommended to the Board of Directors that Messrs. Ernst & Young be reappointed as External Auditors of the Bank for the financial year ending 31 December 2018 subject to the approval of the shareholders at the next Annual General Meeting.

Shalini Panditaratne

Chairperson
Board Audit Review Committee

Colombo 27th February 2018

# Data Analytics

New disciplines can radically reshape the old patterns of work

 and for us, data analytics is one such discipline. Strong analytics
 have enabled us to obtain deep insights into customer behaviour,
 strengthen our risk management frameworks and adopt
 targeted marketing campaigns.

### Financial Statements

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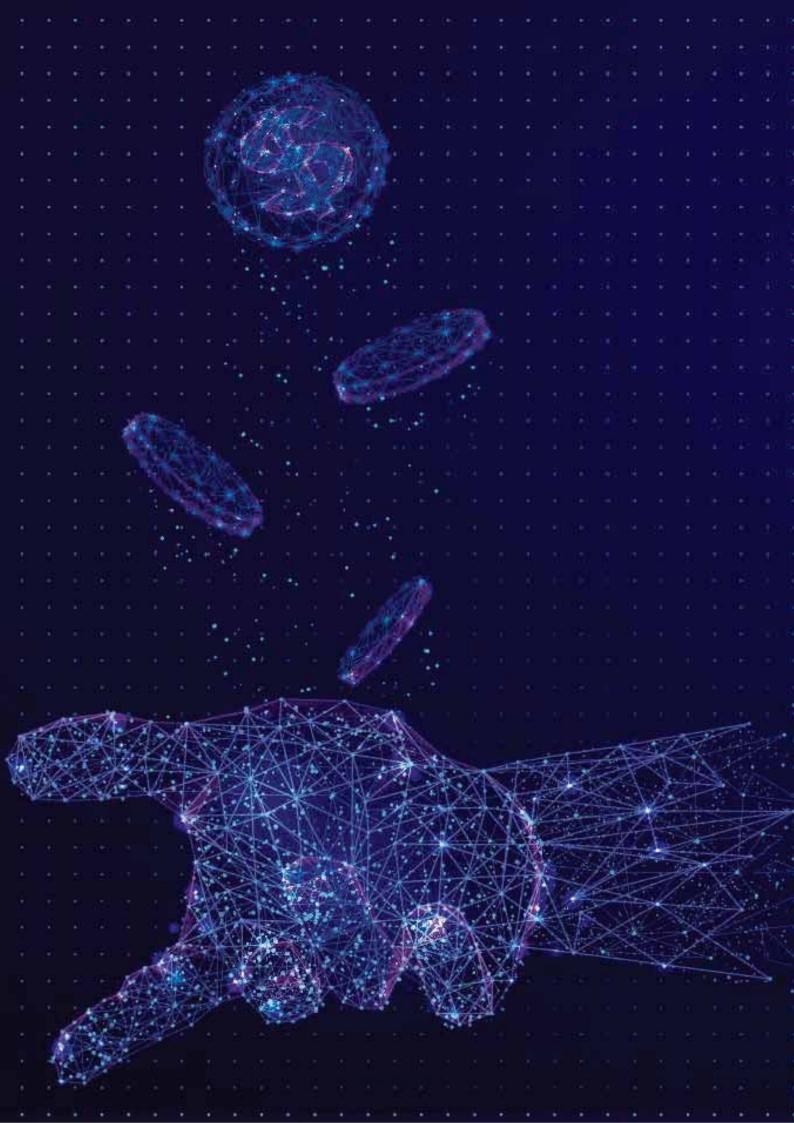
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# Directors' Responsibility for Financial Reporting

The responsibility of the Directors, in relation to the Financial Statements, is set out in the following statement. The responsibility of the Auditors, in relation to the Financial Statements, is set out in the Report of the Auditors on page 171 of the Report.

The Companies Act No. 07 of 2007, requires that the Directors prepare for each financial year and place before a General Meeting, Financial Statements comprising an Income Statement, which presents a true and fair view of the profit or loss of the Bank and its subsidiaries for the financial year and a Balance Sheet, which presents a true and fair view of the state of affairs of the Bank and its subsidiaries as at the end of the financial year.

The Directors are of the view that, in preparing these Financial Statements:

- the appropriate Accounting Policies have been selected and have been applied consistently. Material departures, if any, have been disclosed and explained;
- ii. all applicable Accounting Standards have been followed;
- iii. judgments and estimates have been made which are reasonable and prudent.

The Directors are also of the view that the Bank and its subsidiaries have adequate resources to continue in operation and have applied the going-concern basis in preparing these Financial Statements.

The Directors are responsible for ensuring that the Bank and its subsidiaries maintain sufficient accounting records to be able to disclose, with reasonable accuracy, the financial position of the entities and to be able to ensure that the Financial Statements of the Bank and its subsidiaries meet with the requirements of the Companies Act, the Banking Act and the Listing Rules of the Colombo Stock Exchange.

The Directors are also responsible for taking reasonable steps to safeguard the assets of the Bank and its subsidiaries and, in this regard, to give proper consideration to the establishment of appropriate internal control systems, with a view to preventing and for the detection of fraud and other irregularities.

The Directors are required to prepare Financial Statements and to provide the Auditors with every opportunity to take whatever steps and undertake whatever inspections they consider to be appropriate, for the purpose of enabling them to give their audit report.

The Directors are of the view that they have discharged their responsibilities as set out in this statement.

By Order of the Board

Theja Silva

Company Secretary
Colombo

27th February, 2018

About this Report | Our Positioning | Creating Value through Strategy | Delivering Value | Financial Statements

## Independent Auditors' Report



**STATEMENTS** 

Ernst & Young Chartered Accountants 201 De Saram Place P.O. Box 101 Colombo 10 Sri Lanka

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ey.com

#### INDEPENDENT AUDITORS' REPORT TO THE SHAREHOLDERS OF NATIONS TRUST BANK PLC REPORT ON THE FINANCIAL

We have audited the accompanying financial statements of Nations Trust Bank PLC, ("the Bank"), and the consolidated financial statements of the Bank and its subsidiaries ("the Group"), which comprise the statement of financial position as at 31 December 2017, and the statement of profit or loss and statement of comprehensive income, statement of changes in equity and, cash flow statement for the year then ended, and a summary of significant accounting policies and other explanatory information.

#### **BOARD'S RESPONSIBILITY FOR THE FINANCIAL STATEMENTS**

The Board of Directors ("Board") is responsible for the preparation of these financial statements that give a true and fair view in accordance with Sri Lanka Accounting Standards and for such internal control as Board determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

#### **AUDITORS' RESPONSIBILITY**

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Sri Lanka Auditing Standards. Those standards require that we comply with ethical requirements and plan and perform the audit

to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the Bank's preparation of the financial statements that give a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Bank's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by Board, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

#### **OPINION**

In our opinion, the consolidated financial statements give a true and fair view of the financial position of the Group as at 31 December 2017, and of its financial performance and cash flows for the year then ended in accordance with Sri Lanka Accounting Standards.

#### REPORT ON OTHER LEGAL AND REGULATORY REQUIREMENT

As required by section 163 (2) of the Companies Act No. 07 of 2007, we state the following:

- The basis of opinion, scope and limitations of the audit are as stated ahove
- b) In our opinion:
  - we have obtained all the information and explanations that were required for the audit and, as far as appears from our examination, proper accounting records have been kept by the Bank,
  - the financial statements of the Bank give a true and fair view of its financial position as at 31 December 2017, and of its financial performance and cash flows for the year then ended in accordance with Sri Lanka Accounting Standards, and
  - the financial statements of the Bank and the Group comply with the requirements of sections 151 and 153 of the Companies Act No. 07 of 2007.

27th February 2018 Colombo

W R H Fernando FCA FCMA M P D Cooray FCA FCMA R N de Saram ACA FCMA Ms. N A De Silva FCA Ms. Y A De Silva FCA W K B S P Fernando FCA FCMA
Ms. K R M Fernando FCA ACMA Ms. L K H L Fonseka FCA A P A Gunasekera FCA FCMA A Herath FCA D K Hulangamuwa FCA FCMA LLB (Lond) H M A Jayesinghe FCA FCMA Partners:

MS, K.R.M. Fernando F.C.A. ACMA MS, L.K.H.L. Fonseka F.C.A. A.P.A. Gunasekera F.C.A. F.C.M. A. Herath F.C.A. D.K. Hulangamuwa F.C.A. F.C.M. A. L.Udowyke F.C.A. F.C.M.A. MS, G.G.S. Manatunga F.C.A. MS, P.V.K.N. Sajeewani F.C.A. N.M. Sulaiman A.C.A. ACMA B.E. Wijesuriya F.C.A. F.C.M.A. B.E. Wijesuriya F.C.M.A. B.E.

Annual Report 2017

T P M Ruberu FCMA FCCA

## Statement of Financial Position

|   |       | Ва          | nk          | Gro         | пир         |
|---|-------|-------------|-------------|-------------|-------------|
| As at 31 December                                   | Notes | 2017        | 2016        | 2017        | 2016        |
|   |       | LKR '000    | LKR '000    | LKR '000    | LKR '000    |
| Assets  |       |             |             |             |             |
| Cash and Cash Equivalents                           | 6     | 6,867,222   | 4,187,605   | 6,869,695   | 4,187,649   |
| Balances with Central Bank of Sri Lanka             | 7     | 11,193,266  | 8,511,509   | 11,193,266  | 8,511,509   |
| Reverse Repurchase Agreements                       | 8.1   | 10,798      | 14,930      | 10,798      | 14,930      |
| Derivative Financial Instruments                    | 9.1   | 230,217     | 65,356      | 230,217     | 65,356      |
| Financial Assets - Held for Trading                 | 10    | 521,389     | 1,574,952   | 521,389     | 1,574,952   |
| Financial Assets-Available for Sale                 | 11    | 38,852,046  | 22,148,963  | 38,852,046  | 22,148,963  |
| Financial Assets - Held to Maturity                 | 12    | 9,879,390   | 12,929,523  | 9,950,433   | 12,998,988  |
| Other Financial Assets                              | 13    | 6,797,607   | 6,860,950   | 6,797,607   | 6,860,950   |
| Loans and Advances to Customers                     | 14    | 186,536,712 | 148,924,734 | 186,745,711 | 149,817,941 |
| Other Assets  | 15    | 1,893,474   | 1,776,550   | 1,940,988   | 1,813,688   |
| Investments in Subsidiaries                         | 16    | 678,710     | 678,710     | -           | -           |
| Property, Plant and Equipment                       | 17    | 2,584,301   | 1,536,664   | 3,363,792   | 1,996,208   |
| Intangible Assets                                   | 18    | 1,148,646   | 1,180,699   | 1,153,552   | 1,188,841   |
| Total Assets  |       | 267,193,778 | 210,391,145 | 267,629,494 | 211,179,975 |
| Liabilities   |       |             |             |             |             |
| Due to Banks  | 19    | 10,713,864  | 11,850,888  | 10,713,864  | 11,850,888  |
| Repurchase Agreements                               | 8.2   | 12,319,188  | 9,850,773   | 11,940,783  | 9,261,110   |
| Derivative Financial Instruments                    | 9.2   | 495,517     | 130,017     | 495,517     | 130,017     |
| Due to Customers                                    | 20    | 194,296,718 | 151,559,668 | 194,268,995 | 151,502,236 |
| Debt Issued and Other Borrowed Funds                | 21    | 19,737,574  | 14,145,105  | 19,737,574  | 14,145,105  |
| Current Tax Liabilities                             |       | 803,249     | 439,215     | 847,501     | 478,011     |
| Other Liabilities                                   | 22    | 6,282,421   | 5,463,970   | 6,327,290   | 5,522,850   |
| Deferred Tax Liabilities                            | 23    | 1,737,512   | 970,413     | 1,827,929   | 969,154     |
| Total Liabilities                                   |       | 246,386,043 | 194,410,050 | 246,159,453 | 193,859,371 |
| Equity Attributable to Equity Holders of the Parent |       |             |             |             |             |
| Stated Capital                                      | 24    | 5,101,369   | 5,101,369   | 5,101,369   | 5,101,369   |
| Statutory Reserve Fund                              | 25    | 1,010,732   | 796,400     | 1,010,732   | 796,400     |
| Retained Earnings                                   | 26    | 13,813,403  | 10,261,404  | 14,237,649  | 11,600,912  |
| Available for Sale Reserve                          | 27.1  | 207,600     | (178,077)   | 207,600     | (178,077)   |
| Revaluation Reserve                                 | 27.2  | 674,631     | -           | 912,691     | -           |
| Total Equity  |       | 20,807,735  | 15,981,096  | 21,470,041  | 17,320,604  |
| Total Liabilities and Equity                        |       | 267,193,778 | 210,391,145 | 267,629,494 | 211,179,975 |
| Contingent Liabilities and Commitments              | 44.2  | 173,130,996 | 124,017,916 | 171,587,167 | 123,584,888 |
| Net Assets Value per Ordinary Share (LKR.)          |       | 87.94       | 67.54       | 90.74       | 73.21       |

#### Certification

I certify that these Financial Statements comply with the requirements of the Companies Act No.7 of 2007.

Ajith Akmeemana

Chief Financial Officer

The Notes to the Financial Statements from pages 177 to 276 form an integral part of these Financial Statements. The Board of Directors is responsible for these Financial Statements. Signed for and on behalf of the Board of Directors by ;

Keisher Enlander K.N.J.Balendra Chairman

N Shalini Panditaratne Director

Sarihli

RNKTeenounds

Renuka Fernando Director / CEO

Theja Silva Company Secretary

Colombo 27th February 2018

## **Statement of Profit or Loss**

|  |       | Ban              | ık               | Grou             | ıp               |
|--|-------|------------------|------------------|------------------|------------------|
| For the Year Ended 31 December   | Notes | 2017<br>LKR '000 | 2016<br>LKR '000 | 2017<br>LKR '000 | 2016<br>LKR '000 |
| Gross Income   |       | 36,097,195       | 25,300,051       | 35,332,973       | 25,547,459       |
| Interest Income  | 28    | 30,262,250       | 21,269,532       | 30,384,940       | 21,383,877       |
| Interest Expense   | 29    | (18,152,375)     | (11,646,713)     | (18,096,662)     | (11,598,266)     |
| Net Interest Income  |       | 12,109,875       | 9,622,819        | 12,288,278       | 9,785,611        |
| Fees and Commission Income   | 30.1  | 4,753,996        | 3,680,228        | 4,979,084        | 3,836,765        |
| Fees and Commission Expense  | 30.2  | (322,737)        | (245,474)        | (322,743)        | (238,456)        |
| Net Fees and Commission Income   |       | 4,431,259        | 3,434,754        | 4,656,341        | 3,598,309        |
| Net Trading Income / (Loss)  | 31    | (558,453)        | (241,381)        | (558,453)        | (241,381)        |
| Other Operating Income   | 32    | 1,639,402        | 591,672          | 527,402          | 568,198          |
| Total Operating Income   |       | 17,622,083       | 13,407,864       | 16,913,568       | 13,710,737       |
| Impairment Charge for Loans and Advances and   |       |                  |                  |                  |                  |
| Available for Sale   | 33    | (1,088,404)      | (674,810)        | (1,088,825)      | (690,272)        |
| Individual Impairment  |       | (354,314)        | (3,402)          | (354,314)        | (3,402)          |
| Collective Impairment  |       | (729,554)        | (661,066)        | (729,975)        | (676,528)        |
| Others - Charges Receivable Impairment   |       | (4,536)          | (10,342)         | (4,536)          | (10,342)         |
| Net Operating Income   |       | 16,533,679       | 12,733,054       | 15,824,743       | 13,020,465       |
| Personnel Expenses   | 34    | (3,825,570)      | (3,301,854)      | (3,856,988)      | (3,330,970)      |
| Depreciation of Property, Plant and Equipment  | 17.1  | (352,319)        | (347,977)        | (366,855)        | (362,221)        |
| Amortization of Intangible Assets  | 18.1  | (272,581)        | (260,292)        | (275,817)        | (263,495)        |
| Other Operating Expenses   | 35    | (4,276,602)      | (3,669,804)      | (4,273,394)      | (3,663,299)      |
| Total Operating Expenses   |       | (8,727,072)      | (7,579,927)      | (8,773,054)      | (7,619,985)      |
| Operating Profit before Value Added Tax (VAT) and Nations Building Tax (NBT) on Financial Services |       | 7,806,607        | 5,153,127        | 7,051,689        | 5,400,480        |
| Value Added Tax (VAT) and Nations Building Tax (NBT)   |       |                  |                  |                  |                  |
| on Financial Services  | 36    | (1,636,093)      | (1,046,211)      | (1,658,207)      | (1,060,284)      |
| Profit before Income Tax   |       | 6,170,514        | 4,106,916        | 5,393,482        | 4,340,196        |
| Income Tax Expense   | 37    | (1,883,873)      | (1,395,707)      | (2,021,993)      | (1,471,110)      |
| Profit for the Year  |       | 4,286,641        | 2,711,209        | 3,371,489        | 2,869,086        |
| Earnings Per Share   |       |                  |                  |                  |                  |
| Basic / Diluted Earnings Per Share - LKR   | 38    | 18.12            | 11.46            | 14.25            | 12.13            |
| Dividend Per Share - LKR   | 39    | 2.10             | 2.10             | 2.10             | 2.10             |

The Notes to the Financial Statements from pages 177 to 276 form an integral part of these Financial Statements.

## Statement of Comprehensive Income

|  |        | Banl             | k [                                     | Сгоир            |                  |  |
|--|--------|------------------|---|------------------|------------------|--|
| For the Period Ended 31 December   | Notes  | 2017<br>LKR '000 | 2016<br>LKR '000                        | 2017<br>LKR '000 | 2016<br>LKR '000 |  |
| Profit for the Year  |        | 4,286,641        | 2,711,209                               | 3,371,489        | 2,869,086        |  |
| Other Comprehensive Income / (Expense) to be   | •      |                  | •                                       | •                |                  |  |
| reclassified to profit or loss in subsequent periods:  |        |                  |   |                  |                  |  |
| Net gains / (loss) on re-measuring available-for-sale  | •      |                  |   |                  |                  |  |
| financial assets   | 27.1   | 535,663          | (138,564)                               | 535,663          | (138,564)        |  |
|  |        |                  |   |                  |                  |  |
| Less:Reclassification adjustment to the profit or loss   |        | _                | (210,546)                               | -                | (210,546)        |  |
| Net income tax (charge )/ reversal relating to   |        |                  |   |                  |                  |  |
| components of re-measuring available-for-sale  |        |                  |   |                  |                  |  |
| financial assets   | 23.2   | (149,986)        | 97,751                                  | (149,986)        | 97,751           |  |
|  |        | 385,677          | (251,359)                               | 385,677          | (251,359)        |  |
| Other Comprehensive Income / (Expense) not to be reclassified to profit or loss in subsequent periods: |        |                  |   | -                |                  |  |
| Actuarial gain / (loss) on defined benefit plan  | 22.2.2 | (50,049)         | 21,299                                  | (50,201)         | 21,823           |  |
| Net income tax (charge) / reversal relating to   |        | •                |   |                  |                  |  |
| components of defined benefit plan   | 23.2   | 14,014           | (5,964)                                 | 14,056           | (6,111)          |  |
| Gain on Revaluation of Land & Building   | 27.2   | 936,988          | -                                       | 1,267,627        | -                |  |
| Net income tax (charge) /reversal relating to  |        | •                |   |                  |                  |  |
| revaluation gain   | 23.2   | (262,357)        | -                                       | (354,936)        | -                |  |
|  |        | 638,596          | 15,335                                  | 876,546          | 15,712           |  |
| Total Other Comprehensive Income / (Expense)   |        | 1,024,273        | (236,024)                               | 1,262,223        | (235,647)        |  |
| Total Comprehensive Income for the Year, Net of Tax  |        | 5,310,914        | 2,475,185                               | 4,633,712        | 2,633,439        |  |
| Attributable to:   |        |                  | *************************************** | •                |                  |  |
| Equity Holders of the Parent   |        | 5,310,914        | 2,475,185                               | 4,633,712        | 2,633,439        |  |

The Notes to the Financial Statements from pages 177 to 276 form an integral part of these Financial Statements.

## Statement of Changes in Equity

| Bank                                    |       | Stated<br>Capital | Retained<br>Earnings | Revaluation<br>Reserve | Available<br>for Sale | Statutory<br>Reserve | Total      |
|---|-------|-------------------|----------------------|------------------------|-----------------------|----------------------|------------|
|   | Notes | LKR '000          | LKR '000             | LKR '000               | Reserve<br>LKR '000   | Fund<br>LKR '000     | LKR '000   |
| As at 01 January 2016                   |       | 5,101,369         | 8,154,695            | -                      | 73,282                | 660,840              | 13,990,186 |
| Profit for the year                     |       | -                 | 2,711,209            | -                      | -                     | -                    | 2,711,209  |
| Other Comprehensive Income              | 27    | -                 | 15,335               | -                      | (251,359)             | -                    | (236,024)  |
| Total Comprehensive Income              | 26    | -                 | 2,726,544            | -                      | (251,359)             | -                    | 2,475,185  |
| Dividend paid for 2015                  | 26    | -                 | (484,275)            |                        | -                     | -                    | (484,275)  |
| Transfers to the Statutory Reserve Fund | 25.2  | -                 | (135,560)            | -                      | -                     | 135,560              | -          |
| As at 31 December 2016                  |       | 5,101,369         | 10,261,404           | -                      | (178,077)             | 796,400              | 15,981,096 |
| Profit for the year                     |       |                   | 4,286,641            |                        |                       |                      | 4,286,641  |
| Other Comprehensive Income              | 27    | -                 | (36,035)             | 674,631                | 385,677               | -                    | 1,024,273  |
| Total Comprehensive Income              | 26    | -                 | 4,250,606            | 674,631                | 385,677               | -                    | 5,310,914  |
| Dividend paid for 2016                  | 26    | -                 | (484,275)            | -                      | -                     | -                    | (484,275)  |
| Transfers to the Statutory Reserve Fund | 25.2  | -                 | (214,332)            | -                      | -                     | (214,332)            | -          |
| As at 31 December 2017                  |       | 5,101,369         | 13,813,403           | 674,631                | 207,600               | 1,010,732            | 20,807,735 |

| Group                                   |       | Stated<br>Capital | Retained<br>Earnings | Revaluation<br>Reserve | Available<br>for Sale | Statutory<br>Reserve | Total      |
|---|-------|-------------------|----------------------|------------------------|-----------------------|----------------------|------------|
|   |       | Сариаг            | Earnings             | Keserve                | Reserve               | Fund                 |            |
|   | Notes | LKR '000          | LKR '000             | LKR '000               | LKR '000              | LKR '000             | LKR '000   |
| As at 01 January 2016                   |       | 5,101,369         | 9,335,949            | -                      | 73,282                | 660,840              | 15,171,440 |
| Profit for the year                     | •     | -                 | 2,869,086            | -                      | -                     | -                    | 2,869,086  |
| Other Comprehensive Income              | 27    | -                 | 15,712               | -                      | (251,359)             | -                    | (235,647)  |
| Total Comprehensive Income              | 26    | -                 | 2,884,798            | -                      | (251,359)             | -                    | 2,633,439  |
| Dividend paid for 2015                  | 26    | -                 | (484,275)            | -                      |                       |                      | (484,275)  |
| Transfers to the Statutory Reserve Fund | 25.2  | -                 | (135,560)            | -                      | -                     | 135,560              | -          |
| As at 31 December 2016                  |       | 5,101,369         | 11,600,912           | -                      | (178,077)             | 796,400              | 17,320,604 |
| Profit for the year                     |       | -                 | 3,371,489            | _                      |                       |                      | 3,371,489  |
| Other Comprehensive Income              | 27    | -                 | (36,145)             | 912,691                | 385,677               | -                    | 1,262,223  |
| Total Comprehensive Income              | 26    | -                 | 3,335,344            | 912,691                | 385,677               | -                    | 4,633,712  |
| Dividend paid for 2016                  | 26    | -                 | (484,275)            | -                      | -                     | -                    | (484,275)  |
| Transfers to the Statutory Reserve Fund | 25.2  | -                 | (214,332)            | -                      | -                     | 214,332              | -          |
| As at 31 December 2017                  |       | 5,101,369         | 14,237,649           | 912,691                | 207,600               | 1,010,732            | 21,470,041 |

 $The \ Notes \ to \ the \ Financial \ Statements \ from \ pages \ 177 \ to \ 276 \ form \ an \ integral \ part \ of \ these \ Financial \ Statements.$ 

## **Statement of Cash Flows**

| Cash Flows from Operating Activities   Page 1977   Page 1978   Page 1979   P |  |   | Bar         | nk           | Gro         | ηþ             |
|--|--|---|-------------|--------------|-------------|----------------|
| Receipts of Indexes Income   29783.292   20.395.332   29.905.982   20.635.355   Receipts of Indexes Income   4.752.679   16.76.301   4977.767   3.855.03.55   Receipts of Indexes Income   4.752.679   16.76.301   4977.767   3.855.03.55   Receipts of Indexes and Commission Expense   15.894.271   100.306.861   (15.835.102)   100.8746   Requirest Soft Sees and Commission Expense   13.22.273   (245.474   322.7431   222.8252)   Receipts from Other Operating Income   6.76.760   232.852   6.76.779   222.852   Receipts from Other Operating Income   2.16.88.70   584.65   556.7079   222.852   Receipts from Other Operating Income   2.16.88.70   584.65   556.7079   222.852   Receipts from Other Operating Income   2.22.2   66.828   (57.073)   64.828   (57.504)   Requirest Soft Operating Assets   67.073   64.828   (57.504)   Requirest Soft Operating Assets   76.56.66   76.045   76.045   76.045   77.98 (22.04)   Receipts From Operating Assets   76.57.66   76.045   76 | For the Period Ended 31 December                       | Notes                                   | 2017        | 2016         | 2017        | 2016           |
| Receigs of Interest Income   29/83.92   20.395.325   29.905.98   20.035.355   Receigs of Fees and Commission Income   475.679   3.676.301   4977.67   3.855.03   Payments of Interest Expense   (15.894.271)   (10.030.066)   (15.835.132)   (10.08.460)   Payments of Sees and Commission Expense   (15.894.271)   (10.030.066)   (15.835.132)   (10.08.460)   Payments for Sees and Commission Expense   (32.273)   (24.5474)   (32.2743)   (22.286.28)   Receigs from Other Operating Income   (376.780)   (32.285.2)   (376.790)   (23.285.2)   Receigs from Other Operating Income   (376.780)   (32.285.2)   (46.826)   (76.733)   (46.826)   (76.794)   (46.826)   (76.794)   (46.826)   (76.794)   (46.826)   (76.794)   (46.826)   (76.794)   (46.826)   (76.794)   (46.826)   (76.794)   (46.826)   (76.794)   (46.826)   (76.794)   (46.826)   (76.794)   (46.826)   (76.794)   (46.826)   (76.794)   (46.826) |  |   | LKR '000    | LKR '000     | LKR '000    | LKR '000       |
| Receigs of Interest Income   29/783.92   20.953.352   29.905.962   20.635.355   Receigs of Fees and Commission Income   4752.679   3676.301   4977.67   3855.031   Payments of Interest Expense   (15.844.271)   (10.030.686)   (15.885.132)   (10.100.406)   Payments of Fees and Commission Expense   (15.844.271)   (10.030.686)   (15.885.132)   (10.100.406)   Payments of Fees and Commission Expense   (15.844.271)   (22.243)   (22.285.2)   Receigs from Other Operating Income   (376.780)   (23.285.2)   (576.779)   (22.285.2)   Receigs from Other Operating Income   (15.805.132)   (46.828)   (57.904)   Payments for Operating Persons   (9.512.003)   (775.3475)   (9.556.046)   (7.798.620)   Retable Flow from Operating Activities before   (9.512.003)   (7.001.45)   (1698.794)   (1699.7 | Cash Flows from Operating Activities                   |   |             |              |             |                |
| Receipts of Frees and Commission Income   4,752,679   3,676,301   4,977,67   3,855,003   Payments of Interest Expense   1,589,4271   (10,030,668)   (15,835,132)   (10,008,746)   Payments of Frees and Commission Expense   13,227,37   (24,5474)   (32,2743)   (23,2882)   (576,779)   (23,2852)   (23,686)   (23,2862)   (36,6779)   (23,2852)   (23,6862)    | ·  |   | 29,783,292  | 20,395,332   | 29,905,982  | 20,635,355     |
| Payments of Fees and Commission Expense   (32273) (245474) (322743) (23283)  | Receipts of Fees and Commission Income                 |   |             |              | ., ,        |                |
| Net Trading Income   (576,780)   (232,852)   (256,779)   (232,852)   (256,708)   (257,679)   (258,570)   (258,67 |  |   |             |              |             |                |
| Receips from Other Operating Income   1638,709   584,536   526,708   578,788   787,789   787,891   789,792   789,7 | Net Tradion Income                                     |   |             |              |             |                |
| Gratiuty Payments Made   2222 (64.828) (57.073) (64.828) (57.504)   9.556.046) (7.798.626)   Net Cash Flow from Operating Activities before   (9.512.903) (7.53.475) (9.556.046) (7.798.626)   Net Cash Flow from Operating Activities before   (9.512.808) (7.60.145) (898.794) (819.584)   (80.8223)   Income Tax Qat  |  |   |             |              |             |                |
| Net Cash Flow from Operating Activities before   1765.268   760.145   639.231   66.392.31   16.00m Flax Qald   760.145   760 | Gratuity Payments Made                                 | 22.2.2                                  | (64,828)    | (57,073)     | (64,828)    | (57,504)       |
| Income Tax (AI)  | Payments for Operating Expenses                        |   | (9,512,903) | (7,753,475)  | (9,556,046) | (7,798,626)    |
| Comparating Profit before Changes in Operating Assets  |  |   | 9.803.216   | 6 336 609    | 9.05/1.931  | 6 639 231      |
| and Liabilities         9,037,949         5,576,464         8,156,137         5,819,647           (Increase/ Decrease in Operating Assets         401         (51,278,577)         (34,524,687)         (50,666,800)         (35,159,359)           Net Cash Flows from Operating Liabilities         40,2         45,177,507         (18,170,559)         45,393,733         18,427,127           Net Cash Flows from Operating Activities         2,936,878         (10,777,664)         2,943,090         (10,912,585)           Cash Flows from Investing Activities           Purchase of Internating Activities           Purchase of Internating Activities           Purchase of Internating Activities           Purchase of Internating Activities           Purchase of International Activities           Purchase of International Activities           Net Change in other Borrowings         6,499,372         10,530,327         6,499,372         10,699,581           Net Change in other Borrowings         6,499,372         10,530,327         6,499,372         10,699,581           Net Change in other Borrowings         6,499,372         10,590,297         (2,084,596)         (1,950,297)         (2,084,596)         (1,950,297)         (2,084,596)         (1,950,297)   | Income Tax paid  | •                                       |             |              |             |                |
| Increase   Operating Assets   40.1   (5),278,577   (34,524,687)   (50,606,800)   (35,159,359)     Increase   Operating Liabilities   40.2   45,177,507   18,170,559   45,393,753   18,477,177     Net Cash Flows from Operating Activities   2,936,878   (10,777,664)   2,943,090   (10,912,585)     Cash Flows from Investing Activities   2,936,878   (10,777,664)   2,943,090   (10,912,585)     Cash Flows from Investing Activities   2,936,878   (10,777,664)   2,943,090   (10,912,585)     Purchase of Property, Plant and Equipment and Intangible Assets   6,94   7,618   6,94   7,618   6,94   7,618   7, |  | •                                       | 0.007.040   |              | 0.45 / 407  | F 040 447      |
| Increase/Operating Labilities   40.2   45,17.507   18,170.559   45,393.753   18,472.127     Net Cash Flows from Operating Activities   2,936.878   (10,777.664)   2,943.090   (10,912.585)     Cash Flows from Investing Activities   2,936.878   (10,777.664)   2,943.090   (10,912.585)     Purchase of Property Plant and Equipment and Indingible Assets   6,94   7,618   6,94   7,618     Purchase of Intangible Assets   1,694   7,618   6,94   7,618  | and Liabilities  |   | 9,037,949   | 5,5/6,464    | 8,156,13/   | 5,819,64/      |
| Cash Flows from Operating Activities   |  |   |             |              |             |                |
| Cash Flows from Investing Activities   | Increase/(Decrease) in Operating Liabilities           | 40.2                                    |             |              |             |                |
| Purchase of Property, Plant and Equipment   17.11   373.311   (244.731)   (377.094)   (247.779)   Proceeds from Sale of Property, Plant and Equipment and Intangible Assets   8   694   7.618   694   7.618   694   7.618   (226.898)   (135.853)   (228.182)   (228.182)   (228.898)   (135.853)   (228.182)   (228.182)   (228.898)   (135.853)   (228.182)   (228.898)    | Net Lash Flows from Operating Activities               |   | 2,936,878   | (10,///,664) | 2,943,090   | (10,912,585)   |
| Proceeds from Sale of Property, Plant and Equipment and Intangible Assets  |  | ••••••••••••••••••••••••••••••••••••••• |             | -            |             |                |
| And Intangible Assets   18   1694   7.618   694   7.618   694   7.618   694   7.618   694   694   694   694   695   69 | Purchase of Property, Plant and Equipment              | 17.1.1                                  | (373,311)   | (244,731)    | (377,094)   | (247,779)      |
| Purchase of Intangible Assets   18   (135.853)   (226.898)   (135.853)   (228.182)   |  |   | 604         | 7 619        | 604         | 7.619          |
| Cash Flows from Financing Activities   Cash Flows from Financing Activities  | Purchase of Intangible Assets                          | 18                                      | (135,853)   | (226,898)    | (135,853)   | (228,182)      |
| Net change in other Borrowings   6.469.372   10.530.327   6.469.372   10.669.58  | <u>J</u>   |   |             |              |             |                |
| Proceeds from the issue of Debentures  |  |   | (4(0.272    | 10 500 007   | (4(0.272    | 10 ( ( 0 E 0 1 |
| Repayment of Subordinated Debt         (1,950,297)         (2,084,596)         (1,950,297)         (2,084,596)           Interest paid on Subordinated Debt         (1,153,275)         (761,621)         (1,153,275)         (761,621)           Dividends paid to Equity Holders of the Parent         (484,275)         (484,28)         (584,28)         (584,28)         (584,28)         (584,28)         (584,28)         (58,28)         (58,28)<  |  |   | 0,409,372   |              | 0,409,372   |                |
| Interest paid on Subordinated Debt   |  | •                                       | (1,950,297) |              | (1,950,297) |                |
| Ret Increase in Cash and Cash Equivalents   5,309,934   1,035,036   5,312,363   1,035,034   Cash and Cash Equivalents at the beginning of the year   12,604,515   11,569,479   12,604,559   11,569,525   Cash and Cash Equivalents at the end of the year   17,914,449   12,604,515   17,916,922   12,604,559   11,569,525   Cash and Cash Equivalents at the end of the year   17,914,449   12,604,515   17,916,922   12,604,559   12,604,559   12,604,559   12,604,559   12,604,559   12,604,559   12,604,559   12,604,559   12,604,559   12,604,559   12,604,559   12,604,559   12,604,559   12,604,559   12,604,559   12,604,515   12,77,416   1 | Interest paid on Subordinated Debt                     |   | (1,153,275) | (761,621)    | (1,153,275) | (761,621)      |
| Net Increase in Cash and Cash Equivalents  | Dividends paid to Equity Holders of the Parent         |   |             |              |             |                |
| Cash and Cash Equivalents at the beginning of the year         12,604,515         11,569,479         12,604,559         11,569,525           Cash and Cash Equivalents at the end of the year         17,914,449         12,604,515         17,916,922         12,604,559           Reconciliation of Cash and Cash Equivalents           Cash on Hand         6         5,589,806         3,745,304         5,589,829         3,745,317           Statutory Deposit with the Central Bank of Sri Lanka         7         11,193,266         8,511,509         11,193,266         8,511,509           Balances with Banks         1,277,416         442,301         1,279,866         442,332           Deposits from Other Banks         (146,039)         (94,599)         (146,039)         (94,599)           A. Reconcilitation of Operating Profit           Profit before Income Tax         6,170,514         4,106,916         5,393,482         4,340,196           (Profit) / Loss on disposal of Property, Plant and         40,106,916         5,393,482         4,340,196           Equipment and Intangible Assets         (694)         (7,136)         (694)         (7,136)           Impairment charge / (Reversal) for Loans and Advances         1,088,404         674,812         1,088,825         690,273           Provision for  |  |   | 2,881,525   | 12,2/6,/11   | 2,881,525   | 12,415,965     |
| Cash and Cash Equivalents at the beginning of the year         12,604,515         11,569,479         12,604,559         11,569,525           Cash and Cash Equivalents at the end of the year         17,914,449         12,604,515         17,916,922         12,604,559           Reconciliation of Cash and Cash Equivalents           Cash on Hand         6         5,589,806         3,745,304         5,589,829         3,745,317           Statutory Deposit with the Central Bank of Sri Lanka         7         11,193,266         8,511,509         11,193,266         8,511,509           Balances with Banks         1,277,416         442,301         1,279,866         442,332           Deposits from Other Banks         (146,039)         (94,599)         (146,039)         (94,599)           A. Reconcilitation of Operating Profit           Profit before Income Tax         6,170,514         4,106,916         5,393,482         4,340,196           (Profit) / Loss on disposal of Property, Plant and         40,106,916         5,393,482         4,340,196           Equipment and Intangible Assets         (694)         (7,136)         (694)         (7,136)           Impairment charge / (Reversal) for Loans and Advances         1,088,404         674,812         1,088,825         690,273           Provision for  | Net Increase in Cash and Cash Equivalents              |   | 5,309,934   | 1,035,036    | 5,312,363   | 1,035,034      |
| Reconciliation of Cash and Cash Equivalents           Cash on Hand         6         5.589,806         3,745,304         5,589,829         3,745,317           Statutory Deposit with the Central Bank of Sri Lanka         7         11,193,266         8,511,509         11,193,266         8,511,509           Balances with Banks         1,277,416         442,301         1,279,866         442,332           Deposits from Other Banks         (146,039)         (94,599)         (146,039)         (94,599)           A. Reconciliation of Operating Profit         Profit before Income Tax         6,170,514         4,106,916         5,393,482         4,340,196           (Profit) / Loss on disposal of Property, Plant and Equipment and Intangible Assets         (694)         (7,136)         (694)         (7,136)         (694)         (7,136)         (694)         (7,136)         (694)         (7,136)         (7,136)         (7,136)         (7,136)         (7,136)         (7,136)         (7,136)         (7,136)         (7,136)         (7,136)         (7,136)         (7,136)         (7,136)         (7,136)         (7,136)         (7,136)         (8,12)         (8,12)         (8,12)         (8,12)         (8,12)         (8,12)         (8,12)         (8,12)         (8,12)         (8,12)         (8,12)   | Cash and Cash Equivalents at the beginning of the year |   |             |              |             |                |
| Cash on Hand         6         5,589,806         3,745,304         5,589,829         3,745,317           Statutory Deposit with the Central Bank of Sri Lanka         7         11,193,266         8,511,509         11,193,266         8,511,509           Balances with Banks         1,277,416         442,301         1,279,866         442,332           Deposits from Other Banks         (146,039)         (94,599)         (146,039)         (94,599)           A. Reconciliation of Operating Profit         Profit before Income Tax         6,170,514         4,106,916         5,393,482         4,340,196           (Profit) / Loss on disposal of Property, Plant and Equipment and Intangible Assets         (694)         (7,136)         (694)         (7,136)           Impairment charge / (Reversal.) for Loans and Advances         1,088,404         674,812         1,088,825         690,273           Provision for Gratuity         109,772         88,421         111,031         89,435           (Increase) / Decrease in Interest Receivable         133,102         (681,288)         133,102         (681,049)           Increase / (Decrease) in Financial Guarantee Liabilities         (1,317)         (3,928)         (1,317)         (3,928)           Other Receivables         (8,951)         14,618         (8,951) <td< td=""><td>Cash and Cash Equivalents at the end of the year</td><td></td><td>17,914,449</td><td>12,604,515</td><td>17,916,922</td><td>12,604,559</td></td<>   | Cash and Cash Equivalents at the end of the year       |   | 17,914,449  | 12,604,515   | 17,916,922  | 12,604,559     |
| Cash on Hand         6         5,589,806         3,745,304         5,589,829         3,745,317           Statutory Deposit with the Central Bank of Sri Lanka         7         11,193,266         8,511,509         11,193,266         8,511,509           Balances with Banks         1,277,416         442,301         1,279,866         442,332           Deposits from Other Banks         (146,039)         (94,599)         (146,039)         (94,599)           A. Reconciliation of Operating Profit         7         17,914,449         12,604,515         17,916,922         12,604,559           A. Reconciliation of Operating Profit         8         6,170,514         4,106,916         5,393,482         4,340,196           (Profit) / Loss on disposal of Property, Plant and Equipment and Intangible Assets         (694)         (7,136)         (694)         (7,136)           Impairment charge / (Reversal.) for Loans and Advances         1,088,404         674,812         1,088,825         690,273           Provision for Gratuity         109,772         88,421         111,031         89,435           (Increase.) / Decrease in Interest Receivable         133,102         (681,288)         133,102         (681,049)           Increase / (Decrease) in Financial Guarantee Liabilities         (1,317)         (3,928)         (1,317)  | Reconciliation of Cash and Cash Equivalents            |   |             |              |             |                |
| Balances with Banks   1,277,416   442,301   1,279,866   442,332     Deposits from Other Banks   (146,039)   (94,599)   (146,039)   (94,599)     T,914,449   12,604,515   17,916,922   12,604,559     A. Reconciliation of Operating Profit   | Cash on Hand   | 6                                       |             |              |             |                |
| Deposits from Other Banks  |  | 7                                       |             |              |             |                |
| A. Reconciliation of Operating Profit  Profit before Income Tax 6,170,514 4,106,916 5,393,482 4,340,196  (Profit) / Loss on disposal of Property, Plant and Equipment and Intangible Assets (694) (7,136) (694) (7,136) Impairment charge / (Reversal ) for Loans and Advances 1,088,404 674,812 1,088,825 690,273 Provision for Gratuity 109,772 88,421 111,031 89,435 (Increase) / Decrease in Interest Receivable 133,102 (681,288) 133,102 (681,049) Increase/ (Decrease) in Interest Payable 2,126,988 1,616,026 2,130,360 1,616,103 Increase / (Decrease) in Financial Guarantee Liabilities (1,317) (3,928) (1,317) (3,928) Other Receivables (8,951) 14,618 (8,951) 8,857 Other Payables 29,452 84,612 35,377 84,612 Other Non cash items 40.3 220,774 500,629 238,544 559,372 Gratuity Payments Made (64,828) (57,073) (64,828) (57,504)  |  |   |             |              |             |                |
| A. Reconciliation of Operating Profit  Profit before Income Tax 6,170,514 4,106,916 5,393,482 4,340,196  (Profit) / Loss on disposal of Property, Plant and  Equipment and Intangible Assets (694) (7,136) (694) (7,136)  Impairment charge / (Reversal) for Loans and Advances 1,088,404 674,812 1,088,825 690,273  Provision for Gratuity 109,772 88,421 111,031 89,435  (Increase) / Decrease in Interest Receivable 133,102 (681,288) 133,102 (681,049)  Increase / (Decrease) in Interest Payable 2,126,988 1,616,026 2,130,360 1,616,103  Increase / (Decrease) in Financial Guarantee Liabilities (1,317) (3,928) (1,317) (3,928)  Other Receivables (8,951) 14,618 (8,951) 8,857  Other Payables 29,452 84,612 35,377 84,612  Other Non cash items 40.3 220,774 500,629 238,544 559,372  Gratuity Payments Made (64,828) (57,073) (64,828) (57,504)  | Deposits from other banks                              |   |             |              |             |                |
| Profit before Income Tax         6.170.514         4,106,916         5,393,482         4,340,196           (Profit) / Loss on disposal of Property, Plant and         Equipment and Intangible Assets         (694)         (7,136)         (694)         (7,136)           Impairment charge / (Reversal) for Loans and Advances         1,088,404         674,812         1,088,825         690,273           Provision for Gratuity         109,772         88,421         111,031         89,435           (Increase) / Decrease in Interest Receivable         133,102         (681,288)         133,102         (681,049)           Increase / (Decrease) in Interest Payable         2,126,988         1,616,026         2,130,360         1,616,103           Increase / (Decrease) in Financial Guarantee Liabilities         (1,317)         (3,928)         (1,317)         (3,928)           Other Receivables         (8,951)         14,618         (8,951)         8,857           Other Payables         29,452         84,612         35,377         84,612           Other Non cash items         40.3         220,774         500,629         238,544         559,372           Gratuity Payments Made         (64,828)         (57,073)         (64,828)         (57,504)  |  |   |             |              |             |                |
| (Profit) / Loss on disposal of Property, Plant and         Equipment and Intangible Assets       (694)       (7.136)       (694)       (7.136)         Impairment charge / (Reversal ) for Loans and Advances       1,088,404       674,812       1,088,825       690,273         Provision for Gratuity       109,772       88,421       111,031       89,435         (Increase) / Decrease in Interest Receivable       133,102       (681,288)       133,102       (681,049)         Increase / (Decrease) in Interest Payable       2,126,988       1,616,026       2,130,360       1,616,103         Increase / (Decrease) in Financial Guarantee Liabilities       (1,317)       (3,928)       (1,317)       (3,928)         Other Receivables       (8,951)       14,618       (8,951)       8,857         Other Payables       29,452       84,612       35,377       84,612         Other Non cash items       40.3       220,774       500,629       238,544       559,372         Gratuity Payments Made       (64,828)       (57,073)       (64,828)       (57,504)  |  |   | 6 170 E14   | / 104 014    | 5 202 402   | 1 210 104      |
| Equipment and Intangible Assets       (694)       (7,136)       (694)       (7,136)         Impairment charge / (Reversal ) for Loans and Advances       1,088,404       674,812       1,088,825       690,273         Provision for Gratuity       109,772       88,421       111,031       89,435         (Increase) / Decrease in Interest Receivable       133,102       (681,288)       133,102       (681,049)         Increase / (Decrease) in Interest Payable       2,126,988       1,616,026       2,130,360       1,616,103         Increase / (Decrease) in Financial Guarantee Liabilities       (1,317)       (3,928)       (1,317)       (3,928)         Other Receivables       (8,951)       14,618       (8,951)       8,857         Other Payables       29,452       84,612       35,377       84,612         Other Non cash items       40.3       220,774       500,629       238,544       559,372         Gratuity Payments Made       (64,828)       (57,073)       (64,828)       (57,504)   | (Profit) / Loss on disposal of Propertic Plant and     |   | U,1/U,314   | 4,100,910    | 2,575,407   | 4,24U,190      |
| Impairment charge / (Reversal) for Loans and Advances       1,088,404       674,812       1,088,825       690,273         Provision for Gratuity       109,772       88,421       111,031       89,435         (Increase) / Decrease in Interest Receivable       133,102       (681,288)       133,102       (681,049)         Increase / (Decrease) in Interest Payable       2,126,988       1,616,026       2,130,360       1,616,103         Increase / (Decrease) in Financial Guarantee Liabilities       (1,317)       (3,928)       (1,317)       (3,928)         Other Receivables       (8,951)       14,618       (8,951)       8,857         Other Payables       29,452       84,612       35,377       84,612         Other Non cash items       40.3       220,774       500,629       238,544       559,372         Gratuity Payments Made       (64,828)       (57,073)       (64,828)       (57,504)  | Equipment and Intangible Assets                        |   |             | (7,136)      |             | (7,136)        |
| (Increase) / Decrease in Interest Receivable       133,102       (681,288)       133,102       (681,049)         Increase/ (Decrease) in Interest Payable       2,126,988       1,616,026       2,130,360       1,616,103         Increase / (Decrease) in Financial Guarantee Liabilities       (1,317)       (3,928)       (1,317)       (3,928)         Other Receivables       (8,951)       14,618       (8,951)       8,857         Other Payables       29,452       84,612       35,377       84,612         Other Non cash items       40.3       220,774       500,629       238,544       559,372         Gratuity Payments Made       (64,828)       (57,073)       (64,828)       (57,504)  | Impairment charge / (Reversal ) for Loans and Advances |   |             | 674,812      |             | 690,273        |
| Increase/ (Decrease) in Interest Payable         2,126,988         1,616,026         2,130,360         1,616,103           Increase / (Decrease) in Financial Guarantee Liabilities         (1,317)         (3,928)         (1,317)         (3,928)           Other Receivables         (8,951)         14,618         (8,951)         8,857           Other Payables         29,452         84,612         35,377         84,612           Other Non cash items         40.3         220,774         500,629         238,544         559,372           Gratuity Payments Made         (64,828)         (57,073)         (64,828)         (57,504)   |  |   |             |              |             |                |
| Increase / (Decrease) in Financial Guarantee Liabilities         (1,317)         (3,928)         (1,317)         (3,928)           Other Receivables         (8,951)         14,618         (8,951)         8,857           Other Payables         29,452         84,612         35,377         84,612           Other Non cash items         40.3         220,774         500,629         238,544         559,372           Gratuity Payments Made         (64,828)         (57,073)         (64,828)         (57,504)  |  |   |             |              |             |                |
| Other Receivables         (8,951)         14,618         (8,951)         8,857           Other Payables         29,452         84,612         35,377         84,612           Other Non cash items         40.3         220,774         500,629         238,544         559,372           Gratuity Payments Made         (64,828)         (57,073)         (64,828)         (57,504)   |  |   | (1,317)     | (3,928)      | (1,317)     | (3,928)        |
| Other Non cash items         40.3         220,774         500,629         238,544         559,372           Gratuity Payments Made         (64,828)         (57,073)         (64,828)         (57,504)   | Other Receivables                                      | -                                       | (8,951)     | 14,618       | (8,951)     | 8,857          |
| Gratuity Payments Made (64,828) (57,073) (64,828) (57,504)   |  | 40.2                                    |             |              |             |                |
|  |  | 40.3                                    |             |              |             |                |
|  | S. S               |   |             |              |             | 6,639,231      |

### Notes to the Financial Statements

#### 1. REPORTING ENTITY

#### 1.1 Corporate information

Nations Trust Bank PLC (the 'Bank') is a licensed commercial bank established under the Banking Act No. 30 of 1988. It is a public limited liability company, incorporated and domiciled in Sri Lanka and listed on the Colombo Stock Exchange. The registered office of the Bank is located at No. 242, Union Place, Colombo 2.

#### 1.2 Consolidated Financial Statements

The Consolidated Financial Statements of Nations Trust Bank PLC for the year ended 31 December 2017 comprises the Bank and its subsidiaries: Waldock Mackenzie Limited, Allied Properties Limited and Nations Insurance Brokers Limited (together referred to as the 'Group').

Nations Trust Bank PLC does not have an identifiable parent of its own.

#### 1.3 Principal Activities and Nature of Operations

#### Bank

The Bank provides a comprehensive range of financial services encompassing accepting deposits, corporate and retail banking, private banking, project financing, trade finance, leasing, factoring, hire purchase, pawning, treasury, dealing in government securities and investment services, resident and non-resident foreign currency operation, money remittance facilities, travel related services, issuing/acquiring of credit cards and debit cards, electronic banking services such as: telephone banking, internet banking, mobile banking etc.

#### Subsidiaries

The principal activities of the subsidiary companies are as follows;

| Company                              | Principal activity   |
|--------------------------------------|--|
| Waldock Mackenzie Limited            | Carrying out the business of an investment manager including margin trading, fixed income securities and fund & fee based activities |
| Allied Properties Limited            | Renting out premises   |
| Nations Insurance Brokers<br>Limited | Insurance broking  |

During the year under review, the management decided to cease the margin trading business under Waldock Mackenzie Limited (WML) as a part of the group's decision to focus on its core products and services.

However, the WML's sole shareholder, Nations Trust Bank PLC. will continue to support its operations and funding arrangement, whenever business revival and expansion is required in the future.

#### 2. BASIS OF PREPARATION

#### 2.1 Statement of compliance

The Financial Statements of the Bank and the Group have been prepared in accordance with Sri Lanka Accounting Standards (commonly referred by the term "SLFRS") as issued by the Institute of Chartered Accountants of Sri Lanka.

The preparation and presentation of these Consolidated Financial Statements are in compliance with the requirements of the Companies Act No.07 of 2007. The presentation of this Financial Statements is also in compliance with the requirements of the Banking Act No: 30 of 1998.

### 2.2 Directors' Responsibility Statement

The Board of Directors takes the responsibility for the preparation and presentation of for these Financial Statements. Please refer page 170 for the Statement of the Directors' Responsibility for Financial Reporting.

The Consolidated Financial Statements of Nations Trust Bank PLC, for the year ended 31 December 2017 was authorized for issue in accordance with the resolution of the Board of Directors on 27 February 2018.

#### 2.3 Comparative information

Certain prior year figures and phrases have been rearranged whenever necessary for better presentation and to conform to the current year's presentation.

#### 2.4 Basis of measurement

The Financial Statements of the Bank and the Group have been prepared on a historical cost basis, except for the following material items in the Statement of Financial Position which have been measured at fair value:

#### Notes to the Financial Statements

- Available for sale investments
- Derivative financial instruments
- Other financial assets held for trading
- Land and buildings which are measured at cost at the time of acquisition subsequently measured at fair values at the date of revaluation (Note 17) (2016 – cost model)
- Liabilities for defined benefit obligations are recognised at the present value of defined benefit obligation

The Consolidated Financial Statements are presented in Sri Lanka Rupees (LKR) which is the Group's functional and presentation currency. All values are rounded to the nearest Thousand Rupees ('000), except when otherwise indicated.

## 2.5 Functional and Presentation Currency

The Financial Statements of the Group are presented in Sri Lankan Rupees (Rs), which is the currency of the primary economic environment in which the Group operates (Group's functional currency). Financial information presented in Sri Lankan Rupees has been rounded to the nearest thousand unless indicated otherwise. There was no change in the Group's presentation and functional currency during the year under review.

### 2.6 Presentation of Financial Statements

The Bank and the Group present its Statement of Financial Position broadly in order of liquidity. An analysis regarding recovery or settlement within 12 months after the reporting date (current) and more than 12 months after the reporting date (non-current) is presented in Note 42.

#### 2.7 Materiality and aggregation

In compliance with Sri Lanka Accounting Standard - LKAS O1 (Presentation of Financial Statements), each material class of similar items is presented separately in the Financial Statements. Items of dissimilar nature or functions too are presented separately unless they are immaterial. Financial assets and financial liabilities are offset and the net amount reported in the Statement of Financial Position only when there is a legally enforceable right to offset the recognized amounts and there is an intention to settle on a net basis. or to realise the assets and settle the liability simultaneously. Income and expenses are not offset in the statement of Profit or Loss unless required or permitted by an Accounting Standard or Interpretation, and as specifically disclosed in the accounting policies of the Group.

#### 2.8 Changes in Accounting Policies

The accounting policies adopted are consistent with those of the previous financial year, except, the Bank and the Group adopted the revaluation model for measurement of land and buildings. (Note 17)

This has not been retrospectively adjusted as per paragraph 17 of LKAS 8 Accounting Policies, Changes in Accounting Estimates and Errors which indicates that the initial application of a policy to revalue assets in accordance with LKAS 16 Property Plant and Equipment is a change in accounting policy to be dealt with as a revaluation in accordance with LKAS 16, rather than LKAS 8.

## 2.9 Significant Accounting Judgements, Estimates and Assumptions

The preparation of the Bank's consolidated financial statements requires management to make judgements, estimates and assumptions that affect the reported amount of revenues, expenses, assets and liabilities and the accompanying disclosures, as well as the disclosure of contingent liabilities. Uncertainty about these assumptions and estimates could result in outcomes that require a material adjustment to the carrying amount of assets or liabilities affected in future periods.

#### Judgements

In the process of applying the Group's accounting policies, management has made the following judgements, which have the most significant effect on the amounts recognized in the Consolidated Financial Statements:

#### Taxation

The Group is subject to Income Taxes and other taxes including VAT on Financial Services. Uncertainties exist, with respect to the interpretation of the applicability of tax laws, at the time of the preparation of these Financial Statements. Accordingly, the Group has exercised judgement in determining the tax effect due to the change in the accounting base and the tax base due to first time adoption of Sri Lanka Accounting Standards. Where the final tax outcome of these matters is different from the amounts that were initially recorded, such differences will impact the income and deferred tax amounts in the period in which the determination is made.

### Estimates and Assumptions

The key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year, are described below. The Group based its assumptions and estimates on parameters available when the consolidated Financial Statements were prepared. Existing circumstances and assumptions about future developments, however, may change due to market changes or circumstances beyond the control of the Group. Such changes are reflected in the assumptions when they חררוור

### Going Concern

The Bank's management has made an assessment of its ability to continue as a going concern and is satisfied that it has the resources to continue in business for the foreseeable future. Furthermore, management is not aware of any material uncertainties that may cast significant doubt upon the Bank's ability to continue as a going concern. Therefore, the Financial Statements continue to be prepared on the going concern basis.

### Fair Value of Financial Instruments

Where the fair values of financial assets and financial liabilities recorded in the Statement of Financial Position cannot be derived from active markets, they are determined using a variety of valuation techniques that include the use of mathematical models. The inputs to these models are derived from observable market data where possible, but if this is not available, judgment is required to establish fair values. The judgments include considerations of liquidity and inputs such as discount

rates. The valuation of financial instruments is described in more detail in Note 43.

### Impairment Losses on Loans and Advances

The Group reviews its individually significant loans and advances at each reporting date to assess whether an impairment loss should be recorded in Profit or Loss. In particular, management's judgment is required in the estimation of the amount and timing of future cash flows when determining the impairment loss. These estimates are based on assumptions about a number of factors and actual results may differ, resulting in future changes to the allowance.

Loans and advances that have been assessed individually and found not to be impaired are assessed together with all individually insignificant loans and advances in groups of assets with similar risk characteristics, to determine whether provision should be made due to incurred loss events for which there is objective evidence, but the effects of which are not yet evident. The collective assessment takes account of data from the loan portfolio (such as levels of arrears, credit utilization, loan-tocollateral ratios, etc.) and judgments on the effect of concentrations of risks and economic data (including levels of unemployment, inflation, GDP growth rate and the performance of different individual groups).

The impairment loss on loans and advances is disclosed in more detail in Note 14 and Note 33.

### Impairment of Available-for-Sale Investments

The Group reviews its debt and equity securities classified as Available-for-Sale Investments at each reporting date to assess whether they are impaired. This requires similar judgment as applied to the individual assessment of loans and advances (Note 11).

### Fair Value of Land and Buildings

The Group measures freehold land and buildings at fair value with changes in fair value being recognized in other comprehensive income. The Group engages independent valuation specialists to determine fair value of freehold lands and buildings in terms of the Sri Lanka Accounting Standard – SLFRS 13, (Fair Value Measurement). Lands were valued by reference to market-based evidence, using comparable prices adjusted for specific market factors such as nature, location and condition of the property, while buildings were valued based on depreciated replacement cost. Fair value related disclosures for land and buildings measured at fair value are summarized in the Note 17 to the financial statements

The freehold land and buildings of the Group are reflected at fair value at the date of revaluation less any accumulated depreciation and impairment losses. The details of freehold land and buildings including methods of valuation are given in Note 17 to the Financial Statements.

### Deferred Tax Assets

Deferred tax assets are recognized in respect of tax losses to the extent that it is probable that future taxable profit will be available against which the losses can be utilized. Judgment is required to determine the amount of deferred

tax assets that can be recognized, based upon the likely timing and level of future taxable profits, together with future tax-planning strategies (Note 23). Transitional provisions under the Inland Revenue Act No 24 of 2017 is yet to be issued on the claimability of tax losses, capital allowances on leasing and future taxing of lease capital. Bank continued to recognize related deferred tax assets and liabilities for the current reporting period.

### Employee Benefit Liability - Gratuity

The cost of the defined benefit plan - gratuity - is determined using an actuarial valuation. Actuarial valuation involves making assumptions about inter-alia discount rates, future salary increases, remaining working life of employees and mortality rates. Due to the long term nature of these obligations, such estimates are subject to significant uncertainty. Description of employee benefits is given in Note 22.2

### 3. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

### 3.1 Basis of consolidation

The Consolidated Financial Statements comprise the Financial Statements of the Bank and its subsidiaries in terms of the Sri Lanka Accounting Standard - SLFRS 10 (Consolidated Financial Statements). The Bank's Financial Statements comprise the amalgamation of the Financial Statements of the Domestic Banking Unit and the Offshore Banking Unit.

Control is achieved when the Group is exposed, or has rights, to variable returns from its involvement with the investee and has the ability to affect those returns through its power over the investee. The Group re-assesses

whether or not it controls an investee if facts and circumstances indicate that there are changes to one or more of the three elements of control. Consolidation of a subsidiary begins when the Group obtains control over the subsidiary and ceases when the Group loses control of the subsidiary.

- Power over the investee (i.e., existing rights that give it the current ability to direct the relevant activities of the investee)
- Exposure, or rights, to variable returns from its involvement with the investee
- The ability to use its power over the investee to affect its returns

Generally, there is a presumption that a majority of voting rights result in control. To support this presumption and when the Group has less than a majority of the voting or similar rights of an investee, the Group considers all relevant facts and circumstances in assessing whether it has power over an investee, including:

- The contractual arrangement with the other vote holders of the investee
- Rights arising from other contractual arrangements
- The group's voting rights and potential voting rights

Profit or loss and each component of Other Comprehensive Income (OCI) are attributed to the equity holders of the parent of the Group.

When necessary, adjustments are made to the Financial Statements of subsidiaries to bring their accounting policies in line with the Group's accounting policies. All intra-group assets and liabilities, equity, income,

expenses and cash flows relating to transactions between members of the Group are eliminated in full on consolidation.

A change in the ownership interest of a subsidiary, without a loss of control, is accounted for as an equity transaction.

If the Group loses control over a subsidiary, it derecognizes the related assets (including goodwill), liabilities, non-controlling interest and other components of equity while any resultant gain or loss is recognized in profit or loss. Any investment retained is recognized at fair value, at the date of loss of control.

### 3.2 Foreign Currency Transactions and balances

Transactions in foreign currencies are initially recorded at the spot middle rate of exchange ruling at the date of the transaction. Monetary assets and liabilities denominated in foreign currencies are retranslated into the functional currency at the spot middle rate of exchange at the reporting date. All differences arising on non-trading activities are taken to 'Other Operating Income' in the Profit or Loss.

Non-monetary items that are measured in terms of historical cost in a foreign currency are translated using the spot exchange rates as at the date of recognition.

### 3.3 Financial Instruments – Initial Recognition and Subsequent Measurement

### (i) Date of Recognition

Financial assets and liabilities, with the exception of loans and advances to customers and balances due to customers, are initially recognised on the trade date, i.e., the date that the Group becomes a party to the contractual provisions of the instrument. This includes regular way trades: purchases or sales of financial assets that require delivery of assets within the time frame generally established by regulation or convention in the market place. Loans and advances to customers are recognised when funds are transferred to the customers' account. The Bank recognises due to customer balances when funds reach the Bank.

### (ii) Initial Measurement of Financial Instruments

The classification of financial instruments at initial recognition depends on their purpose and characteristics and the management's intention in acquiring them. All financial instruments are measured initially at their fair value plus transaction costs that are directly attributable to acquisition or issue of such financial instruments, except in the case of financial assets and financial liabilities recorded at fair value through profit or loss. Transaction cost in relation to financial assets and financial liabilities at fair value through profit or loss are dealt within the Statement of Profit or Loss.

### (iii) Derivatives Recorded at Fair Value through Profit or Loss

A derivative is a financial instrument or other contract with all three of the following characteristics:

a) Its value changes in response to the change in a specified interest rate, financial instrument price, commodity price, foreign exchange rate, index of prices or rates, credit rating or credit index, or other variable, provided in the case of a non-financial variable that the variable is not specific to a party to the contract.

- b) It requires no initial net investment or an initial net investment that is smaller than would be required for other types of contracts that would be expected to have a similar response to changes in market factors.
- c) It is settled at a future date.

The Bank uses derivatives such as cross-currency swaps, forward foreign exchange contracts and options on foreign currencies. Derivatives are recorded at fair value and carried as assets when their fair value is positive and as liabilities when their fair value is negative. Changes in the fair value of derivatives are included in 'Net Trading Income'.

### (iv) Financial Assets Held for Trading

The Bank classifies financial assets as held for trading when they have been purchased primarily for short term profit making through trading activities or form part of a portfolio of financial instruments that are managed together for which there is evidence of a recent pattern of short-term profit taking.

Financial assets held for trading are recorded and measured in the Statement of Financial Position at fair value. Changes in fair value are recognized in 'Net Trading Income'. Assets included in this classification are government securities that have been acquired principally for the purpose of selling or repurchasing in the near term.

### (v) Held to Maturity Financial Assets

Held to maturity financial assets are non-derivative financial assets with fixed or determinable payments and fixed maturities, that the Group has the intention and ability to hold to maturity. After initial measurement, held to maturity financial assets are

subsequently measured at amortized cost using the Effective Interest Rate (EIR) less impairment. Amortized cost is calculated by taking into account any discount or premium on acquisition and fees that are an integral part of the EIR. The amortization is included in 'Interest income' in the statement of profit or loss. The losses arising from impairment of such investments are recognized in the statement of profit or loss within 'impairment charge'.

If the Group were to sell or reclassify more than an insignificant amount of held to maturity assets before maturity (other than in certain specific circumstances), the entire category would be tainted and would have to be reclassified as available for sale. Furthermore, the Group would be prohibited from classifying any financial asset as held to maturity during the following two years.

### (vi) Available for Sale Financial Investments

Available for sale investments include debt and equity securities. Debt securities in this category are intended to be held for a definite period of time and may be sold in response to needs for liquidity or in response to changes in the market conditions. Equity investments classified as available-for-sale are those which neither classified as held for trading nor designated at FVTPL.

The Group has not designated any loans or receivables as available for sale.

After initial measurement, available for sale financial investments are subsequently measured at fair value.

Unrealized gains and losses are recognized directly in equity through other comprehensive income in the

'Available for Sale Reserve'. When the investment is disposed of, the cumulative gain or loss previously recognized in equity is recognized in the Profit or Loss in 'Other Operating Income'. Where the Group holds more than one investment in the same security, they are deemed to be disposed of on a first-in first-out basis. Interest earned whilst holding available for sale financial investments is reported as interest income using the EIR, which takes into account any discount/premium that are an integral part of instrument's yield. Dividends earned whilst holding available-for-sale financial investments are recognised in the income statement as other operating income when the right of the payment has been established. The losses arising from impairment of such investments are recognized in the Profit or Loss in 'Impairment losses on financial investments' and removed from the 'Available for Sale Reserve'.

### (vii) Due from Banks and Loans and advances to customers

'Due from Banks' and 'Loans and Advances to Customers' includes nonderivative financial assets with fixed or determinable payments that are not quoted in an active market.

After initial measurement, 'Loans and Advances to Customers' are subsequently measured at amortized cost using the EIR, less allowance for impairment. Amortized cost is calculated by taking into account any fees discount or premium on acquisition and costs that are an integral part of the EIR. The amortization is included in 'Interest Income' in the Profit or Loss. The losses arising from impairment are recognized in the Profit or Loss in 'Impairment Charge'.

### (viii) Debt issued and Other Borrowed Funds

Financial instruments issued by the Group are classified as liabilities under 'Debt issued and Other Borrowed Funds', where the substance of the contractual arrangement results in the Group having an obligation either to deliver cash or another financial asset to the holder or to satisfy the obligation other than by the exchange of a fixed amount of cash or another financial asset for a fixed number of own equity shares.

After initial measurement, debt issued and other borrowings are subsequently measured at amortized cost using the EIR. Amortized cost is calculated by taking into account any discount or premium on the issue and costs that are an integral part of the EIR.

An analysis of the Group's issued debt is disclosed in Note 21.

### (ix) 'Day 1' Profit or Loss

When the transaction price differs from the fair value of other observable current market transactions in the same instrument, or based on a valuation technique with the variables including only data from observable markets, the Group immediately recognizes the difference between the transaction price and fair value (a 'Day 1' profit or loss) in the Statement of Profit or Loss over the tenor of the financial instrument using the effective interest rate method. In cases where fair value is determined using data which is not observable, the difference between the transaction price and model value is only recognized in the statement of Profit or Loss when the inputs become observable, or when the instrument is derecognized.

### (x) The effective interest rate method

The effective interest rate (EIR) is the rate that exactly discounts estimated future cash payments or receipts through the expected life of the financial instrument or, when appropriate a shorter period, to the net carrying amount of the financial asset or financial liability. The amortised cost of the financial asset or financial liability is adjusted if the Bank revises its estimates of payments or receipts. The adjusted amortised cost is calculated based on the original or latest re-estimated EIR and the change in is recorded as 'Interest and similar income' for financial assets and 'Interest and similar expense' for financial liabilities. The accounting policies for the EIR method vary by instruments and are further explained in Notes:

- 11 for 'Available-for-sale instruments'
- 12 for 'Held-to-maturity investments'
- 14 for 'Loans and advances to customers'
- 21 for 'Debt issued and other borrowed funds'
- 10 for 'Financial assets and liabilities designated at fair value through profit or loss'
- 14 & 33 for 'Impairment of financial assets'
- 28 & 29 for 'Recognition of income and expenses'

### 3.4 De-recognition of Financial Assets and Financial Liabilities

### (i) Financial assets

A financial asset (or, where applicable a part of a financial asset or part of a group of similar financial assets) is derecognized when:

- The rights to receive cash flows from the asset have expired or;
- The Group has transferred substantially all the risks and rewards of the asset

### (ii) Financial liabilities

A financial liability is derecognized when the obligation under the liability is discharged or cancelled or expires. Where an existing financial liability is replaced by another from the same lender on substantially different terms, or the terms of an existing liability are substantially modified, such an exchange or modification is treated as a de-recognition of the original liability and the recognition of a new liability. The difference between the carrying value of the original financial liability and the consideration paid is recognized in Profit or Loss.

### 3.5 Impairment of Financial Assets

The Group assesses at each reporting date, whether there is any objective evidence that a financial asset or a group of financial assets is impaired. A financial asset or a group of financial assets is deemed to be impaired if, and only if, there is objective evidence of impairment as a result of one or more events that have occurred after the initial recognition of the asset (an 'incurred loss event') and that loss event (or events) has an impact on the estimated future cash flows of the financial asset or the group of financial assets that can be reliably estimated.

Evidence of impairment may include: indications that the borrower or a group of borrowers is experiencing significant financial difficulty; the probability that they will enter bankruptcy or other financial re-organization; default or delinquency in interest or principal payments; and where observable data indicates that there is a measurable

decrease in the estimated future cash flows, such as changes in arrears or economic conditions that correlate with defaults

### (i) Financial Assets carried at **Amortized Cost**

The Bank's impairment methodology for assets carried at amortised costs comprises:

- a) Specific impairment losses for individually significant or specifically identified exposures
- b) Collective impairment of:
  - I. Individually not significant exposures
  - II. Incurred but not yet identified losses (IBNI)
- c) Specific impairment losses for individually significant or specifically identified exposures

For financial assets carried at amortized cost (such as, loans and advances to customers as well as held to maturity investments), the Group first assesses individually whether objective evidence of impairment exists for financial assets that are individually significant, or collectively for financial assets that are not individually significant. If the Group determines that no objective evidence of impairment exists for an individually assessed financial asset, it includes the asset in a group of financial assets with similar credit risk characteristics and collectively assesses them for impairment. Assets that are individually assessed for impairment and for which an impairment loss is, or continues to be, recognized are not included in a collective assessment of impairment.

If there is objective evidence that an impairment loss has been incurred, the amount of the loss is measured as the

difference between the asset's carrying amount and the present value of estimated future cash flows (excluding future expected credit losses that have not yet been incurred). The carrying amount of the asset is reduced through the use of an allowance account and the amount of the loss is recognized in the Profit or Loss. Interest income continues to be accrued on the reduced carrying amount and is accrued using the rate of interest used to discount the future cash flows for the purpose of measuring the impairment loss. The interest income is recorded as a part of 'Interest income'.

Loans together with the associated allowance are written-off when there is no realistic prospect of future recovery and all collateral has been realized or has been transferred to the Group. If, in a subsequent year, the amount of the estimated impairment loss increases or decreases because of an event occurring after the impairment was recognized, the previously recognized impairment loss is increased or reduced by adjusting the allowance account. If a write-off is later recovered, the recovery is recognized in the 'Other Operating Income'.

The present value of the estimated future cash flows is discounted by the financial asset's original EIR. If a loan has a variable interest rate, the discount rate for measuring any impairment loss is the interest rate prevailed at the last reprising date.

The calculation of the present value of the estimated future cash flows of a collateralized financial asset reflects the cash flows that may result from foreclosure less costs for obtaining and selling the collateral.

For the purpose of a collective evaluation of impairment, financial assets are grouped on the basis of the Group's internal credit grading system that considers credit risk characteristics such as asset type, industry and pastdue status and other relevant factors. Future cash flows on a group of financial assets that are collectively evaluated for impairment are estimated on the basis of historical loss experience for assets with credit risk characteristics similar to those in the Group. Historical loss experience is adjusted on the basis of current observable data to reflect the effects of current conditions on which the historical loss experience is based and to remove the effects of conditions in the historical period that do not exist currentlu.

Estimates of changes in future cash flows reflect, and are directionally consistent with, changes in related observable data from year to year (such as property prices, payment status or other factors that are indicative of incurred losses in the Group and their magnitude). The methodology and assumptions used for estimating future cash flows are reviewed regularly to reduce any differences between loss estimates and actual loss experience.

### (ii) Available-for-Sale Financial Investments

For available-for-sale financial investments, the Group assesses at each reporting date whether there is objective evidence that an investment is impaired. In the case of debt instruments classified as available-for-sale, the Bank assesses individually whether there is objective evidence of impairment based on the same criteria as financial assets carried at amortized cost. However, the amount recorded for impairment is the cumulative loss measured as

the difference between the amortized cost and the current fair value, less any impairment loss on that investment previously recognized in the Profit or Loss. Future interest income is based on the reduced carrying amount and is accrued using the rate of interest used to discount the future cash flows for the purpose of measuring the impairment loss. The interest income is recorded as part of interest income. If, in a subsequent period, the fair value of a debt instrument increases and the increase can be objectively related to a credit event occurring after the impairment loss was recognized in the income statement, the impairment loss is reversed through the Profit or Loss.

### (iii) Rescheduled Loans

Where possible, the Group seeks to reschedule loans rather than to take possession of collateral. This may involve extending the payment arrangements and the agreement of new loan conditions. Once the terms have been renegotiated, any impairment is measured using the original EIR as calculated before the modification of terms. The loans continue to be subject to an individual or collective impairment assessment, calculated using the loan's original EIR.

### (iii) Collateral Valuation

The Group seeks to use collateral, where possible, to mitigate its risks on financial assets. The collateral comes in various forms such as cash, securities, letters of credit/guarantees, receivables, inventories and other non-financial assets such as immovable and moveable properties. The fair value of collateral is generally assessed, at a minimum, at inception and subsequently as and when required.

To the extent possible, the Group uses active market data for valuing financial assets, held as collateral. Other financial assets which do not have a readily determinable market value are valued using models. Non-financial collateral, such as immovable property, is valued based on data provided by third parties such as qualified valuers and other independent sources.

### (vi) Collateral Repossessed

The Group's policy is to sell the repossessed assets at the earliest possible opportunity. Such collateral repossessed are held on a memorandum basis without derecognizing the underlying receivable.

### 3.6 Impairment of Non-Financial Assets

The Group assesses at each reporting date whether there is an indication that an asset may be impaired. If any indication exists, or when annual impairment testing for an asset is required, the Group estimates the asset's recoverable amount. An asset's recoverable amount is the higher of an asset's or Cash Generating Unit's (CGU's) fair value less costs to sell and its value in use. Where the carrying amount of an asset or CGU exceeds its recoverable amount, the asset is considered impaired and is written down to its recoverable amount.

In assessing value in use, the estimated future cash flows are discounted to their present value using a pre—tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset. In determining fair value less costs to sell, an appropriate valuation model is used. These calculations are corroborated by valuation multiples, and other available fair value indicators.

### 3.7 Financial Guarantees

In the ordinary course of business, the Bank gives financial quarantees, consisting of letters of credit, guarantees and acceptances. Financial quarantees are initially recognized in the Financial Statements (within 'other liabilities') at fair value, being the premium received. Subsequent to initial recognition, the Bank's liability under each quarantee is measured at the higher of the amount initially recognized less cumulative amortization recognized in the Profit or Loss, and the best estimate of expenditure required to settle any financial obligation arising as a result of the guarantee.

Any increase in the liability relating to financial guarantees is recorded in the Profit or Loss in 'Impairment Charge'. The premium received is recognized in the Profit or Loss in 'Net Fees and Commission Income' on a straight line basis over the life of the guarantee.

### 3.8 Provisions

Provisions are recognized when the Group has a present obligation (legal or constructive) as a result of a past event, and it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation and a reliable estimate can be made of the amount of the obligation. The expense relating to any provision is presented in the Profit or Loss net of any reimbursement.

### 3.9 Fiduciary Assets

The Group provides trust and other fiduciary services that result in the holding or investing of assets on behalf of its clients. Assets held in a fiduciary capacity are not reported in the Financial Statements, as they are not the assets of the Group.

### 3.10 Leasing

The determination of whether an arrangement is a lease, or contains a lease, is based on the substance of the arrangement and requires an assessment of whether the fulfilment of the arrangement is dependent on the use of a specific asset or assets or whether the arrangement conveys a right to use the asset.

### 3.10.1 Bank as a lessee

Leases that do not transfer to the Bank substantially all of the risks and benefits incidental to ownership of the leased items are operating leases. Operating lease payments are recognised as an expense in the income statement on a straight-line basis over the lease term. Contingent rental payable is recognised as an expense in the period in which they it is incurred.

### 3.10.2 Bank as a lessor

Leases where the Bank does not transfer substantially all of the risk and benefits of ownership of the asset are classified as operating leases. Rental income is recorded as earned based on the contractual terms of the lease in Other operating income. Initial direct costs incurred in negotiating operating leases are added to the carrying amount of the leased asset and recognised over the lease term on the same basis as rental income. Contingent rents are recognised as revenue in the period in which they are earned.

### 3.11 Statement of Cash Flows

The Statement of Cash Flows has been prepared by using the 'Direct Method' in accordance with LKAS 7 on Statement of Cash Flows, whereby gross cash receipts and gross cash payments of operating activities, financing activities and investing activities have been

recognized. Cash and cash equivalents as referred to in the statement of cash flows comprises of cash on hand, balances with the Central Bank of Sri Lanka, amounts due from banks on demand or with original maturity of three months or less net of amount due to banks.

### 3.12 Standards issued but not yet effective

Certain new accounting standards and amendments /improvements to existing standards have been published. None of those have been early adopted by the Group/Bank.

### 3.12.1 SLFRS 09 – Financial instruments

SLFRS 9 Financial Instruments will replace LKAS 39 for annual periods on or after 1 January 2018 with early adoption permitted. In 2016 the Bank set up a multidisciplinary implementation team ('the Team') with members from its Risk, Finance and Operations teams to prepare for SLFRS 9 implementation ('the Project'). The Project is sponsored by the Chief Risk and Finance Division.

Bank performed the Diagnostic Phase (Preliminary Impact Assessment exercise) and is currently in the implementation phase on SLFRS 9 Financial Instruments.

### Classification & Measurement

From a classification and measurement perspective, the new standard will require all financial assets, except equity instruments and derivatives, to be assessed based on a combination of the entity's business model for managing the assets and the instruments' contractual cash flow characteristics.

### Business Model Assessment

Bank determines its business model as the test that best reflects how it

manages the financial assets to achieve its objectives. The bank's business model is not assessed on an instrument by instrument basis, but at a higher level of aggregated portfolios and is based on observable factors.

The business model assessment is based on reasonably expected scenarios without taking 'Worst case' or 'Stress Case' scenarios in to account. If cash flows after initial recognition are realized in a way that is different from the bank's original expectation, the bank does not change the classification of the remaining financial assets held in that business model, but incorporates such information when assessing newly originated or newly purchased financial assets.

### Contractual Cash flow Characteristics Test

As the second test of the classification process the bank assesses the contractual terms of the financial asset to identify whether they meet solely the Payment of Principle & Interest (SPPI)

Principle' for the purpose of this test is defined as the fair value of the financial asset at initial recognition and may change over the life of the financial asset (for example, if there are repayments of principle or amortization of the premium/discount).

The most significant elements of interest within a lending arrangement are typically the consideration for the time value of money and credit risk. To make SPPI assessment, the bank applies judgment and considers relevant factors such as currency in which the financial asset is denominated and the period for which the interest rate is set.

### Impairment of Financial Assets

Overview of Expected Credit Loss Principle (ECL)

SLFRS 9 will principally change the bank's loan loss provision method by replacing LKAS 39 Financial Instrument Recognition & Measurement's incurred loss approach with a forward looking ECL Approach.

ECL allowance will be based on credit losses expected to arise over the life of the asset (Lifetime expected credit loss or LTECL), unless there has been no significant increase in credit risk since origination in which case the loss allowance will be 12month expected credit loss (12mECL)

12mECL is the portion of LTECL that represent the ECL that results from default events on a financial instrument that are possible within 12months after the reporting date

The bank is in the process of finalizing the policy to perform an assessment, at the end of each reporting period to see whether a financial instrument's credit risk has increased significantly since initial recognition. Based on such process bank groups loans in to stage 1, stage 2, stage 3 as described below:

- Stage 1: When loans are first recognized, the bank recognizes an allowance based on 12mECL. Stage 1 loans also include the facilities where the credit risk has improved and the loans has been re-classified from Stage 2. Assessment of Stage 1 will be performed collectively.
- Stage 2: When a loan has shown a significant increase in credit risk since origination, the bank records an allowance for the LTECL. Stage 2 loans also include facilities, where

- the credit risk has improved and the loan has been reclassified from stage 3. Assessment of stage 2 will be performed collectively
- Stage 3: Loan considered to be credit Impaired/contains objective evidence of incurred losses records an allowance for the LTECL. Stage 3 assessment will be performed Individual/Collectively

Significant Increase in Credit Risk

In order to determine whether an instrument or a portfolio of instruments is subject to 12mECL or LTECL, the bank shall assess whether there has been a significant increase in credit risk since initial recognition. The bank considers an exposure to have significantly increased in credit risk when the either of the following criteria are met:

- Facilities exceeding 30days past due
- Counterparties/facilities reflected coded any elevated risk industries as per the assessment performed by the Credit Risk Management Team
- Re-structured facilities
- Secondary qualitative indicators triggering a significant increase in credit risk for an asset, such as moving a customer/facility to watch list

### Individually Significant Assessment and Not Impaired Individually

Bank will individually assess all customer exposures based on an estimated threshold. Individual assessment will be performed for all the customers with Objective evidence of incurred losses. Loans which are individually significant but not impaired will be assessed collectively for impairment either under Stage 1 or Stage 2 based on the criteria whether

there have been significant credit deterioration since origination.

Grouping financial assets measured on a collective basis

As explained above, bank calculates ECL either on collective or individual basis. Asset classes where bank calculates ECL on an Individual basis includes all individually significant Assets which are belong to stage 3. All assets which belong stage 1 & 2 will be assessed collectively for Impairment.

Bank groups these exposures for smaller homogeneous exposures, based on a combination of internal and external characteristics of the loan as described below:

- Product Type
- Type of Collateral
- Days Past Due

### The Calculation of ECL

The bank calculates ECL based on 3 probability weighted scenarios to measure expected cash shortfalls, discounted at an approximation to the EIR. A cash shortfall is the difference between the cash flows that are due to an entity in accordance with the contract and the cash flows that the entity expects to receive.

The mechanics of the ECL calculation are outlined below and the key elements are as follows:

 PD: The Probability of Default is an estimate of the likelihood of default over a given time horizon. A default may only happen at a certain time over the assessed period, if the facility has not been previously derecognized and is still in the portfolio

- EAD: Exposure At Default is the estimate of the exposure at a future default date, taking in to account expected changes in the exposure after the reporting date, including repayments of the principle and interest, whether scheduled by contract or otherwise, expected draw downs on committed facilities.
- LGD: Loss Given Default is an
   estimate of the loss arising in the
   case where a default occurs at a given
   time. It is based on the difference
   between the contractual cash flows
   due and those that the lenders
   would expect to receive, including
   realization of any collateral. It is
   usually expressed as a % of the EAD.

When estimating the ECL, Bank considers 3 scenarios (Base Case, Best Case & Worst Case). Each of these scenarios associated with different loss rates. For all products banks considers the maximum period of which the credit losses are determined as the contractual life of a financial instrument.

### Forward Looking Information

In its ECL model bank relies on broad range qualitative/quantitative forward looking information as economic input such as:

### Quantitative

- GDP Growth
- Inflation
- Unemployment
- Interest Rates
- Exchange Rates

### Qualitative

- Government Policies
- Status of the Industry Business
- Regulatory Impact

### 3.12.2 SLFRS 15 – Revenue from contracts with customers

SLFRS 15 establishes principles for recognizing revenue and will be applicable for all contracts with customers except interest and fee income related to financial instruments and leases which will continue to fall outside the scope of SLFRS 15 and be regulated by other applicable standards. SLRFS 15 replaces existing revenue recognition guidance, including LKAS 18 Revenue, LKAS 11 Construction Contracts and IFRIC 13 Customer Loyalty Programs. SLFRS 15 is effective for annual reporting periods beginning on or after 1 January 2018, with early adoption permitted.

Revenue under SLFRS 15 will need to be recognised as goods and services are transferred, to the extent that the transferor anticipates entitlement to goods and services. The standard will also specify a comprehensive set of disclosure requirements regarding the nature, extent and timing as well as any uncertainty of revenue and corresponding cash flows with customers. The entity does not anticipate early adopting SLFRS 15.

A preliminary evaluation of the existing contracts which falls mainly under fee and commission based income of the bank has been performed in relation to the adoption of SLFRS 15. The bank's current assessment has not revealed a significant change to the revenue recognition pattern.

### 3.12.3 SLFRS 16-Leases

SLFRS 16 will replace Sri Lanka
Accounting Standard – LKAS 17 (Leases)
and related interpretations. SLFRS
16 sets out the principles for the
recognition, measurement, presentation

and disclosures of leases and requires lessees to account for all leases under a single on – balance sheet model similar to the accounting for finance leases under LKAS 17. The standard includes two recognition exemptions for lessees – leases of "low-value" assets and short-term leases (leases with a lease term of 12 months or less). At the commencement date of the lease, a lessee will recognize a liability to make lease payments (i.e., lease liability) and an asset representing the right to use the underlying asset during the lease term (i.e., the right-of-use asset). Lessee will be required to separately recognize the interest expense on the lease liability and depreciation expense on the right-of-use asset. SLFRS 16 will become effective on O1st January 2019. The impact on the implementation of the above standard will be quantified in the year ahead.

Amendment to Sri Lanka Accounting Standards (SLFRS 2) – Classification and Measurement of Share-based payment Transactions

The institute of Chartered Accountants of Sri Lanka issued amendments to SLFRS 2 "Share Based Payment" that address three main areas: the effects of vesting conditions on the measurement of cash-settled share based payment transaction; the classification of a share based transaction with net settlement features for withholding tax obligations; and accounting where modification to the terms and conditions of a share – based payment transaction changes its classification from cash settled to equity settled.

On adoption Bank is required to apply the amendments without restating prior periods, but retrospective application is permitted if elected for all three amendments and other criteria are met. The amendments are effective for annual periods beginning on or after 1 January 2018, with early application permitted.

The Group is assessing the potential effect of the amendments on its consolidated financial statements.

### 4 SEGMENT INFORMATION

The Group's segmental reporting is based on the following operating segments: Corporate Banking, Consumer Banking, SME Banking, Leasing, Treasury functions, Investment Banking, Insurance Broking and Property Management.

For management purposes, the Group is organised into operating segments based on customer segments and products, as follows:

Corporate Banking: Primary focus of business is providing loans and other credit facilities and mobilizing deposit and current accounts from top to mid tier corporate and institutional customers.

Consumer Banking: Primary focus of business is deposit mobilization from high net-worth, mass fluent and emerging mass customer segments and providing personal financing including personal, home loans and credit card facilities

SME Banking: Primary focus of business is providing business financing for small and medium customer segment including lending facilities and transactional banking

Leasing: Primary focus of business is providing finance leases and hire purchase facilities.

Treasury Function: Primary focus of business operations includes foreign exchange trading, fixed income security trading, assets & liabilities gapping management.

Investment Banking: Primary focus on margin trading, money market operations and fund and fee based activities.

Insurance Broking: Primary focus on insurance broking.

Property Management: Primary focus on renting out premises.

Management monitors the operating results of its business units separately for the purpose of making decisions on resource allocation and performance assessment. Segment performance is evaluated based on operating profits or losses which, are measured differently from operating profits or losses in the consolidated financial statements. A fund transfer pricing mechanism is adopted for sourcing and utilizing of funds.

The following table presents income and expenses and certain asset and liability information regarding the Group's operating segments.

## SEGMENT INFORMATION (CONTD.)

Operating Segments

|                                 | Corporate                        | Consumer                          | SWE                               | Leasing                | finsean                       | Investment                        | Insurance                           | Lioperd                              | : Unallocated/                         | 10101                           |
|---------------------------------|----------------------------------|-----------------------------------|-----------------------------------|------------------------|-------------------------------|-----------------------------------|-------------------------------------|--------------------------------------|--|---------------------------------|
|                                 | Banking<br>31.12.2017<br>Rs.'000 | Banking<br>31.12.2017<br>Rs. '000 | Banking<br>31.12.2017<br>Rs. '000 | 31.12.2017<br>Rs. '000 | Functions 31.12.2017 Rs. '000 | Banking<br>31.12.2017<br>Rs. '000 | Brokering<br>31.12.2017<br>Rs. '000 | Management<br>31.12.2017<br>Rs. '000 | Eliminations<br>31.12.2017<br>Rs. '000 | Group<br>31.12.2017<br>Rs. '000 |
| Operating Income                | 1,631,089                        | 7,737,200                         | 3,758,598                         | 1,723,403              | 2,357,604                     | 123,389                           | 205,411                             | 118,324                              | (741,450)                              | 16,913,568                      |
| Impairment Charge for Loans     |                                  |                                   |                                   |                        |                               |                                   |                                     |                                      |  |                                 |
| and Advances                    | (48,519)                         | (639,117)                         | (384,267)                         | (14,685)               | 1                             | ı                                 | ı                                   | 1                                    | (2,237)                                | (1,088,825)                     |
| Net Operating Income            | 1,582,569                        | 7,098,083                         | 3,374,331                         | 1,708,718              | 2,357,604                     | 123,389                           | 205,411                             | 118,324                              | (743,686)                              | 15,824,743                      |
| Extracts of Results             |                                  | 4                                 | -                                 |                        |                               |                                   |                                     |                                      |  |                                 |
| Interest Income                 | 4.491.780                        | 6.715.234                         | 7.958.571                         | 5.163.789              | 6.029.903                     | 135.373                           | 19.989                              | 30.098                               | (159.797)                              | 30,384,940                      |
| Inter Segment                   | (2,651,046)                      | 8,978,123                         | (3,920,072)                       | (3,609,490)            | 1,202,484                     |                                   | _                                   |                                      |  | (0)                             |
| Interest Expense                | (791,789)                        | (11,741,491)                      | (1,384,248)                       | 1                      | (4,292,940)                   | (7,145)                           | -                                   | (839)                                | 121,790                                | (18,096,662)                    |
| Net Interest Income             | 1,048,945                        | 3,951,866                         | 2,654,252                         | 1,554,299              | 2,939,447                     | 128,228                           | 19,989                              | 29,260                               | (38,007)                               | 12,288,278                      |
| Fees and Commission Income      | 430,893                          | 3,607,877                         | 916,323                           | -                      |                               | 2,278                             | 192,962                             | 89,064                               | (260,313)                              | 4,979,084                       |
| Fees and Commission Expense     | (17,319)                         | (198,529)                         | (46,659)                          | -                      | (19,085)                      | (7,117)                           | (7,540)                             | -                                    | (26,494)                               | (322,743)                       |
| Net Fees and Commission         |                                  |                                   |                                   |                        |                               |                                   |                                     |                                      |  |                                 |
| Income                          | 413,573                          | 3,409,348                         | 869,664                           | 1                      | (19,085)                      | (4,839)                           | 185,422                             | 89,064                               | (286,807)                              | 4,656,341                       |
| Net Trading Income/(Loss)       | 168,571                          | 76,259                            | 234,682                           | -                      | (562,759)                     | -                                 | -                                   | -                                    | (475,206)                              | (558,453)                       |
| Other Operating Income          | •                                | 299,727                           | •                                 | 169,104                | •                             | =                                 | =                                   | 1                                    | 58,571                                 | 527,402                         |
| Depreciation of Property, Plant |                                  |                                   |                                   |                        |                               |                                   |                                     |                                      |  |                                 |
| and Equipment                   | 1,946                            | 220,217                           | 1,923                             | 5,772                  | 2,768                         | 1                                 | 828                                 | 13,708                               | 119,693                                | 366,855                         |
| Amortization of Intangible      |                                  |                                   |                                   |                        |                               |                                   |                                     |                                      |  |                                 |
| Assets                          | 80                               | 29,560                            | 727                               | 364                    | 13,919                        | -                                 | 3,236                               | 1                                    | 227,930                                | 275,817                         |
| Segment Profit Before Tax       | 836,821                          | 1,004,999                         | 1,801,133                         | 738,063                | 1,541,679                     | 93,844                            | 166,676                             | 72,599                               | (862,331)                              | 5,393,482                       |
| Income Tax Expense              |                                  | 4                                 |                                   |                        |                               | (32,666)                          | (46,669)                            | (10,209)                             | (1,932,449)                            | (2,021,993)                     |
| Profit for the Year             | 836,821                          | 1,004,999                         | 1,801,133                         | 738,063                | 1,541,679                     | 61,178                            | 120,007                             | 62,390                               | (2,794,780)                            | 3,371,489                       |
| Capital Expenditures            |                                  | 4                                 |                                   |                        |                               |                                   |                                     |                                      |  |                                 |
| Property,Plant and Equipment    | 5,917                            | 155,864                           | 4,373                             | 8,736                  | 29,184                        | ı                                 | 1,300                               | 2,542                                | 259,054                                | 466,970                         |
| Intangible Assets               | 1                                | 11,509                            | 9,851                             | 1                      | 76,099                        |                                   | 1                                   | 1                                    | 143,069                                | 240,528                         |
| Total Assets                    | 45,118,446                       | 43,735,313                        | 60,567,491                        | 37,432,910             | 73,655,325                    | 353,825                           | 126,406                             | 660'602                              | 5,930,679                              | 267,629,494                     |
| To+-11 :- hill: i oc            | 12 000                           | 040                               | 0,000                             |                        |                               |                                   |                                     |                                      |  |                                 |

## SEGMENT INFORMATION (CONTD.)

4.2 Operating Segments

|   | Corporate<br>Banking<br>31.12.2016<br>Rs. '000   | Consumer<br>Banking<br>31.12.2016<br>Rs.'000       | SME<br>Banking<br>31.12.2016<br>Rs.'000            | Leasing<br>31.12.2016<br>Rs. '000          | Treasury Functions 31.12.2016 Rs. '000           | Investment<br>Banking<br>31.12.2016<br>Rs. '000 | Insurance<br>Brokering<br>31.12.2016<br>Rs. '000 | Property Management 31.12.2016 Rs. '000 | Unallocated/<br>Eliminations<br>31.12.2016<br>Rs.'000 | Total<br>Group<br>31.12.2016<br>Rs. '000       |
|---|--|--|--|--|--|---|--|---|---|--|
| Operating Income<br>Impairment Charge for Loans<br>and Advances<br>Net Operating Income | 1,393,628<br>81,396<br>1,475,024                 | 6,678,605<br>(430,691)<br>6,247,913                | 2,302,637 (225,272) 2,077,365                      | 1,540,685                                  | 1,974,746<br>(111,976)<br>1,862,770              | 120,422   | 141,039  | 108,539                                 | (549,564)<br>(15,255)<br>(564,819)                    | 13,710,737<br>(690,272)<br>13,020,465          |
| Extracts of Results Interest Income Inter Segment Interest Expense Net Interest Income  | 3.087,560<br>(1,444,191)<br>(713,682)<br>929,688 | 5,177,909<br>5,676,625<br>(7,501,407)<br>3,353,127 | 4,385,467<br>(1,668,770)<br>(999,048)<br>1,717,649 | 4,207,653<br>(2,817,436)<br>-<br>1,390,217 | 4,476,115<br>253,772<br>(2,501,515)<br>2,228,372 | 129,587<br>-<br>(15,242)<br>114,345             | 20,919   | 26,973                                  | (128,306)<br>-<br>132,999<br>4,693                    | 21,383,877<br>(0)<br>(11,598,266)<br>9,785,611 |
| Fees and Commission Income<br>Fees and Commission                                       | 303,436  | 3,017,162  | 430,393  | 1  | 1,686  | 11,966  | 127,527  | 81,931                                  | (137,335)   | 3,836,765                                      |
| Expense Net Fees and Commission Income  | (16,523)   | (163,559)  | (30,637)   | 1  | (14,693)   | (5,897)   | (7,407)  | 81,931                                  | (137,075)   | (238,456)                                      |
| Net Trading Income/(Loss)<br>Other Operating Income                                     | 177,027  | 86,451<br>385,424                                  | 185,233  | 150,468                                    | (240,619)  | - 8   | 1 1  | - 9                                     | (449,473)   | (241,381)<br>568,198                           |
| Depreciation of<br>Property, Plant and<br>Equipment<br>Amortization of Intangible       | 1,270  | 231,730  | 1,607  | 5,410                                      | 1,615  | 1   | 703  | 13,541                                  | 106,344   | 362,221  |
| Assets Senment Profit Before Tax  | 80   | 38,486<br>RR4 193                                  | 20<br>886.606                                      | 1,454                                      | 12,009   | - 100 686                                       | 3,202  | - 65.595                                | 208,243   | 263,495  |
| Income Tax Expense Profit for the Year  | 803,496  | 884,193  | 886,606  | 707,731                                    | 1,195,283  | (32,160)<br>(8,526                              | (29,410)<br>75,613                               | (9,191)                                 | (1,400,349)<br>(1,808,768)                            | (1,471,110)<br>2,869,086                       |
| Capital Expenditures Property, Plant and Equipment Intangible Assets                    | 3,083  | 155,587  | 1,492  | 4,252                                      | 808  | 1 1   | - 1,284  | 3,047                                   | 79,451  | 247,720  |
| Total Assets  | 37,154,068                                       | 36,200,508   | 42,377,246   | 31,694,688                                 | 55,810,743                                       | 1,198,246                                       | 324,296  | 801,659                                 | 5,618,521   | 211,179,975                                    |
| Total Liabilities   | 12,410,823                                       | 119,994,976  | 20,614,376   | 1,070,289                                  | 34,988,727                                       | 250,760   | 33,086   | 23,025                                  | 4,473,309   | 193,859,371                                    |

### 5 ANALYSIS OF FINANCIAL INSTRUMENTS BY MEASUREMENT BASIS

### 5.1 Bank

| As at 31 December                       |             |             |           | 2017          |             |              |                                       |
|---|-------------|-------------|-----------|---------------|-------------|--------------|---------------------------------------|
|   | HFT at Fair | Financial   | HTM at    | Available for | L&Rat       | Other        | Total                                 |
|   | Value       | Derivatives | Amortized | Sale at       | Amortized   | Financial    |                                       |
|   |             | at          | Cost      | fair value    | Cost        | Liabilities  |                                       |
|   |             |             | Cost      | ומנו ימנטכ    | Cost        |              | * * * * * * * * * * * * * * * * * * * |
|   |             | Fair Value  |           |               |             | at Amortized |                                       |
|   |             |             |           |               |             | Cost         |                                       |
|   | LKR '000    | LKR '000    | LKR'000   | LKR '000      | LKR '000    | LKR '000     | LKR '000                              |
| Assets                                  |             |             |           |               |             |              |                                       |
| Cash and Cash Equivalents               | -           | -           | -         | -             | 6,867,222   | -            | 6,867,222                             |
| Balances with Central Bank of Sri Lanka | -           | -           | -         | -             | 11,193,266  |              | 11,193,266                            |
| Reverse Repurchase Agreements           | -           | -           | -         | -             | 10,798      | -            | 10,798                                |
| Derivative Financial Instruments        | -           | 230,217     | -         | -             | -           | _            | 230,217                               |
| Financial Assets - Held for Trading     | 521,389     | -           | -         | -             | -           | _            | 521,389                               |
| Financial Assets-Available for Sale     | -           | -           | -         | 38,852,046    |             |              | 38,852,046                            |
| Financial Assets - Held to Maturity     | -           | -           | 9,879,390 | -             | -           | -            | 9,879,390                             |
| Other Financial Assets                  | -           | -           | -         | -             | 6,797,607   | -            | 6,797,607                             |
| Loans and Advances to Customers         | -           | -           | -         | -             | 186,536,712 | -            | 186,536,712                           |
| Total Financial Assets                  | 521,389     | 230,217     | 9,879,390 | 38,852,046    | 211,405,605 | -            | 260,888,647                           |
| Liabilities                             |             |             |           |               |             | -            |                                       |
| Due to Banks                            | -           | -           | -         | -             | -           | 10,713,864   | 10,713,864                            |
| Repurchase Agreements                   | -           | -           | -         | -             | -           | 12,319,188   | 12,319,188                            |
| Derivative Financial Instruments        | -           | 495,517     | -         | _             | -           | -            | 495,517                               |
| Due to Customers                        | -           | -           | -         | _             | _           | 194,296,718  | 194,296,718                           |
| Debt Issued and Other Borrowed Funds    | -           | -           | -         | -             | -           | 19,737,574   | 19,737,574                            |
| Total Financial Liabilities             | -           | 495,517     | -         | -             | -           | 237,067,344  | 237,562,861                           |

### 5.2 Group

| As at 31 December                       |              |              |                | 2017          |                |              |             |
|---|--------------|--------------|----------------|---------------|----------------|--------------|-------------|
|   | HFT at Fair  | Financial    | HTM at         | Available for | L&Rat          | Other        | Total       |
|   | Value        | Derivatives  | Amortized      | Sale at       | Amortized      | Financial    |             |
|   | Voluc        |              |                |               |                |              |             |
|   |              | at           | Cost           | fair value    | Cost           | Liabilities  |             |
|   |              | Fair Value   |                |               |                | at Amortized |             |
|   |              |              |                |               |                | Cost         |             |
|   | LKR '000     | LKR '000     | LKR '000       | LKR '000      | LKR '000       | LKR '000     | LKR '000    |
| Assets                                  |              |              |                |               |                |              |             |
| Cash and Cash Equivalents               | -            | -            | -              | -             | 6.869.695      | _            | 6,869,695   |
| Balances with Central Bank of Sri Lanka | _            | _            | _              | _             | 11,193,266     | <del>-</del> | 11,193,266  |
| Reverse Repurchase Agreements           | -            | -            | -              | -             | 10,798         | -            | 10,798      |
| Derivative Financial Instruments        | -            | 230,217      | -              | -             | -              | -            | 230,217     |
| Financial Assets - Held for Trading     | 521,389      | -            | -              | -             | -              | -            | 521,389     |
| Financial Assets-Available for Sale     | -            | -            | -              | 38,852,046    | -              | _            | 38,852,046  |
| Financial Assets - Held to Maturity     | -            | -            | 9,950,433      | -             | -              | _            | 9,950,433   |
| Other Financial Assets                  | -            | -            | -              | -             | 6,797,607      | _            | 6,797,607   |
| Loans and Advances to Customers         | -            | -            | -              |               | 186,745,711    | -            | 186,745,711 |
| Total Financial Assets                  | 521,389      | 230,217      | 9,950,433      | 38,852,046    | 211,617,077    | -            | 261,171,162 |
| Liabilities                             |              |              |                |               |                |              |             |
| Due to Banks                            | -            | -            | -              | -             | -              | 10,713,864   | 10,713,864  |
| Repurchase Agreements                   | -            | -            | -              | -             | -              | 11,940,783   | 11,940,783  |
| Derivative Financial Instruments        | -            | 495,517      | -              | -             | -              | _            | 495,517     |
| Due to Customers                        | -            | -            | -              | -             | -              | 194,268,995  | 194,268,995 |
| Debt Issued and Other Borrowed Funds    | -            | -            | -              | -             | -              | 19,737,574   | 19,737,574  |
| Total Financial Liabilities             | -            | 495,517      | -              | -             | -              | 236,661,216  | 237,156,733 |
| HFT -Held for Trading HTM - Held        | -to-Maturity | L&R- Loans a | and Receivable | es AFS-Avai   | lable for Sale |              |             |

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### ANALYSIS OF FINANCIAL INSTRUMENTS BY MEASUREMENT BASIS (CONTD.)

### 5.3 Bank

| As at 31 December                       |                      |  |                             | 2016                                   |                               |   |             |
|---|----------------------|--|-----------------------------|--|-------------------------------|---|-------------|
|   | HFT at Fair<br>Value | Financial<br>Derivatives<br>at<br>Fair Value | HTM at<br>Amortized<br>Cost | Available for<br>Sale at<br>fair value | L & R at<br>Amortized<br>Cost | Other<br>Financial<br>Liabilities<br>at Amortized<br>Cost | Total       |
|   | LKR '000             | LKR '000                                     | LKR '000                    | LKR '000                               | LKR '000                      | LKR'000   | LKR '000    |
| Assets                                  |                      |  |                             |  |                               |   |             |
| Cash and Cash Equivalents               | -                    | -  | -                           | -                                      | 4.187.605                     | -   | 4,187,605   |
| Balances with Central Bank of Sri Lanka | -                    | -  | -                           | -                                      | 8,511,509                     | -   | 8,511,509   |
| Reverse Repurchase Agreements           | -                    | -  | -                           | -                                      | 14,930                        |   | 14,930      |
| Derivative Financial Instruments        |                      | 65,356                                       | _                           | _                                      | -                             | _   | 65,356      |
| Financial Assets - Held for Trading     | 1,574,952            | -  | -                           | -                                      | -                             | -   | 1,574,952   |
| Financial Assets-Available for Sale     | -                    | -  | -                           | 22,148,963                             | -                             | -   | 22,148,963  |
| Financial Assets - Held to Maturity     | -                    | -  | 12,929,523                  | -                                      | -                             | -   | 12,929,523  |
| Other Financial Assets                  | -                    | -  | -                           | -                                      | 6,860,950                     | -   | 6,860,950   |
| Loans and Advances to Customers         | -                    | -  | -                           | _                                      | 148,924,734                   | _   | 148,924,734 |
| Total Financial Assets                  | 1,574,952            | 65,356                                       | 12,929,523                  | 22,148,963                             | 168,499,728                   | -   | 205,218,522 |
| Liabilities                             |                      |  |                             |  |                               | -   |             |
| Due to Banks                            |                      |  |                             |  |                               | 11.850.888  | 11.850.888  |
| Repurchase Agreements                   |                      |  |                             |  | -                             | 9,850,773   | 9,850,773   |
| Derivative Financial Instruments        |                      | 130.017                                      | _                           |  | _                             |   | 130.017     |
| Due to Customers                        | _                    | 150,017                                      | _                           | -                                      |                               | 151.559.668   | 151,559,668 |
| Debt Issued and Other Borrowed Funds    |                      |  | -                           |  |                               | 14.145.105  | 14,145,105  |
| Total Financial Liabilities             | -                    | 130,017                                      | -                           | -                                      | -                             | 187,406,434   | 187,536,451 |

### 5.4 Group

| As at 31 December                       |                      |  |                             | 2016                                   |                               |   |             |
|---|----------------------|--|-----------------------------|--|-------------------------------|---|-------------|
|   | HFT at Fair<br>Value | Financial<br>Derivatives<br>at<br>Fair Value | HTM at<br>Amortized<br>Cost | Available for<br>Sale at<br>fair value | L & R at<br>Amortized<br>Cost | Other<br>Financial<br>Liabilities<br>at Amortized<br>Cost | Total       |
|   | LKR '000             | LKR '000                                     | LKR '000                    | LKR '000                               | LKR '000                      | LKR '000  | LKR '000    |
| Assets                                  |                      |  |                             |  |                               |   |             |
| Cash and Cash Equivalents               | -                    | -  | -                           | -                                      | 4,187,649                     | -   | 4,187,649   |
| Balances with Central Bank of Sri Lanka | _                    | _  | _                           | _                                      | 8,511,509                     |   | 8,511,509   |
| Reverse Repurchase Agreements           | -                    | -  | -                           | -                                      | 14,930                        | -   | 14,930      |
| Derivative Financial Instruments        | -                    | 65,356                                       | -                           | -                                      | -                             | -   | 65,356      |
| Financial Assets - Held for Trading     | 1,574,952            | -  | -                           | -                                      | -                             | -   | 1,574,952   |
| Financial Assets-Available for Sale     | -                    |  |                             | 22,148,963                             | -                             | -   | 22,148,963  |
| Financial Assets - Held to Maturity     | -                    | -  | 12,998,988                  | -                                      | -                             | -   | 12,998,988  |
| Other Financial Assets                  | -                    | -  | -                           | -                                      | 6,860,950                     | -   | 6,860,950   |
| Loans and Advances to Customers         | -                    |  |                             | -                                      | 149,817,941                   | -   | 149,817,941 |
| Total Financial Assets                  | 1,574,952            | 65,356                                       | 12,998,988                  | 22,148,963                             | 169,392,979                   | -   | 206,181,238 |
| Liabilities                             |                      |  |                             |  | •                             |   |             |
| Due to Banks                            | -                    | -  |                             | -                                      | _                             | 11,850,888  | 11,850,888  |
| Repurchase Agreements                   | -                    | -  | -                           | -                                      | -                             | 9,261,110   | 9,261,110   |
| Derivative Financial Instruments        | -                    | 130,017                                      | -                           | -                                      | -                             | _   | 130,017     |
| Due to Customers                        | -                    | -  | -                           | -                                      | -                             | 151,502,236   | 151,502,236 |
| Debt Issued and Other Borrowed Funds    | -                    | 120.047                                      | -                           | -                                      | -                             | 14,145,105  | 14,145,105  |
| Total Financial Liabilities             | -                    | 130,017                                      | -                           | -                                      | -                             | 186,759,339   | 186,889,356 |

HFT -Held for Trading

HTM - Held-to-Maturity

L&R- Loans and Receivables

AFS-Available for Sale

### 6 CASH AND CASH EQUIVALENTS

|                                | Ва               | ınk              | Gro              | ир               |
|--------------------------------|------------------|------------------|------------------|------------------|
| As at 31 December              | 2017<br>LKR '000 | 2016<br>LKR '000 | 2017<br>LKR '000 | 2016<br>LKR '000 |
| Cash in Hand                   | 5,589,806        | 3,745,304        | 5,589,829        | 3,745,317        |
| Balances with Banks            | 1,257,404        | 442,301          | 1,259,854        | 442,332          |
| Money at Call and Short Notice | 20,012           | -                | 20,012           | _                |
|                                | 6,867,222        | 4,187,605        | 6,869,695        | 4,187,649        |

### 7 BALANCES WITH CENTRAL BANK OF SRI LANKA

|  | Ban        | ık        | Gro        | пр        |
|--|------------|-----------|------------|-----------|
| As at 31 December                                | 2017       | 2016      | 2017       | 2016      |
|  | LKR '000   | LKR '000  | LKR '000   | LKR '000  |
| Statutory Deposit with Central Bank of Sri Lanka | 11,193,266 | 8,511,509 | 11,193,266 | 8,511,509 |

As required by the provisions of section 93 of the Monetary Law Act, a cash balance is required to be maintained with the Central Bank of Sri Lanka.

As at 31 December 2017, the minimum cash reserve requirement was 7.5% (2016: 7.5%) of the rupee deposit liabilities of Domestic Banking Unit. There is no reserve requirement for foreign currency deposit liabilities in Domestic Banking Unit and the deposit liabilities in Foreign Currency Banking Unit.

### 8 TRANSFERRED FINANCIAL ASSETS

Reverse Repurchase / Repurchase Agreements

### Accounting Policy

The Group has a programme to sell securities under agreements to repurchase ('repos') and to purchase securities under agreements to resell ('reverse repos').

Securities sold under agreements to repurchase at a specified future date are not derecognized from the Statement of Financial Position as the Group retains substantially all of the risks and rewards of ownership. The corresponding cash received is recognized in the Consolidated Statement of Financial Position as an asset with a corresponding obligation to return it, including accrued interest as a liability within 'Repurchase Agreements', reflecting the transaction's economic substance as a loan to the Group. The difference between the sale and repurchase prices is treated as interest expense and is accrued over the life of agreement using the EIR. When the counterparty has the right to sell or re-pledge the securities, the Group reclassifies those securities in its Statement of Financial Position to 'Financial Assets Held for Trading Pledged as Collateral' or to 'Financial Investments Held to Maturity Pledged as Collateral' or 'Financial Investment available for sale pledged as collateral' as appropriate.

Conversely, securities purchased under agreements to resell at a specified future date are not recognized in the Statement of Financial Position. The consideration paid, including accrued interest, is recorded in the Statement of Financial Position, within 'Reverse Repurchase Agreements', reflecting the transaction's economic substance as a loan by the Group. The difference between the purchase and resale prices is recorded in Interest Income' and is accrued over the life of the agreement using the EIR.

### 8.1 Reverse repurchase agreements

|                        | Ва       | nk       | Gro      | пр       |
|------------------------|----------|----------|----------|----------|
| As at 31 December      | 2017     | 2016     | 2017     | 2016     |
| Due from;              | LKR '000 | LKR '000 | LKR '000 | LKR '000 |
| - Other Counterparties | 10,798   | 14,930   | 10,798   | 14,930   |
|                        | 10,798   | 14,930   | 10,798   | 14,930   |

### 8.2 Repurchase agreements

|                                | Ba               | nk               | Gro              | oup              |
|--------------------------------|------------------|------------------|------------------|------------------|
| As at 31 December              | 2017<br>LKR '000 | 2016<br>LKR '000 | 2017<br>LKR '000 | 2016<br>LKR '000 |
| On Government Securities       |                  |                  |                  |                  |
| Due to;                        |                  |                  |                  |                  |
| - Banks                        | 1,600,989        | 760,354          | 1,600,989        | 760,354          |
| - Other Financial Institutions | 6,512,716        | 4,040,443        | 6,449,602        | 4,040,443        |
| - Other Counterparties         | 2,463,909        | 1,701,705        | 2,463,909        | 1,701,705        |
|                                | 10,577,614       | 6,502,502        | 10,514,500       | 6,502,502        |
| On Other Securities            |                  | •                |                  | •                |
| Due to;                        |                  |                  |                  |                  |
| - Other Financial Institutions | 697,476          | 269,635          | 697,476          | -                |
| - Other Counterparties         | 1,044,098        | 3,078,636        | 728,807          | 2,758,608        |
|                                | 1,741,574        | 3,348,271        | 1,426,283        | 2,758,608        |
| Total Repurchase Agreements    | 12,319,188       | 9,850,773        | 11,940,782       | 9,261,110        |

The Group has determined that it retains substantially all the risks and rewards of these securities and therefore has not derecognized them. In addition, it recognizes a financial liability for cash received.

Similarly, the Group may sell or re-pledge any securities borrowed or purchased under agreements to resell, but has an obligation to return the securities and the counterparty retains substantially all the risks and rewards of ownership. Consequently, the securities are not recognized by the Group, which instead records a separate asset for the collateral provided. As the counterparty of securities lending and repurchase agreement is allowed to sell or repledge the securities in the absence of default by the Bank, those securities, for a total face value of LKR 10.78 Bn (market value LKR 10.94 Bn) [2016 - face value LKR 10.4Bn (market value - LKR 10.2 Bn)] are presented in the Statement of Financial Position under the caption of financial assets held for trading, held to maturity and available for sale.

The securities sold under agreements to repurchase are transferred to a third party and the Group receives cash in exchange. The counterparty is allowed to sell or repledge those securities sold under repurchase agreements in the absence of default by the Group, but has an obligation to return the securities at the maturity of the contract. These transactions are conducted under the terms based on the applicable International Swaps and Derivative Association (ISDA) Collateral Guidelines.

### 9 DERIVATIVE FINANCIAL INSTRUMENTS

The below table shows the fair values of derivative financial instruments recorded as assets or liabilities, together with their notional (contract) amounts.

Settlement of these contracts against customer is on delivery against payment basis which eliminates credit risks. Settlements against Bank is on a gross basis subject to approved credit limits.

The notional amounts indicate the volume of transactions outstanding at the year end are indicative of neither the market risk nor the credit risk.

This transaction type is exposed to market risks due to fluctuation of market rates.

The Bank may take positions with the expectation of profiting from favourable movements in rates. Derivatives entered into for risk management purposes that do not meet the hedge accounting criteria are also included under this classification.

### 9.1 Derivative Assets- Held for Trading

At a Gain Position

|   | Bank /        | Group      | Bank /        | Group      |
|---|---------------|------------|---------------|------------|
|   | Fair Value of | Contract   | Fair Value of | Contract   |
|   | Assets        | amount     | Assets        | amount     |
| As at 31 December                                     | 2017          | 2017       | 2016          | 2016       |
|   | LKR '000      | LKR '000   | LKR '000      | LKR '000   |
| Forward Foreign Exchange Contracts and Currency Swaps | 230,217       | 11,805,671 | 65,356        | 14,932,760 |
|   | 230,217       | 11,805,671 | 65,356        | 14,932,760 |

### 9.2 Derivative Liabilities - Held for Trading

At a Loss Position

|   | Bank /        | ' Сгоир    | Bank /        | ′ Сгоир    |
|---|---------------|------------|---------------|------------|
|   | Fair Value of | Contract   | Fair Value of | Contract   |
|   | Liabilities   | amount     | Liabilities   | amount     |
| As at 31 December                                     | 2017          | 2017       | 2016          | 2016       |
|   | LKR '000      | LKR '000   | LKR '000      | LKR '000   |
| Forward Foreign Exchange Contracts and Currency Swaps | 495,517       | 26,392,799 | 130,017       | 13,349,855 |
|   | 495,517       | 26,392,799 | 130,017       | 13,349,855 |

### 10 FINANCIAL ASSETS - HELD FOR TRADING

|                           | Bar      | nk        | Сгоир    |           |  |
|---------------------------|----------|-----------|----------|-----------|--|
| As at 31 December         | 2017     | 2016      | 2017     | 2016      |  |
|                           | LKR '000 | LKR '000  | LKR '000 | LKR '000  |  |
| Government Treasury Bills | -        | 531,522   | -        | 531,522   |  |
| Government Treasury Bonds | 521,389  | 1,043,430 | 521,389  | 1,043,430 |  |
|                           | 521,389  | 1,574,952 | 521,389  | 1,574,952 |  |

### 11 FINANCIAL ASSETS - AVAILABLE FOR SALE

|                                      | Ва               | nk               | Group            |                  |  |
|--------------------------------------|------------------|------------------|------------------|------------------|--|
| As at 31 December                    | 2017<br>LKR '000 | 2016<br>LKR '000 | 2017<br>LKR '000 | 2016<br>LKR '000 |  |
| Government Treasury Bills            | 24,351,263       | 5,196,174        | 24,351,263       | 5,196,174        |  |
| Government Treasury Bonds            | 14,494,846       | 16,946,924       | 14,494,846       | 16,946,924       |  |
| Unquoted Equity Shares * (Note 11.1) | 5,937            | 5,865            | 5,937            | 5,865            |  |
|                                      | 38,852,046       | 22,148,963       | 38,852,046       | 22,148,963       |  |

This includes treasury bills and bonds with a carrying value of LKR 4,596 Mn (2016: LKR 1,239Mn) which have been given as collateral against repurchase contracts and the counter party has the right to sell or re-pledge the securities.

### 11.1 Unquoted Equity Shares

|  | В                | Bank             |                  | Group            |  |
|--|------------------|------------------|------------------|------------------|--|
| As at 31 December                        | 2017<br>LKR '000 | 2016<br>LKR '000 | 2017<br>LKR '000 | 2016<br>LKR '000 |  |
| Lanka Clear (Private) Limited            | 1,500            | 1,500            | 1,500            | 1,500            |  |
| 150,000 Ordinary Shares of LKR 10/- each |                  |                  |                  |                  |  |
| Credit Information Bureau (CRIB)         | 90               | 90               | 90               | 90               |  |
| 9,000 Ordinary Shares of LKR 10/- each   | -                |                  |                  |                  |  |
| Lanka Financial Services Bureau          | 1,125            | 1,125            | 1,125            | 1,125            |  |
| 112,500 Ordinary Shares of LKR 10/- each |                  |                  |                  |                  |  |
| Society of Worldwide Interbank Financial | 3,222            | 3,150            | 3,222            | 3,150            |  |
| Telecommunication (SWIFT)                |                  |                  |                  |                  |  |
| 5 Ordinary Shares                        |                  |                  |                  |                  |  |
|  | 5,937            | 5,865            | 5,937            | 5,865            |  |

### 12 FINANCIAL ASSETS HELD TO MATURITY

|                           | Bank      |            | Group     |            |  |
|---------------------------|-----------|------------|-----------|------------|--|
| As at 31 December         | 2017      | 2016       | 2017      | 2016       |  |
|                           | LKR '000  | LKR '000   | LKR '000  | LKR '000   |  |
| Government Treasury Bonds | 9,879,390 | 12,929,523 | 9,950,433 | 12,998,988 |  |
|                           | 9,879,390 | 12,929,523 | 9,950,433 | 12,998,988 |  |

This includes treasury bonds with a carrying value of LKR 6,184 Mn (2016: LKR 5,689 Mn) which have been given as collateral against repurchase contacts and the counter party has the right to sell or re-pledge the securities.

### 13 OTHER FINANCIAL ASSETS

|   | Bank      |           | Gro       | oup       |
|---|-----------|-----------|-----------|-----------|
| As at 31 December                       | 2017      | 2016      | 2017      | 2016      |
|   | LKR '000  | LKR '000  | LKR '000  | LKR '000  |
| Sri Lanka Development Bonds (Note 13.1) | 4,053,665 | 3,943,597 | 4,053,665 | 3,943,597 |
| Quoted Debentures (Note 13.2)           | 2,743,942 | 2,917,353 | 2,743,942 | 2,917,353 |
|   | 6,797,607 | 6,860,950 | 6,797,607 | 6,860,950 |

13.1 The Investment in Sri Lanka Development Bonds amounts to USD 26 Mn (2016: USD 26 Mn) and mature in years 2018 - 2022.

### 13.2 Quoted Debentures

| Company                                  | Туре                   | No of De  | bentures  | LKR '(    | 000       |
|--|------------------------|-----------|-----------|-----------|-----------|
|  |                        | 2017      | 2016      | 2017      | 2016      |
| Hemas Holdings PLC                       | Unsecured, Redeemable  |           |           |           |           |
|  | Debentures             | 223,900   | 223,900   | 23,011    | 23,011    |
| Peoples' Leasing and Finance Company PLC | Unsecured, Redeemable  |           | -         |           |           |
|  | Debentures             | -         | 1,595,400 | -         | 173,500   |
| Lion Brewery (Ceylon) PLC                | Unsecured, Redeemable  |           |           | -         |           |
|  | Debentures             | 1,686,000 | 1,686,000 | 171,936   | 171,936   |
| Seylan Bank PLC                          | Unsecured, Redeemable  |           |           | -         |           |
|  | Debentures             | 3,000,000 | 3,000,000 | 300,636   | 300,636   |
| Alliance Finance Company PLC             | Unsecured, Redeemable  |           |           |           |           |
|  | Debentures             | 1,365,498 | 1,365,498 | 148,940   | 148,940   |
| Singer (Sri Lanka) PLC                   | Unsecured, Redeemable  |           |           | -         |           |
|  | Debentures             | 2,000,000 | 2,000,000 | 208,671   | 208,647   |
| DFCC Vardhana Bank                       | Unsecured, Redeemable  |           |           | -         |           |
|  | Debentures             | 1,988,600 | 1,988,600 | 209,024   | 209,024   |
| MTD Walkers PLC                          | Unsecured, Redeemable  |           |           |           |           |
|  | Debentures             | 2,000,000 | 2,000,000 | 204,968   | 204,968   |
| Housing and Development Finance          | Unsecured, Redeemable  |           |           |           |           |
| Corporation                              | Debentures             | 2,500,000 | 2,500,000 | 253,021   | 253,021   |
| Access Engineering PLC                   | Unsecured, Redeemable  |           |           |           |           |
|  | Debentures             | 3,500,000 | 3,500,000 | 354,226   | 354,226   |
| Sanasa Development Bank PLC              | Guaranteed, Redeemable |           |           |           |           |
|  | Debentures             | 3,784,500 | 3,784,500 | 397,337   | 397,286   |
| Sanasa Development Bank PLC              | Guaranteed, Redeemable |           |           |           |           |
|  | Debentures             | 1,000,000 | 1,000,000 | 105,192   | 105,178   |
| Senkadagala Finance PLC                  | Unsecured, Redeemable  |           |           |           |           |
|  | Debentures             | 611,500   | 611,500   | 62,348    | 62,348    |
| Peoples Leasing & Finance PLC            | Unsecured, Redeemable  |           |           |           |           |
|  | Debentures             | 3,000,000 | 3,000,000 | 304,632   | 304,632   |
|  |                        |           |           | 2,743,942 | 2,917,353 |

**<sup>13.2.1</sup>** This includes quoted debentures with a carrying value of LKR 1,605 Mn (2016 LKR 2,781Mn) which have been given as collateral against repurchase contacts and the counter party has the right to sell or re-pledge the securities.

### 14 LOANS AND ADVANCES TO CUSTOMERS

|                                       | Ba               | ank              | Group            |                  |
|---------------------------------------|------------------|------------------|------------------|------------------|
| As at 31 December                     | 2017<br>LKR '000 | 2016<br>LKR '000 | 2017<br>LKR '000 | 2016<br>LKR '000 |
| Corporate Loans                       | 45,767,388       | 37,882,588       | 45,808,101       | 38,775,375       |
| Retail, SME and Consumer Lending      | 100,575,835      | 77,173,248       | 100,743,992      | 77,173,247       |
| Housing Loans                         | 3,202,405        | 2,497,417        | 3,202,405        | 2,497,417        |
| Leases                                | 37,253,690       | 31,422,446       | 37,253,690       | 31,422,446       |
|                                       | 186,799,318      | 148,975,699      | 187,008,187      | 149,868,485      |
| Less :Allowance for Impairment Losses | (2,608,915)      | (2,278,077)      | (2,608,785)      | (2,277,656)      |
|                                       | 184,190,403      | 146,697,622      | 184,399,402      | 147,590,829      |
| Staff Loans                           | 2,985,412        | 2,807,963        | 2,985,412        | 2,807,963        |
| Less : Allowance for Day 1 Difference | (639,103)        | (580,851)        | (639,103)        | (580,851)        |
|                                       | 2,346,309        | 2,227,112        | 2,346,309        | 2,227,112        |
|                                       | 186,536,712      | 148,924,734      | 186,745,711      | 149,817,941      |

### 14.1 Gross Loans and Advances by Currency

|                      | Ba               | ank              | Group            |                  |
|----------------------|------------------|------------------|------------------|------------------|
| As at 31 December    | 2017<br>LKR '000 | 2016<br>LKR '000 | 2017<br>LKR '000 | 2016<br>LKR '000 |
| By Currency          |                  |                  |                  |                  |
| Sri Lanka Rupee      | 174,447,291      | 145,554,006      | 174,656,160      | 146,446,792      |
| United States Dollar | 15,137,780       | 6,128,774        | 15,137,780       | 6,128,774        |
| Others               | 199,659          | 100,882          | 199,659          | 100,882          |
|                      | 189,784,730      | 151,783,662      | 189,993,599      | 152,676,448      |

### 14.2 Gross Loans and Advances by Product

|                           | В                | ank              | Group            |                  |  |
|---------------------------|------------------|------------------|------------------|------------------|--|
| As at 31 December         | 2017<br>LKR '000 | 2016<br>LKR '000 | 2017<br>LKR '000 | 2016<br>LKR '000 |  |
| By Product                |                  |                  |                  |                  |  |
| Bills of Exchange         | 37,337           | 86,716           | 37,337           | 86,716           |  |
| Overdrafts                | 36,190,637       | 30,583,231       | 36,190,637       | 30,583,231       |  |
| Term Loans                | 77,712,312       | 60,141,853       | 77,712,312       | 60,141,853       |  |
| Staff Loans               | 2,985,543        | 2,807,963        | 2,985,543        | 2,807,963        |  |
| Import Loans              | 11,076,507       | 6,654,468        | 11,076,507       | 6,654,468        |  |
| Packing Loans             | 3,558,705        | 2,028,229        | 3,558,705        | 2,028,229        |  |
| Leases                    | 37,253,690       | 31,422,446       | 37,253,690       | 31,422,446       |  |
| Credit Cards              | 20,185,840       | 16,282,718       | 20,185,840       | 16,282,718       |  |
| Pawning                   | 279,281          | 455,544          | 279,281          | 455,544          |  |
| Corporate Debt Securities | 325,243          | 948,429          | 325,243          | 948,429          |  |
| Other Advances            | 179,635          | 372,065          | 388,504          | 1,264,851        |  |
|                           | 189,784,730      | 151,783,662      | 189,993,599      | 152,676,448      |  |

### 14 LOANS AND ADVANCES TO CUSTOMERS (CONTD.)

### 14.3 Impairment Allowance for Loans and Advances to Customers

### 14.3.1 Bank

| As at 31 December   | Corporate<br>Loans | Retail,<br>SME and<br>Consumer | Housing<br>Loans | Leases    | Total     |
|---|--------------------|--------------------------------|------------------|-----------|-----------|
|   | LKR'000            | Lending<br>LKR'000             | LKR'000          | LKR'000   | LKR'000   |
| As at 01 January 2015   | 193,770            | 1,258,594                      | 85,907           | 522,063   | 2,060,334 |
| AFS impairment transferred during 2016  | 37,086             | -                              | -                | -         | 37,086    |
| Charge/ (Reversal) for the period   | 30,275             | 662,074                        | (6,112)          | (21,769)  | 664,468   |
| Amounts written off   | -                  | (302,354)                      | -                | (181,457) | (483,811) |
| As at 31 December 2016  | 261,131            | 1,618,314                      | 79,795           | 318,837   | 2,278,077 |
| Charge/ (Reversal) for the period   | 48,827             | 1,036,293                      | (13,896)         | 12,644    | 1,083,868 |
| Amounts written off   | -                  | (553,291)                      | -                | (199,739) | (753,030) |
| As at 31 December 2017  | 309,957            | 2,101,316                      | 65,899           | 131,743   | 2,608,915 |
| Impairment - As at 31 December 2016   |                    |                                |                  |           |           |
| Individual impairment   | 220,537            | 471,666                        | 323              | 10,124    | 702,650   |
| Collective impairment   | 40,594             | 1,146,648                      | 79,472           | 308,713   | 1,575,427 |
|   | 261,131            | 1,618,314                      | 79,795           | 318,837   | 2,278,077 |
| Gross amount of loans individually determined to be impaired, before deducting the individually assessed impairment allowance |                    |                                |                  |           |           |
| - As at 31 December 2016  | 737,643            | 3,154,163                      | 13,834           | 73,348    | 3,978,988 |
| Impairment - As at 31 December 2017   |                    |                                |                  |           |           |
| Individual impairment   | 246,817            | 803,954                        | -                | 6,193     | 1,056,964 |
| Collective impairment   | 63,140             | 1,297,362                      | 65,899           | 125,550   | 1,551,951 |
|   | 309,957            | 2,101,316                      | 65,899           | 131,743   | 2,608,915 |
| Gross amount of loans individually determined to be impaired, before deducting the individually assessed impairment allowance |                    |                                | -                | -         |           |
| - As at 31 December 2017  | 1,466,105          | 3,690,898                      | -                | 168,933   | 5,325,936 |

### 14 LOANS AND ADVANCES TO CUSTOMERS (CONTD.)

### 14.3 Impairment Allowance for Loans and Advances to Customers (Contd.)

### 14.3.2 Group

| As at 31 December  | Corporate<br>Loans | Retail,<br>SME and  | Housing<br>Loans | Leases    | Total     |
|--|--------------------|---------------------|------------------|-----------|-----------|
|  |                    | Consumer<br>Lending |                  |           |           |
|  | LKR'000            | LKR'000             | LKR'000          | LKR'000   | LKR'000   |
| As at 01 January 2015  | 193,220            | 1,258,594           | 85,907           | 522,063   | 2,059,784 |
| AFS impairment transferred during 2016   | 37,086             | -                   | -                | -         | 37,086    |
| Charge/ (Reversal) for the year  | 45,837             | 662,074             | (6,112)          | (21,869)  | 679,930   |
| Amounts written off  | (15,230)           | (302,354)           | -                | (181,457) | (499,041) |
| As at 31 December 2016   | 260,913            | 1,618,314           | 79,795           | 318,737   | 2,277,656 |
| Charge/ (Reversal) for the year  | 48,940             | 1,036,500           | (13,896)         | 12,745    | 1,084,289 |
| Amounts written off  | -                  | (553,421)           | -                | (199,739) | (753,160) |
| As at 31 December 2017   | 309,853            | 2,101,393           | 65,899           | 131,743   | 2,608,785 |
| Impairment - As at 31 December 2016  |                    |                     |                  |           |           |
| Individual impairment  | 220,219            | 471.666             | 323              | 10,124    | 702,650   |
| Collective impairment  | 40,694             | 1,146,648           | 79,472           | 308,613   | 1,575,006 |
| and the second s | 260,913            | 1,618,314           | 79,795           | 318,737   | 2,277,656 |
| Gross amount of loans individually determined to be  |                    |                     |                  |           |           |
| impaired, before deducting the individually assessed   |                    |                     |                  |           |           |
| impairment allowance   |                    |                     |                  |           |           |
| - As at 31 December 2016   | 737,643            | 3,154,163           | 13,834           | 73,348    | 3,978,988 |
| Impairment - As at 31 December 2017  |                    | -                   |                  | -         | •         |
| Individual impairment  | 246,817            | 803,954             | -                | 6,193     | 1,056,964 |
| Collective impairment  | 62,933             | 1,297,439           | 65,899           | 125,550   | 1,551,821 |
|  | 309,750            | 2,101,393           | 65,899           | 131,743   | 2,608,785 |
| Gross amount of loans individually determined to be  |                    | •                   |                  |           |           |
| impaired, before deducting the individually assessed   |                    |                     |                  |           |           |
| impairment allowance   |                    |                     |                  |           |           |
| - As at 31 December 2017   | 1,466,105          | 3,690,898           | -                | 168,933   | 5,325,936 |

### 14.3.3 Movement in Individual Impairment during the year

| As at 31 December                       | Bar       | nk       | Group     |          |
|---|-----------|----------|-----------|----------|
|   | 2017      | 2016     | 2017      | 2016     |
|   | LKR '000  | LKR '000 | LKR '000  | LKR '000 |
| As at O1 January                        | 702,650   | 662,162  | 702,650   | 662,162  |
| AFS impairment transferred during 2016  | -         | 37,086   | -         | 37,086   |
| Reversal for the year, net of write-off | 354,314   | 3,402    | 354,314   | 3,402    |
| As at 31 December                       | 1,056,964 | 702,650  | 1,056,964 | 702,650  |

### 14.4 Rental Receivable on Leases

|                        |                        | 2017                    | ,                        |                   |                           | 20                      | 16                       |                   |
|------------------------|------------------------|-------------------------|--------------------------|-------------------|---------------------------|-------------------------|--------------------------|-------------------|
|                        |                        | Bank/G                  | roup                     | j                 |                           | Bank/                   | Group                    |                   |
| As at 31 December      | Within 1 year LKR '000 | 1 - 5 years<br>LKR '000 | Over 5 years<br>LKR '000 | Total<br>LKR '000 | Within 1 year<br>LKR '000 | 1 - 5 years<br>LKR '000 | Over 5 years<br>LKR '000 | Total<br>LKR '000 |
| Gross Rentals          |                        |                         |                          |                   |                           |                         |                          |                   |
| Receivables            | 17,911,019             | 29,065,930              | 557,990                  | 47,534,938        | 10,679,215                | 28,488,310              | 33,544                   | 39,201,069        |
| Less : Unearned Income | 4,674,946              | 5,353,039               | 248,264                  | 10,281,249        | 304,440                   | 7,473,740               | 443                      | 7,778,623         |
| Net Rentals            |                        |                         |                          |                   |                           |                         |                          |                   |
| Receivables            | 13,231,073             | 23,712,891              | 309,726                  | 37,253,690        | 10,374,775                | 21,014,570              | 33,101                   | 31,422,446        |
| Less : Allowance for   |                        |                         |                          |                   |                           |                         |                          |                   |
| Impairment Losses      | -                      | =                       | =                        | 131,742           | -                         | -                       | -                        | 318,737           |
| Total Net Rentals      |                        |                         |                          |                   |                           |                         |                          |                   |
| Receivables            | 13,231,073             | 23,712,891              | 309,726                  | 37,121,948        | 10,374,775                | 21,014,570              | 33,101                   | 31,103,709        |

### 15 OTHER ASSETS

|                          | Bar              | ık               | Gro              | nb               |
|--------------------------|------------------|------------------|------------------|------------------|
| As at 31 December        | 2017<br>LKR '000 | 2016<br>LKR '000 | 2017<br>LKR '000 | 2016<br>LKR '000 |
| Deposits and Prepayments | 600,652          | 630,004          | 619,719          | 641,419          |
| Unamortized Staff Cost   | 639,103          | 580,851          | 639,103          | 580,851          |
| Other Receivables        | 653,719          | 565,695          | 682,166          | 591,418          |
|                          | 1,893,474        | 1,776,550        | 1,940,988        | 1,813,688        |

### 16 INVESTMENTS IN SUBSIDIARIES

| Unquoted                          |                |         | Ban     | k        |          |
|-----------------------------------|----------------|---------|---------|----------|----------|
|                                   | $\overline{I}$ | 2017    | 2016    | 2017     | 2016     |
|                                   | Country of     | Holding | Holding | Cost     | Cost     |
| Name of Company                   | Incorporation  | %       | %       | LKR '000 | LKR '000 |
| Waldock Mackenzie Limited         |                |         |         |          |          |
|                                   | Sri Lanka      | 99.99   | 99.99   | -        | -        |
| Allied Properties Limited         | -              | -       | *****   |          |          |
|                                   | Sri Lanka      | 99.99   | 99.99   | 652,907  | 652,907  |
| Nations Insurance Brokers Limited |                |         |         |          |          |
|                                   | Sri Lanka      | 99.99   | 99.99   | 25,803   | 25,803   |
| Net Carrying Amount               |                |         |         | 678,710  | 678,710  |

### 17 PROPERTY, PLANT AND EQUIPMENT

### Accounting Policy

Property, plant and equipment is stated at cost excluding the costs of day—to—day servicing, less accumulated depreciation and accumulated impairment in value. Changes in the expected useful life are accounted for by changing the amortisation period or method, as appropriate, and treated as changes in accounting estimates. The Group reviews its assets' residual values, useful lives and method of depreciation at each reporting date. Judgment by the management is exercised in the estimation of these values, rates, methods and hence they are subject to uncertainty.

Cost includes expenditure that is directly attributable to the acquisition of the asset. The cost of self-constructed assets includes the following:

- the cost of materials and direct labour
- any other costs directly attributable to bringing the assets to a working condition for their intended use
- when the Group has an obligation to remove the asset or restore the site, an estimate of the costs of dismantling and removing the items and restoring the site on which they are located.

Any gain or loss on disposal is recognized in other operating income in profit or loss.

### Subsequent expenditure and replacement

The cost of replacing a part of an item of property, plant and equipment is recognized in the carrying amount of the item if it is probable that the future economic benefits embodied within the part will flow to the Group, and its cost can be measured reliably. The carrying amount of the replaced part is derecognized. The costs of the day-to-day servicing of property, plant and equipment are recognized in profit or loss as incurred.

### Depreciation

Depreciation is calculated using the straight–line method to write down the cost of property, plant and equipment to their residual values over their estimated useful lives. Lands are not depreciated. The estimated useful lives are as follows:

| Buildings              | 40 years              |
|------------------------|-----------------------|
| Motor Vehicles         | 04 years              |
| Other Equipment        | 04 -08 years          |
| Computer Hardware      | 04 years              |
| Furniture and Fittings | 08 years              |
| Leasehold Improvements | Over the lease period |

Depreciation methods, useful lives and residual values are reviewed at each reporting date and adjusted if required.

### Revaluation model

The Group applies the revaluation model to the entire class of freehold land and buildings. Such properties are carried at revalued amount, being their fair value at the date of revaluation less any subsequent accumulated depreciation and subsequent accumulated impairment losses. Freehold land and buildings of the Group are revalued every three years to ensure that the carrying amounts do not differ materially from the fair values at the reporting date. The Group has revalued its freehold land & building during the year 2017 and details of the revaluation are given in Note 17.4.

On revaluation of an asset, any increase in the carrying amount is recognised in 'Other comprehensive income' and accumulated in equity, under revaluation reserve or used to reverse a previous revaluation decrease relating to the same asset, which was charged to the Statement of Profit or Loss. In this circumstance, the increase is recognized as income to the extent of the previous write down. Any decrease in the carrying amount is recognized as an expense in the Statement of Profit or Loss or debited to the other comprehensive income to the extent of any credit balance existing in the capital reserve in respect of that asset.

The decrease recognised in other comprehensive income reduces the amount accumulated in equity under capital reserves. Any balance remaining in the revaluation reserve in respect of an asset is transferred directly to retained earnings on retirement or disposal of the asset.

### De-recognition

The carrying amount of an item of property, plant and equipment is de-recognized upon disposal or when no future economic benefits are expected from its use or disposal. The gain or loss arising from de-recognition of an item of property, plant and equipment is included in profit or loss when item is derecognized.

Leasehold Improvements are derecognized on disposal or when no future economic benefits are expected from its use. Any gain or loss arising on derecognition of the asset (calculated as the difference between the net disposal proceeds and the carrying amount of the asset) is recognized in 'Other Operating Income' or 'Other Operating Expenses' as appropriate in the Statement of Profit or Loss in the year the asset is derecognised.

### Capital work-in-progress

Capital work-in-progress is stated at cost. These are the expenses of a capital nature directly incurred in the construction of buildings, awaiting capitalization.

| Gross Carrying Amounts -<br>at Cost       | Land -<br>Freehold   | Land -   | Buildings | Motor<br>Vehicles | Office<br>and<br>Electrical<br>Equipments | Computer<br>Hardware                    | Furniture,<br>Fixtures<br>and Fittings | Leasehold<br>Improvements | Capital<br>Work In<br>Progress | Total                                   |
|---|--|----------|-----------|-------------------|---|---|--|---------------------------|--------------------------------|---|
|   | LKR '000   | LKR '000 | LKR'000   | LKR'000           | LKR'000                                   | LKR '000                                | LKR '000                               | LKR '000                  | LKR'000                        | LKR'000                                 |
| At 01 January 2016                        | 559,440  | ·        | 115,379   | 20,899            | 1626,061                                  | 1,601,821                               | 712,534                                | 272,632                   | 32,057                         | 3,943,853                               |
| Additions                                 |  |          | 1,237     | 21,200            | 32,546                                    | 99,651                                  | 44,779                                 | 45,260                    |                                | 244,673                                 |
| Disposals                                 | 1  | 1        | (20)      | (16,100)          | (4,499)                                   | (266)                                   | (3,604)                                | -                         | #                              | (24,489)                                |
| Capital WIP Additions                     | 1  |          | -         | 1                 |   | 1                                       | 1                                      | -                         | 26                             | 29                                      |
| Capital WIP - Capitalized during the year | -  |          | ·         | -                 | ·   |   | -                                      | -                         | (32,057)                       | (32,057)                                |
| At 31 December 2016                       | 559,440  |          | 116,596   | 52,999            | 657,138                                   | 1,701,206                               | 753,709                                | 317,892                   | 59                             | 4,132,039                               |
| Additions                                 | -  | =        | 2,528     | -                 | 53,470                                    | 319,710                                 | 42,736                                 | 44,684                    |                                | 463,128                                 |
| Disposals                                 | -  |          | -         |                   | (11,740)                                  | (1,906)                                 | (8,685)                                |                           |                                | (22,331)                                |
| Revaluation Surplus                       | 842,060  | =        | 94,928    | 1                 |   |   |  | 1                         |                                | 936,988                                 |
| Capital WIP - Capitalized during the year | 1  |          |           | 1                 |   | 1                                       | 1                                      |                           | (65)                           | (65)                                    |
| At 31 December 2017                       | 1,401,500  |          | 214,052   | 52,999            | 898'869                                   | 2,019,010                               | 787,760                                | 362,576                   |                                | 5,509,765                               |
| Depreciation / Amortization               | annadan annan annan annan annan annan annan annan annan anna |          |           |                   |   | *************************************** |  |                           |                                | *************************************** |
| At 01 January 2016                        | 1  |          | 35,236    | 20,484            | 370,914                                   | 1,241,081                               | 414,853                                | 188,837                   | -                              | 2,271,405                               |
| Charge for the year                       | 1  |          | 2,647     | 933               | 73,446                                    | 163,137                                 | 74,815                                 | 32,999                    |                                | 347,977                                 |
| Disposals                                 |  |          | (13)      | (16,100)          | (4,498)                                   | (566)                                   | (3,130)                                |                           |                                | (24,007)                                |
| At 31 December 2016                       |  |          | 37,870    | 5,317             | 439,862                                   | 1,403,952                               | 486,538                                | 221,836                   | 1                              | 2,595,375                               |
| Charge for the year                       |  |          | 2,682     | 5,350             | 64,656                                    | 176,655                                 | 65,938                                 | 37,039                    |                                | 352,320                                 |
| Disposals                                 |  | 8        | ·         | ·                 | (11,711)                                  | (1,906)                                 | (8,614)                                | 1                         | 1                              | (22,231)                                |
| At 31 December 2017                       | 1  | 1        | 40,552    | 10,667            | 492,807                                   | 1,578,701                               | 543,862                                | 258,875                   | 1                              | 2,925,464                               |
| Net Book Value                            |  |          |           |                   |   | *************************************** |  |                           |                                |   |
| At 01 January 2016                        | 559,440  | 1        | 80,143    | 415               | 258,177                                   | 360,740                                 | 297,681                                | 83,795                    | 32,057                         | 1,672,448                               |
| At 31 December 2016                       | 559,440  |          | 78,726    | 20,682            | 217,276                                   | 297,254                                 | 267,171                                | 96,055                    | - 26                           | 1,536,664                               |
| At 31 December 2017                       | 1,401,500  |          | 173,500   | 15,332            | 206,061                                   | 440,309                                 | 243,898                                | 103,701                   |                                | 2,584,301                               |

During the financial year, the Bank acquired Property, Plant and Equipment to the aggregate value of LKR 463 Mn. (2016 - LKR.244.6 Mn.). Cash payments amounting to LKR 373.3 Mn. (2016- LKR.210.2 Mn.) were made during the year for purchase of Property, Plant and Equipment. Property, Plant and Equipment includes fully depreciated assets having a gross carrying amount of LKR. 1,973 Mn. (2016- LKR.1,585.5 Mn.).

17.1.1 The carrying amount of Bank's freehold land and buildings, if they were carried at cost less accumulated depreciation would be as follows;

|                     |          | 2017                     |                   |          | 2016                        |                   |
|---------------------|----------|--------------------------|-------------------|----------|-----------------------------|-------------------|
| As at 31st December | Cost     | Accumulated Depreciation | Carrying<br>Value | Cost     | Accumulated<br>Depreciation | Carrying<br>Value |
|                     | LKR '000 | LKR '000                 | LKR '000          | LKR '000 | LKR '000                    | LKR '000          |
| Freehold Land       | 559,440  | 1                        | 559,440           | 559,440  | 1                           | 559,440           |
| Building            | 119,125  | 40,553                   | 78,572            | 116,596  | 37,871                      | 78,725            |
| Total               | 678,565  | 40,553                   | 638,012           | 676,036  | 37,871                      | 638,165           |

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| Gross Carrying Amounts -<br>at Cost       | Land -<br>Freehold | Land -  | Buildings | Motor<br>Vehicles | Office<br>and<br>Electrical<br>Equipments | Computer<br>Hardware | Furniture,<br>Fixtures<br>and Fittings | Leasehold<br>Improvements | Capital<br>Work In<br>Progress | Total     |
|---|--------------------|---------|-----------|-------------------|---|----------------------|--|---------------------------|--------------------------------|-----------|
|   | LKR '000           | LKR'000 | LKR'000   | LKR'000           | LKR'000                                   | LKR'000              | LKR'000                                | LKR '000                  | LKR '000                       | LKR '000  |
| At 01 January 2016                        | 559,440            | 148,000 | 561,220   | 21,069            | 634,342                                   | 1,608,605            | 715,952                                | 272,631                   | 32,057                         | 4,553,316 |
| Additions                                 |                    |         | 4,284     | 21,200            | 32,546                                    | 99,651               | 44,779                                 | 45,260                    |                                | 247,720   |
| Disposals                                 | 1                  |         | (20)      | (16,100)          | (4,951)                                   | (3,836)              | (3,798)                                | 1                         | 1                              | (28,705)  |
| Capital WIP - Additions                   | 1                  |         |           |                   |   |                      | 1                                      |                           | - 26                           | 26        |
| Capital WIP - Capitalized during the year | 1                  |         | -         |                   | 1   | -                    | 1                                      | 1                         | (32,057)                       | (32,057)  |
| At 31 December 2016                       | 559,440            | 148,000 | 565,484   | 26,169            | 661,937                                   | 1,704,420            | 756,933                                | 317,891                   | 26                             | 4,740,333 |
| Additions                                 | 1                  |         | 3,799     | 1                 | 54,494                                    | 321,010              | 42,983                                 | 44,684                    |                                | 466,970   |
| Disposals                                 | 1                  |         |           |                   | (11,740)                                  | (1,906)              | (8,685)                                |                           |                                | (22,331)  |
| Revaluation Surplus                       | 842,060            |         | 425,567   |                   |   |                      | 1                                      |                           |                                | 1,267,627 |
| Capital WIP - Capitalized during the year | 1                  |         | 1         |                   |   |                      |  |                           | (69)                           | (69)      |
| At 31 December 2017                       | 1,401,500          | 148,000 | 994,850   | 26,169            | 704,690                                   | 2,023,524            | 791,231                                | 362,575                   |                                | 6,452,540 |
| Depreciation / Amortization               |                    |         |           |                   |   |                      |  |                           |                                |           |
| At 01 January 2016                        | 1                  | 18,776  | 145,303   | 20,652            | 373,977                                   | 1,246,655            | 415,931                                | 188,835                   |                                | 2,410,129 |
| Charge for the year                       | -                  | 1,893   | 13,862    | 933               | 73,787                                    | 163,530              | 75,217                                 | 32,999                    | 1                              | 362,221   |
| Disposals                                 | 1                  |         | (13)      | (16,100)          | (4,951)                                   | (3,836)              | (3,325)                                |                           | 1                              | (28,225)  |
| At 31 December 2016                       | -                  | 20,669  | 159,152   | 5,485             | 442,813                                   | 1,406,349            | 487,823                                | 221,834                   | 1                              | 2,744,125 |
| Charge for the year                       | -                  | 1,893   | 14,000    | 5,350             | 65,032                                    | 177,183              | 66,357                                 | 37,039                    | -                              | 366,854   |
| Disposals                                 | 1                  |         |           |                   | (11,711)                                  | (1,906)              | (8,614)                                |                           | 1                              | (22,231)  |
| At 31 December 2017                       | 1                  | 22,562  | 173,152   | 10,835            | 496,134                                   | 1,581,626            | 545,566                                | 258,873                   | 1                              | 3,088,748 |
| Net Book Value                            |                    |         |           |                   | 4   |                      |  |                           |                                |           |
| At 01 January 2016                        | 559,440            | 129,224 | 415,917   | 417               | 260,365                                   | 361,950              | 300,021                                | 83,796                    | 32,057                         | 2,143,187 |
| At 31 December 2016                       | 559,440            | 127,331 | 406,332   | 20,684            | 219,124                                   | 298,071              | 269,110                                | 750'96                    | 65                             | 1,996,208 |
| At 31 December 2017                       | 1,401,500          | 125,438 | 851,698   | 15,334            | 208,557                                   | 441,898              | 245,665                                | 103,702                   | 1                              | 3,363,792 |
|   |                    |         |           |                   |   |                      |  |                           |                                |           |

During the financial year, the Group acquired Property, Plant and Equipment to the aggregate value of LKR 466.9 Mn. (2016 - LKR.247.7 Mn.). Cash payments amounting to LKR 377.2 Mn. (2016- LKR.213.3 Mn.) were made during the year for purchase of Property, Plant and Equipment. Property, Plant and Equipment includes fully depreciated assets having a gross carrying amount of LKR. 1,978 Mn. (2016-LKR.1,589.6 Mn.).

17.2.1 The carrying amount of Group's freehold land and buildings, if they were carried at cost less accumulated depreciation would be as follows;

|                     |           | 2017                        |                   |           | 2016                        |                   |
|---------------------|-----------|-----------------------------|-------------------|-----------|-----------------------------|-------------------|
| As at 31st December | Cost      | Accumulated<br>Depreciation | Carrying<br>Value | Cost      | Accumulated<br>Depreciation | Carrying<br>Value |
|                     | LKR '000  | LKR '000                    | LKR,000           | LKR '000  | LKR '000                    | LKR '000          |
| Freehold Land       | 559.440   | 1                           | 559.440           | 559.440   | 1                           | 559,440           |
| Buildings           | 569,283   | 173,152                     | 396,131           | 565,484   | 159,152                     | 406,332           |
| Total               | 1,128,723 | 173,152                     | 955,571           | 1,124,924 | 159,152                     | 965,772           |

Bank

17.3 Details of Bank's / Group's Land and Building Stated at Valuation

| Date of<br>Valuation | Method of valuation | Net Book Value Before<br>Revaluation | Revaluation amount | Revaluation Gain recognized in OCI |
|----------------------|---------------------|--------------------------------------|--------------------|------------------------------------|
|                      |                     | Land Building                        | Land Building      | Land Building Total                |
|                      |                     | Rs Mn Rs Mn                          | Rs Mn              | Rs Mn Rs Mn Rs Mn                  |

| Valuer-P B Kalugalagedara                      | edara      |  |        |       |                              |        |                           |              |        |
|--|------------|--|--------|-------|------------------------------|--------|---------------------------|--------------|--------|
| Ų  | 30-09-2017 | Direct Capital Comparison Method/            |        |       |                              |        |                           |              |        |
|  |            | Depreciated replacement cost                 | 543.99 | 68.62 | 68.62 1,224.00 145.00 680.02 | 145.00 | 680.02                    | 76.38 756.39 | 756.39 |
| No.76 York Street Fort, Colombo 30-09-2017 Div | 30-09-2017 | 30-09-2017 Direct Capital Comparison Method/ |        | 4     |                              |        |                           |              | •      |
| 01   |            | Depreciated replacement cost                 | 15.46  | 96.6  | 9.96 177.50                  | 28.50  | 28.50 162.04 18.54 180.58 | 18.54        | 180.58 |
| Total  |            |  | 559.45 | 78.58 | 78.58 1,401.50               | 173.50 | 842.05                    | 94.92 936.97 | 936.97 |

Other than properties included in Bank, Group Land and Buildings consist of Allied Properties Limited's properties.

Group

| -                         | Date of<br>Valuation | Method of valuation | Net Book Value Before<br>Revaluation | e Before<br>ion              | Revaluation amount | mount             | Revalu | Revaluation Gain / Loss | S              |
|---------------------------|----------------------|---------------------|--------------------------------------|------------------------------|--------------------|-------------------|--------|-------------------------|----------------|
| Location                  |                      |                     | Land                                 | Land Building<br>Rs Mn Rs Mn | Land<br>Rs Mn      | Building<br>Rs Mn | Land   | Building<br>Rs Mn       | Total<br>Rs Mn |
| Valuer-P B Kalugalagedara |                      |                     |                                      |                              |                    |                   |        |                         |                |
| No:46/58 Navam Mawatha,   | 30-09-2017           | Investment method   |                                      |                              |                    |                   |        |                         |                |
| Colombo 02                |                      |                     | ı                                    | 317.57                       | 1                  | 648.20            | 1      | 330.65 330.63           | 330.63         |
| Total                     |                      |                     | 559.45                               | 396.15                       | 396.15 1,401.50    | 821.70            | 842.05 | 425.55                  | 1,267.60       |

### 18 INTANGIBLE ASSETS

### Accounting Policy

The Group's intangible assets include the cost of computer software and Licenses. An intangible asset is recognized only when its cost can be measured reliably and it is probable that the expected future economic benefits that are attributable to it will flow to the Group. Intangible assets acquired separately are measured on initial recognition at cost. The cost of intangible assets acquired in a business combination is their fair value as at the date of acquisition. Following the initial recognition, intangible assets are carried at cost less any accumulated amortization and any accumulated impairment losses.

Intangible assets with finite lives are amortized over the useful economic life. The amortization period and the amortization method for an intangible asset with a finite useful life are reviewed at least at each financial year—end. Changes in the expected useful life or the expected pattern of consumption of future economic benefits embodied in the asset are accounted for by changing the amortization period or method, as appropriate, and they are treated as changes in accounting estimates. The amortization expense on intangible assets with finite lives is presented as a separate line item in the Profit or Loss.

Amortization is calculated using the straight-line method to write down the cost of intangible assets to their residual values over their estimated useful lives of 7-10 years, for computer software and license fees.

### 18.1 Bank

| As at 31 December   | Computer<br>Software<br>LKR '000 | Other License Fees LKR '000 | Total<br>LKR '000 |
|---------------------|----------------------------------|-----------------------------|-------------------|
| Cost                | :                                | :                           |                   |
| At 01 January 2016  | 1,718,886                        | 331,288                     | 2,050,174         |
| Additions           | 226,896                          | -                           | 226,896           |
| At 31 December 2016 | 1,945,782                        | 331,288                     | 2,277,070         |
| Additions           | 240,528                          | -                           | 240,528           |
| At 31 December 2017 | 2,186,310                        | 331,288                     | 2,517,598         |
| Amortization        |                                  |                             |                   |
| At 01 January 2016  | 659,393                          | 176,686                     | 836,079           |
| Charge for the year | 227,163                          | 33,129                      | 260,292           |
| At 31 December 2016 | 886,556                          | 209,815                     | 1,096,371         |
| Charge for the year | 239,452                          | 33,129                      | 272,581           |
| At 31 December 2017 | 1,126,008                        | 242,944                     | 1,368,952         |
| Net Book Value      |                                  | •                           | -                 |
| At 01 January 2016  | 1,059,493                        | 154,602                     | 1,214,095         |
| At 31 December 2016 | 1,059,226                        | 121,473                     | 1,180,699         |
| At 31 December 2017 | 1,060,302                        | 88,344                      | 1,148,646         |

During the financial year, the Bank acquired Intangible Assets to the aggregate value of LKR.240.5 Mn. (2016-LKR. 226.8 Mn.). Cash payments amounting to LKR.135.9 Mn (2016-LKR. 78.3 Mn.) were made during the year for purchase of Intangible Assets

### 18.2 **Group**

| As at 31 December   | Computer<br>Software<br>LKR '000 | Other<br>License Fees<br>LKR '000 | Total<br>LKR '000 |
|---------------------|----------------------------------|-----------------------------------|-------------------|
| Cost                |                                  |                                   |                   |
| At 01 January 2016  | 1,740,261                        | 331,288                           | 2,071,549         |
| Additions           | 228,177                          | -                                 | 228,177           |
| At 31 December 2016 | 1,968,438                        | 331,288                           | 2,299,726         |
| Additions           | 240,528                          | -                                 | 240,528           |
| At 31 December 2017 | 2,208,966                        | 331,288                           | 2,540,254         |
| Amortization        |                                  |                                   |                   |
| At 01 January 2016  | 670,704                          | 176,686                           | 847,390           |
| Charge for the year | 230,366                          | 33,129                            | 263,495           |
| At 31 December 2016 | 901,070                          | 209,815                           | 1,110,885         |
| Charge for the year | 242,688                          | 33,129                            | 275,817           |
| At 31 December 2017 | 1,143,758                        | 242,944                           | 1,386,702         |
| Net Book Value;     |                                  |                                   | •                 |
| At 01 January 2016  | 1,069,557                        | 154,602                           | 1,224,159         |
| At 31 December 2016 | 1,067,368                        | 121,473                           | 1,188,841         |
| At 31 December 2017 | 1,065,208                        | 88,344                            | 1,153,552         |

During the financial year, the Group acquired Intangible Assets to the aggregate value of LKR. 240.5 Mn. (2016-LKR. 228.1 Mn.). Cash payments amounting to LKR.135.9 Mn (2016-LKR.79.6 Mn.) were made during the year for purchase of Intangible Assets

### 19 DUE TO BANKS

|                           | Bank       |            | Сгоир      |            |
|---------------------------|------------|------------|------------|------------|
| As at 31 December         | 2017       | 2016       | 2017       | 2016       |
|                           | LKR '000   | LKR '000   | LKR '000   | LKR '000   |
| Money Market Borrowings   | 10,567,825 | 11,756,289 | 10,567,825 | 11,756,289 |
| Deposits from Other Banks | 146,039    | 94,599     | 146,039    | 94,599     |
|                           | 10,713,864 | 11,850,888 | 10,713,864 | 11,850,888 |

### 20 DUE TO CUSTOMERS

|      |                                |      | В           | ank         | Gro         | oup         |
|------|--------------------------------|------|-------------|-------------|-------------|-------------|
|      | As at 31 December              |      | 2017        | 2016        | 2017        | 2016        |
|      |                                |      | LKR '000    | LKR '000    | LKR '000    | LKR '000    |
| 20.1 | Due to Customers - By Product  |      |             |             |             |             |
|      | Demand Deposits                | -    | 18,026,048  | 14,067,435  | 17,998,325  | 14,010,003  |
|      | Savings Deposits               | -    | 36,102,924  | 28,365,967  | 36,102,924  | 28,365,967  |
|      | Call Deposits                  |      | 58,575      | 131,417     | 58,575      | 131,417     |
|      | Fixed Deposits                 | •    | 138,258,169 | 106,553,799 | 138,258,169 | 106,553,799 |
|      | Certificate of Deposits        |      | 1,851,002   | 2,441,050   | 1,851,002   | 2,441,050   |
|      |                                |      | 194,296,718 | 151,559,668 | 194,268,995 | 151,502,236 |
| 20.2 | Due to Customers - By Currency |      |             |             |             |             |
|      | Sri Lanka Rupee                | •    | 170,791,494 | 133,529,178 | 170,763,771 | 133,471,746 |
|      | United States Dollar           |      | 18,000,478  | 13,785,142  | 18,000,478  | 13,785,142  |
|      | Sterling Pound                 | •    | 1,743,184   | 1,615,662   | 1,743,184   | 1,615,662   |
|      | Others                         | **** | 3,761,562   | 2,629,686   | 3,761,562   | 2,629,686   |
|      |                                |      | 194,296,718 | 151,559,668 | 194,268,995 | 151,502,236 |

### 21 DEBT ISSUED AND OTHER BORROWED FUNDS

|        |   | Ba         | nk         | Gr         | oup        |
|--------|---|------------|------------|------------|------------|
|        | As at 31 December                                   | 2017       | 2016       | 2017       | 2016       |
|        |   | LKR '000   | LKR '000   | LKR '000   | LKR '000   |
| 21.1   | Senior Debt   |            |            |            |            |
|        | US Dollar 15 Mn Loan (Note 21.4)                    | 783,677    | 1,527,406  | 783,677    | 1,527,406  |
|        | US Dollar 50 Mn Loan (Note 21.4)                    | 7,611,621  | -          | 7,611,621  | -          |
|        |   | 8,395,298  | 1,527,406  | 8,395,298  | 1,527,406  |
| 21.2   | Subordinated Debt                                   |            |            |            |            |
|        | US Dollar 13 Mn - Loan 2 (Note 21.4)                | _          | 1,978,310  | -          | 1,978,310  |
|        | Rated, Unsecured, Redeemable Debentures (Note 21.5) | 8,075,351  | 8,068,388  | 8,075,351  | 8,068,388  |
|        |   | 8,075,351  | 10,046,698 | 8,075,351  | 10,046,698 |
| 21.3   | Other Borrowings                                    |            | -          |            |            |
| 21.3.1 | Refinance Borrowings                                |            |            |            |            |
|        | - CBSL Saubaqya                                     | 58,190     | 8,380      | 58,190     | 8,380      |
|        | - SME line of credit by ADB via GOSL                | 643,942    | -          | 643,942    | -          |
| 21.3.2 | Other Borrowings                                    | 2,564,793  | 2,562,621  | 2,564,793  | 2,562,621  |
|        |   | 3,266,925  | 2,571,001  | 3,266,925  | 2,571,001  |
|        |   | 19,737,574 | 14,145,105 | 19,737,574 | 14,145,105 |

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# 21 DEBT ISSUED AND OTHER BORROWED FUNDS (CONTD.)

### 21.4 Senior Debt

These borrowings are from Foreign Development Finance Institutions with an original maturity ranging from 5-10 years. Interest is payable on a variable base with a fixed spread.

21.5 Details of Subordinated Debentures Issued by the Bank

|             |                  |                  | Coupon | Interest       | Maturity  | Amortized        | Amortized Cost - Bank | Amortized Cost - Group | ost-Group        | Interest rate of                  | ate of             |
|-------------|------------------|------------------|--------|----------------|-----------|------------------|-----------------------|------------------------|------------------|-----------------------------------|--------------------|
| Issued Date | Face             | Face Value       | Rate   | Terms          | Date      |                  |                       |                        |                  | Comparable<br>Government Security | able<br>: Security |
|             | 2017<br>LKR '000 | 2016<br>LKR '000 |        |                |           | 2017<br>LKR '000 | 2016<br>LKR'000       | 2017<br>LKR '000       | 2016<br>LKR '000 | 2017                              | 2016               |
| 19-Der-13   | 3,000,000        |                  | 13.00% | Semi -Annıallı | 19-Der-18 | 2,995,714        | 7.991.517             | 2,995,714              | 2,991,512        | 8.90                              | 1147               |
| 8-Nov-16    | 2,410            | 2410             | 11.61% |                |           | 7445             | 2,445                 | 7445                   | 7445             | 9.84                              | 12.15              |
| 8-Nov-16    | 3,885,800        | $\sim$           | 12.65% |                |           | 3,947,502        | W,                    | 3,947,502              | 3,945,355        | 9.84                              | 12.15              |
| 8-Nov-16    | 1,111,790        | 1,111,790        | 12.80% | 1              |           | 1,129,691        |                       | 1,129,691              | 1,129,076        | 9.84                              | 12.15              |
|             | 8,000,000        | 8,000,000        |        |                |           | 8,075,351        | 8,068,388             | 8,075,351              | 8,068,388        |                                   |                    |

| Ratios of Debt               | 2017      | 2016   |
|------------------------------|-----------|--------|
| * Debt / Equity Ratio %      | 94.86%    | 62.87% |
| Interest Cover (Times)       | 5.89 6.60 | 09'9   |
| Quick Asset Ratio % 112% 87% | 112%      | 87%    |

<sup>\*</sup> Borrowings over one year original maturity are considered for debt

21.6 All the securities were issued by Nations Trust Bank PLC. The Bank has not had any defaults of principal, interest or other breaches with regard to any liabilities as of 31 December 2017.

### 22 OTHER LIABILITIES

|  | Ва               | Bank             |                  | пр               |
|--|------------------|------------------|------------------|------------------|
| As at 31 December                                  | 2017<br>LKR '000 | 2016<br>LKR '000 | 2017<br>LKR '000 | 2016<br>LKR '000 |
| Accounts Payable and Sundry Creditors              | 1,606,292        | 1,236,806        | 1,622,830        | 1,254,616        |
| Obligations under Financial Guarantees (Note 22.1) | 101,708          | 78,460           | 101,708          | 78,460           |
| Margin Balances                                    | 235,700          | 179,902          | 235,700          | 179,902          |
| Pay Orders   | 1,040,136        | 1,073,580        | 1,040,136        | 1,073,580        |
| Employee Benefit Liability (Note 22.2)             | 486,897          | 394,062          | 493,044          | 398,797          |
| Employee Share Appreciation Rights (Note 22.3)     | 18,078           | -                | 18,078           | -                |
| Others   | 2,793,610        | 2,501,160        | 2,815,794        | 2,537,495        |
|  | 6,282,421        | 5,463,970        | 6,327,290        | 5,522,850        |

### **22.1** The movement in 'Obligations under Financial Guarantees' during the year is as follows;

|                         | 2017<br>LKR '000 | 2016<br>LKR '000 | 2017<br>LKR '000 | 2016<br>LKR '000 |
|-------------------------|------------------|------------------|------------------|------------------|
| As at 01 January        | 78,460           | 33,748           | 78,460           | 33,748           |
| Utilized                | (23,249)         | (190,542)        | (23,249)         | (190,542)        |
| Arising during the Year | 46,497           | 235,254          | 46,497           | 235,254          |
| As at 31 December       | 101,708          | 78,460           | 101,708          | 78,460           |

### 22.2 Employee Benefit Liability

Accounting Policy

### (i) Defined Contribution Plans - Employees' Provident Fund and Employees' Trust Fund

Employees' Provident Fund and Employees' Trust Fund contributions in line with respective statutes and regulations. The Bank and its subsidiaries except for Nations Insurance Brokers Limited contribute 12% of gross emoluments of employees to an approved private Provident Fund managed by Nations Trust Bank PLC and 3% gross emoluments of employees to the Employees' Trust Fund respectively. Nations Insurance Brokers Limited contributes 12% and 3% of gross emoluments of employees to the Employees' Provident Fund and the Employees' Trust Fund respectively.

### (ii) Defined Benefit Plan - Gratuity

The Group measures the present value of the promised retirement benefits of gratuity which is a defined benefit plan using the projected unit credit method as recommended by revised LKAS 19 "Employee benefits" and resulting actuarial gain/loss is recognized in full in the Other Comprehensive Income (OCI).

The actuarial valuation involves making assumptions about discount rate, expected rates of return on assets, future salary increases and mortality rates Due to the long-term nature of these plans, such estimates are subject to significant uncertainty. All assumptions are reviewed at each reporting date.

Accordingly, the employee benefit liability is based on the actuarial valuation as of 31 December 2017, carried out by Messr's Actuarial and Management Consultants (Private) Limited, actuaries.

The gratuity liability is not externally funded.

The key assumptions used by the actuary include the following:

| As at 31 December       | 2017<br>LKR '000 | 2016<br>LKR '000 |
|-------------------------|------------------|------------------|
| Rate of Discount        | 10.1%            | 12.4%            |
| Rate of Salary Increase | 8.0%             | 8.0%             |
| Retirement Age          | 55-60 years      | 55-60 years      |

### 22.2.1 Net benefit expense categorized under personnel expenses:

|                                | Ban      | k        | Group    |          |
|--------------------------------|----------|----------|----------|----------|
| For the Year Ended 31 December | 2017     | 2016     | 2017     | 2016     |
|                                | LKR '000 | LKR '000 | LKR '000 | LKR '000 |
| Interest Cost                  | 48,864   | 38,557   | 49,451   | 39,024   |
| Current Service Cost           | 60,908   | 49,864   | 61,580   | 50,411   |
|                                | 109,772  | 88,421   | 111,031  | 89,435   |

### 22.2.2 Changes in the present value of the Retirement Benefit Plan are as follows;

|                        | 2017<br>LKR '000 | 2016<br>LKR '000 | 2017<br>LKR '000 | 2016<br>LKR '000 |
|------------------------|------------------|------------------|------------------|------------------|
| As at O1 January       | 394,062          | 385,568          | 398,797          | 390,244          |
| Interest Cost          | 48,864           | 38,557           | 49,451           | 39,024           |
| Current Service Cost   | 60,909           | 49,864           | 61,580           | 50,411           |
| Gratuity Payable       | (2,692)          | (1,555)          | (2,692)          | (1,555)          |
| Benefits Paid          | (64,295)         | (57,073)         | (64,293)         | (57,503)         |
| Actuarial (Gain)/ Loss | 50,049           | (21,299)         | 50,201           | (21,823)         |
| As at 31 December      | 486,897          | 394,062          | 493,044          | 398,797          |

**22.2.3** In order to illustrate the significance of the salary escalation rates and discount rates assumed in this valuation a sensitivity analysis for all employees assuming the above is as follows;

| Group<br>2017          |                  |                  |  | Сгоир<br>2016             |                  |                   |  |
|------------------------|------------------|------------------|--|---------------------------|------------------|-------------------|--|
| Salary Escalation Rate | Discount<br>Rate | PVDBO<br>LKR '00 | Effect on Other<br>Comprehensive<br>Income<br>LKR '000 | Salary<br>Escalation Rate | Discount<br>Rate | PVDBO<br>LKR '000 | Effect on Other<br>Comprehensive<br>Income<br>LKR '000 |
| 8.0%                   | 11.1%            | 468,966          | 23,544   | 8.0%                      | 13.4%            | 381,226           | 17,572   |
| 8.0%                   | 9.1%             | 518,461          | (25,951)   | 8.0%                      | 11.4%            | 418,086           | (19,289)   |
| 9.0%                   | 10.1%            | 520,948          | (28,438)   | 9.0%                      | 12.4%            | 420,516           | (21,719)   |
| 7.0%                   | 10.1%            | 466,308          | 26,202   | 7.0%                      | 12.4%            | 378,736           | 20,061   |

22.2.4 Average Future working Life Time as per the assumptions made in year 2017: 6.39 years (Year 2016: 6.87 years).

### 22.2.5 Group Maturity Profile of the Defined Benefit Obligation as at 31 December

| Future Working Life Time  |          | Defined Benefit Obligation |  |
|---------------------------|----------|----------------------------|--|
|                           | 2017     | 2016                       |  |
|                           | LKR '000 | LKR '000                   |  |
| Within the next 12 months | 70,887   | 73,184                     |  |
| Between 1 - 2 years       |          | 90,299                     |  |
| Between 2 - 5 years       |          | 106,427                    |  |
| Between 5 - 10 years      | 115,326  | 84,769                     |  |
| Beyond 10 years           | 58,931   | 44,118                     |  |
|                           | 493,044  | 398,797                    |  |

Weighted Average duration of Defined Benefit Obligation is 5.50 years (2016 - 5.16 years)

### 22.3 Employee Share Appreciation Rights (ESAR)

### Share Based Payments

Employees (senior executives) of the Group/Bank receive benefit in the form of share- based payments, whereby employees render services are granted share appreciation rights which are settled in cash (Cash-settled transaction). A liability is recognized for the fair value of cash settled transactions. The fair value is measured initially and at each reporting date up to and including the settlement date, with changes in fair value recognized in employee benefits expense. The fair value is expensed over the period until the vesting date with recognition of a corresponding liability. The fair value is determined using binomial model,

|  | Bank/Group<br>2017 |                   |  |
|--|--------------------|-------------------|--|
| Movements in the year                    | Number of SARs     | Value<br>LKR '000 |  |
| Outstanding at the beginning of the year | -                  | -                 |  |
| Granted during the year                  | 962,000            | 18,078            |  |
| Outstanding at the end of the year       | 962,000            | 18,078            |  |

The following table lists the inputs to the model used for valuation of the liability under SARs as at 31 December 2017

|  | 2017      |
|--|-----------|
| Dividend Yield                             | 3.0%      |
| Expected Volatility                        | 19.3%     |
| Risk free Interest rate                    | 10.7%     |
| Expected Life of the Option                | 4.5 Years |
| Weighted Average Share Price on grant date |           |

The expected volatility reflects the assumption that the historical volatility is indicative of future trends, which may also not necessarily be the actual outcome.

### 23. TAXES

### Accounting Policy

### (i) Current Tax

Current tax assets and liabilities for the current and prior year are measured at the amount expected to be recovered from or paid to the taxation authorities. The tax rates and tax laws used to compute the amount are those that are enacted or substantively enacted by the reporting date.

### Nations Trust Bank PLC

Income tax on profit from the Domestic Banking Unit and on-shore operations of the Foreign Currency Banking Unit is calculated at the rate of 28%.

### Subsidiary - Waldock Mackenzie Limited

Income tax on profit from operations is calculated at the rate of 28%.

### Subsidiary - Allied Properties Limited

In terms of a BOI Agreement, the Company enjoys a concessionary tax rate of 2% on its turnover for a period of 15 years commencing from O1 April 2007. Income tax on profit from other sources of income is calculated at 28%.

### Subsidiary - Nations Insurance Brokers Limited

Income tax on profit from operations is calculated at the rate of 28%.

### (ii) Deferred tax

Deferred tax is provided on temporary differences at the reporting date between the tax bases of assets and liabilities and their carrying amounts for financial reporting purposes. Deferred tax liabilities are recognized for all taxable temporary differences, except:

- Where deferred tax liability arises from the initial recognition of goodwill or of an asset or liability in a transaction that is not a business combination and at the time of the transaction, affects neither the accounting profit nor taxable profit or loss.
- in respect of taxable temporary differences associated with investments in subsidiaries, where the timing of the reversal of the temporary differences can be controlled and it is probable that the temporary differences will not reverse in the foreseeable future

Deferred tax assets are recognized for all deductible temporary differences, carry forward of unused tax credits and unused tax losses, to the extent that it is probable that taxable profit will be available against which the deductible temporary differences, and the carry forward of unused tax credits and unused tax losses can be utilized except:

- where the deferred tax asset relating to the deductible temporary difference arises from the initial recognition of an asset or liability in a
  transaction that is not a business combination and, at the time of the transaction, affects neither the accounting profit nor taxable profit or
  loss;
- in respect of deductible temporary differences associated with investments in subsidiaries, deferred tax assets are recognized only to the extent that it is probable that the temporary differences will reverse in the foreseeable future and taxable profit will be available against which the temporary differences can be utilized.

The carrying amount of deferred tax assets is reviewed at each reporting date and reduced to the extent that it is no longer probable that sufficient taxable profit will be available to allow all or part of the deferred tax asset to be utilized. Unrecognized deferred tax assets are reassessed at each reporting date and are recognized to the extent that it has become probable that future taxable profit will allow the deferred tax asset to be recovered.

Deferred tax assets (DTA) and liabilities (DTL) are measured at the tax rates that are expected to apply in the year when the asset is realized or the liability is settled, based on tax rates (and tax laws) that have been enacted or substantively enacted at the reporting date.

Deferred tax assets and deferred tax liabilities are offset if a legally enforceable right exists to set off current tax assets against current tax liabilities and the deferred taxes relate to the same taxable entity and the same taxation authority.

### 23.2 DEFERRED TAXATION

| Bank   |           |            | 2017                                    |                    |            |           |            | 2016       |                    |           |
|--|-----------|------------|---|--------------------|------------|-----------|------------|------------|--------------------|-----------|
|  | 01/01/17  | Recognised | Recognised                              | Setoff             | 31/12/2017 | 01/01/16  | Recognised | Recognised | Set off            | 31/12/16  |
|  | DTL/(DTA) | in P&L     | in OCI                                  | Against IT         | DTL/(DTA)  | DTL/(DTA) | inP&L      | in OCI     | Against IT         | DTL/(DTA) |
|  |           |            |   | Payable            |            |           |            |            | Payable            |           |
|  | LKR '000  | LKR'000    | LKR '000                                | LKR '000           | LKR'000    | LKR'000   | LKR'000    | LKR'000    | LKR'000            | LKR'000   |
| Accelerated depreciation allowances for tax  |           |            |   |                    |            |           |            |            |                    |           |
| purposes-property plant and equipment and    |           |            |   |                    |            |           |            |            |                    |           |
| Intangible assets                            | 301,570   | 35,097     | -                                       | -                  | 336,667    | 257,799   | 43,771     | -          | -                  | 301,570   |
| Accelerated depreciation allowances for tax  | •         |            | *************************************** |                    |            |           | •          |            | *                  |           |
| purposes- lease rentals receivable           | 1,255,584 | 498,874    | -                                       | -                  | 1,754,458  | 875,571   | 380,013    | -          | -                  | 1,255,584 |
| Net gains on re-measuring of available -for- |           |            |   |                    | -          |           |            |            | _                  |           |
| sale financial assets                        | (69,252)  | -          | 149,986                                 | -                  | 80,734     | 28,499    | -          | (97,751)   | -                  | (69,252)  |
| Revaluation gain on Land & Building          | -         | -          | 262,357                                 | -                  | 262,357    | -         | -          | -          | -                  | -         |
| Carry forward Tax losses on Lease Business   | (406,547) | (153,072)  | -                                       | -                  | (559,619)  | (247,506) | (159,041)  | -          | -                  | (406,547) |
| Adjustment due to change in Accounting base  |           | -          |   |                    |            |           | •          |            |                    |           |
| and tax base on adopting SLFRS               | -         | -          | -                                       | -                  | -          | (71,278)  | -          | -          | 71,278             | -         |
| Retirement Benefit Plan - Gratuity           | (110,942) | (12,129)   | (14,014)                                | -                  | (137,085)  | (109,532) | (7,374)    | 5,964      | -                  | (110,942) |
| Total Timing Difference                      | 970,413   | 368,770    | 398,329                                 | -                  | 1,737,512  | 733,553   | 257,369    | (91,787)   | 71,278             | 970,413   |
| Group  |           |            | 2017                                    |                    |            |           |            | 2016       |                    |           |
|  | 01/01/17  | Recognised | Recognised                              | Setoff             | 31/12/2017 | 01/01/16  | Recognised | Recognised | Set off            | 31/12/16  |
|  | DTL/(DTA) | in P&L     | in OCI                                  | Against IT         | DTL/(DTA)  | DTL/(DTA) | inP&L      | in OCI     | Against IT         | DTL/(DTA) |
|  | LKR'000   | LKR '000   | LKR '000                                | Payable<br>LKR'000 | LKR '000   | LKR'000   | LKR'000    | LKR'000    | Payable<br>LKR'000 | LKR'000   |
| Accelerated depreciation allowances for tax  |           |            |   |                    |            |           |            |            |                    |           |
| purposes-property plant and equipment and    |           |            |   |                    |            |           |            |            |                    |           |
| Intangible assets                            | 301,025   | 34,794     |   | _                  | 335,819    | 257,583   | 43,442     | -          | _                  | 301,025   |
| Accelerated depreciation allowances for tax  |           |            |   |                    |            |           |            |            |                    |           |
| purposes- lease rentals receivable           | 1,255,584 | 498,874    | -                                       | -                  | 1,754,458  | 875,571   | 380,013    | -          | -                  | 1,255,584 |
| Net gains on re-measuring of available -for- |           |            |   |                    |            |           |            |            |                    |           |
| sale financial assets                        | (69,253)  | -          | 149,986                                 | -                  | 80,733     | 28,498    | -          | (97,751)   | -                  | (69,253)  |
| Revaluation gain on Land & Building          | -         | -          | 354,936                                 | -                  | 354,936    | -         | -          | -          | -                  | -         |
| Carry forward Tax losses on Lease Business   | (406,546) | (153,072)  | -                                       | -                  | (559,618)  | (247,505) | (159,041)  | -          | -                  | (406,546) |
| Adjustment due to change in Accounting base  |           |            |   |                    |            |           |            |            |                    |           |
| and tax base on adopting SLFRS               | -         | _          | -                                       | -                  | -          | (71,278)  | -          |            | 71,278             | -         |
| Retirement Benefit Plan - Gratuity           | (111,656) | (12,687)   | (14,056)                                | -                  | (138,399)  | (110,290) | (7,456)    | 6,090      | -                  | (111,656) |
|  |           |            |   |                    | -          |           | -          |            | -                  |           |

Deferred tax has been determined based on the effective tax rate of 28%.

969,154

367,909

490,866

- 1,827,929

732,579

256,958

(91,661) 71,278

969,154

Total Timing Difference

### 24 STATED CAPITAL

| Ordinary Shares       | Bank/ Group |           | Bank/       | Group     |
|-----------------------|-------------|-----------|-------------|-----------|
|                       | 2017 2017   |           | 2016        | 2016      |
|                       | Number      | LKR '000  | Number      | LKR '000  |
| Issued and fully paid |             |           |             |           |
| As at O1 January      | 230,607,283 | 5,101,369 | 230,607,283 | 5,101,369 |
| As at 31 December     | 230,607,283 | 5,101,369 | 230,607,283 | 5,101,369 |

### 25 STATUTORY RESERVE FUND

25.1 Statutory reserve fund is maintained as per the requirement in terms of Section 20 of the Banking Act No 30 of 1988. Accordingly, a sum equivalent to 5% of profit after tax is transferred to the reserve fund until reserve fund is equal to 50% of the Bank's Stated Capital. Thereafter a further 2% of profits will be transferred until the said reserve fund is equal to the Bank's Stated Capital.

### 25.2 Movement in Statutory Reserve Fund

|                                     | Ва        | Bank     |           | oup      |
|-------------------------------------|-----------|----------|-----------|----------|
|                                     | 2017      | 2016     | 2017      | 2016     |
|                                     | LKR '000  | LKR '000 | LKR '000  | LKR '000 |
| As at 01 January                    | 796,400   | 660,840  | 796,400   | 660,840  |
| Transfers during the year (Note 26) | 214,332   | 135,560  | 214,332   | 135,560  |
| As at 31 December                   | 1,010,732 | 796,400  | 1,010,732 | 796,400  |

### **26 RETAINED EARNINGS**

|                                       | Ва               | Bank             |                  | oup              |
|---------------------------------------|------------------|------------------|------------------|------------------|
|                                       | 2017<br>LKR '000 | 2016<br>LKR '000 | 2017<br>LKR '000 | 2016<br>LKR '000 |
| As at 01 January                      | 10,261,404       | 8,154,695        | 11,600,912       | 9,335,949        |
| Total Comprehensive Income            | 4,250,606        | 2,726,544        | 3,335,344        | 2,884,798        |
| Dividend Paid                         | (484,275)        | (484,275)        | (484,275)        | (484,275)        |
| Transfers to Reserve Fund (Note 25.2) | (214,332)        | (135,560)        | (214,332)        | (135,560)        |
| As at 31 December                     | 13,813,403       | 10,261,404       | 14,237,649       | 11,600,912       |

### **27 OTHER RESERVES**

### 27.1 Available for Sale Reserve

|  | Bank             |                  | Group            |                  |
|--|------------------|------------------|------------------|------------------|
|  | 2017<br>LKR '000 | 2016<br>LKR '000 | 2017<br>LKR '000 | 2016<br>LKR '000 |
| As at 01 January   | (178,077)        | 73,282           | (178,077)        | 73,282           |
| Net gains / (loss) on re-measuring available-for-sale            |                  | -                | -                |                  |
| financial assets   | 535,663          | (138,564)        | 535,663          | (138,564)        |
| Less:Reclassification adjustment to the profit or Loss           | -                | (210,546)        | -                | (210,546)        |
| Net income tax (charge )/ reversal relating to components of re- |                  | -                | -                | -                |
| measuring available-for-sale financial assets                    | (149,986)        | 97,751           | (149,986)        | 97,751           |
| As at 31 December  | 207,600          | (178,077)        | 207,600          | (178,077)        |

### 27.2 Revaluation Reserve

|   | Ban              | Bank             |                  | ıp               |
|---|------------------|------------------|------------------|------------------|
|   | 2017<br>LKR '000 | 2016<br>LKR '000 | 2017<br>LKR '000 | 2016<br>LKR '000 |
| As at 01 January                                  | -                | -                | -                | -                |
| During the year revaluation of land and buildings | 936,988          | -                | 1,267,627        | -                |
| Deferred Tax charge / (reversal) relating to      | •                |                  | •                |                  |
| revaluation                                       | (262,357)        | -                | (354,936)        | -                |
| As at 31 December                                 | 674,631          | -                | 912,691          | -                |

The Group adapted revaluation model for Land and Buildings from 2017 and the details of fair valuation is included in Note 17.2 and 43.2 to the Financial Statements.

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### Accounting Policy

### Recognition of Income and Expenses

Revenue is recognized to the extent that it is probable that the economic benefits will flow to the Group and the revenue can be reliably measured. The following specific recognition criteria must also be met before revenue is recognized.

### (i) Interest Income and Expense

For all financial instruments interest income or expense is recorded using the EIR. The financial instrument and includes any fees or incremental costs that are directly attributable to the instrument and are an integral part of the EIR, but not future credit losses. When the recorded value of a financial asset or a group of similar financial assets has been reduced due to an impairment loss, interest income continues to be recognized using the rate of interest used to discount the future cash flows for the purpose of measuring the impairment loss.

### (ii) Fee and Commission Income

The Group earns fee and commission income from a diverse range of services it provides to its customers. Fee income can be divided into the following three categories:

- (a) Fee income earned from services that are provided over a certain period of time
  Fees earned for the provision of services over a period of time are deferred over that period. These fees include commission income and asset management fees, custody and other management and advisory fees.
- (b) Fee income from providing financial services are earned on the execution of a significant act

  Fees and commissions arising from negotiating or participating in the negotiation of a transaction for a third party, such as the

  arrangement/participation or negotiation of the lending transactions or other securities, , are recognized on completion of the underlying

  transaction. Fees or components of fees that are linked to a certain performance are recognized after fulfilling the corresponding criteria.
- (c) Fee income forming an integral part of the corresponding financial instrument

  Fees that the Bank considers to be an integral part of the corresponding financial instruments include: loan origination fees, loan

  commitment fees for loans that are likely to be drawn down and other credit related fees. The recognition of these fees (together with

  any incremental costs) form an integral part of the corresponding financial instruments and are recognized as interest income through

  an adjustment to the EIR. The exception is, when it is unlikely that a loan will be drawn down, the loan commitment fees are recognized as

  revenue on expiry.

### (iii) Dividend Income

Dividend income is recognized when the Group's right to receive the payment is established which is generally when the shareholders approve the dividend.

### (iv) Net Trading Income

Results arising from trading activities include all gains and losses from changes in fair value.

### (v) Rental Income

Rental income is recognized on an accrual basis.

### (vi) Other Income

Other income is recognized on an accrual basis.

### (vii) Other Expenses

All other expenses have been recognized in the Financial Statements as they are incurred in the period to which they relate.

All expenditure incurred in the operation of the business and in maintaining the capital assets in a state of efficiency has been charged to revenue in arriving at the Group's profit for the year

### **28 INTEREST INCOME**

|  | В                | Bank             |                  | Сгоир            |  |
|--|------------------|------------------|------------------|------------------|--|
| For the Year Ended 31 December                       | 2017<br>LKR '000 | 2016<br>LKR '000 | 2017<br>LKR '000 | 2016<br>LKR '000 |  |
| Reverse Repurchase Agreements                        | 170,689          | 65,625           | 170,689          | 65,625           |  |
| Due from Banks                                       | 38,922           | 90,317           | 38,922           | 90,317           |  |
| Loans and Advances to Customers                      | 24,368,132       | 16,904,406       | 24,482,357       | 17,010,465       |  |
| Financial Assets - Held for Trading                  | 124,353          | 226,219          | 124,353          | 226,219          |  |
| Financial Assets - Available for Sale                | 3,578,771        | 2,102,562        | 3,578,771        | 2,102,562        |  |
| Financial Assets - Held to Maturity                  | 1,239,069        | 1,304,375        | 1,247,534        | 1,312,661        |  |
| Other Financial Assets                               | 465,957          | 436,306          | 465,957          | 436,306          |  |
| Interest Income accrued on Impaired Financial Assets | 276,357          | 139,722          | 276,357          | 139,722          |  |
|  | 30,262,250       | 21,269,532       | 30,384,940       | 21,383,877       |  |

Interest Income from government securities earned during the year 2017 amounts to LKR 5,131 Mn (2016: LKR 3,814 Mn) and the Group LKR 5,139 (2016: LKR 3,821 Mn) .The Government Securities represents; Treasury Bills, Treasury Bonds and Sri Lanka Development Bonds.

### 29 INTEREST EXPENSE

|                                      | Bar        | ık         | Group      |            |
|--------------------------------------|------------|------------|------------|------------|
| For the Year Ended 31 December       | 2017       | 2016       | 2017       | 2016       |
|                                      | LKR '000   | LKR '000   | LKR '000   | LKR '000   |
| Due to Banks                         | 862,506    | 531,909    | 861,407    | 531,909    |
| Repurchase Agreements                | 1,311,965  | 1,202,917  | 1,256,040  | 1,169,624  |
| Due to Customers                     | 14,787,785 | 9,062,070  | 14,787,785 | 9,047,472  |
| Debt Issued and Other Borrowed Funds | 1,190,119  | 848,823    | 1,190,592  | 847,898    |
| Others                               | -          | 994        | 838        | 1,363      |
|                                      | 18,152,375 | 11,646,713 | 18,096,662 | 11,598,266 |

### 30 NET FEES AND COMMISSION INCOME

|      |  | Ban              | ık               | Group            |                  |  |
|------|--|------------------|------------------|------------------|------------------|--|
|      | For the Year Ended 31 December                       | 2017<br>LKR '000 | 2016<br>LKR '000 | 2017<br>LKR '000 | 2016<br>LKR '000 |  |
| 30.1 | Fees and Commission Income                           |                  |                  |                  |                  |  |
|      | Portfolio and Other Management Fees                  | -                | -                | 2,278            | 4,651            |  |
|      | Credit Card Related Fees and Commissions             | 2,940,098        | 2,468,074        | 2,939,543        | 2,467,653        |  |
|      | Commission on Trade Finance Facilities & Remittances | 564,813          | 403,735          | 564,813          | 403,735          |  |
|      | Commission on Services-Loans                         | 638,052          | 263,784          | 638,052          | 263,784          |  |
|      | Commission on Services-Deposits                      | 434,684          | 426,442          | 434,684          | 426,442          |  |
|      | Other Fees   | 176,349          | 118,193          | 399,714          | 270,500          |  |
|      |  | 4,753,996        | 3,680,228        | 4,979,084        | 3,836,765        |  |

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### 30 NET FEES AND COMMISSION INCOME (CONTD.)

|      |                                | Banl      | k /       | Group     |           |
|------|--------------------------------|-----------|-----------|-----------|-----------|
|      | For the Year Ended 31 December | 2017      | 2016      | 2017      | 2016      |
|      |                                | LKR '000  | LKR '000  | LKR '000  | LKR '000  |
| 30.2 | Fees and Commission Expenses   |           |           |           |           |
|      | Brokerage Fees                 | (37,580)  | (22,008)  | (37,580)  | (14,693)  |
|      | Credit Card Related Fees       | (285,157) | (223,466) | (285,163) | (223,763) |
|      |                                | (322,737) | (245,474) | (322,743) | (238,456) |
|      | Net fees and commission income | 4,431,259 | 3,434,754 | 4,656,341 | 3,598,309 |

### 31 NET TRADING INCOME/(LOSS)

|  | Bank             |                  | Group            |                  |
|--|------------------|------------------|------------------|------------------|
| For the Year Ended 31 December                         | 2017<br>LKR '000 | 2016<br>LKR '000 | 2017<br>LKR '000 | 2016<br>LKR '000 |
| Unrealized Gains / (Losses) on foreign exchange        |                  |                  |                  |                  |
| forward contracts                                      | (200,613)        | 565,444          | (200,613)        | 565,444          |
| Realised Gains / (Losses) on foreign exchange          |                  |                  | •                | •                |
| forward contracts                                      | (455,417)        | 158,430          | (455,417)        | 158,430          |
| Net Gain / (Loss) on retranslation of account balances | (110,823)        | (990,765)        | (110,823)        | (990,765)        |
| Net Foreign Exchange Gains / (Losses)                  | (766,853)        | (266,891)        | (766,853)        | (266,891)        |
| Profit on Sale of Securities                           | 190,074          | 34,039           | 190,074          | 34,039           |
| Other Trading Gain / (Loss)                            | 18,326           | (8,529)          | 18,326           | (8,529)          |
|  | (558,453)        | (241,381)        | (558,453)        | (241,381)        |

Other Trading Income includes the impact of fair value changes due to movement in the financial assets recorded as held for trading. Net Foreign Exchange Gains/(Losses) of Bank/Group includes a loss of LKR 1,268 Mn (2016 - 737 Mn) from interbanks and a gain of LKR 501 Mn (2016 - 470 Mn) from Customers

### 32 OTHER OPERATING INCOME

|   | Bank             |                  | Group            |                  |  |
|---|------------------|------------------|------------------|------------------|--|
| For the Year Ended 31 December                  | 2017<br>LKR '000 | 2016<br>LKR '000 | 2017<br>LKR '000 | 2016<br>LKR '000 |  |
| Dividend Income                                 | 443,548          | 26,754           | 3,472            | 3,265            |  |
| Profit on subsidiary share buy back Note (32.1) | 671,925          | -                | -                | -                |  |
| Non-Trading Foreign Exchange                    | 160,691          | 63,192           | 160,691          | 63,192           |  |
| Recovery of Loans Written -Off                  | 188,984          | 161,544          | 188,984          | 161,544          |  |
| Others  | 174,254          | 340,182          | 174,255          | 340,197          |  |
|   | 1,639,402        | 591,672          | 527,402          | 568,198          |  |

**32.1** During the year the Subsidiary Company (Waldock Mackenzie Limited) repurchased 6,886,598 of its shares from Nations Trust Bank for a total value of LKR 671Mn.

### 33 IMPAIRMENT CHARGE / (REVERSAL ) FOR LOANS AND ADVANCES

|  | Ва               | ınk              | Gro              | пр               |
|--|------------------|------------------|------------------|------------------|
| For the Year Ended 31 December                         | 2017<br>LKR '000 | 2016<br>LKR '000 | 2017<br>LKR '000 | 2016<br>LKR '000 |
| Loans and Advances to Customers                        |                  | <u> </u>         | <u> </u>         |                  |
| Corporate Loans  | 48,519           | 30,375           | 48,940           | 45,837           |
| Retail SME and Consumer Lending                        | 1,036,500        | 662,074          | 1,036,500        | 662,074          |
| Housing Loans  | (13,896)         | (6,112)          | (13,896)         | (6,112)          |
| Leases   | 12,745           | (21,869)         | 12,745           | (21,869)         |
|  | 1,083,868        | 664,468          | 1,084,289        | 679,930          |
| Add: Direct Write off on other charges                 | 4,536            | 10,342           | 4,536            | 10,342           |
|  | 1,088,404        | 674,810          | 1,088,825        | 690,272          |
| PERSONNEL EXPENSES                                     |                  |                  |                  |                  |
| Salaries   | 2,079,256        | 1,871,542        | 2,099,211        | 1,890,340        |
| Employee Benefits - Defined Contribution Plan          | 309,917          | 279,468          | 312,820          | 282,238          |
| Employee Benefits - Defined Benefit Plan (Note 22.2.1) | 109,772          | 88,421           | 111,031          | 89,435           |
| Amortization of Staff Loan Day 1 Difference            | 91,502           | 46,193           | 91,502           | 46,193           |
| Other Allowances                                       | 1,235,123        | 1,016,230        | 1,242,424        | 1,022,764        |
|  | 3,825,570        | 3,301,854        | 3,856,988        | 3,330,970        |
| OTHER OPERATING EXPENSES                               |                  |                  |                  |                  |
| Operating Lease Expenses                               | 380,475          | 369,522          | 335,910          | 324,957          |
| Professional Fees                                      | 20,971           | 52,952           | 21,441           | 53,318           |
| Auditors Fees and Expenses                             | 10,178           | 9,416            | 11,893           | 10,886           |
| Non Audit fees and Expenses to Auditors                | 3,227            | 3,754            | 3,357            | 3,754            |
| Legal Fees   | 20,845           | 14,292           | 20,845           | 14,292           |
| Transport  | 208,857          | 180,698          | 209,344          | 181,304          |
|  | 2 4 2 2 0 4 0    | 3,039,170        | 3,670,604        | 3,074,788        |
| Office Administration & Establishment                  | 3,632,049        | 3,039,170        | 3,070,004        | 3,074,700        |

### 36 VALUE ADDED TAX (VAT) ON FINANCIAL SERVICES / NATION BUILDING TAX (NBT)

|                                | Ban              | k                | Grou             | ıρ               |
|--------------------------------|------------------|------------------|------------------|------------------|
| For the Year Ended 31 December | 2017<br>LKR '000 | 2016<br>LKR '000 | 2017<br>LKR '000 | 2016<br>LKR '000 |
| Value Added Tax (VAT)          | 1,438,521        | 903,736          | 1,458,558        | 915,671          |
| Nations Building Tax (NBT)     | 197,572          | 142,475          | 199,649          | 144,613          |
|                                | 1,636,093        | 1,046,211        | 1,658,207        | 1,060,284        |

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### 37 INCOME TAX EXPENSE

### 37.1 Amount recognized in profit or loss

|   | Ва               | ınk              | Gro              | ир               |
|---|------------------|------------------|------------------|------------------|
| For the Year Ended 31 December                          | 2017<br>LKR '000 | 2016<br>LKR '000 | 2017<br>LKR '000 | 2016<br>LKR '000 |
| The component of Income Tax expense for years           |                  |                  |                  |                  |
| ended 31 December 2017 & 2016 are ;                     |                  |                  |                  |                  |
| Current Tax   |                  |                  |                  |                  |
| - Current Income Tax on Profit for the Year (Note 37.2) | 1,540,332        | 1,149,976        | 1,630,431        | 1,221,149        |
| - 10% Withholding Tax on Subsidiary Dividend            | -                | -                | 48,900           | 2,610            |
| - Over Provision in respect of Prior Years              | (25,229)         | (11,638)         | (25,247)         | (9,607)          |
| Deferred Tax  | -                |                  | -                |                  |
| - Charge for Deferred Tax                               | 368,770          | 257,369          | 367,909          | 256,958          |
|   | 1,883,873        | 1,395,707        | 2,021,993        | 1,471,110        |
| Effective Income Tax Rate                               | 30.53%           | 33.98%           | 37.49%           | 33.90%           |

### 37.2 Reconciliation of Accounting Profit and Taxable Income

A reconciliation between the tax expense and the accounting profit multiplied by Government of Sri Lanka's tax rate for the years ended 31 December 2017 and 2016 is as follows;

|  | Bar              | ık               | Gro              | ир               |
|--|------------------|------------------|------------------|------------------|
| For the Year Ended 31 December             | 2017<br>LKR '000 | 2016<br>LKR '000 | 2017<br>LKR '000 | 2016<br>LKR '000 |
| Accounting Profit (Profit before Taxation) | 6,170,514        | 4,106,916        | 5,393,482        | 4,340,196        |
| Add: Disallowable Expenses                 | 22,831,509       | 16,922,361       | 22,821,303       | 16,922,931       |
|  | 29,002,023       | 21,029,277       | 28,214,785       | 21,263,127       |
| Less: Allowable Expenses                   | (21,905,961)     | (16,235,644)     | (21,908,943)     | (16,238,795)     |
| Exempt Income                              | (1,594,875)      | (686,573)        | (482,873)        | (663,084)        |
| Statutory Income                           | 5,501,187        | 4,107,060        | 5,822,969        | 4,361,248        |
| Taxable Income                             | 5,501,187        | 4,107,060        | 5,822,969        | 4,361,248        |
| Current Income Tax Expense                 | 1,540,332        | 1,149,976        | 1,630,431        | 1,221,149        |

The Group Tax expense is based on the taxable profit of each Company, since at present the tax laws do not provide for Group taxation.

### 38 BASIC / DILUTED EARNINGS PER SHARE

Basic Earnings Per Share is calculated by dividing the profit for the year attributable to ordinary equity holders of the parent by the weighted average number of ordinary shares outstanding during the year.

The following table shows the income and share data used in the basic earnings per share calculation.

### 38.1 Earning per share Basic/Diluted

|  | Ва               | ank              | Gro              | oup              |
|--|------------------|------------------|------------------|------------------|
|  | 2017<br>LKR '000 | 2016<br>LKR '000 | 2017<br>LKR '000 | 2016<br>LKR '000 |
| Amount used as the numerator                                     |                  |                  |                  |                  |
| Net profit after tax for the year attributable to equity holders | 4,286,641        | 2,711,209        | 3,371,489        | 2,869,086        |
| No of ordinary shares used as the denominator                    |                  |                  |                  |                  |
| Weighted average number of ordinary shares (Note 38.2)           | 236,602,619      | 236,602,619      | 236,602,619      | 236,602,619      |
| Basic/Diluted Earnings Per Share ( Rs.)                          | 18.12            | 11.46            | 14.25            | 12.13            |

### 38.2 Weighted average number of ordinary shares

|   | Weighted Average<br>Number of<br>Ordinary Shares<br>2017 | Weighted Average<br>Number of<br>Ordinary Shares<br>2016 |
|---|--|--|
| Number of shares held as at 01 January                  | 230,607,283  | 230,607,283  |
| Add: Number of shares issued due to scrip dividend 2017 | 5,995,336  | 5,995,336  |
| Number of shares held as at 31 December                 | 236,602,619  | 236,602,619  |

Except for the scrip dividend 2017 (Note 47 Events after the reporting date), there have been no other transactions involving ordinary shares or potential ordinary shares between the reporting date and the date of authorisation of these financial statements that require adjustment of the weighted average number of ordinary shares.

### 39 DIVIDENDS PAID AND DECLARED

Dividends on ordinary shares are recognized as a liability and deducted from equity when they are approved by the Board of Directors of the Bank. Dividends for the year that are approved after the reporting date are disclosed as an event after the reporting date.

|      |   | Ва       | nk       | Grou     | р        |
|------|---|----------|----------|----------|----------|
|      |   | 2017     | 2016     | 2017     | 2016     |
|      |   | LKR '000 | LKR '000 | LKR '000 | LKR '000 |
| 39.1 | Declared and Paid During the Year                       |          |          |          |          |
|      | Dividends on ordinary shares:                           |          | •        | •        |          |
|      | First and Final dividend for 2016 : LKR 2.10 Per Share  | -        | -        | -        |          |
|      | (2015 : LKR 2.10 per Share)                             | 484,275  | 484,275  | 484,275  | 484,275  |
|      |   | 484,275  | 484,275  | 484,275  | 484,275  |
|      |   |          |          |          |          |
| 39.2 | Declared by the Board of Directors (not recognized as a |          |          |          |          |
|      | liability as at 31 December)                            |          |          |          |          |
|      | Dividends on ordinary shares:                           | •        | ****     |          | -        |
|      | First and Final dividend for 2017: LKR 2.10 per Share*  | •        | -        | -        | -        |
|      | (2016: LKR 2.10 per share)                              | 568,497  | 484,275  | 568,497  | 484,275  |

<sup>\*</sup>A dividend of Rs. 2.10 per share in respect of year 2017 is declared by the Board of Directors to be paid in the form of a Scrip dividend in the proportion of O1 share for every 38.4644498 shares for both Ordinary Voting Shares and Convertible Non-Voting Shares (Convertible to Ordinary Voting Shares). Fractions in shares will be paid in cash. (Note 47)

### 40 CASH FLOW INFORMATION

|      |  | Bai          | nk           | Gro          | пр           |
|------|--|--------------|--------------|--------------|--------------|
|      | For the Year Ended 31 December                     | 2017         | 2016         | 2017         | 2016         |
|      |  | LKR '000     | LKR '000     | LKR '000     | LKR '000     |
| 40.1 | (Increase)/Decrease in Operating Assets            | -            |              |              |              |
|      | Reverse Repurchase Agreements                      | 3,900        | 287,631      | 3,900        | (29,793)     |
|      | Derivative Financial Instruments                   | (139,750)    | 488,674      | (139,750)    | 488,674      |
|      | Financial Assets Held for Trading                  | 1,073,716    | 461,654      | 1,073,716    | 461,654      |
|      | Financial Assets-Held to Maturity                  | 3,145,812    | (341,496)    | 3,144,234    | (342,911)    |
|      | Financial Assets-Available for Sale                | (16,645,792) | (5,814,595)  | (16,645,792) | (5,814,595)  |
|      | Other Financial Assets                             | 58,488       | (312,981)    | 58,488       | (434,643)    |
|      | Loans and Advances to Customers                    | (38,714,252) | (28,938,440) | (38,030,465) | (29,141,685) |
|      | Other Assets                                       | (60,699)     | (355,134)    | (71,131)     | (346,060)    |
|      |  | (51,278,577) | (34,524,687) | (50,606,800) | (35,159,359) |
| 40.2 | Increase/(Decrease) in Operating Liabilities       | _            |              | -            |              |
|      | Repurchase Agreements                              | 2,455,070    | (3,808,901)  | 2,662,956    | (3,491,478)  |
|      | Due to Customers                                   | 41,661,611   | 21,508,453   | 41,691,320   | 21,533,707   |
|      | Derivative Financial Instruments                   | 365,499      | 76,690       | 365,499      | 76,690       |
|      | Other Liabilities                                  | 695,327      | 394,317      | 673,977      | 308,208      |
|      |  | 45,177,507   | 18,170,559   | 45,393,753   | 18,427,127   |
| 40.3 | Other Non cash items included in Profit before Tax |              |              |              |              |
|      | Depreciation of Property, Plant and Equipment      | 352,319      | 380,034      | 366,855      | 418,529      |
|      | Amortization of Intangible Assets                  | 272,581      | 260,292      | 275,817      | 263,495      |
|      | Provision for Fair Valuation of Trading Portfolio  | (18,326)     | 8,529        | (18,326)     | 8,232        |
|      | Interest Income on government securities & Loans   | (385,801)    | (148,226)    | (385,801)    | (148,226)    |
|      | Others   | -            |              | -            | 17,342       |
|      | -  | 220,774      | 500,629      | 238,544      | 559,372      |
|      | •  | 220,771      | 300,027      | 230,311      | 557,572      |

### Changes in liabilities arising from financing activities

| Bank/Group                                 | 1 January<br>2017<br>LKR '000 | Cashflows<br>LKR '000 | Non cash<br>flows<br>LKR '000 | 31 December<br>2017<br>LKR '000 |
|--|-------------------------------|-----------------------|-------------------------------|---------------------------------|
| US Dollar 13Mn Loan 2                      | 1,978,310                     | (1,950,297)           | (28,012)                      | -                               |
| US Dollar 15Mn Loan                        | 1,527,406                     | (732,332)             | (11,398)                      | 783,677                         |
| US Dollar 50Mn Loan                        | -                             | 7,675,929             | (64,308)                      | 7,611,621                       |
| Rated, Unsecured, Redeemable Debentures    | 8,068,388                     | _                     | 6,963                         | 8,075,351                       |
| SME Line of Credit by ADB via GOSL         | -                             | 639,625               | 4,317                         | 643,942                         |
| CBSL Saubhagya                             | 8,380                         | 49,810                | -                             | 58,190                          |
| Other Borrowings                           | 2,562,621                     | _                     | 2,172                         | 2,564,793                       |
| Total Debt Issued and Other Borrowed Funds | 14,145,105                    | 5,682,735             | (90,266)                      | 19,737,574                      |
| Money Market Borrowings                    | 11,756,289                    | (1,188,464)           | -                             | 10,567,825                      |
| Total                                      | 25,901,394                    | 4,494,271             | (90,266)                      | 30,305,399                      |

### 41 RELATED PARTY DISCLOSURES

The Bank has carried out transactions with related parties as defined in LKAS 24 - Related Party Disclosures. The pricing applicable to such transactions were based on the assessment of risk and pricing model of the Bank and was comparable with what was applied to transactions between the Bank and non related parties.

### 41.1 Transactions with Key Management Personnel

Key Management Personnel (KMP) include the Board of Directors of the Bank, Chief Executive Officer of the Bank and Directors in subsidiary companies.

### (a) Compensation to Key Management Personnel

| Year Ended 31 December            | 2017     | 2016     |
|-----------------------------------|----------|----------|
|                                   | LKR '000 | LKR '000 |
| Key Management Personnel Benefits | 53,539   | 44,042   |
| Post Employment Benefits          | 14,872   | 4,200    |
|                                   | 68,411   | 48,242   |

In addition to the salaries the Group also has arranged non cash benefits such as vehicle & insurance to Executive Director in line with approved benefits plan of the Group. Executive Director is also entitled to 48,387 share appreciation rights.

### (b) Transactions, Arrangements and Agreements involving Key Management Personnel

|                                      | Key Mana         | gement Persoi<br>Member | nnel & their Clo<br>s (CFM ) | se Family        | Entities in      | which KMPs a<br>joint co | nd CFMs have control | ontrol or        |
|--------------------------------------|------------------|-------------------------|------------------------------|------------------|------------------|--------------------------|----------------------|------------------|
|                                      |                  |                         | Maximum                      | Balances         |                  |                          | Maximum              | Balances         |
| Year Ended 31 December               | 2017<br>LKR '000 | 2016<br>LKR '000        | 2017<br>LKR '000             | 2016<br>LKR '000 | 2017<br>LKR '000 | 2016<br>LKR '000         | 2017<br>LKR '000     | 2016<br>LKR '000 |
| Items in the Statement of Financial  |                  |                         |                              |                  |                  |                          |                      |                  |
| Position                             |                  |                         |                              |                  |                  |                          |                      |                  |
| Assets                               |                  |                         | -                            | -                |                  | -                        |                      |                  |
| Loans & Advances                     | 15,945           | 20,079                  | 24,341                       | 20,079           | -                | -                        | -                    | -                |
| Credit Cards                         | 2,756            | 2,965                   | 3,696                        | 2,965            | 267              | 36                       | 276                  | 128              |
| Liabilities                          |                  |                         |                              |                  |                  |                          |                      |                  |
| Due to Customers                     | 125,876          | 68,122                  | 125,876                      | 84,436           | -                | -                        | -                    | -                |
| Equity                               |                  |                         |                              |                  |                  |                          |                      |                  |
| Dividends paid (Net )                | 433              | 433                     | -                            | -                | -                | -                        | -                    | -                |
| Commitments                          |                  |                         |                              |                  | -                |                          | -                    |                  |
| Undrawn Facilities                   | 18,421           | 12,967                  | -                            | -                | 733              | 964                      | -                    | -                |
| Items in Statement of Profit or Loss | •                |                         |                              | -                |                  | -                        | •                    |                  |
| Interest Income Earned               | 1,426            | 1,657                   | -                            | -                | -                | -                        | -                    | -                |
| Interest Expenses Paid               | 6,589            | 1,377                   | -                            | -                | -                | -                        | -                    | -                |
| Other Income Earned                  | 875              | 137                     | -                            | -                | -                | -                        | -                    | -                |
| Expenses Paid                        | 1,607            | 788                     | -                            | -                | -                | -                        | -                    | -                |

### 41.2 Post-Employment Benefits Plan

The Employees' Private Provident Fund of the Bank is managed by a Committee of Trustees appointed by the members.

The Bank has contributed a sum of LKR 249.50 Mn (2016 - LKR 224.96 Mn) to the Fund during the year.

As at 31 December 2017, the Fund has invested a sum of LKR 1207.38 Mn (2016 - LKR 441.42 Mn.) with the Bank.

During the year, the Bank has incurred a sum of LKR 92.27 Mn (2016 - LKR 42.07 Mn) as interest expense to the Fund out of which a sum of LKR 35.95 Mn (2016 - LKR 17.8 Mn) is payable as of 31 December 2017

|                        | *************************************** | Subsidia | ısidiaries *   |                        | ******        | Significant II | Significant Investors ** |                  | Sign          | Significant Investor Related Entities *** | Related Entitie | * * *               |
|------------------------|---|----------|----------------|------------------------|---------------|----------------|--------------------------|------------------|---------------|---|-----------------|---------------------|
|                        |   |          | Maximum Balanc | ı Balances             | ************* |                | Maximum                  | Maximum Balances | ************* |   | Maximum Balance | Balances            |
| Year Ended 31 December | 2017                                    | 2016     | 2017           | 2016                   | 2017          | 2016           | 2017                     | 2016             | 2017          | 2016                                      | 2017            | 2016                |
|                        | LKR '000 1                              | LKR '000 | LKR '000       | KR'000 LKR'000 LKR'000 | LKR '000      | LKR '000       | LKR '000                 | LKR '000         | LKR '000      | LKR '000                                  |                 | LKR '000   LKR '000 |

Items in the Statement of Financial Position

| FUSILIUII                            |           |           |         |           |   |           |           |           |           |   |           |           |
|--------------------------------------|-----------|-----------|---------|-----------|---|-----------|-----------|-----------|-----------|---|-----------|-----------|
| Assets                               |           |           |         |           |   |           |           |           |           |   |           |           |
| Loans & Advances                     | 1         | 210,297   | 397,685 | 210,297   | 169,261                                 | 378,921   | 436,619   | 488,036   | 198,855   | 57,127                                  | 308,556   | 57,127    |
| Corporate Credit Cards               | -         | -         | -       | -         | 1                                       | -         | -         | 1         | 498       | 192                                     | 530       | 580       |
| Derivative Financial Assets          | •         | -         |         |           | •                                       |           | 1         |           | •         | 2,974                                   | ı         | 1         |
| Other Assets                         | -         | -         | 1       | -         | -                                       |           | -         |           | 19,666    | 13,227                                  | -         | -         |
| Liabilities                          | •         |           |         |           |   |           |           |           |           |   |           |           |
| Due to Customers                     | 26,114    | 54,451    | 108,238 | 101,649   | 1,595,022                               | 636,650   | 3,301,198 | 2,645,595 | 1,803,874 | 1,703,916                               | 2,178,713 | 1,703,916 |
| Borrowing & Others                   | 378,405   | 589,663   | 764,898 | 1,701,427 | 2,942,630                               | 1,766,238 | 2,946,274 | 2,207,531 | 354,664   | 218,122                                 | 342,650   | 768,383   |
| Other Liabilities                    | •         | -         | 1       | -         | 1                                       |           | -         |           | 273,225   | 65,535                                  | -         |           |
| Derivative Financial Liabilities     |           |           |         |           |   |           |           |           | 11,346    | œ                                       |           |           |
| Equity                               |           |           |         | ***       |   |           |           |           |           |   |           |           |
| Dividends Paid (Net.)                | 1         |           | 1       | 1         | 284,474                                 | 284,080   | 1         |           | 1         |   | =         | 1         |
| Commitments                          |           |           |         |           | 104.11111111111111111111111111111111111 |           |           |           |           | *************************************** |           |           |
| Undrawn Facilities                   | 1,800,000 | 1,589,836 |         |           | 639,880                                 | 115,240   |           |           | 629,725   | 286,701                                 |           |           |
| Letter of Credit / Guarantees        |           | -         |         |           | 225,874                                 | 265,854   | -         |           | 484,320   | 954,134                                 |           | 1         |
| Forward - Foreign Exchange Contracts | -         |           | -       | 1         | 1                                       |           |           |           | 708,931   | 594,688                                 |           | 1         |
| Items in Income Statement            |           |           |         |           |   |           |           |           |           |   |           |           |
| Interest Income Earned               | 5,747     | 15,242    | -       |           | 22,682                                  | 29,448    | -         |           | 4,977     | 2,133                                   |           |           |
| Interest Expenses Paid               | 57,024    | 47,891    | -       | -         | 528,294                                 | 321,406   | -         | -         | 153,864   | 59,282                                  | -         |           |
| Other Income Earned                  | 14,656    | 13,304    |         |           | 3,615                                   | 3,643     | 1         |           | 14,280    | 15,582                                  | ı         | 1         |
| Dividend Received (Gross)            | 440,100   | 23,489    | =       | 1         |   | 1         | -         |           | =         |   | -         |           |
| Proceeds from sales of shares        | 671,925   |           |         |           |   |           |           |           |           |   |           |           |
| Expenses Paid                        | 41,686    | 41,686    | -       |           | 46,657                                  | 48,406    | -         |           | 77,770    | 53,587                                  | -         |           |
|                                      |           |           |         |           |   |           |           |           | •         | *************************************** |           |           |

<sup>\*</sup> Subsidiaries of the Group includes Waldock Mackenzie Limited, Allied Properties Limited and Nations Insurance Brokers Limited.

\*\* Significant investor related entities include entities controlled and/or jointly controlled by the significant investors of the Bank and private provident funds of such significant

In addition to the above, the bank has carried out various promotional activities with related entities during the year.

Furthermore, a sum of LKR 3.9 Mn (2016 - LKR 2.5 Mn) and LKR 26.1 Mn (2016 - 18.09 Mn) is accounted in Nations Insurance Brokers Ltd as a receivable and commission income respectively from a subsidiary of a significant investor. This is the only related party transaction at the group level.

<sup>\*\*</sup> Significant Investors include John Keells Holdings PLC, Mackinnon Keells Limited, HWIC Asia Fund, Central Finance Company PLC, CF Growth Fund Limited and CF Insurance Brokers

### 42 MATURITY ANALYSIS OF ASSETS AND LIABILITIES

|   |              | Bank        |             |              | Group      |             |
|---|--------------|-------------|-------------|--------------|------------|-------------|
| As at 31 December 2017                  | Within       | After       | Total       | Within       | After      | Total       |
|   | 12 Months    | 12 Months   |             | 12 Months    | 12 Months  |             |
|   | LKR '000     | LKR '000    | LKR '000    | LKR '000     | LKR '000   | LKR '000    |
| Assets                                  |              |             |             |              |            |             |
| Cash and Cash Equivalents               | 6,867,222    | -           | 6,867,222   | 6,869,695    | -          | 6,869,695   |
| Balances with Central Bank of Sri Lanka | 10,819,576   | 373,691     | 11,193,266  | 10,819,522   | 373,744    | 11,193,266  |
| Reverse Repurchase Agreements           | 10,798       | -           | 10,798      | 10,798       | -          | 10,798      |
| Derivative Financial Instruments        | 230,217      | -           | 230,217     | 230,217      | -          | 230,217     |
| Financial Assets - Held for Trading     | 521,389      | -           | 521,389     | 521,389      | -          | 521,389     |
| Financial Assets-Available for Sale     | 38,846,109   | 5,937       | 38,852,046  | 38,846,109   | 5,937      | 38,852,046  |
| Financial Assets - Held to Maturity     | 2,284,037    | 7,595,353   | 9,879,390   | 2,282,969    | 7,667,464  | 9,950,433   |
| Other Financial Assets                  | 2,129,727    | 4,667,880   | 6,797,607   | 2,129,727    | 4,667,880  | 6,797,607   |
| Loans and Advances to Customers         | 115,802,516  | 70,734,196  | 186,536,712 | 116,011,515  | 70,734,196 | 186,745,711 |
| Other Assets                            | 938,339      | 955,135     | 1,893,474   | 985,663      | 955,325    | 1,940,988   |
| Investments in Subsidiaries             | -            | 678,710     | 678,710     | -            | -          | -           |
| Property, Plant and Equipment           | -            | 2,584,301   | 2,584,301   | -            | 3,363,792  | 3,363,792   |
| Intangible Assets                       | -            | 1,148,646   | 1,148,646   | -            | 1,153,552  | 1,153,552   |
| Total Assets                            | 178,449,930  | 88,743,848  | 267,193,778 | 178,707,604  | 88,921,890 | 267,629,494 |
| Liabilities                             |              |             | -           |              |            |             |
| Due to Banks                            | 10,713,864   | -           | 10,713,864  | 10,713,864   | -          | 10,713,864  |
| Repurchase Agreements                   | 12,319,188   | -           | 12,319,188  | 11,940,782   | -          | 11,940,782  |
| Derivative Financial Instruments        | 495,517      | -           | 495,517     | 495,517      | -          | 495,517     |
| Due to Customers                        | 187,810,062  | 6,486,657   | 194,296,718 | 187,782,338  | 6,486,657  | 194,268,995 |
| Debt Issued and Other Borrowed Funds    | 5,654,389    | 14,083,185  | 19,737,574  | 5,654,389    | 14,083,185 | 19,737,574  |
| Current Tax Liabilities                 | 803,249      | _           | 803,249     | 847,501      | _          | 847,501     |
| Other Liabilities                       | 5,412,473    | 869,948     | 6,282,421   | 5,446,629    | 880,661    | 6,327,290   |
| Deferred Tax Liabilities                | -            | 1,737,512   | 1,737,512   | -            | 1,827,929  | 1,827,929   |
| Total Liabilities                       | 223,208,742  | 23,177,301  | 246,386,043 | 222,881,020  | 23,278,432 | 246,159,453 |
| Net                                     | (44,758,812) | 65,566,547  | 20,807,735  | (44,173,416) | 65,643,457 | 21,470,041  |
| INCL                                    | (44,750,012) | 4/د,٥٥٥, د٥ | 20,007,733  | (44,1/3,410) | 05,045,457 | 21,470,041  |

### 42 MATURITY ANALYSIS OF ASSETS AND LIABILITIES CONTD.

|   |              | Bank       |             |              | Group      |             |
|---|--------------|------------|-------------|--------------|------------|-------------|
| As at 31 December 2016                  | Within       | After      | Total       | Within       | After      | Total       |
|   | 12 Months    | 12 Months  |             | 12 Months    | 12 Months  |             |
|   | LKR '000     | LKR '000   | LKR '000    | LKR '000     | LKR '000   | LKR '000    |
| Assets                                  |              |            |             |              |            |             |
| Cash and Cash Equivalents               | 4,187,605    | -          | 4,187,605   | 4,187,649    | -          | 4,187,649   |
| Balances with Central Bank of Sri Lanka | 8,099,706    | 411,803    | 8,511,509   | 8,099,550    | 411,959    | 8,511,509   |
| Reverse Repurchase Agreements           | 14,930       | -          | 14,930      | 14,930       | -          | 14,930      |
| Derivative Financial Instruments        | 65,356       | -          | 65,356      | 65,356       | -          | 65,356      |
| Financial Assets - Held for Trading     | 1,574,953    | -          | 1,574,953   | 1,574,953    | -          | 1,574,953   |
| Financial Assets-Available for Sale     | 22,143,098   | 5,865      | 22,148,962  | 22,143,098   | 5,865      | 22,148,962  |
| Financial Assets - Held to Maturity     | 5,518,238    | 7,411,285  | 12,929,523  | 5,517,267    | 7,481,721  | 12,998,988  |
| Other Financial Assets                  | 2,694,349    | 4,166,600  | 6,860,949   | 2,694,349    | 4,166,600  | 6,860,949   |
| Loans and Advances to Customers         | 93,745,941   | 55,178,793 | 148,924,734 | 94,639,148   | 55,178,793 | 149,817,941 |
| Other Assets                            | 1,063,101    | 713,449    | 1,776,550   | 1,100,069    | 713,619    | 1,813,688   |
| Investments in Subsidiaries             | -            | 678,710    | 678,710     | -            | -          | -           |
| Property, Plant and Equipment           | -            | 1,536,664  | 1,536,664   | -            | 1,996,206  | 1,996,206   |
| Intangible Assets                       | -            | 1,180,700  | 1,180,700   | -            | 1,188,846  | 1,188,846   |
| Total Assets                            | 139,107,275  | 71,283,869 | 210,391,144 | 140,036,367  | 71,143,608 | 211,179,975 |
| Liabilities                             |              |            |             | -            |            | -           |
| Due to Banks                            | 11,850,888   |            | 11,850,888  | 11,850,888   |            | 11,850,888  |
| Repurchase Agreements                   | 9.850.773    |            | 9.850.773   | 9,261,110    | _          | 9,261,110   |
| Derivative Financial Instruments        | 130,017      | -          | 130,017     | 130.017      | -          | 130.017     |
| Due to Customers                        | 144,226,923  | 7,332,745  | 151,559,668 | 144,169,491  | 7,332,745  | 151,502,235 |
| Debt Issued and Other Borrowed Funds    | 2,909,007    | 11,236,099 | 14,145,105  | 2,909,007    | 11,236,099 | 14,145,105  |
| Current Tax Liabilities                 | 439,215      |            | 439,215     | 478,011      | -          | 478,011     |
| Other Liabilities                       | 4,757,560    | 706,411    | 5,463,971   | 4,807,988    | 714,861    | 5,522,849   |
| Deferred Tax Liabilities                | -            | 970,413    | 970,413     | -            | 969,153    | 969,153     |
| Total Liabilities                       | 174,164,382  | 20,245,667 | 194,410,049 | 173,606,511  | 20,252,858 | 193,859,369 |
| Net                                     | (35,057,107) | 51,038,202 | 15,981,095  | (33,570,144) | 50,890,750 | 17,320,606  |

### 43 FAIR VALUE OF FINANCIAL INSTRUMENTS

In order to show how fair values have been derived, financial instruments are classified based on a hierarchy of valuation techniques, as summarized below:

- Level 1 financial instruments -Those where the inputs used in the valuation are unadjusted quoted prices from active markets for identical assets or liabilities that the Bank has access to at the measurement date. The Bank considers markets as active only if there are sufficient trading activities with regards to the volume and liquidity of the identical assets or liabilities and when there are binding and exercisable price quotes available on the reporting date.
- Level 2 financial instruments-Those where the inputs that are used for valuation and are significant, are derived from directly or indirectly observable market data available over the entire period of the instrument's life. Such inputs include quoted prices for similar assets or liabilities in active markets, quoted prices for identical instruments in inactive markets and observable inputs other than quoted prices such as interest rates and yield curves, implied volatilities, and credit spreads. In addition, adjustments may be required for the condition or location of the asset or the extent to which it relates to items that are comparable to the valued instrument. However, if such adjustments are based on unobservable inputs which are significant to the entire measurement, the Bank will classify the instruments as Level 3.
- Level 3 financial instruments -Those that include one or more unobservable input that is significant to the measurement as whole.

### 43.1 Determination of Fair Value

The Bank periodically reviews its valuation techniques including the adopted methodologies and model calibrations. However, the base models may not fully capture all factors relevant to the valuation of the Bank's financial instruments such as credit risk. Therefore, the Bank applies various techniques to estimate the credit risk associated with its financial instruments measured at fair value, which include a portfolio-based approach that estimates the expected net exposure per counterparty over the full lifetime of the individual assets, in order to reflect the credit risk of the individual counterparties for those financial instruments. The Bank estimates the value of its own credit from market observable data, such as secondary prices for its traded debt. The Bank evaluates the levelling at each reporting period on an instrument-by-instrument basis and reclassifies instruments when necessary based on the facts at the end of the reporting period.

### 43. FAIR VALUE OF FINANCIAL INSTRUMENTS CARRIED AT FAIR VALUE

### 43.2 Assets and Liabilities measured at fair value - Fair Value hierarchy

The following table shows an analysis of assets and liabilities recorded at fair value by level of the fair value hierarchy in to which the fair value measurement is categorized. The amounts are based on the value recognized in the Statement of Financial Position in the Financial Statements.

### Bank

|   |                                  |  | Fair Value Mea                                   | surement Using                                     |            |
|---|----------------------------------|--|--|--|------------|
| As at 31 December 2017                      | Date of<br>Valuation<br>LKR '000 | Quoted Prices in Active Markets (Level 1) LKR '000 | Significant Observable Inputs (Level 2) LKR '000 | Significant Unobservable Inputs (Level 3) LKR '000 | Total      |
| Financial Assets                            |                                  |  | :  |  |            |
| Derivative Financial Instruments            |                                  |  |  |  |            |
| Forward Foreign Exchange Contracts and      |                                  |  |  |  |            |
| Currency Swaps                              | 31-Dec-17                        | _  | 230,217  | _  | 230,217    |
| Financial Assets Held for Trading           |                                  |  |  | •  |            |
| Government Treasury Bills                   | 31-Dec-17                        | -  | -  | -  | -          |
| Government Treasury Bonds                   | 31-Dec-17                        | 104,664  | 416,725  | -  | 521,389    |
| Financial Assets Available for Sale         |                                  |  |  |  |            |
| Government Treasury Bills                   | 31-Dec-17                        | 24,351,263   | -  | -  | 24,351,263 |
| Government Treasury Bonds                   | 31-Dec-17                        | 12,230,879   | 2,263,967  | -  | 14,494,846 |
| Unquoted Equity Shares                      | 31-Dec-17                        | -  | -  | 5,937  | 5,937      |
| Total Financial Assets                      |                                  | 36,686,806   | 2,910,909  | 5,937  | 39,603,652 |
| Non financial assets measured at fair value |                                  |  |  | •  |            |
| Freehold Land                               | 30-Sep-17                        | -  | -  | 1,401,500  | 1,401,500  |
| Freehold Building                           | 30-Sep-17                        | -  | -  | 173,500  | 173,500    |
| Total non financial assets measured at      |                                  |  |  | 4.555.000  |            |
| fair value                                  |                                  | -  | -  | 1,575,000  | 1,575,000  |
| Financial Liabilities                       |                                  |  |  |  |            |
| Derivative Financial Instruments            |                                  |  |  |  |            |
| Forward Foreign Exchange Contracts and      |                                  |  |  |  |            |
| Currency Swaps                              | 31-Dec-17                        | -  | 495,517  | -  | 495,517    |
| Total Financial Liabilities                 |                                  | -  | 495,517  | -  | 495,517    |

### 43. FAIR VALUE OF FINANCIAL INSTRUMENTS (CONTD.)

### 43.2 Assets and Liabilities measured at fair value - Fair Value hierarchy

The following table shows an analysis of assets and liabilities recorded at fair value by level of the fair value hierarchy in to which the fair value measurement is categorized. The amounts are based on the value recognized in the Statement of Financial Position in the Financial Statements.

### Bank

|  |                                  |  | Fair Value Mea                                   | surement Using                                     |            |
|--|----------------------------------|--|--|--|------------|
| As At 31 December 2016                 | Date of<br>Valuation<br>LKR '000 | Quoted<br>Prices in Active<br>Markets<br>(Level 1)<br>LKR '000 | Significant Observable Inputs (Level 2) LKR '000 | Significant Unobservable Inputs (Level 3) LKR '000 | Total      |
| Financial Assets                       |                                  | :  | :  | :  |            |
| Derivative Financial Instruments       |                                  |  |  |  |            |
| Forward Foreign Exchange Contracts and |                                  |  | *  |  |            |
| Currency Swaps                         | 31-Dec-16                        | -  | 65,356   | -  | 65,356     |
| Financial Assets Held for Trading      |                                  | -  |  |  |            |
| Government Treasury Bills              | 31-Dec-16                        | 531,522  | -  | -  | 531,522    |
| Government Treasury Bonds              | 31-Dec-16                        | 997,479  | 45,952   | -  | 1,043,430  |
| Financial Assets Available for Sale    |                                  |  |  |  |            |
| Government Treasury Bills              | 31-Dec-16                        | 5,196,174  | -  |  | 5,196,174  |
| Government Treasury Bonds              | 31-Dec-16                        | 16,233,097   | 713,827  |  | 16,946,924 |
| Unquoted Equity Shares                 | 31-Dec-16                        |  |  | 5,865  | 5,865      |
| Total Financial Assets                 |                                  | 22,958,272   | 825,135  | 5,865  | 23,789,271 |
| Financial Liabilities                  |                                  | •  | •  |  |            |
| Derivative Financial Instruments       |                                  |  | -  | -  |            |
| Forward Foreign Exchange Contracts and |                                  |  |  |  |            |
| Currency Swaps                         | 31-Dec-16                        | -  | 130,017  | -  | 130,017    |
| Total Financial Liabilities            |                                  | -  | 130,017  |  | 130,017    |

### 43. FAIR VALUE OF FINANCIAL INSTRUMENTS (CONTD.)

### 43.2 Assets and Liabilities measured at fair value - Fair Value hierarchy Contd.

Group

|   |                                  |  | Fair Value Mea   | surement Using                                     |                   |
|---|----------------------------------|--|--|--|-------------------|
| As At 31 December 2017                      | Date of<br>Valuation<br>LKR '000 | Quoted<br>Prices in Active<br>Markets<br>(Level 1)<br>LKR '000 | Significant<br>Observable<br>Inputs<br>(Level 2)<br>LKR '000 | Significant Unobservable Inputs (Level 3) LKR '000 | Total<br>LKR '000 |
| Financial Assets                            |                                  |  |  |  |                   |
| Derivative Financial Instruments            |                                  | -  |  |  |                   |
| Forward Foreign Exchange Contracts and      |                                  |  |  |  |                   |
| Currency Swaps                              | 31-Dec-17                        | -  | 230,217  | _  | 230,217           |
| Financial Assets Held for Trading           |                                  |  |  |  |                   |
| Government Treasury Bills                   | 31-Dec-17                        | -  | -  | -  | -                 |
| Government Treasury Bonds                   | 31-Dec-17                        | 104,664  | 416,725  | -  | 521,389           |
| Financial Assets Available for Sale         |                                  |  |  |  |                   |
| Government Treasury Bills                   | 31-Dec-17                        | 24,351,263   | -  | -  | 24,351,263        |
| Government Treasury Bonds                   | 31-Dec-17                        | 12,230,879   | 2,263,967  | -  | 14,494,846        |
| Unquoted Equity Shares                      | 31-Dec-17                        | -  | -  | 5,937  | 5,937             |
| Total Financial Assets                      |                                  | 36,686,806   | 2,910,909  | 5,937  | 39,603,652        |
| Non financial assets measured at fair value |                                  |  |  |  |                   |
| Freehold Land                               | 30-Ѕер-17                        | -  | -  | 1,401,500  | 1,401,500         |
| Freehold Building                           | 30-Sep-17                        | -  | -  | 821,698  | 821,698           |
| Total non financial assets measured at      |                                  |  |  |  |                   |
| fair value                                  |                                  |  |  | 2,223,198  | 2,223,198         |
| Financial Liabilities                       |                                  |  |  |  |                   |
| Derivative Financial Instruments            |                                  |  |  |  |                   |
| Forward Foreign Exchange Contracts and      |                                  |  |  |  |                   |
| Currency Swaps                              | 31-Dec-17                        | _  | 495,517  | _  | 495,517           |
| Total Financial Liabilities                 |                                  | -  | 495,517  | -  | 495,517           |

### 43. FAIR VALUE OF FINANCIAL INSTRUMENTS (CONTD.)

### 43.2 Assets and Liabilities measured at fair value - Fair Value hierarchy Contd.

Group

|  |                                  |  | Fair Value Mea   | surement Using                                     |            |
|--|----------------------------------|--|--|--|------------|
| As At 31 December 2016                 | Date of<br>Valuation<br>LKR '000 | Quoted<br>Prices in Active<br>Markets<br>(Level 1)<br>LKR '000 | Significant<br>Observable<br>Inputs<br>(Level 2)<br>LKR '000 | Significant Unobservable Inputs (Level 3) LKR '000 | Total      |
| Financial Assets                       |                                  |  |  |  |            |
| Derivative Financial Instruments       |                                  |  |  | -  |            |
| Forward Foreign Exchange Contracts and |                                  |  |  | -  |            |
| Currency Swaps                         | 31-Dec-16                        | _  | 65,356   |  | 65,356     |
| Financial Assets Held for Trading      |                                  |  |  |  |            |
| Government Treasury Bills              | 31-Dec-16                        | 531,522  | -  | -  | 531,522    |
| Government Treasury Bonds              | 31-Dec-16                        | 997,479  | 45,952   | -  | 1,043,430  |
| Financial Assets Available for Sale    |                                  |  | •  |  |            |
| Government Treasury Bills              | 31-Dec-16                        | 5,196,174  | -  | -  | 5,196,174  |
| Government Treasury Bonds              | 31-Dec-16                        | 16,233,097   | 713,827  | -  | 16,946,924 |
| Unquoted Equity Shares                 | 31-Dec-16                        | -  | -  | 5,865  | 5,865      |
| Total Financial Assets                 |                                  | 22,958,272   | 825,135  | 5,865  | 23,789,271 |
| Financial Liabilities                  |                                  |  |  |  |            |
| Derivative Financial Instruments       |                                  |  |  | -  |            |
| Forward Foreign Exchange Contracts and |                                  | -  |  |  |            |
| Currency Swaps                         | 31-Dec-16                        | _  | 130,017  | _  | 130,017    |
| Total Financial Liabilities            |                                  | -  | 130,017  | -  | 130,017    |

### 43. FAIR VALUE OF FINANCIAL INSTRUMENTS (CONTD.)

### 43.2 Assets and Liabilities measured at fair value - Fair Value hierarchy Contd.

Reconciliation of the financial assets Available-for-sale, classified as "Level 3" in the fair value hierarchy.

|  |   | Bank/0            | Croup            |
|--|---|-------------------|------------------|
|  |   | Assets measur     | red at Level 3   |
|  |   | Unquoted<br>secur | · -              |
|  |   | 2017<br>LKR '000  | 2016<br>LKR '000 |
| Balance as at 01 January                         | 3 | 5,865             | 5,742            |
| Change in value due to exchange rate fluctuation | - | 72                | 123              |
| Balance as at 31 December                        |   | 5,937             | 5,865            |

Financial Assets "Available for Sale", classified as "Level 3" in the fair value hierarchy comprises of unquoted equity securities. (Note 11.1)

Reconciliation of the non - financial assets "Freehold Land and Buildings" classified as level 3 in the fair value hierarchy;

|  | Ban       | k                   | Gro              | ηþ        |
|--|-----------|---------------------|------------------|-----------|
|  | Non-      | -Financial Assets r | measured at Leve | 13        |
|  | Freehold  | Freehold            | Freehold         | Freehold  |
|  | Land      | Buildings           | Land             | Buildings |
|  | 2017      | 2017                | 2017             | 2017      |
|  | LKR '000  | LKR '000            | LKR '000         | LKR '000  |
| Balance as at 01 January                                 | 559,440   | 78,726              | 559,440          | 406,332   |
| Additions during the year                                | -         | 2,528               | -                | 3,799     |
| Depreciation charge for the year                         | -         | (2,682)             | -                | (14,000)  |
| Fair value gain due to revaluation of land and buildings | 842,060   | 94,928              | 842,060          | 425,567   |
| Balance as at 31 December                                | 1,401,500 | 173,500             | 1,401,500        | 821,698   |

Group adopted fair value model to freehold land and buildings in 2017. (Note 17)

# 43. FAIR VALUE OF FINANCIAL INSTRUMENTS (CONTD.) 43.2 Assets and Liabilities measured at fair value - Fair Value hierarchy Contd

Unobservable Inputs used in Measuring Fair Value

The table below sets out information about significant unobservable inputs used in measuring fair value of the assets categorised under Level 3 of the fair value hierarchy.

| Location                             | Type of Asset | Extent                | Bank Fair Value as at 31.12.2017 LKR'000 | Group Fair Value as at 31.12.2017 LKR'000 | Valuation<br>Technique                                      | Significant<br>Unobservable<br>Inputs | Weighted Average Range of estimates for unobservable inputs (Level 3) | Fair Value<br>measurement<br>sensitivity to<br>unobservable inputs |
|--------------------------------------|---------------|-----------------------|--|---|---|---------------------------------------|---|--|
| No 76, York Street,<br>Fort, Colombo | Land          | 10.82 P               | 177,500                                  | 177,500                                   | 177,500 Direct Capital Comparison Price per perch<br>Method | Price per perch                       | Rs.17.5 Mn per perch<br>and Rs. 11 Mn per perch<br>(arcade)           | positively correlated  |
|                                      | Bulldings     | 8,660 Square feet     | 28,500                                   | 28,500                                    | Depreciated Replacement<br>Cost                             | Rate per square feet                  | Rs. 3000- Rs. 5000 per positively correlated square feet              | positively correlated  |
| No 242, Union Place,<br>Colombo 2    | Land          | 77.2P                 | 1,224,000                                | 1,224,000                                 | Direct Capital Comparison<br>Method                         | Price per perch                       | Rs.16 Mn per perch  | positively correlated  |
|                                      | Buildings     | 27,772 square<br>feet | 145,000                                  | 145,000                                   | Depreciated Replacement<br>Cost                             | Rate per square feet                  | Rs. 1,000 per square<br>feet  | positively correlated  |
| 46/58, Nawam Mawatha,<br>Colombo 2   | Buildings     | 61,300 square<br>feet |  | 648,200                                   | Investment method   | Rate per square feet                  | Rs. 115/ Rs. 250/-<br>monthly rental per<br>square feet               | positively correlated  |
|                                      |               |                       | 1,575,000                                | 2,223,200                                 |   |                                       |   |  |

<sup>\*</sup> Significant increases/(decreases) in any of these inputs in isolation would result in a higher/(lower) fair value

# 43 FAIR VALUE OF FINANCIAL INSTRUMENTS (CONTD.)

# 43.2 Financial Assets and Financial Liabilities not carried at fair value (Contd.)

Set out below is a comparison, by class, of the carrying amounts and fair values of the Bank's / Group's financial instruments that are not measured at fair value in the Financial Statements. This table does not include the fair values of non-financial assets and non-financial liabilities.

|                                    |             | AS                  | As at 31 December 2017       | 017                         |   |             | Asa                                     | As at 31 December 2016       | 916                         |             |
|------------------------------------|-------------|---------------------|------------------------------|-----------------------------|---|-------------|---|------------------------------|-----------------------------|-------------|
|                                    |             | Fair Val            | Fair Value Measurement Using | ıt Using                    |   |             | Fair Vali                               | Fair Value Measurement Using | t Using                     |             |
|                                    |             | Quoted<br>Prices in | Significant<br>Observable    | Significant<br>Unobservable | Total                                   |             | Quoted<br>Prices in                     | Significant<br>Observable    | Significant<br>Unobservable | Total       |
|                                    |             | Markets             | Sondin                       |                             |   |             | Markets                                 | Sportin                      | Sind                        |             |
| Bank                               | Carrying    | (Level 1)           | (Level 2)                    | (Level 3)                   |   | Carrying    | (Level 1)                               | (Level 2)                    | (Level 3)                   |             |
|                                    | LKR'000     | LKR'000             | LKR '000                     | LKR '000                    | LKR '000                                | LKR '000    | LKR '000                                | LKR '000                     | LKR'000                     | LKR'000     |
| Financial Assets                   |             |                     |                              |                             |   |             |   |                              |                             |             |
| Financial Assets - Held to         | 9,879,390   | 3,710,799           | 6,444,980                    | •                           | 10,155,779                              | 12,929,523  | 7,266,943                               | 5,196,076                    | -                           | 12,463,019  |
| Maturity                           |             |                     |                              |                             |   |             |   |                              |                             |             |
| Other Financial Assets-            |             |                     |                              |                             |   |             |   |                              |                             |             |
| Debentures                         | 209'262'9   | 1                   | 6,739,085                    | 1                           | 6,739,085                               | 6,860,950   | 1                                       | 6,632,591                    | 1                           | 6,632,591   |
|                                    | 16,676,997  | 3,710,799           | 13,184,065                   | 1                           | 16,894,864                              | 19,790,473  | 7,266,943                               | 11,828,667                   | 1                           | 19,095,610  |
| Loans and Advances to<br>Customers |             |                     |                              |                             |   |             |   |                              |                             |             |
| Corporate Loans                    | 45,767,388  | -                   | 45,497,375                   |                             | 45,497,375                              | 37,882,588  | *************************************** | 37,502,844                   | -                           | 37,502,844  |
| Retail, SME and Consumer           |             |                     |                              |                             | *************************************** | •           |   |                              |                             |             |
| Lending                            | 100,575,835 |                     | 98,206,867                   |                             | 98,206,867                              | 77,173,248  | 1                                       | 72,581,999                   | 1                           | 72,581,999  |
| Housing Loans                      | 3,202,405   | 1                   | 2,828,984                    | 1                           | 2,828,984                               | 2,497,417   | -                                       | 2,218,949                    | -                           | 2,218,949   |
| Leases                             | 37,253,690  | -                   | 36,365,968                   | 1                           | 36,365,968                              | 31,422,446  | 1                                       | 29,634,784                   | -                           | 29,634,784  |
| Staff Loans                        | 2,985,412   | 1                   | 2,332,691                    | •                           | 2,332,691                               | 2,227,112   | -                                       | 1,751,261                    | -                           | 1,751,261   |
|                                    | 189,784,730 |                     | 185,231,885                  |                             | 185,231,885                             | 151,202,811 | '                                       | 143,689,837                  | 1                           | 143,689,837 |
| Total Financial Assets             | 206,461,727 | 3,710,799           | 198,415,950                  | 1                           | 202,126,749                             | 170,993,284 | 7,266,943                               | 155,518,504                  | 1                           | 162,785,447 |
| Financial Liabilities              |             |                     |                              |                             |   |             |   |                              |                             |             |
| Repurchase Agreements              | 12,319,188  | •                   | 12,319,188                   | -                           | 12,319,188                              | 9,850,773   | -                                       | 9,850,773                    | 1                           | 9,850,773   |
| Due to Customers                   | 194,296,718 | •                   | 194,470,869                  | -                           | 194,470,869                             | 151,559,668 | -                                       | 151,296,122                  | -                           | 151,296,122 |
| Debt Issued and Other              | 19,737,574  | -                   | 20,130,177                   | -                           | 20,130,177                              | 14,145,105  |   | 14,092,531                   | -                           | 14,092,531  |
| Borrowed Funds                     |             |                     |                              |                             |   |             |   |                              |                             |             |
| Total Financial Liabillities       | 226,353,480 | 1                   | 226,920,234                  | ı                           | 226,920,234                             | 175,555,546 | ı                                       | 175,239,426                  | I                           | 175,239,426 |

# 3 FAIR VALUE OF FINANCIAL INSTRUMENTS (CONTD.)

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|                             |                   | AS                | AS at 31 December 2017       | /10                                     |             |   | ASa               | As at 31 December 2016       | OIO          |             |
|-----------------------------|-------------------|-------------------|------------------------------|---|-------------|---|-------------------|------------------------------|--------------|-------------|
|                             |                   | Fair Val          | Fair Value Measurement Using | tUsing                                  |             |   | Fair Val          | Fair Value Measurement Using | tUsing       |             |
|                             | •••••             | Quoted            | Significant                  | Significant                             | Total       |   | Quoted            | Significant                  | Significant  | Total       |
|                             |                   | Prices in         | Observable                   | Unobservable                            | ******      |   | Prices in         | Observable                   | Unobservable |             |
|                             |                   | Active<br>Markets | Inputs                       | Inputs                                  |             |   | Active<br>Markets | Inputs                       | Inputs       |             |
| Group                       | Carrying          | (Level 1)         | (Level 2)                    | (Level 3)                               |             | Carrying                                | (Level 1)         | (Level 2)                    | (Level 3)    |             |
|                             | amount<br>LKR'000 | LKR'000           | LKR '000                     | LKR '000                                | LKR '000    | amount<br>LKR '000                      | LKR '000          | LKR '000                     | LKR'000      | LKR '000    |
| Financial Assets            |                   |                   |                              |   |             |   |                   |                              |              |             |
| Financial Assets - Held to  |                   |                   |                              | *************************************** |             | *************************************** |                   |                              | 4            |             |
| Maturity                    | 9,950,433         | 3,710,799         | 6,518,193                    |   | 10,228,992  | 12,998,988                              | 7,266,943         | 5,196,076                    | 1            | 12,463,019  |
| Other Financial Assets-     | 209′262′9         | 1                 | 6,739,085                    | -                                       | 6,739,085   | 6,860,949                               | -                 | 6,632,591                    | -            | 6,632,591   |
| Debentures                  |                   |                   |                              |   |             |   |                   |                              |              |             |
|                             | 16,748,040        | 3,710,799         | 13,257,278                   | 1                                       | 16,968,077  | 19,859,937                              | 7,266,943         | 11,828,667                   | 1            | 19,095,610  |
| Loans and Advances to       |                   |                   |                              |   |             |   |                   |                              |              |             |
| Customers                   |                   |                   |                              |   |             |   |                   |                              |              |             |
| Corporate Loans             | 45,808,101        | 1                 | 45,538,192                   | 1                                       | 45,538,192  | 38,775,375                              | ,                 | 37,502,844                   | ,            | 37,502,844  |
| Retail,SME and Consumer     |                   |                   |                              |   |             |   |                   |                              |              |             |
| Lending                     | 100,743,992       | 1                 | 98,374,947                   | 1                                       | 98,374,947  | 77,173,248                              | 1                 | 72,581,999                   | 1            | 72,581,999  |
| Housing Loans               | 3,202,405         | 1                 | 2,828,984                    | 1                                       | 2,828,984   | 2,497,417                               | 1                 | 2,218,949                    | ,            | 2,218,949   |
| Leases                      | 37,253,690        | -                 | 36,365,968                   | -                                       | 36,365,968  | 31,422,446                              | -                 | 29,634,784                   | -            | 29,634,784  |
| Staff Loans                 | 2,985,412         | ı                 | 2,332,691                    | -                                       | 2,332,691   | 2,227,122                               | -                 | 1,751,261                    | -            | 1,751,261   |
|                             | 189,993,600       | ı                 | 185,440,782                  | 1                                       | 185,440,782 | 152,095,598                             | 1                 | 143,689,837                  | 1            | 143,689,837 |
| Total Financial Assets      | 206,741,640       | 3,710,799         | 198,698,060                  |   | 202,408,859 | 165,094,582                             | 7,266,943         | 155,518,504                  | 1            | 162,785,447 |
| Financial Liabilities       |                   | 4                 |                              |   |             |   | •                 |                              |              |             |
| Repurchase Agreements       | 11,940,782        | ı                 | 11,940,782                   | ı                                       | 11,940,782  | 9,261,110                               | ı                 | 9,261,110                    | ı            | 9,261,110   |
| Due to Customers            | 194,268,995       | ı                 | 194,415,422                  | 1                                       | 194,415,422 | 151,502,236                             | -                 | 151,296,122                  | -            | 151,296,122 |
| Debt Issued and Other       |                   |                   |                              |   |             |   |                   |                              |              |             |
| Borrowed Funds              | 19,737,574        | 1                 | 20,130,177                   | 1                                       | 20,130,177  | 14,145,105                              | 1                 | 14,092,531                   | 1            | 14,092,531  |
| Total Financial Liabilities | 225,947,351       | ı                 | 226,486,381                  | 1                                       | 226,486,381 | 174,908,450                             | 1                 | 175,239,426                  | 1            | 175,356,740 |

### 43. FAIR VALUE OF FINANCIAL INSTRUMENTS (CONTD.)

### 43.3 Assets and Liabilities measured at fair value - Fair Value hierarchy (Contd.)

Fair Value of Financial Assets and Liabilities not Carried at Fair Value

The following describes the methodologies and assumptions used to determine the fair values for those financial instruments which are not already recorded at fair value in the Financial Statements.

For financial instruments not traded in an active market, the fair value is determined by using appropriate valuation techniques. Valuation techniques include the discounted cash flow method, comparison with similar instruments for which market observable prices exist and other relevant valuation models.

### Assets for which Fair Value Approximates Carrying Value

For financial assets and financial liabilities that have a short term maturity (original maturities less than a year), it is assumed that the carrying amounts approximate their fair values. The following is a list of financial instruments whose carrying amount is a reasonable approximation of fair value because, for example, they are short-term in nature to reprice to current market rates frequently;

| Financial Assets                                   | Financial Liabilities |
|--|-----------------------|
| Cash and Cash Equivalents Due to banks             | Due to Banks          |
| Balances with Central Bank of Sri Lanka            | Repurchase agreements |
| Reverse Repurchase Agreements                      | Other borrowed funds  |
| Other Financial Assets-Sri Lanka Development Bonds | •                     |

This assumption is also applied to demand deposits, call deposits and savings deposits which does not have a specific maturity. It is also assumed that the amortized cost of floating rate financial instrument approximate the fair value as the amortized cost represent most recent fair value

Long term deposits accepted from customers for which periodical interest is paid and loans and advances granted to customers with variable rate are also considered to be carried at fair value in the books.

### Fixed Rate Financial Instruments

Carrying amounts are considered as fair values for short term credit facilities. There is a significant difference between carrying value and fair value of treasury bills and bonds – HTM portfolio with original tenors above one year. In fair valuing held to maturity securities, rates published by the CBSL for similar trading securities were used. Loans and Advances with fixed interest rates were fair valued using average market rates at which fresh loans were granted during the fourth quarter of the reporting year. Conversely, fixed deposits with original tenors above one year and interest paid at maturity were discounted using current market rate offered to customers as at the reporting date. Interest rates based on Treasury Bond rates with similar tenors with an adjustment for premium have been used to arrive at the fair value of Debentures Issued and Invested

### 44. FINANCIAL RISK MANAGEMENT

### 44.1 Introduction

Risks inherent in the Bank's activities, but is managed through a process of ongoing identification, measurement and monitoring, subject to risk limits and other controls. This process of risk management is critical to the Bank's continuing profitability. The Bank is primarily exposed to credit risk, liquidity risk, market risk and operational risks. In addition, Cyber security threats have emerged as a significant risk to the industry in recent times.

The objective of the Risk Management Framework at the Bank is to establish a process to effectively identify, measure, manage, control and monitor risks faced by the Bank. The goal is to manage these risks to enhance the risk-return profile of the Bank.

The Board of Directors is responsible for establishing the overall Risk Management Framework within the Bank. This consists of approval of a risk governance structure and approval of detailed risk management policies and procedures with risk appetite and tolerance limits.

The Board delegates specific oversight of all risk management activities in the Bank to the Board Integrated Risk Management Committee (BIRMC). It reviews risk goals, department risk grids and material risk issues highlighted by different executive risk committees. It also monitors compliance with Bank policies and regulations.

The Board has appointed the Executive Risk Management Committee (ERMC) which has the overall responsibility for overseeing the establishment and implementation of frameworks, policies and limits for various risk exposures. The ERMC is assisted by the Assets and Liability Management Committee (ALCO) which specifically focus on market risk management and liquidity risk management whilst Head Office Credit Committee focuses on the credit risk management.

The Integrated Risk Management Department (IRMD), headed by the Chief Risk Officer (CRO), is responsible for developing and implementing the Bank's Risk Management Framework. It acts as the second line of defense in managing risks. Responsibilities of the IRMD include the following:

### Monitor

- Formulation of Risk policies & procedures
- Compliance with Risk policies & procedures
- Bank's overall risk profile & changes in overall risk positions
- Risk across business units and escalate risk and control issues to management

### Develop and Report

- Risk management standards and measurement tools
- · Aggregate risk profile of the Bank in relation to capital

### Support

- Banks' risk culture through development of a common risk language and Bank wide training
- Interpretation of risk related regulations / leading practices to business units

### Risk Measurement and Reporting Systems

The Bank uses appropriate risk measurement techniques, models and industry best practices to evaluate its various risk exposures. Such risks identified are managed through establishment of limits. These limits reflect the business strategy and the Bank's stance in the market environment as well as the level of risk that the Bank is willing to accept.

The Bank also carries out a detail stress testing exercise, which is a key component of the internal capital adequacy assessment process (ICAAP) as well as the risk management framework. This exercise measures the extent of risks the Bank is exposed to when variables associated with its risks are simulated considering plausible changes in the external/internal environment.

The risk so measured is presented to relevant board committees & heads of each business division at regular intervals.

### Risk Mitigation

As part of its overall risk management, the Bank uses derivatives to manage exposures resulting from changes in foreign currencies. The Bank also accepts various types of collateral as a credit risk mitigant whilst insurance is used to transfer operational types of risks.

### Excessive Risk Concentration

In order to avoid excessive concentrations of risk, the Bank's policies and procedures include specific guidelines to focus on maintaining a diversified portfolio. Identified concentrations of credit risks are controlled and managed accordingly.

### 44.2 Credit Risk

Credit risk is the risk that the Bank will incur a loss resulting from its customers or counterparties failing to or delaying meeting their contractual obligations. This arises from loans and receivables and investments in debt instruments forming direct funding exposures (on Balance Sheet exposure) or indirect liabilities such as Letters of Credit and guarantees (off Balance Sheet exposure).

The Bank manages and controls credit risk by setting limits on the amount of risk it is willing to accept for individual counterparties and for industry concentrations and by monitoring exposures in relation to such limits and by taking appropriate collateral.

The Bank has established a credit quality review process to provide early identification of possible changes in the creditworthiness of counterparties, including regular collateral revisions. A scientifically developed internal risk rating mechanism has been implemented via a work-flow based software covering various types of customer segments of the Bank excluding consumer products. Such risk ratings are subject to regular revision. The credit quality review process aims to allow the Bank to assess the potential loss as a result of the risks to which it is exposed and take corrective action. A score card based model is used to evaluate credit risk of consumer products as these were not evaluated through the established internal risk rating system.

### Impairment Assessment

For financial reporting purposes, the Bank uses an incurred loss model for recognition of losses on impaired financial assets. This means that losses can only be recognized when objective evidence of a specific loss event has been observed. Triggering events include the following:

- Significant financial difficulty of the customer
- A breach of contract such as a default of payment where the Bank grants the customer a concession due to the customer experiencing financial difficulty
- It becomes probable that the customer faces bankruptcy or other financial reorganization
- Observable data that suggests that there is a decrease in the estimated future cash flows

### Individually Assessed Allowances

The Bank determines the allowances appropriate for each individually significant loan or advance on an individual basis above a predetermined threshold limit. Items considered when determining allowance amounts include the sustainability of the counterparty's business plan, its ability to improve performance if it is in a financial difficulty, projected receipts and the expected payout if bankruptcy happens, the availability of other financial support, the realizable value and timing of collateral and expected cash flows. Impairment allowances are evaluated at each reporting date, unless unforeseen circumstances require more careful attention. The Bank has currently set Individually Significant Threshold at Rupees Twenty Five Million and every customer having an aggregate exposure above that limit is individually assessed for objective evidence of incurred loss (OEIL). The bank applies a risk based approach or its corporate banking portfolio where exposures between Rupees Twenty-Five Million and Rupees Hundred Million are assessed against limited number of OEIL and exposures above Rupees Hundred Million are assessed total list of OEILs. If the Bank finds such customers are having OEIL, those customers are individually impaired taking in to account the estimated value of future cash flows.

### Collectively Assessed Allowances

Allowances are assessed collectively for losses on loans and advances that are not individually significant and for individually significant loans and advances that have been assessed individually and found to be not requiring an impairment provision.

The collective assessment is made for groups of assets with similar risk characteristics, in order to determine whether allowance should be made due to incurred loss events for which there is objective evidence, but the effects of which are not yet evident in the individual loans assessments. The collective assessment takes account of data from the loan portfolio such as historical losses on the portfolio, levels of arrears and expected receipts and recoveries once impaired.

The Bank generally bases its analysis on historical experience. However, when there are significant market developments, the Bank also include macro- economic factors within its assessments. These factors include, depending on the characteristics of the individual or collective assessment: unemployment rates, levels of bad debts and delinquency trends, Inflation, movements in Gross Domestic Product (GDP), macro environment stability in financial industry, revisions in the Interest rates, changes in regulatory environment and other available consumer data. The Bank uses aforementioned factors as appropriate to adjust the impairment allowances.

Description of approaches and statistical methods followed for collective impairment is given below.

| Business<br>Segment     | Further<br>Segmentation  | Default<br>Point   | PD<br>Represents   | Statistical<br>Method  | Classification for<br>Financial Reporting<br>Purposes  |
|-------------------------|--|--------------------|--|--|--|
| Corporate Banking       | Based on Internal Risk Rating  | "Loss<br>Category" | Probability of Loan<br>moving into "Loss"<br>category              | A combination of<br>Rating Migration<br>Matrix and Net Flow<br>Rate method | Corporate Loans  |
| SME & Retail<br>Banking | Based on Internal Risk Rating  | "Loss<br>Category" | Probability of Loan<br>moving into "Loss"<br>category              | A combination of<br>Rating Migration<br>Matrix and Net Flow<br>Rate method | Retail SME and<br>Consumer   |
| Leasing                 | Based on Time Buckets indicating Days Past Due (DPD) and Portfolio is stratified into 5 segments | Number Down<br>6.0 | Probability of Lease<br>moving into No. Down<br>"6.01 - 7.00"      | Net Flow Rate Method   | Leases   |
| Housing Loans           | Based on Time Buckets indicating Days Past Due (DPD) and portfolio is stratified into 2 segments | 360 DPD            | Probability of Loan<br>moving into "361 -<br>391DPD" Bucket        | Net Flow Rate Method   | Housing Loans  |
| Personal Loans          | Based on Time Buckets indicating Days Past Due (DPD)   | 240 DPD            | Probability of Loan<br>moving into "240 -<br>269DPD" Bucket        | Net Flow Rate Method   | Retail SME and<br>Consumer   |
| Vehicle Loans           | Based on Time Buckets indicating Days Past Due (DPD)   | 240 DPD            | Probability of Loan<br>moving into "240 -<br>269DPD" Bucket        | Net Flow Rate Method   | Retail SME and<br>Consumer   |
| Credit Cards            | Based on Time Buckets indicating Days Past Due (DPD) and Portfolio is stratified into 4 segments | 240 DPD            | Probability of Loan<br>moving into "240 -<br>269DPD" Bucket        | Net Flow Rate Method   | Retail SME and<br>Consumer   |
| Pawning                 | Based on Time Buckets<br>indicating Days Past Due<br>(DPD)                                       | 90 DPD             | Probability of advance<br>moving into more than<br>"90 DPD" Bucket | Net Flow Rate Method   | Classified as "Retail,<br>SME and Consumer"<br>or "Housing Loans"<br>as per purpose of the<br>borrower |

In order to assess impairment provision at appropriate granular level, the Bank has stratified certain collective portfolios further reflecting grouping of similar risk customer profiles. Such stratification of the portfolios has helped the Bank to make an accurate assessment of required impairment provisions as it focuses on avoiding generalization of possible potential loss indicative parameters.

### Credit Quality by Class of Financial Assets

The Bank manages the credit quality of Corporate, Retail and SME customers through a credit rating mechanism. Customers in Consumer lending portfolio have not been rated.

Qualities of Financial Assets are categorized in to five categories as described below.

| Credit Quality Category                             | Definition       | Description  |
|---|------------------|--|
| High Grade  | Very High Safety | The exposure to the government, Banks and Reverse Repurchase transactions backed by Government Securities are identified as 'High Grade'. The external rating of the Banks have not been considered in this regard as these exposures are highly liquid and are of self liquidating nature. Chances of default are negligible and highly unlikely. The obligor/counterparty is likely to honour its commitments even under adverse business/market conditions. |
| Investment Grade<br>(A+& B-)                        | High Safety      | The ability to honour the terms of trade is high or fully secured by cash.  The obligor/counterparty is likely to honour its commitments even under adverse business conditions. There would be insignificant likelihood of default associated with adverse economic events of significant scale.  |
| Intermediary Grade<br>(C+ and C)                    | Moderate Safety  | The ability to honour the terms of trade is strong, but not as strong as in Investment Grade. The obligor/counterparty may take longer than anticipated/planned to honour its commitments under adverse business conditions. There is a moderate likelihood of default.  |
| Speculative Grade<br>(C- and D)                     | Low Safety       | The ability to honour the terms of trade is low. Any adverse changes in the business/economic conditions may impair the obligor's/counterparty's ability to honour its commitments.  |
| Customers whose credit quality is not yet finalized | Safe             | The ability to honour the terms of trade is assumed acceptable but yet to be confirmed by way of a finalized rating.   |

### Credit Risk exposure for each internal credit risk rating

| Bank's Internal Credit Rating            | Historical Default Rates | Amortiz     | ed Cost    |
|--|--------------------------|-------------|------------|
|  |                          | 2017        | 2016       |
|  | %                        | LKR '000    | LKR '000   |
| Investment Grade                         |                          |             |            |
| A  | Less than 1%             | 23,176,941  | 23,112,718 |
| В  | 1% - 1.5%                | 49,648,951  | 39,310,000 |
| Intermediary Grade                       | •                        | -           |            |
| C + and C                                | 1.5% - 2.5%              | 5,552,830   | 7,780,434  |
| Speculative Grade                        |                          |             |            |
| C-                                       | 2.5% - 5.5%              | 1,842,125   | 1,888,702  |
| D  | Minimum of 13%           | 22,380      | 374,722    |
| Past Due - Rated Customers               |                          |             |            |
|  | Less than 30 Days        | 14,359,115  | 7,668,741  |
|  | 30 - 90 Days             | 4,834,989   | 5,517,280  |
|  | More than 90 Days        | 832,107     | 657,913    |
| Past Due - Fully Secured by Cash         |                          | 2,147,903   | 1,854,078  |
| Individually Impaired - Rated Customers  |                          | 4,629,555   | 3,399,860  |
| Sum of Amortized Cost of Rated Customers |                          | 107,046,898 | 91,564,449 |

It is the Bank policy to maintain accurate and consistent risk ratings across the credit portfolio. The rating system is supported by a variety of financial analytics, combined with processed market information to provide the main inputs for the measurement of Obligor Risk. All internal risk ratings are tailored to measure specific default characteristics and risks inherent in various business segments. Shown above is internal credit rating classification of the Corporate, Retail & SME portfolios of the Bank. The attributable risk ratings are assessed and updated regularly.

The exposures of which credit quality is not yet aligned to a bank wide single point indicator rating scale mainly consists of security backed lending and customers evaluated using risk scoring system. Leasing and cash secured lending are the significant security backed portfolios while consumer lending customers are assessed through a credit score system. The bank is in the process of aligning such portfolios under the coverage of the bank wide single point indicator rating scale.

|   |            | Neithe               | er past due nor ir     | npaired               |   |                                 |                          |             |
|---|------------|----------------------|------------------------|-----------------------|---|---------------------------------|--------------------------|-------------|
| Bank - 31 December 2017                 | High Grade | Investment<br>Grades | Intermediary<br>Grades | Speculative<br>Grades | Customers<br>whose credit<br>rating is not<br>yet finalized | Past due<br>but not<br>impaired | Individually<br>impaired | Total       |
|   | LKR '000   | LKR '000             | LKR '000               | LKR '000              | LKR '000  | LKR '000                        | LKR '000                 | LKR '000    |
| Cash and Cash Equivalents               | 6,867,222  | -                    | -                      | -                     | -   | -                               | -                        | 6,867,222   |
| Balances with Central Bank of Sri Lanka | 11,193,266 | -                    | -                      | -                     | -   | -                               | -                        | 11,193,266  |
| Reverse Repurchase Agreements           | -          | -                    | -                      | -                     | 10,798  | -                               | -                        | 10,798      |
| Derivative Financial Instruments        |            |                      |                        | •                     |   |                                 | •                        | •           |
| Forward Foreign Exchange Contracts and  |            |                      |                        | -                     |   |                                 | -                        | -           |
| Currency Swaps                          | 177,688    | 50,328               | -                      | -                     | 2,201   | -                               | -                        | 230,217     |
| Financial Assets - Held for Trading     |            |                      |                        | •                     |   | •                               |                          | -           |
| Government Treasury Bills and Bonds     | 521,389    | -                    | -                      | -                     | -   | -                               | -                        | 521,389     |
| Financial Assets-Available for Sale     |            |                      |                        |                       |   |                                 | -                        |             |
| Government Treasury Bills and Bonds     | 38,846,109 | -                    | -                      | -                     | -   | -                               | -                        | 38,846,109  |
| Unquoted Equity Shares                  | -          | -                    | -                      | -                     | 5,937   | -                               | -                        | 5,937       |
| Financial Assets - Held to Maturity     |            |                      |                        |                       |   |                                 |                          | -           |
| Covernment Treasury Bills and Bonds     | 9,879,390  | -                    | -                      | -                     | -   | -                               | _                        | 9,879,390   |
| Other Financial Assets                  |            |                      |                        |                       |   |                                 |                          | •           |
| Sri Lanka Development Bonds             | 4,053,665  | -                    | -                      | -                     | -   | -                               | -                        | 4,053,665   |
| Quoted Debentures                       | 509,660    | 2,234,282            | -                      | -                     | -   | -                               | -                        | 2,743,942   |
|   | 4,563,325  | 2,234,282            | -                      | -                     | -   | -                               | -                        | 6,797,607   |
| Loans and Advances to Customers         |            |                      |                        | -                     | -   |                                 | -                        | -           |
| (Gross)                                 |            |                      |                        |                       |   |                                 |                          |             |
| Corporate Loans                         | -          | 39,215,198           | 58,691                 | 134,469               | -   | 4,862,352                       | 1,496,678                | 45,767,388  |
| Retail ,SME and Consumer                | -          | 32,006,746           | 3,721,192              | 1,729,163             | 34,592,862  | 24,834,973                      | 3,690,899                | 100,575,835 |
| Housing Loans                           | -          | -                    | -                      | -                     | 2,668,317   | 534,088                         | -                        | 3,202,405   |
| Leases                                  | -          | 1,603,948            | 1,772,948              | 873                   | 22,466,846  | 11,240,140                      | 168,934                  | 37,253,690  |
| Staff Loans                             | -          | -                    | -                      | -                     | 2,985,412   | -                               | -                        |             |
|   | -          | 72,825,892           | 5,552,831              | 1,864,505             | 62,713,438  | 41,471,553                      | 5,356,511                | 189,784,730 |
| Total                                   | 72,048,389 | 75,110,502           | 5,552,831              | 1,864,505             | 62,732,374  | 41,471,553                      | 5,356,511                | 264,136,665 |

Note: Past Due loans include any loan that is in arrears for more than one day. Out of Rs. 41.5 Bn categorized under "past due but not impaired" category Rs. 24.4Bn (59%) is in arrears for less than 30 days, Rs. 14.7Bn (35%) is in arrears for more than 30 days but less than 90 days & Rs. 2.4Bn (6%) is in arrears for more than 90 Days.

|  |            | Neithe               | er past due nor in     | npaired               |   |                                 |                          |             |
|--|------------|----------------------|------------------------|-----------------------|---|---------------------------------|--------------------------|-------------|
| Bank - 31 December 2016                    | High Grade | Investment<br>Grades | Intermediary<br>Grades | Speculative<br>Grades | Customers<br>whose credit<br>rating is not<br>yet finalized | Past due<br>but not<br>impaired | Individually<br>impaired | Total       |
|  | LKR '000   | LKR '000             | LKR '000               | LKR '000              | LKR '000  | LKR '000                        | LKR '000                 | LKR '000    |
| Cash and Cash Equivalents                  | 4,187,605  | -                    | -                      | -                     | -   | -                               | -                        | 4,187,605   |
| Balances with Central Bank of Sri Lanka    | 8,511,509  |                      | -                      |                       | -   | -                               | -                        | 8,511,509   |
| Reverse Repurchase Agreements              | -          | -                    | -                      | -                     | 14,930  | -                               | -                        | 14,930      |
| Derivative Financial Instruments           | -          | •                    | •                      | •                     |   |                                 | •                        |             |
| Forward Foreign Exchange Contracts and     | -          | -                    |                        | -                     | -   |                                 |                          |             |
| Currency Swaps                             | 48,640     | 16,716               | -                      | -                     | -   | -                               | -                        | 65,356      |
| Financial Assets - Held for Trading        |            | •                    |                        | •                     | •   |                                 | •                        | -           |
| Government Treasury Bills and Bonds        | 1,574,953  | -                    | -                      | -                     | -   | -                               | -                        | 1,574,953   |
| Financial Assets-Available for Sale        |            |                      |                        |                       |   |                                 |                          |             |
| Government Treasury Bills and Bonds        | 22,143,098 | -                    | -                      | -                     | -   | -                               | -                        | 22,143,098  |
| Unquoted Equity Shares                     | -          | -                    | -                      | -                     | 5,865   | -                               | -                        | 5,865       |
| Financial Assets - Held to Maturity        |            |                      |                        |                       |   |                                 |                          | -           |
| Government Treasury Bills and Bonds        | 12,929,523 | -                    | -                      | -                     | -   | _                               | -                        | 12,929,523  |
| Other Financial Assets                     |            |                      | -                      |                       |   |                                 | •                        |             |
| Sri Lanka Development Bonds                | 3,943,597  | -                    | -                      | -                     | -   | -                               | -                        | 3,943,597   |
| Quoted Debentures                          | 509,660    | 2,407,692            | -                      | -                     | -   | -                               | -                        | 2,917,352   |
|  | 4,453,256  | 2,407,692            | -                      |                       | -   | -                               | -                        | 6,860,949   |
| Loans and Advances to Customers<br>(Gross) |            |                      | -                      |                       |   |                                 |                          |             |
| Corporate Loans                            | =          | 35,569,262           | 14,107                 | 297,094               | -   | 1,251,776                       | 750,348                  | 37,882,588  |
| Retail ,SME and Consumer                   | -          | 22,417,843           | 2,690,410              | 1,950,184             | 29,023,458  | 17,935,842                      | 3,155,510                | 77,173,248  |
| Housing Loans                              | -          | -                    | -                      | -                     | 2,010,054   | 473,528                         | 13,834                   | 2,497,417   |
| Leases                                     | -          | 4,435,613            | 5,075,916              | 16,146                | 13,629,590  | 8,193,180                       | 72,001                   | 31,422,446  |
| Staff Loans                                | -          | -                    | -                      | -                     | 2,782,940   | 25,023                          | -                        | 2,807,963   |
|  | -          | 62,422,718           | 7,780,434              | 2,263,425             | 47,446,042  | 27,879,350                      | 3,991,693                | 151,783,662 |
| Total                                      | 53,848,583 | 64,847,126           | 7,780,434              | 2,263,425             | 47,466,836  | 27,879,350                      | 3,991,693                | 208,077,448 |

Note: Past Due loans include any loan that is in arrears for more than one day. Out of Rs. 27.9Bn categorized under "past due but not impaired" category Rs. 14.7Bn (53%) is in arrears for less than 30 days, Rs. 11.0Bn (39%) is in arrears for more than 30 days but less than 90 days & Rs. 2.2Bn (8%) is in arrears for more than 90 Days.

|  |            | Neithe               | er past due nor in     | npaired               |   |                                 |                          |             |
|--|------------|----------------------|------------------------|-----------------------|---|---------------------------------|--------------------------|-------------|
| Group - 31 December 2017                   | High Grade | Investment<br>Grades | Intermediary<br>Grades | Speculative<br>Grades | Customers<br>whose credit<br>rating is not<br>yet finalized | Past due<br>but not<br>impaired | Individually<br>impaired | Total       |
|  | LKR '000   | LKR '000             | LKR '000               | LKR '000              | LKR '000  | LKR '000                        | LKR '000                 | LKR '000    |
| Cash and Cash Equivalents                  | 6,869,695  | -                    | -                      | -                     | -   | -                               | -                        | 6,869,695   |
| Balances with Central Bank of Sri Lanka    | 11,193,266 | -                    | -                      | -                     | -   | -                               | -                        | 11,193,266  |
| Reverse Repurchase Agreements              | -          | -                    | -                      | -                     | 10,798  | -                               | -                        | 10,798      |
| Derivative Financial Instruments           |            |                      |                        |                       |   |                                 | •                        | •           |
| Forward Foreign Exchange Contracts and     |            |                      |                        |                       |   |                                 | -                        |             |
| Currency Swaps                             | 177,688    | 50,328               | _                      | -                     | 2,201   | _                               | -                        | 230,217     |
| Financial Assets - Held for Trading        | •          | •                    | •                      | •                     | •   |                                 | •                        | -           |
| Government Treasury Bills and Bonds        | 521,389    | -                    | -                      | -                     | -   | -                               | -                        | 521,389     |
| Financial Assets-Available for Sale        |            |                      |                        |                       | -   |                                 |                          |             |
| Government Treasury Bills and Bonds        | 38,846,109 | -                    | -                      | -                     | -   | -                               | -                        | 38,846,109  |
| Unquoted Equity Shares                     | -          | -                    | -                      | -                     | 5,937   | -                               | -                        | 5,937       |
| Financial Assets - Held to Maturity        |            |                      |                        |                       |   |                                 |                          | -           |
| Government Treasury Bills and Bonds        | 9,950,433  | -                    | -                      | -                     | -   | -                               | -                        | 9,950,433   |
| Other Financial Assets                     |            | •                    |                        |                       |   |                                 | -                        | •           |
| Sri Lanka Development Bonds                | 4,053,665  | -                    | -                      | -                     | -   | -                               | -                        | 4,053,665   |
| Quoted Debentures                          | 509,660    | 2,234,282            | -                      | -                     | -   | -                               | -                        | 2,743,942   |
|  | 4,563,325  | 2,234,282            | -                      | -                     | -   | -                               | -                        | 6,797,607   |
| Loans and Advances to Customers<br>(Gross) |            |                      |                        |                       |   |                                 |                          |             |
| Corporate Loans                            | -          | 39,255,911           | 58,691                 | 134,469               |   | 4,862,352                       | 1,496,679                | 45,808,101  |
| Retail ,SME and Consumer                   | -          | 32,174,903           | 3,721,192              | 1,729,163             | 34,592,862  | 24,834,973                      |                          | 100,743,992 |
| Housing Loans                              | -          | -                    | -                      | -                     | 2,668,317   | 534,088                         | -                        | 3,202,405   |
| Leases                                     | -          | 1,603,948            | 1,772,948              | 873                   | 22,466,847  | 11,240,140                      | 168,933                  |             |
| Staff Loans                                | -          | -                    | -                      | -                     | 2,985,412   | -                               | -                        | ···         |
|  | -          | 73,034,762           | 5,552,830              | 1,864,505             | 62,713,439  | 41,471,553                      | 5,356,511                | 189,993,599 |
|  | 72,121,905 | 75,319,372           | 5,552,830              | 1,864,505             | 62,732,374  | 41,471,553                      |                          | 264,419,051 |

Note: Past Due loans include any loan that is in arrears for more than one day. Out of Rs. 41.5 Bn categorized under "past due but not impaired" category Rs. 24.4Bn (59%) is in arrears for less than 30 days, Rs. 14.7Bn (35%) is in arrears for more than 30 days but less than 90 days & Rs. 2.4Bn (6%) is in arrears for more than 90 Days.

|   |            | Neithe               | er past due nor in     | npaired               |                                      |                                 |                          |             |
|---|------------|----------------------|------------------------|-----------------------|--------------------------------------|---------------------------------|--------------------------|-------------|
| Group - 31 December 2016                | High Grade | Investment<br>Grades | Intermediary<br>Grades | Speculative<br>Grades | Customers whose credit rating is not | Past due<br>but not<br>impaired | Individually<br>impaired | Total       |
|   | LKR'000    | LKR '000             | LKR '000               | LKR '000              | yet finalized<br>LKR '000            | LKR '000                        | LKR '000                 | LKR '000    |
| Cash and Cash Equivalents               | 4,187,649  | -                    | -                      | -                     | -                                    | -                               | -                        | 4,187,649   |
| Balances with Central Bank of Sri Lanka | 8,511,509  | -                    | -                      | -                     | -                                    | -                               | -                        | 8,511,509   |
| Reverse Repurchase Agreements           | -          | -                    | -                      | -                     | 14,930                               | -                               | -                        | 14,930      |
| Derivative Financial Instruments        | •          | •                    |                        | •                     |                                      |                                 | •                        |             |
| Forward Foreign Exchange Contracts and  |            | -                    |                        |                       |                                      |                                 | -                        | -           |
| Currency Swaps                          | 48,640     | 16,716               | -                      | -                     | -                                    | -                               | -                        | 65,356      |
| Financial Assets - Held for Trading     |            | -                    |                        |                       |                                      |                                 | -                        | -           |
| Government Treasury Bills and Bonds     | 1,574,953  | -                    | -                      | -                     | -                                    | -                               | -                        | 1,574,953   |
| Financial Assets-Available for Sale     |            | -                    |                        |                       | <del>-</del>                         |                                 | -                        |             |
| Government Treasury Bills and Bonds     | 22,143,098 | -                    | -                      | -                     | -                                    | -                               | -                        | 22,143,098  |
| Unquoted Equity Shares                  | -          | -                    | -                      | -                     | 5,865                                | -                               | -                        | 5,865       |
| Financial Assets - Held to Maturity     |            |                      |                        |                       |                                      |                                 |                          | -           |
| Covernment Treasury Bills and Bonds     | 12,998,988 | -                    | -                      | -                     | -                                    | -                               | -                        | 12,998,988  |
| Other Financial Assets                  | -          | -                    |                        |                       |                                      |                                 | •                        | •           |
| Sri Lanka Development Bonds             | 3,943,597  | -                    | -                      | -                     | =                                    | -                               | =                        | 3,943,597   |
| Quoted Debentures                       | 509,660    | 2,407,692            | -                      | -                     | -                                    | -                               | -                        | 2,917,352   |
|   | 4,453,256  | 2,407,692            | -                      |                       | -                                    | _                               | -                        | 6,860,949   |
| Loans and Advances to Customers         |            | •                    |                        |                       |                                      |                                 | •                        | •           |
| (Gross)                                 |            | •                    |                        | •                     |                                      | •••                             | •                        |             |
| Corporate Loans                         | -          | 35,358,965           | 14,107                 | 1,037,665             | -                                    | 1,251,776                       | 750,348                  | 38,412,862  |
| Retail ,SME and Consumer                | -          | 22,417,843           | 2,690,410              | 2,312,697             | 29,023,458                           | 17,935,842                      | 3,155,510                | 77,535,761  |
| Housing Loans                           | -          | -                    | -                      | -                     | 2,010,054                            | 473,528                         | 13,834                   | 2,497,417   |
| Leases                                  | -          | 4,435,613            | 5,075,916              | 16,146                | 13,629,590                           | 8,193,180                       | 72,001                   | 31,422,446  |
| Staff Loans                             | -          | -                    | -                      | -                     | 2,782,940                            | 25,023                          | -                        | 2,807,963   |
|   | -          | 62,212,420           | 7,780,434              | 3,366,509             | 47,446,042                           | 27,879,350                      | 3,991,693                | 152,676,448 |
| Total                                   | 53,918,092 | 64,636,829           | 7,780,434              | 3,366,509             | 47,466,836                           | 27,879,350                      | 3.991.693                | 209,039,743 |

Note: Past Due loans include any loan that is in arrears for more than one day. Out of Rs. 27.9Bn categorized under "past due but not impaired" category Rs. 14.7Bn (53%) is in arrears for less than 30 days, Rs. 11.0Bn (39%) is in arrears for more than 30 days but less than 90 days & Rs. 2.2Bn (8%) is in arrears for more than 90 Days.

### Collateral and other credit enhancements

The amount and type of collateral required depends on an assessment of the credit risk of the counterparty. Guidelines are in place covering the acceptability and valuation of each type of collateral.

Management monitors the market value of collateral, and requests additional collateral in accordance with the underlying agreement. It is the Bank's policy to dispose of repossessed properties in an orderly fashion. The proceeds are used to reduce or repay the outstanding claim.

| Bank As at 31 December 2017             | Maximum Exposure to Credit Risk | Net<br>collateral | Net<br>exposure |
|---|---------------------------------|-------------------|-----------------|
|   | LKR '000                        | LKR '000          | LKR '000        |
| Cash and Cash Equivalents               | 6,867,222                       | -                 | 6,867,222       |
| Balances with Central Bank of Sri Lanka | 11,193,266                      | -                 | 11,193,266      |
| Reverse Repurchase Agreements           | 10,798                          | 10,798            | -               |
| Derivative Financial Instruments        | 230,217                         | _                 | 230,217         |
| Financial Assets - Held for Trading     | 521,389                         | _                 | 521,389         |
| Financial Assets-Available for Sale     | 38,852,046                      | -                 | 38,852,046      |
| Financial Assets - Held to Maturity     | 9,879,390                       | _                 | 9,879,390       |
| Other Financial Assets                  | 6,797,607                       | 526,114           | 6,271,493       |
| Loans and Advances to Customers (Gross) | 189,784,730                     | 82,970,510        | 106,814,219     |
| Financial Guarantees                    | 273,149                         | 51,798            | 221,351         |
| Letters of Credit                       | 6,753,029                       | 59,010            | 6,694,019       |
| Other Commitments                       | 166,104,818                     | 7,337,958         | 158,766,860     |
|   | 437,267,661                     | 90,956,188        | 346,311,472     |

| Bank As at 31 December 2016             | Maximum<br>Exposure to<br>Credit Risk | Net<br>collateral | Net<br>exposure |
|---|---------------------------------------|-------------------|-----------------|
|   | LKR '000                              | LKR '000          | LKR '000        |
| Cash and Cash Equivalents               | 4,187,605                             | -                 | 4,187,605       |
| Balances with Central Bank of Sri Lanka | 8,511,509                             | -                 | 8,511,509       |
| Reverse Repurchase Agreements           | 14,930                                | 14,930            | -               |
| Derivative Financial Instruments        | 65,356                                | _                 | 65,356          |
| Financial Assets - Held for Trading     | 1,574,953                             | _                 | 1,574,953       |
| Financial Assets-Available for Sale     | 22,148,962                            | _                 | 22,148,962      |
| Financial Assets - Held to Maturity     | 12,929,523                            | _                 | 12,929,523      |
| Other Financial Assets                  | 6,860,949                             | 526,217           | 6,334,732       |
| Loans and Advances to Customers (Gross) | 151,783,662                           | 64,251,470        | 87,532,192      |
| Financial Guarantees                    | 261,894                               | 18,190            | 243,704         |
| Letters of Credit                       | 5,407,169                             | 52,506            | 5,354,663       |
| Other Commitments                       | 118,348,853                           | 5,232,078         | 113,116,775     |
|   | 332,095,364                           | 70,095,389        | 261,999,974     |

| Group - 31 December 2017                | Maximum<br>Exposure to<br>Credit Risk | Net<br>collateral | Net<br>exposure |
|---|---------------------------------------|-------------------|-----------------|
|   | LKR '000                              | LKR '000          | LKR '000        |
| Cash and Cash Equivalents               | 6,869,695                             | -                 | 6,869,695       |
| Balances with Central Bank of Sri Lanka | 11,193,266                            | -                 | 11,193,266      |
| Reverse Repurchase Agreements           | 10,798                                | 10,798            | -               |
| Derivative Financial Instruments        | 230,217                               | -                 | 230,217         |
| Financial Assets - Held for Trading     | 521,389                               | -                 | 521,389         |
| Financial Assets-Available for Sale     | 38,852,046                            |                   | 38,852,046      |
| Financial Assets - Held to Maturity     | 9,950,433                             | _                 | 9,950,433       |
| Other Financial Assets                  | 6,797,607                             | 526,114           | 6,271,493       |
| Loans and Advances to Customers (Gross) | 189,993,599                           | 83,179,380        | 106,814,219     |
| Financial Guarantees                    | 273,149                               | 51,798            | 221,351         |
| Letters of Credit                       | 6,753,029                             | 59,010            | 6,694,019       |
| Other Commitments                       | 164,560,989                           | 7,437,749         | 157,123,240     |
|   | 436,006,218                           | 91,264,849        | 344,741,369     |

| Group As at 31 December 2016            | Maximum Exposure to Credit Risk | Net<br>collateral | Net<br>exposure |
|---|---------------------------------|-------------------|-----------------|
|   | LKR '000                        | LKR '000          | LKR '000        |
| Cash and Cash Equivalents               | 4,187,649                       | -                 | 4,187,649       |
| Balances with Central Bank of Sri Lanka | 8,511,509                       | -                 | 8,511,509       |
| Reverse Repurchase Agreements           | 14,930                          | 14,930            | -               |
| Derivative Financial Instruments        | 65,356                          | -                 | 65,356          |
| Financial Assets - Held for Trading     | 1,574,953                       | _                 | 1,574,953       |
| Financial Assets-Available for Sale     | 22,148,962                      | _                 | 22,148,962      |
| Financial Assets - Held to Maturity     | 12,998,988                      | _                 | 12,998,988      |
| Other Financial Assets                  | 6,860,949                       | 526,217           | 6,334,732       |
| Loans and Advances to Customers (Gross) | 152,676,448                     | 65,354,554        | 87,321,895      |
| Financial Guarantees                    | 261,894                         | 18,190            | 243,704         |
| Letters of Credit                       | 5,407,169                       | 52,506            | 5,354,663       |
| Other Commitments                       | 117,915,825                     | 5,233,234         | 112,682,590     |
|   | 332,624,631                     | 71,199,630        | 261,425,001     |

#### Analysis of Risk Concentration

The Bank's concentrations of risk are managed by industry sector. The following table shows the risk concentration by industry for the components of the Statement of Financial Position. Assets concentrated as "Other" include Consumer Loans, Credit Cards and Leases. A major portion of the leases consist of leases granted to individuals for the purpose of facilitating their small/micro level business activities which cannot be directly attributable to a single identified sector, hence classified under "Other".

| Bank As at 31 December 2017             | Agriculture                             | Consumer                 | Consumer           | Energy   | Financials | Health Care | Information           |
|---|---|--------------------------|--------------------|----------|------------|-------------|-----------------------|
|   | LKR'000                                 | Discretionary<br>LKR'000 | Staples<br>LKR'000 | LKR'000  | LKR'000    | LKR'000     | Technology<br>LKR'000 |
|   | LINIVOOU                                | LKITOOO                  | LINIOUU            | LINIOUU  | :          | LINIOUU     | LKKOOO                |
| Cash and Cash Equivalents               | -                                       | -                        | -                  | -        | 6,867,222  | -           | -                     |
| Balances with Central Bank of Sri Lanka | -                                       | -                        | -                  | -        | -          | -           | -                     |
| Reverse Repurchase Agreements           | -                                       | -                        | -                  | -        | -          | -           | -                     |
| Derivative Financial Instruments        |   |                          |                    |          |            |             |                       |
| Forward Foreign Exchange Contracts and  |   |                          |                    |          |            |             |                       |
| Currency Swaps                          | -                                       | -                        | -                  | -        | 228,016    | -           | -                     |
| Financial Assets - Held for Trading     | _                                       |                          | <u> </u>           | <u> </u> |            |             |                       |
| Government Treasury Bills and Bonds     | -                                       | -                        | -                  | -        | -          | -           | -                     |
| Financial Assets-Available for Sale     |   | -                        | -                  | -        |            |             |                       |
| Government Treasury Bills and Bonds     | -                                       | -                        | -                  | -        | -          | -           | -                     |
| Unquoted Equity Shares                  | -                                       | -                        | -                  | -        | -          | -           | -                     |
| Financial Assets - Held to Maturity     | *************************************** | •                        |                    |          |            |             |                       |
| Government Treasury Bills and Bonds     | -                                       | -                        | -                  | -        | -          | -           | -                     |
| Other Financial Assets                  |   |                          |                    |          |            |             |                       |
| Sri Lanka Development Bonds             | -                                       | -                        | -                  | -        | -          | -           | -                     |
| Quoted Debentures                       | -                                       | 231,681                  | 171,936            | -        | 1,781,130  | -           | -                     |
|   | -                                       | 231,681                  | 171,936            | -        | 1,781,130  | -           | -                     |
| Loans and Advances to Customers         |   | •                        |                    |          |            |             |                       |
| Corporate Loans                         | 6,823,793                               | 17,135,200               | 2,855,024          | 508,935  | 11,414,398 | 793,210     | 445,953               |
| Retail ,SME and Consumer                | 7,983,097                               | 25,494,012               | 6,419,568          | 131,035  | 3,732,670  | 1,286,998   | 1,427,831             |
| Housing Loans                           | 5,302                                   | 36,080                   | 14,901             | -        | 35,011     | 2,018       | 6,847                 |
| Leases                                  | 4,262,226                               | 8,024,863                | 4,992,409          | 204,848  | 1,442,386  | 1,541,461   | 818,151               |
| Staff loans                             | -                                       | -                        | -                  | -        | 2,346,309  | -           | -                     |
|   | 19,074,418                              | 50,690,155               | 14,281,903         | 844,818  | 18,970,773 | 3,623,687   | 2,698,781             |
| Impairment for Loans and Advances       | -                                       | -                        | -                  | -        | -          | -           | -                     |
| Net Loans and Advances                  | -                                       | -                        | -                  | -        | -          | _           | -                     |
|   | 19,074,418                              | 50,921,837               | 14,453,839         | 844,818  | 27,847,140 | 3,623,687   | 2,698,781             |

| Industrials | Materials   | Real Estate | Telecommunication Services | Utilities | Other      | Zero Risk  | Total                             |
|-------------|-------------|-------------|----------------------------|-----------|------------|------------|-----------------------------------|
| LKR'000     | LKR'000     | LKR'000     | LKR'000                    | LKR'000   | LKR'000    | LKR'000    | LKR'000                           |
| _           | -           | -           | -                          | -         | -          | -          | 6,867,222                         |
| -           | -           | -           | -                          | -         | -          | 11,193,266 | 11,193,266                        |
| -           | -           | -           | -                          | -         | 10,798     | -          | 10,798                            |
|             | -           |             |                            |           |            |            |                                   |
|             | _           |             |                            |           |            |            |                                   |
|             |             |             |                            |           |            |            |                                   |
| -           | -           | -           | -                          | -         | 2,201      | -          | 230,217                           |
|             |             |             |                            |           |            | •          |                                   |
|             |             |             |                            |           |            | -          |                                   |
| -           | -           | -           | -                          | -         | -          | 521,389    | 521,389                           |
|             |             |             |                            |           |            |            |                                   |
|             |             |             |                            |           |            |            |                                   |
| -           | -           | -           | -                          | -         | -          | 38,846,109 | 38,846,109                        |
| -           | -           | -           | -                          | -         | 5,937      | -          | 5,937                             |
|             |             |             |                            |           |            |            |                                   |
|             |             |             |                            |           |            |            |                                   |
| -           | -           | -           | -                          | -         | -          | 9,879,390  | 9,879,390                         |
|             | -           |             |                            |           |            |            |                                   |
|             |             |             |                            |           |            |            |                                   |
| -           | -           | -           | -                          | -         | -          | 4,053,665  | 4,053,665                         |
| 559,195     | -           | -           | -                          | -         | -          | -          | 2,743,942                         |
| 559,195     | -           | -           | -                          | -         | -          | 4,053,665  | 6,797,607                         |
|             |             |             |                            |           |            |            |                                   |
| 2700.015    | 1 210 471   | 1152.700    | 415.100                    |           | 2152       | 24 550     | 4577700                           |
| 2,788,815   | 1,219,461   | 1,153,788   | 415,100                    | - 122.204 | 2,153      | 211,559    | 45,767,388                        |
| 16,748,099  | 2,641,022   | 2,602,630   | 776,115                    | 123,304   | 20,787,292 | 10,422,162 | 100,575,835                       |
| 3,095,448   | 3,807       |             | 2,991                      | - 124.020 | -          | -          | 3,202,405                         |
| 13,512,088  | 1,525,060   | 330,941     | 475,228                    | 124,030   |            | -          | 37,253,690                        |
| 26 144 440  | E 200 250   | 4 007 250   | 1 660 422                  | 247 224   | 20 700 445 | 10 622 721 | 2,346,309                         |
| 36,144,449  | 5,389,350   | 4,087,359   | 1,669,433                  | 247,334   | 20,789,445 | 10,633,721 | 189,145,627                       |
| -           | -           | -           | -                          | -         | -          | -          | (2,608,915)<br><b>186,536,712</b> |
| -           | -           | -           | -                          | -         | -          | -          | 100,330,/12                       |
| 36,703,643  | 5,389,350   | 4,087,359   | 1,669,433                  | 247,334   | 20,808,381 | 75,127,541 | 260,888,646                       |
| JU,/UJ,U4J  | الدر,والدرد | ¥,007,709   | 1,007,400                  | +رر, ۱۳۵  | 20,000,001 | 13,121,341 | 200,000,040                       |

| Bank - 31 December 2016                 | Agriculture                             | Consumer      | Consumer  | Energy    | Financials | Health Care | Information |
|---|---|---------------|-----------|-----------|------------|-------------|-------------|
|   |   | Discretionary | Staples   |           |            |             | Technology  |
|   | LKR'000                                 | LKR'000       | LKR'000   | LKR'000   | LKR'000    | LKR'000     | LKR'000     |
| Cash and Cash Equivalents               | -                                       | -             | -         | -         | 4,187,605  | -           | -           |
| Balances with Central Bank of Sri Lanka | -                                       | =             | -         | -         | -          | -           | -           |
| Reverse Repurchase Agreements           | -                                       | -             | -         | -         | -          | -           | -           |
| Derivative Financial Instruments        | *************************************** |               |           |           | •          |             |             |
| Forward Foreign Exchange Contracts and  |   |               |           |           | •          |             |             |
| Currency Swaps                          | _                                       | 106           | -         | -         | 62,275     | -           |             |
| Financial Assets - Held for Trading     | -                                       | •             |           |           | •          | -           |             |
| Government Treasury Bills and Bonds     | -                                       | -             | -         | -         | -          | -           | -           |
| Financial Assets-Available for Sale     |   |               |           |           |            |             |             |
| Government Treasury Bills and Bonds     | -                                       | -             | -         | -         | -          | -           |             |
| Unquoted Equity Shares                  | -                                       | -             | -         | -         | -          | -           |             |
| Financial Assets - Held to Maturity     |   |               |           |           | ·····      |             |             |
| Government Treasury Bills and Bonds     | -                                       | -             | -         | -         | -          | -           | -           |
| Other Financial Assets                  |   |               |           |           | -          |             |             |
| Sri Lanka Development Bonds             | -                                       | -             | -         | -         | -          | -           |             |
| Quoted Debentures                       | -                                       | 208,647       | 171,936   | -         | 1,954,564  | -           |             |
|   | _                                       | 208,647       | 171,936   | -         | 1,954,564  | _           |             |
| Loans and Advances to Customers         | -                                       | -             | -         |           | -          | -           |             |
| Corporate Loans                         | 5,840,624                               | 13,857,512    | 2,630,088 | 1,006,218 | 9,436,260  | 784,329     | 325,344     |
| Retail ,SME and Consumer                | 4,933,533                               | 19,511,220    | 3,094,346 | 57,819    | 3,481,306  | 958,048     | 1,027,870   |
| Housing Loans                           | 12,316                                  | 41,962        | 13,646    | -         | 49,626     | 4,103       | 3,902       |
| Leases                                  | 3,286,460                               | 7,670,105     | 4,002,060 | 147,197   | 1,247,380  | 1,370,387   | 638,264     |
| Staff loans                             | -                                       | -             | -         | -         | 2,227,112  | -           |             |
|   | 14,072,932                              | 41,080,799    | 9,740,140 | 1,211,235 | 16,441,685 | 3,116,867   | 1,995,379   |
| Impairment for Loans and Advances       | -                                       | -             | -         | -         | -          | -           |             |
| Net Loans and Advances                  | -                                       | -             | -         | -         | -          | -           |             |
|   | 14,072,932                              | 41,289,553    | 9,912,076 | 1,211,235 | 22,646,128 | 3,116,867   | 1,995,379   |

| Industrials | Materials | Real Estate | Telecommunication | Utilities | Other      | Zero Risk  | Total       |
|-------------|-----------|-------------|-------------------|-----------|------------|------------|-------------|
|             |           |             | Services          |           |            |            |             |
| LKR'000     | LKR'000   | LKR'000     | LKR'000           | LKR'000   | LKR'000    | LKR'000    | LKR'000     |
| -           | -         | -           | -                 | -         | -          | -          | 4,187,605   |
| -           | -         | -           | -                 | -         | -          | 8,511,509  | 8,511,509   |
| =           | =         | =           | =                 | =         | 14,930     | =          | 14,930      |
| -           |           |             |                   |           |            |            |             |
|             |           |             |                   |           |            |            |             |
|             |           |             |                   |           |            |            |             |
| -           | -         | -           | -                 | -         | 2,974      | -          | 65,356      |
|             |           |             |                   | •         |            |            |             |
| -           |           |             | •                 | •         |            | 1 574 052  | 1 [74.0[]   |
| -           | -         | -           | -                 | -         | -          | 1,574,953  | 1,574,953   |
|             |           |             |                   |           |            |            |             |
| _           | _         | _           | _                 | _         | _          | 22,143,098 | 22,143,098  |
| -           | -         | -           | -                 | -         | 5,865      | -          | 5,865       |
|             | -         |             |                   |           |            |            |             |
|             |           |             |                   |           |            |            |             |
| -           | -         | -           | -                 | -         | -          | 12,929,523 | 12,929,523  |
|             |           |             |                   | •         |            |            |             |
|             |           |             |                   | •         |            |            |             |
| -           | -         | -           | -                 | -         | -          | 3,943,597  | 3,943,597   |
| 354,226     | -         | -           | -                 | -         | 227,979    |            | 2,917,352   |
| 354,226     | -         | -           | -                 | -         | 227,979    | 3,943,597  | 6,860,949   |
|             |           |             |                   | •         |            |            |             |
| 2,855,086   | 542,290   | 30,288      | 419,377           |           | 67,244     | 87,928     | 37,882,588  |
| 10,193,173  | 1,847,506 | 1,067,924   | 553,775           | 70,460    | 19,646,431 | 10,729,835 | 77,173,248  |
| 2,361,475   | 8,683     | -           | 1,703             | -         | -          | -          | 2,497,417   |
| 11,124,818  | 1,197,092 | 245,582     | 410,918           | 82,183    | -          | -          | 31,422,446  |
| -           | -         | -           | -                 | -         | -          | -          | 2,227,112   |
| 26,534,552  | 3,595,571 | 1,343,794   | 1,385,773         | 152,644   | 19,713,675 | 10,817,763 | 151,202,811 |
| -           | -         | -           | -                 | -         | -          | -          | (2,278,077) |
| -           | -         | -           | -                 | -         | -          | -          | 148,924,734 |
|             |           |             |                   |           |            |            |             |
| 26,888,778  | 3,595,571 | 1,343,794   | 1,385,773         | 152,644   | 19,965,423 | 59,920,442 | 205,218,520 |

| Group - 31 December 2017                | Agriculture | Consumer      | Consumer   | Energy  | Financials | Health Care | Information |
|---|-------------|---------------|------------|---------|------------|-------------|-------------|
|   |             | Discretionary | Staples    |         |            |             | Technology  |
|   | LKR'000     | LKR'000       | LKR'000    | LKR'000 | LKR'000    | LKR'000     | LKR'000     |
| Cash and Cash Equivalents               | -           | -             | -          | -       | 6,869,695  | -           | -           |
| Balances with Central Bank of Sri Lanka | -           | =             | =          | -       | =          | -           | =           |
| Reverse Repurchase Agreements           | -           | -             | -          | -       | -          | -           | -           |
| Derivative Financial Instruments        |             |               | •          |         | •          |             |             |
| Forward Foreign Exchange Contracts and  |             | •             | -          |         |            | •           |             |
| Currency Swaps                          | -           | _             | _          | _       | 228,016    | _           | -           |
| Financial Assets - Held for Trading     |             |               | •          |         |            |             |             |
| Government Treasury Bills and Bonds     | -           | -             | -          | -       | -          | -           | -           |
| Financial Assets-Available for Sale     |             |               |            |         |            |             |             |
| Government Treasury Bills and Bonds     | -           | -             | -          | -       | -          | -           | -           |
| Unquoted Equity Shares                  | -           | -             | -          | -       | -          | -           | -           |
| Financial Assets - Held to Maturity     |             |               |            |         |            |             |             |
| Government Treasury Bills and Bonds     | -           | -             | -          | -       | -          | -           | -           |
| Other Financial Assets                  |             |               | •          |         | •          |             |             |
| Sri Lanka Development Bonds             | -           | =             | -          | -       | =          | -           | -           |
| Quoted Debentures                       | -           | 231,681       | 171,936    | -       | 1,781,130  | -           | -           |
|   | -           | 231,681       | 171,936    | -       | 1,781,130  | -           | -           |
| Loans and Advances to Customers         |             |               |            |         |            |             |             |
| Corporate Loans                         | 6,823,793   | 17,175,912    | 2,855,024  | 508,935 | 11,414,398 | 793,210     | 445,953     |
| Retail ,SME and Consumer                | 7,983,097   | 25,494,012    | 6,419,568  | 131,035 | 3,733,617  | 1,286,998   | 1,427,831   |
| Housing Loans                           | 5,302       | 36,080        | 14,901     | -       | 35,011     | 2,018       | 6,847       |
| Leases                                  | 4,262,226   | 8,024,863     | 4,992,409  | 204,848 | 1,442,386  | 1,541,461   | 818,151     |
| Staff loans                             | -           | -             | -          | -       | 2,346,309  | -           | -           |
|   | 19,074,418  | 50,730,868    | 14,281,903 | 844,818 | 18,971,720 | 3,623,687   | 2,698,781   |
| Impairment for Loans and Advances       | -           | -             | -          | -       | -          | -           | -           |
| Net Loans and Advances                  | -           | -             | -          | -       | <u>-</u>   | -           | -           |
|   | 19,074,418  | 50,962,549    | 14,453,839 | 844,818 | 27,850,560 | 3,623,687   | 2,698,781   |

| Industrials | Materials | Real Estate | Telecommunication | Utilities | Other      | Zero Risk       | Total       |
|-------------|-----------|-------------|-------------------|-----------|------------|-----------------|-------------|
|             |           |             | Services          |           |            |                 |             |
| LKR'000     | LKR'000   | LKR'000     | LKR'000           | LKR'000   | LKR'000    | LKR'000         | LKR'000     |
| -           | -         | -           | -                 | -         | _          | _               | 6,869,695   |
| -           | -         | -           | -                 | -         | -          | 11,193,266      | 11,193,266  |
| -           | -         | -           | =                 | -         | 10,798     | =               | 10,798      |
| -           | -         |             |                   |           | -          |                 | -           |
|             |           |             |                   |           |            | •               |             |
|             |           |             |                   |           |            |                 |             |
| -           | -         | -           | -                 | -         | 2,201      | =               | 230,217     |
| _           |           |             |                   |           |            |                 |             |
|             |           |             |                   |           |            |                 |             |
| -           | -         | -           | -                 | -         | -          | 521,389         | 521,389     |
|             |           |             |                   |           |            | -               |             |
|             |           | _           |                   | _         |            | 38,846,109      | 38,846,109  |
|             |           |             |                   | -         | 5,937      | JU,U4U,1U7<br>- | 5,937       |
|             |           |             |                   |           | J,7J/      | -               | J,7J/       |
|             |           |             |                   |           |            | -               |             |
| -           | -         | -           | -                 | -         | -          | 9,950,433       | 9,950,433   |
|             |           |             |                   |           |            |                 |             |
|             |           |             |                   |           |            | •               |             |
| -           | -         | -           | -                 | -         | -          | 4,053,665       | 4,053,665   |
| 559,195     | -         | -           | -                 | -         | -          | -               | 2,743,942   |
| 559,195     | -         | -           | -                 | -         | -          | 4,053,665       | 6,797,607   |
|             |           |             |                   |           |            | -               |             |
|             |           |             |                   |           |            |                 |             |
| 2,788,815   | 1,219,461 | 1,153,788   | 415,100           | -         | 2,153      | 211,559         | 45,808,101  |
| 16,748,099  | 2,641,022 | 2,602,630   | 776,115           | 123,304   | 20,954,503 | 10,422,162      | 100,743,992 |
| 3,095,448   | 3,807     | -           | 2,991             | -         | -          | -               | 3,202,405   |
| 13,512,088  | 1,525,060 | 330,941     | 475,228           | 124,030   |            | -               | 37,253,690  |
| -           |           | 4.007.350   | 1 ((0 422         | 247224    | -          | 10 (22 721      | 2,346,309   |
| 36,144,449  | 5,389,350 | 4,087,359   | 1,669,433         | 247,334   | 20,956,655 | 10,633,721      | 189,354,497 |
| -           | -         | -           | -                 | -         | -          | -               | (2,608,786) |
| -           | -         | -           | -                 | -         | -          | -               | 186,745,711 |
| 86,703,643  | 5,389,350 | 4,087,359   | 1,669,433         | 247,334   | 20,975,591 | 75,198,584      | 261,171,161 |

| Group - 31 December 2016                | Agriculture | Consumer                 | Consumer           | Energy    | Financials | Health Care | Information           |
|---|-------------|--------------------------|--------------------|-----------|------------|-------------|-----------------------|
|   | LKR'000     | Discretionary<br>LKR'000 | Staples<br>LKR'000 | LKR'000   | LKR'000    | LKR'000     | Technology<br>LKR'000 |
|   | LKKUUU :    | LKKUUU                   | LNRUUU             | LKKUUU    | LNRUUU     | LKKUUU      | LKKUUU                |
| Cash and Cash Equivalents               | -           | -                        | -                  | -         | 4,187,649  | -           | -                     |
| Balances with Central Bank of Sri Lanka | -           | -                        | -                  | -         | -          | -           | -                     |
| Reverse Repurchase Agreements           | -           | -                        | -                  | -         | -          | -           | -                     |
| Derivative Financial Instruments        |             |                          |                    |           |            |             |                       |
| Forward Foreign Exchange Contracts and  |             |                          | •                  |           | •          | -           |                       |
| Currency Swaps                          | _           | 106                      | -                  | _         | 62,275     | _           | -                     |
| Financial Assets - Held for Trading     |             |                          | •                  |           |            |             |                       |
| Government Treasury Bills and Bonds     | -           | -                        | -                  | -         | -          | -           | -                     |
| Financial Assets-Available for Sale     |             |                          |                    |           |            |             |                       |
| Government Treasury Bills and Bonds     | -           | -                        | -                  | -         | -          | -           | -                     |
| Unquoted Equity Shares                  | -           | -                        | -                  | -         | -          | -           | -                     |
| Financial Assets - Held to Maturity     |             |                          |                    |           |            |             |                       |
| Government Treasury Bills and Bonds     | -           | -                        | -                  | -         | -          | -           | -                     |
| Other Financial Assets                  |             |                          | -                  |           |            |             |                       |
| Sri Lanka Development Bonds             | -           | -                        | -                  | -         | -          | -           | -                     |
| Quoted Debentures                       | -           | 208,647                  | 171,936            | -         | 1,954,564  | -           | -                     |
|   | -           | 208,647                  | 171,936            | -         | 1,954,564  | -           | -                     |
| Loans and Advances to Customers         |             |                          | -                  |           |            |             |                       |
| Corporate Loans                         | 5,840,624   | 14,315,599               | 2,630,088          | 1,006,218 | 9,508,447  | 784,329     | 325,344               |
| Retail ,SME and Consumer                | 4,933,533   | 19,545,298               | 3,094,346          | 57,819    | 3,486,685  | 958,048     | 1,027,870             |
| Housing Loans                           | 12,316      | 41,962                   | 13,646             | -         | 49,626     | 4,103       | 3,902                 |
| Leases                                  | 3,286,460   | 7,670,105                | 4,002,060          | 147,197   | 1,247,380  | 1,370,387   | 638,264               |
| Staff loans                             | -           | -                        | -                  | -         | 2,227,112  | -           | -                     |
|   | 14,072,932  | 41,572,964               | 9,740,140          | 1,211,235 | 16,519,250 | 3,116,867   | 1,995,379             |
| Impairment for Loans and Advances       | -           | =                        | -                  | =         | -          | -           | =                     |
| Net Loans and Advances                  | -           | -                        | -                  | -         | -          | -           | -                     |
|   | 14,072,932  | 41,781,718               | 9,912,076          | 1,211,235 | 22,723,737 | 3,116,867   | 1,995,379             |

| Total       | Zero Risk  | Other      | Utilities | Telecommunication   | Real Estate | Materials | Industrials |
|-------------|------------|------------|-----------|---------------------|-------------|-----------|-------------|
| LKR'000     | LKR'000    | LKR'000    | LKR'000   | Services<br>LKR'000 | LKR'000     | LKR'000   | LKR'000     |
| LNRUUU      | LNRUUU     | LNKUUU     | LKKUUU :  | LKKUUU :            | LKKUUU      | LNRUUU    | LNRUUU      |
| 4,187,649   | -          | -          | -         | -                   | -           | -         | -           |
| 8,511,509   | 8,511,509  | -          | -         | -                   | -           | -         | -           |
| 14,930      |            | 14,930     |           |                     | -           |           | _           |
|             | -          |            |           |                     | •           |           |             |
| 65,356      | -          | 2,974      | -         | -                   | -           | -         | -           |
|             |            |            |           |                     |             | •         |             |
| 1,574,953   | 1,574,953  | -          | -         | -                   | -           | -         | -           |
| 22,143,098  | 22,143,098 | -          |           | _                   | <u>-</u>    |           | -           |
| 5,865       | -          | 5,865      | -         | -                   | -           | -         | -           |
| 12,998,988  | 12,998,988 | _          | -         | -                   |             | _         |             |
| -           | •          |            |           | -                   |             |           |             |
| 3,943,597   | 3,943,597  | -          | -         | -                   | -           | -         | -           |
| 2,917,352   | -          | 227,979    | -         | -                   | -           | -         | 354,226     |
| 6,860,949   | 3,943,597  | 227,979    | -         | -                   | -           | -         | 354,226     |
| 38,412,862  | 87,928     | 67,244     | -         | 419,377             | 30,288      | 542,290   | 2,855,086   |
| 77,535,761  | 10,729,835 | 19,969,488 | 70,460    | 553,775             | 1,067,924   | 1,847,506 | 10,193,173  |
| 2,497,417   | -          | -          | -         | 1,703               | -           | 8,683     | 2,361,475   |
| 31,422,446  | -          | -          | 82,183    | 410,918             | 245,582     | 1,197,092 | 11,124,818  |
| 2,227,112   | _          | -          | -         | -                   | -           | -         | -           |
| 152,095,597 | 10,817,763 | 20,036,732 | 152,644   | 1,385,773           | 1,343,794   | 3,595,571 | 26,534,552  |
| (2,277,656  | -          | -          | -         | -                   | -           | -         | =           |
| 149,817,941 | -          | -          | -         | -                   | -           | -         | -           |
| 206,181,235 | 59,989,907 | 20,288,479 | 152,644   | 1,385,773           | 1,343,794   | 3,595,571 | 26,888,778  |

#### Commitments and Guarantees

To meet the financial needs of customers, the Bank enters into various commitments and contingent liabilities. Even though these obligations may not be recognized on the Statement of Financial Position, they do contain credit risk and are therefore part of the overall risk of the Bank.

The table below shows the Group/Bank's maximum credit risk exposure for commitments and guarantees.

| Bank's Internal Credit Rating                       | 20               | 17                | 20               | 2016              |  |  |
|---|------------------|-------------------|------------------|-------------------|--|--|
|   | Bank<br>LKR '000 | Group<br>LKR '000 | Bank<br>LKR '000 | Group<br>LKR '000 |  |  |
| Bonds   | 13,020,279       | 13,020,279        | 9,087,235        | 9,087,235         |  |  |
| Acceptance  | 4,440,615        | 4,440,615         | 2,465,570        | 2,465,570         |  |  |
| Guarantees  | 273,149          | 273,149           | 261,894          | 261,894           |  |  |
| Letters of Credit                                   | 6,753,029        | 6,753,029         | 5,407,169        | 5,407,169         |  |  |
| Foreign Exchange Contracts **                       | 38,198,470       | 38,198,470        | 28,282,615       | 28,282,615        |  |  |
| Forward Contracts to Buy/Sell Government Securities |                  |                   | 398,431          | 398,431           |  |  |
| Undrawn Commitments                                 |                  |                   | •                |                   |  |  |
| Credit Cards  | 37,084,877       | 37,084,877        | 29,780,493       | 29,780,493        |  |  |
| Other   | 73,360,578       | 71,816,749        | 48,334,509       | 47,901,481        |  |  |
|   | 110,445,455      | 108,901,626       | 78,115,003       | 77,681,975        |  |  |
|   |                  |                   |                  |                   |  |  |
| Total Commitments and Guarantees                    | 173,130,996      | 171,587,167       | 124,017,916      | 123,584,888       |  |  |

<sup>\*\*</sup> Forward Exchange Contract amounts shown above are the total of gross purchase and sales contracts with the counter parties. However, the net exposure on these contracts are estimated at LKR 540Mn as at end of 2017 and LKR 431Mn as at end of 2016 based on a 2.5% price premium movement on 6 month forward exchange rate as at end of each year.

The maximum exposure to credit risk relating to a financial guarantee is the maximum amount the Bank would have to pay if the guarantee is called upon. Undrawn commitments mainly consist of unutilized credit card limits and facilities granted to corporate customers where the Bank reserves the right to unconditionally cancel or recall the facility at its discretion.

#### 44.3 Liquidity Risk and Funding Management

Liquidity risk is the inability to meet the financial obligations of the Bank in a timely and cost effective manner. Liquidity risk arises from various factors including those outside the Bank's control. The Bank manages liquidity risk according to the liquidity risk management policy. In accordance with the Bank's policy, the liquidity position is assessed and managed under a variety of scenarios, giving due consideration to stress factors relating to both the market in general and specifically to the Bank. Maturity gap analysis is one of the techniques used by the management to monitor liquidity risk.

The Bank performs liquidity stress testing on a regular basis, to evaluate the effect of both industry-wide and Bank-specific stress events on the Bank's liquidity position.

The Bank maintains a liquidity contingency plan that specifies an approach for analyzing and responding to potential liquidity crisis events. In order to manage the same, the Bank is having a standard liquidity facility agreement amounting to LKR 1Bn (Reciprocal agreement). The plan outlines an appropriate governance structure for the management and monitoring of liquidity events, processes for effective internal and external communication and identifies potential counter measures to be considered at various stages of an event.

The Bank actively manages the diversification of its deposit liabilities by source and type of deposit.

The Bank maintains a pool of highly liquid, unencumbered assets that can be readily sold or pledged to secure borrowings under stressed market conditions or due to Bank-specific events.

| For the year ended 31 December | 2017  |       | 2016  |       |
|--------------------------------|-------|-------|-------|-------|
|                                | DBU / | FCBU  | DBU / | FCBU  |
| Liquid Asset Ratio             | 21.1% | 21.8% | 21.7% | 33.4% |

Liquid assets mainly consist of cash, short-term Bank deposits, standing deposit facilities and government securities. In addition, the Bank maintains a statutory deposit with the Central Bank of Sri Lanka equal to 7.5% (2016 – 7.5%) of Sri Lanka Rupee customer deposits.

While the general market risk is monitored according to the board approved risk parameters on daily basis (some of the parameters are monitored online), the market risk management unit perform stress testing on the trading book periodically. Probable adverse macro-economic scenarios are considered while designing the stress testing framework and the results of the stress testing are presented to Integrated Risk Management Committee of the Bank.

#### Analysis of Financial Assets and Liabilities by Remaining Contractual Maturities

The table below summarizes the maturity profile of the undiscounted cash flows of the Bank's financial assets and liabilities as at 31 December 2017 under the flow approach.

| Bank - As at 31 December 2017                                  | On demand   | 16 days to   | 3 to 12 months | 1 to 5 years | Over 5 years | Total        |
|--|-------------|--------------|----------------|--------------|--------------|--------------|
|  | (Less than  | 3 months     |                |              |              |              |
|  | 15 days)    |              |                |              |              |              |
|  | LKR '000    | LKR '000     | LKR'000        | LKR '000     | LKR '000     | LKR '000     |
| Financial Assets   |             |              |                |              |              |              |
| Cash and Cash Equivalents                                      | 6,867,226   | _            | -              | -            | -            | 6,867,226    |
| Balances with Central Bank of Sri Lanka                        | 3,532,895   | 2,740,464    | 4,474,723      | 437,951      | 7,234        | 11,193,266   |
| Reverse Repurchase Agreements                                  | -           | 10,879       | -              | -            | -            | 10,879       |
| Financial Assets - Held for Trading                            |             |              |                |              |              |              |
| Government Debt Securities - Treasury Bills and                |             | -            | -              |              | -            |              |
| Bonds  | 14,688      | 3,956        | 426,269        | 106,713      | -            | 551,625      |
| Financial Assets-Available for Sale                            |             |              |                |              |              |              |
| Government Debt Securities - Treasury Bills and                |             |              | •              |              |              |              |
| Bonds  | 1,091,219   | 10,408,544   | 22,351,368     | 6,730,201    | -            | 40,581,332   |
| Unquoted Equity Shares   | -           | -            | -              | -            | 5,937        | 5,937        |
| Financial Assets - Held to Maturity                            | -           |              |                |              |              |              |
| Government Debt Securities - Treasury Bills and                |             | -            |                | •            | -            |              |
| Bonds  | 119,990     | 197,400      | 2,610,557      | 7,758,272    | 3,443,000    | 14,129,218   |
| Other Financial Assets   |             | 413,565      | 2,020,481      | 5,480,386    |              | 7,914,431    |
| Loans & Advances to Customers                                  | 69,543,814  | 27,988,830   | 34,027,230     | 78,354,823   | 13,603,563   | 223,518,260  |
| Total Undiscounted Financial Assets                            | 81,169,830  | 41,763,638   | 65,910,627     | 98,868,345   | 17,059,734   | 304,772,175  |
| Financial Liabilities  |             |              |                |              |              |              |
| Due to Banks   | 3,905,653   | 6,833,590    | _              |              |              | 10,739,244   |
| Repurchase Agreements  | 7,620,191   | 3,094,924    | 1,685,133      | _            | _            | 12,400,248   |
| Due to Customers   | 63,507,876  | 49,263,017   | 80,438,330     | 7,872,668    | 130,039      | 201,211,930  |
| Debt Issued and Other Borrowed Funds                           | -           | 503,197      | 6,754,437      | 16,724,534   | 872,768      | 24,854,936   |
| Total Undiscounted Financial Liabilities                       | 75,033,721  | 59,694,729   | 88,877,900     | 24,597,202   | 1,002,807    | 249,206,358  |
| Net Undiscounted Financial Assets/ (Liabilities)               | 6,136,110   | (17,931,091) | (22,967,272)   | 74,271,143   | 16,056,927   | 55,565,817   |
| Gross Settled Derivatives not Held for Trading                 |             |              |                |              |              |              |
| Financial Assets   | -           | -            | -              | -            | -            |              |
| Contractual Amounts Receivable                                 | 1,095,406   | 4,004,638    | 6,705,626      | -            | -            | 11,805,671   |
| Contractual Amounts Payable                                    | (1,095,406) | (4,004,638)  | (6,705,626)    | -            | -            | (11,805,671) |
| Financial Liabilities  | -           | -            | -              | -            | -            | -            |
| Contractual Amounts Receivable                                 | 2,180,031   | 7,297,166    | 16,915,602     | -            | -            | 26,392,799   |
| Contractual Amounts Payable                                    | (2,180,031) | (7,297,166)  | (16,915,602)   | -            | -            | (26,392,799) |
| Total Gross Settled Derivative Assets/(Liabilities)            | -           | -            | -              | -            | -            | -            |
| not Held for Trading Total Net Financial Assets/ (Liabilities) | 6,136,110   | (17,931,091) | (22,967,272)   | 74,271,143   | 16,056,927   | 55,565,817   |
| וטוסנדויכנד נווסווננסניא-אכניא/ (בנלטונונונבא)                 | 0,130,110   | (17,731,071) | (44,701,414)   | /4,2/1,143   | 10,030,72/   | /וס,כטכ,ככ   |

| Bank - As at 31 December 2016                       | On demand   | 16 days to   | 3 to 12 months | 1 to 5 years | Over 5 years | Total        |
|---|-------------|--------------|----------------|--------------|--------------|--------------|
|   | (Less than  | 3 months     |                |              | J            |              |
|   | 15 days)    |              |                |              |              |              |
|   | LKR '000    | LKR '000     | LKR'000        | LKR'000      | LKR'000      | LKR'000      |
| Financial Assets                                    |             |              |                |              |              |              |
| Cash and Cash Equivalents                           | 4,187,605   | -            | -              | -            | -            | 4,187,605    |
| Balances with Central Bank of Sri Lanka             | 2,737,304   | 2,403,139    | 2,870,856      | 500,042      | 168          | 8,511,509    |
| Reverse Repurchase Agreements                       | -           | 15,021       | -              | -            | -            | 15,021       |
| Financial Assets - Held for Trading                 |             | _            | _              |              | <u> </u>     |              |
| Government Debt Securities - Treasury Bills and     |             |              |                |              |              |              |
| Bonds   | 2,650       | 32,756       | 894,608        | 824,020      | 67,938       | 1,821,971    |
| Financial Assets-Available for Sale                 |             |              |                |              | -            |              |
| Government Debt Securities - Treasury Bills and     |             |              |                |              | -            |              |
| Bonds   | 2,992,800   | 2,105,100    | 8,362,500      | 8,985,038    | -            | 22,445,438   |
| Unquoted Equity Shares                              | -           | -            | -              | -            | 5,865        | 5,865        |
| Financial Assets - Held to Maturity                 |             |              |                |              | -            |              |
| Government Debt Securities - Treasury Bills and     |             |              |                |              | -            |              |
| Bonds   | 115,740     | 182,025      | 5,878,516      | 6,162,743    | 4,788,179    | 17,127,203   |
| Other Financial Assets                              | 802         | 1,268,217    | 1,701,487      | 4,792,868    | -            | 7,763,374    |
| Loans & Advances to Customers                       | 58,090,087  | 20,829,148   | 26,702,418     | 61,135,135   | 9,344,239    | 176,101,027  |
| Total Undiscounted Financial Assets                 | 68,126,987  | 26,835,407   | 46,410,385     | 82,399,846   | 14,206,388   | 237,979,012  |
| Financial Liabilities                               |             |              |                |              |              |              |
| Due to Banks  | 11,893,855  | -            | -              | -            | -            | 11,893,855   |
| Repurchase Agreements                               | 4,070,015   | 4,876,825    | 991,547        | -            | -            | 9,938,387    |
| Due to Customers                                    | 50,504,924  | 44,339,389   | 52,969,044     | 9,226,078    | 3,100        | 157,042,536  |
| Debt Issued and Other Borrowed Funds                | -           | 494,479      | 3,676,105      | 14,883,438   | -            | 19,054,022   |
| Total Undiscounted Financial Liabilities            | 66,468,794  | 49,710,694   | 57,636,696     | 24,109,516   | 3,100        | 197,928,800  |
| Net Undiscounted Financial Assets/ (Liabilities)    | 1,658,193   | (22,875,287) | (11,226,312)   | 58,290,330   | 14,203,288   | 40,050,213   |
| Gross Settled Derivatives not Held for Trading      |             |              |                |              |              |              |
| Financial Assets                                    |             | -            | -              | -            |              |              |
| Contractual Amounts Receivable                      | 1,691,636   | 8,920,929    | 4,320,196      | -            | -            | 14,932,760   |
| Contractual Amounts Payable                         | (1,691,636) | (8,920,929)  | (4,320,196)    | -            | -            | (14,932,760) |
| Financial Liabilities                               | -           | -            | -              | -            | -            | <u>-</u>     |
| Contractual Amounts Receivable                      | 2,958,088   | 9,172,906    | 1,218,861      | -            | -            | 13,349,855   |
| Contractual Amounts Payable                         | (2,958,088) | (9,172,906)  | (1,218,861)    | -            | -            | (13,349,855) |
| Total Gross Settled Derivative Assets/(Liabilities) | -           | -            | -              | -            | -            | -            |
| not Held for Trading                                | -           | -            | -              | -            | -            | -            |
| Total Net Financial Assets/ (Liabilities)           | 1,658,193   | (22,875,287) | (11,226,312)   | 58,290,330   | 14,203,288   | 40,050,213   |

| Group - As at 31 December 2017                      | On demand            | 16 days to   | 3 to 12 months | 1 to 5 years | Over 5 years | Total        |
|---|----------------------|--------------|----------------|--------------|--------------|--------------|
|   | (Less than           | 3 months     |                |              |              |              |
|   | 15 days)<br>LKR '000 | LKR '000     | LKR '000       | LKR '000     | LKR '000     | LKR '000     |
| Financial Assets                                    |                      |              |                |              |              |              |
| Cash and Cash Equivalents                           | 6,869,699            | -            | -              | -            | -            | 6,869,699    |
| Balances with Central Bank of Sri Lanka             | 3,531,839            | 2,740,842    | 4,475,340      | 438,011      | 7,235        | 11,193,266   |
| Reverse Repurchase Agreements                       | -                    | 10,879       | -              | -            | -            | 10,879       |
| Financial Assets - Held for Trading                 |                      |              |                |              |              |              |
| Government Debt Securities - Treasury Bills and     |                      |              |                |              |              |              |
| Bonds   | 14,688               | 3,956        | 426,269        | 106,713      | -            | 551,625      |
| Financial Assets-Available for Sale                 |                      |              |                |              |              |              |
| Government Debt Securities - Treasury Bills and     | _                    |              | -              |              |              |              |
| Bonds   | 1,091,219            | 10,408,544   | 22,351,368     | 6,730,201    | -            | 40,581,332   |
| Unquoted Equity Shares                              | -                    | -            | -              | -            | 5,937        | 5,937        |
| Financial Assets - Held to Maturity                 |                      |              | -              |              |              |              |
| Government Debt Securities - Treasury Bills and     |                      |              |                |              |              |              |
| Bonds   | 120,086              | 197,617      | 2,616,283      | 7,844,445    | 3,443,000    | 14,221,431   |
| Other Financial Assets                              | -                    | 413,565      | 2,020,481      | 5,480,386    | -            | 7,914,431    |
| Loans & Advances to Customers                       | 69,752,770           | 27,988,830   | 34,027,230     | 78,354,823   | 13,603,563   | 223,727,216  |
| Total Undiscounted Financial Assets                 | 81,380,300           | 41,764,233   | 65,916,970     | 98,954,579   | 17,059,735   | 305,075,817  |
| Financial Liabilities                               |                      |              |                |              |              |              |
| Due to Banks  | 3,905,653            | 6,833,590    | -              | _            | -            | 10,739,244   |
| Repurchase Agreements                               | 7,557,025            | 2,777,672    | 1,685,133      | -            | -            | 12,019,830   |
| Due to Customers                                    | 63,480,153           | 49,263,017   | 80,438,330     | 7,872,668    | 130,039      | 201,184,206  |
| Debt Issued and Other Borrowed Funds                | -                    | 503,197      | 6,754,437      | 16,724,534   | 872,768      | 24,854,936   |
| Total Undiscounted Financial Liabilities            | 74,942,831           | 59,377,476   | 88,877,900     | 24,597,202   | 1,002,807    | 248,798,216  |
| Net Undiscounted Financial Assets/ (Liabilities)    | 6,437,469            | (17,613,244) | (22,960,929)   | 74,357,377   | 16,056,928   | 56,277,601   |
| Gross Settled Derivatives not Held for Trading      |                      |              |                |              |              |              |
| Financial Assets                                    |                      |              |                |              |              | -            |
| Contractual Amounts Receivable                      | 1,095,406            | 4,004,638    | 6,705,626      | -            | -            | 11,805,671   |
| Contractual Amounts Payable                         | (1,095,406)          | (4,004,638)  | (6,705,626)    | -            | -            | (11,805,671) |
| Financial Liabilities                               | -                    | <u>-</u>     | -              | -            | -            | -            |
| Contractual Amounts Receivable                      | 2,180,031            | 7,297,166    | 16,915,602     | -            | _            | 26,392,799   |
| Contractual Amounts Payable                         | (2,180,031)          | (7,297,166)  | (16,915,602)   | -            | -            | (26,392,799) |
| Total Gross Settled Derivative Assets/(Liabilities) |                      | -            |                | -            |              |              |
| not Held for Trading                                | -                    | -            | -              | -            | -            | -            |
| Total Net Financial Assets/ (Liabilities)           | 6,437,469            | (17,613,244) | (22,960,929)   | 74,357,377   | 16,056,928   | 56,277,601   |

| Group - As at 31 December 2016   | On demand   | 16 days to   | 3 to 12 months | 1 to 5 years | Over 5 years | Total        |
|--|-------------|--------------|----------------|--------------|--------------|--------------|
| '  | (Less than  | 3 months     |                | 3            | 3            |              |
|  | 15 days)    |              |                |              |              |              |
|  | LKR '000    | LKR '000     | LKR'000        | LKR '000     | LKR '000     | LKR'000      |
| Financial Assets   |             |              |                |              |              |              |
| Cash and Cash Equivalents  | 4,187,649   | -            | -              | -            | _            | 4,187,649    |
| Balances with Central Bank of Sri Lanka                                  | 2,735,191   | 2,404,019    | 2,871,906      | 500,225      | 168          | 8,511,509    |
| Reverse Repurchase Agreements  | -           | 15,021       | -              | -            | -            | 15,021       |
| Financial Assets - Held for Trading                                      |             |              |                |              |              |              |
| Government Debt Securities - Treasury Bills and                          |             | -            | -              | _            |              |              |
| Bonds  | 2,650       | 32,756       | 894,608        | 824,020      | 67,938       | 1,821,971    |
| Financial Assets-Available for Sale                                      |             | -            | -              |              |              |              |
| Government Debt Securities - Treasury Bills and                          |             |              |                |              |              |              |
| Bonds  | 3,086,891   | 2,320,675    | 9.171.449      | 10,233,077   | 5,865        | 24,817,957   |
| Unquoted Equity Shares   | -           | -            | -              | -            | 5,865        | 5,865        |
| Financial Assets - Held to Maturity                                      |             |              |                |              |              | -            |
| Government Debt Securities - Treasury Bills and                          |             |              |                |              |              |              |
| Bonds  | 115,836     | 182.242      | 5,884,242      | 6,252,459    | 4,790,675    | 17,225,455   |
| DOILOS   | 113,030     | 102,242      | J,004,242      | 0,232,437    | 4,7 70,073   | 17,223,433   |
| Other Financial Assets   | 802         | 1,268,217    | 1,701,487      | 4,792,868    | -            | 7,763,374    |
| Loans & Advances to Customers  | 58,983,202  | 20,829,148   | 26,702,418     | 61,135,135   | 9,344,239    | 176,994,143  |
| Total Undiscounted Financial Assets                                      | 69,112,222  | 27,052,078   | 47,226,110     | 83,737,785   | 14,214,749   | 241,342,943  |
| Financial Liabilities  |             |              |                |              |              |              |
| Due to Banks   | 5,552,002   | 5,954,707    | 387,147        | -            | -            | 11,893,855   |
| Repurchase Agreements  | 4,070,015   | 4,276,801    | 991,547        | _            | _            | 9,338,363    |
| Due to Customers   | 50,447,492  | 44,339,389   | 52,969,044     | 9,226,078    | 3,100        | 156,985,103  |
| Debt Issued and Other Borrowed Funds                                     | _           | 494,479      | 3,676,105      | 14,883,438   | -            | 19,054,022   |
| Total Undiscounted Financial Liabilities                                 | 60,069,508  | 55,065,376   | 58,023,843     | 24,109,516   | 3,100        | 197,271,343  |
| Net Undiscounted Financial Assets/ (Liabilities)                         | 9,042,713   | (28,013,298) | (10,797,733)   | 59,628,269   | 14,211,649   | 44,071,600   |
| Gross Settled Derivatives not Held for Trading                           |             |              |                |              |              |              |
| Financial Assets   |             |              | -              |              |              |              |
| Contractual Amounts Receivable   | 1,691,636   | 8,920,929    | 4,320,196      | -            | _            | 14,932,760   |
| Contractual Amounts Payable  | (1,691,636) | (8,920,929)  | (4,320,196)    | _            | -            | (14,932,760) |
|  | -           | -            | -              | -            | -            | -            |
| Financial Liabilities  Contractual Amounts Receivable                    | 2050000     | 0.173.007    | 1 210 071      |              |              | 12 240 055   |
|  | 2,958,088   | 9,172,906    | 1,218,861      | -            | -            | 13,349,855   |
| Contractual Amounts Payable  | (2,958,088) | (9,172,906)  | (1,218,861)    | -            | -            | (13,349,855) |
| Total Gross Settled Derivative Assets/(Liabilities) not Held for Trading | _           | _            | _              | _            | _            | _            |
| Total Net Financial Assets/ (Liabilities)                                | 9,042,713   | (28,013,298) | (10,797,733)   | 59,628,269   | 14,211,649   | 44,071,600   |

Whilst the management understands above contractual maturity gaps, more emphasis is given for the behavioural nature of these cash flows when managing the overall liquidity profile. Management has arranged diversified funding sources in addition to its core deposit base, and adopted a policy of managing asset growth with liquidity in mind whilst monitoring future cash flows and liquidity.

In accordance with the Bank's policy, the liquidity position is assessed and managed under a variety of scenarios, giving due consideration to stress factors relating to both the market in general and specifically to the Bank. This incorporates an assessment of expected cash flows and the availability of high grade collateral which could be used to secure additional funding if required.

The table below shows the contractual expiry by maturity of the Bank's contingent liabilities and commitments. Each undrawn loan commitment is included in the time band containing the earliest date it can be drawn down. For issued financial guarantee contracts, the maximum amount of the guarantee is allocated to the earliest period in which the guarantee could be called.

| Bank                             | On demand   | Less than 3 months | 3 to 12 months | 1 to 5 years | Over 5 years | Total       |
|----------------------------------|-------------|--------------------|----------------|--------------|--------------|-------------|
| 31 December 2017                 | LKR'000     | LKR'000            | LKR '000       | LKR '000     | LKR '000     | LKR '000    |
| Bonds                            | 855,624     | 2,947,080          | 7,274,789      | 1,933,198    | 9,588        | 13,020,279  |
| Acceptance                       | 867,291     | 2,573,867          | 999,457        | •            | -            | 4,440,615   |
| Guarantees                       | 273,149     | -                  | -              | -            | -            | 273,149     |
| Letters of Credit                | 609,792     | 5,439,918          | 703,319        |              | -            | 6,753,029   |
| Foreign Exchange Contracts       | 3,275,437   | 11,301,804         | 23,621,228     |              |              | 38,198,470  |
| Forward Contracts to Buy/Sell    |             |                    |                |              |              |             |
| Government Securities            | -           | -                  | -              | -            | -            | -           |
| Undrawn Commitments              | 110,445,455 | -                  | -              | -            | -            | 110,445,455 |
| Total Commitments and Guarantees | 116,326,747 | 22,262,669         | 32,598,794     | 1,933,198    | 9,588        | 173,130,996 |

| Bank                             | On demand  | Less than<br>3 months | 3 to 12 months | 1 to 5 years | Over 5 years | Total       |
|----------------------------------|------------|-----------------------|----------------|--------------|--------------|-------------|
| 31 December 2016                 | LKR'000    | LKR '000              | LKR '000       | LKR '000     | LKR '000     | LKR '000    |
| Bonds                            | 333,836    | 1,752,841             | 4,942,741      | 2,055,867    | 1,949        | 9,087,235   |
| Acceptance                       | 268,554    | 1,592,810             | 587,594        | 16,611       | -            | 2,465,570   |
| Guarantees                       | 261,894    | -                     | -              | -            | -            | 261,894     |
| Letters of Credit                | 640,327    | 4,343,563             | 423,279        | -            | -            | 5,407,169   |
| Foreign Exchange Contracts       | 4,649,724  | 18,093,834            | 5,539,057      | -            | -            | 28,282,615  |
| Forward Contracts to Buy/Sell    |            |                       |                | -            |              |             |
| Government Securities            | -          | -                     | -              | 398,431      | -            | 398,431     |
| Undrawn Commitments              | 78,115,003 | -                     | -              | -            | -            | 78,115,003  |
| Total Commitments and Guarantees | 84,269,338 | 25,783,049            | 11,492,671     | 2,470,909    | 1,949        | 124,017,916 |

| Group                            | On demand   | Less than 3 months | 3 to 12 months | 1 to 5 years | Over 5 years | Total       |
|----------------------------------|-------------|--------------------|----------------|--------------|--------------|-------------|
| 31 December 2017                 | LKR '000    | LKR '000           | LKR '000       | LKR '000     | LKR '000     | LKR '000    |
| Bonds                            | 855,624     | 2,947,080          | 7,274,789      | 1,933,198    | 9,588        | 13,020,279  |
| Acceptance                       | 867,291     | 2,573,867          | 999,457        |              | -            | 4,440,615   |
| Guarantees                       | 273,149     | -                  | -              | -            | -            | 273,149     |
| Letters of Credit                | 609,792     | 5,439,918          | 703,319        | -            | -            | 6,753,029   |
| Foreign Exchange Contracts       | 3,275,437   | 11,301,804         | 23,621,228     | -            | -            | 38,198,470  |
| Forward Contracts to Buy/Sell    |             |                    |                |              |              |             |
| Government Securities            | -           | -                  | -              | -            | -            | -           |
| Undrawn Commitments              | 108,901,626 | -                  | -              | -            | -            | 108,901,626 |
| Total Commitments and Guarantees | 114,782,918 | 22,262,669         | 32,598,794     | 1,933,198    | 9,588        | 171,587,167 |

| Group                            | On demand  | Less than            | 3 to 12 months | 1 to 5 years | Over 5 years | Total       |
|----------------------------------|------------|----------------------|----------------|--------------|--------------|-------------|
| 31 December 2016                 | LKR'000    | 3 months<br>LKR '000 | LKR '000       | LKR '000     | LKR '000     | LKR '000    |
| Bonds                            | 333,836    | 1,752,841            | 4,942,741      | 2,055,867    | 1,949        | 9,087,235   |
| Acceptance                       | 268,554    | 1,592,810            | 587,594        | 16,611       | -            | 2,465,570   |
| Guarantees                       | 261,894    |                      | -              | -            | -            | 261,894     |
| Letters of Credit                | 640,327    | 4,343,563            | 423,279        | -            | -            | 5,407,169   |
| Foreign Exchange Contracts       | 4,649,724  | 18,093,834           | 5,539,057      | -            | -            | 28,282,615  |
| Forward Contracts to Buy/Sell    |            |                      |                | -            |              |             |
| Government Securities            | -          | -                    | -              | 398,431      | -            | 398,431     |
| Undrawn Commitments              | 77,681,975 | -                    | -              | -            | -            | 77,681,975  |
| Total Commitments and Guarantees | 83,836,310 | 25,783,049           | 11,492,671     | 2,470,909    | 1,949        | 123,584,888 |

#### 44.4 Market Risk

Market Risk denotes the risk of losses in the banking book as a result of unfavourable movements in market indices such as interest rates, foreign exchange rates, credit spreads, equity prices and commodity prices. The values of these indices are set in public market and the risk cannot be eliminated through diversification.

The Bank manages the market risk on both trading and non-trading portfolios through a comprehensive market risk management framework. The objective of such framework is to reduce the exposure to the aforementioned unfavourable movements and mitigate the impact on the economic income and cash flows.

The Bank sets market risk limits for both trading and non-trading portfolios which carries the concurrence of the Board of Directors. These limits are reviewed periodically and all revisions and amendments are subject to Board approval. A daily report summarizes the Bank's market risk exposure against approved limits and same being scrutinized by the relevant members in the management team which includes the Chief Executive Officer as well.

#### Types of Market Risk

Both trading and non-trading activities of the Bank are exposed to unfavourable movements in the market indices which reflect in the profit and losses. Bank identifies two types of market risks which directly influence the banking book.

- Interest Rate Risk
- Currency Risk

#### Interest Rate Risk

Interest rate risk (IRR) arises from the possibility that changes in interest rates will affect future cash flows or the fair values of financial instruments. Any mismatches in the cash flows (fixed rate assets or liabilities) or re-pricing dates (floating rate assets or liabilities) expose the Banks' Net Interest Income to variations. The Board has established limits on the interest rate gaps. The Bank's policy is to monitor positions on a monthly basis and to ensure positions are maintained within the established limits.

IRR exposure is primarily managed with Reprising Cap analysis that distributes interest rate sensitive assets, liabilities and off-balance sheet positions at carrying amount into a number of pre-defined time-bands according to their residual term to maturity (fixed rate) or residual term for their next re-pricing (floating rate).

| Bank - As at 31 December 2017  | Total       | On demand<br>(Less than 15 | 16 days to<br>3 months | 3 to<br>12 months | 1 to 5 years | Over 5 years | Non-interest bearing |
|--------------------------------|-------------|----------------------------|------------------------|-------------------|--------------|--------------|----------------------|
|                                |             | days)                      |                        |                   |              |              |                      |
|                                | LKR'000     | LKR '000                   | LKR '000               | LKR '000          | LKR '000     | LKR '000     | LKR '000             |
| Assets                         |             |                            |                        |                   |              |              |                      |
| Cash and balances with Central | -           | -                          |                        |                   | -            | -            | -                    |
| Bank of Sri Lanka              | 18,040,058  | -                          | -                      | -                 | -            | -            | 18,040,058           |
| Loans and Advances             | 186,151,375 | 71,332,504                 | 35,751,156             | 31,842,642        | 38,694,327   | 3,303,634    | 5,227,113            |
| Investments                    | 56,599,755  | 900,000                    | 13,508,370             | 25,688,829        | 13,178,950   | 2,500,000    | 823,607              |
| Other                          | 46,462,524  | 5,142,123                  | 11,251,178             | 22,808,006        | _            | -            | 7,261,217            |
| Total Assets                   | 307,253,712 | 77,374,627                 | 60,510,703             | 80,339,476        | 51,873,277   | 5,803,634    | 31,351,995           |
|                                |             |                            |                        |                   |              |              |                      |
| Liabilities                    |             | •                          |                        |                   |              |              |                      |
| Deposits                       | 189,846,729 | 45,016,900                 | 46,668,592             | 74,250,699        | 5,805,864    | 73,716       | 18,030,959           |
| Borrowings                     | 42,347,478  | 11,353,365                 | 12,017,580             | 13,294,319        | 5,042,590    | 639,625      | -                    |
| Other                          | 75,927,815  | 5,288,757                  | 11,357,663             | 23,548,805        | -            | -            | 35,732,590           |
| Total Shareholder Funds and    |             |                            |                        |                   |              |              |                      |
| Liabilities                    | 308,122,022 | 61,659,021                 | 70,043,835             | 111,093,823       | 10,848,454   | 713,341      | 53,763,549           |
| Total Interest Sensitivity Gap |             | 15,715,606                 | (9,533,131)            | (30,754,347)      | 41,024,824   | 5,090,293    | (22,411,554)         |

<sup>\*\*</sup> The Classifications are based on the way that ALCO monitors repricing gaps.

| Bank - As at 31 December 2016  | Total       | On demand     | 16 days to   | 3 to         | 1 to 5 years | Over 5 years | Non-interest |
|--------------------------------|-------------|---------------|--------------|--------------|--------------|--------------|--------------|
|                                |             | (Less than 15 | 3 months     | 12 months    |              |              | bearing      |
|                                |             | days)         |              |              |              |              |              |
|                                | LKR '000    | LKR '000      | LKR '000     | LKR '000     | LKR '000     | LKR '000     | LKR '000     |
| Assets                         |             |               |              |              |              |              |              |
| Cash and balances with Central |             |               |              |              |              | -            |              |
| Bank of Sri Lanka              | 12,698,790  | -             | -            | -            | -            | -            | 12,698,790   |
| Loans and Advances             | 148,506,436 | 60,182,215    | 25,784,443   | 25,951,154   | 31,967,981   | 2,162,644    | 2,457,999    |
| Investments                    | 44,074,650  | 2,992,800     | 4,070,480    | 16,519,820   | 16,230,888   | 3,532,600    | 728,063      |
| Other                          | 33,836,176  | 4,650,811     | 17,987,322   | 5,364,353    | -            | -            | 5,833,689    |
| Total Assets                   | 239,116,053 | 67,825,826    | 47,842,246   | 47,835,328   | 48,198,869   | 5,695,244    | 21,718,541   |
|                                |             |               |              |              |              |              |              |
| Liabilities                    | _           |               | _            | _            |              |              |              |
| Deposits                       | 148,141,258 | 36,114,808    | 42,268,974   | 49,034,977   | 6,690,178    | 3,100        | 14,029,222   |
| Borrowings                     | 35,424,487  | 9,508,023     | 13,677,951   | 4,234,732    | 8,003,780    | -            | -            |
| Other                          | 56,018,944  | 4,777,312     | 18,112,114   | 5,523,314    | -            | -            | 27,606,204   |
| Total Shareholder Funds and    |             |               |              |              |              |              |              |
| Liabilities                    | 239,584,689 | 50,400,143    | 74,059,039   | 58,793,023   | 14,693,958   | 3,100        | 41,635,426   |
|                                |             | · ·           | · ·          |              | · ·          |              |              |
| Total Interest Sensitivity Gap |             | 17,425,683    | (26,216,793) | (10,957,695) | 33,504,911   | 5,692,144    | (19,916,885) |

 $<sup>\</sup>ensuremath{^{**}}$  The Classifications are based on the way that ALCO monitors repricing gaps.

| Group - As at 31 December 2017      | Total       | On demand<br>(Less than 15 | 16 days to<br>3 months | 3 to<br>12 months | 1 to 5 years | Over 5 years | Non-interest<br>bearing |
|-------------------------------------|-------------|----------------------------|------------------------|-------------------|--------------|--------------|-------------------------|
|                                     | LKR '000    | days)<br>LKR '000          | LKR '000               | LKR '000          | LKR'000      | LKR'000      | LKR '000                |
| Assets                              |             |                            |                        |                   |              |              |                         |
| Cash and balances with Central Bank |             | •                          | •                      | •                 | •            |              |                         |
| of Sri Lanka                        | 18,052,834  | -                          | -                      | -                 | -            | -            | 18,052,834              |
| Loans and Advances                  | 186,360,245 | 71,541,374                 | 35,751,156             | 31,842,642        | 38,694,327   | 3,303,634    | 5,227,113               |
| Investments                         | 55,992,088  | 900,000                    | 13,508,370             | 25,688,829        | 13,254,051   | 2,500,000    | 140,838                 |
| Other                               | 46,496,714  | 5,142,123                  | 11,251,178             | 22,808,006        | -            | -            | 7,295,407               |
| Total Assets                        | 306,901,881 | 77,583,497                 | 60,510,703             | 80,339,476        | 51,948,378   | 5,803,634    | 30,716,193              |
| Liabilities                         |             |                            |                        |                   |              |              |                         |
| Deposits                            | 189,846,729 | 45,016,900                 | 46,668,592             | 74,250,699        | 5,805,864    | 73,716       | 18,030,959              |
| Borrowings                          | 42,206,287  | 11,290,251                 | 11,939,503             | 13,294,319        | 5,042,590    | 639,625      | _                       |
| Other                               | 75,717,180  | 5,288,757                  | 11,357,663             | 23,548,805        | _            | -            | 35,521,955              |
| Total Shareholder Funds and         |             |                            |                        |                   |              |              |                         |
| Liabilities                         | 307,770,195 | 61,595,907                 | 69,965,758             | 111,093,823       | 10,848,454   | 713,341      | 53,552,914              |
| Total Interest Sensitivity Gap      |             | 15,987,590                 | (9,455,054)            | (30,754,347)      | 41,099,925   | 5,090,293    | (22,836,721)            |

<sup>\*\*</sup> The Classifications are based on the way that ALCO monitors repricing gaps.

| Group - As at 31 December 2016         | Total       | On demand              | 16 days to<br>3 months | 3 to<br>12 months | 1 to 5 years | Over 5 years | Non-interest |
|--|-------------|------------------------|------------------------|-------------------|--------------|--------------|--------------|
|  |             | (Less than 15<br>days) | 3 Monuis               | 12 MONUIS         |              |              | bearing      |
|  | LKR '000    | LKR '000               | LKR '000               | LKR '000          | LKR '000     | LKR '000     | LKR '000     |
| Assets                                 |             |                        |                        |                   |              |              |              |
| Cash and balances with Central Bank of |             | -                      | •                      |                   | •            | •            |              |
| Sri Lanka                              | 12,714,055  | -                      | -                      | -                 | -            | -            | 12,714,055   |
| Loans and Advances                     | 149,399,356 | 61,075,135             | 25,784,443             | 25,951,154        | 31,967,981   | 2,162,644    | 2,457,999    |
| Investments                            | 44,144,115  | 2,992,800              | 4,070,480              | 16,519,820        | 16,303,589   | 3,535,000    | 722,426      |
| Other                                  | 33,869,280  | 4,650,811              | 17,987,322             | 5,364,353         | -            | -            | 5,866,794    |
| Total Assets                           | 240,126,806 | 68,718,746             | 47,842,246             | 47,835,328        | 48,271,570   | 5,697,644    | 21,761,273   |
| Liabilities                            |             |                        | -                      |                   |              |              |              |
| Deposits                               | 148,141,258 | 36,114,808             | 42,268,974             | 49,034,977        | 6,690,178    | 3,100        | 14,029,222   |
| Borrowings                             | 35,156,487  | 9,508,023              | 13,409,951             | 4,234,732         | 8,003,780    | -            | -            |
| Other                                  | 57,297,697  | 4,777,312              | 18,112,114             | 5,523,314         | -            | -            | 28,884,957   |
| Total Shareholder Funds and            |             |                        |                        |                   |              |              |              |
| Liabilities                            | 240,595,442 | 50,400,143             | 73,791,039             | 58,793,023        | 14,693,958   | 3,100        | 42,914,179   |
| Total Interest Sensitivity Gap         |             | 18,318,603             | (25,948,793)           | (10,957,695)      | 33,577,612   | 5,694,544    | (21,152,906) |

 $<sup>\</sup>ensuremath{^{**}}$  The Classifications are based on the way that ALCO monitors repricing gaps.

The ALCO monitors the above gaps and the sensitivity on the Profit or Loss and equity for Sri Lanka Rupee and US Dollar denominated assets and liabilities on a Bank and Group basis against the set limits. The sensitivity of the Profit or Loss and equity is measured by calculating the change in the present value of above interest rate sensitive gaps, based on assumed changes in interest rates along the yield curve.

The following table demonstrates the sensitivity of the Bank's Profit or Loss to a reasonably possible parallel shift in the interest rate yield curve, with all other variables held constant.

| Bank              | Increase ,      | · · · · · · · · · · · · · · · · · · · | Sensitivity to    |
|-------------------|-----------------|---------------------------------------|-------------------|
|                   | (Decrease)      | Profit                                | Equity            |
|                   | in basis points | (after Tax)                           | (after Tax)       |
| Asset/Liabilities | 2017            | 2017                                  | 2017              |
|                   | LKR'0000        | LKR '000                              | LKR '000          |
| LKR               | +100/-100       | +148,572/-150,779                     | -427,837/+451,684 |
| USD               | +50/-50         | -8,358/+8,408                         | -10,545/+10,645   |
|                   |                 |                                       |                   |
| Bank              | Increase /      | Sensitivity to                        | Sensitivity to    |
|                   | (Decrease)      | Profit                                | Equity            |
|                   | in basis points | (after Tax)                           | (after Tax)       |
| Asset/Liabilities | 2016            | 2016                                  | 2016              |
|                   | LKR'000         | LKR'000                               | LKR '000          |
| LKR               | +100/-100       | +74,538/-75,531                       | 400,417/+421,091  |
| USD               | +50/-50         | -1,559/+1,559                         | -4,400/+4,474     |
|                   |                 |                                       |                   |
| Group             | Increase /      | Sensitivity to                        | Sensitivity to    |
|                   | (Decrease)      | Profit                                | Equity            |
|                   | in basis points | (after Tax)                           | (after Tax)       |
| Asset/Liabilities | 2017            | 2017                                  | 2017              |
|                   | LKR'000         | LKR '000                              | LKR '000          |
| LKR               | +100/-100       | +148,559/-150,765                     | 428,869/+452,756  |
| USD               | +50/-50         | -8,358/+8,408                         | -10,545/+10,645   |
|                   |                 |                                       |                   |
| Group             | Increase /      | Sensitivity to                        | Sensitivity to    |
|                   | (Decrease)      | Profit                                | Equity            |
|                   | in basis points | (after Tax)                           | (after Tax)       |
| Asset/Liabilities | 2016            | 2016                                  | 2016              |
|                   | LKR'000         | LKR '000                              | LKR '000          |
| LKR               | +100/-100       | +74,206/-75,194 -4                    | 401 890/+422 622  |
| LINI              | 100/-100        | .7-1,200/ /3,17+                      | 101,070,1722,022  |

USD

+50/-50

-1,559/+1,559

-4,400/+4,474

Exposure to market risk in the trading book is separately monitored and measured by setting limits on products, maturity profile of the portfolio, cut-loss limits and by setting sub-limits within above interest rate sensitive gap analysis.

#### Currency Risk

Currency risk is the potential risk of loss due to unfavourable movements in foreign exchange rates when the Bank has foreign currency denominated assets, liabilities or trading positions. Exposure to each currency is arrived at by calculating the Net Asset or Liability position including the spot and forward contracts of the relevant currency.

The Board has set following limits to mitigate against currency risk exposures;

- Exposure on currencies on individual and an aggregate basis
- Exposure for each currency by maturity for forward currency contracts
- · Dealer and counter-party Limits
- · Overnight and Intra-day Limits
- Stop-loss limits

Treasury Middle Office (TMO) monitors the above positions on a daily basis to ensure positions are maintained within established limits.

The table below indicates the currencies to which the Bank had material exposures at 31 December 2016. The analysis calculates the effect of a reasonably possible movement of the currency rate against the Sri Lankan Rupee, with all other variables held constant, on the Profit or Loss. A negative amount in the table reflects a potential net reduction in Profit or Loss, while a positive amount reflects a net potential increase. An equivalent decrease in each of the below currencies against the Sri Lankan Rupee would have resulted in an equivalent but opposite impact. The sensitivity related to trading position in the Domestic Banking Unit is given below.

| Currency | Change in          | Change in          | Effect on        | Effect on        |
|----------|--------------------|--------------------|------------------|------------------|
|          | Currency Rate in % | Currency Rate in % | Profit after tax | Profit after tax |
|          | 2017               | 2016               | 2017             | 2016             |
|          | LKR '000           | LKR '000           | LKR '000         | LKR '000         |
| USD      | +5                 | +5                 | (5,820.3)        | 219.5            |
| GBP      | +5                 | +5                 | (136.2)          | 26.4             |
| EUR      | +5                 | +5                 | 50.7             | 5.0              |
| AUD      | +5                 | +5                 | (161.0)          | (115.6)          |
| JPY      | +5                 | +5                 | 17.0             | 17.4             |
| Other    | +5                 | +5                 | 397.4            | 296.5            |

In addition to above trading exposures, the Bank carries a structural position arising from the negative US dollar reserves accumulated in Foreign Currency Banking Unit books. The sensitivity to Profit or Loss from this exposure is as follows;

| Currency | Change in          | Change in          | Effect on        | Effect on        |
|----------|--------------------|--------------------|------------------|------------------|
|          | Currency Rate in % | Currency Rate in % | Profit after tax | Profit after tax |
|          | 2017               | 2016               | 2017             | 2016             |
|          | LKR '000           | LKR '000           | LKR '000         | LKR '000         |
| USD      | +5                 | +5                 | (33,638.0)       | (16,439.9)       |

#### 45 CONTINGENT LIABILITIES, COMMITMENTS AND LEASING ARRANGEMENTS

To meet the financial needs of customers, the Bank enters into various irrevocable commitments and contingent liabilities. These consist of financial quarantees, letters of credit and other undrawn commitments to lend.

Even though these obligations may not be recognized on the Statement of Financial Position, they do contain credit risk and are therefore part of the overall risk of the Bank. (Note 44)

Letters of credit and guarantees commit the Bank to make payments on behalf of customers in the event of a specific act, generally related the import or export of goods. Guarantees and standby letters of credit carry a credit risk to similar loans.

#### 45.1 Legal claims

Litigation is a common occurrence in the banking industry due to the nature of the business undertaken. The Bank has formal controls and policies for managing legal claims. Once professional advice has been obtained and the amount of loss is reasonably estimated, the Bank makes adjustments to account for any adverse effects which the claims may have on its financial standing.

#### 45.2 Capital Commitments

The commitment for acquisition of Property, Plant and Equipment and Intangible Assets incidental to the ordinary course of business as at 31 December are as follows;

|   | Bank/0           | rconb            |
|---|------------------|------------------|
|   | 2017<br>LKR '000 | 2016<br>LKR '000 |
| Capital Commitments for Property, Plant and Equipment |                  |                  |
| Approved and Contracted for                           | 135,748          | 95,502           |
| Approved but not Contracted for                       | 5,319            | 43,087           |
|   | 141,067          | 138,589          |
| Capital Commitments for Intangible Assets             | -                |                  |
| Approved and Contracted for                           | 252,787          | 314,473          |
| Approved but not Contracted for                       | 5,261            | 87,800           |
|   | 258,048          | 402,273          |
|   | 399,115          | 540,862          |

#### 45.3 Lease Arrangements

The determination of whether an arrangement is a lease or it contains a lease, is based on the substance of the arrangement and requires an assessment of whether the fulfillment of the arrangement is dependent on the use of a specific asset or assets and the arrangement conveys a right to use the asset.

#### Group as a lessor

Leases where the Group does not transfer substantially all of the risk and benefits of ownership of the asset are classified as operating leases. Initial direct costs incurred in negotiating operating leases are added to the carrying amount of the leased asset and recognized over the lease term on the same basis as rental income. Contingent rents are recognized as revenue in the period in which they are earned.

#### Group as a lessee

Leases that do not transfer to the Group substantially all the risks and benefits incidental to ownership of the leased items are operating leases. Operating lease payments are recognized as an expense in the Profit or Loss on a straight-line basis over the lease term. Contingent rental payable is recognized as an expense in the period in which they are incurred.

#### 45.3.1 Operating Lease Commitments - Bank as Lessee

The Bank has entered into commercial leases for premises. These leases have an average life of ten years with no renewal option included in the contracts. There are no restrictions placed upon the lessee by entering into these leases.

Future minimum lease payments under non-cancellable operating leases as at 31 December are, as follows:

|   | E                | lank             |
|---|------------------|------------------|
|   | 2017<br>LKR '000 | 2016<br>LKR '000 |
| Within one year                             | 280,543          | 269,199          |
| After one year but not more than five years | 569,480          | 381,145          |
| More than five years                        | 63,489           | 79,733           |
|   | 913,512          | 730,077          |

#### 45.3.2 Operating Lease Receivable – Group as Lessor

The table below provides an analysis of operating lease receivables for leases of certain property in which the Group is the lessor.

|   | Gro              | oup              |
|---|------------------|------------------|
|   | 2017<br>LKR '000 | 2016<br>LKR '000 |
| Within one year                             | 26,270           | 36,459           |
| After one year but not more than five years | 30,381           | 23,022           |
|   | 56,951           | 59,480           |

#### 46 CAPITAL

The Bank maintains an actively managed capital base to cover risks inherent in the business and meet the capital adequacy requirements of the Central Bank of Sri Lanka. The adequacy of the Bank's capital is monitored using, among other measures, the rules and ratios established by the Basel Committee on Banking Supervision (BIS) and adopted by the Central Bank of Sri Lanka in supervising the Bank.

#### 46.1 Capital Management

The primary objectives of the Bank's capital management policy are to ensure that the bank complies with externally imposed capital requirements and maintains strong credit ratings and healthy capital ratios in order to support its business and to maximize shareholder value.

Regulatory capital consists of Tier 1 Capital, which comprises share capital, share premium, retained earnings including current year profit. The other component of regulatory capital is Tier Il Capital, which includes subordinated long term debt.

#### 46.2 Net Assets Value per Ordinary Share

Net Assets Value per Ordinary Share is calculated by dividing the Equity Attributable to Equity Holders of the Parent by the weighted average number of Ordinary Shares as at the reporting date.

|  | Bank        | Bank        | Group       | Group       |
|--|-------------|-------------|-------------|-------------|
| For the Year Ended 31 December                                 | 2017        | 2016        | 2017        | 2016        |
|  | LKR '000    | LKR '000    | LKR '000    | LKR '000    |
| Amount Used as the Numerator:                                  |             |             |             |             |
| Net Assets Attributable to Equity Holders of the Parent        | 20,807,735  | 15,981,096  | 21,470,041  | 17,320,604  |
| Number of Ordinary Shares Used as the Denominator:             |             |             |             |             |
| Weighted Average Number of Ordinary Shares in Issue at the End |             |             |             |             |
| of the Year  | 236,602,619 | 236,602,619 | 236,602,619 | 236,602,619 |
| Net Assets Value per Ordinary Share (LKR)                      | 87.94       | 67.54       | 90.74       | 73.21       |

#### 47 EVENTS AFTER THE REPORTING DATE

No material events have taken place since 31 December 2017 that require disclosure or/and adjustments in these accounts, except for the following;

#### a) Dividends Declared

A dividend of Rs. 2.10 per share in respect of year 2017 is declared by the Board of Directors to be paid in the form of a Scrip dividend in the proportion of 01 share for every 38.4644498 shares for both Ordinary Voting Shares and Convertible Non-Voting Shares (Convertible to Ordinary Voting Shares). Fractions in shares will be paid in cash.

#### b) Rights issue

The Board of Directors of the Bank at their meeting held on 31 October 2017 resolved to issue up to 40,105,614 Convertible Non-Voting Shares (Convertible to Ordinary Voting Shares) at a price of Rs. 80 per share in order to raise a sum of up to Rs. 3,208,449,120.

The Shares were issued on 14th February 2018 in the proportion of 4 Convertible Non-Voting Shares for every 23 Ordinary Voting Shares held by the Shareholders in the Register of Shareholders, as at 12th January 2018.

Such issued Convertible Non-Voting Shares shall have the option of convertibility into Ordinary Voting Shares at every calender quarter at a conversion ratio of 1 Ordinary Voting Share for every 1 Convertible Non-Voting Share.

#### c) Debenture issue

The Bank intends to raise LKR 3.5 billion BASEL III Compliant, Tier 2, Listed Rated Unsecured Subordinated Redeemable Debentures with non-viability conversion to ordinary shares. The bank has obtained shareholder approval for the proposed Debenture issue which has been rated A- (lka) (EXP) by Fitch Ratings Lanka Limited. The Debentures are expected to be listed on the Colombo Stock Exchange by way of an Offer for Subscription.

| Rule<br>Number | Rule   | Remarks   |
|----------------|--|---|
| 3(1)           | The Responsibilities of the Board  |   |
| 3 (1) (i)      | The board shall strengthen the safety and soundness of the bank by ensuring the implementation of the following;   |   |
| 3 (1) (i) (a)  | Approve and oversee the bank's strategic objectives and corporate values and ensure that these are communicated throughout the Bank  | Complied  3-year strategic plan was approved by the Board in December 2016.  Plan for 2018-2022 was approved in December 2017 in continuation of the 3-year strategic plan approved in December 2016.  Vision, mission and corporate values have been communicated to the staff via intranet and regular training.  |
| 3 (1) (i) (b)  | Approve the overall business strategy of the bank, including the overall risk policy and risk management procedures and mechanisms with measurable goals, for at least the next three years. | Complied  Refer comments on 3 (1) (i) (a)  Board has approved the Risk Policy which includes the Risk management procedures and mechanisms with measurable goals.  The Bank annually revise Risk Goals contained in the Risk Policy in order to dynamically manage risk appetite of the Bank.   |
| 3 (1) (i) (c)  | Identify the principal risks and ensure implementation of appropriate systems to manage the risks prudently.   | Complied  The implementation of the Risk Policy is being monitored by the IRMC and the Board through a well structured Risk reporting mechanism. IRMC minutes are submitted to the Board regularly as stipulated in the Terms of Reference of Integrated Risk Management Committee.   |
| 3 (1) (i) (d)  | Approve implementation of a policy of communication with all stakeholders, including depositors, creditors, share-holders and borrowers  | Complied  The Board has approved and implemented a policy of communication.  Board approved communication policy has been communicated to the staff via intranet of the Bank.   |
| 3 (1) (i) (e)  | Review the adequacy and the integrity of the bank's internal control systems and management information systems  | Complied  Such review is being carried out routinely by the Board. Internal controls are being looked at by individual departments at predetermined intervals being either monthly or quarterly. Implementation of internal controls is also looked into by the Internal Audit Department. Board monitors these through the Integrated Risk Management Committee and the Board Audit Review Committee (BARC). |

| Rule<br>Number | Rule  | Remarks   |
|----------------|---|---|
| 3 (1) (i) (f)  | Identify and designate key management personnel, as defined in the International Accounting Standards, who are in a position to  (i) significantly influence policy; (ii) direct activities; and (iii) exercise control over business activities, | Complied  The Board has identified Key Management Personnel (KMP), as required by the Direction.  |
| 3 (1) (i) (g)  | operations and risk management  Define the areas of authority and key responsibilities for the board directors themselves and for the Key Management Personnel  | Complied  Matters reserved for the Board are specifically identified and approved by the Board.   |
|                |   | Areas of authority and key responsibilities of the other KMP are included in the respective job descriptions  |
| 3 (1) (i) (h)  | Ensure that there is appropriate oversight of the affairs of the bank by key management personnel, that is consistent with Board policy   | Complied  Oversight of affairs of the Bank is carried out through the Board Supervisory Committee (BSC) where all KMPs present their performance and make themselves available for any clarifications and explanations required by the BSC members. Board monitors this through the Minutes of the BSC.  KMP also communicate to the Board via the monthly management |
|                |   | report submitted to the Board of Directors.  KMP make regular presentations to the Board on matters under their purview and are also called in by the Board to explain matters relating to their areas.   |
|                |   | KMP responsible for internal controls and compliance attend every IRMC meeting.   |
|                |   | Board has delegated the function of overseeing Internal Audit<br>Department (IAD) to a board sub -committee namely, Board Audit<br>Review Committee (BARC).   |
|                |   | Board exercise oversight of the affairs of the Bank by KMP through<br>the minutes of the meetings of the BSC, IRMC, BARC and Assets<br>Liabilities Management Committee (ALCO) tabled at Board meetings.  |
| 3 (1) (i) (i)  | Periodically assess the effectiveness of the board of directors' own governance practices, including  (i) the selection, nomination and election of directors and key management personnel;   | Complied  The Board appraises its performance annually by using the Board of Directors self assessment questionnaire. The responses received from the Directors are reviewed by the Senior Director and discussed at the Board meeting.   |
|                | <ul><li>(ii) the management of conflicts of interests and</li><li>(iii) the determination of weaknesses and implementation of changes where necessary.</li></ul>  |   |

| Rule<br>Number | Rule   | Remarks  |
|----------------|--|--|
| 3 (1) (i) (j)  | Ensure that the bank has an appropriate succession   | Complied   |
|                | plan for key management personnel.   | A comprehensive succession planning process is undertaken for KMP. The process involves identification of senior officers and grooming them to take over Corporate Management positions.   |
|                |  | Succession Plan for KMP has been approved by the Board.  |
|                |  | The Bank is also in the process of developing the leadership capabilities of certain corporate management members via a structured leadership development program through which the Bank may identify a possible successor to the CEO. However the Bank also would keep the option open to identify a successor from the external market based on the requirements of the Bank. Hence the currently approved succession plan does not identify a person for succession to the position of CEO. Nomination Committee has already commenced the process of making a decision on the CEO's position including succession. |
|                |  | Human Resources Department is vested with the responsibility of revising and keeping the succession planning process up to date.   |
|                |  | Succession at Board levels is ensured through maintaining the Board composition at a level higher than the statutorily required minimum number. This permits the Board to carefully fill any sudden vacancy created without an adverse impact on the functionality.  |
| 3 (1) (i) (k)  | Meet regularly, on a needs basis, with the key   | Complied   |
|                | management personnel to review policies, establish communication lines and monitor progress towards corporate objectives | Refer comment on 3 (1) (i) (h) above   |
| 3 (1) (i) (l)  | Understand the regulatory environment and ensure   | Complied   |
|                | that the bank maintains an effective relationship with regulators.   | The Company Secretary is statutorily responsible for communications with the Registrar of Companies. This is included in the JD of the Company Secretary.  |
|                |  | Maintaining an effective relationship with the regulators is carried out through diligent compliance with applicable rules and regulations. This is included in the JD of Compliance Officer.  |
|                |  | Compliance with statutory regulations is monitored regularly by the Board. The Compliance Officer of the Bank submits a monthly compliance report which includes all returns submitted to the regulators, to the Board through the CEO. A monthly report is submitted to the IRMC by the Compliance Officer capturing interactions with the Regulators and actions to be taken on new regulations.   |

| Rule<br>Number | Rule  | Remarks   |
|----------------|---|---|
| 3 (1) (i) (m)  | Exercise due diligence in the hiring and oversight of external auditors   | Complied  Board has delegated this function to the BARC. TOR of the BARC contains provisions for hiring and oversight of External Auditors. The appointment of the External Auditor is made at the Annual General Meeting.  |
| 3 (1) (ii)     | The Board shall appoint the chairman and the chief executive officer and define and approve the functions and responsibilities of the chairman and the chief executive officer in line with direction 3 (5) of these Directions.  | <b>Complied</b> Functions and the responsibilities of the Chairman and the CEO have been separated and approved by the Board.   |
|                | Board procedure   |   |
| 3 (1)(iii)     | The Board shall meet regularly and board meetings shall be held at least twelve times a year at approximately monthly intervals. Such regular board meetings shall normally involve active participation in person of a majority of directors entitled to be present.  Obtaining the board's consent through the circulation of written resolutions/papers shall be avoided as far as possible. | Complied  Board met 14 times in the year on a monthly basis with three meetings being held in the month of September. Directors actively participate at such meetings. Any concern or comment by such directors requiring action is minuted.  Approval of the Board by circular resolutions has been kept to a minimum and resorted to only where necessary. Such resolutions are also submitted to the subsequent Board meeting as an agenda item for confirmation enabling a further discussion on the matter if required.  |
| 3 (1) (iv)     | The board shall ensure that arrangements are in place to enable all directors to include matters and proposals in the agenda for regular board meetings where such matters and proposals relate to the promotion of business and the management of risks of the bank.   | Complied  Approved Board procedure includes a provision to indicate that all Directors are entitled to include such matters and proposals in the agenda for Board Meetings. Also monthly meetings are scheduled and informed to the Board at the beginning of each year to facilitate this.   |
| 3(1) (v)       | The Board procedures shall ensure that notice of at least 7 days is given of a regular board meeting to provide all directors an opportunity to attend. For all other board meetings, reasonable notice may be given.   | Complied In terms of Clause 1.2 of the Board Procedure, the schedule of dates of meetings for the year is approved by the Board at, or before the, first Board meeting of the year and such approved schedule is notified to every Director thereby giving more than 7 days notice.  Clause 2.3 provides that any change of the schedule shall be notified to the Directors at least 7 days prior to the date of the meeting.  Clause 2.4 provides that any meeting other than that contained in the Schedule shall be given 7 days prior notice unless all the directors |

| Rule<br>Number | Rule   | Remarks   |
|----------------|--|---|
| 3 (1) (vi)     | The Board procedures shall ensure that a director,   | Complied  |
|                | who has not attended at least two-thirds of the meetings in the period of 12 months immediately preceding or has not attended the immediately preceding three consecutive meetings held, shall cease to be a Director. Participation at the directors' meetings through an alternate director shall, however, be acceptable as attendance. | Clause 6 of the approved Board procedure contains a similar provision.  |
|                |  | Details of the Directors attendance is set out on Page 44 of the Annual Report, 2017.   |
|                |  | No director has violated this requirement during the financial year 2017.   |
| 3(1)(vii)      | The Board shall appoint a company secretary who satisfies the provisions of section 43 of the Banking Act No.30 of 1988, whose primary responsibilities shall be to handle the secretariat services to the board and shareholder meetings and to carry out other functions specified in the statutes and other regulations.                | Complied  |
|                |  | The Company Secretary who is an Attorney-at-Law satisfies the provisions contained in Section 43 of the Banking Act.  |
|                |  | JD of the Company Secretary includes the responsibilities to handle the secretariat services to the Board and shareholder meetings and carry out other functions specified in the statutes and other regulations. |
| 3(1) (viii)    | All directors shall have access to advise and services   | Complied  |
|                | of the company secretary with a view to ensure that board procedures and all applicable rules and regulations are followed.  | All Directors have access to the advice and services of the Company Secretary.  |
|                | J  | Clause 8.3 of the Board Procedure provides for same.  |
| 3 (1) (ix)     | The company secretary shall maintain the minutes of Board meetings and such minutes shall be open for inspection at any reasonable time, on reasonable notice by any director.   | Complied  |
|                |  | Board minutes are maintained by the Company Secretary. Clause 9.1 of the Board Procedure also provides for same. The Directors have access to the Board papers and minutes through a secure electronic link.      |

| Rule<br>Number | Rule  | Remarks   |
|----------------|---|---|
| 3(1)(x)        | Minutes of Board meetings shall be recorded in sufficient detail so that it is possible to gather from the minutes, as to whether the board acted with due care and prudence in performing its duties.  | Complied  Minutes of Board meetings are recorded in sufficient detail to enable a proper assessment to be made of the depth of deliberations at the meetings.   |
|                | The minutes shall serve as a reference for regulatory and supervisory authorities to assess the depth of deliberations at the board meetings. Therefore the minutes of a board meeting shall clearly contain or refer to the following;  (a) A summary of data and information used by the Board in its deliberations  (b) The matters considered by the board  (c) The fact finding discussions and the issues of contention or dissent which may illustrate whether the Board was carrying out its duties with due care and prudence.  (d) The testimonies and confirmations of relevant executives which indicate compliance with the Board's strategies and policies and adherence to relevant laws and regulations  (e) The Board's knowledge and understanding of the risks to which the bank is exposed and an | Every paper submitted to the Board seeking approval of the Board contains recommendations from the executive management and also discloses a reasonable basis for making such recommendations.  Minutes will refer to the paper which contains the data and opinions relied on by the Board and also contain any other matter considered by the Board outside what is contained in the paper (if any). Minutes are to be read with the relevant board paper. Reference of the paper considered is included in the minute.  Clause 9.4 of the Board procedure also provides for the contents of the Board minutes. |
|                | overview of the risk management measures adopted  (f) The decisions and board resolutions.  |   |
| 3 (1) (xi)     | There shall be a procedure agreed by the Board to enable directors, upon reasonable request, to seek independent professional advise in appropriate circumstances, at the bank's expense.  The Board shall resolve to provide separate independent professional advice to directors to assist the relevant director or directors to discharge his/her/their duties to the bank.   | Complied  Approved Board procedure includes a provision to enable the Directors to seek independent professional advice at the Bank's expense.  |

| Rule<br>Number | Rule  | Remarks  |
|----------------|---|--|
| 3(1)(xii)      | Directors shall avoid conflicts of interests, or the appearance of conflicts of interests, in their activities with, and commitments to, other organizations or related parties.  If a director has a conflict of interest in a matter to be considered by the board, which the board has determined to be material, the matter should be dealt with at a board meeting, where independent non executive directors [refer to direction 3(2)(iv) of these Directions] who have no material interest in the transaction, are present.  Further a director shall abstain from voting on any board resolution in relation to which he/she or any of his/her close relation or a concern in which a director has substantial interest, is interested, and he/she shall not be counted in the quorum for the relevant agenda item at the board meeting. | Clause 10 of the Board procedure specifically addresses avoidance of conflicts of interest.  Board has made a determination as to what should be considered as material and such matters have been dealt by the Board as required by the Rule. Directors abstain from participating in the discussions, voicing their opinion or approving in situations where there is a conflict of interest. Board minutes provide evidence of compliance.            |
| 3(1)(xiii)     | The board shall have a formal schedule of matters specifically reserved to it for decision to ensure that the direction and control of the bank is firmly under its authority.  | Complied  There is a schedule of matters reserved for Board approval which has been approved by the Board.   |
| 3 (1) (xiv)    | The board shall, if it considers that the bank is, or is likely to be, unable to meet its obligations or is about to become insolvent or is about to suspend payments due to depositors and other creditors, forthwith inform the Director of Bank Supervision of the situation of the bank prior to taking any decision or action.   | Complied  Such a situation has not arisen. Board is furnished with sufficient information on a regular basis to enable the Board to act in the required manner if such a situation arises.  Board has also approved and put in place a robust ALCO mechanism that would keep the liquidity position under control.  IRMC discusses in detail the Key Risk Goals at each IRMC meeting and the minutes of the IRMC are submitted to the Board accordingly. |
| 3 (1) (xv)     | The board shall ensure that the bank is capitalized at levels as required by the Monetary Board in terms of the capital adequacy ratio and other prudential grounds.  | Complied  The Bank is in compliance with regulatory and prudential requirements relating to capital adequacy. Capital Adequacy Ratios are submitted to the Board quarterly. IRMC also monitors this on a monthly basis through Key Risk Goals.   |
| 3 (1) (xvi)    | The Board shall publish in the Bank's Annual Report, an annual corporate governance report setting out the compliance with Direction 3 of these Directions.   | Complied  Report is published in page 42 of the Annual Report of 2017.   |

| Rule<br>Number | Rule   | Remarks  |
|----------------|--|--|
| 3 (1) (xvii)   | The board shall adopt a scheme of self assessment to be undertaken by each director annually and maintain records of such assessments.   | Complied  The Board appraises its performance by using the Board evaluation form which is filled by each director in relation to business strategy and contributions of Board members based on their field of expertise, annually. The responses are collated and reviewed by the Senior Director and discussed at the Board meeting.  The records of these assessments are maintained with the Company Secretary. |
| 3 (2)          | The Board's composition  |  |
| 3(2)(i)        | The number of directors on the board shall not be less than 7 and not more than 13   | Complied  Board composition was in compliance with this requirement throughout the year.   |
| 3(2)(ii)(A)    | The total period of service of a Director other than a director who holds the position of chief executive officer shall not exceed nine years, and such period in office shall be inclusive of the total period of service served by such director up to January 1st, 2008.  | Complied  No Director served for a period exceeding Nine years during the year.  |
| 3(2)(iii)      | An employee of a bank may be appointed, elected or nominated as a director of the bank (hereinafter referred to as an 'executive director') provided that the number of executive directors shall not exceed one-third of the number of directors of the board. In such an event, one of the executive directors shall be the chief executive officer of the bank. | Complied  The Board consisted of thirteen directors with one Executive Director and twelve Non Executive Directors as at 31st December, 2017.  Number of Executive Directors has not exceeded the specified number at any time during the year.  |

| Rule<br>Number | Rule  | Remarks  |
|----------------|---|--|
| 3(2)(iv)       | The board shall have at least three independent non executive directors or one third of the total number of directors, whichever is higher. This sub direction shall be applicable from January 1st, 2010 onwards.  A non executive director shall not be considered                                    | Complied  The Bank had six Independent Non Executive Directors out of a total of thirteen Directors as at 31st December, 2017 which complies with the requirement. |
|                | independent if he/she;  |  |
|                | <ul> <li>a) has direct and indirect shareholding of more<br/>than 1% of the bank;</li> </ul>  |  |
|                | <ul> <li>b) currently has or had during the period of<br/>two years immediately preceding his/<br/>her appointment as director, any business<br/>transactions with the bank as described in<br/>Direction 3 (7) hereof, exceeding 10% of the<br/>regulatory capital of the bank;</li> </ul>             |  |
|                | <ul> <li>c) has been employed by the bank during the<br/>two year period immediately preceding the<br/>appointment as director</li> </ul>   |  |
|                | <ul> <li>d) has a close relation who is a director or<br/>chief executive officer or a member of<br/>key management personnel or a material<br/>shareholder of the bank or another bank. For<br/>this purpose a 'close relation' shall mean the<br/>spouse or a financially dependent child;</li> </ul> |  |
|                | e) represents a specific stakeholder of the bank  |  |
|                | <ul> <li>f) is an employee or a director or a material<br/>shareholder in a company or business<br/>organization;</li> </ul>  |  |
|                | <ol> <li>which currently has a transaction with the bank<br/>as defined in Direction 3(7) of these Directions,<br/>exceeding 10% of the regulatory capital of the<br/>bank, or</li> </ol>   |  |
|                | <ol> <li>in which any of the other directors of the bank<br/>are employed or are directors or are material<br/>shareholders; or</li> </ol>  |  |
|                | <ul><li>111. in which any of the other directors of the bank have a transaction as defined in Direction</li><li>3(7) of these Directions, exceeding 10% of regulatory capital in the bank</li></ul>   |  |
| 3 (2) (v)      | In the event an alternate director is appointed to represent an independent director, the person so appointed shall also meet the criteria that applies to the independent director.  | Not Applicable  No alternate director has been appointed to represent an independent Director.   |

| Rule<br>Number | Rule   | Remarks  |
|----------------|--|--|
| 3(2)(vi)       | Non executive directors shall be persons with credible track records and/or have necessary skills and experience to bring an independent judgment to bear on issues of strategy, performance and resources.  | Complied  Directors possess qualifications and experience to meet the criteria specified in the Rule. Brief profiles of the Directors are given on pages 14 to 17 of the Annual Report, 2017.  Directors nominate names of eminent professionals or academics from various disciplines to the Board Nomination Committee which peruse the profiles and recommends suitable candidates to the Board.  Central Bank approval is also obtained for all new appointments and for continuing directors, annually. |
| 3(2)(vii)      | A meeting of the board shall not be duly constituted, although the number of directors required to constitute the quorum at such meeting is present, unless more than one half of the number of directors present at such meeting are non executive directors. This sub direction shall be applicable from January 1, 2010 onwards.  | <b>Complied</b> All meetings have been attended by a majority of Non Executive Directors.  |
| 3 (2) (viii)   | The Independent non-executive directors shall be expressly identified as such in all corporate communications that disclose the names of directors of the bank. The bank shall disclose the composition of the board, by category of directors, including the names of the chairman, executive directors, non executive directors and independent non executive directors in the annual corporate governance report. | Complied  Composition of the Board, including the names of the Chairman, Executive Directors, Non Executive Directors and Independent Non- Executive directors are disclosed in page 44 of the Annual Report, 2017.  |
| 3 (2) (ix)     | There shall be a formal, considered and transparent procedure for the appointment of new directors to the board. There shall also be procedures in place for the orderly succession of appointments to the board.  | Complied  A Board composition and succession plan is in place. All appointments are considered and approved by the Nomination Committee and by the full Board thereafter in addition to obtaining approval from the Central Bank of Sri Lanka.   |
| 3 (2) (x)      | All directors appointed to fill a casual vacancy shall be subject to election by shareholders at the first general meeting after their appointment.  | <b>Complied</b> No new appointments were made to fill casual vacancies during the year.  |

| Rule<br>Number | Rule   | Remarks  |
|----------------|--|--|
| 3(2)(xi)       | If a director resigns or is removed from office, the board shall :   | Complied  No resignation/ removal of a director took place during the year.  |
|                | <ul> <li>(a) announce the director's resignation or removal and the reasons for such removal or resignation including but not limited to information relating to the relevant director's disagreement with the bank, if any; and</li> <li>(b) issue a statement confirming whether or not</li> </ul>   |  |
|                | there are any matters that need to be brought to the attention of shareholders   |  |
| 3(2)(xii)      | A director or an employee of a bank shall not be   | Complied   |
|                | appointed, elected or nominated as a director of another bank except where such bank is a subsidiary company or an associate company of the  | Based on the quarterly declarations submitted by individual directors in the year 2017, no director is a Director of another Bank.   |
|                | first mentioned bank.  | Letter of appointment of employees includes a clause which stipulates that an employee shall not have any dealing with any other financial institution.  |
| 3(3)           | Criteria to assess the fitness and propriety of directors  |  |
|                | In addition to provisions of Section 42 of the Banking Act No.30 of 1988, the criteria set out below shall apply to determine the fitness and propriety of a person who serves or wishes to serve as a director of a bank. Non-compliance with any one of the criteria as set out herein shall disqualify a person to be appointed, elected or nominated as a director or to continue as a director. |  |
| 3(3) (i)       | The age of a person who serves as a director shall not exceed 70 years.  | There are no directors who are over 70 years of age.   |
| 3(3)(ii)       | A person shall not hold office as a director of more than 20 companies/entities/institutions inclusive of subsidiaries or associate companies of the bank.   | Complied  No director of the Bank holds Directorships in more than 20 companies.   |
| 3 (4)          | Management functions delegated by the Board  |  |
| 3 (4) (i)      | The directors shall carefully study and clearly understand the delegation arrangements in place  | Complied  Clause 7 of the Board Procedure includes a provision for delegation of powers by the Board. TORs of all Board sub committees have been approved by the Board. All delegations have been done by the Board after due consideration. |
| 3 (4) (ii)     | The board shall not delegate any matters to a  | Complied   |
|                | board committee, chief executive officer, executive directors or key management personnel, to an extent that such delegation would significantly hinder or reduce the ability of the board as a whole to discharge its functions.  | Refer comment on 3.4.(i) above.  |

| Rule<br>Number | Rule   | Remarks   |
|----------------|--|---|
| 3 (4) (iii)    | The board shall review the delegation process in place on a periodic basis to ensure that they remain relevant to the needs of the bank.   | Complied  As and when new requirements have arisen, the Board has reviewed and amended delegation arrangements based on the recommendations made by the management.   |
| 3 (5)          | The Chairman and the Chief Executive Officer   |   |
| 3 (5) (i)      | The roles of the chairman and the chief executive officer shall be separate and shall not be performed by the same individual.   | Complied  Roles of the Chairman and the CEO are separated and held by two separate individuals. Chairman provides leadership to the Board while the CEO manages the day to day operations of the Bank giving effect to the strategies and policies approved by the Board. |
| 3 (5) (ii)     | The chairman shall be a non executive director and preferably an independent director as well.  In the case where the chairman is not an independent director, the board shall designate an  | Complied  Mr. Krishan Balendra, a Non Executive Director is the Chairman.  An Independent Non Executive Director Mr. Murtaza Jafferjee  |
|                | Independent Director as the Senior Director with suitably documented terms of reference to ensure a greater independent element.  The designation of the Senior Director shall be disclosed in the bank's Annual Report.   | functions as the Senior Director. TOR of the Senior Director is approved by the Board.  The designation of the Senior Director has been disclosed in the Annual Report, 2017.   |
| 3 (5) (iii)    | The board shall disclose in its corporate governance report, which shall be an integral part of its Annual Report, the identity of the chairman and the chief executive officer and the nature of the relationship [including financial, business, family or other material/relevant relationship (s), if any], between the chairman and the chief executive officer and the relationships among members of the board. | Complied  The identity of the Chairman and the Chief Executive Officer and the absence of a relationship between the two persons are disclosed in the Annual Report 2017.   |
| 3 (5) (iv)     | The chairman shall;  (a) provide leadership to the board  (b) ensure that the board works effectively and discharges its responsibilities; and  (c) ensure that all key and appropriate issues are discussed by the board in a timely manner.  | Complied  These are considered as the three key responsibilities of the Chairman and included in the 'Functions of the Chairman and the CEO' approved by the Board.  The requirement is further covered by the self evaluation process of the Board.                      |
| 3 (5) (v)      | The chairman shall be primarily responsible for drawing up and approving the agenda for each board meeting, taking into account where appropriate, any matters proposed by the other directors for inclusion in agenda. The chairman may delegate the drawing up of the agenda to the company secretary.   | Complied  According to Clause 3 of the approved Board Procedure, drawing up of the agenda has been delegated to the Company Secretary with strict adherence to the guidelines given in the said Procedure   |

| Rule<br>Number | Rule  | Remarks  |
|----------------|---|--|
| 3 (5) (vi)     | The chairman shall ensure that all the directors are properly briefed on issues arising at board meetings and also ensure that directors receive adequate information in a timely manner. | Complied   |
|                |   | This has been identified as a responsibility of the Chairman, in the paper on 'Functions of the Chairman and the CEO' which was approved by the Board.   |
|                |   | Provision contained in Clause 2.2 of the approved Board Procedure strengthens this requirement.  |
| 3 (5) (vii)    | The chairman shall encourage all directors to make  | Complied   |
|                | a full and active contribution to the board's affairs<br>and take the lead to ensure that the board acts in the<br>best interests of the bank.  | There is active participation by all directors at the Board meetings as well as at Board sub committee meetings as evidenced in the minutes.   |
|                |   | The Board appraises its performance by using the Board evaluation form which is filled by each director in relation to business strategy and contributions of Board members based on their field of expertise. |
| 3 (5) (viii)   | The chairman shall facilitate the effective   | Complied   |
|                | contribution of non-executive directors in particular and ensure constructive relations between executive and non-executive directors   | Refer comment under 3 (5) (vii).   |
| 3 (5) (ix)     | The chairman, shall not engage in activities involving direct supervision of key management personnel or any other executive duties whatsoever.   | Complied   |
|                |   | Chairman is a Non Executive Director and does not engage in day to day supervision of management or other executive duties   |
| 3 (5) (x)      | The chairman shall ensure that appropriate steps are taken to maintain effective communication with shareholders and that the views of shareholders are communicated to the board.        | Complied   |
|                |   | This has been identified as a responsibility of the Chairman, in the paper on 'Functions of the Chairman and the CEO' which was approved by the Board.   |
|                |   | A communications policy has also been approved by the Board. The communication policy includes a provision for communication with shareholders.  |
| 3 (5) (xi)     | The chief executive officer shall function as   | Complied   |
|                | the apex executive-in-charge of the day-to-day management of the bank's operations and business.  | The Board approved paper on 'Functions of the Chairman and CEO' evidences the requirement of the rule.   |
| 3 (6)          | Board appointed committees  |  |
| 3 (6) (i)      | Each bank shall have at least the following   | Complied   |
|                | committees; 3(6)(ii) -Audit Committee   | The Bank has established all four Board sub committees as required by the Rule.  |
|                | 3(6)(iii)-Human Resources and Remuneration committee  |  |
|                | 3(6)(iv)-Nomination Committee   |  |

| Rule<br>Number | Rule  | Remarks  |
|----------------|---|--|
|                | Each committee shall report directly to the board.  | Complied  All minutes of the Board sub committees are submitted to the Board and constitute a regular agenda item.   |
|                | <ul> <li>Each committee shall appoint a secretary to<br/>arrange the meetings and maintain minutes,<br/>records etc. under the supervision of the<br/>chairman of the committee</li> </ul>  | Complied  All sub committees have formally appointed secretaries.  |
|                | The board shall present a report of the performance on each committee, on their duties and roles at the annual general meeting  | Complied  Reports are contained in the Annual Report of 2017.  |
| 3 (6) (ii)     | Audit committee   |  |
| 3 (6) (ii) (a) | The chairman of the committee shall be an independent non-executive director who possesses qualifications and experience in accountancy and / or audit.   | Complied  The Chairperson of the Board Audit Review Committee (BARC) is an independent Non Executive Director. She is a Fellow Member of the Institute of Chartered Accountants of Sri Lanka and of the Chartered Institute of Management Accountants, UK and she possesses the relevant experience required for the position.   |
| 3 (6) (ii) (b) | All members of the committee shall be non-  | Complied   |
|                | executive directors   | All members of the BARC are non executive directors.   |
| 3 (6) (ii) (c) | The committee shall make recommendations on matters in connection with;  (i) the appointment of the external auditor for audit services to be provided in compliance with the relevant statutes;  (ii) the implementation of the Central Bank guidelines issued to auditors from time to time;  (iii) the application of the relevant accounting standards; and  (iv) the service period, audit fee and any resignation or dismissal of the auditor, provided that the engagement of the Audit partner shall not exceed five years, and that the particular Audit partner is not re-engaged for the audit before the expiry of three years from the date of the completion of the previous term | <ul> <li>The reappointment of the external auditor for audit services has been recommended to the Board by the BARC.</li> <li>The BARC has discussed the implementation of CBSL guidelines issued to auditors from time to time and the application of the relevant accounting standards.</li> <li>The BARC ensures that the service period of the engagement of the External Audit partner shall not exceed five years, and that the particular Audit partner is not re-engaged for the audit before the expiry of three years from the date of the completion of the previous term.</li> <li>The External Audit Partner was rotated during 2017 to comply with the requirements of this Direction.</li> <li>The BARC evaluates and makes recommendations to the Board with regard to the audit fee.</li> </ul> |
| 3 (6) (ii) (d) | The committee shall review and monitor the external auditor's independence and objectivity and the effectiveness of the audit process in accordance with applicable standards and best practices.   | Complied  The BARC obtains representations from the External Auditor on their independence and that the audit is carried out in accordance with the Sri Lanka Auditing Standards.  |

|                | 7   |  |
|----------------|---|--|
| Rule<br>Number | Rule  | Remarks  |
|                |   |  |
| 3 (6) (ii) (e) | The committee shall develop and implement a policy on the engagement of an external auditor to provide non-audit services that are permitted under the relevant statutes, regulations, requirements and guidelines. In doing so, the committee shall ensure that the provision by an external auditor of non – audit services does not impair the external auditor's independence or objectivity. When assessing the external auditor's independence or objectivity in relation to the provision of non audit services, the committee shall consider;  I. whether the skills and experience of the audit firm make it a suitable provider of the non-audit services;  11. whether there are safeguards in place to ensure that there is no threat to the objectivity and/or independence in the conduct of the audit resulting from the provision of such services by the external auditor; and | Complied  The matters referred to in the Rule are covered in the terms of reference of the BARC and are exercised with due care and diligence.  Further, a separate policy on the engagement of the external auditor to provide non-audit services was developed by the BARC and approved by the Board of Directors to covers all aspects stated in this Direction. This Policy was reviewed by the BARC and was approved by the Board of Directors in April 2017. |
|                | the related fee levels and the fee levels individually and in aggregate relative to the audit firm, pose any threat to the objectivity and/or independence of the external auditor  |  |
| 3 (6) (ii) (f) | The committee shall, before the audit commences, discuss and finalize with the external auditors the nature and scope of the audit, including;  (i) an assessment of the bank's compliance with the relevant directions in relation to corporate governance and the management's internal controls over financial reporting;  | Complied  The BARC Terms of Reference requires the BARC to discuss and finalise with the External Auditor the nature and scope of the audit. In order to comply, the External Auditors make a presentation at the BARC meeting detailing the proposed audit plan and scope. The Committee discussed and finalized the audit plan and scope with the External Auditor.  |
|                | <ul> <li>(ii) the preparation of financial statements for external purposes in accordance with relevant accounting principles and reporting obligations; and</li> <li>(iii) the coordination between firms where more than one audit firm is involved.</li> </ul>   | During the tenure of the audit, regular status updates were obtained and discussed at the BARC meetings.  As all audits within the group are carried out by the same External Auditor, there was no requirement to discuss arrangements for coordinating activities with other auditors.   |

| Rule<br>Number | Rule   | Remarks  |
|----------------|--|--|
| 3 (6) (ii) (g) | The committee shall review the financial information of the bank, in order to monitor the integrity of the financial statements of the bank, its annual report, accounts and quarterly reports prepared for disclosure, and the significant financial reporting judgments contained therein. In reviewing the bank's annual report and accounts and quarterly reports before submission to the board, the committee shall focus particularly on;  (i) major judgmental areas  (ii) any changes in accounting policies and practices  (iii) significant adjustments arising from the audit  (iv) the going concern assumption; and  (v) the compliance with relevant accounting standards and other legal requirements. | Complied  The committee reviews / comments and suggests recommendations on the Bank's financial information and reports that are submitted by the CEO/CFO and ensure the relevance of the Financial statements prepared for disclosure and published in the Bank's annual report and in the quarterly unaudited Financial statements and reports.  Separate BARC meetings were held in 2017 to review / discuss and make recommendations to the Board on Financial Statements. |
| 3 (6) (ii) (h) | The committee shall discuss issues, problems and reservations arising from the interim and final audits, and any matters the auditor may wish to discuss including those matters that may need to be discussed in the absence of key management personnel, if necessary.   | Complied  The BARC met the External Auditors in the absence of the management of the bank on two occasions in 2017. The External Auditors were invited to draw the attention of BARC to any areas of concern or any matter they wish to raise regarding the accounts or otherwise.   |
| 3 (6) (ii) (i) | The committee shall review the external auditor's management letter and the management's response thereto.   | Complied  Regular discussions with the External Auditors were carried out on the Audit Completion Letter (the management letter) and the management's response thereto. The BARC has also issued appropriate recommendations and guidance where necessary to ensure that such matters are resolved satisfactorily.   |

| Rule<br>Number | Rule   | Remarks  |
|----------------|--|--|
| 3 (6) (ii) (j) | The committee shall take the following steps with regard to the internal audit function of the bank;  (i) Review the adequacy of the scope, functions and resources of the internal audit department, and satisfy itself that the department has the necessary authority to carry out its work;  (ii) Review the internal audit programme and results of the internal audit process and, where necessary, ensure that appropriate actions are taken on the recommendations of the internal audit department;  (iii) Review any appraisal or assessment of the performance of the head and senior staff members of the internal audit department.  (iv) Recommend any appointment or termination of the head, senior staff members and outsourced service providers to the internal audit function;  (v) Ensure that the committee is apprised of resignations of senior staff members of the internal audit department including the chief internal auditor and any outsourced service providers, and to provide an opportunity to the resigning senior staff members and outsourced service providers to submit reasons for resigning  (vi) Ensure that the internal audit function is independent of the activities it audits and that it is performed with impartiality, proficiency and due professional care; | The BARC carries out the following with regard to the Internal Audit function:  (i) reviews the adequacy of the internal audit function and ensures that it conforms with the Internal Audit Charter which was reviewed in 2016 and approved by the Board of Directors.  The annual audit plan of the Internal audit as well as the staff requirements were reviewed/ discussed at the time of approving the Audit Plan.  (ii) The Audit plan for the year was approved by the BARC and the progress was reviewed on a regular basis.  The committee reviewed the internal audit reports and considered the findings, recommendations and corrective action.  (iii) The performance appraisal of the EVP- Internal Audit is undertaken by the Chairman of BARC in consultation with the other members of the BARC with adequate input by the CEO. Performance appraisals of senior staff are reviewed by the EVP-Internal Audit and presented to the BARC for their concurrence.  (iv) All senior appointments to the audit team were recommended by the BARC. One new appointment, was made to the Audit team during the year 2017.  (v) A process is in place to ensure that resignations of senior staff members of the internal audit department including the EVP-Internal Audit are advised to the Chairman BARC at periodic BARC meetings. (There have been no resignations of senior level staff during the year 2017).  (vi) The internal audit staff directly reports to EVP- Internal Audit who in turn directly reports to BARC for independence. The audits are performed with impartiality, proficiency and due professional care. |
| 3 (6) (ii) (k) | The committee shall consider the major findings of internal investigations and management's responses thereto  | Complied  Investigation reports were tabled at the BARC meeting together with a status update on ongoing investigations and the relevant issues were discussed in detail with suitable action points agreed upon.  |
| 3 (6) (ii) (l) | The chief finance officer, the chief internal auditor and a representative of the external auditors may normally attend meetings. Other board members and the chief executive officer may also attend meetings upon the invitation of the committee.  However, at least twice a year, the committee shall meet with the external auditors without the executive directors being present.   | Complied  CEO attends all BARC meetings upon invitation. Where it is deemed necessary, other corporate heads including the CFO are called for the meetings.  During the period under review, BARC met with the External Auditor on nine occasions including two occasions without the presence of the management.  |

| Rule<br>Number | Rule  | Remarks   |
|----------------|---|---|
| 3 (6) (ii) (m) | The committee shall have  | Complied  |
|                | (i) explicit authority to investigate into any matter within its terms of reference   | This has been covered in detail in the Terms of Reference of the BARC and Internal Audit Charter.   |
|                | (ii) the resources which it needs to do so  |   |
|                | (iii) full access to information; and   |   |
|                | <ul><li>(iv) authority to obtain external professional advise<br/>and to invite outsiders with relevant experience<br/>to attend, if necessary.</li></ul>   |   |
| 3 (6) (ii) (n) | The committee shall meet regularly, with due  | Complied  |
|                | notice of issues to be discussed and shall record its conclusions in discharging its duties and responsibilities.   | The committee met thirteen times during the year, 2017. Adequate notices of issues to be discussed are made available to all members of BARC. Minutes of proceedings of BARC are maintained by EVP-Internal Audit who functions as the secretary to BARC.   |
| 3 (6) (ii) (o) | The board shall disclose in an informative way,   | Complied  |
|                | (i) details of the activities of the audit committee  | Please refer the Board Audit Review Committee Report on page 166  |
|                | (ii) the number of audit committee meetings held in the year  | of the Annual Report, 2017.   |
|                | (iii) details of attendance of each individual director at such meetings  |   |
| 3 (6) (ii) (p) | The secretary of the Committee (who may be the company secretary or the head of the internal audit function) shall record and keep detailed minutes of the committee meetings.  | Complied  |
|                |   | Detailed minutes are maintained by the EVP- Internal Audit who is the secretary to the BARC.  |
| 3 (6) (ii) (q) | The Committee shall review arrangements by which employees of the bank may, in confidence, raise concerns about possible improprieties in financial reporting, internal control or other matters. Accordingly the committee shall ensure that proper arrangements are in place for the fair and independent investigation of such matters and for appropriate follow-up action and to act as the key representative body for overseeing the bank's relations with the external auditor. | Complied  |
|                |   | The committee reviews issues relating to violation of internal controls if any and the arrangements by which the staff of the Bank may in confidence raise concerns about possible improprieties. The Committee also ensured that the procedures for the independent investigations of such matters are appropriate and are in place. |
|                |   | The Whistle Blowing Policy provides for the confidentiality of potential whistle blowers. The Whistle Blowing Policy was developed by BARC and last reviewed and approved by the Board of Directors in September 2017.  |
|                |   | The BARC is the key representative body for overseeing the Banks' relations with the External Auditor and meets the Auditor on a regular basis to discharge this function.  |
| 3 (6) (iii)    | Human Resources and Remuneration Committee (HRRC)   |   |

| Rule<br>Number  | Rule   | Remarks  |
|-----------------|--|--|
| 3 (6) (iii) (a) | The committee shall determine the remuneration policy (salaries, allowances and other financial payments) relating to directors, CEO and key management personnel of the bank.   | Complied  Board approved remuneration policy is in place   |
| 3 (6) (iii)(b)  | The committee shall set goals and targets for the directors, CEO and key management personnel.   | Complied  Goals and targets are set by the Committee for the CEO which gets transformed as goals for the Key Management Personnel through the Balanced Scorecard process.  |
| 3 (6) (iii) (c) | The committee shall evaluate the performance of the CEO and key management personnel against the set targets and goals periodically and determine the basis for revising remuneration, benefits and other payments of performance-based incentives.    | Complied  Minutes of the meeting of the HRRC indicate that such evaluations and the proposal put forward by HR/CEO for the remuneration in 2017 has been approved.   |
| 3 (6) (iii) (d) | The CEO shall be present at all meetings of the committee, except when matters relating to the CEO are being discussed.  | Complied  Approved TOR includes the provisions stipulated. CEO has attended all meetings and was excused when matters relating to her were discussed   |
| 3 (6) (iv)      | Nomination Committee   |  |
| 3 (6) (iv) (a)  | The Committee shall implement a procedure to select/appoint new directors, CEO and key management personnel  | Complied  Approved TOR of the Nomination Committee includes the provisions stipulated.   |
| 3 (6) (iv) (b)  | The Committee shall consider and recommend (or not recommend) the re-election of current directors, taking into account the performance and contribution made by the director concerned towards the overall discharge of the board's responsibilities. | Complied  The Committee has considered and recommended re-election of directors in compliance with the Rule.   |
| 3 (6) (iv) (c)  | The committee shall set the criteria such as qualifications, experience and key attributes required for eligibility to be considered for appointment or promotion to the post of CEO and the key management positions.                                 | <b>Complied</b> Criteria has been set and included in the JDs of KMP approved by the Nomination Committee.   |
| 3 (6) (iv) (d)  | The committee shall ensure that directors, CEO and key management personnel are fit and proper persons to hold office as specified in the criteria given in Direction 3(3) and as set out in the Statutes.   | Complied  Affidavits and Declarations of the Directors and CEO were submitted to the Committee during 2017 in order for the Committee to determine the suitability of the Directors and CEO. Having considered the Affidavits & Declarations the Committee decided that the Directors and CEO are fit and proper persons to hold office. CBSL confirmation was also received on the fit and proper status of Directors |
| 3 (6) (iv) (e)  | The committee shall consider and recommend from time to time, the requirements of additional/ new expertise and the succession arrangements for retiring directors and key management personnel.   | Complied The Committee has met the criteria set out in the Rule.   |

| Rule<br>Number | Rule   | Remarks  |
|----------------|--|--|
| 3 (6) (iv) (f) | The committee shall be chaired by an Independent Director and preferably be constituted with a majority of Independent Directors.  The CEO may be present at the meetings by invitation.   | Complied  Mr. Murtaza Jafferjee, an Independent Non Executive Director and the Senior Director functions as the Chairman.  Out of the four members, two including the Chairman are independent.  CEO was invited to attend when her presence was deemed required by  |
| 3 (6) (v)      | Integrated Risk Management Committee (IRMC)  | the Committee.   |
| 3 (6) (v) (a   | Committee shall consist of at least three non-executive directors, chief executive officer and key management personnel supervising broad risk categories, i.e. credit, market, liquidity, operational and strategic risks.  The committee shall work with key management personnel very closely and make decisions on behalf of the board within the framework of the authority and responsibility assigned to the committee. | Complied  IRMC comprises of three non-executive directors, CEO and other relevant KMP.  Committee functions as per the Board approved TOR in close cooperation with relevant KMP  KMP in charge of risk management and control functions attend IRMC meetings regularly and other KMP attend and discuss the risk grids pertaining to their areas once a year.   |
| 3 (6) (v) (b)  | The committee shall assess all risks, i.e, credit, market, liquidity, operational and strategic risks to the bank on a monthly basis through appropriate risk indicators and management information. In the case of subsidiary companies and associate companies, risk management shall be done, both on a bank basis and group basis.   | Complied  Risk indicators are monitored by IRMC monthly through the Key Risk Goals paper. Key risks involved in the subsidiary companies are included in the Risk grids of the department overseeing such subsidiary and presented assessed and discussed at IRMC meetings. Each and every business/support unit of the Bank and subsidiary companies have separate risk grids populated using Risk and Control Self Assessment methodology covering all material risks. |
| 3 (6) (v) (c)  | The committee shall review the adequacy and effectiveness of all management level committees such as the credit committee and the asset-liability committee to address specific risks and to manage those risks within quantitative and qualitative risk limits as specified by the committee.   | Complied  The committee reviews the adequacy and effectiveness of all management level committees that has a relevance to risk. Minutes of Management level committees namely Investment Committee and ALCO are submitted to the Committee to review the adequacy and effectiveness of same However in view of the role played by the Board credit Committee, minutes of the management level credit committee have not been submitted to IRMC                           |
| 3 (6) (v) (d)  | The committee shall take prompt corrective action to mitigate the effects of specific risks in the case such risks are at levels beyond the prudent levels decided by the committee on the basis of the bank's policies and regulatory and supervisory requirements.   | Complied  Risks are monitored through monthly submission of Key Risk Goals report as well as bank risk grid submitted to live IRMC meetings where corrective action has been taken as reflected in the minutes.  |

| Rule<br>Number | Rule  | Remarks  |
|----------------|---|--|
| 3 (6) (v) (e)  | The committee shall meet at least quarterly to assess all aspects of risk management including updated business continuity plans.   | Complied  The IRMC has held meetings once in two months  |
| 3 (6) (v) (f)  | The committee shall take appropriate actions against the officers responsible for failure to identify specific risks and take prompt corrective actions as recommended by the committee, and/or as directed by the Director of Bank Supervision.  | Currently Committee monitors risk Management by Departments through the departmental risk grids. In the event action is required against an officer found to have failed in identifying specific risks and take prompt corrective actions as recommended by the committee, action will be taken against him/her in terms of the Bank's established Human Resources policy.  The Committee is authorized to direct Chief Executive Officer to take appropriate actions against the officers responsible for failure to identify specific risks and take prompt corrective actions as recommended by the Committee and is documented in the TOR of IRMC. |
| 3 (6) (v) (g)  | The committee shall submit a risk assessment report within a week of each meeting to the board seeking the board's views, concurrence and/or specific directions.   | Complied  A report has been submitted to the Board after each IRMC meeting as required by the Rule. In addition minutes of all IRMC meetings have been submitted to the Board.   |
| 3 (6) (v) (h)  | The committee shall establish a compliance function to assess the bank's compliance with laws, regulations, regulatory guidelines, internal controls and approved policies on all areas of business operations. A dedicated compliance officer selected from key management personnel shall carry out the compliance function and report to the committee periodically. | Complied  The Compliance officer submits a report to the Committee at every meeting. The Bank has established a separate Compliance Division to assess the Bank's compliance. The Compliance Officer carries out the compliance function and report to the committee periodically on Bank's compliance with laws, regulations and approved policies on all areas of business operations.   |

| Rule<br>Number | Rule  | Remarks  |
|----------------|---|--|
| 3 (7)          | Related Party Transactions  |  |
| 3 (7) (i)      | The Board shall take the necessary steps to avoid any conflicts of interest that may arise from any transaction of the bank with any person, and particularly with the following categories of persons who shall be considered as 'related parties' for the purpose of this Direction   | Complied  Board procedure contains provisions on avoiding conflicts of interests.  Bank's credit policy contains provisions for ensuring compliance.  Necessary steps have been taken by the Board to avoid any conflicts of interests that may arise, in transacting with related parties as per the definition in the direction.   |
|                | b) Any of the bank's associate companies  c) Any of the directors of the bank  d) Any of the bank's key management personnel  e) A close relation of any of the bank's directors or  key management personnel  e) A close relation of any of the bank's directors or  | Further, as evidenced by the minutes of Board meetings including the Board minute in September 2017 that evidences a re-evaluation of the existing facilities, the Board ensures that related parties are not accorded any preferential treatment over and above those accorded to similarly placed non-related parties. Board has also approved a framework for managing Relate Party Transactions and monitors its implementation through Related Party Transactions Review Committee. |
| 3 (7) (ii)     | The type of transactions with related parties that shall be covered by this Direction shall include the following;  a) The grant of any type of accommodation, as defined in the Monetary Board's Directions on maximum amount of accommodation  b) The creation of any liabilities of the bank in the form of deposits, borrowings and investments  c) The provision of any services of a financial or non financial nature provided to the bank or received from the bank  d) The creation or maintenance of reporting lines and information flows between the bank and any related parties which may lead to the sharing of potentially proprietary, confidential or otherwise sensitive information that may give benefits to such related parties. | Complied  The Board approved related party policy contains provisions for same.  |

| Rule<br>Number | Rule   | Remarks  |  |  |  |  |
|----------------|--|--|--|--|--|--|
| 3 (7) (iii)    | The board shall ensure that the bank does not engage in transactions with related parties as defined in Direction 3(7)(i) above, in a manner that would grant such parties 'more favourable treatment' than that accorded to other constituents of the bank carrying on the same business. In this context, 'more favourable treatment' shall mean and include treatment, including the; | Complied  Refer comment in 3 (7) (i) above  Board approved Related Party Transactions policy contains provision to ensure compliance.  Board has taken steps to establish a Related Party Transactions Review Committee which has been entrusted with the task of ensuring |  |  |  |  |
|                | <ul> <li>a) Granting of 'total net accommodation' to related<br/>parties, exceeding a prudent percentage of the<br/>bank's regulatory capital, as determined by the<br/>board. For purpose of this sub- direction;</li> </ul>  | that a robust framework exists for approving, managing and reporting related party transactions in accordance with applicable rules. This committee met four times during the year 2017.   |  |  |  |  |
|                | <ol> <li>'Accommodation' shall mean accommodation<br/>as defined in the Banking Act Directions<br/>No.7 of 2007 on Maximum Amount of<br/>Accommodation.</li> </ol>   |  |  |  |  |  |
|                | 11. the 'total net accommodation' shall be computed by deducting from the total accommodation, the cash collateral and investments made by such related parties in the Bank's share capital and debt instruments with a maturity of 5 years or more.   |  |  |  |  |  |
|                | b) Charging of a lower rate of interest than the bank's best lending rate or paying more than the bank's deposit rate for a comparable transaction with an unrelated comparable counterparty;  |  |  |  |  |  |
|                | c) Providing of preferential treatment, such as favourable terms, covering trade losses and/or waiving fees/commissions, that extend beyond the terms granted in the normal course of business undertaken with related parties;  |  |  |  |  |  |
|                | <ul> <li>d) Providing services to or receiving services<br/>from a related- party without an evaluation<br/>procedure;</li> </ul>  |  |  |  |  |  |
|                | e) Maintaining reporting lines and information flows that may lead to sharing potentially proprietary, confidential or otherwise sensitive information with related parties, except as required for the performance of legitimate duties and functions.  |  |  |  |  |  |

| Rule<br>Number | Rule  | Remarks   |
|----------------|---|---|
| 3(7)(iv)       | A bank shall not grant any accommodation to any of its directors or to a close relation of such director unless such accommodation is sanctioned at a meeting of its board of directors, with not less than two-thirds of the number of directors other than the director concerned, voting in favour of such accommodation. This accommodation shall be secured by such security as may from time to time be determined by the Monetary Board as well. | Complied  All accommodations to directors and/or their close relatives have been granted with the approval of the Board.  |
| 3(7) (v)       | (a) where any accommodation has been granted by a bank to a person or a close relation of a person or to any concern in which the person has a substantial interest, and such person is subsequently appointed as a director of the bank, steps shall be taken by the bank to obtain the necessary security as may be approved for that purpose by the Monetary Board, within one year from the date of appointment of the person as a director.        | Not applicable  This situation has not arisen in the Bank to date. However the Company Secretary obtains declarations from all the Directors prior to their appointment and they are requested to declare the transactions. |
|                | (b) Where such security is not provided by the period as provided in direction 3(7)(v)(a) above, the bank shall take steps to recover any amount due on account of any accommodation, together with interest, if any, within the period specified at the time of the grant of accommodation or at the expiry of a period of eighteen months from the date of appointment of such director, whichever is earlier.  |   |
|                | (c) Any director who fails to comply with the above<br>sub directions shall be deemed to have vacated<br>the office of director and the bank shall disclose<br>such fact to the public.   |   |
|                | (d) This sub-direction, however, shall not apply to a director who at the time of the grant of the accommodation was an employee of the bank and the accommodation was granted under a scheme applicable to all employees of such bank  |   |

| Rule<br>Number | Rule   | Remarks  |
|----------------|--|--|
| 3(7)(vi)       | A bank shall not grant any accommodation or 'more favourable treatment' relating to the waiver of fees and/or commissions to any employee or a close relation of such employee or to any concern in which the employee or close relation has a substantial interest other than on the basis of a scheme applicable to the employees of such bank or when secured by security as may be approved by the Monetary Board in respect of accommodation granted as per Direction 3(7)(v) above | Complied  Board approved Related Party Transactions policy contains provisions to ensure compliance. |
| 3(7)(vii)      | No accommodation granted by a bank under Direction 3(7) (v) and 3 (7) (vi) above, nor any part of such accommodation, nor any interest due thereon shall be remitted without the prior approval of the Monetary Board and any remission without such approval shall be void and of no effect.  | Complied  No such facility has been remitted in violation of this rule.                              |
| 3(8)           | Disclosures  |  |
| 3(8) (i)       | The Board shall ensure that;  (a) annual audited financial statements and quarterly financial statements are prepared and published in accordance with the formats prescribed by the supervisory and regulatory authorities and applicable accounting standards and that  (b) such statements are published in the newspapers in an abridged form, in Sinhala, Tamil and English.  | Complied   |

| Rule<br>Number | Rule   | Remarks   |
|----------------|--|---|
| 3 (8) (ii)     | The Board shall ensure that the following minimum disclosures are made in the Annual Report;   | Complied  |
|                | (a) A statement to the effect that the annual audited financial statements have been prepared in line with applicable accounting standards and regulatory requirements, inclusive of specific disclosures.   | Included in page 45 of the Annual Report of 2017.   |
|                | (b) A report by the Board on the Bank's internal control mechanism that confirms that the financial reporting system has been designed to provide reasonable assurance regarding the reliability of financial reporting, and that the preparation of financial statements for external purposes has been done in accordance with relevant accounting principles and regulatory requirements. | Included in page 163 and 164 of the Annual Report of 2017.  |
|                | (c) The external Auditor's certification on the effectiveness of the internal control mechanism referred to in Direction 3(8)(ii)(b) above, in respect of any statements prepared or published after December 31, 2008.  | Assurance Report by auditors under "Sri Lanka Standard on Assurance Engagements (SLSAE) 3050 – Assurance Reports for Banks on Directors' Statements on Internal Control" has been obtained and included in the Annual Report of 2017. |
|                | (d) - Details of Directors, including names, fitness and propriety   | Included in pages 14 to 17 and 45 of the Annual Report of 2017.   |
|                | - transactions with the Bank   | 65-66   |
|                | <ul> <li>the total of fees/remuneration paid by the<br/>Bank</li> </ul>  | Disclosed under report of board of directors on the affairs of the bank   |
|                | (e) Total net accommodation as defined in 3(7)(iii) granted to each category of related parties.   | included in page 46 and 47 of the Annual Report 2017.   |
|                | The net accommodation granted to each category of related parties shall also be disclosed as a percentage of the Bank's regulatory capital.  |   |

| Rule F<br>Number | Rule   | Remarks   |
|------------------|--|---|
| (1               | f) The aggregate values of remuneration paid by the Bank to its key management personnel and the aggregate values of the transactions of the Bank with its key management personnel, set out by Broad categories such as remuneration paid, accommodation granted and deposits or investments made in the Bank.                                    | Included in page 46 and 47 of the Annual Report of 2017.  |
| (i               | g) The external auditor's certification of the compliance with these Directions in the Annual Corporate Governance reports published after January 1, 2010.  | All findings of the 'Factual Findings Reports" of auditors issued under "Sri Lanka Related Services Practice Statement 4750" have been incorporated in this report. |
| (1               | h) A report setting out details of the compliance with prudential requirements, regulations, laws and internal controls and  | Included in the Annual Report, 2017   |
|                  | measures taken to rectify any material non-<br>compliances   |   |
| (1               | A statement of the regulatory and supervisory concerns on lapses in the Bank's risk management, or non compliance with these Directions that have been pointed out by the Director of Bank Supervision, if so directed by the Monetary Board to be disclosed to the public, together with the measures taken by the Bank to address such concerns. | No such matter has been specified by the Monetary Board of CBSL.  |

# Details of Freehold Land & Buildings

|                   | Extent<br>(perches)                         | Cost of<br>Land | Land - Value | Cost of<br>Building | Building -<br>Value | Total Cost                              | Total Value | Accumulated Depreciation | Net Book<br>Value - 2017 | LKR '000<br>Net Book<br>Value - 2016 |
|-------------------|---|-----------------|--------------|---------------------|---------------------|---|-------------|--------------------------|--------------------------|--------------------------------------|
| Head Office       |   |                 |              |                     |                     |   |             |                          |                          |                                      |
| 242, Union Place, | <br>  |                 |              |                     | _                   |   |             |                          | -                        |                                      |
| Colombo O2        | <br>77.20                                   | 543,985         | 1,224,000    | 94,587              | 145,000             | 638,572                                 | 1,369,000   | 0                        | 1,369,000                | 611,019                              |
| City Office       | <br>••••••••••••••••••••••••••••••••••••••• |                 |              |                     |                     | ••••••••••••••••••••••••••••••••••••••• |             |                          | •                        |                                      |
| 76,York Street ,  |   |                 |              |                     |                     |   |             |                          |                          |                                      |
| Colombo O1        | 10.82                                       | 15,455          | 177,500      | 24,537              | 28,500              | 39,992                                  | 206,000     | 0                        | 206,000                  | 25,197                               |

The freehold land and buildings of the bank was revalued during 2017 by a professionally qualified independent valuer and booked as at 31.12.2017. The revaluation was carried out by taking into account the prices in property markets or recent market transactions on arm's length basis.

# **Service Network**

#### Branches

| No | Branch           | Address   |
|----|------------------|---|
| 1  | Akkaraipattu     | No 210, Main Street, Akkaraipattu                         |
| 2  | Akuressa         | No 73, Matara Road, Akuressa                              |
| 3  | Aluthgama        | No 411, Galle Road, Aluthgama                             |
| 4  | Ambalangoda      | No 20, 5th Cross Street, Ambalangoda                      |
| 5  | Ambalantota      | No 61, Main Street, Ambalantota                           |
| 6  | Anuradhapura     | No 249A, Maithripala Senanayake Mawatha, Anuradhapura     |
| 7  | Avissawella      | No 107, Rathnapura Road, Avissawella                      |
| 8  | Badulla          | No 10, Bank Road, Badulla                                 |
| 9  | Balangoda        | No 86/A, Bans Ratwatte Mawatha, Balangoda                 |
| 10 | Bandaragama      | No 18/2, Kalutara Road, Bandaragama                       |
| 11 | Bandarawela      | No 326, Badulla Road, Bandarawela                         |
| 12 | Battaramulla     | No 103A, Pannipitiya Road, Battaramulla                   |
| 13 | Batticaloa       | No 29, Bar Road, Batticoloa                               |
| 14 | Boralesgamuwa    | No 36, Lake Road, Boralesgamuwa                           |
| 15 | Borella          | No 67, D. S. Senanayake Mawatha, Borella, Colombo 8       |
| 16 | Chilaw           | No 43, Kurunegala Road, Chilaw                            |
| 17 | Cinnamon Gardens | No 4 A, Independence Avenue, Colombo 07                   |
| 18 | City             | No 76, York Street, Colombo O1                            |
| 19 | Corporate        | No 242, Union Place, Colombo O2                           |
| 20 | Crescat          | B 14, Basement, Crescat Boulevard, Galle Road, Colombo O3 |
| 21 | Dehiwala         | No 163, Galle Road, Dehiwela                              |
| 22 | Deniyaya         | No 11, Main Street, Deniyaya                              |
| 23 | Digana           | No 964/6, Nilagama, Digana, Rajawella                     |
| 24 | Elpitiya         | No 42, Ambalangoda Road, Elpitya                          |
| 25 | Embilipitiya     | No 70, New Town Road, Embilipitiya                        |
| 26 | Galle            | No 16, Matara Road, Galle                                 |
| 27 | Campaha          | No 112, Baudhaloka Mawatha, Gampaha                       |
| 28 | Gampola          | No 13, Nawalapitiya Road, Gampola                         |
| 29 | Giriulla         | No 145/A, Kurunegala Road, Giriulla                       |
| 30 | Gothatuwa        | No 35, New Town, Gothatuwa, IDH                           |
| 31 | Hambantota       | No 39, Main Road, Hambantota                              |
| 32 | Havelock Town    | No 100, Havelock Road, Colombo 05                         |
| 33 | Hikkaduwa        | No 08, Galle Road, Hikkaduwa                              |
| 34 | Homagama         | No 113/A, High Level Road, Homagama                       |
| 35 | Horana           | No 192 B, Ratnapura Road, Horana                          |
| 36 | Ja-Ela           | No 176, Colombo Road, Ja-ela                              |
|    | L                |   |

### **Service Network**

| No | Branch            | Address  |
|----|-------------------|--|
| 37 | Jaffna            | No 35, Stanley Road, Jaffna                                    |
| 38 | Kadawatha         | No 144/1A, Sumito Building, Kandy Road, Kadawatha              |
| 39 | Kaduruwela        | No 292, Sawmill Junction, Kaduruwela, Polonnaruwa              |
| 40 | Kaduwela          | No 510, Colombo Road, Kaduwela                                 |
| 41 | Kalmunai          | No 174, Batticaloa Road, Kalmunai                              |
| 42 | Kandy             | No 147, Kotugodella Street, Kandy                              |
| 43 | Kandy City Centre | L1-17, Level 1, No 5, Kandy City Centre, Dalada Veediya, Kandy |
| 44 | Karapitiya        | No 241, Hirimbura Road, Karapitiya                             |
| 45 | Katugastota       | No 146, Kurunegala Road, Katugastota                           |
| 46 | Kegalle           | No 176, Walawwa Watta, Kegalle                                 |
| 47 | Kiribathgoda      | No 69, Makola Road, Kiribathgoda                               |
| 48 | Kohuwala          | No 135 A, Dutugemunu Street, Kohuwela                          |
| 49 | Kollupitiya       | No 314, R.A.De Mel Mawatha, Colombo 03                         |
| 50 | Kotahena          | No 258, George R De Silva Mawatha, Colombo 13                  |
| 51 | Kottawa           | No 269/1, Mahalwarawa Junction, Kottawa                        |
| 52 | Kuliyapitiya      | No 72A, Hettipola Road, Kuliyapitiya                           |
| 53 | Kurunegala        | No 37, Puttalam Road, Kurunegala                               |
| 54 | Mahabage          | No 590, Negombo Road, Mahabage                                 |
| 55 | Maharagama        | No 129, High Level Road, Maharagama                            |
| 56 | Malabe            | No 410/4, Athurugiriya Road, Malabe                            |
| 57 | Matale            | No 237/241, Main Street, Matale                                |
| 58 | Matara            | No 56, Esplanade Road, Matara                                  |
| 59 | Matugama          | No 123/1, Agalawatta Road, Matugama                            |
| 60 | Mawathagama       | No 56, Kurunegala Road, Mawathagama                            |
| 61 | Millennium        | No 46/58, Nawam Mawatha, Colombo 02                            |
| 62 | Minuwangoda       | No 59, Negombo Road, Minuwangoda                               |
| 63 | Monaragala        | No 190, Wellawaya Road, Monaragala                             |
| 64 | Moratuwa          | No 89, New Galle Road, Moratuwa                                |
| 65 | Mt Lavinia        | No 269, Galle Road, Mount Lavinia                              |
| 66 | Narahenpita       | No 255/2, Kirula Road, Colombo O5                              |
| 67 | Nawala            | No 267A, Nawala Road, Nawala                                   |
| 68 | Negombo           | No 72/A, Old Chilaw Road, Negombo                              |
| 69 | Nelliady          | No 171/1, Jaffna - Point Pedro Road, Nelliady                  |
| 70 | Nittambuwa        | No 39, Kandy Road, Nittambuwa                                  |
| 71 | Nugegoda          | No 128, High Level Road, Nugegoda                              |
| 72 | Nuwara Eliya      | No 86, Kandy Road, Nuwara Eliya                                |

| No | Branch                | Address  |
|----|-----------------------|--|
| 73 | Old Moor Street       | No 360, Old Moor Street, Colombo 12                                    |
| 74 | Panadura              | No 229, Galle Road, Panadura   |
| 75 | Peradeniya            | No 903/18, Royal Mall Complex, William Gopallawa Mawatha, Kandy        |
| 76 | Pettah                | No 244, Main Street, Pettah  |
| 77 | Pettah 2              | No 54 A, Bankshall Street, Colombo 11                                  |
| 78 | Piliyandala           | No 30, Moratuwa Road, Piliyandala                                      |
| 79 | Rajagiriya            | No 196, Sri Jayawardenapura Mawatha, Welikada, Rajagiriya              |
| 80 | Ratnapura             | No 189, Main Street, Ratnapura   |
| 81 | Sri Sangaraja Mawatha | No 545 A, Sri Sangaraja Mawatha, Colombo 10                            |
| 82 | Tangalle              | No 110, Tissa Road, Tangalle   |
| 83 | Thalawatugoda         | No 245/2, Pannipitiya Road, Thalawathugoda                             |
| 84 | Tissamaharama         | No 43/2, Kachcheriyagama, Hambanthota Road, Tissamaharama              |
| 85 | Trincomalee           | No 96, Main Street, Trincomalee  |
| 86 | Vavuniya              | No 222, Kandy Road, Vavuniya   |
| 87 | Ward Place            | No 16, Ward Place, Colombo 07  |
| 88 | Wariyapola            | No 84, Puttalam Road, Wariyapola                                       |
| 89 | Wattala               | No 492, Negombo Road, Wattala  |
| 90 | Weligama              | No 354/29, Samaraweera Place, Sirimavo Bandaranayake Mawatha, Weligama |
| 91 | Wellawatte            | No 595, Galle Road, Wellawatte   |
| 92 | Wennappuwa            | No 289, Chilaw Road, Wennappuwa  |
| 93 | World Trade Centre    | Unit LO3/EB/O1, Level O3, East Tower, Echelon Square, Colombo O1       |

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### Service Network

#### Off-site ATM

| No | Location                       | Address  |
|----|--------------------------------|--|
| 1  | Asiri Hospital Ltd             | No 181, Kirula Road, Narahenpita   |
| 2  | Asiri Surgical Hospital        | No 21, Kirimandala Mawatha, Narahenpita  |
| 3  | Athurugiriya                   | No 25, Malabe Road, Athurugiriya   |
| 4  | Attidiya                       | L & S Engineering (Pvt) Ltd, No 208, Main Road, Attidiya                                       |
| 5  | Avissawella                    | Union Apparel (Pvt) Ltd, Block C1, C.V.Gunarathne Industrial Park, Seethawakapura, Avissawella |
| 6  | Borella                        | Keells Super, No 85, Dr N.M. Perera Mawatha, Colombo 08  |
| 7  | Cinnamon Lakeside              | No 115, Sir Chitthampalam A Gardiner Mawatha, Colombo O2                                       |
| 8  | CINEC                          | CINEC Maritime Campus, Millennium Drive, IT Park, Malabe                                       |
| 9  | Dankotuwa                      | Dankotuwa Industrial Park, Bujjampola Road, Dankotuwa  |
| 10 | Galle Sahana                   | "Sahana", No 438, Matara Road, Megalle, Galle  |
| 11 | Campaha                        | Railway station, Gampaha   |
| 12 | Ganemulla                      | Railway Station, Ganemulla   |
| 13 | Home Loan Center               | No 400, Galle Road, Colombo 03   |
| 14 | Hyde Park Corner               | Arpico Super Centre, No 69, Hyde Park Corner, Colombo O2                                       |
| 15 | Kaduruwela                     | Texwin Clothing (PVT) LTD, BOP 398, Abayapura, Pulasthigama, Kaduruwela                        |
| 16 | Kaduwela                       | Main Bus Stand, Awissawella Road, Kaduwela   |
| 17 | Kandana                        | Arpico Daily, No 88, Negombo road, Kandana   |
| 18 | Kandy                          | Railway Station, Kandy   |
| 19 | Keells Kalubowilla             | No 53, Hospital Road, Kalubowila, Dehiwala   |
| 20 | Kohuwala                       | Laughs Sun-up Super Market, No 17, Sunethradevi Mawatha, Kohuwala                              |
| 21 | Kolonnawa                      | Laugfs Supermarket, No 228, Kolonnawa Road, Kolonnawa  |
| 22 | Kottawa                        | Keells Super, No 119, Horana Road, Kottawa   |
| 23 | Matara                         | SK Cinema (Pvt) Limited, No 07, Beach Road, Matara   |
| 24 | Mawaramandiya                  | Biyagama Multi Corporative Society Limited, "Samupakara Mandiraya", Mawaramandiya, Siyambalape |
| 25 | Miriswatta                     | Lanka Filling Station, No 144, Kandy Road, Miriswatte, Mudungoda                               |
| 26 | Mount Lavinia                  | Keells Super, No 388, Galle Road, Mt. Lavinia  |
| 27 | Nadimala                       | Laughs Sun-up Super Market, No 288, Hill Sreet, Dehiwala                                       |
| 28 | National Hospital of Sri Lanka | National Hospital of Sri Lanka, Doctors Quarters, Regions Street, Colombo 10                   |
| 29 | Navinna                        | Arpico Super Centre, No 310, High Level Road, Navinna, Maharagama                              |
| 30 | Negombo                        | Keells Super, No 41, Archbishop Nicholas Marcus Fernando Mawatha, Negombo                      |
| 31 | Orion City                     | Orion Management Consortium Ltd, No 752/1, Base Line Road, Colombo 09                          |
| 32 | Panadura                       | Arpico Super Center, No 542, Galle Road, Panadura  |
| 33 | Pitakotte                      | No 338, Kotte Road, Pitakotte  |
| 34 | HIVE                           | No 256, Sri Ramanathan Mawatha, Kotahena, Colombo 15   |
| 35 | HIVE 2                         | No 256, Sri Ramanathan Mawatha, Kotahena, Colombo 15   |
| 36 | Ragama                         | Leesons Hospital, No 32, Thewatta Road, Ragama   |
| 37 | Rajagiriya                     | Keells Super, No 475, Sri Jayawardenapura Road, Rajagiriya                                     |
| 38 | Rathmalana                     | Lanka Sathosa Limited, Rathmalana Mega, Police Trans Camp, No 650/A, Galle Road, Rathmalana    |
| 39 | Royal Park Rajagiriya          | Royal Park Management Corporation, No 115, Lake Drive, Rajagiriya                              |
| 40 | Seeduwa                        | Laughfs Sun-up Super Market, No 10, Kotugoda Road, Seeduwa                                     |
| 41 | SLIIT                          | SLIIT, New Kandy Road, Malabe  |
| 42 | Wattala                        | Keells Super, No 385, Negombo Road, Wattala  |

## Glossary



#### **ACCEPTANCES**

The signature on a Bills of Exchange indicates that the person on whom it is drawn accepts the conditions of the bill. In other words a bill of exchange that has been accepted.

#### **ACCOUNTING POLICIES**

The specific principles, bases, conventions, rules and practices adopted by an entity in preparing and presenting Financial Statements.

#### **ACCRUAL BASIS**

Recognition of the effects of transactions and other events when they occur without waiting for receipt or payment of cash or its equivalents.

#### **AMORTIZATION**

The deduction of capital expenses over a specific period of time (usually over the asset's life)

#### **AMORTISED COST**

Amount at which the financial asset or financial liability is measured at initial recognition, minus principal repayments, plus or minus the cumulative amortisation using the effective interest method of any difference between that initial amount and the maturity amount and minus any reduction for impairment or un-collectability.

### AVAILABLE –FOR –SALE FINANCIAL ASSETS

Non derivative financial assets that are designated as available for sale or are not classified as (a) loans and receivables, (b) held-to-maturity investments or (c) financial assets at fair value through profit or loss.



#### **BASEL II**

The capital adequacy framework issued by the Basel Committee on Banking Supervision (BCBS) in the form of the 'International Convergence of Capital Measurement and Capital Standards'.

#### **BASEL III**

The BCBS issued the Basel III rules text, which presents the details of strengthened global regulatory standards on bank capital adequacy and liquidity.

#### **BILLS FOR COLLECTION**

A bill of exchange drawn by an exporter usually at a term, on an importer overseas and brought by the exporter to his bank with a request to collect the proceeds.



#### CAGR

Compounded annual growth rate. The rate at which it would have grown if it grew at an even rate compounded annually.

#### **CAPITAL ADEQUACY RATIO**

The relationship between capital and risk weighted assets as defined in the framework developed by the Bank for International Settlements and as modified by the Central Bank of Sri Lanka to suit local requirements.

#### **CAPITAL GAIN (CAPITAL PROFIT)**

The gain on the disposal of an asset calculated by deducting the cost of the asset from the proceeds received on its disposal.

#### **CAPITAL RESERVES**

Capital Reserves consist of revaluation reserves arising from revaluation of properties owned by the Bank and Reserve Fund set aside for specific purposes defined under the Banking Act, No 30 of 1988 and shall not be reduced or impaired without the approval of the Monetary Board.

#### **CARRYING VALUE**

Value of an asset or a liability as per books of the organization before adjusting for fair value.

#### **CASH EQUIVALENTS**

Short-term highly liquid investments that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value.

### COLLECTIVELY ASSESSED LOAN IMPAIRMENT PROVISIONS

Also known as portfolio impairment provisions. Impairment assessment on a collective basis for homogeneous groups of loans that are not considered individually significant and to cover losses that has been incurred but has not yet been identified at the reporting date. Typically assets within the Consumer Banking business (Housing, personal, vehicle loans etc) are assessed on a portfolio basis.

#### COMMITMENTS

Credit facilities approved but not yet utilised by the clients as at the Balance Sheet date.

#### CONTINGENCIES

A condition or situation existing at Balance Sheet date where the outcome will be confirmed only by occurrence or nonoccurrence of one or more future events.

#### **CORPORATE GOVERNANCE**

The process by which corporate entities are governed. It is concerned with the way in which power is exercised over the management and the direction of entity, the supervision of executive actions and accountability to owners and others.

#### **COST TO INCOME RATIO**

Operating expenses (excluding provision for bad and doubtful debts) expressed as a percentage of net Income

#### **CONTRACTUAL MATURITY**

Contractual maturity refers to the final payment date of a loan or other financial

### Glossary

instrument, at which point all the remaining outstanding principal will be repaid and interest is due to be paid.

#### **CORPORATE GOVERNANCE**

The process by which corporate entities are governed. It is concerned with the way in which power is exercised over the management and direction of entity, the supervision of executive actions and accountability to owners and others.

#### **CORRESPONDENT BANK**

A bank in a foreign country that offers banking facilities to the customers of a bank in another country.

#### **CREDIT RISK**

Credit risk is the risk of financial loss to the Bank if a customer or counter party to a financial instrument fails to meet its contractual obligations, and arises principally from the loans and advances to customers and other banks and investment in debt/ equity securities.

#### **COST METHOD**

A method of accounting whereby the investment is recorded at cost. The Income Statement reflects income from the investment only to the extent that the investor receives distributions from accumulated net profits of the investee.

#### **CURRENCY RISK**

The risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in foreign exchange rates.

#### **CREDIT RISK MITIGATION**

A technique to reduce the credit risk associated with an exposure by application of credit risk mitigants such as collateral, guarantee and credit protection.

#### **CREDIT RATINGS**

An evaluation of a corporate ability to repay its obligations or likelihood of not defaulting carried out by an independent rating agency.

#### **COLLECTIVELY ASSESSED**

#### **IMPAIRMENT**

Impairment assessment on a collective basis for homogeneous groups of loans that are not considered individually significant and to cover losses which have been incurred but have not yet been identified on loans subject to individual assessment.

#### COMMERCIAL PAPER ('CP')

An unsecured, short-term debt instrument issued by a corporation, typically for the financing of accounts receivable, inventories and meeting short-term liabilities. The debt is usually issued at a discount, reflecting prevailing market interest rates.

#### **CUSTOMER DEPOSITS**

Money deposited by account holders. Such funds are recorded as liabilities.

#### **CREDIT RATINGS**

An evaluation of a corporate ability to repay its obligations or likelihood of not defaulting, carried out by an independent rating agency.



### DEBT RESTRUCTURING / RESCHEDULING

This is when the terms and provisions of outstanding debt agreements are changed. This is often done in order to improve cash flow and the ability of the borrower to repay the debt. It can involve altering the repayment schedule as well as debt or interest charge reduction.

#### **DELINQUENCY**

A debt or other financial obligation is considered to be in a state of delinquency when payments are overdue. Loans and advances are considered to be delinquent when consecutive payments are missed. Also known as 'Arrears'.

#### **DERECOGNITION**

Removal of a previously recognised financial asset or financial liability from an entity's statement of financial position.

#### **DEPRECIATION**

The systematic allocation of the depreciable amount of an asset over its useful life.

#### **DIVIDEND COVER**

Profit after tax divided by gross dividends. This ratio measures the number of times dividend is covered by the current year's distributable profits.

#### **DIVIDEND YIELD**

Dividend earned per share as a percentage of its market value.

#### **DEFERRED TAX**

Sum set aside for tax in the Financial Statements that will become payable in a financial year other than the current financial year.

#### **DERIVATIVE**

Contracts whose value is derived from the performance of underlying market factors.

#### **DOCUMENTARY CREDITS**

Commercial Letters of Credit provided for payment by a bank to the named beneficiary, usually the seller of merchandise, against delivery of documents specified in the credit.



#### **EARNINGS PER ORDINARY SHARE**

Profit after taxation and after dividend on Preference Shares divided by the number of ordinary shares in issue.

#### **EFFECTIVE INCOME TAX RATE**

Provision for taxation divided by the profit before taxation.

#### **EMPLOYEE ENGAGEMENT INDEX**

A measure of the extent employees are engaged with the organisation. An increase in the index reflects a situation where employees feeling engaged and finding personal meaning and motivation in work, receiving positive interpersonal support and operating in an efficient work environment.

#### **EFFECTIVE INTEREST RATE**

Rate that exactly discounts estimated future cash payments or receipts through the expected life of the financial instruments or when appropriate a shorter period to the net carrying amount of the financial asset or financial liability.

#### **EQUITY METHOD**

The equity method is a method of accounting whereby the investment is initially recognized at cost and adjusted thereafter for the post-acquisition changes in the investor's share of net assets of the investee. The profit or loss of the investor includes the investor's share of the profit or loss of the investee.

#### **ECONOMIC VALUE ADDED (EVA)**

A measure of productivity which takes into consideration cost of total invested equity.

#### **EQUITY RISK**

The risk arising from positions, either long or short, in equities or equity based instruments, which create exposure to a change in the market price of the equities or equity instruments.

### EVENTS AFTER THE REPORTING PERIOD

Events after the reporting period are those events, favourable and unfavourable, that occur between the end of the reporting period and the date when the financial statements are authorised for issue.

#### EXPECTED LOSS ('EL')

A regulatory calculation of the amount expected to be lost on an exposure using a 12 month time horizon and downturn loss estimates. EL is calculated by multiplying the Probability of Default (a percentage) by the Exposure at Default (an amount) and Loss Given Default (a percentage).

#### **EXPOSURE**

A claim, contingent claim or position which carries a risk of financial loss.



#### **FAIR VALUE**

Rational and unbiased estimate of the potential market price of a good, a service or an asset.

#### **FINANCE LEASE**

A contract whereby a lessor conveys to the lessee the right to use an asset for rent over an agreed period of time which is sufficient to amortise the capital outlay of the lessor. The lessor retains the ownership of the asset but transfers substantially all the risks and rewards of ownership to the lessee.

#### **FINANCIAL ASSET**

Is any asset that is cash, an equity instrument of another entity or a contractual right to receive cash or another financial asset from another entity.

#### **FINANCIAL LIABILITY**

Is a contractual obligation to deliver cash or another financial asset to another entity

#### FINANCIAL GUARANTEE CONTRACT

Is a contract that requires the issuer to make specified payments to reimburse the holder for a loss it incurs because a specified debtor fails to make payment when due in accordance with the original or modified terms of a debt instrument.

#### FINANCIAL ASSET OR FINANCIAL LIABILITY AT FAIR VALUE THROUGH PROFIT OR LOSS

Financial asset or financial liability that is held for trading or upon initial recognition designated by the entity as 'at fair value through profit or loss'.

#### FINANCIAL INSTRUMENT

Financial Instrument is any contract that gives rise to a financial asset of one entity and a financial liability or equity instrument of another entity.

#### FOREIGN EXCHANGE CONTRACT

Agreement between two parties to exchange one currency for another at a future date at a rate agreed upon today.

#### **FOREIGN EXCHANGE PROFIT**

Profit earned on foreign currency transactions arising from the difference in foreign exchange rates between the transaction/last Balance Sheet date and the settlement/ Balance Sheet date. Also arises from trading in foreign currencies.

#### FORWARD EXCHANGE CONTRACT

Agreement between two parties to exchange one currency for another at a future date at a rate agreed upon today.



#### **GUARANTEES**

Three party agreement involving a promise by one party (the guarantor) to fulfill the obligations of a person owning a debt if that person fails to perform.

#### **GROSS DIVIDENDS**

The portion of profits distributed to the shareholders including tax withheld.

#### **GROUP**

A group is a parent and all its subsidiaries.



#### **HELD TO MATURITY INVESTMENTS**

Non derivative financial assets with fixed or determinable payments and fixed maturity that an entity has the positive intention and ability to hold to maturity.

### Glossary



#### **IMPAIRMENT ALLOWANCE**

A provision held on the Statement of Financial Position as a result of the raising of a charge against profit for incurred losses inherent in the lending book. An impairment allowance may either be identified or unidentified and individual or collective.

#### IMPAIRMENT CHARGE / (REVERSAL)

The difference between the carrying value of an Asset and the sum of discounted future cash flows generating from the same asset.

#### **INTANGIBLE ASSET**

An asset that is not physical in nature. Corporate intellectual property (items such as patents, trademarks, copyrights, business methodologies), goodwill and brand recognition are all common intangible assets in today's marketplace.

#### **INTEREST MARGIN**

Net interest income expressed as a percentage of interest earning assets.

#### **IMPAIRED LOANS**

Loans where the Group does not expect to collect all the contractual cash flows or expects to collect them later than they are contractually due.

### INDIVIDUALLY ASSESSED IMPAIRMENT

Exposure to loss is assessed on all individually significant accounts and all other accounts that do not qualify for collective assessment.

#### **INTEREST RATE RISK**

The risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates.

#### **INTEREST COVER**

A ratio showing the number of times interest charges is covered by earnings before interest and tax.

#### **INTEREST IN SUSPENSE**

Interest suspended on non-performing loans and advances.

#### **INVESTMENT PROPERTIES**

Investment property is property (land or a building - or part of a building - or both) held (by the owner or by the lessee under a finance lease) to earn rentals or for capital appreciation or both, rather than for use or sale.

#### **INVESTMENT SECURITIES**

Securities acquired and held for yield or capital growth purposes and are usually held to maturity.

#### **INCREMENTAL COST**

Costs that would not have been incurred if the entity had not acquired, issued or disposed of the financial instrument.

### INDIVIDUALLY SIGNIFICANT LOAN IMPAIRMENT PROVISIONS

Also known as specific impairment provisions. Impairment is measured individually for assets that are individually significant to the Group. Typically assets within the Corporate Banking business of the Group are assessed individually.

#### **INTEREST SPREAD**

This represents the difference between the average interest rate earned and the average interest rate paid on funds.

#### **INTEREST RATE SWAP**

An agreement between two parties (known as counterparties) where one stream of future interest payments is exchanged for another based on a specified principal amount.



#### KEY MANAGEMENT PERSONNEL

Key management personnel are those persons having authority and responsibility for planning, directing and controlling the activities of the entity, directly or indirectly.



#### **LIQUID ASSETS**

Assets that are held in cash or in a form that can be converted to cash readily, such as deposits with other banks, bills of exchange, treasury bills.

#### **LIQUID ASSETS RATIO**

Assets that are held in cash or in a form that can be converted to cash readily (as prescribed by the Central Bank of Sri Lanka) divided by the total liabilities including contingent liabilities.

#### **LOANS TO DEPOSITS RATIO**

Total loans and advances expressed as a percentage of the total deposit portfolio.

#### **LOAN LOSSES AND PROVISIONS**

Amounts set aside against possible losses on loans, advances and other credit facilities as a result of such facilities becoming partly or wholly uncollectible.

#### LIQUIDITY RISK

The risk that an entity will encounter difficulty in meeting obligations associated with financial liabilities

#### LOSS GIVEN DEFAULT ('LGD')

The estimated ratio (percentage) of the loss on an exposure to the amount outstanding at default (EAD) upon default of counterparty.



#### **MARKET CAPITALISATION**

Number of ordinary shares in issue multiplied by the market value of a share as at the yearend.

#### **MATERIALITY**

The relative significance of a transaction or an event, the omission or misstatement of which could influence the economic decisions of users of Financial Statements.

#### **MARKET RISK**

This refers to the possibility of loss arising from changes in the value of a financial instrument as a result of changes in market variables such as interest rates, exchange rates, credit spreads and other asset prices.



### NET ASSETS VALUE PER ORDINARY SHARE

Shareholders' funds excluding Preference Shares divided by the number of ordinary shares in issue.

#### **NET DIVIDENDS**

Dividends net of withholding tax.

#### **NET INTEREST INCOME**

Difference between what banks earn on assets such as loans and securities and what it pays on liabilities such as deposits, refinance funds and inter-bank borrowings.

#### **NPL RATIO**

Non Performing Loans expressed as a percentage of the total loans and advances.

#### NON-PERFORMING ADVANCES (NPA)

All loans are classified as non-performing when a payment is 90 days in arrears.

### NON-PERFORMING ADVANCES COVER (NPA COVER)

Cumulative loan loss provision as a percentage of total Non-Performing Advances (net of Interest in Suspense).

#### **NPA RATIO**

Total non-performing advances (net of Interest in Suspense) divided by total advances portfolio (net of Interest in Suspense).

#### **NET-INTEREST INCOME**

The difference between what a bank earns on assets such as loans and securities and what it pays on liabilities such as deposits, refinance funds and interbank borrowings.



#### **OFF-BALANCE SHEET TRANSACTIONS**

Transactions that are not recognised as assets or liabilities in the Balance Sheet but which give rise to contingencies and commitments.

#### **OPERATIONAL RISK**

Operational risk refers to the losses arising from fraud, negligence, oversight, human error, process errors, system failures, external events, etc.



#### **PRUDENCE**

Inclusion of a degree of caution in the exercise of judgment needed in making the estimates required under conditions of uncertainty, such that assets or income are not overstated and liabilities or expenses are not understated.

#### **PAST DUE**

A financial asset is past due when a counterparty has failed to make a payment when contractually due.

#### PROBABILITY OF DEFAULT ('PD')

The probability that an obligor will default within a one-year time horizon.



#### **RETURN ON ASSETS**

Profit after tax divided by average assets.

#### **RETURN ON EQUITY**

Profit after Tax divided by the average shareholders' funds.

#### **RELATED PARTIES**

Parties where one party has the ability to control the other party or exercise significant influence over the other party in making financial and operating decisions.

#### **RETURN ON AVERAGE ASSETS**

Profit after Tax divided by the average assets.

#### **RISK WEIGHTED ASSETS**

On Balance Sheet assets and the credit equivalent of off Balance Sheet assets multiplied by the relevant risk weighting factors.

#### REPURCHASE AGREEMENT

Contract to sell and subsequently repurchase securities at specified date and price.

#### REVERSE REPURCHASE AGREEMENT

Transaction involving the purchase of securities by a bank or dealer and resale back to the seller at a future date and specified price.

#### **REVENUE RESERVE**

Reserves set aside for future distribution and investment.

#### REPURCHASE AGREEMENT

This is a contract to sell and subsequently repurchase government securities at a given price on a specified future date.

#### **RIGHTS ISSUE**

Issue of shares to the existing shareholders at an agreed price, generally lower than market price.



#### **SEGMENTAL ANALYSIS**

Analysis of financial information by segments of an enterprise specifically, the different industries and the different geographical areas in which it operates.

#### SHAREHOLDERS' FUNDS

Total of stated capital and capital and revenue reserves.

#### STATUTORY RESERVE FUND

A capital reserve created as per the provisions of the Banking Act No. 30 of 1988.

### Glossary

#### **SUBSIDIARY COMPANY**

An entity, including an unincorporated entity such as a partnership that is controlled by another entity (known as a parent).

#### SUBSTANCE OVER FORM

The consideration that the accounting treatment and the presentation in Financial Statements of transactions and events should be governed by their substance and financial reality and not merely by legal form.

#### **SWAPS (CURRENCY)**

The simultaneous purchase of an amount of a currency for spot settlement and the sale of the same amount of the same currency for forward settlement. Alternatively a simultaneous spot sale and forward purchase of a currency.

#### **SHARE PREMIUM**

Amount paid by a shareholder, over and above the par value of a share.



#### **TIER I CAPITAL**

Core capital representing permanent shareholders' equity and reserves created or increased by appropriations of retained earnings or other surpluses.

#### **TIER II CAPITAL**

Supplementary capital representing revaluation reserves, general provisions and other capital instruments which combine certain characteristics of equity and debt such as hybrid capital instruments and subordinated term debt.

#### **TOTAL CAPITAL**

Capital base is summation of the core capital (Tier I) and the supplementary capital (Tier II).



#### **UNIT TRUST**

An undertaking formed to invest in securities under the terms of a trust deed.



#### **VALUE ADDED**

Value of wealth created by providing banking and other related services, less the cost of providing such services.



#### YIELD TO MATURITY

Discount rate at which the present value of future payments would equal the security's current price.

# **Notes**

# **Notice of Meeting**

Notice is hereby given that the Nineteenth Annual General Meeting of Nations Trust Bank PLC will be held on 29th March, 2018 at 10.00 a.m. at the Auditorium of the Institute of Chartered Accountants of Sri Lanka, 30A, Malalasekera Mawatha, Colombo 07, Sri Lanka.

The business to be brought before the meeting will be:

- 1. To read the notice convening the Meeting.
- 2. To receive and consider the Annual Report of the Board of Directors and the Statement of Accounts for the period ended 31st December, 2017 with the Report of the Auditors thereon.
- 3. To re-elect Mr. K. N. J. Balendra who retires by rotation at the Annual General Meeting as a Director pursuant to Article 27 of the Articles of Association of the Company.
- 4. To re-elect Mr. C. L. K. P. Jayasuriya who retires by rotation at the Annual General Meeting as a Director pursuant to Article 27 of the Articles of Association of the Company.
- 5. To re-elect Mr. J. G. A. Cooray who retires by rotation at the Annual General Meeting as a Director pursuant to Article 27 of the Articles of Association of the Company.
- 6. To re-elect Mr. Harsha Raghavan who retires by rotation at the Annual General Meeting as a Director pursuant to Article 27 of the Articles of Association of the Company.
- 7. To reappoint Auditors and to authorise the Directors to determine their remuneration.
- 8. To authorise the Directors to determine and make donations.
- 9. To consider any other business of which due notice has been given.

#### Notes:

- i. A member unable to attend is entitled to appoint a proxy to attend and vote in his/her place.
- ii. A proxy need not be a member of the Company.
- iii. A member wishing to vote by proxy at the meeting may use the Proxy Form enclosed.
- iv. To be valid, the completed Proxy Form must be lodged at the Registered Office of the Company not less than 48 hours before the meeting.

By Order of the Board

Theja Silva

Company Secretary

Colombo

27th February 2018

# Form of Proxy (Voting Shareholders)

| /\ | We  |                             | of              |                           |        | being          | a member/ |
|----|---|-----------------------------|-----------------|---------------------------|--------|----------------|-----------|
|    | embers of Nations Trust Bank PL   |                             |                 |                           |        |                |           |
|    | - Kriska a Dalasaka   | o o Cattle and later        |                 |                           |        |                |           |
|    | r. Krishan Balendra   | or failing him              |                 |                           |        |                |           |
|    | r. Murtaza Jafferjee  | or failing him              |                 |                           |        |                |           |
|    | Kemal De Soysa  | or failing him              |                 |                           |        |                |           |
|    | r. Prasanna De Silva  | or failing him              |                 |                           |        |                |           |
|    | s. N. Shalini Panditaratne  | or failing her              |                 |                           |        |                |           |
|    | r. Suran Wijesinghe   | or failing him              |                 |                           |        |                |           |
|    | r. Kumar Jayasuriya   | or failing him              |                 |                           |        |                |           |
|    | r. Gihan Cooray   | or failing him              |                 |                           |        |                |           |
|    | r. Harsha Raghavan  | or failing him              |                 |                           |        |                |           |
|    | r. Conrad D'Souza   | or failing him              |                 |                           |        |                |           |
|    | s. Rachini Rajapaksa  | or failing her              |                 |                           |        |                |           |
|    | r. Russell De Mel   | or failing him              |                 |                           |        |                |           |
| M  | s. Renuka Fernando  |                             |                 |                           |        |                |           |
| Th | erch, 2018 at 10.00 a.m. and at a<br>e Proxy may vote as he/she think<br>witness I/we placed my/our hand  | rs fit on any other resolut | ion brought bef | ore the meeting and may   |        | ehalf at the m | eeting.   |
|    | nature/s<br>ease indicate with a (🗸) in the spa   | ice below how you wish yo   | our votes to be | cast:                     |        |                |           |
|    |   |                             |                 |                           |        | For            | Against   |
| 1. | To receive and consider the Ann for the period ended 31st Decem   |                             |                 |                           | ts     |                |           |
| 2. | To re-elect Mr. K. N. J. Balendra<br>pursuant to Article 27 of the Ar   |                             |                 | eneral Meeting as a Direc | ctor   |                |           |
| 3. | To re-elect Mr. C. L. K. P. Jayasur<br>pursuant to Article 27 of the Ar   | 5                           |                 | l General Meeting as a Di | rector |                |           |
| 4. | To re-elect Mr. J. G. A. Cooray who pursuant to Article 27 of the | _                           |                 | ral Meeting as a Director |        |                |           |
| 5. | To re-elect Mr. Harsha Raghava<br>pursuant to Article 27 of the Ar  |                             |                 | General Meeting as a Dire | ector  |                |           |
| 6. | To reappoint Auditors and to au   | thorise the Directors to d  | etermine their  | remuneration.             |        |                |           |
| 7. | To authorise the Directors to de  | termine and make donati     | one             |                           |        |                |           |
|    |   |                             | .0113.          |                           |        |                |           |
| 8. | To consider any other business  |                             |                 |                           |        |                |           |

### Form of Proxy (Voting Shareholders)

#### Instructions as to Completion

- 1. Please perfect the Form of Proxy by filling in legibly your full name and address, by signing in the space provided and filling in the date of signature.
- 2. The completed Form of Proxy should be deposited at the Registered Office of the Company at No. 242, Union Place, Colombo 2, not less than 48 hours before the time appointed for the holding of the Meeting.
- 3. If the Form of Proxy is signed by an Attorney, the Power of Attorney should accompany the Form of Proxy for registration, if such Power of Attorney has not already been registered with the Company.
- 4. If the appointer is a Company or Corporation, this Form must be executed under the Common Seal or the hand of a duly Authorised Officer.
- 5. If this Form is returned without any indication as to how the person appointed as Proxy shall vote, the Proxy shall exercise his/her discretion as to how he/she votes, or whether he/she abstains from voting.

Please fill in the following details:

| NIC No.:         |  |
|------------------|--|
| Share Folio No.: |  |
| Name:            |  |
| Address:         |  |
| Jointly with:    |  |

# Form of Proxy (Non-Voting Shareholders)

| I/We   | of                          |  | being a member/                  |
|--|-----------------------------|--|----------------------------------|
| members of Nations Trust Bank PL                                       | .C, hereby appoint          | of   | or failing him/her               |
| Mr. Krishan Balendra   | or failing him              |  |                                  |
| Mr. Murtaza Jafferjee  | or failing him              |  |                                  |
| Dr. Kemal De Soysa   | or failing him              |  |                                  |
| Mr. Prasanna De Silva  | or failing him              |  |                                  |
| Ms. N. Shalini Panditaratne  | or failing her              |  |                                  |
| Mr. Suran Wijesinghe   | or failing him              |  |                                  |
| Mr. Kumar Jayasuriya   | or failing him              |  |                                  |
| Mr. Gihan Cooray   | or failing him              |  |                                  |
| Mr. Harsha Raghavan  | or failing him              |  |                                  |
| Mr. Conrad D'Souza   | or failing him              |  |                                  |
| Ms. Rachini Rajapaksa  | or failing her              |  |                                  |
| Mr. Russell De Mel   | or failing him              |  |                                  |
| Ms. Renuka Fernando  |                             |  |                                  |
| as my/our Proxy to represent me/<br>adjournment thereof and at every p | 9                           | of the Company to be held on 29th Marc<br>uence thereof. | h, 2018 at 10.00 a.m. and at any |
| In witness I/we placed my/our han                                      | d/s hereto on this() day of | March, 2018.   |                                  |
|  |                             |  |                                  |
|  |                             |  |                                  |
|  |                             |  |                                  |
| Signature/s  |                             |  |                                  |
| J .  |                             |  |                                  |

### Form of Proxy (Non-Voting Shareholders)

#### Instructions as to Completion

- 1. Please perfect the Form of Proxy by filling in legibly your full name and address, by signing in the space provided and filling in the date of signature.
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- 4. If the appointer is a Company or Corporation, this Form must be executed under the Common Seal or the hand of a duly Authorised Officer.

Please fill in the following details:

| NIC No.:         |  |
|------------------|--|
| Share Folio No.: |  |
| Name:            |  |
| Address:         |  |
| Jointly with:    |  |

# Corporate Information

#### **Registered Name**

Nations Trust Bank PLC

#### Legal Form

A Licensed Commercial Bank established under the Banking Act No. 30 of 1988. A public limited liability company incorporated in Sri Lanka.

#### Company Registration Number

PQ 118

#### Date of Incorporation

21 January 1999

#### **Registered Office**

No. 242, Union Place, Colombo 2.

Telephone : 4313131 Facsimile : 2307854

E-mail : info@nationstrust.com Web page : www.nationstrust.com

#### **Company Secretary**

Theja Silva

#### **Auditors**

Messrs. Ernst & Young Chartered Accountants, No. 201, De Saram Place, Colombo 10.

#### Credit Rating

A (lka) from Fitch Ratings Lanka Ltd.

#### **Directors**

Krishan Balendra - Chairman
Murtaza Jafferjee - Senior Director
Dr. Kemal de Soysa
Prasanna De Silva
Ms. N. Shalini Panditaratne
Suran Wijesinghe
Kumar Jayasuriya
Gihan Cooray
Harsha Raghavan
Conrad D'Souza
Ms. Rachini Rajapaksa
Russell De Mel
Ms. Renuka Fernando

#### **Board Supervisory Committee**

Suran Wijesinghe - Chairman Gihan Cooray Murtaza Jafferjee Prasanna De Silva

#### **Board Audit Review Committee**

Ms. N. Shalini Panditaratne - Chairman Suran Wijesinghe Kumar Jayasuriya Ms. Rachini Rajapaksa

### Human Resources and Remuneration Committee

Krishan Balendra - Chairman Kumar Jayasuriya Dr. Kemal de Soysa Suran Wijesinghe

#### Nomination Committee

Murtaza Jafferjee-Chairman Krishan Balendra Prasanna De Silva Dr. Kemal de Soysa

#### **Credit Committee**

Krishan Balendra - Chairman (Alternate - Suran Wijesinghe) Prasanna De Silva (Alternate - Kumar Jayasuriya) Russell De Mel

### Integrated Risk Management Committee

Gihan Cooray - Chairman Dr. Kemal de Soysa Suran Wijesinghe

### Related Party Transactions Review Committee

Dr. Kemal de Soysa - Chairman Murtaza Jafferjee Ms. Renuka Fernando

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