

Some Dos and Don'ts on Online / Mobile Banking

- Please change your login password given by the bank at the time of getting registered to Online Banking and Mobile Banking
- Check thoroughly the transactions recorded against your accounts regularly. This is to ensure that the transactions are the once that you have performed and not by someone else.
- Before confirming any online transaction, check again to ensure the entered values are correct on the confirmation screen before confirming. If it's not correct cancel and change the input you have made and then complete it..
- Schedule your regular payments, using Online Banking, so that you do not have to keep login in again and again to make the same payment. By scheduling the system will take care of those transactions on the date set by you in advance and depending on the frequency (daily, Weekly, Monthly or annually).
- If you have an account that does not gain interest with a large balance, simply transfer those funds to an interest bearing account or open a Fixed Deposit online using Online Banking. Its that simple.
- Now you do not have to come to a branch in person to provide instructions for a special tasks. Simply send us an email using the online banking email option and the bank will take care of it..
- Never give your Online Banking login ID and Password to a third party (including loved ones). If its required your can request the bank to create a separate login ID and password to your account to that third party.
- Never write down your login credentials in a piece f paper and keep it in your wallet.
- In the event you do need to keep a record of your User ID and Password ensure it's in a safe place accessible only to you.
- Do not leave your login session open after you are done with your tasks. Always log out of the session.
- NationsTrust Bank never request you to type your login ID and password via an email. Therefore do not reveal your login credentials to such emails.
- If you change your mobile number, ensure you report to the bank and get your mobile number changed for Mobile Banking and SMS banking